

Actuarial Committee

Meeting Agenda

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Released: March 11, 2019

To Members of the Actuarial Committee, WCIRB Members and All Interested Parties:

I. Approval of Minutes

Meeting held on December 5, 2018

II. Working Group Meeting Summaries

Medical Analytics Working Group Meeting held on February 13, 2019

III. Unfinished Business

- A. AC17-12-02: Legislative Cost Monitoring
- B. AC18-03-03: Impact of SB 1160 & AB 1244 on Loss Development

IV. New Business

- A. AC19-03-01: First Quarter 2019 Review of Diagnostics
- B. AC19-03-02: 12/31/2018 Experience Review of Methodologies
- C. AC19-03-03: Impact of Wage Inflation on Indemnity Benefits

V. Matters Arising at Time of Meeting

VI. Next Meeting Date: April 2, 2019

VII. Adjournment

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Medical Analytics Working Group

Meeting Summary

To: Participants of the Medical Analytics Working Group

Date: March 8, 2019

RE: Summary of February 13, 2019 Meeting

Insurer Meeting Participants Were Reminded of the Antitrust Notice

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Discussion Topics

At the meeting, the following topics were discussed.

1. Methodology for Developing Diagnostic Groups

Staff presented an updated diagnostic grouping methodology that incorporates the Working Group's suggestions at the August 14, 2018 meeting, and shared summary distributions of claims by accident year and the suggested diagnostic groups. The analysis used the International Classification of Diseases (ICD) information reported in the WCIRB's medical transaction data within 90 days from the first medical service. Staff noted that a total of 30 diagnostic groups were developed to represent the early diagnosis of each claim, and the distribution of claims by diagnostic group did not change significantly over time. Staff also noted that cumulative trauma claims (identified using Nature of Injury and Type of Loss information in the Unit Statistical Report data) are more likely to have soft tissue disorders, carpal tunnel syndrome, mental and behavioral disorders, unspecified injuries, and multiple injuries (specifically, dislocation and sprains and carpal tunnel syndrome).

The Working Group accepted the methodology and provided some suggestions for future enhancements, including examining some pharmaceutical transactions for patterns of specific ICD information (i.e., unspecified injuries) and examining the crosswalk of ICD-9 to ICD-10 to see if the mapping potentially contributed to the slight increase of unspecified injuries after 2015. Staff agreed to consider the suggestions in future enhancements of the diagnostic groups.

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2. Analysis of High-risk Opioid Use and Potential Alternative Measures

Staff presented an update on the WCIRB's second opioid analysis that focuses on high-risk opioid use and potential alternative measures being used in lieu of heavy use of opioids. Staff noted that about 2.5% of all claims that had any opioid prescription and had accidents in 2013 involved high-risk opioid use, as compared to 1.4% of claims that had accidents in 2016. The Working Group was advised that three early indicators of high-risk opioid use were found, including obtaining similar opioids from multiple prescribers, being prescribed long-acting/extended-release opioids, and using opioids and benzodiazepines concurrently. The Working Group suggested replacing "prescribers" with "non-pharmacy dispensers" as the more appropriate term to interpret the analysis results, and examining if patterns of obtaining similar opioids from multiple pharmacies differ between claims involving high-risk opioid use and those involving lower-dose opioid use. One Working Group member suggested analyzing if the number of distinct opioid prescriptions differs between high-risk opioid use claims and lower-dose claims.

For alternative measures, Staff presented analysis results involving both physician services (non-drug alternatives) and drug alternatives. Staff noted that physical therapy, acupuncture and chiropractic services, as well as NSAIDs and non-narcotics analgesics were found to be used significantly more in lower-dose opioid use claims than high-risk use claims. One Working Group member suggested analyzing if major surgeries affect the patterns of the identified physical medicine treatments for claims involving high-risk opioid use. Staff agreed to incorporate the Working Group's feedback in the final analysis. The Working Group was informed that additional comparative analysis on the long-term costs between high-risk and lower-dose claims will be included in the final study report, which is anticipated to be published in April 2019.

3. Medical Severity Trends by Component

Staff presented an updated analysis on the medical severity trends by medical component using medical transaction information through June 30, 2018 (service year (SY) 2018). The Working Group was advised that the share of total medical payments for pharmaceuticals decreased by about 75% from the second half of SY2012 to the first half of SY2018, while that of all other service categories increased by 2-3%. Staff noted that the sharp decline in the pharmaceutical payment share was driven by a number of factors including (1) legislative and policy changes intended to monitor and regulate prescription drug utilization such as independent medical review and the drug formulary, (2) reduced overall prescribing and opioid prescribing in particular, (3) public awareness of the adverse effects of opioids, (4) reduced fee schedules for generic drugs (also known as the "Average Federal Upper Limit") implemented in 2016, and (5) indictments of providers for fraud.

Staff noted that the total medical payments per claim started to stabilize after 2016, yet because of the continuous reduction in utilization in the earlier years, on a cumulative basis the paid per claim declined by 18% between SY2012 and SY2018. The cumulative reduction was largely attributable to the impact of Senate Bill No. 863, subsequent legislation and anti-fraud efforts. With respect to physician services, staff noted an uptick (5%) in the transactions per claim in SY2018, which drove the medical cost per claim in physician services up by 5% in SY2018 as compared to SY2017. The increase in the utilization of physician services was likely due to the completed transition to the Resource-Based Relative Value Scale (RBRVS) for physician services, some impact from the Senate Bill No. 1160 provisions related to utilization review, and potential additional physician services resulting from the continued decline in opioid prescriptions. Staff also summarized the utilization and medical payments for physical therapy, one service type

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within physician services that experienced increased utilization in SY2018. After decreasing for several years, the number of physical therapy transactions per claim went up (by 9%) in SY2018. Together with continued increases in the paid per transaction for physical therapy in SY2018, increases in the transactions per claim drove up the paid per claim by 20%.

Staff summarized the percentage changes in inpatient costs at both the transaction and episode levels. Staff noted a continued reduction in transactions per claim from SY2015 to SY2018, while the paid per transaction increased. This was likely in part attributable to a shift of minor inpatient procedures to outpatient settings, leaving more intensive (and more expensive) care to dominate the remaining inpatient procedures. When summarizing the inpatient costs based on episodes, staff noted that the paid per episode increased by 5% in SY2018 while the number of transactions per claim continued to drop, indicating an increase in the intensity of inpatient care and a decrease in the number of hospitalizations. For medical-legal (ML) evaluations, the paid per claim decreased by 7% in SY2018, driven by reductions in both the paid per transaction and the transactions per claim. This resulted from the changing mix of ML services (a decline in the most complex and expensive services (ML104) and an increase in the most basic ML services (ML102)), as well as an overall reduction in the volume of ML services.

Staff summarized the cumulative share changes in a number of physician service categories from the second half of 2012, and noted a sharp increase in paid per transaction for Evaluation & Management, Physical Therapy and Other Medicine, and a large drop in payments per transaction for major Surgery, Radiology and Anesthesia services. It was noted that these changes were as expected with the completion of the four-year transition to RBRVS in 2017.

4. Legislative Cost Monitoring

a. SB 1160 Provisions Related to Utilization Review

Staff summarized information based on the first six months of the SB 1160 provisions related to utilization review (UR), which became effective on injuries occurring January 1, 2018 and later. Staff noted the following:

- Of all medical service categories, only physician services experienced increases in utilization (by 6%) within the first 30 days of treatment in 2018 as compared to 2017. The number of physician service transactions per claim within the first 30 days increased from 7.1 in 2017 to 7.5 in 2018. On the other hand, utilization of all other medical services decreased in 2018. The use of pharmaceuticals in the first 30 days of treatment, in particular, dropped sharply by 27%.
- Within physician services, utilization of physical therapy within the first 30 days increased by 16.6% in 2018. The number of physical therapies per claim increased from 2.2 in 2017 to 2.6 in 2018. In addition, the median time to receive a physical therapy was shortened by 1 day in 2018, indicating somewhat earlier utilization of physical therapy. While there were limited chiropractic services provided in the first 30 days, the utilization of these services also increased in 2018.
- The average Medical Cost Containment Program cost per claim (used as a proxy for UR costs) at 9 months was flat in 2018.

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Given that only 6 months of medical data was available to evaluate the impact of SB 1160 provisions related to utilization review, staff noted that the results were preliminary. Staff advised the Working Group that it plans to update the evaluation of SB 1160 in 2019 once a full year of post-SB 1160 data becomes available. One Working Group member suggested examining the specific treatments and modalities of physical therapy that experienced increased utilization in 2018.

b. AB 1124 MTUS Drug Formulary

Staff summarized information based on the first six months of the new drug formulary, which became effective January 1, 2018. Staff noted the following:

- Overall, there were early indications of increased prescriptions of drugs not subject to
 prospective UR in the formulary and reductions in the prescriptions of drugs subject to
 UR. Specifically, transactions of drugs not subject to UR increased by 8% in 2018 as
 compared to 2016 and 2017, while transactions of drugs subject to UR decreased by 5%.
 The increases in the use of drugs not subject to UR did not proportionally increase the
 drug costs, primarily because the exempt drugs are cheaper than non-exempt and nonlisted drugs.
- The analysis also examined the prescribing patterns in the four pharmaceutical components most likely to be impacted by the drug formulary, namely, opioids, compounded drugs, physician-dispensed drugs and brand name drugs with generic alternatives. The analysis found that the shares of all drug payments to opioids (15.2%) and compounds (1.9%) continued to drop in the first quarter of 2018 compared to prior years. The share of payments to physician-dispensed drugs (that are subject to UR) went down significantly from around 25% in 2017 to 17% in the first quarter of 2018. Lastly, the share of the payments to brand name drugs with generic alternatives dropped sharply from 13% in earlier 2017 to 9% in the fourth quarter of 2017 and continued to decrease to 8% in 2018.

Given that only 6 months of medical data was available to evaluate the impact of the drug formulary, staff noted that the results were preliminary. The Working Group was advised that staff will update the evaluation of the drug formulary in 2019 once a full year of data becomes available.

5. 2019 WCIRB Medical Analytics Research Agenda

Staff discussed the additional Medical Analytics research projects contemplated for 2019, including an in-depth analysis on the costs and treatment patterns of physical medicine, a research collaboration with UC Berkeley to analyze provider behaviors, a follow-up analysis on the impact of medical providers indicted for fraud incorporating a comparison of treatment patterns before and after these providers were indicted, by region, and if the patterns differ between treating cumulative trauma (CT) and non-CT claims. In addition, staff will update the evaluation of the drug formulary and SB 1160 UR provisions in 2019 once a full year of data becomes available, and analyze the cost impact of the Geographic Practice Cost Index (GPCI). Lastly, staff will explore the application of machine learning to existing WCIRB data sets as well as new data sets to model medical inflation, one of the most challenging aspects of a pure premium rate filing.

Item AC17-12-02 Legislative Cost Monitoring

At the December 5, 2018 meeting, the Committee reviewed updated cost monitoring information related to the reforms of Senate Bill No. 863 (SB 863) effective in 2013 and 2014. At the meeting, it was observed that while the specific provisions related to weekly permanent disability (PD) benefit minimums and maximums and changes to PD rating computations appear to have emerged as expected, overall indemnity cost levels in 2013 and 2014 have been flat to declining. The Committee noted that recent increases in PD claim settlement rates, which were significantly impacted by the SB 863 reforms including independent medical review, may have dampened PD claim development, temporary disability duration, and average PD benefits. The Committee advised that while no further adjustments to the on-level factors for specific components of SB 863 may be appropriate, the overall impact of SB 863 on indemnity cost levels should be reviewed.

Staff reviewed the impact of SB 863 on indemnity cost levels using a similar approach to that used to analyze the impact of SB 863 on the overall utilization of medical services.¹ The approach applied to indemnity severities is shown in Table 1. Columns 1 and 2 of Table 1 show the most recent estimates of specific SB 863 provisions related to indemnity benefits and other on-level adjustments to indemnity, respectively. While higher on-level severity trend projections were reflected prior to the enactment of SB 863, no (i.e., a 0%) residual indemnity severity trend was applied given that recent on-level indemnity severities have been flat and indemnity severity trend projections reflected in recent pure premium rate filings have been at 0% or a very modest change. The combined impact of columns 1 and 2 are then compared to the estimated ultimate indemnity severity changes from 2012 to 2013 and 2013 to 2014 as of September 30, 2018. The difference between the projected indemnity severity change after reflecting the measurable provisions of SB 863 and other on-leveling impacts and actual indemnity severity change is approximately - 10%. Staff believes this is a reasonable approximation of the various provisions of SB 863 dampening indemnity benefit levels and recommends reflecting it in the indemnity on-leveling adjustments for 2013 and 2014.

Ta	Table 1: Utilization Impact in Post-SB 863 Accident Year Claim Severities											
		On-Level										
	SB 863	Adjustments	Projected									
	Projected	Not Related to	Combined	Actual Change								
Accident	Change ²	SB 863 ³	Growth⁴	as of 9/30/2018 ⁵	Difference ⁶							
Year	(1)	(2)	(3)	(4)	(5)							
2013	+1.9%	+1.1%	+3.0%	-2.0%	-4.8%							
2014	+6.9%	+1.8%	+8.8%	+3.2%	-5.2%							
Total	+9.0%	+2.9%	+12.1%	+1.1%	-9.8%							

In order to distribute the impact of the overall -10% adjustment to accident years 2013 and 2014, staff reviewed the proportion of PD claims in 2013 and 2014 and found them to be similar for both years. Given that the indicated difference is similar for both years in Table 1 above and that the distribution of PD claims is relatively consistent, staff recommends distributing the -10% evenly across 2013 and 2014 (-5% per year) in the on-level indemnity benefit adjustment computation.

¹ See Senate Bill No. 863 WCIRB Cost Monitoring Report – 2016 Retrospective Evaluation, WCIRB, November 17, 2016.

² Based on the WCIRB's most recent retrospective evaluation of SB 863 and as reflected in column 1 of Exhibit 4.1 of the January 1, 2019 Pure Premium Rate Filing.

³ The impact of wage inflation and statutorily mandated cost of living adjustments on indemnity benefit levels.

⁴ Column (3) = $[1 + Column (1)] \times [1 + Column (2)] - 1$.

⁵ See column 2 of Exhibit 6.2 from Item AC18-12-01 from the December 5, 2018 meeting.

⁶ Column (5) = [1 + Column (4)] / [1 + Column (3)] - 1.

Item AC18-03-03 Impact of SB 1160 & AB 1244 on Loss Development

At the March 19, 2018 meeting, staff conducted a study of the impact of Senate Bill No. 1160 (SB 1160) and Assembly Bill No. 1244 (AB 1244) reforms related to lien filings on loss development patterns. Adjustments for the impact of SB 1160 and AB 1244 on age-to-age and cumulative paid medical development were reflected in the July 1, 2018 and January 1, 2019 Pure Premium Rate Filings. The adjustments primarily assume a 40% reduction in lien filings resulting from SB 1160 and AB 1244 which result in a 2.4% decrease in overall medical costs. At the December 5, 2018 meeting, it was noted that there has been a further decline in lien filings in 2018. An update on the diagnostic information on the recent lien filings and review of the impact of further reduction in lien filings on the loss development projection are summarized below.

Review of Recent Lien Filings and Impact on Cumulative Loss Development Projections
Lien filings through 2018 are available from the Division of Workers' Compensation (DWC). The current
assumption of a 40% reduction in lien filings was based on the average quarterly lien filings through the
first three quarters of 2017 compared to the third quarter of 2016.² Exhibit M9.2 of Item AC19-03-01
shows lien filings by quarter. As discussed at prior meetings, lien counts continued to decline in 2018 and
are approximately 55% below the pre-SB 1160 and AB 1244 level for the full 2018 calendar year. The
average number of liens filed in the last two quarters of 2018 are the lowest in many years and are 60%
lower than the pre-SB 1160 and AB 1244 level. Lien filing counts for these two quarters are fairly
consistent, indicating that the number of lien filings may be stabilizing.

Exhibit 1.1 shows a significant decline in the number of providers filing liens in 2017, which continued to decrease modestly in 2018. The concentration of lien filings within the top 5% of providers continues to be low in 2018 compared to the pre-SB 1160 and AB 1124 period. Exhibit 1.2 shows that average lien payments based on WCIRB medical transaction data continue to increase moderately through 2018 but are not significantly different from the pre-reform level.

The current adjustment to cumulative paid medical loss development projections is based on a 40% reduction in lien filings. As lower levels of lien filings continue to emerge, staff analyzed alternative lien filing reduction assumptions and their impact on paid medical development. Exhibit 2 shows the impact of alternative assumptions of a 50% reduction (as reflected in the CDI Decision on the January 1, 2019 Pure Premium Rate Filing) and a 60% reduction (based on the most recent two quarters of lien filings) using the method presented at the March 19, 2018 meeting. Given the continued decline in lien filings, which have somewhat stabilized in the last two quarters of 2018 at a 60% reduction from the pre-reform level, staff recommends updating the adjustment to cumulative paid medical loss development based on a 60% reduction in lien filings.

Review of Liens Dismissed by the DWC

SB 1160 also provides that all outstanding liens must have a declaration under penalty of perjury filed by July 1, 2017 or be dismissed by operation of law. In August of 2017, the DWC advised that approximately 292,000 liens had been dismissed and posted the list of dismissed liens on their website. The Committee reviewed information related to the potential impact of these lien dismissals on paid medical loss development at the December 6, 2017 and March 19, 2018 meetings. At the March 19, 2018 meeting, the Committee adopted an adjustment to age-to-age paid medical loss development to reflect the impact of

¹ In the California Department of Insurance (CDI) Decision on the January 1, 2019 Pure Premium Rate Filing, the CDI reflected a 50% reduction in lien filings in the loss development adjustments primarily based on information that became available after the time of the WCIRB's filing.

² The third quarter of 2016 is assumed to be the "pre-SB 1160 and AB 1244 level" since prior quarters were impacted by lien reforms of Senate Bill No. 863 and the fourth quarter of 2016 was impacted by the transition to the SB 1160 and AB 1244 reforms.

the DWC dismissed liens. The adjustment was based on a review of the proportion of lien payments in incremental paid medical losses at each maturity based on WCIRB medical transaction data and the DWC dismissed liens' estimated proportion of all outstanding liens based on the lien demand amounts filed with the DWC.

Additional information has been obtained from the DWC on these dismissed liens that has allowed staff to better link the liens to unit statistical report claims and medical transaction data. Approximately 60% of the dismissed liens were matched to the insured system, and approximately 68,000 of these (40% of all dismissed liens) were linked to a unique unit statistical claim as well as WCIRB medical transaction data. Staff is more confident in these linking results compared to the prior analysis, where less than 5% of the dismissed liens were previously linked based on a number of text analytics approaches.

Exhibit 3.1 shows the proportions and average incurred and paid of indemnity claims by claim type (cumulative trauma (CT) claims and non-CT claims). The CT claim percentage of the claims with dismissed liens are significantly higher than that for all indemnity claims, particularly for the most recent four policy years. Staff notes that the CT claim percentage for claims with dismissed liens were significantly higher than for all indemnity claims for recent policy years even at early maturities, where CT claim proportions are typically lower. The average incurred and paid of CT and non-CT claims on the claims with dismissed liens are also significantly higher than those for all indemnity claims. The average incurred and paid for non-CT claims are generally higher than that for CT claims on the claims with dismissed liens. Conversely, average severities on all indemnity claims are typically lower for non-CT claims at later maturities. This may suggest that relatively smaller CT claims may have been held open for pending lien payments in more mature accident years. As shown in Exhibit C2.2 of Item AC19-03-01, CT claim settlement rates have increased significantly over the most recent two years.

Exhibit 3.2 shows the distributions and average incurred and paid of indemnity claims by injury type. A large proportion of the indemnity claims with dismissed liens are permanent disability (PD) claims whereas the proportions of PD claims and temporary disability claims are about even for all indemnity claims. The average incurred and paid of PD claims with dismissed liens are higher than those for all PD claims for the older policy years but the opposite is true for the more recent policy years.

Exhibit 3.3 shows the distribution of payments, payments per claim, and payments per transaction by procedure type and service year based on WCIRB medical transaction data for the claims with dismissed liens and all claims. The proportion of medical payments for claims with dismissed liens in medical liens and medical-legal are higher than for all indemnity claims while the proportions for physician services are much lower. The payments per transaction for claims with dismissed liens are higher than that for all claims among all procedure types. The payments on medical liens per claim for claims with lien dismissals are significantly higher compared to the payment on medical liens per all claim which indicates that the number of transactions per claims with lien dismissals are significantly higher. Conversely, the payments per claim for physician services for all indemnity claims is higher for the more recent service years which is consistent with to the lower share of physician services for claims with dismissed liens.

Although the liens dismissed by the DWC in July of 2017 may be significantly impacting indemnity claim settlement rates, particularly for CT claims, after reviewing the additional information on the dismissed liens staff does not believe any change to the adjustment to age-to-age paid medical development is warranted at this time. Staff will continue to monitor the characteristics of the dismissed liens and other lien filings and will provide updated information to the Committee once it becomes available.

Concentration of Medical Lien Filing Counts by Provider

	Total Number	Top 5%
Lien Filing Year	of Providers	of Providers
		
2013	5,095	71%
2014	4,675	70%
2015	4,362	75%
2016	3,114	73%
2017	1,498	61%
2018	1,236	61%

Source: DWC EAMS data.

Average Paid Medical per Lien Transaction

Transaction Year		Qtr-to-Qtr	Change from Same
and Quarter	Average Paid	<u>Change</u>	Quarter in Prior Year
2014-1Q	866		
2014-2Q	871	0.6%	
2014-3Q	854	-2.0%	
2014-4Q	863	1.1%	
2015-1Q	890	3.1%	2.8%
2015-2Q	916	2.9%	5.2%
2015-3Q	907	-1.0%	6.2%
2015-4Q	953	5.1%	10.4%
2016-1Q	1,049	10.1%	17.9%
2016-2Q	1,050	0.1%	14.6%
2016-3Q	1,134	8.0%	25.0%
2016-4Q	1,083	-4.5%	13.6%
2017-1Q	992	-8.4%	-5.4%
2017-2Q	957	-3.5%	-8.9%
2017-3Q	991	3.6%	-12.6%
2017-4Q	1,013	2.2%	-6.5%
2018-1Q	1,016	0.3%	2.4%
2018-2Q	1,119	10.1%	16.9%
2018-3Q	1,144	2.2%	15.4%

Source: WCIRB Medical Transaction data.

Adjustment to Cumulative Medical Development Factors for SB 1160 Lien Reforms

	(1)	(2)	(3)	(4)	(5)
	Paid Medical	Paid Medical	Adjustment	Adjustment	Adjustment
	Age-to-240 Factor	Age-to-240 Factor	to Cumulative	to Cumulative	to Cumulative
	(All MDC Service	(All MDC Service	Factor w/ 40%	Factor w/ 50%	Factor w/ 60%
Age	Types)	Types Excl. Liens)	Lien Reduction	Lien Reduction	Lien Reduction
228-240	1.004	1.004	1.000	1.000	1.000
216-240	1.009	1.009	1.000	1.000	1.000
204-240	1.015	1.016	1.000	1.000	1.001
192-240	1.022	1.023	1.000	1.001	1.001
180-240	1.031	1.033	1.001	1.001	1.001
168-240	1.044	1.045	1.001	1.001	1.001
156-240	1.060	1.062	1.001	1.001	1.001
144-240	1.077	1.079	1.001	1.001	1.001
132-240	1.096	1.097	1.001	1.001	1.001
120-240	1.116	1.116	1.000	1.000	1.000
108-240	1.139	1.138	1.000	0.999	0.999
96-240	1.170	1.165	0.998	0.998	0.998
84-240	1.211	1.200	0.997	0.996	0.995
72-240	1.269	1.249	0.994	0.992	0.990
60-240	1.358	1.319	0.989	0.986	0.983
48-240	1.505	1.436	0.981	0.977	0.972
36-240	1.769	1.648	0.973	0.966	0.959
24-240	2.337	2.137	0.966	0.957	0.949
12-240	4.876	4.424	0.963	0.954	0.944

⁽¹⁾ Based on Medical Data Call data for the average of the latest three calendar years. Factors include all medical service types in MDC but

⁽²⁾ Based on the same information shown in Column (1) but excludes all lien payments.

^{(3) = ((2)} x 40%) + ((1) x 60%) / (1). (4) = ((2) x 50%) + ((1) x 50%) / (1).

 $^{(5) = ((2) \}times 60\%) + ((1) \times 40\%) / (1).$

Source: Medical Data Call (MDC).

Claims by CT (Cumulative Trauma) and Non-CT

muchinity	Ciaiiiis Wil	h Dismissed Lie	age Share	Average	Incurred	Δνατος	ge Paid
Policy	Report	Fercent	age Share	Average	iliculted	Averaç	je raiu
Year	Level	CT	Non-CT	CT	Non-CT	CT	Non-CT
2004	10	15%	85%	191,183	299,705	142,581	206,469
2005	10	15%	85%	250,735	234,858	182,756	174,245
2006	10	15%	85%	197,227	275,794	168,338	217,741
2007	9	15%	85%	177,635	228,316	148,802	184,587
2008	8	17%	83%	134,359	197,103	107,762	166,280
2009	7	18%	82%	123,877	166,371	102,617	137,980
2010	6	19%	81%	94,571	139,480	79,119	117,331
2011	5	21%	79%	72,013	110,546	60,272	90,904
2012	4	26%	74%	58,438	83,620	46,779	68,096
2013	3	32%	68%	46,405	69,745	34,604	53,537
2014	2	36%	64%	37,753	58,528	25,874	39,009
2015	1	40%	60%	27,282	41,192	15,080	22,733
All Indemn	ity Claims						
	•		age Share	Average	Incurred	Averag	ge Paid
Policy	Report						
Year	Level	CT	Non-CT	CT	Non-CT	CT	Non-CT
2004	10	8%	92%	56,454	43,892	46,529	38,935
2005	10	8%	92%	60,692	44,678	51,394	40,115
2006	10	8%	92%	63,832	49,062	55,287	44,065
2007	9	8%	92%	66,987	53,810	57,238	48,165
2008	8	9%	91%	65,407	56,196	55,087	50,230
2009	7	10%	90%	63,822	56,439	53,245	49,952
2010	6	10%	90%	59,151	52,857	48,591	46,148
2011	5	11%	89%	52,566	49,446	41,590	41,695
2012	4	11%	89%	44,311	45,651	33,423	36,744
2013	3	12%	88%	39,619	41,632	26,758	31,169
2014	2	12%	88%	33,519	38,009	18,048	24,094
2015	1	11%	89%	26,129	30,546	9,098	14,151
Compariso	<u>on</u>						
		Difference in P	ercentage Share	Ratio of Ave	rage Incurred	Ratio of Av	erage Paid
Policy	Report						
Year	Level	CT	Non-CT	СТ	Non-CT	СТ	Non-CT
2004	10	7%	-7%	3.39	6.83	3.06	5.30
2005	10	7%	-7%	4.13 5.26		3.56	4.34
2006	10	7%	-7%	3.09	5.62	3.04	4.94
2007	9	7%	-7%	2.65	4.24	2.60	3.83

		Difference in P	ercentage Share	Ratio of Ave	erage Incurred	ncurred Ratio of Average Paid				
Policy	Report									
Year	Level	CT	Non-CT	CT	Non-CT	CT	Non-CT			
2004	10	7%	-7%	3.39	6.83	3.06	5.30			
2005	10	7%	-7%	4.13	5.26	3.56	4.34			
2006	10	7%	-7%	3.09	5.62	3.04	4.94			
2007	9	7%	-7%	2.65	4.24	2.60	3.83			
2008	8	7%	-7%	2.05	3.51	1.96	3.31			
2009	7	8%	-8%	1.94	2.95	1.93	2.76			
2010	6	9%	-9%	1.60	2.64	1.63	2.54			
2011	5	10%	-10%	1.37	2.24	1.45	2.18			
2012	4	15%	-15%	1.32	1.83	1.40	1.85			
2013	3	20%	-20%	1.17	1.68	1.29	1.72			
2014	2	24%	-24%	1.13	1.54	1.43	1.62			
2015	1	29%	-29%	1.04	1.35	1.66	1.61			

Source: WCIRB unit statistical report

Claims by Injury Type

Indemnity	Claims wit	h Dismissed Li	ens										
			Percentag	ge Share		A	verage Incurre	ed	Average Paid				
		Major	Minor	or Major Minor				Major	Minor				
		Permanent	Permanent			Permanent	Permanent		Permanent	Permanent			
Policy	Report	Partial	Partial	Temporary		Partial	Partial	Temporary	Partial	Partial	Temporary		
Year	Level	Disability	Disability	Disability	All Others	Disability	Disability	Disability	Disability	Disability	Disability		
2004	10	55%	37%	6%	2%	369,029	108,245	26,663	261,894	80,904	22,585		
2005	10	49%	43%	7%	1%	351,097	101,543	40,389	254,989	83,495	29,584		
2006	10	48%	44%	7%	1%	404,657	103,638	47,787	329,628	93,145	41,451		
2007	9	47%	46%	7%	1%	335,175	104,533	49,867	271,189	93,256	47,136		
2008	8	42%	48%	10%	1%	306,024	99,838	51,187	251,719	90,738	47,565		
2009	7	36%	50%	14%	0%	265,236	100,450	47,247	214,461	90,227	43,850		
2010	6	30%	52%	17%	0%	217,795	89,023	49,428	180,338	80,945	46,424		
2011	5	25%	58%	18%	0%	199,519	75,534	43,232	156,383	66,861	39,534		
2012	4	18%	61%	21%	0%	156,179	62,027	41,255	120,013	53,216	36,553		
2013	3	14%	61%	25%	0%	146,263	53,443	36,549	101,323	41,883	30,835		
2014	2	10%	60%	30%	0%	123,564	45,037	33,184	73,586	31,864	25,072		
2015	1	5%	56%	39%	0%	98,924	36,732	25,750	37,969	20,854	15,557		

All Indemn	ity Claims										
			Percentag	ge Share		A	verage Incurre	d		Average Paid	
		Major	Minor			Major	Minor		Major	Minor	
		Permanent	Permanent			Permanent	Permanent		Permanent	Permanent	
Policy	Report	Partial	Partial	Temporary		Partial	Partial	Temporary	Partial	Partial	Temporary
Year	Level	Disability	Disability	Disability	All Others	Disability	Disability	Disability	Disability	Disability	Disability
2004	10	13%	34%	52%	0%	160,553	44,022	9,257	138,137	41,179	9,015
2005	10	11%	35%	54%	0%	194,828	46,519	8,881	168,744	44,148	8,645
2006	10	11%	36%	52%	0%	204,393	49,959	9,530	179,291	47,612	9,278
2007	9	13%	36%	51%	0%	207,545	53,899	10,674	180,258	51,202	10,370
2008	8	13%	38%	49%	0%	206,002	57,378	11,814	177,374	53,853	11,338
2009	7	13%	39%	48%	0%	200,423	58,200	13,966	169,704	54,027	13,087
2010	6	11%	39%	49%	0%	184,858	57,319	15,283	153,486	52,158	14,022
2011	5	10%	39%	50%	0%	174,863	54,864	16,023	138,437	48,522	14,271
2012	4	8%	40%	52%	0%	164,741	51,800	16,912	121,975	43,638	14,531
2013	3	7%	40%	53%	0%	157,353	50,558	16,988	104,339	38,970	13,631
2014	2	5%	39%	57%	0%	158,674	47,406	17,974	86,105	30,485	12,308
2015	1	2%	33%	65%	0%	178,866	41,699	17,365	63,708	18,424	9,116

Compariso	<u>on</u>										
		D	ifference in Pe	rcentage Share	е	Ratio	of Average Inc	curred	Rat	io of Average F	^o aid
		Major	Minor			Major	Minor		Major	Minor	
		Permanent	Permanent			Permanent	Permanent		Permanent	Permanent	
Policy	Report	Partial	Partial	Temporary		Partial	Partial	Temporary	Partial	Partial	Temporary
Year	Level	Disability	Disability	Disability	All Others	Disability	Disability	Disability	Disability	Disability	Disability
2004	10	42%	3%	-46%	1%	2.30	2.46	2.88	1.90	1.96	2.51
2005	10	38%	8%	-47%	1%	1.80	2.18	4.55	1.51	1.89	3.42
2006	10	36%	8%	-45%	1%	1.98	2.07	5.01	1.84	1.96	4.47
2007	9	34%	10%	-44%	0%	1.61	1.94	4.67	1.50	1.82	4.55
2008	8	29%	10%	-39%	0%	1.49	1.74	4.33	1.42	1.68	4.20
2009	7	23%	12%	-35%	0%	1.32	1.73	3.38	1.26	1.67	3.35
2010	6	19%	13%	-32%	0%	1.18	1.55	3.23	1.17	1.55	3.31
2011	5	14%	18%	-33%	0%	1.14	1.38	2.70	1.13	1.38	2.77
2012	4	9%	22%	-31%	0%	0.95	1.20	2.44	0.98	1.22	2.52
2013	3	7%	21%	-28%	0%	0.93	1.06	2.15	0.97	1.07	2.26
2014	2	6%	21%	-26%	0%	0.78	0.95	1.85	0.85	1.05	2.04
2015	1	3%	24%	-27%	0%	0.55	0.88	1.48	0.60	1.13	1.71

Source: WCIRB unit statistical report

Medical Transactions by Procedure Type

	cian ces	2	2	3	10	4	~		cian	ces	_	3	0	6	6	3				ces	6	80	4	80	0.	21
	- Physician s Services	85	82	83	85	87	88		_	N O	71	92	80	79	79	83				 Physician Services 	1.19	1.08	1.04	1.08	1.10	1.07
	Pharma- ceuticals	153	192	167	119	66	26		Pharma-	ceuticais	113	118	110	06	80	92		n	i	Pharma- ceuticals	1.35	1.63	1.52	1.33	1.24	1.02
saction	Medical Lien	1,310	1,337	1,317	1,505	1,462	1,787	saction	Medical	Lien	928	1,057	1,094	1,305	1,470	1,692		Transactio	:	Medical	1.37	1.27	1.20	1.15	0.99	1.06
Payment per Transaction	Medical Legal	1,782	1,925	1,854	2,008	2,097	2,231	Payment per Transaction	Medical	Legal	1,583	1,723	1,703	1,736	1,532	1,500		ment per	:	Medical	1.13	1.12	1.09	1.16	1.37	1.49
Paymer	Hospital - Outpatient	632	269	810	1,011	1,028	938	Paymer	Hospital -	Outpatient	529	525	629	621	969	935		Ratio of Payment per Transaction	:	Hospital - Outpatient	1.19	1.33	1.40	1.63	1.48	1.00
	Hospital - Inpatient	2,562	2,348	2,093	2,411	2,392	2,784			_	2,186	1,969	1,946	2,265	2,247	2,358				Hospital - Inpatient	1.17	1.19	1.08	1.06	1.06	1.18
	HCPCS	169	105	128	130	170	185			n	136	26	103	102	106	130				HCPCS	1.24	1.08	1.24	1.28	1.61	1.43
	Physician Services	1,772	1,103	772	280	292	287	_	Physician	Services	913	819	771	782	794	824				Physician	1.94	1.35	1.00	0.74	0.71	0.71
	Pharma- ceuticals	1,581	1,293	705	309	278	265		Pharma-	ceuticais	298	503	363	229	180	181			i	Pnarma- ceuticals	2.64	2.57	1.94	1.35	1.55	1.46
aim	Medical Lien	1,114	1,981	2,043	2,289	1,577	1,440	ai	Medical	Lien	246	292	256	208	164	239		er Claim	:	Medical	4.53	6.77	7.98	11.00	9.62	6.02
Payment per Claim	Medical Legal	1,173	1,273	1,335	1,135	925	821	Payment per Claim	Medical	Legal	392	437	430	453	414	909		Ratio of Payment per Claim	:	Medical Legal	2.99	2.92	3.11	2.51	2.23	1.35
Payn	Hospital - Outpatient	009	458	388	391	437	350	Payn	Hospital -	Outpatient	328	322	360	395	421	445		Ratio of F		Hospital - Outpatient	1.83	1.43	1.08	66.0	1.04	0.79
	Hospital - Inpatient (920	498	350	306	401	480			Ħ	401	364	337	336	328	368				Hospital - Inpatient (2.29	1.37	1.04	0.91	1.12	1.30
	HCPCS	722	445	408	298	446	544			n	312	286	283	279	302	396				HCPCS	2.31	1.55	1.44	1.07	1.47	1.38
	Physician Services	36.6%	26.9%	22.6%	19.4%	21.4%	22.9%		Physician	Services	44.3%	42.4%	42.9%	44.8%	46.0%	42.1%			:	Physician Services	-7.7%	-15.4%	-20.3%	-25.3%	-24.5%	-19.2%
	Pharma- ceuticals	16.3%	15.8%	10.3%	5.2%	5.3%	5.2%			ceuticais	14.5%	13.0%	10.1%	%9.9	5.2%	4.6%				Pnarma- ceuticals	1.8%	2.8%	0.2%	-1.4%	0.1%	0.5%
are	Medical Lien	11.5%	24.2%	29.9%	38.3%	29.9%	28.0%	are are	Medical	rien	%0.9	%9.7	7.1%	%0.9	4.7%	6.1%		ige Share	:	Medical Lien	5.5%	16.6%	22.8%	32.4%	25.2%	21.9%
Percentage Share	Medical Legal	12.1%	15.5%	19.6%	19.0%	17.6%	16.0%	Percentage Share	Medical	Legal	9.5%	11.3%	12.0%	13.0%	12.0%	15.5%		n Percenta	:	Medical Legal	2.6%	4.2%	%9.7	6.1%	2.6%	0.5%
Perce	Hospital - Outpatient	6.2%	2.6%	2.7%	%9.9	8.3%	%8.9	Percé	Hospital -	Outpatient	%6.7	8.3%	10.0%	11.3%	12.2%	11.4%		Difference in Percentage Share		Hospital - Outpatient	-1.7%	-2.7%	-4.3%	-4.8%	-3.9%	-4.6%
d Liens	Hospital - I	9.5%	6.1%	5.1%	5.1%	%9.7	9.3%			=	%2.6	9.4%	9.4%	%9.6	10.4%	9.4%				Hospital - I Inpatient (-0.2%	-3.3%	-4.2%	-4.5%	-2.8%	-0.1%
Dismisse	HCPCS	7.5%	5.4%	%0.9	2.0%	8.5%	10.6%			^	%9.7	7.4%	7.9%	8.0%	8.8%	10.1%	,	=1		HCPCS	-0.1%	-2.0%	-1.9%	-3.0%	-0.3%	0.5%
Claims with Dismissed Liens	Service Year	2013	2014	2015	2016	2017	2018	All Claims	Service	Year	2013	2014	2015	2016	2017	2018	Comparison	000000000000000000000000000000000000000		Service Year	2013	2014	2015	2016	2017	2018

Source: WCIRB medical transaction data.

Item AC19-03-01 First Quarter 2019 Review of Diagnostics

Twice a year, WCIRB staff compiles a comprehensive list of measures to be reviewed by the Claims Working Group and Actuarial Committee in order to identify and quantify changes in claim patterns and trends and help determine the most appropriate methodologies to be used in the development of pure premium rates. The diagnostics are segregated into the following areas:

- 1. Market and claim characteristic information (exhibit numbers start with M)
- 2. Claim count information (exhibit numbers start with C)
- 3. Loss development information (exhibit numbers start with D)
- 4. Claim severity information (exhibit numbers start with S)
- 5. Loss adjustment expense information (exhibit numbers start with E)

Please note the following:

- Permanent disability claims continue to close at a faster rate throughout the state. The percent of claim closures increased 16% from policy year 2010 to policy year 2015 at second report level, with the Los Angeles region increasing faster than statewide. The rate at which temporary disability claims close has also begun to increase the last several years (Exhibit M5).
- 2. Since Senate Bill No. 1160 became effective January 1, 2017, the number of filed liens is 60% less in the last two quarters of 2018 compared to the third quarter of 2016 with the largest reduction of liens in the Los Angeles region (Exhibit M9.2).
- The number of independent medical review (IMR) applications eligible for review increased 8% to a historical high in 2018 while the number of rejected IMR applications continues to decrease (Exhibit M14).
- 4. The number of medical-only claims reported each quarter have been increasing steadily over the last several years (Exhibit C11).
- 5. The frequency of indemnity claims in the San Diego region is increasing in recent years while the remainder of the state, including the Los Angeles region, has declined the last several years (Exhibit C21).
- 6. Cumulative trauma claims occurring in the Los Angeles region are generally reported later than those in the remainder of the state. For example, the percentage of cumulative trauma claims in the Professional Services sector in the 2014 policy year increased by 10% from the first to third report level in the Los Angeles area while the remainder of the state increased by 2%. Additionally, the proportion of cumulative trauma claims has begun to decrease for certain sectors, such as Finance and Insurance, Hospitality, and Agriculture, in the Los Angeles area despite the region's overall increase in cumulative trauma claims the last several years (Exhibit C24).
- 7. Although claims caused by motor vehicle accidents continue to represent a relatively small proportion of all indemnity claims, the frequency of indemnity claims caused by motor vehicle accidents has increased approximately 15% from 2014 to 2016 while the overall statewide frequency has decreased over this period (Exhibit C25).
- 8. Paid medical severity per indemnity claim shows signs of continued increase with accident year 2018 increasing 6% over accident year 2017 (Exhibit S6.2). Incremental paid medical severities also showed growth in the third quarter of 2018 (Exhibit S7).

- 9. Temporary disability duration has continued its post-SB 863 decline. The average temporary disability duration for accident year 2016 claims at first survey level is down 28% from 2008 (Exhibit S10.2).
- 10. Paid allocated loss adjustment expenses (ALAE) per indemnity claim continues to rise through calendar year 2018 (Exhibit E5).
- 11. The number of medical-legal reports per claim and the average cost per report continued to decrease in the 2018 service year by approximately 5% and 3%, respectively (Exhibit E13).

Exhibit Numbering Guide March 2019

Exhibit #	Exhibit Name
	Market/Claim Characteristics
M4	Distribution of Estimated Ultimate Number of Claims by Injury Type
M5	Percentage of Claims Closed by Injury Type and Region - First through Third Report Level
M6	Percentage of Claim Count and Average Severity by Method of Settlement
M8	Statewide Number of Division of Workers' Compensation (DWC) Quartery Expedited Hearings
M9	Number of Division of Workers' Compensation (DWC) Quarterly Lien Filed Counts
M14	IMR Filed Counts
	Claim Count
C2.2	Estimated Ultimate Indemnity Claim Settlement Ratios & Indemnity Claim Settlement Rates by Injury Type
C3	Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims
C6	California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year as of September 30, 2018
C7	2018 Accident Year Indemnity Claim Frequency Model & Indemnity Claim Frequency History and Projections
C11	Changes in Incremental Indemnity Claim Counts and Medical Only Claim Counts
C15	Partial Accident Year Cumulative Injury Indemnity Claim Counts by Policy Year and Report Level
C17	Claim Count Ratios by Region Based on Unit Statistical Data at 1st Report Level
C19	Distribution of Cumulative Injury Claims by Injury Type
C21	Indemnity Claim Frequency by Geographic Region
C24	Percent of Cumulative Trauma Claims by Industry Sector
C25	Frequency of Indemnity Claims caused by Motor Vehicle Accidents
	Loss Development
D6	Comparison of Projected Ultimate Loss Ratios - Accident Year 2012-2016
	Claim Severity
S2	Average Incurred Indemnity Loss Per Reported Indemnity Claim & Incurred Medical Loss per Reported Claim
S3	Average Indemnity Case Outstanding & Outstanding Medical Loss Per Open Indemnity Claim
S4	Average Paid Indemnity & Medical Loss per Indemnity Claim & Average Paid Medical Loss Per Claim
S5	Average Paid Losses per Closed Indemnity Claim
S6	Ratio of Incremental Paid Indemnity & Medical to Indemnity Claims Open During Period
S7	Ratio of Quarterly Paid Medical to Indemnity Claims Inventory Through September 30, 2018
S8	Estimated Ultimate Indemnity & Medical Severities by Injury Type
S9	Average and Median Indemnity Claim Severities at USR 1st
S10	Changes in the Number of Weeks of Temporary Disability Benefits
S11	Average Permanent Disability Ratings by Type of Loss
	Loss Adjustment Expense
E5	Average Paid ALAE Per Reported Indemnity Claim - Private Insurers
E7	Percentage of Represented and Unrepresented Permanent Disability Claims by Region
E8	Distribution of Total ALAE & MCCP Components
E9	Applicant Attorney Expense Paid
E13	Changes in the Number and Cost of Medical-Legal Reports
E15	Paid MCCP per Indemnity Claims Inventory Calendar Year

Distribution of Estimated Ultimate Number of Claims by Injury Type

I. Distribution of Ultimate Number of Indemnity Claims

Accident	Permanent	Temporary	
<u>Year</u>	<u>Indemnity</u>	<u>Indemnity</u>	<u>Total</u>
2001	52.7%	47.3%	100%
2002	54.3%	45.7%	100%
2003	53.8%	46.2%	100%
2004	49.6%	50.4%	100%
2005	46.2%	53.8%	100%
2006	47.3%	52.7%	100%
2007	48.5%	51.5%	100%
2008	50.7%	49.3%	100%
2009	52.0%	48.0%	100%
2010	51.5%	48.5%	100%
2011	51.4%	48.6%	100%
2012	50.9%	49.1%	100%
2013	51.1%	48.9%	100%
2014	51.5%	48.5%	100%
2015	52.3%	47.7%	100%
2016	51.2%	48.8%	100%
2017*	51.7%	48.3%	100%

II. Distribution of Ultimate Number of All Claims

Accident	Permanent	Temporary	Medical	
<u>Year</u>	Indemnity**	<u>Indemnity</u>	<u>Only</u>	<u>Total</u>
2001	17.8%	16.0%	66.2%	100%
2002	19.0%	16.0%	65.0%	100%
2003	18.8%	16.1%	65.1%	100%
2004	15.6%	15.9%	68.5%	100%
2005	13.5%	15.7%	70.8%	100%
2006	13.6%	15.2%	71.2%	100%
2007	14.3%	15.2%	70.5%	100%
2008	15.6%	15.2%	69.2%	100%
2009	17.3%	15.9%	66.8%	100%
2010	17.9%	16.8%	65.3%	100%
2011	18.3%	17.3%	64.4%	100%
2012	18.5%	17.9%	63.6%	100%
2013	19.2%	18.4%	62.4%	100%
2014	19.3%	18.2%	62.5%	100%
2015	19.6%	17.9%	62.5%	100%
2016	19.1%	18.3%	62.6%	100%
2017*	18.9%	17.7%	63.4%	100%

^{*} Accident year 2017 experience is partial in that it only reflects experience from policy year 2016.

Source: WCIRB unit statistical data

^{**} Permanent indemnity consists of the death, permanent total, and permanent partial injury types.

Percentage of Claims Closed by Injury Type and Region

Permanent Partial & Temporary

		Pe	rmanent Pa	ırtial & Tem	porary				
Permanent F	Partial	Policy Year							
Report Leve	I Region*	<u>2010</u> <u>2011</u> <u>2012</u> <u>2013</u> <u>2014</u> <u>2015</u> <u>2016</u>							Claim Distribution
<u>Report Leve</u>	<u>Region</u>	2010	<u> 2011</u>	2012	2013	2014	2013	2010	DISTIDUTION
1	Bay Area	10%	12%	14%	15%	16%	18%	19%	14%
1	Los Angeles	11%	12%	15%	16%	17%	21%	24%	54%
1	San Diego	14%	13%	17%	20%	20%	23%	26%	7%
1	Remainder of CA	12%	13%	15%	17%	17%	20%	22%	25%
	ALL REGIONS COMBINED	11%	12%	15%	16%	17%	20%	23%	100%
2	Bay Area	32%	35%	38%	38%	41%	45%		15%
2	Los Angeles	28%	32%	37%	37%	40%	45%		54%
2	San Diego	34%	38%	43%	44%	46%	50%		7%
2	Remainder of CA	32%	36%	38%	39%	42%	47%		24%
	ALL REGIONS COMBINED	30%	34%	38%	38%	41%	46%		100%
3	Bay Area	53%	55%	58%	59%	62%			15%
3	Los Angeles	48%	51%	55%	55%	59%			55%
3	San Diego	57%	59%	62%	65%	67%			7%
3	Remainder of CA	53%	56%	58%	59%	62%			24%
	ALL REGIONS COMBINED	50%	53%	56%	58%	61%			100%
									Latest Year
Temporary									Reported
romporary					Policy Year				Claim
Report Leve	Region*	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	Distribution
4	D 4	500/	500/	E 40/	500/	500/	000/	0.40/	4007
1	Bay Area	56%	56%	54%	56%	59%	60%	61%	18%
1 1	Los Angeles San Diego	50% 58%	51% 58%	49% 56%	47% 55%	50% 56%	51% 57%	52% 60%	46% 7%
1	Remainder of CA	59%	59%	57%	55%	59%	60%	61%	29%
1	ALL REGIONS COMBINED	54%	55%	53%	52%	55%	55%	57%	100%
2	Bay Area	74%	74%	73%	77%	77%	79%		17%
2	Los Angeles	68%	68%	67%	68%	70%	71%		45%
2	San Diego	75%	73%	75%	75%	76%	77%		7%
2	Remainder of CA	76%	75%	73%	74%	76%	77%		31%
_	ALL REGIONS COMBINED	72%	71%	71%	72%	73%	75%		100%
2									
3 3	Bay Area Los Angeles	86% 78%	85% 79%	85% 80%	87% 81%	89% 82%			17% 46%
3	San Diego	84%	79% 85%	86%	87%	88%			40% 7%
3	Remainder of CA	85%	84%	85%	86%	86%			30%
3	ALL REGIONS COMBINED	82%	82%	83%	84%	85%			100%
		/0	/0	70	- 170	-570			100%

^{*}Los Angeles Includes Los Angeles County and remainder of Los Angeles Basin Source: WCIRB unit statistical data

Geographic Region: All Regions Combined

	Policy Year 2011								
Compromise & Release Stipulated Award Total/Average	Claim Distribution 84.0% 16.0% 100.0%	Average Indemnity 24,578 18,741 23,646	Average <u>Medical</u> 28,206 <u>16,784</u> 26,382	Average <u>Incurred</u> 52,784 <u>35,526</u> 50,027	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
	Policy Year 2012								
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 84.1% <u>15.9%</u> 100.0%	Average <u>Indemnity</u> 23,200 <u>17,044</u> 22,219	Average <u>Medical</u> 26,737 <u>15,359</u> 24,923	Average <u>Incurred</u> 49,937 <u>32,403</u> 47,143	% Change in Avg. Indemnity -5.6% -9.1% -6.0%	% Change in Avg. Medical -5.2% -8.5% -5.5%	% Change in Avg. Incurred -5.4% -8.8% -5.8%		
				Policy Ye	ear 2013				
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 84.5% <u>15.5%</u> 100.0%	Average Indemnity 24,087 17,914 23,128	Average <u>Medical</u> 25,999 <u>14,353</u> 24,189	Average <u>Incurred</u> 50,086 <u>32,267</u> 47,317	% Change in Avg. Indemnity 3.8% 5.1% 4.1%	% Change in Avg. Medical -2.8% -6.6% -2.9%	% Change in Avg. Incurred 0.3% -0.4% 0.4%		
				Policy Ye	ar 2014*				
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 84.4% 15.6% 100.0%	Average Indemnity 25,957 18,278 24,763	Average <u>Medical</u> 25,967 <u>13,374</u> 24,009	Average <u>Incurred</u> 51,924 <u>31,652</u> 48,771	% Change in Avg. Indemnity 7.8% 2.0% 7.1%	% Change in Avg. Medical -0.1% -6.8% -0.7%	% Change in Avg. Incurred 3.7% -1.9% 3.1%		

^{*}Policy Year 2014 is preliminary

Geographic Region: Bay Area

		Policy Year 2011							
Compromise & Release Stipulated Award Total/Average	Claim Distribution 80.9% 19.1% 100.0%	Average Indemnity 29,056 18,366 27,013	Average <u>Medical</u> 30,345 <u>15,753</u> 27,557	Average <u>Incurred</u> 59,401 <u>34,119</u> 54,570	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
				Policy Y	ear 2012				
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 78.9% 21.1% 100.0%	Average Indemnity 27,688 18,353 25,720	Average <u>Medical</u> 29,431 <u>14,901</u> 26,368	Average <u>Incurred</u> 57,120 <u>33,254</u> 52,089	% Change in Avg. Indemnity -4.7% -0.1% -4.8%	% Change in Avg. Medical -3.0% -5.4% -4.3%	% Change in Avg. Incurred -3.8% -2.5% -4.5%		
				Policy Y	ear 2013				
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 80.2% 19.8% 100.0%	Average Indemnity 29,892 20,521 28,040	Average <u>Medical</u> 29,785 14,727 26,809	Average <u>Incurred</u> 59,677 <u>35,248</u> 54,850	% Change in Avg. Indemnity 8.0% 11.8% 9.0%	% Change in Avg. Medical 1.2% -1.2% 1.7%	% Change in Avg. Incurred 4.5% 6.0% 5.3%		
				Policy Ye	ear 2014*				
Compromise & Release Stipulated Award Total/Average	Claim Distribution 78.8% 21.2% 100.0%	Average Indemnity 32,849 18,592 29,824	Average <u>Medical</u> 31,590 <u>12,785</u> 27,600	Average <u>Incurred</u> 64,439 <u>31,377</u> 57,424	% Change in Avg. Indemnity 9.9% -9.4% 6.4%	% Change in Avg. Medical 6.1% -13.2% 2.9%	% Change in Avg. Incurred 8.0% -11.0% 4.7%		

^{*}Policy Year 2014 is preliminary

Geographic Region: Los Angeles**

	Policy Year 2011								
Compromise & Release Stipulated Award Total/Average	Claim Distribution 85.6% 14.4% 100.0%	Average Indemnity 23,023 18,976 22,439	Average <u>Medical</u> 26,508 <u>17,627</u> 25,226	Average <u>Incurred</u> 49,531 <u>36,603</u> 47,665	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
		Policy Year 2012							
Compromise & Release Stipulated Award Total/Average	Claim Distribution 85.7% 14.3% 100.0%	Average Indemnity 21,390 16,832 20,740	Average <u>Medical</u> 24,199 <u>15,488</u> 22,957	Average Incurred 45,589 32,320 43,697	% Change in Avg. Indemnity -7.1% -11.3% -7.6%	% Change in Avg. Medical -8.7% -12.1% -9.0%	% Change in Avg. Incurred -8.0% -11.7% -8.3%		
				Policy Ye	ar 2013				
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 86.4% <u>13.6%</u> 100.0%	Average Indemnity 22,163 17,871 21,582	Average <u>Medical</u> 23,595 <u>14,939</u> 22,422	Average <u>Incurred</u> 45,758 <u>32,810</u> 44,003	% Change in Avg. Indemnity 3.6% 6.2% 4.1%	% Change in Avg. Medical -2.5% -3.5% -2.3%	% Change in Avg. Incurred 0.4% 1.5% 0.7%		
				Policy Yea	ar 2014*				
Compromise & Release Stipulated Award Total/Average	Claim Distribution 86.7% 13.3% 100.0%	Average Indemnity 23,843 18,036 23,072	Average <u>Medical</u> 23,026 <u>13,646</u> 21,781	Average <u>Incurred</u> 46,870 <u>31,682</u> 44,853	% Change in Avg. Indemnity 7.6% 0.9% 6.9%	% Change in Avg. Medical -2.4% -8.7% -2.9%	% Change in Avg. Incurred 2.4% -3.4% 1.9%		

^{*}Policy Year 2014 is preliminary

^{**}Includes Los Angeles County and remainder of Los Angeles Basin

Geographic Region: San Diego**

	Policy Year 2011							
Compromise & Release Stipulated Award Total/Average	Claim Distribution 83.9% 16.1% 100.0%	Average <u>Indemnity</u> 24,555 <u>15,503</u> 23,099	Average <u>Medical</u> 27,688 <u>14,993</u> 25,646	Average <u>Incurred</u> 52,243 <u>30,496</u> 48,744	% Change in Avg. Indemnity	% Change in Avg. Medical 	% Change in Avg. Incurred	
	Policy Year 2012							
Compromise & Release Stipulated Award Total/Average	Claim Distribution 81.0% 19.0% 100.0%	Average <u>Indemnity</u> 21,745 <u>14,857</u> 20,437	Average <u>Medical</u> 27,195 <u>14,390</u> 24,764	Average Incurred 48,940 29,247 45,202	% Change in Avg. Indemnity -11.4% -4.2% -11.5%	% Change in Avg. Medical -1.8% -4.0% -3.4%	% Change in Avg. Incurred -6.3% -4.1% -7.3%	
				Policy Ye	ar 2013			
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 81.6% <u>18.4%</u> 100.0%	Average Indemnity 22,368 16,311 21,255	Average Medical 26,504 11,793 23,799	Average <u>Incurred</u> 48,872 <u>28,105</u> 45,054	% Change in Avg. Indemnity 2.9% 9.8% 4.0%	% Change in Avg. Medical -2.5% -18.0% -3.9%	% Change in Avg. Incurred -0.1% -3.9% -0.3%	
				Policy Yea	ar 2014*			
Compromise & Release Stipulated Award Total/Average	Claim Distribution 83.2% 16.8% 100.0%	Average Indemnity 23,305 17,800 22,379	Average Medical 27,229 12,236 24,707	Average <u>Incurred</u> 50,535 <u>30,036</u> 47,086	% Change in Avg. Indemnity 4.2% 9.1% 5.3%	% Change in Avg. Medical 2.7% 3.8% 3.8%	% Change in Avg. Incurred 3.4% 6.9% 4.5%	

^{*}Policy Year 2014 is preliminary

Geographic Region: Other

	Policy Year 2011								
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 82.7% <u>17.3%</u> 100.0%	Average Indemnity 25,361 19,398 24,332	Average <u>Medical</u> 30,627 <u>16,482</u> 28,186	Average <u>Incurred</u> 55,988 <u>35,879</u> 52,517	% Change in Avg. Indemnity	% Change in Avg. Medical	% Change in Avg. Incurred		
		Policy Year 2012							
Compromise & Release Stipulated Award Total/Average	Claim Distribution 84.3% 15.7% 100.0%	Average Indemnity 25,095 17,196 23,851	Average Medical 30,610 15,779 28,275	Average <u>Incurred</u> 55,705 <u>32,975</u> 52,126	% Change in Avg. Indemnity -1.1% -11.4% -2.0%	% Change in Avg. Medical -0.1% -4.3% 0.3%	% Change in Avg. Incurred -0.5% -8.1% -0.7%		
				Policy Ye	ar 2013				
Compromise & Release Stipulated Award Total/Average	Claim <u>Distribution</u> 83.5% <u>16.5%</u> 100.0%	Average Indemnity 25,720 16,855 24,255	Average <u>Medical</u> 29,043 <u>13,977</u> 26,554	Average <u>Incurred</u> 54,763 <u>30,831</u> 50,808	% Change in Avg. Indemnity 2.5% -2.0% 1.7%	% Change in Avg. Medical -5.1% -11.4% -6.1%	% Change in Avg. Incurred -1.7% -6.5% -2.5%		
				Policy Yea	ar 2014*				
Compromise & Release Stipulated Award Total/Average	Claim Distribution 83.3% 16.7% 100.0%	Average Indemnity 27,612 18,597 26,106	Average <u>Medical</u> 29,006 13,693 26,448	Average <u>Incurred</u> 56,619 32,290 52,555	% Change in Avg. Indemnity 7.4% 10.3% 7.6%	% Change in Avg. Medical -0.1% -2.0% -0.4%	% Change in Avg. Incurred 3.4% 4.7% 3.4%		

^{*}Policy Year 2014 is preliminary

Quarterly Expedited Hearings by Region

Time Period	Northern <u>California</u>	Central <u>California</u>	Southern <u>California</u>	Expedited <u>Hearing</u>	Change from Same Quarter in Prior Year
1st Qtr 2011				2,503	
2nd Qtr 2011				2,098	
3rd Qtr 2011				2,462	
4th Qtr 2011				2,439	
1st Qtr 2012				2,480	-0.9%
2nd Qtr 2012				2,525	20.4%
3rd Qtr 2012				3,786	53.8%
4th Qtr 2012				2,673	9.6%
1st Qtr 2013				3,480	40.3%
2nd Qtr 2013				3,615	43.2%
3rd Qtr 2013				4,109	8.5%
4th Qtr 2013				4,013	50.1%
1st Qtr 2014				3,813	9.6%
2nd Qtr 2014	14.4%	24.6%	60.9%	4,463	23.5%
3rd Qtr 2014	16.6%	23.5%	59.8%	4,404	7.2%
4th Qtr 2014	16.9%	16.8%	66.3%	3,926	-2.2%
1st Qtr 2015	15.9%	18.2%	65.9%	4,062	6.5%
2nd Qtr 2015	18.0%	18.0%	63.9%	3,993	-10.5%
3rd Qtr 2015	17.6%	20.1%	62.3%	4,222	-4.1%
4th Qtr 2015	19.1%	20.3%	60.6%	4,252	8.3%
1st Qtr 2016	18.4%	20.7%	60.8%	4,507	11.0%
2nd Qtr 2016	16.7%	20.5%	62.8%	4,631	16.0%
3rd Qtr 2016	17.5%	20.3%	62.2%	4,764	12.8%
4th Qtr 2016	18.3%	20.1%	61.6%	4,569	7.5%
1st Qtr 2017	19.1%	20.3%	60.6%	4,983	10.6%
2nd Qtr 2017	16.8%	17.8%	65.4%	4,990	7.8%
3rd Qtr 2017	16.8%	15.3%	67.9%	5,041	5.8%
4th Qtr 2017	16.5%	15.3%	68.2%	5,155	12.8%
1st Qtr 2018	20.0%	16.4%	63.6%	5,633	13.0%
2nd Qtr 2018	19.7%	14.8%	65.5%	5,768	15.6%
3rd Qtr 2018	20.7%	13.8%	65.5%	5,594	11.0%
4th Qtr 2018	20.3%	12.5%	67.2%	5,537	7.4%

Source: DWC

Quarterly Expedited Hearings - DOR Reasons by Region

Northern California

	Medical		
Time Period	<u>Treatment</u>	<u>TD</u>	<u>Other</u>
2Q14-4Q14	77.4%	18.1%	4.5%
2015	76.4%	19.9%	3.7%
2016	77.6%	19.2%	3.2%
2017	77.5%	20.5%	2.0%
2018	80.8%	17.3%	1.9%

Central California

	Medical		
Time Period	<u>Treatment</u>	<u>TD</u>	<u>Other</u>
2Q14-4Q14	86.8%	12.2%	1.0%
2015	84.6%	14.2%	1.2%
2016	87.3%	12.0%	0.7%
2017	84.8%	14.3%	0.9%
2018	84.7%	14.9%	0.4%

Southern California

	Medical		
Time Period	<u>Treatment</u>	<u>TD</u>	<u>Other</u>
2Q14-4Q14	70.0%	19.4%	10.7%
2015	65.4%	20.5%	14.1%
2016	69.1%	18.9%	12.0%
2017	71.5%	18.6%	9.9%
2018	74.2%	17.0%	8.8%

Source: DWC

Liens Filed Counts*

Counts by Region**

		Central			Remaining			
		Coast/	Los Angeles	Remainder	CA Zip		San Diego	
Time Period	Bay Area	<u>Valley</u>	County	of LA Basin	Codes	<u>Sacramento</u>	County	<u>Total</u>
2011	18,723	24,414	283,774	114,554	2,535	3,934	15,922	463,856
1st Qtr 2012	5,490	7,245	97,245	38,034	895	1,248	4,936	155,093
2nd Qtr 2012	5,467	8,970	122,040	44,065	1,102	1,322	4,991	187,957
3rd Qtr 2012	6,434	15,289	207,639	85,152	698	1,407	6,611	323,230
4th Qtr 2012	10,397	25,730	342,549	123,129	1,119	1,557	8,523	513,004
1st Qtr 2013	1,232	2,193	46,830	17,032	230	268	1,312	69,097
2nd Qtr 2013	1,450	1,562	18,947	6,917	211	339	684	30,110
3rd Qtr 2013	1,607	1,795	25,999	9,855	247	410	991	40,904
4th Qtr 2013	1,928	2,025	29,537	10,893	276	358	1,136	46,153
1st Qtr 2014	1,841	2,029	25,668	10,117	239	384	1,165	41,443
2nd Qtr 2014	1,697	2,306	29,417	11,942	265	354	1,263	47,244
3rd Qtr 2014	1,941	1,996	29,665	12,198	355	424	1,378	47,957
4th Qtr 2014	1,690	2,371	34,772	12,469	374	384	1,488	53,548
1st Qtr 2015	2,071	3,058	45,827	18,016	431	488	2,133	72,024
2nd Qtr 2015	2,370	4,218	54,147	22,198	501	500	2,787	86,721
3rd Qtr 2015	2,428	4,977	61,619	24,827	691	526	3,047	98,115
4th Qtr 2015	2,338	4,991	68,843	26,571	686	495	3,085	107,009
1st Qtr 2016	2,884	5,410	67,259	27,326	672	538	3,931	108,020
2nd Qtr 2016	2,543	5,112	66,511	26,852	536	506	3,912	105,972
3rd Qtr 2016	2,243	4,167	45,707	20,136	420	462	3,404	76,539
4th Qtr 2016	1,872	4,433	66,169	25,942	506	397	4,400	103,719
1st Qtr 2017	1,228	1,872	24,947	9,594	334	312	1,380	39,667
2nd Qtr 2017	1,537	2,211	33,194	11,969	349	369	1,764	51,393
3rd Qtr 2017	1,700	2,047	29,215	10,487	298	419	1,149	45,315
4th Qtr 2017	1,535	1,804	26,566	9,914	313	366	1,176	41,674
1st Qtr 2018	1,501	1,575	28,754	10,848	312	406	1,314	44,710
2nd Qtr 2018	1,264	1,538	23,697	9,034	312	338	986	37,169
3rd Qtr 2018	1,156	1,178	18,596	6,340	241	309	702	28,522
4th Qtr 2018	1,276	1,217	19,034	6,108	230	308	690	28,863

Counts by Type

Time Period	Interpreter	Medical	Medical- Legal	Copy Service	Other***	Total
						
2011	28,721	292,982	39,569	539	102,045	463,856
1st Qtr 2012	12,937	85,152	22,931	139	33,934	155,093
2nd Qtr 2012	17,162	106,336	37,440	65	26,954	187,957
3rd Qtr 2012	46,095	182,474	64,912	91	29,658	323,230
4th Qtr 2012	47,427	317,241	80,916	62	67,358	513,004
1st Qtr 2013	2,397	45,631	11,411	11	9,647	69,097
2nd Qtr 2013	831	22,480	587	20	6,192	30,110
3rd Qtr 2013	484	32,356	653	23	7,388	40,904
4th Qtr 2013	378	37,515	537	8	7,715	46,153
1st Qtr 2014	421	33,105	397	16	7,504	41,443
2nd Qtr 2014	275	38,534	320	10	8,105	47,244
3rd Qtr 2014	140	39,810	179	7	7,821	47,957
4th Qtr 2014	156	45,440	160	4	7,788	53,548
1st Qtr 2015	143	60,155	216	18	11,492	72,024
2nd Qtr 2015	152	74,037	268	7	12,257	86,721
3rd Qtr 2015	134	84,290	191	7	13,493	98,115
4th Qtr 2015	101	91,820	236	15	14,837	107,009
1st Qtr 2016	60	93,393	233	5	14,329	108,020
2nd Qtr 2016	90	89,781	467	6	15,628	105,972
3rd Qtr 2016	64	64,924	262	11	11,278	76,539
4th Qtr 2016	94	91,867	68	4	11,686	103,719
1st Qtr 2017	29	33,952	19	3	5,664	39,667
2nd Qtr 2017	33	43,470	34	5	7,851	51,393
3rd Qtr 2017	77	37,815	31	0	7,392	45,315
4th Qtr 2017	65	33,876	18	1	7,714	41,674
1st Qtr 2018	64	36,674	29	2	7,941	44,710
2nd Qtr 2018	103	29,276	22	0	7,768	37,169
3rd Qtr 2018	79	21,334	14	4	7,091	28,522
4th Qtr 2018	60	21,595	22	1	7,185	28,863

^{*} Lien Counts exclude SDI/EDD Liens

^{**} Regions reflect the following WCAB Office mapping: Bay Area - Oakland, San Jose, San Francisco; Central Coast/Valley - Bakersfield, Fresno, Goleta, Grover Beach, Salinas, Stockton; Los Angeles County - Long Beach, Los Angeles, Marina Del Rey, Pomona, Van Nuys; Remainder of LA Basin - Anaheim, Oxnard, Riverside, San Bernardino, Santa Ana; Remaining CA Zip Codes - Eureka, Redding, San Luis Obispo, Santa Barbara, Santa Rosa; Sacramento - Sacramento; San Diego County - San Diego

***Other includes Attorney Fees, Family Support, Living Expense, PFL, Transport, Wage Replace Liens

Source: EAMS Liens Data

Liens Filed Counts*

Counts by Region**

		Central			Remaining			
		Coast/	Los Angeles	Remainder	CA Zip		San Diego	
<u>Month</u>	Bay Area	<u>Valley</u>	County	of LA Basin	Codes	<u>Sacramento</u>	County	<u>Total</u>
Oct-16	625	1,312	15,594	6,313	136	157	1,082	25,21
Nov-16	528	1,224	17,984	7,190	200	86	1,494	28,70
Dec-16	719	1,897	32,591	12,439	170	154	1,824	49,79
Jan-17	210	347	5,362	2,380	69	64	316	8,74
Feb-17	421	598	8,251	3,112	122	118	453	13,07
Mar-17	597	927	11,334	4,102	143	130	611	17,84
Apr-17	474	764	11,573	4,118	110	106	640	17,78
May-17	519	835	11,395	4,175	121	132	573	17,75
Jun-17	544	612	10,226	3,676	118	131	551	15,85
Jul-17	530	548	10,092	3,636	101	130	426	15,46
Aug-17	594	703	10,712	3,690	109	146	412	16,30
Sep-17	576	796	8,411	3,161	88	143	311	13,48
Oct-17	514	773	9,856	3,585	100	128	413	15,36
Nov-17	451	496	8,506	3,214	110	119	371	13,20
Dec-17	570	535	8,204	3,115	103	119	392	13,03
Jan-18	473	565	9,986	3,636	98	123	457	15,33
Feb-18	490	479	8,982	3,451	101	140	481	14,12
Mar-18	538	531	9,786	3,761	113	143	376	15,24
Apr-18	387	546	8,851	3,375	97	90	361	13,70
May-18	477	513	8,380	3,433	112	126	308	13,34
Jun-18	400	479	6,466	2,226	103	122	317	10,1
Jul-18	386	414	6,101	2,109	79	124	229	9,44
Aug-18	406	422	7,039	2,338	76	91	275	10,64
Sep-18	364	342	5,456	1,893	86	94	198	8,43
Oct-18	476	454	6,645	2,270	74	106	271	10,29
Nov-18	454	431	6,436	2,097	81	117	237	9,8
Dec-18	346	332	5,953	1,741	75	85	182	8,7

Count	by '	Гуре

			Medical-	Сору		
<u>Month</u>	<u>Interpreter</u>	<u>Medical</u>	<u>Legal</u>	<u>Service</u>	Other***	<u>Total</u>
Oct-16	31	21,123	34	2	4,029	25,219
Nov-16	27	25,212	10	1	3,456	28,706
Dec-16	36	45,532	24	1	4,201	49,794
Jan-17	9	7,460	5	2	1,272	8,748
Feb-17	8	11,103	10	1	1,953	13,075
Mar-17	12	15,389	4	0	2,439	17,844
Apr-17	13	15,188	12	3	2,569	17,785
May-17	7	14,838	14	1	2,890	17,750
Jun-17	13	13,444	8	1	2,392	15,858
Jul-17	37	13,022	9	0	2,395	15,463
Aug-17	24	13,599	11	0	2,732	16,366
Sep-17	16	11,194	11	0	2,265	13,486
Oct-17	13	12,692	5	1	2,658	15,369
Nov-17	19	10,666	5	0	2,577	13,267
Dec-17	33	10,518	8	0	2,479	13,038
Jan-18	41	12,695	12	1	2,589	15,338
Feb-18	17	11,551	9	1	2,546	14,124
Mar-18	6	12,428	8	0	2,806	15,248
Apr-18	18	10,714	11	0	2,964	13,707
May-18	25	10,744	8	0	2,572	13,349
Jun-18	60	7,818	3	0	2,232	10,113
Jul-18	44	7,056	0	3	2,339	9,442
Aug-18	23	7,914	8	1	2,701	10,647
Sep-18	12	6,364	6	0	2,051	8,433
Oct-18	23	7,720	9	0	2,544	10,296
Nov-18	24	7,309	7	1	2,512	9,853
Dec-18	13	6,566	6	0	2,129	8,714

^{*} Lien Counts exclude SDI/EDD Liens

^{**} Regions reflect the following WCAB Office mapping: Bay Area - Oakland, San Jose, San Francisco; Central Coast/Valley - Bakersfield, Fresno, Goleta, Grover Beach, Salinas, Stockton; Los Angeles County - Long Beach, Los Angeles, Marina Del Rey, Pomona, Van Nuys; Remainder of LA Basin - Anaheim, Oxnard, Riverside, San Bernardino, Santa Ana; Remaining CA Zip Codes - Eureka, Redding, San Luis Obispo, Santa Barbara, Santa Rosa; Sacramento - Sacramento; San Diego County - San Diego

^{***}Other includes Attorney Fees, Family Support, Living Expense, PFL, Transport, Wage Replace Liens Source: EAMS Liens Data

IMR Filed Counts

Quarterly IMRs Filed

		Change from		Change from
		Same Quarter in		Same Quarter in
Year & Quarter	IMRs Filed	Prior Year	Eligible IMRs	Prior Year
2013 1Q & 2Q	878			
2013 3Q	31,950			
2013 4Q	51,092			
2014 1Q	49,929		17,421	
2014 2Q	60,023		24,417	
2014 3Q	59,678	86.8%	54,959	
2014 4Q	58,577	14.7%	46,512	
2015 1Q	61,142	22.5%	36,314	108.4%
2015 2Q	65,418	9.0%	48,628	99.2%
2015 3Q	65,889	10.4%	40,603	-26.1%
2015 4Q	61,330	4.7%	39,950	-14.1%
2016 1Q	60,772	-0.6%	41,023	13.0%
2016 2Q	64,852	-0.9%	44,287	-8.9%
2016 3Q	62,411	-5.3%	43,892	8.1%
2016 4Q	61,318	0.0%	43,618	9.2%
2017 1Q	61,253	0.8%	43,194	5.3%
2017 2Q	62,773	-3.2%	42,866	-3.2%
2017 3Q	63,380	1.6%	42,836	-2.4%
2017 4Q	60,125	-1.9%	43,298	-0.7%
2018 1Q	64,533	5.4%	47,336	9.6%
2018 2Q	66,647	6.2%	48,175	12.4%
2018 3Q	61,658	-2.7%	45,775	6.9%
2018 4Q	59,539	-1.0%	44,941	3.8%

Yearly IMR Counts

	Original IMR Applications	Duplicates	Ineligible	Total Rejected	Eligible IMRs	Eligible IMR Yearly Change
	<u> </u>	Bapiloatoo	<u>mongnoto</u>	Total Rejected	Eligible livil to	
2013 IMR Counts	83,920	15,560	15,516	31,076	52,844	
2014 IMR Counts	228,084	56,503	28,272	84,775	143,309	171.2%
2015 IMR Counts	253,776	58,106	30,175	88,281	165,495	15.5%
2016 IMR Counts	249,353	53,314	23,219	76,533	172,820	4.4%
2017 IMR Counts	247,531	54,993	20,344	75,337	172,194	-0.4%
2018 IMR Counts	252,377	52,294	13,856	66,150	186,227	8.1%

Source: DWC Collected from IMR Vendor

DWC Via Commission on Health and Safety & Workers' Compensation 2018 Annual Report

Indemnity Claim Settlement Ratios by Injury Type

Permanent	Partial					Temporary					
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
1997	8.3%	32.8%	55.1%	69.3%	77.1%	1997	67.7%	83.4%	89.5%	93.3%	96.4%
1998	8.7%	30.3%	52.6%	66.7%	73.9%	1998	69.9%	84.2%	90.2%	94.0%	95.7%
1999	8.5%	28.7%	49.6%	61.7%	68.6%	1999	68.5%	83.4%	89.8%	92.7%	94.5%
2000	7.9%	26.3%	44.6%	56.6%	65.7%	2000	63.9%	80.4%	86.7%	90.3%	92.3%
2001	6.8%	21.8%	40.6%	57.0%	68.8%	2001	60.8%	76.1%	84.9%	88.4%	90.6%
2002	5.1%	19.0%	41.1%	59.6%	71.0%	2002	60.4%	78.1%	85.3%	89.5%	92.3%
2003	4.0%	20.6%	44.0%	61.0%	72.1%	2003	64.5%	79.6%	87.2%	91.7%	94.2%
2004	5.2%	22.4%	43.9%	59.9%	71.1%	2004	67.0%	82.6%	90.0%	94.2%	95.2%
2005	5.9%	22.5%	43.2%	59.3%	69.6%	2005	67.3%	82.4%	89.5%	92.1%	95.2%
2006	6.5%	23.6%	44.3%	59.4%	68.9%	2006	68.7%	84.6%	90.3%	93.6%	95.3%
2007	6.0%	23.9%	43.6%	58.0%	68.1%	2007	69.2%	83.8%	90.5%	93.5%	94.9%
2008	6.1%	24.0%	43.2%	57.9%	69.8%	2008	68.5%	83.0%	88.9%	92.0%	94.2%
2009	6.1%	23.5%	42.4%	58.4%	70.6%	2009	66.9%	80.7%	86.8%	90.9%	93.1%
2010	7.2%	25.2%	45.7%	62.3%	73.6%	2010	64.8%	78.2%	85.5%	89.8%	92.5%
2011	8.0%	27.4%	48.6%	64.4%	75.6%	2011	63.3%	77.5%	84.9%	89.5%	91.8%
2012	9.2%	30.5%	51.4%	66.3%	77.6%	2012	63.1%	78.0%	86.1%	90.7%	93.0%
2013	10.3%	32.2%	53.7%	70.1%	80.5%	2013	63.6%	80.4%	88.0%	92.0%	93.8%
2014	10.6%	33.0%	54.7%	71.0%		2014	66.4%	81.7%	88.8%	92.5%	
2015	12.4%	37.3%	58.8%			2015	65.9%	81.5%	89.3%		
2016	13.8%	40.1%				2016	67.7%	84.7%			
2017	16.5%					2017	69.9%				
Cumulative							lative Injury				
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
1997	7.7%	30.1%	50.0%	65.1%	74.3%	1997	18.0%	45.0%	63.6%	77.6%	83.6%
1998	10.7%	29.1%	48.8%	62.5%	71.1%	1998	25.8%	48.2%	66.9%	76.8%	82.0%
1999	12.2%	29.3%	46.7%	59.2%	67.5%	1999	29.3%	51.1%	66.1%	74.3%	79.1%
2000	11.6%	28.1%	43.9%	55.7%	65.3%	2000	30.8%	49.4%	62.9%	71.4%	77.0%
2001	10.5%	24.4%	41.7%	55.5%	66.2%	2001	26.1%	42.9%	58.4%	69.6%	77.4%
2002	10.5%	25.1%	42.8%	58.3%	69.4%	2002	26.4%	43.0%	59.5%	72.1%	79.8%
2003	11.8%	26.5%	44.5%	59.0%	69.2%	2003	29.7%	46.5%	63.2%	74.8%	82.2%
2004	14.8%	29.6%	46.0%	60.2%	69.6%	2004	34.1%	51.4%	66.3%	76.7%	83.2%
2005	12.6%	26.7%	42.3%	54.8%	64.5%	2005	37.8%	54.0%	67.6%	76.5%	84.3%
2006	12.7%	27.6%	42.8%	54.8%	64.1%	2006	39.0%	56.2%	69.1%	78.8%	84.0%
2007	13.4%	28.8%	43.4%	55.3%	65.2%	2007	39.3%	56.0%	69.8%	78.0%	83.3%
2008	12.0%	27.2%	42.0%	54.7%	65.9%	2008	39.1%	56.3%	68.4%	76.9%	83.6%
2009	11.3%	25.2%	40.5%	54.6%	66.9%	2009	39.4%	55.3%	67.5%	77.2%	83.7%
2010	12.9%	27.3%	44.7%	61.1%	71.9%	2010	39.2%	55.0%	68.7%	78.4%	84.9%
2011	11.8%	29.1%	48.4%	62.9%	73.0%	2011	39.4%	56.4%	70.0%	79.5%	85.7%
2012	12.8%	32.8%	50.4%	63.8%	74.9%	2012	40.3%	58.2%	72.0%	80.9%	87.0%
2013	16.4%	36.9%	55.5%	69.4%	78.9%	2013	41.6%	60.2%	73.8%	83.1%	88.4%
2014	16.8%	36.7%	53.3%	69.6%		2014	42.9%	60.9%	74.7%	83.7%	
2015	18.2%	40.1%	57.6%			2015	42.2%	61.8%	76.8%		
2016	21.7%	45.6%				2016	44.6%	65.6%			
2017	26.6%					2017	46.6%				
All Indemni	1.				_						
AY/RL	1	2	3	4	5	-					
1997	35.1%	55.6%	70.6%	80.1%	85.8%						
1998	37.1%	55.3%	70.1%	79.4%	84.0%						
1999	36.5%	54.2%	68.3%	76.2%	80.7%						
2000	34.6%	52.1%	64.7%	72.7%	78.4%						
2001	31.5%	46.6%	60.9%	71.4%	78.8%						
2002	29.5%	45.1%	60.6%	72.8%	80.4%						
2003	31.4%	47.3%	63.5%	74.9%	82.1%						
2004	35.5%	51.9%	66.4%	76.7%	82.9%						
2005	38.7%	54.6%	68.0%	76.9%	83.3%						
2006	39.4%	55.9%	68.6%	77.5%	82.9%						
2007	39.0%	55.2%	68.0%	76.5%	82.1%						
2008	37.4%	53.6%	66.1%	75.0%	82.0%						
2009	36.0%	51.6%	64.3%	74.4%	81.7%						
2010	35.8%	51.5%	65.4%	75.9%	82.9%						
2011	35.6%	52.4%	66.8%	77.0%	83.7%						
2012	36.4%	54.5%	68.9%	78.6%	85.4%						
2013	37.2%	56.5%	71.0%	81.1%	87.2%						
2014	38.3%	57.1%	71.6%	81.6%							
2015	38.8%	59.2%	73.9%								
2016	40.8%	62.4%									
2017	42.4%										

Notes

Source: WCIRB Unit Statistical data

 $^{^{\}star}\text{Cumulative Injury includes both cumulative injury and occupational disease.}$

Latest diagonal (italics) is based on a partial accident year.

Settlement rates are based on claim counts developed to 5th report.

Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims

Accident				D	evelopme	nt			
Year	<u>9-21</u>	<u>21-33</u>	<u>33-45</u>	<u>45-57</u>	<u>57-69</u>	<u>69-81</u>	<u>81-93</u>	<u>93-105</u>	105-117
2000									17.9%
2001								18.7%	16.7%
2002							21.3%	18.9%	16.6%
2003						23.8%	20.0%	18.5%	17.9%
2004					24.7%	20.7%	20.7%	19.0%	22.7%
2005				27.4%	22.9%	22.2%	19.8%	23.4%	21.2%
2006			29.3%	26.4%	23.3%	21.0%	24.1%	22.4%	19.2%
2007		26.4%	28.4%	26.6%	22.8%	25.9%	25.0%	21.5%	24.0%
2008	33.3%	25.5%	27.6%	26.0%	27.0%	27.1%	24.4%	25.5%	24.1%
2009	31.6%	25.1%	27.2%	28.0%	27.6%	26.7%	27.8%	25.4%	25.1%
2010	32.0%	26.1%	29.3%	30.2%	28.3%	29.3%	29.1%	26.5%	
2011	32.1%	27.5%	30.9%	31.2%	30.0%	30.1%	30.9%		
2012	32.4%	29.5%	31.9%	32.1%	32.5%	32.1%			
2013	33.3%	30.9%	34.0%	34.9%	34.2%				
2014	34.3%	32.3%	35.6%	37.5%					
2015	35.6%	35.5%	38.1%						
2016	38.0%	37.7%							
2017	40.4%								

Source: WCIRB quarterly calls for experience

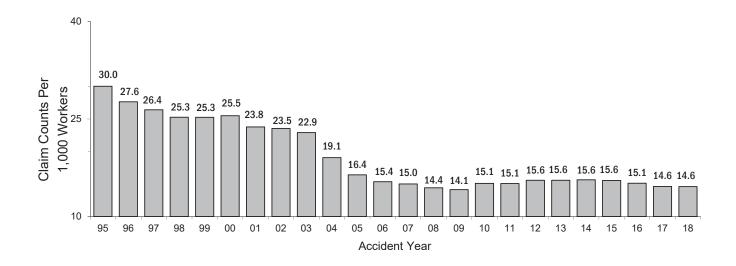
Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims

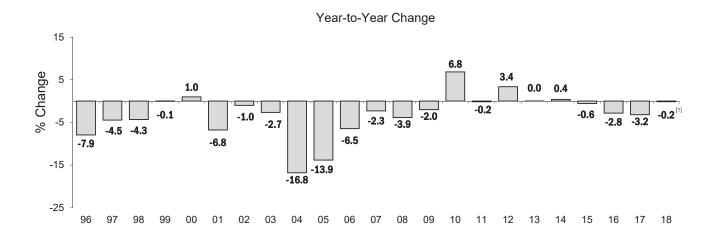
Accident							Dev	Development							
Year	3-6	6-9	9-12	12-15	15-18	18-21	21-24	24-27	27-30	30-33	33-36	36-39	39-42	42-45	45-48
2008	4.7%	8.3%	11.2%	11.2%	9.5%	7.0%	%2'9	%2'9	7.3%	7.5%	8.1%	7.3%	7.4%	7.7%	7.6%
2009	4.0%	7.9%	10.3%	10.6%	8.6%	8.9	%9.9	6.5%	7.0%	7.7%	7.8%	7.3%	7.9%	7.1%	7.7%
2010	4.1%	7.5%	10.4%	11.1%	8.6%	%8.9	7.2%	%8.9	%9.7	7.4%	7.9%	7.8%	9.1%	8.8%	9.3%
2011	4.3%	7.2%	10.5%	10.7%	8.8%	7.0%	7.3%	7.0%	8.4%	8.3%	9.2%	8.4%	8.5%	9.2%	9.2%
2012	4.3%	7.4%	10.4%	10.5%	9.1%	7.5%	8.2%	%9'.	8.6%	9.2%	9.3%	8.7%	9.3%	9.2%	9.5%
2013	4.2%	7.1%	10.3%	10.6%	9.4%	8.4%	8.6%	8.4%	9.5%	9.5%	9.7%	9.7%	10.1%	8.6	10.3%
2014	4.0%	7.2%	10.2%	11.0%	%9.6	%0.6	8.8%	%0.6	9.4%	9.8%	10.2%	9.5%	11.0%	10.2%	11.0%
2015	3.9%	7.7%	10.2%	11.7%	10.5%	9.1%	9.4%	%6.6	11.0%	10.5%	11.0%	10.9%	11.3%	11.8%	
2016	4.3%	7.6%	11.0%	12.4%	11.4%	8.6	10.6%	10.2%	11.7%	11.4%					
2017	4.8%	8.2%	12.3%	13.0%	11.7%	10.7%									
2018	4.9%	8.5%													

Note: All figures in each accident year contain information from the same combination of insurers, all of whom submitted complete data for all evaluations for that accident year. Therefore, each accident year may contain a different mix of insurers (ranging from 82% to 97% of the total California workers' compensation insured market measured using 2017 earned premium levels).

Source: WCIRB quarterly calls for experience

California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year As of September 30, 2018





^[1] The 2018 estimates are based on comparison of claim counts based on WCIRB accident year experience as of September 30, 2018 relative to the estimated change in statewide employment. Prior years are based on unit statistical data.

2018 Accident Year Indemnity Claim Frequency Model As of PY 2016 1st Set & December 2018 UCLA

	Annual %			A	nnual Log Differenc	es		
	Changes Intra- Class Ind Freq		Class Indemnity Free Exposure at PY 20		AY+1 Indemnity	Cumulative	Economic Variables	CalOSHA Dummy
AY	Total	Total	Cumulative	Non-cum.	Benefit Level	Injury Index	(1st Prin. Comp.)	Variable
1979	0.5%	0.005	-0.053	0.007	0.000	-0.060	0.134	0.000
1980	-6.5%	-0.068	-0.132	-0.066	0.033	-0.066	-0.080	0.000
1981	-3.5%	-0.036	-0.028	-0.036	0.000	0.008	-0.079	0.000
1982	-1.6%	-0.016	0.153	-0.022	0.352	0.175	-0.294	0.000
1983	6.2%	0.060	0.214	0.054	0.081	0.160	0.029	0.000
1984	9.5%	0.091	0.235	0.084	0.000	0.151	0.222	0.000
1985	2.0%	0.020	0.138	0.014	0.000	0.124	0.081	0.000
1986	-2.4%	-0.024	0.039	-0.028	0.000	0.067	0.078	0.000
1987	1.5%	0.015	0.053	0.013	0.000	0.041	0.151	0.000
1988	0.7%	0.007	0.104	0.000	0.000	0.104	0.088	0.000
1989	2.5%	0.024	0.212	0.009	0.046	0.203	0.045	0.000
1990	9.0%	0.087	0.337	0.061	0.071	0.276	-0.121	0.000
1991	0.3%	0.003	0.166	-0.018	0.023	0.184	-0.293	0.000
1992	-11.1%	-0.118	-0.272	-0.098	0.013	-0.174	-0.186	0.068
1993	-14.9%	-0.162	-0.240	-0.153	-0.057	-0.088	-0.022	0.464
1994	-12.8%	-0.136	-0.462	-0.107	0.061	-0.355	0.106	0.173
1995	-4.6%	-0.048	-0.016	-0.050	0.053	0.034	0.092	0.295
1996	-6.8%	-0.070	-0.136	-0.065	0.096	-0.071	0.075	0.000
1997	-3.3%	-0.033	-0.023	-0.034	0.066	0.011	0.138	0.000
1998	-3.8%	-0.038	-0.040	-0.038	0.058	-0.002	0.079	0.000
1999	1.5%	0.014	0.100	0.008	0.040	0.092	0.128	0.000
2000	4.0%	0.039	0.071	0.037	-0.003	0.034	0.066	0.000
2001	-6.9%	-0.072	-0.018	-0.076	-0.007	0.059	-0.101	0.000
2002	-2.3%	-0.023	0.007	-0.026	0.060	0.033	-0.202	0.000
2003	-2.9%	-0.029	-0.005	-0.031	-0.065	0.026	-0.023	0.000
2004	-16.6%	-0.182	-0.209	-0.180	-0.398	-0.030	0.093	0.000
2005	-13.6%	-0.146	-0.298	-0.133	0.051	-0.165	0.141	0.000
2006	-5.7%	-0.059	-0.050	-0.059	0.016	0.009	0.095	0.000
2007	-1.6%	-0.017	0.021	-0.019	0.049	0.040	-0.084	0.000
2008	-2.7%	-0.027	0.038	-0.033	0.006	0.071	-0.308	0.000
2009	-0.2%	-0.002	0.168	-0.018	0.066	0.186	-0.427	0.000
2010	8.9%	0.085	0.139	0.079	0.012	0.060	-0.092	0.000
2011	1.3%	0.013	0.032	0.010	0.003	0.022	0.043	0.000
2012	4.6%	0.045	0.127	0.035	0.025	0.091	0.123	0.000
2013	0.4%	0.004	0.134	-0.014	0.071	0.147	0.151	0.000
2014	0.2%	0.002	0.066	-0.008	0.003	0.074	0.178	0.000
2015	-0.9%	-0.009	0.048	-0.018	0.002	0.066	0.194	0.000
2016	-3.5%	-0.036	0.031	-0.047	0.004	0.079	0.124	0.000
2017*	-3.5%	-0.036	0.083	-0.059	0.004	0.142	0.140	0.000
2018	-0.9%	-0.009	-0.009	-0.009	0.003	0.000	0.129	0.000
2019	-2.4%	-0.024	-0.024	-0.024	0.004	0.000	-0.061	0.000
	-1.9%	-0.019	-0.019	-0.019	0.004	0.000	0.002	0.000
2020								

Y = Hazardousness-Adjusted Noncumulative Indemnity Claim Frequency

Constant	-0.020
Std Err of Y Est	0.041
R Squared	0.544
No. of Observations	39
Degrees of Freedom	34
X Coefficient(s)	

 X Coefficient(s)
 0.177
 0.270
 0.082
 -0.133

 Std Err of Coef.
 0.075
 0.064
 0.045
 0.079

Notes: Indemnity Benefit Level variable is leading. The benefit level change for AY 2004 is related to the AY 2003 change in non-cumulative frequency.

The Indemnity Benefit Level change for Ogilvie & Almaraz / Guzman in 2009-2010 is not leading.

The Indemnity Benefit Level variable excludes indemnity benefit utilization, and changes in the death and permanent total benefits.

The Indemnity Benefit Level variable has been revised due to on-leveling reassessments. See Actuarial Committee item AC09-03-03.

For 1993 on, cumulative claims include both cumulative trauma and occupational disease claims. See March 19, 2014 Actuarial Committee Agenda

Economic variables are historical through 2017; December 2018 UCLA Anderson Forecasts for 2018 on.

Regression is over AY 1979 through AY 2017. AY 2018 through AY 2021 are projections.

 $The \ constant \ term, \ -0.020, \ consists \ of \ measured \ offsets \ that \ recognize \ annual \ changes \ in \ real \ benefit \ levels \ relative \ to \ nominal \ changes \ in \ real \ benefit \ levels \ relative \ to \ nominal \ recognize \ description \ real \ description \ real \ recognize \ results \ recognize \ results \ recognize \ results \ results \ results \ results \ results \ results \ recognize \ results \ res$

benefit levels and long-term economic growth. Without these offsets, the indemnity benefit level and economic variables would project frequency to increase without bound.

*AY 2017 is preliminary and change is based on a comparison of 2017 accidents on 2016 policies to 2016 accidents on 2015 policies.

Indemnity Claim Frequency History and Projections

	Intra-Class Indemnity Claim	Inter-Class Indemnity Claim Frequency	Overall Indemnity Claim		al Percent Chan	
AY	Frequency(a)	Index(b)	Frequency	Intra-Class	Inter-Class	Overall
1979	0.557	0.921	0.671			
1980	0.521	0.914	0.623	-6.54%	-0.75%	-7.24%
1981	0.502	0.900	0.591	-3.54%	-1.56%	-5.04%
1982	0.494	0.882	0.570	-1.59%	-2.00%	-3.56%
1983	0.525	0.873	0.600	6.20%	-0.98%	5.17%
1984	0.575	0.871	0.656	9.53%	-0.18%	9.32%
1985	0.587	0.867	0.666	2.05%	-0.51%	1.52%
1986	0.573	0.859	0.644	-2.39%	-0.92%	-3.28%
1987	0.582	0.854	0.650	1.53%	-0.56%	0.97%
1988	0.586	0.854	0.654	0.69%	-0.06%	0.64%
1989	0.600	0.853	0.670	2.47%	-0.08%	2.39%
1990	0.655	0.845	0.724	9.04%	-0.89%	8.07%
1991 1992	0.656	0.832 0.820	0.715 0.626	0.28% -11.09%	-1.58% -1.45%	-1.30% -12.37%
1992	0.584 0.497	0.820	0.626	-11.09% -14.91%	-1.45% -1.25%	-12.37% -15.98%
1993	0.437	0.809	0.326	-12.76%	-0.06%	-13.96%
1994	0.433	0.811	0.438	-4.64%	0.16%	-12.61% -4.49%
1996	0.385	0.800	0.403	-6.78%	-1.25%	-7.94%
1997	0.372	0.791	0.403	-3.27%	-1.23%	-4.46%
1998	0.358	0.786	0.369	-3.76%	-0.60%	-4.34%
1999	0.364	0.774	0.368	1.45%	-1.48%	-0.05%
2000	0.378	0.752	0.372	4.02%	-2.91%	0.99%
2001	0.352	0.753	0.347	-6.91%	0.13%	-6.79%
2002	0.344	0.763	0.343	-2.31%	1.34%	-1.00%
2003	0.334	0.764	0.334	-2.86%	0.20%	-2.67%
2004	0.279	0.763	0.278	-16.65%	-0.21%	-16.82%
2005	0.241	0.760	0.239	-13.59%	-0.31%	-13.85%
2006	0.227	0.754	0.224	-5.69%	-0.81%	-6.46%
2007	0.223	0.749	0.219	-1.64%	-0.68%	-2.31%
2008	0.217	0.740	0.210	-2.71%	-1.18%	-3.86%
2009	0.217	0.727	0.206	-0.20%	-1.82%	-2.02%
2010	0.236	0.713	0.220	8.87%	-1.87%	6.83%
2011	0.239	0.703	0.220	1.27%	-1.42%	-0.17%
2012	0.250	0.694	0.227	4.61%	-1.20%	3.36%
2013	0.251	0.692	0.227	0.37%	-0.36%	0.01%
2014	0.251	0.694	0.228	0.18%	0.22%	0.40%
2015	0.249	0.696	0.227	-0.91%	0.36%	-0.55%
2016(c)	0.240	0.701	0.220	-3.49%	0.68%	-2.83%
2016(d)	0.238	0.701	0.219			
2017(e)	0.230	0.703	0.212	-3.52%	0.32%	-3.21%
2018	0.228	0.704	0.210	-0.88%	0.07%	-0.81%
2019	0.222	0.702	0.204	-2.40%	-0.23%	-2.62%
2020	0.218	0.701	0.200	-1.89%	-0.19%	-2.07%
2021	0.213	0.700	0.195	-2.26%	-0.10%	-2.36%
PY						
2008	0.217	0.734	0.208			
2009	0.225	0.721	0.212	3.86%	-1.84%	1.91%
2010	0.237	0.708	0.220	5.30%	-1.67%	3.58%
2011	0.244	0.699	0.223	2.78%	-1.32%	1.41%
2012	0.250	0.693	0.227	2.66%	-0.82%	1.83%
2013	0.251	0.693	0.228	0.28%	-0.10%	0.19%
2014	0.246	0.697	0.225	-1.86%	0.59%	-1.29%
2015	0.240	0.701	0.220	-2.83%	0.57%	-2.26%
2016	0.235	0.702	0.215	-2.05%	0.14%	-1.91%
2017	0.229	0.703	0.211	-2.36%	0.21%	-2.15%
2018	0.226	0.703	0.207	-1.56%	-0.06%	-1.62%
2019	0.221	0.701	0.202	-2.17%	-0.21%	-2.38%
2020	0.216	0.700	0.198	-2.05%	-0.15%	-2.20%

Notes:

(a) All frequencies are per \$M exposure at PY 2016 Level.
(b) Index is to AY 1961.
(c) 2016 accidents on 2016 and 2015 policies.
(d) 2016 accidents on 2015 policies only.
(e) AY 2017 is preliminary and percent changes are based on a comparison of 2017 accidents on 2016 policies to 2016 accidents on 2015 policies.
(f) Exposure below thick colid line.

(f) Forecasts below thick solid line.
Source: WCIRB Indemnity Frequency Model

Changes in Incremental Indemnity Claim Counts and Medical Only Claim Counts

Change in Statewide Incremental Number of Indemnity Claims

Change in Statewide Incremental Number of Medical-Only Claims

•		<i>y</i> -		,
	Change in Quarterly Increment	Change in 4-Quarter Increment	Change in Quarterly Increment	Change in 4-Quarter Increment
Calendar	from Same Quarter	from Same Quarter	from Same Quarter	from Same Quarter
Quarter	at Prior	at Prior	at Prior	at Prior
<u>Evaluation</u> 3/31/2007	<u>Calendar Year</u> -2.4%	Calendar Year 	<u>Calendar Year</u>	Calendar Year
6/30/2007	-10.2%		-13.5%	
9/30/2007	0.3%		1.2%	
12/31/2007	-13.4%	-6.3%	-19.4%	
3/31/2008	-5.8%	-7.2%	-14.8%	-11.6%
6/30/2008	-3.9%	-5.7%	-2.8%	-9.0%
9/30/2008	-19.2%	-10.7%	-17.6%	-13.9%
12/31/2008	-16.7%	-11.4%	-3.8%	-10.3%
3/31/2009	-27.1%	-16.8%	-27.5%	-13.2%
6/30/2009	-14.2%	-19.4%	-27.0%	-19.4%
9/30/2009	-8.2%	-16.8%	-16.7%	-19.2%
12/31/2009	2.5%	-12.8%	-15.8%	-22.0%
3/31/2010	7.4%	-4.1%	-5.2%	-17.1%
6/30/2010	3.9%	1.0%	-1.9%	-10.6%
9/30/2010	6.7%	5.1%	-6.3%	-7.6%
12/31/2010 3/31/2011	7.2% 2.7%	6.3% 5.1%	3.3% -4.1%	-2.6% -2.3%
6/30/2011	-1.2%	3.8%	-4.1 <i>%</i> -8.9%	-2.3 % -4.1%
9/30/2011	3.4%	2.9%	-1.3%	-2.7%
12/31/2011	4.5%	2.3%	-7.8%	-5.5%
3/31/2012	-0.4%	1.5%	-1.8%	-4.6%
6/30/2012	8.1%	3.9%	0.1%	-2.6%
9/30/2012	5.5%	4.5%	3.2%	-1.5%
12/31/2012	6.7%	5.1%	5.5%	1.8%
3/31/2013	5.2%	6.4%	-4.2%	1.3%
6/30/2013	10.9%	7.1%	9.0%	3.4%
9/30/2013	6.2%	7.3%	-1.9%	2.0%
12/31/2013	5.4%	7.0%	0.5%	0.8%
3/31/2014	8.6%	7.7%	0.6%	1.9%
6/30/2014	-0.2%	4.8%	-5.8%	-1.8%
9/30/2014	1.1%	3.5%	1.3%	-0.9%
12/31/2014	-0.4%	2.0%	1.7%	-0.6%
3/31/2015 6/30/2015	-2.3% 2.4%	-0.4% 0.2%	4.2% 2.7%	0.2% 2.4%
9/30/2015	3.1%	0.2%	2.7% 7.8%	4.2%
12/31/2015	2.7%	1.5%	0.7%	3.9%
3/31/2016	5.3%	3.3%	6.3%	4.4%
6/30/2016	2.7%	3.4%	4.6%	4.8%
9/30/2016	-1.2%	2.3%	-3.3%	1.8%
12/31/2016	0.4%	1.7%	-1.3%	1.3%
3/31/2017	2.7%	1.1%	1.3%	0.2%
6/30/2017	4.0%	1.4%	6.3%	0.7%
9/30/2017	0.9%	2.0%	5.2%	3.0%
12/31/2017	1.7%	2.3%	13.3%	6.5%
3/31/2018	-2.1%	1.1%	3.1%	7.0%
6/30/2018	-2.1% -2.1%	-0.5%	-1.5%	4.9%
9/30/2018	7.7%	1.3%	10.2%	6.2%
3/30/2010	1.170	1.0 /0	10.270	0.2/0

Partial Accident Year Cumulative Injury Indemnity Claim Counts by Policy Year and Report Level

					1st Half Partial I						
AY	(AY-1).1	(AY-1).2	(AY-1).3	(AY-1).4	(AY-1).5	to (AY-1).6	to (AY-1).7	to (AY-1).8	to (AY-1).9	to (AY-1).10	
2004	5,534	5,951	6,176	6,318	6,436	6,698	6,830	6,837	6,854	6,872	
2005 2006	3,343 3,193	3,892 3,732	4,243 4,071	4,497 4,367	4,818 4,482	4,951 4,582	5,014 4,601	5,074 4,690	5,097 4,738	5,098 4,749	
2006	3,292	3,732	4,071	4,367	4,482	4,582	4,801		4,738	4,749	
2007	3,099	3,845	4,234	4,475	4,620	4,098	5,013	4,831 5,053	5,069	5,063	
2008	3,139	4,118	4,647	4,893	5,223	5,313	5,378	5,425	5,069	5,003	
2009	3,464	4,118	4,866	5,397	5,223 5,444	5,513	5,560	5,572	5,457		
2010	3,535	4,582	5,416	5,566	5,703	5,802	5,877	3,372			
2011	3,874	5,545	5,947	6,227	6,430	6,526	3,677				
2012	4,996	6,334	6,924	7,119	7,301	0,320					
2014	5,580	7,063	7,480	7,707	7,501						
2015	5,655	7,223	7,705	,,,,,,							
2016	5,599	7,109	.,.05								
2017	5,800	,									
	·			1st Half Partia	al PY.RL Develop	ment Factors					1st Half Share of
	(AY-1).1	(AY-1).2	(AY-1).3	(AY-1).4	(AY-1).5	(AY-1).6	(AY-1).7	(AY-1).8	(AY-1).9	Final	Ttl Ind
AY	to (AY-1).2	to (AY-1).3	to (AY-1).4	to (AY-1).5	to (AY-1).6	to (AY-1).7	to (AY-1).8	to (AY-1).9	to (AY-1).10	Tenths	Fifths
2004	1.075	1.038	1.023	1.019	1.041	1.020	1.001	1.002	1.003	6,872	11.5%
2005	1.164	1.090	1.060	1.071	1.027	1.013	1.012	1.005	1.000	5,098	9.9%
2006	1.169	1.091	1.073	1.026	1.022	1.004	1.019	1.010	1.002	4,749	9.7%
2007	1.171	1.098	1.057	1.032	1.017	1.024	1.004	1.005	1.002	4,866	10.3%
2008	1.241	1.126	1.061	1.034	1.036	1.020	1.008	1.003	0.999	5,057	11.0%
2009	1.312	1.129	1.053	1.067	1.017	1.012	1.009	1.006	0.999	5,451	12.8%
2010	1.285	1.093	1.109	1.009	1.011	1.010	1.002	1.006	0.999	5,598	13.2%
2011	1.296	1.182	1.028	1.025	1.017	1.013	1.002	1.006	0.999	5,917	13.6%
2012	1.431	1.072	1.047	1.033	1.015	1.013	1.002	1.006	0.999	6,656	14.2%
2013	1.268	1.093	1.028	1.026	1.015	1.013	1.002	1.006	0.999	7,557	15.3%
2014	1.266	1.059	1.030	1.026	1.015	1.013	1.002	1.006	0.999	8,182	16.1%
2015	1.277	1.067	1.030	1.026	1.015	1.013	1.002	1.006	0.999	8,428	16.1%
2016	1.270	1.067	1.030	1.026	1.015	1.013	1.002	1.006	0.999	8,295	15.8%
2017	1.270	1.067	1.030	1.026	1.015	1.013	1.002	1.006	0.999	8,593	17.7%
AY	(AY-1).1	(AY-1).2	(AY-1).3	(AY-1).4	Share of Total Ir 1st Half Partial I (AY-1).5		to (AY-1).7	to (AY-1).8	to (AY-1).9	to (AY-1).10	
2004	9.6%	10.0%	10.3%	10.5%	10.7%	11.1%	11.4%	11.5%	11.5%	11.5%	
2005	6.7%	7.7%	8.3%	8.7%	9.3%	9.6%	9.8%	9.9%	9.9%	9.9%	
2006	6.8%	7.7%	8.4%	8.9%	9.2%	9.4%	9.4%	9.6%	9.7%	9.7%	
2007	7.4%	8.4%	9.1%	9.6%	9.8%	10.0%	10.2%	10.2%	10.3%	10.3%	
2008	7.3%	8.7%	9.6%	10.1%	10.4%	10.7%	10.9%	11.0%	11.0%	11.0%	
2009	8.3%	10.2%	11.2%	11.7%	12.4%	12.6%	12.7%	12.8%	12.8%		
2010	9.1%	10.9%	11.7%	12.9%	12.9%	13.0%	13.1%	13.1%			
2011	9.2%	11.1%	12.7%	12.9%	13.2%	13.4%	13.5%				
2012	9.4%	12.4%	13.0%	13.5%	13.8%	14.0%					
2013	11.5%	13.4%	14.3%	14.6%	14.9%						
2014	12.3%	14.4%	15.0%	15.3%							
2015	12.2%	14.4%	15.0%								
2016	11.9%	14.1%									
2017	13.4%										

Source: WCIRB unit statistical data

Distribution of Cumulative Injury Claims by Injury Type

Permanent	Indem	nity
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	Percentage of All Cumulative Injury Claims							Annual Change					
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5		
1999	33.8%	35.1%	35.3%	35.6%	36.1%	1999							
2000	31.6%	34.0%	34.7%	35.4%	34.5%	2000	-6.5%	-3.0%	-1.8%	-0.4%	-4.5%		
2001	30.8%	34.4%	36.7%	37.6%	37.9%	2001	-2.5%	1.2%	5.9%	6.0%	10.0%		
2002	33.3%	37.4%	38.9%	39.3%	39.1%	2002	8.1%	8.8%	5.8%	4.7%	3.0%		
2003	33.5%	37.4%	38.6%	38.8%	39.2%	2003	0.6%	-0.1%	-0.6%	-1.4%	0.2%		
2004	28.6%	31.6%	32.8%	33.6%	34.9%	2004	-14.4%	-15.6%	-15.1%	-13.4%	-10.8%		
2005	22.0%	25.3%	27.7%	30.0%	31.6%	2005	-23.1%	-19.8%	-15.6%	-10.7%	-9.5%		
2006	20.2%	25.1%	28.4%	30.1%	31.0%	2006	-8.4%	-0.9%	2.8%	0.6%	-1.9%		
2007	20.7%	26.6%	29.4%	29.9%	31.1%	2007	2.6%	6.1%	3.4%	-0.8%	0.4%		
2008	21.6%	27.8%	31.0%	31.2%	33.1%	2008	4.2%	4.4%	5.6%	4.3%	6.2%		
2009	24.3%	30.9%	34.2%	36.0%	37.0%	2009	12.8%	11.0%	10.2%	15.6%	11.9%		
2010	25.4%	33.2%	36.0%	37.8%	38.5%	2010	4.5%	7.4%	5.2%	5.0%	4.1%		
2011	27.7%	34.2%	37.6%	39.3%	40.3%	2011	9.1%	3.1%	4.6%	3.9%	4.7%		
2012	29.2%	35.5%	38.8%	40.5%	41.4%	2012	5.4%	3.9%	3.1%	3.0%	2.6%		
2013	30.7%	37.6%	40.7%	42.3%	41.8%	2013	5.1%	6.1%	4.7%	4.4%	1.0%		
2014	32.9%	39.6%	42.0%	44.2%		2014	7.0%	5.3%	3.4%	4.5%			
2015	33.8%	39.5%	42.4%			2015	2.7%	-0.4%	0.9%				
2016	32.3%	36.8%				2016	-4.3%	-6.8%					
2017	32.2%					2017	-0.4%						

Temporary Indemnity

-	Perc	entage of A	II Cumulati	ive Injury C	laims	Annual Change						
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5	
1999	19.0%	15.9%	15.0%	14.5%	14.2%	1999						
2000	19.2%	16.3%	16.1%	15.6%	15.1%	2000	0.9%	2.0%	7.5%	8.0%	6.6%	
2001	19.9%	18.3%	17.7%	16.7%	16.1%	2001	3.9%	12.6%	10.2%	7.0%	6.3%	
2002	20.2%	18.9%	16.8%	15.9%	15.9%	2002	1.6%	3.5%	-5.3%	-4.6%	-1.2%	
2003	22.1%	18.6%	17.1%	16.8%	16.4%	2003	9.2%	-2.1%	2.0%	5.2%	3.0%	
2004	22.0%	19.2%	18.1%	17.1%	16.1%	2004	-0.3%	3.6%	5.5%	2.3%	-1.9%	
2005	21.6%	19.4%	17.9%	16.2%	15.1%	2005	-1.9%	0.8%	-1.0%	-5.3%	-5.9%	
2006	21.6%	19.0%	16.5%	15.5%	14.7%	2006	0.2%	-1.9%	-7.7%	-4.9%	-2.4%	
2007	22.5%	18.7%	17.2%	16.1%	15.8%	2007	4.0%	-1.5%	4.0%	4.5%	7.0%	
2008	22.8%	19.4%	17.5%	16.4%	16.6%	2008	1.6%	3.4%	2.0%	1.4%	5.1%	
2009	25.2%	21.7%	19.5%	18.4%	17.9%	2009	10.4%	12.3%	11.3%	12.5%	7.9%	
2010	26.4%	21.8%	19.7%	18.9%	18.1%	2010	4.7%	0.3%	0.8%	2.4%	1.3%	
2011	26.3%	23.5%	21.8%	20.2%	19.2%	2011	-0.4%	8.0%	10.7%	6.9%	5.9%	
2012	27.5%	25.3%	22.5%	21.0%	20.1%	2012	4.6%	7.3%	3.5%	4.2%	5.0%	
2013	30.5%	25.6%	22.9%	21.2%	19.6%	2013	10.9%	1.3%	1.8%	0.9%	-2.5%	
2014	29.7%	24.7%	21.9%	21.4%		2014	-2.4%	-3.5%	-4.2%	0.8%		
2015	26.9%	23.2%	21.6%			2015	-9.7%	-6.2%	-1.4%			
2016	27.4%	24.1%				2016	2.1%	4.0%				
2017	26.8%					2017	-2.2%					

Medical-Only

Medica	i-Only													
	Perc	entage of A	II Cumulati	ve Injury C	laims			Annual Change						
AY/RL	1	2	3	4	5	_	AY/RL	1	2	3	4	5		
1999	47.2%	49.0%	49.7%	49.9%	49.7%		1999							
2000	49.3%	49.7%	49.2%	49.0%	50.4%		2000	4.3%	1.5%	-1.0%	-2.0%	1.4%		
2001	49.3%	47.3%	45.5%	45.7%	46.0%		2001	0.1%	-4.9%	-7.5%	-6.6%	-8.7%		
2002	46.5%	43.6%	44.3%	44.7%	45.0%		2002	-5.7%	-7.8%	-2.6%	-2.2%	-2.1%		
2003	44.5%	44.0%	44.2%	44.5%	44.5%		2003	-4.4%	1.0%	-0.3%	-0.6%	-1.3%		
2004	49.4%	49.2%	49.1%	49.3%	49.0%		2004	11.0%	11.7%	11.1%	10.8%	10.2%		
2005	56.4%	55.3%	54.4%	53.8%	53.3%		2005	14.3%	12.4%	10.8%	9.1%	8.7%		
2006	58.2%	55.9%	55.1%	54.4%	54.2%		2006	3.2%	1.1%	1.1%	1.2%	1.8%		
2007	56.8%	54.6%	53.4%	53.9%	53.1%		2007	-2.4%	-2.2%	-3.0%	-0.8%	-2.1%		
2008	55.6%	52.8%	51.4%	52.5%	50.4%		2008	-2.1%	-3.3%	-3.7%	-2.8%	-5.1%		
2009	50.5%	47.4%	46.3%	45.5%	45.1%		2009	-9.2%	-10.3%	-10.0%	-13.2%	-10.4%		
2010	48.2%	45.0%	44.3%	43.3%	43.4%		2010	-4.5%	-5.0%	-4.2%	-4.9%	-3.9%		
2011	46.0%	42.3%	40.6%	40.5%	40.5%		2011	-4.6%	-6.1%	-8.5%	-6.4%	-6.6%		
2012	43.3%	39.3%	38.7%	38.5%	38.5%		2012	-5.8%	-7.2%	-4.7%	-5.0%	-5.0%		
2013	38.8%	36.8%	36.4%	36.5%	38.6%		2013	-10.4%	-6.4%	-5.8%	-5.1%	0.3%		
2014	37.4%	35.7%	36.0%	34.5%			2014	-3.7%	-2.9%	-1.1%	-5.6%			
2015	39.4%	37.4%	35.9%				2015	5.3%	4.8%	-0.3%				
2016	40.3%	39.5%					2016	2.2%	5.5%					
2017	41.0%						2017	1.8%						

^{*} Includes Permanent Partial, Permanent Total, and Death

Note: Figures in italics are based on a partial accident year. Cumulative injury claims include occupational disease Source: WCIRB unit statistical data

Indemnity Claim Frequency by Geographic Region

Bay A	rea
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Day Are	d													
		Indemnity	Claim Fr	equency										
	per \$1	00M of Ex	posure at	AY 2017	Level		Annual Change							
AY/RL	1	2	3	4	5		AY/RL	1	2	3	4	5		
2001	24.04	24.72	25.25	24.94	24.97		2001							
2002	23.53	23.93	24.16	24.15	24.18		2002	-2.1%	-3.2%	-4.3%	-3.2%	-3.2%		
2003	21.94	22.32	22.45	22.55	22.86		2003	-6.8%	-6.7%	-7.1%	-6.6%	-5.5%		
2004	19.26	19.50	19.58	19.84	19.89		2004	-12.2%	-12.6%	-12.8%	-12.1%	-13.0%		
2005	17.00	17.04	17.31	17.38	17.36		2005	-11.8%	-12.6%	-11.6%	-12.4%	-12.8%		
2006	15.54	15.84	15.98	16.00	16.00		2006	-8.6%	-7.0%	-7.7%	-8.0%	-7.8%		
2007	14.58	14.84	14.93	14.99	15.03		2007	-6.2%	-6.3%	-6.6%	-6.3%	-6.1%		
2008	13.41	13.67	13.83	13.92	13.97		2008	-8.0%	-7.9%	-7.4%	-7.2%	-7.0%		
2009	12.74	13.14	13.29	13.39	13.42		2009	-5.0%	-3.9%	-3.9%	-3.8%	-3.9%		
2010	12.73	13.29	13.45	13.54	13.57		2010	-0.1%	1.2%	1.2%	1.1%	1.1%		
2011	12.40	12.98	13.20	13.31	13.36		2011	-2.6%	-2.4%	-1.8%	-1.7%	-1.6%		
2012	12.25	12.78	12.99	13.08	13.12		2012	-1.2%	-1.5%	-1.6%	-1.7%	-1.8%		
2013	11.91	12.40	12.55	12.63	12.66		2013	-2.8%	-2.9%	-3.4%	-3.5%	-3.5%		
2014	11.79	12.26	12.37	12.46			2014	-1.0%	-1.2%	-1.4%	-1.3%			
2015	11.61	12.28	12.39				2015	-1.5%	0.2%	0.2%				
2016	11.20	11.98					2016	-3.6%	-2.5%					
2017	10.96						2017	-2.1%						

Los Angeles/L.A. Basin

Indemnity Claim Frequency

indefinity Claim requency														
		per \$1	00M of Ex	posure at	AY 2017	Level			Annual Change					
	AY/RL	1	2	3	4	5		AY/RL	1	2	3	4	5	
i	2001	32.89	34.52	34.93	34.88	34.72		2001						
	2002	33.17	34.74	34.68	34.59	34.48		2002	0.8%	0.7%	-0.7%	-0.8%	-0.7%	
	2003	31.85	32.90	32.67	32.65	32.49		2003	-4.0%	-5.3%	-5.8%	-5.6%	-5.8%	
	2004	27.80	27.97	28.01	27.96	28.00		2004	-12.7%	-15.0%	-14.3%	-14.4%	-13.8%	
	2005	23.86	23.84	23.92	24.08	24.16		2005	-14.2%	-14.8%	-14.6%	-13.9%	-13.7%	
	2006	22.08	22.28	22.50	22.68	22.74		2006	-7.5%	-6.5%	-5.9%	-5.8%	-5.9%	
	2007	21.25	21.86	22.17	22.35	22.44		2007	-3.8%	-1.9%	-1.5%	-1.5%	-1.3%	
	2008	20.54	21.55	21.94	22.19	22.30		2008	-3.3%	-1.4%	-1.0%	-0.7%	-0.6%	
	2009	20.68	21.86	22.35	22.57	22.67		2009	0.7%	1.4%	1.9%	1.7%	1.7%	
	2010	21.71	23.05	23.60	23.81	23.89		2010	5.0%	5.4%	5.6%	5.5%	5.4%	
	2011	22.33	23.92	24.45	24.69	24.79		2011	2.8%	3.8%	3.6%	3.7%	3.8%	
	2012	23.33	25.06	25.55	25.76	25.89		2012	4.5%	4.8%	4.5%	4.3%	4.4%	
	2013	23.93	25.57	26.01	26.19	26.32		2013	2.6%	2.0%	1.8%	1.7%	1.7%	
	2014	24.51	26.15	26.55	26.74			2014	2.4%	2.3%	2.1%	2.1%		
	2015	24.47	26.03	26.41				2015	-0.2%	-0.4%	-0.5%			
	2016	23.76	25.19					2016	-2.9%	-3.2%				
	2017	23.42						2017	-1.4%					

San Diego

	Ind	emr	nity	Claim	Fre	eqι	ıer	су	

per \$100M of Exposure at AY 2017 Level							Annual Change					
AY/RL	1	2	3	4	5		AY/RL	1	2	3	4	5
2001	33.55	34.39	34.60	34.57	34.35		2001					
2002	32.15	32.48	32.46	32.16	32.27		2002	-4.2%	-5.6%	-6.2%	-7.0%	-6.1%
2003	29.44	29.65	29.40	29.32	29.43		2003	-8.4%	-8.7%	-9.4%	-8.8%	-8.8%
2004	25.75	25.65	25.69	25.57	25.12		2004	-12.5%	-13.5%	-12.6%	-12.8%	-14.6%
2005	22.41	22.48	22.49	21.76	21.52		2005	-13.0%	-12.4%	-12.5%	-14.9%	-14.4%
2006	20.94	20.82	20.22	19.86	19.89		2006	-6.5%	-7.4%	-10.1%	-8.7%	-7.5%
2007	20.20	19.68	19.37	19.07	19.12		2007	-3.5%	-5.5%	-4.2%	-4.0%	-3.9%
2008	18.55	18.62	18.79	18.55	18.64		2008	-8.2%	-5.4%	-3.0%	-2.7%	-2.5%
2009	17.50	18.20	18.39	18.52	18.62		2009	-5.7%	-2.2%	-2.1%	-0.1%	-0.1%
2010	18.18	18.95	19.20	19.40	19.47		2010	3.9%	4.1%	4.4%	4.8%	4.6%
2011	18.50	19.20	19.49	19.69	19.75		2011	1.8%	1.4%	1.5%	1.5%	1.4%
2012	18.66	19.34	19.60	19.72	19.79		2012	0.9%	0.7%	0.5%	0.2%	0.2%
2013	18.40	19.09	19.26	19.34	19.40		2013	-1.4%	-1.3%	-1.7%	-1.9%	-1.9%
2014	18.73	19.52	19.66	19.75			2014	1.8%	2.2%	2.1%	2.1%	
2015	18.97	19.81	20.00				2015	1.3%	1.5%	1.7%		
2016	18.92	19.74					2016	-0.2%	-0.4%			
2017	19.53						2017	3.2%				

Indemnity Claim Frequency by Geographic Region

All Other

All Othe	∌r										
		Indemnity	Claim Fr	equency							
	per \$1	00M of Ex	posure at	AY 2017	Level			An	nual Char	nge	
AY/RL	1	2	3	4	5	AY/RL	1	2	3	4	5
2001	40.98	42.74	42.86	43.40	43.96	2001					
2002	40.06	41.21	41.94	42.47	42.81	2002	-2.2%	-3.6%	-2.2%	-2.2%	-2.6%
2003	37.87	39.22	39.73	39.92	40.08	2003	-5.5%	-4.8%	-5.3%	-6.0%	-6.4%
2004	34.56	35.36	35.50	35.69	35.83	2004	-8.8%	-9.8%	-10.7%	-10.6%	-10.6%
2005	30.24	30.69	30.91	31.17	31.35	2005	-12.5%	-13.2%	-12.9%	-12.7%	-12.5%
2006	27.66	28.03	28.37	28.62	28.71	2006	-8.5%	-8.7%	-8.2%	-8.2%	-8.4%
2007	26.22	26.82	27.30	27.58	27.63	2007	-5.2%	-4.3%	-3.8%	-3.7%	-3.8%
2008	24.72	25.50	25.85	26.06	26.13	2008	-5.7%	-4.9%	-5.3%	-5.5%	-5.4%
2009	24.15	24.95	25.15	25.31	25.41	2009	-2.3%	-2.2%	-2.7%	-2.8%	-2.7%
2010	24.58	25.55	25.89	26.01	26.17	2010	1.8%	2.4%	2.9%	2.7%	3.0%
2011	24.83	26.05	26.45	26.62	26.73	2011	1.1%	2.0%	2.2%	2.3%	2.1%
2012	25.41	26.59	26.98	27.17	27.23	2012	2.3%	2.1%	2.0%	2.1%	1.9%
2013	25.26	26.37	26.74	26.87	26.93	2013	-0.6%	-0.8%	-0.9%	-1.1%	-1.1%
2014	25.01	26.11	26.51	26.62		2014	-1.0%	-1.0%	-0.9%	-0.9%	
2015	24.93	26.00	26.43			2015	-0.3%	-0.4%	-0.3%		
2016	23.83	24.85				2016	-4.4%	-4.4%			
2017	22.55					2017	-5.4%				

All Regions

20.43 19.79

19.33

21.64

21.02

21.95

2015

2016

2017

	All Regions												
Indemnity Claim Frequency													
per \$100M of Exposure at AY 2017 Level										An	nual Char	nge	
	AY/RL	1	2	3	4	5		AY/RL	1	2	3	4	5
	2001	32.56	33.83	34.24	34.18	34.22		2001					
	2002	32.26	33.36	33.48	33.51	33.54		2002	-0.9%	-1.4%	-2.2%	-2.0%	-2.0%
	2003	30.65	31.43	31.44	31.49	31.53		2003	-5.0%	-5.8%	-6.1%	-6.0%	-6.0%
	2004	27.04	27.33	27.39	27.44	27.45		2004	-11.8%	-13.0%	-12.9%	-12.9%	-12.9%
	2005	23.46	23.56	23.70	23.77	23.81		2005	-13.2%	-13.8%	-13.5%	-13.4%	-13.3%
	2006	21.59	21.82	21.98	22.08	22.13		2006	-8.0%	-7.4%	-7.2%	-7.1%	-7.1%
	2007	20.59	21.02	21.25	21.37	21.44		2007	-4.7%	-3.7%	-3.3%	-3.2%	-3.1%
	2008	19.47	20.15	20.45	20.62	20.71		2008	-5.4%	-4.2%	-3.8%	-3.5%	-3.4%
	2009	19.16	20.03	20.36	20.53	20.62		2009	-1.6%	-0.6%	-0.4%	-0.4%	-0.5%
	2010	19.71	20.74	21.12	21.28	21.37		2010	2.9%	3.5%	3.7%	3.6%	3.6%
	2011	19.94	21.12	21.53	21.72	21.80		2011	1.2%	1.8%	2.0%	2.1%	2.0%
	2012	20.41	21.60	21.97	22.14	22.23		2012	2.3%	2.3%	2.1%	1.9%	2.0%
	2013	20.49	21.63	21.94	22.08	22.16		2013	0.4%	0.1%	-0.1%	-0.3%	-0.3%
	2014	20.61	21.73	22.04	22.18			2014	0.6%	0.5%	0.4%	0.4%	

2015 -0.9% 2016 -3.1% 2016 -2.3%

-0.4%

-2.9%

-0.4%

Percentage of Cumulative Trauma Indemnity Claims by Policy Year and NAICS Sector at 1st Report Level*

Los Angeles County and Remainder of LA Basin				1st Report Level			
NAICS Sector	2010	<u>2011</u>	2012	2013	2014	2015	2016
Professional Services	13.8%	15.7%	13.5%	16.5%	15.2%	21.1%	28.5%
Manufacturing	14.3%	15.8%	17.8%	21.8%	22.5%	22.1%	27.4%
Outside Sales & Clerical	17.7%	20.5%	22.7%	23.8%	21.6%	22.8%	24.6%
Finance & Insurance	14.6%	14.2%	30.4%	21.7%	23.7%	28.6%	24.5%
Other Services	13.8%	14.6%	15.1%	16.0%	19.1%	18.0%	22.8%
Hospitality	12.8%	11.6%	16.0%	19.0%	19.3%	19.0%	17.9%
All Sectors	11.6%	11.6%	13.8%	15.3%	15.9%	16.2%	17.7%
Administrative	11.4%	11.2%	13.4%	14.7%	18.6%	18.5%	15.7%
Health	12.5%	9.4%	12.1%	12.9%	12.5%	14.2%	15.0%
Wholesale & Retail	8.3%	9.2%	9.7%	11.6%	12.1%	12.9%	14.9%
Real Estate	12.4%	11.8%	15.2%	16.0%	13.6%	17.8%	14.8%
Arts & Entertainment	8.5%	9.0%	13.4%	15.1%	14.0%	13.3%	13.9%
Agriculture & Mining	7.1%	6.6%	6.4%	10.4%	11.7%	12.3%	12.0%
Education	8.7%	11.2%	11.6%	8.8%	10.4%	11.1%	12.0%
Construction	9.5%	7.2%	8.1%	8.5%	10.5%	11.1%	11.1%
Utilities, Transportation & Warehousing & Public Admin	6.7%	5.6%	8.0%	7.6%	7.7%	7.5%	7.6%
Information	9.8%	9.8%	11.8%	8.7%	8.7%	7.1%	5.3%
Remainder of CA				1st Report Level			
NAICS Sector	2010	<u>2011</u>	2012	<u>2013</u>	2014	<u>2015</u>	<u>2016</u>
Finance & Insurance	27.7%	26.6%	26.1%	26.8%	22.9%	23.4%	26.8%
Outside Sales & Clerical	17.6%	15.6%	16.9%	18.1%	14.6%	16.1%	17.7%
Professional Services	10.8%	11.1%	11.4%	11.1%	12.1%	9.9%	13.6%
Information	8.0%	6.5%	10.8%	7.6%	10.4%	8.6%	13.0%
Hospitality	6.5%	7.3%	9.0%	9.9%	10.4%	10.5%	11.3%
Manufacturing	7.8%	8.5%	9.1%	10.6%	9.5%	8.4%	9.3%
Health	7.5%	6.3%	7.6%	8.8%	8.2%	8.8%	8.8%
Other Services	6.5%	6.0%	5.9%	7.2%	9.2%	8.4%	8.7%
Administrative	4.7%	4.8%	5.3%	8.0%	8.3%	9.5%	8.7%
All Sectors	7.4%	6.9%	7.5%	8.6%	8.0%	7.8%	8.0%
Arts & Entertainment	7.4%	6.8%	9.0%	7.9%	8.8%	7.9%	7.5%
Real Estate	7.0%	6.4%	6.7%	7.8%	9.4%	8.3%	6.8%
Utilities, Transportation & Warehousing & Public Admin	6.2%	6.6%	6.5%	7.2%	6.3%	6.7%	6.4%
Wholesale & Retail	5.8%	5.6%	6.1%	8.1%	6.9%	6.6%	6.2%
Education	6.2%	5.6%	5.3%	4.5%	5.1%	4.7%	5.2%
Agriculture & Mining	4.6%	4.0%	4.2%	5.1%	5.2%	4.4%	4.4%
Construction	5.6%	3.9%	3.8%	4.0%	3.7%	3.3%	3.9%

^{*}NAICS Sector order based on most recent Policy Year available Source: Unit Statistical Reported data

Percentage of Cumulative Trauma Indemnity Claims by Policy Year and NAICS Sector at 3rd Report Level*

Los Angeles County and Remainder of LA Basin				3rd Report Level			
NAICS Sector	2008	2009	2010	2011	2012	2013	2014
Outside Sales & Clerical	19.3%	20.3%	19.3%	23.6%	26.3%	26.1%	24.8%
Manufacturing	17.0%	18.2%	18.6%	20.6%	21.5%	24.4%	24.4%
Finance & Insurance	14.0%	15.8%	38.3%	35.8%	31.7%	24.4%	23.9%
Hospitality	11.0%	12.8%	15.3%	14.4%	18.5%	21.6%	21.8%
Other Services	12.9%	17.0%	16.4%	16.9%	18.1%	18.0%	21.5%
Administrative	10.1%	11.3%	13.6%	13.0%	15.5%	17.3%	20.1%
All Sectors	12.1%	13.5%	14.2%	14.8%	16.4%	17.8%	18.2%
Arts & Entertainment	10.7%	9.9%	11.1%	11.3%	14.3%	18.4%	16.5%
Professional Services	14.3%	14.4%	13.5%	17.5%	15.2%	18.5%	16.3%
Real Estate	10.9%	14.7%	13.1%	15.2%	17.2%	18.3%	16.0%
Health	10.8%	13.5%	13.1%	12.6%	14.9%	15.7%	15.4%
Wholesale & Retail	9.6%	9.6%	9.8%	11.2%	12.1%	13.9%	14.3%
Agriculture & Mining	7.9%	6.9%	7.8%	8.2%	7.6%	11.6%	12.7%
Construction	8.5%	11.1%	11.5%	9.5%	10.8%	10.8%	12.6%
Education	8.7%	10.9%	11.6%	12.1%	13.1%	10.5%	11.1%
Information	11.9%	12.3%	11.2%	12.1%	12.7%	11.4%	10.4%
Utilities, Transportation & Warehousing & Public Admin	6.4%	7.9%	8.3%	6.9%	9.2%	9.8%	10.1%
Offices, Transportation & Waterlousing & Public Admin	0.470	1.970	0.570	0.970	9.270	9.070	10.176
Remainder of CA				3rd Report Level			
NAICS Sector	2008	2009	2010	2011	2012	2013	2014
Finance & Insurance	26.6%	28.4%	27.8%	28.9%	30.1%	26.5%	23.9%
Outside Sales & Clerical	19.8%	20.6%	19.0%	17.7%	18.9%	19.7%	16.9%
Arts & Entertainment	6.3%	7.5%	14.9%	13.1%	11.4%	10.9%	13.8%
Professional Services	15.5%	14.4%	12.5%	13.5%	11.3%	13.5%	13.5%
Hospitality	6.9%	7.3%	8.5%	9.1%	10.6%	11.2%	11.6%
Information	18.5%	7.7%	13.1%	10.3%	11.7%	10.6%	11.2%
Manufacturing	8.0%	8.9%	10.1%	11.8%	11.3%	11.9%	10.9%
Real Estate	4.8%	6.7%	8.3%	8.0%	9.0%	9.7%	10.9%
Other Services	7.1%	8.6%	7.3%	8.3%	8.5%	9.6%	10.1%
Health	7.9%	9.0%	9.3%	7.8%	8.9%	9.8%	9.7%
Administrative	3.6%	5.2%	5.2%	7.2%	8.4%	9.8%	9.5%
All Sectors	7.6%	8.4%	8.6%	8.9%	9.2%	9.9%	9.4%
Wholesale & Retail	5.9%	6.7%	7.1%	7.7%	7.3%	9.1%	7.9%
Utilities, Transportation & Warehousing & Public Admin	7.4%	6.6%	5.9%	7.5%	8.0%	8.3%	7.6%
Agriculture & Mining	3.2%	3.9%	4.4%	5.2%	4.9%	6.1%	6.0%
Education	6.2%	7.0%	6.5%	6.6%	7.3%	5.9%	5.9%
Construction	4.9%	7.0%	6.4%	5.2%	5.2%	5.2%	5.2%

^{*}NAICS Sector order based on most recent Policy Year available Source: Unit Statistical Reported data

Percentage of Cumulative Trauma Indemnity Claims by Policy Year and NAICS Sector at 5th Report Level*

Los Angeles County and Remainder of LA Basin				5th Report Level			
NAICS Sector	2004	2005	2006	2007	2008	2009	2010
Finance & Insurance	33.8%	26.4%	22.8%	22.7%	26.2%	33.3%	39.1%
Outside Sales & Clerical	17.5%	17.4%	18.8%	18.4%	20.1%	21.0%	20.2%
Manufacturing	15.2%	14.5%	14.5%	15.4%	18.0%	19.5%	18.7%
Hospitality	8.9%	9.2%	8.9%	9.9%	11.8%	13.6%	15.2%
Other Services	12.2%	10.5%	11.7%	12.3%	14.1%	17.8%	16.5%
All Sectors	11.1%	10.1%	10.7%	11.2%	13.0%	14.4%	14.6%
Real Estate	6.9%	7.6%	8.8%	9.6%	11.0%	15.4%	14.3%
Professional Services	17.0%	15.1%	15.2%	18.1%	16.9%	15.2%	15.3%
Administrative	6.7%	6.5%	7.1%	7.5%	10.8%	11.5%	13.5%
Health	12.3%	11.4%	12.7%	11.1%	11.6%	13.6%	14.7%
Arts & Entertainment	7.7%	7.6%	8.5%	7.9%	11.2%	10.5%	11.8%
Education	8.7%	8.1%	9.3%	8.7%	9.0%	11.3%	13.5%
Information	20.4%	17.3%	16.0%	16.1%	12.7%	12.7%	11.7%
Wholesale & Retail	8.7%	7.6%	8.3%	8.8%	9.9%	10.4%	10.4%
Construction	5.4%	4.2%	5.2%	6.8%	9.5%	11.3%	12.0%
Utilities, Transportation & Warehousing & Public Admin	4.5%	4.8%	5.5%	6.1%	6.8%	8.4%	8.9%
Agriculture & Mining	7.9%	7.2%	6.2%	5.3%	7.6%	7.2%	8.0%
Remainder of CA				5th Report Level			
NAICS Sector	2004	2005	2006	2007	2008	2009	2010
Finance & Insurance	24.6%	26.5%	27.4%	24.0%	28.4%	30.3%	29.1%
Outside Sales & Clerical	18.4%	17.1%	17.1%	18.8%	20.2%	21.4%	19.6%
Arts & Entertainment	9.4%	7.0%	7.6%	7.2%	9.1%	10.7%	17.9%
Professional Services	16.2%	15.7%	14.7%	15.2%	15.4%	14.1%	13.3%
Information	18.5%	13.0%	11.0%	11.2%	20.7%	9.2%	12.8%
Manufacturing	9.5%	9.0%	9.2%	9.3%	9.2%	10.4%	10.7%
Health	9.3%	9.1%	8.8%	8.1%	8.4%	9.9%	9.3%
All Sectors	7.6%	6.9%	7.1%	7.4%	8.1%	9.2%	9.2%
Hospitality	6.6%	5.8%	6.1%	6.3%	7.0%	8.4%	9.1%
Real Estate	5.5%	4.9%	6.7%	5.0%	4.6%	7.8%	8.3%
Other Services	8.4%	7.7%	7.7%	7.8%	7.5%	9.0%	8.0%
Wholesale & Retail	6.6%	6.3%	6.5%	5.8%	6.4%	7.1%	7.6%
Construction	4.3%	3.4%	4.1%	4.7%	5.9%	7.7%	6.9%
Administrative	3.9%	3.7%	3.0%	3.9%	4.2%	6.0%	6.7%
Utilities, Transportation & Warehousing & Public Admin	5.2%	4.7%	5.0%	6.4%	6.8%	6.6%	6.5%
Education	5.2%	5.3%	5.3%	6.6%	6.3%	7.7%	6.3%
Agriculture & Mining	3.4%	3.1%	3.5%	3.4%	3.6%	4.2%	4.9%

^{*}NAICS Sector order based on most recent Policy Year available Source: Unit Statistical Reported data

Frequency of Indemnity Claims Caused by Motor Vehicle Accidents

Indemnity Claim	Frequency per \$100M
of []	-+ AV 0047 L aval

	of Expo	sure at AY 201	<u>17 Level</u>		<u>Ann</u>	<u>ual Change</u>	
AY/RL	<u>1</u>	<u>2</u>	<u>3</u>	AY/RL	<u>1</u>	<u>2</u>	<u>3</u>
2001	1.00	0.93	0.97	2001			
2002	0.85	0.93	0.94	2002	-15.3%	0.5%	-3.2%
2003	0.95	0.97	0.97	2003	12.0%	3.7%	3.3%
2004	0.82	0.80	0.79	2004	-13.5%	-17.2%	-18.2%
2005	0.69	0.66	0.66	2005	-16.4%	-17.1%	-16.5%
2006	0.68	0.65	0.65	2006	-0.9%	-1.5%	-1.4%
2007	0.67	0.65	0.65	2007	-2.0%	-0.4%	-0.6%
2008	0.61	0.60	0.61	2008	-8.5%	-7.4%	-6.4%
2009	0.56	0.56	0.57	2009	-7.4%	-7.2%	-6.8%
2010	0.61	0.60	0.60	2010	7.9%	7.8%	6.4%
2011	0.57	0.57	0.57	2011	-6.9%	-5.6%	-5.1%
2012	0.55	0.56	0.56	2012	-2.3%	-1.7%	-2.1%
2013	0.57	0.57	0.57	2013	3.0%	1.0%	1.8%
2014	0.54	0.54	0.54	2014	-6.2%	-4.8%	-5.3%
2015	0.59	0.59		2015	10.3%	10.2%	
2016	0.62			2016	4.4%		

	Percenta	ige of Indemni	ty Claims
AY/RL	<u>1</u>	<u>2</u>	<u>3</u>
2001	2.9%	2.8%	2.8%
2002	3.0%	2.9%	2.9%
2003	2.9%	2.9%	2.9%
2004	3.1%	3.0%	2.9%
2005	3.1%	3.0%	2.9%
2006	3.2%	3.0%	3.0%
2007	3.2%	3.1%	3.1%
2008	3.2%	3.0%	3.0%
2009	3.1%	3.0%	2.9%
2010	3.0%	2.9%	2.8%
2011	2.9%	2.8%	2.7%
2012	2.7%	2.6%	2.5%

2.6%

2.4%

2.7%

2.5%

2.4%

2.7%

2.6%

2.9%

3.0%

2013

2014

2015

2016

Comparison of Projected Loss Ratios as of September 30, 2018 Accident Year 2012 Projected to 81 Months[1]

Indemnity

Methodology		Based on Exp	perience Evaluate	d as of (in months	s):	
	<u>21</u>	33	<u>45</u>	57	69	Current
3-Year Avg. Incurred	0.259	0.256	0.249	0.246	0.244	0.240
Latest Year Incurred	0.253	0.252	0.247	0.244	0.243	0.240
Latest Yr. Inc. Adj. for Case Reserves	0.295	0.275	0.257	0.249	0.247	0.240
3-Year Avg. Paid	0.252	0.250	0.247	0.243	0.243	0.240
Latest Year Paid	0.257	0.254	0.250	0.244	0.244	0.240
Reform-Adj. Paid ^[2]	0.257	0.254	0.250	0.244	0.244	0.240
Latest Yr. Pd. Adj. for Settlement [3]	0.255	0.253	0.249	0.245	0.244	0.240
	Difference from Actual 81-Month Loss Ratio					
-	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	69	Current
3-Year Avg. Incurred	7.9%	6.6%	3.7%	2.7%	1.8%	0.0%
Latest Year Incurred	5.4%	5.2%	3.0%	1.6%	1.4%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	22.9%	14.8%	7.1%	3.8%	3.1%	0.0%
3-Year Avg. Paid	4.9%	4.2%	2.9%	1.5%	1.4%	0.0%
Latest Year Paid	7.0%	6.0%	4.1%	1.9%	1.7%	0.0%
Reform-Adj. Paid ^[2]	7.0%	6.0%	4.1%	1.9%	1.7%	0.0%
Latest Yr. Pd. Adj. for Settlement [3]	6.5%	5.5%	3.8%	2.3%	1.8%	0.0%
			9.0 11 1			
			Medical			
		Based on Ex		d as of (in months	·):	
-	21	•	perience Evaluate	`	,	Current
- 3-Year Avg. Incurred	<u>21</u> 0.383	Based on Exp <u>33</u> 0.370		d as of (in months <u>57</u> 0.342	6 <u>9</u> 0.332	Current 0.320
3-Year Avg. Incurred Latest Year Incurred		<u>33</u>	perience Evaluated <u>45</u>	<u>57</u>	<u>69</u>	
	0.383	33 0.370	perience Evaluated 45 0.355	<u>57</u> 0.342	6 <u>9</u> 0.332	0.320
Latest Year Incurred	0.383 0.385	3 <u>3</u> 0.370 0.373	oerience Evaluated <u>45</u> 0.355 0.355	<u>57</u> 0.342 0.341	6 <u>9</u> 0.332 0.331	0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves	0.383 0.385 0.419	33 0.370 0.373 0.382	0.355 0.355 0.356	57 0.342 0.341 0.347	69 0.332 0.331 0.334	0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	0.383 0.385 0.419 0.325	33 0.370 0.373 0.382 0.331	0.355 0.355 0.356 0.330	57 0.342 0.341 0.347 0.327	69 0.332 0.331 0.334 0.326	0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	0.383 0.385 0.419 0.325 0.341	33 0.370 0.373 0.382 0.331 0.342	0.355 0.355 0.356 0.330 0.337	57 0.342 0.341 0.347 0.327 0.330	69 0.332 0.331 0.334 0.326 0.327	0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2]	0.383 0.385 0.419 0.325 0.341	33 0.370 0.373 0.382 0.331 0.342 0.342	0.355 0.355 0.356 0.330 0.337	57 0.342 0.341 0.347 0.327 0.330 0.330	69 0.332 0.331 0.334 0.326 0.327	0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2]	0.383 0.385 0.419 0.325 0.341	33 0.370 0.373 0.382 0.331 0.342 0.342	0.355 0.355 0.356 0.330 0.337 0.337	57 0.342 0.341 0.347 0.327 0.330 0.330	69 0.332 0.331 0.334 0.326 0.327	0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2]	0.383 0.385 0.419 0.325 0.341 0.341	33 0.370 0.373 0.382 0.331 0.342 0.342 0.341	0.355 0.355 0.356 0.330 0.337 0.337 0.337	57 0.342 0.341 0.347 0.327 0.330 0.330 0.330	69 0.332 0.331 0.334 0.326 0.327 0.327	0.320 0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3]	0.383 0.385 0.419 0.325 0.341 0.340	33 0.370 0.373 0.382 0.331 0.342 0.342 0.341 Difference	0.355 0.355 0.356 0.330 0.337 0.337 0.337	57 0.342 0.341 0.347 0.327 0.330 0.330 0.330	69 0.332 0.331 0.334 0.326 0.327 0.327	0.320 0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3]	0.383 0.385 0.419 0.325 0.341 0.340 21 19.8%	33 0.370 0.373 0.382 0.331 0.342 0.342 0.341 Difference 33 15.5%	0.355 0.355 0.355 0.356 0.330 0.337 0.337 0.337 e from Actual 81-N	57 0.342 0.341 0.347 0.327 0.330 0.330 0.330 Month Loss Ratio	69 0.332 0.331 0.334 0.326 0.327 0.327 0.327	0.320 0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3] 3-Year Avg. Incurred Latest Year Incurred	0.383 0.385 0.419 0.325 0.341 0.340 21 19.8% 20.2%	33 0.370 0.373 0.382 0.331 0.342 0.342 0.341 Difference 33 15.5% 16.4% 19.4% 3.3%	0.355 0.355 0.355 0.356 0.330 0.337 0.337 0.337 e from Actual 81-N 45 10.8% 10.9%	57 0.342 0.341 0.347 0.327 0.330 0.330 0.330 Month Loss Ratio 57 6.7% 6.4%	69 0.332 0.331 0.334 0.326 0.327 0.327 0.327	0.320 0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3] 3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	0.383 0.385 0.419 0.325 0.341 0.340 21 19.8% 20.2% 30.9%	33 0.370 0.373 0.382 0.331 0.342 0.342 0.341 Difference 33 15.5% 16.4%	0.355 0.355 0.355 0.356 0.330 0.337 0.337 0.337 0.337 0.387	57 0.342 0.341 0.347 0.327 0.330 0.330 0.330 Month Loss Ratio 57 6.7% 6.4% 8.4%	69 0.332 0.331 0.334 0.326 0.327 0.327 0.327 0.327	0.320 0.320 0.320 0.320 0.320 0.320 0.320 0.320
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3] 3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	0.383 0.385 0.419 0.325 0.341 0.340 21 19.8% 20.2% 30.9% 1.6%	33 0.370 0.373 0.382 0.331 0.342 0.342 0.341 Difference 33 15.5% 16.4% 19.4% 3.3%	0.355 0.355 0.356 0.330 0.337 0.337 0.337 0.337 0.1337 0.1337 0.1337 0.1337 0.1337 0.1337 0.1337 0.1337 0.1337	57 0.342 0.341 0.347 0.327 0.330 0.330 0.330 Month Loss Ratio 57 6.7% 6.4% 8.4% 2.1%	69 0.332 0.331 0.334 0.326 0.327 0.327 0.327 0.327	0.320 0.320 0.320 0.320 0.320 0.320 0.320 0.320 0.0% 0.0%

^[1] Each loss ratio is projected to incurred losses at 81 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 81 months.

^[2] The Reform-Adjusted Paid Methodology reflects adjustments for SB 1160.

^[3] The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

Comparison of Projected Loss Ratios as of September 30, 2018 Accident Year 2013 Projected to 69 Months[1]

Indemnity

<u>Methodology</u>	E	Based on Experience	Evaluated as of (in m	nonths):	
	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	Current
3-Year Avg. Incurred	0.220	0.213	0.207	0.203	0.200
Latest Year Incurred	0.217	0.212	0.207	0.203	0.200
Latest Yr. Inc. Adj. for Case Reserves	0.235	0.220	0.210	0.203	0.200
3-Year Avg. Paid	0.213	0.211	0.207	0.204	0.200
Latest Year Paid	0.210	0.209	0.207	0.204	0.200
Reform-Adj. Paid ^[2]	0.210	0.209	0.207	0.204	0.200
Latest Yr. Pd. Adj. for Settlement ^[3]	0.206	0.205	0.205	0.203	0.200
		Difference from Ac	tual 69-Month Loss	Ratio	
	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>Current</u>
3-Year Avg. Incurred	10.3%	6.8%	3.8%	1.7%	0.0%
Latest Year Incurred	8.5%	6.1%	3.7%	1.8%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	17.8%	10.2%	4.9%	1.7%	0.0%
3-Year Avg. Paid	6.7%	5.5%	3.8%	2.1%	0.0%
Latest Year Paid	5.0%	4.5%	3.8%	2.3%	0.0%
Reform-Adj. Paid ^[2]	5.0%	4.5%	3.8%	2.3%	0.0%
Latest Yr. Pd. Adj. for Settlement ^[3]	3.0%	2.6%	2.4%	1.4%	0.0%
		1	V ledical		
	E	Based on Experience	Evaluated as of (in m	nonths):	
	<u>21</u>	Based on Experience 33	Evaluated as of (in m <u>45</u>	nonths): <u>57</u>	Current
3-Year Avg. Incurred		•	•		<u>Current</u> 0.253
3-Year Avg. Incurred Latest Year Incurred	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u></u>
9	<u>21</u> 0.309	33 0.292	45 0.276	<u>57</u> 0.264	0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	21 0.309 0.295 0.320 0.269	33 0.292 0.286 0.291 0.269	45 0.276 0.272 0.273 0.264	57 0.264 0.263 0.266 0.259	0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	2 <u>1</u> 0.309 0.295 0.320	33 0.292 0.286 0.291	45 0.276 0.272 0.273	57 0.264 0.263 0.266	0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	21 0.309 0.295 0.320 0.269	33 0.292 0.286 0.291 0.269	45 0.276 0.272 0.273 0.264	57 0.264 0.263 0.266 0.259	0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	21 0.309 0.295 0.320 0.269 0.273	33 0.292 0.286 0.291 0.269 0.271	45 0.276 0.272 0.273 0.264 0.266	57 0.264 0.263 0.266 0.259 0.261	0.253 0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	21 0.309 0.295 0.320 0.269 0.273 0.273	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268	45 0.276 0.272 0.273 0.264 0.266	57 0.264 0.263 0.266 0.259 0.261 0.261	0.253 0.253 0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2]	21 0.309 0.295 0.320 0.269 0.273 0.273	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260	0.253 0.253 0.253 0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3] 3-Year Avg. Incurred	21 0.309 0.295 0.320 0.269 0.273 0.273 0.270	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268 Difference from Ac	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264 ctual 69-Month Loss 45 9.0%	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260 Ratio	0.253 0.253 0.253 0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3] 3-Year Avg. Incurred Latest Year Incurred	21 0.309 0.295 0.320 0.269 0.273 0.273 0.270	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268 Difference from Ac 33 15.2% 12.9%	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264 etual 69-Month Loss 45 9.0% 7.5%	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260 Ratio	0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.253
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3] 3-Year Avg. Incurred Latest Yr. Inc. Adj. for Case Reserves	21 0.309 0.295 0.320 0.269 0.273 0.273 0.270 21 22.1% 16.6% 26.3%	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268 Difference from Ac 33 15.2% 12.9% 14.8%	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264 ttual 69-Month Loss 45 9.0% 7.5% 7.7%	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260 Ratio 57 4.3% 4.0% 5.1%	0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.263
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3] 3-Year Avg. Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	21 0.309 0.295 0.320 0.269 0.273 0.270 21 22.1% 16.6% 26.3% 6.4%	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268 Difference from Ac 33 15.2% 12.9% 14.8% 6.1%	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264 tual 69-Month Loss 45 9.0% 7.5% 7.7% 4.1%	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260 Ratio 57 4.3% 4.0% 5.1% 2.4%	0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.00% 0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid [2] Latest Yr. Pd. Adj. for Settlement [3] 3-Year Avg. Incurred Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	21 0.309 0.295 0.320 0.269 0.273 0.273 0.270 21 22.1% 16.6% 26.3%	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268 Difference from Ac 33 15.2% 12.9% 14.8% 6.1% 6.9%	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264 ttual 69-Month Loss 45 9.0% 7.5% 7.7%	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260 Ratio 57 4.3% 4.0% 5.1%	0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.00% 0.0% 0.0% 0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid Reform-Adj. Paid ^[2] Latest Yr. Pd. Adj. for Settlement ^[3] 3-Year Avg. Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	21 0.309 0.295 0.320 0.269 0.273 0.270 21 22.1% 16.6% 26.3% 6.4%	33 0.292 0.286 0.291 0.269 0.271 0.271 0.268 Difference from Ac 33 15.2% 12.9% 14.8% 6.1%	45 0.276 0.272 0.273 0.264 0.266 0.266 0.264 tual 69-Month Loss 45 9.0% 7.5% 7.7% 4.1%	57 0.264 0.263 0.266 0.259 0.261 0.261 0.260 Ratio 57 4.3% 4.0% 5.1% 2.4%	0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.253 0.00% 0.0% 0.0% 0.0%

^[1] Each loss ratio is projected to incurred losses at 69 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 69 months.

^[2] The Reform-Adjusted Paid Methodology reflects adjustments for SB 1160.

^[3] The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

Comparison of Projected Loss Ratios as of September 30, 2018 Accident Year 2014 Projected to 57 Months[1]

Indemnity

Methodology	Based	on Experience Evaluated as o	of (in months):	
	<u>21</u>	<u>33</u>	<u>45</u>	Current
3-Year Avg. Incurred	0.187	0.188	0.187	0.185
Latest Year Incurred	0.180	0.184	0.185	0.185
Latest Yr. Inc. Adj. for Case Reserves	0.189	0.191	0.187	0.185
3-Year Avg. Paid	0.186	0.190	0.188	0.185
Latest Year Paid	0.182	0.187	0.187	0.185
Reform-Adj. Paid ^[2]	0.182	0.187	0.187	0.185
Latest Yr. Pd. Adj. for Settlement [3]	0.180	0.185	0.186	0.185
	Diffe	erence from Actual 57-Mont	h Loss Ratio	
	<u>21</u>	<u>33</u>	<u>45</u>	Current
3-Year Avg. Incurred	1.2%	1.8%	1.1%	0.0%
Latest Year Incurred	-2.4%	-0.4%	0.3%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	2.1%	3.1%	1.2%	0.0%
3-Year Avg. Paid	0.5%	2.6%	1.9%	0.0%
Latest Year Paid	-1.4%	1.4%	1.3%	0.0%
Reform-Adj. Paid ^[2]	-1.4%	1.4%	1.3%	0.0%
Latest Yr. Pd. Adj. for Settlement [3]	-2.8%	0.2%	0.7%	0.0%
		Medical		
	Based	on Experience Evaluated as o	of (in months):	
	<u>21</u>	33	<u>45</u>	Current
3-Year Avg. Incurred	0.245	0.236	0.228	0.218
Latest Year Incurred	0.229	0.228	0.226	0.218
Latest Yr. Inc. Adj. for Case Reserves	0.239	0.229	0.221	0.218
3-Year Avg. Paid	0.230	0.229	0.224	0.218
Latest Year Paid	0.227	0.226	0.222	0.218
Reform-Adj. Paid ^[2]	0.227	0.226	0.222	0.218
Latest Yr. Pd. Adj. for Settlement [3]	0.225	0.224	0.221	0.218
	Diffe	erence from Actual 57-Mont	h Loss Ratio	
	<u>21</u>	<u>33</u>	<u>45</u>	Current
3-Year Avg. Incurred	12.6%	8.4%	4.6%	0.0%
3-Year Avg. Incurred Latest Year Incurred	12.6% 5.1%	8.4% 4.5%	4.6% 3.7%	0.0% 0.0%
•				
Latest Year Incurred	5.1%	4.5%	3.7%	0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid Latest Year Paid	5.1% 9.6%	4.5% 5.0%	3.7% 1.3%	0.0% 0.0%
Latest Year Incurred Latest Yr. Inc. Adj. for Case Reserves 3-Year Avg. Paid	5.1% 9.6% 5.8%	4.5% 5.0% 4.9%	3.7% 1.3% 2.8%	0.0% 0.0% 0.0%

^[1] Each loss ratio is projected to incurred losses at 57 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 57 months.

^[2] The Reform-Adjusted Paid Methodology reflects adjustments for SB 1160.

^[3] The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

Comparison of Projected Loss Ratios as of September 30, 2018 Accident Year 2015 Projected to 45 Months[1]

Indemnity

Methodology	Based on Experience	Evaluated as of (in months):	
	<u>21</u>	<u>33</u>	Current
3-Year Avg. Incurred	0.175	0.175	0.172
Latest Year Incurred	0.175	0.174	0.172
Latest Yr. Inc. Adj. for Case Reserves	0.179	0.176	0.172
3-Year Avg. Paid	0.173	0.174	0.172
Latest Year Paid	0.175	0.174	0.172
Reform-Adj. Paid ^[2]	0.175	0.174	0.172
Latest Yr. Pd. Adj. for Settlement ^[3]	0.173	0.173	0.172
	Difference from A	ctual 45-Month Loss Ratio	
	<u>21</u>	<u>33</u>	Current
3-Year Avg. Incurred	1.6%	1.5%	0.0%
Latest Year Incurred	1.8%	1.0%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	4.1%	2.3%	0.0%
3-Year Avg. Paid	0.3%	1.2%	0.0%
Latest Year Paid	1.9%	1.1%	0.0%
Reform-Adj. Paid ^[2]	1.9%	1.1%	0.0%
Latest Yr. Pd. Adj. for Settlement [3]	0.5%	0.4%	0.0%
	1	Medical	
	Based on Experience	Evaluated as of (in months):	
	<u>21</u>	33	Current
3-Year Avg. Incurred	0.211	0.209	0.202
Latest Year Incurred	0.205	0.205	0.202
Latest Yr. Inc. Adj. for Case Reserves	0.216	0.208	0.202
3-Year Avg. Paid	0.210	0.207	0.202
Latest Year Paid	0.208	0.206	0.202
Reform-Adj. Paid ^[2]	0.208	0.206	0.202
Latest Yr. Pd. Adj. for Settlement [3]	0.206	0.205	0.202
	Difference from A	ctual 45-Month Loss Ratio	
	<u>21</u>	<u>33</u>	Current
3-Year Avg. Incurred	4.4%	3.1%	0.0%
Latest Year Incurred	1.3%	1.3%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	6.7%	2.8%	0.0%
3-Year Avg. Paid	3.8%	2.4%	0.0%
Latest Year Paid	2.6%	1.7%	0.0%
Reform-Adj. Paid ^[2]	2.6%	1.7%	0.0%
Latest Yr. Pd. Adj. for Settlement [3]	2.070		

^[1] Each loss ratio is projected to incurred losses at 45 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 45 months.

^[2] The Reform-Adjusted Paid Methodology reflects adjustments for SB 1160.

^[3] The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

Comparison of Projected Loss Ratios as of September 30, 2018 Accident Year 2016 Projected to 33 Months[1]

Indemnity

Methodology	Based on Experience Evaluated as of (in	months):
	<u>21</u>	<u>Current</u>
3-Year Avg. Incurred	0.149	0.146
Latest Year Incurred	0.149	0.146
Latest Yr. Inc. Adj. for Case Reserves	0.147	0.146
3-Year Avg. Paid	0.150	0.146
Latest Year Paid	0.150	0.146
Reform-Adj. Paid ^[2]	0.150	0.146
Latest Yr. Pd. Adj. for Settlement [3]	0.148	0.146
	Difference from Actual 33-Month Los	ss Ratio
	<u>21</u>	Current
3-Year Avg. Incurred	1.6%	0.0%
Latest Year Incurred	1.8%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	0.6%	0.0%
3-Year Avg. Paid	2.1%	0.0%
Latest Year Paid	2.5%	0.0%
Reform-Adj. Paid ^[2]	2.5%	0.0%
Latest Yr. Pd. Adj. for Settlement [3]	1.3%	0.0%
	Medical	
	Based on Experience Evaluated as of (in	months):
	<u>21</u>	Current
3-Year Avg. Incurred	0.184	0.180
Latest Year Incurred	0.183	0.180
Latest Yr. Inc. Adj. for Case Reserves	0.183	0.180
3-Year Avg. Paid	0.185	0.180
Latest Year Paid	0.184	0.180
Reform-Adj. Paid ^[2]	0.184	0.180
Latest Yr. Pd. Adj. for Settlement [3]	0.183	0.180
	Difference from Actual 33-Month Los	ss Ratio
	<u>21</u>	Current
3-Year Avg. Incurred	2.0%	0.0%
Latest Year Incurred	1.9%	0.0%
Latest Yr. Inc. Adj. for Case Reserves	1.9%	0.0%
3-Year Avg. Paid	2.9%	0.0%
Latest Year Paid	2.2%	0.0%
Reform-Adj. Paid ^[2]	2.3%	0.0%
Latest Yr. Pd. Adj. for Settlement [3]	1.7%	0.0%

^[1] Each loss ratio is projected to incurred losses at 33 months. Loss ratios projected under paid methods are converted to an incurred basis causing the ratio of incurred losses to paid losses reported at 33 months.

^[2] The Reform-Adjusted Paid Methodology reflects adjustments for SB 1160.

^[3] The Latest Year Claim-Settlement Methodology for projecting ultimate loss ratios also contemplates adjustments for reforms. See [2] above.

Average Incurred Indemnity Loss per Reported Indemnity Claim As of September 30, 2018

Accident_	0	21	22		ıated as o			02	105	117
<u>Year</u>	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1993									40.40=	11,729
1994								44.470	12,497	12,596
1995							40.444	14,172	14,383	14,498
1996						10.150	16,114	16,429	16,650	16,700
1997 1998					19,437	18,158 20,270	18,617 20,776	18,948 20,880	18,968	19,001 21,002
1999				19,936	21,277	22,061	22,344	22,431	20,901 22,603	22,702
2000			18,804	21,290	22,545	22,944	23,156	23,487	23,671	23,794
2001		14,661	20,459	22,953	24,167	24,635	25,212	25,553	25,875	26,047
2002	9,682	15,080	19,849	21,711	22,472	23,281	23,696	24,059	24,299	24,567
2003	10,269	15,235	19,481	21,057	22,323	23,083	23,695	24,126	24,590	24,993
2004	9,680	13,203	15,521	17,087	17,841	18,644	19,162	19,737	20,114	20,423
2005	7,694	10,517	13,261	14,705	15,840	16,650	17,389	17,965	18,278	18,502
2006	7,552	10,999	14,330	16,138	17,380	18,410	19,165	19,616	19,890	20,072
2007	7,408	11,729	15,593	17,691	18,931	19,956	20,670	21,233	21,478	21,717
2008	7,718	12,749	16,963	19,545	21,107	22,051	22,718	23,160	23,454	23,622
2009	7,981	13,289	17,581	20,295	21,903	22,942	23,557	23,961	24,322	24,563
2010	7,919	13,025	17,495	19,924	21,396	22,325	22,927	23,333	23,604	
2011 2012	7,978 8,245	13,458 13,497	17,523 17,429	19,889 19,407	21,134 20,681	21,933 21,554	22,443 22,026	22,889		
2012	8,453	13,457	17,429	19,407	20,081	20,946	22,020			
2014	8,513	13,538	17,653	19,851	21,140	20,040				
2015	8,822	14,138	18,321	20,395	,,					
2016	8,980	14,236	18,073	,						
2017	9,146	14,572								
2018	9,698									
Accident Year	9	21	33	45	Ann <u>57</u>	ual Chan 69	ge <u>81</u>	93	105	117
	<u>3</u>	<u> </u>	<u> </u>	40	<u>51</u>	03	01	93	100	
1994									45 40/	7.4% 15.1%
1995 1996								15.9%	15.1% 15.8%	15.1%
1997							15.5%	15.3%	13.9%	13.8%
1998						11.6%	11.6%	10.2%	10.2%	10.5%
1999					9.5%	8.8%	7.5%	7.4%	8.1%	8.1%
2000				6.8%	6.0%	4.0%	3.6%	4.7%	4.7%	4.8%
2001			8.8%	7.8%	7.2%	7.4%	8.9%	8.8%	9.3%	9.5%
2002		2.9%	-3.0%	-5.4%	-7.0%	-5.5%	-6.0%	-5.8%	-6.1%	-5.7%
2003	6.1%	1.0%	-1.9%	-3.0%	-0.7%	-0.9%	0.0%	0.3%	1.2%	1.7%
2004	-5.7%	-13.3%	-20.3%	-18.9%	-20.1%	-19.2%	-19.1%	-18.2%	-18.2%	-18.3%
2005	-20.5%	-20.3%	-14.6%	-13.9%	-11.2%	-10.7%	-9.3%	-9.0%	-9.1%	-9.4%
2006	-1.8%	4.6%	8.1%	9.7%	9.7%	10.6%	10.2%	9.2%	8.8%	8.5%
2007 2008	-1.9% 4.2%	6.6% 8.7%	8.8% 8.8%	9.6% 10.5%	8.9% 11.5%	8.4% 10.5%	7.9% 9.9%	8.2% 9.1%	8.0% 9.2%	8.2% 8.8%
2009	3.4%	4.2%	3.6%	3.8%	3.8%	4.0%	3.7%	3.5%	3.7%	4.0%
2010	-0.8%	-2.0%	-0.5%	-1.8%	-2.3%	-2.7%	-2.7%	-2.6%	-3.0%	7.0 /0
2011	0.7%	3.3%	0.2%	-0.2%	-1.2%	-1.8%	-2.1%	-1.9%	0.070	
2012	3.4%	0.3%	-0.5%	-2.4%	-2.1%	-1.7%	-1.9%			
2013	2.5%	-0.3%	-1.6%	-1.1%	-2.1%	-2.8%				
2014	0.7%	0.6%	2.9%	3.4%	4.5%					
			2.00/	2.7%						
2015	3.6%	4.4%	3.8%							
2015 2016	1.8%	0.7%	-1.3%	270						
2015 2016 2017	1.8% 1.8%			270						
2015 2016	1.8%	0.7%		/						
2015 2016 2017 2018	1.8% 1.8% 6.0%	0.7% 2.4%	-1.3%	Anı	nual Trend					
2015 2016 2017 2018	1.8% 1.8% 6.0%	0.7% 2.4%	-0.1%	Anı -0.2%	-0.1%	0.2%	0.8%	1.6%	2.5%	3.4%
2015 2016 2017 2018	1.8% 1.8% 6.0%	0.7% 2.4%	-1.3%	Anı			0.8% 0.106	1.6% 0.265	2.5% 0.394	3.4% 0.494
2015 2016 2017 2018 All-Year	1.8% 1.8% 6.0% 0.1% 0.003	0.7% 2.4% 0.3% 0.018	-0.1% 0.005	-0.2% 0.009	-0.1% 0.005	0.2% 0.006	0.106	0.265	0.394	0.494
2015 2016 2017 2018 All-Year R ²	1.8% 1.8% 6.0%	0.7% 2.4%	-0.1%	Anı -0.2%	-0.1%	0.2%				

^{*}Trend is based on an exponential distribution.

Average Incurred Medical Loss per Reported Claim As of September 30, 2018

Accident				1	Evaluated	as of (in	months):			
Year	9	<u>21</u>	33	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1997										5,083
1998									6,098	6,301
1999								6,873	7,140	7,381
2000							7,501	7,812	8,087	8,223
2001						8,437	8,750	9,149	9,544	9,862
2002					8,439	8,798	9,235	9,593	9,905	10,180
2003				7,725	8,123	8,652	9,032	9,389	9,756	10,048
2004			5,612	6,199	6,736	7,168	7,616	7,955	8,229	8,450
2005		4,609	5,370	5,928	6,348	6,900	7,296	7,651	7,947	8,040
2006	3,934	4,870	5,943	6,621	7,168	7,665	8,075	8,411	8,596	8,712
2007	4,170	5,464	6,704	7,549	8,198	8,776	9,239	9,557	9,735	9,811
2008	4,488	6,179	7,541	8,550	9,392	10,007	10,420	10,712	10,837	10,884
2009	5,054	6,876	8,543	9,713	10,689	11,316	11,682	11,898	11,995	12,067
2010	5,103	7,133	9,020	10,330	11,105	11,639	11,958	12,107	12,216	
2011	5,321	7,743	9,589	10,815	11,616	12,034	12,270	12,389		
2012	5,603	7,812	9,462	10,381	10,989	11,396	11,579			
2013	5,631	7,797	9,170	9,978	10,445	10,697				
2014	5,627	7,471	8,760	9,528	9,926					
2015	5,793	7,477	8,766	9,467						
2016	5,749	7,523	8,674							
2017 2018	5,950 6,100	7,400								
2010	0,100									
Accident					Ann	ual Chan	ge			
<u>Year</u>	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1998										24.0%
1999									17.1%	17.1%
2000								13.7%	13.3%	11.4%
2001							16.7%	17.1%	18.0%	19.9%
2002						4.3%	5.5%	4.9%	3.8%	3.2%
2003					-3.7%	-1.7%	-2.2%	-2.1%	-1.5%	-1.3%
2004				-19.8%	-17.1%	-17.1%	-15.7%	-15.3%	-15.6%	-15.9%
2005			-4.3%	-4.4%	-5.8%	-3.7%	-4.2%	-3.8%	-3.4%	-4.9%
2006		5.7%	10.7%	11.7%	12.9%	11.1%	10.7%	9.9%	8.2%	8.4%
2007	6.0%	12.2%	12.8%	14.0%	14.4%	14.5%	14.4%	13.6%	13.2%	12.6%
2008	7.6%	13.1%	12.5%	13.3%	14.6%	14.0%	12.8%	12.1%	11.3%	10.9%
2009	12.6%	11.3%	13.3%	13.6%	13.8%	13.1%	12.1%	11.1%	10.7%	10.9%
2010	1.0%	3.7%	5.6%	6.4%	3.9%	2.9%	2.4%	1.8%	1.8%	
2011	4.3%	8.6%	6.3%	4.7%	4.6%	3.4%	2.6%	2.3%		
2012 2013	5.3%	0.9% -0.2%	-1.3%	-4.0% -3.9%	-5.4%	-5.3% 6.1%	-5.6%			
2013	0.5% -0.1%	-0.2% -4.2%	-3.1% -4.5%	-3.9% -4.5%	-4.9% -5.0%	-6.1%				
2014	2.9%	0.1%	0.1%	-4.5%	-3.0 /0					
2016	-0.8%	0.1%	-1.1%	-0.070						
2017	3.5%	-1.6%	-1.170							
2018	2.5%	-1.070								
All-Year	3.4%	4.0%	4.6%	4.3%	nual Trend 4.0%		3.9%	4.0%	4.2%	4.9%
R ²	0.866	0.693	0.698	0.629	0.568	3.8% 0.573	0.635	0.664	0.649	0.619
	0.000	0.000	0.000	0.029	0.000	0.073	0.000	0.004	0.043	0.019
5-Year	1.9%	-1.0%	-2.2%	-3.5%	-3.3%	-1.3%	2.6%	6.6%	9.5%	10.9%
R^2	0.900	0.585	0.864	0.964	0.748	0.239	0.434	0.879	0.955	0.997

^{*}Trend is based on an exponential distribution.

Average Indemnity Case Outstanding per Open Indemnity Claim As of September 30, 2018

Accident				Evalu	uated as o	of (in mon	ths):			
Year	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	69	81	<u>93</u>	<u>105</u>	<u>117</u>
1993										23,261
1994									25,743	27,799
1995								27,111	30,228	30,959
1996							29,251	32,262	33,552	32,261
1997						28,454	31,769	33,325	32,368	35,003
1998					26,056	29,833	32,293	32,148	32,346	33,540
1999				23,019	26,184	27,585	28,016	28,395	29,959	30,847
2000		45.007	20,514	23,099	24,012	23,622	24,297	25,323	26,157	27,049
2001	0.705	15,667	19,830	20,067	19,594	19,632	20,853	22,027	23,729	24,717
2002 2003	9,795 10,352	16,027 15,062	17,843 15,668	16,802 15,153	16,124 16,416	17,528 17,957	18,073 20,355	19,065 22,686	20,314 26,371	22,303 30,244
2003	9,765	12,441	12,807	13,133	15,083	17,501	19,103	22,521	24,686	27,595
2005	7,421	9,265	10,967	12,191	14,418	16,622	20,323	23,707	25,778	27,759
2006	6,943	9,760	12,049	14,347	16,670	19,639	22,106	24,787	26,552	27,971
2007	6,688	10,230	13,171	15,619	17,406	19,470	22,427	26,135	28,092	30,708
2008	6,861	10,906	13,827	16,201	17,991	19,939	22,762	25,406	29,469	32,211
2009	7,138	11,461	13,963	16,271	18,337	20,678	22,613	25,334	28,447	31,642
2010	7,099	11,093	14,002	15,608	17,464	19,148	21,271	24,155	27,200	
2011	7,187	11,768	14,102	16,484	18,387	20,261	22,534	26,253		
2012	7,462	11,731	14,334	15,678	17,856	19,988	23,243			
2013	7,654	11,682	13,915	15,477	16,774	19,283				
2014	7,762	11,842	14,439	16,453	19,685					
2015	8,148	12,596	15,956	18,600						
2016	8,234	12,979	16,398							
2017 2018	8,581 9,180	14,081								
2010	3,100									
Accident					Anr	nual Chan	ge			
Year	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1994										19.5%
1995									17.4%	11.4%
1996								19.0%	11.0%	4.2%
1997							8.6%	3.3%	-3.5%	8.5%
1998						4.8%	1.7%	-3.5%	-0.1%	-4.2%
1999					0.5%	-7.5%	-13.2%	-11.7%	-7.4%	-8.0%
2000				0.3%	-8.3%	-14.4%	-13.3%	-10.8%	-12.7%	-12.3%
2001		0.00/	-3.3%	-13.1%	-18.4%	-16.9%	-14.2%	-13.0%	-9.3%	-8.6%
2002	E 70/	2.3%	-10.0%	-16.3%	-17.7%	-10.7%	-13.3%	-13.4%	-14.4%	-9.8%
2003	5.7%	-6.0%	-12.2% -18.3%	-9.8% 7.0%	1.8%	2.5%	12.6% -6.2%	19.0%	29.8%	35.6%
2004 2005	-5.7% -24.0%	-17.4% -25.5%	-16.3% -14.4%	-7.9% -12.7%	-8.1% -4.4%	-2.5% -5.0%	6.4%	-0.7% 5.3%	-6.4% 4.4%	-8.8% 0.6%
2005	-6.4%	5.3%	9.9%	17.7%	15.6%	18.1%	8.8%	4.6%	3.0%	0.8%
2007	-3.7%	4.8%	9.3%	8.9%	4.4%	-0.9%	1.5%	5.4%	5.8%	9.8%
2008	2.6%	6.6%	5.0%	3.7%	3.4%	2.4%	1.5%	-2.8%	4.9%	4.9%
2009	4.0%	5.1%	1.0%	0.4%	1.9%	3.7%	-0.7%	-0.3%	-3.5%	-1.8%
2010	-0.5%	-3.2%	0.3%	-4.1%	-4.8%	-7.4%	-5.9%	-4.7%	-4.4%	
2011	1.2%	6.1%	0.7%	5.6%	5.3%	5.8%	5.9%	8.7%		
2012	3.8%	-0.3%	1.6%	-4.9%	-2.9%	-1.4%	3.1%			
2013	2.6%	-0.4%	-2.9%	-1.3%	-6.1%	-3.5%				
2014	1.4%	1.4%	3.8%	6.3%	17.4%					
2015	5.0%	6.4%	10.5%	13.0%						
2016	1.1%	3.0%	2.8%							
2017	4.2%	8.5%								
2018	7.0%									
				An	nual Tren	d*				
All-Year	-0.3%	-0.5%	-0.9%	-1.1%	-1.5%	-1.9%	-1.8%	-1.3%	-0.7%	0.2%
R^2	0.015	0.022	0.074	0.120	0.200	0.321	0.298	0.193	0.071	0.009
5-Year	3.9%	4.8%	4.1%	2.9%	1.5%	-1.0%	0.4%	-0.4%	0.6%	4.1%
R^2	0.948	0.949	0.788	0.399	0.151	0.219	0.034	0.039	0.057	0.838

*Trend is based on an exponential distribution.

Average Medical Case Outstanding per Open Indemnity Claim As of September 30, 2018

Accident					Evaluated	l as of (in	months):			
<u>Year</u>	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	93	<u>105</u>	<u>117</u>
1993										42,326
1994									37,137	45,123
1995								37,093	47,678	54,697
1996							31,812	38,244	43,818	48,392
1997						26,660	35,720	44,040	50,611	59,760
1998					24,674	33,847	42,039	47,780	56,147	70,579
1999				18,041	24,317	30,997	37,057	44,424	58,252	71,006
2000			15,370	19,899	24,218	29,173	35,038	45,525	54,389	61,860
2001	44.000	12,826	15,918	18,496	21,578	26,158	32,125	40,985	54,118	66,302
2002	11,398	13,743	15,329	17,256	19,718	24,709	31,634	40,018	49,024	60,080
2003 2004	12,165 11,702	13,251 12,512	14,767	16,934 17,685	20,528 23,358	27,460	35,567	43,800 47,473	55,718 56,516	68,413 68,611
2004	12,283	13,246	13,912 16,542	20,452	24,634	29,740 32,891	37,979 41,450	51,803	56,516 62,660	69,064
2006	11,540	14,598	18,798	23,649	29,107	36,500	44,150	55,005	64,020	70,979
2007	12,599	15,781	20,355	25,465	31,817	38,801	48,398	58,909	67,586	76,190
2008	12,937	17,193	21,115	26,262	32,759	40,263	49,095	58,924	68,382	75,347
2009	14,039	17,711	22,245	26,979	33,667	40,483	47,869	56,809	64,483	73,962
2010	14,155	17,807	22,808	27,852	32,872	38,894	45,460	51,062	58,800	-,
2011	14,692	19,414	23,735	29,230	36,253	41,558	48,382	55,916		
2012	15,564	19,447	23,638	27,330	32,403	38,681	46,010			
2013	14,771	18,990	22,226	26,155	30,492	36,421				
2014	14,829	18,194	21,180	25,175	30,459					
2015	15,469	18,449	22,868	28,699						
2016	15,377	19,110	23,955							
2017	16,562	20,608								
2018	17,395									
Accident					Anr	nual Chan	ae			
<u>Year</u>	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	69	<u>81</u>	93	<u>105</u>	<u>117</u>
1994										6.6%
1995									28.4%	21.2%
1996								3.1%	-8.1%	-11.5%
1997							12.3%	15.2%	15.5%	23.5%
1998						27.0%	17.7%	8.5%	10.9%	18.1%
1999					-1.4%	-8.4%	-11.9%	-7.0%	3.7%	0.6%
2000				10.3%	-0.4%	-5.9%	-5.4%	2.5%	-6.6%	-12.9%
2001			3.6%	-7.0%	-10.9%	-10.3%	-8.3%	-10.0%	-0.5%	7.2%
2002		7.2%	-3.7%	-6.7%	-8.6%	-5.5%	-1.5%	-2.4%	-9.4%	-9.4%
2003	6.7%	-3.6%	-3.7%	-1.9%	4.1%	11.1%	12.4%	9.5%	13.7%	13.9%
2004	-3.8%	-5.6%	-5.8%	4.4%	13.8%	8.3%	6.8%	8.4%	1.4%	0.3%
2005	5.0%	5.9%	18.9%	15.6%	5.5%	10.6%	9.1%	9.1%	10.9%	0.7%
2006	-6.1% 9.2%	10.2%	13.6%	15.6% 7.7%	18.2%	11.0%	6.5%	6.2%	2.2%	2.8%
2007 2008	9.2% 2.7%	8.1% 8.9%	8.3% 3.7%	3.1%	9.3% 3.0%	6.3% 3.8%	9.6% 1.4%	7.1% 0.0%	5.6% 1.2%	7.3% -1.1%
2008	8.5%	3.0%	5.4%	2.7%	2.8%	0.5%	-2.5%	-3.6%	-5.7%	-1.1%
2010	0.8%	0.5%	2.5%	3.2%	-2.4%	-3.9%	-5.0%	-10.1%	-8.8%	-1.070
2011	3.8%	9.0%	4.1%	4.9%	10.3%	6.9%	6.4%	9.5%	0.070	
2012	5.9%	0.2%	-0.4%	-6.5%	-10.6%	-6.9%	-4.9%	0.070		
2013	-5.1%	-2.3%	-6.0%	-4.3%	-5.9%	-5.8%				
2014	0.4%	-4.2%	-4.7%	-3.7%	-0.1%					
2015	4.3%	1.4%	8.0%	14.0%						
2016	-0.6%	3.6%	4.8%							
2017	7.7%	7.8%								
2018	5.0%									
				Δn	nual Tren	d*				
All-Year	2.5%	3.2%	3.4%	3.5%	3.0%	2.7%	2.5%	2.5%	2.7%	3.1%
R^2	0.922	0.851	0.783	0.747	0.607	0.589	0.634	0.704	0.690	0.712
F \/	4.00/	0.40/	0.00/	4.00/	0.00/	0.40/	4.00/	0.40/	0.40/	0.00/
5-Year R ²	4.0%	2.1%	0.6%	-1.2%	-3.2%	-2.1%	-1.2%	-2.4%	-2.1%	2.0%
ĸ	0.911	0.484	0.031	0.091	0.521	0.466	0.324	0.444	0.332	0.564

^{*}Trend is based on an exponential distribution.

Average Paid Indemnity Loss per Reported Indemnity Claim As of September 30, 2018

Accident				Evalu	uated as c	of (in mon	ths):			
Year	9	<u>21</u>	33	<u>45</u>	<u>57</u>	69	81	93	105	<u>117</u>
1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	1,969 2,039 1,957 1,882 2,015 2,120 2,320 2,362 2,334 2,377 2,461 2,431 2,478	6,155 6,142 6,289 5,929 5,445 5,710 6,169 6,695 6,712 6,701 6,808 6,912 7,023 7,337	11,356 12,111 11,913 12,120 10,039 8,887 9,611 10,319 11,217 11,530 11,664 11,6670 11,699 12,197 12,664	14,582 15,288 16,566 16,181 16,179 12,941 11,335 12,155 13,205 14,662 15,125 15,120 15,125 15,100 15,181 15,820 16,345	15,594 16,887 17,899 19,560 18,773 18,611 14,701 12,957 13,969 15,250 17,093 17,725 17,706 17,466 17,338 17,339 18,132	15,432 16,904 18,519 19,514 21,281 20,353 20,151 15,902 14,076 15,325 16,766 18,801 19,522 19,423 19,098 19,017 18,804	81 14,197 16,244 17,894 19,577 20,485 22,492 21,437 21,174 16,781 14,933 16,428 17,946 20,008 12,0646 20,235 20,022	93 12,947 14,718 16,874 18,585 20,216 21,308 23,322 22,187 21,889 17,518 15,672 17,281 18,860 20,875 21,726 21,480 21,106	11,658 13,236 15,100 17,288 18,994 20,751 21,883 23,937 22,687 22,486 18,160 16,363 17,954 19,481 21,475 22,441 22,071	117 11,232 11,802 13,451 15,392 17,506 19,393 21,156 22,291 24,380 23,101 23,029 18,748 16,881 18,413 20,053 21,959 22,994
2016 2017	2,609 2,632	7,519 7,703	12,704							
2018	2,845	.,								
Accident					Anr	nual Chan	ge			
Year	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	3.5% -4.0% -3.8% 7.1% 5.2% 9.4% 1.8% -1.2% 1.8% 3.6% -1.2% 1.9% 5.3% 0.9% 8.1%	-0.2% 2.4% -5.7% -8.2% 4.9% 8.1% 8.5% 0.3% -0.2% 1.6% 0.0% 1.6% 4.5% 2.5% 2.4%	6.6% -1.6% 1.7% -17.2% -11.5% 8.1% 7.4% 8.7% 2.8% 0.0% 1.2% 0.1% 0.2% 4.3% 3.8% 0.3%	4.8% 8.4% -2.3% 0.0% -20.0% -12.4% 7.2% 8.6% 11.0% 3.4% 0.3% -0.5% -0.2% 0.5% 4.2% 3.3%	8.3% 6.0% 9.3% -4.0% -0.9% -21.0% -11.9% 7.8% 9.2% 12.1% 3.7% -0.1% -1.4% -0.7% 0.3% 4.3%	9.5% 9.6% 5.4% 9.1% -4.4% -1.1% 8.9% 9.4% 12.1% 3.8% -0.5% -1.7% -0.4%	14.4% 10.2% 9.4% 4.6% 9.8% -4.7% -12.0% -11.0% 9.2% 11.5% 4.0% -2.0% -1.1%	13.7% 14.6% 10.1% 8.8% 5.4% 9.4% -1.3% -20.0% -10.5% 10.7% 4.1% -1.1% -1.7%	13.5% 14.1% 14.5% 9.9% 9.3% 5.5% 9.4% -5.2% -0.9% -9.2% -9.9% 9.7% 8.5% 10.2% 4.5% -1.6%	5.1% 14.0% 14.4% 13.7% 10.8% 9.1% 5.4% 9.3% -13.6% -10.0% 9.1% 8.9% 9.5% 4.7%
All-Year	2.3%	1.7%	0.8%	0.3%	nual Tren 0.2%	0.4%	0.9%	1.7%	2.5%	3.3%
R ²	0.900	0.745	0.149	0.021	0.007	0.028	0.120	0.254	0.380	0.479
5-Year R ²	3.8% 0.932	2.9% 0.983	2.5% 0.919	2.0% 0.822	0.4% 0.138	-1.0% 0.969	-0.3% 0.055	2.6% 0.505	5.7% 0.858	8.3% 0.990

^{*}Trend is based on an exponential distribution.

Average Paid Medical Loss per Indemnity Claim As of September 30, 2018

Accident				1	Evaluated	l as of (in	months):			
Year	9	21	<u>33</u>	<u>45</u>	<u>57</u>	69	<u>81</u>	93	<u>105</u>	<u>117</u>
2000										19,851
2001									22,431	23,339
2002								21,818	22,748	23,503
2003							19,818	20,948	21,901	22,755
2004						16,496	17,840	19,003	20,084	21,102
2005					15,148	16,843	18,298	19,472	20,845	21,791
2006				14,515	16,994	18,941	20,600	22,032	23,192	24,044
2007			12,614	16,212	18,960	21,255	23,279	24,879	26,024	26,944
2008		8,972	13,880	17,905	21,170	23,858	25,886	27,358	28,455	29,282
2009	3,592	9,267	14,489	18,980	22,689	25,490	27,452	28,885	29,907	30,716
2010	3,590	9,128	14,492	19,312	22,890	25,414	27,299	28,623	29,509	,-
2011	3,190	8,575	13,919	18,275	21,420	23,825	25,428	26,624	_0,000	
2012	3,093	8,407	13,395	17,401	20,215	22,316	23,659	,		
2013	3,274	8,093	12,798	16,472	19,047	20,745	20,000			
2014	3,058	7,916	12,546	16,060	18,444	20,1 10				
2015	3,159	7,954	12,518	15,995	10,111					
2016	3,207	8,122	12,555	.0,000						
2017	3,400	8,413	12,000							
2018	3,606	0,110								
2010	0,000									
Accident					Anr	nual Chan	ge			
Year	9	21	<u>33</u>	<u>45</u>	<u>57</u>	69	<u>81</u>	93	<u>105</u>	<u>117</u>
2001										17.6%
2001									1.4%	0.7%
2002								-4.0%	-3.7%	-3.2%
2003							-10.0%	-9.3%	-8.3%	-7.3%
2005						2.1%	2.6%	2.5%	3.8%	3.3%
2006					12.2%	12.5%	12.6%	13.1%	11.3%	10.3%
2007				11.7%	11.6%	12.2%	13.0%	12.9%	12.2%	12.1%
2007			10.0%	10.4%	11.7%	12.2%	11.2%	10.0%	9.3%	8.7%
2009		3.3%	4.4%	6.0%	7.2%	6.8%	6.0%	5.6%	5.1%	4.9%
2009	-0.1%	-1.5%	0.0%	1.8%	0.9%	-0.3%	-0.6%	-0.9%	-1.3%	4.570
2010**	-11.1%	-6.1%	-4.0%	-5.4%	-6.4%	-6.3%	-6.9%	-7.0%	-1.070	
2012	-3.0%	-2.0%	-3.8%	-4.8%	-5.6%	-6.3%	-7.0%	-1.070		
2012	5.8%	-3.7%	-4.5%	-5.3%	-5.8%	-7.0%	-1.070			
2014	-6.6%	-2.2%	-2.0%	-2.5%	-3.2%	7.070				
2015	3.3%	0.5%	-0.2%	-0.4%	0.270					
2016	1.5%	2.1%	0.3%	0.470						
2017	6.0%	3.6%	0.070							
2018	6.1%	0.070								
2010	0.170									
				An	nual Tren	d*				
All-Year	-0.2%	-1.5%	-1.1%	0.0%	1.8%	3.6%	4.4%	4.5%	4.1%	4.0%
R^2	0.009	0.624	0.327	0.000	0.171	0.448	0.640	0.697	0.676	0.691

5-Year	4.1%	1.0%	-1.5%	-3.4%	-5.3%	-5.3%	-2.5%	1.8%	6.4%	9.2%
R^2	0.951	0.462	0.701	0.915	0.988	0.943	0.448	0.223	0.857	0.981

^{*}Trend is based on an exponential distribution.

^{**}Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

Average Paid Medical Loss per Claim** As of September 30, 2018

Accident				Evalu	uated as o	of (in mon	ths):			
Year	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	69	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1997										4,276
1998									5,038	5,214
1999								5,726	5,947	6,200
2000							6,219	6,510	6,846	7,077
2001						6,918	7,330	7,739	8,043	8,345
2002					6,832	7,340	7,832	8,200	8,528	8,783
2003				5,784	6,479	7,060	7,472	7,864	8,188	8,483
2004			3,712	4,529	5,188	5,689	6,115	6,475	6,815	7,135
2005		2,473	3,446	4,276	4,915	5,417	5,839	6,188	6,589	6,864
2006	1,162	2,586	3,805	4,720	5,444	6,006	6,494	6,912	7,247	7,495
2007	1,166	2,922	4,288	5,375	6,196	6,889	7,494	7,970	8,310	8,586
2008	1,415	3,285	4,846	6,108	7,140	7,983	8,617	9,077	9,419	9,683
2009	1,566	3,584	5,367	6,900	8,152	9,099	9,757	10,238	10,583	10,852
2010	1,564	3,711	5,685	7,419	8,699	9,596	10,268	10,748	11,067	
2011	1,584	3,943	6,095	7,800	9,027	9,951	10,571	11,028		
2012	1,623	3,972	6,040	7,656	8,781	9,608	10,134			
2013	1,702	3,931	5,941	7,454	8,509	9,186				
2014	1,649	3,865	5,815	7,245	8,202					
2015	1,688	3,874	5,774	7,160						
2016	1,703	3,933	5,780							
2017	1,745	3,912								
2018	1,841									
Accident					Λnr	nual Chan	an			
Year	9	21	33	<u>45</u>	<u>57</u>	69	81	93	105	<u>117</u>
	<u>~</u>	<u></u>	<u> </u>	<u></u>	<u> </u>	<u> </u>	<u> </u>	<u>55</u>	100	
1998									10 10/	22.0%
1999								13.7%	18.1% 15.1%	18.9% 14.2%
2000 2001							17.9%	18.9%	17.5%	17.9%
2001						6.1%	6.8%	6.0%	6.0%	5.2%
2002					-5.2%	-3.8%	-4.6%	-4.1%	-4.0%	-3.4%
2004				-21.7%	-19.9%	-19.4%	-18.2%	-17.7%	-16.8%	-15.9%
2005			-7.2%	-5.6%	-5.3%	-4.8%	-4.5%	-4.4%	-3.3%	-3.8%
2006		4.6%	10.4%	10.4%	10.8%	10.9%	11.2%	11.7%	10.0%	9.2%
2007	0.4%	13.0%	12.7%	13.9%	13.8%	14.7%	15.4%	15.3%	14.7%	14.6%
2008	21.3%	12.4%	13.0%	13.6%	15.2%	15.9%	15.0%	13.9%	13.3%	12.8%
2009	10.7%	9.1%	10.7%	13.0%	14.2%	14.0%	13.2%	12.8%	12.4%	12.1%
2010	-0.1%	3.6%	5.9%	7.5%	6.7%	5.5%	5.2%	5.0%	4.6%	
2011	1.3%	6.2%	7.2%	5.1%	3.8%	3.7%	3.0%	2.6%		
2012	2.5%	0.7%	-0.9%	-1.9%	-2.7%	-3.5%	-4.1%			
2013	4.8%	-1.0%	-1.6%	-2.6%	-3.1%	-4.4%				
2014	-3.1%	-1.7%	-2.1%	-2.8%	-3.6%					
2015	2.3%	0.2%	-0.7%	-1.2%						
2016	0.9%	1.5%	0.1%							
2017	2.5%	-0.5%								
2018	5.5%									
						-1 ÷				
All-Year	3.3%	3.8%	4.8%	4.6%	nual Tren 4.3%	d* 4.1%	4.3%	4.5%	4.7%	5.4%
R ²										
I,	0.779	0.723	0.765	0.671	0.578	0.552	0.594	0.629	0.653	0.654
5-Year	2.6%	0.1%	-1.2%	-2.2%	-1.8%	0.2%	4.1%	8.5%	11.5%	12.4%
R ²	0.913	0.170	0.870	0.986	0.604	0.008	0.641	0.920	0.975	0.997
11	0.813	0.021	0.070	0.800	0.004	0.000	0.041	0.920	0.813	0.997

^{*}Trend is based on an exponential distribution.

^{**}All entries reflect the paid cost of medical cost containment programs.

Average Paid Indemnity Loss per Closed Indemnity Claim** As of September 30, 2018

Accident				Evalu	uated as c	of (in mont	:hs):			
Year	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	69	81	93	<u>105</u>	<u>117</u>
1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017	1,002 1,264 938 953 1,233 1,085 1,205 1,449 1,237 1,277 1,451 1,634 1,634 1,634 1,730 1,861 1,983	2,327 2,092 2,695 2,741 2,445 2,473 3,140 3,266 3,227 3,574 3,911 4,380 4,560 5,014 5,394 5,399	6,672 6,491 6,484 7,651 6,266 4,712 5,582 6,529 6,878 6,984 7,494 8,087 8,437 9,050 9,845 9,913	11,056 10,897 11,376 11,663 12,054 8,995 7,808 8,436 9,010 9,925 10,436 10,905 11,392 11,831 12,195 12,973 13,713	12,565 13,440 13,914 15,279 14,748 14,363 11,514 9,895 10,521 11,324 12,619 13,530 13,968 14,291 14,541 14,917 15,795	13,077 13,987 15,215 15,978 17,209 16,398 16,517 12,894 11,122 12,040 13,053 14,958 15,899 16,255 16,489 16,641 16,718	12,406 13,928 15,207 16,631 17,435 18,352 17,973 17,735 13,857 12,089 13,302 14,682 16,688 17,710 17,992 18,083 18,030	11,487 12,930 14,643 16,138 17,496 18,254 19,667 18,964 18,582 14,645 12,962 14,594 16,026 17,996 19,164 19,340 19,295	10,589 11,846 13,364 15,207 16,631 18,226 19,183 20,536 19,696 19,264 15,419 13,997 15,591 16,984 18,994 20,147 20,269	10,404 10,798 12,129 13,766 15,504 17,190 18,897 19,901 21,131 20,231 19,884 16,305 14,770 16,348 17,903 19,823 21,023
2018	2,136									
Accident		0.4		45		nual Chan			105	4.17
<u>Year</u>	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1994			_		_	<u> </u>	_	_		
1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	26.2% -25.8% 1.6% 29.4% -12.0% 11.1% 20.2% -14.6% 3.2% 13.6% 12.6% 0.5% 5.4% 7.6% 6.5% 7.7%	-10.1% 28.9% 1.7% -10.8% 1.1% 11.2% 4.0% -1.2% 10.8% 9.4% 12.0% 4.1% 10.0% 7.6% 0.1%	-2.7% -0.1% 18.0% -18.1% -24.8% 18.5% 7.6% 8.7% 5.4% 7.3% 7.3% 7.3% 8.8% 0.7%	-1.4% 4.4% 2.5% 3.3% -25.4% -13.2% 8.0% 6.8% 10.2% 5.1% 4.5% 4.5% 4.5% 3.1% 6.4% 5.7%	7.0% 3.5% 9.8% -3.5% -2.6% -19.8% -14.1% 6.3% 7.6% 11.4% 7.2% 3.2% 2.3% 1.7% 2.6% 5.9%	7.0% 8.8% 5.0% 7.7% -4.7% 0.7% -21.9% -13.7% 8.3% 8.4% 14.6% 0.3% 2.2% 1.4% 0.5%	12.3% 9.2% 9.4% 4.8% 5.3% -2.1.9% -12.8% 10.0% 10.4% 13.7% 6.1% 0.5% -0.3%	12.6% 13.2% 10.2% 8.4% 4.3% 7.7% -3.6% -2.0% -21.2% -11.5% 12.6% 9.8% 12.3% 6.5% 0.9% -0.2%	11.9% 12.8% 13.8% 9.4% 9.6% 5.3% 7.0% -4.1% -2.2% -20.0% -9.2% 11.4% 8.9% 11.8% 6.1% 0.6%	· ·
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	-25.8% 1.6% 29.4% -12.0% 11.1% 20.2% -14.6% 3.2% 13.6% 12.6% 0.5% 5.4% 7.6% 6.5%	28.9% 1.7% -10.8% 1.1% 11.2% 4.0% -1.2% 10.8% 9.4% 12.0% 4.1% 10.0% 7.6% 0.1%	-2.7% -0.1% 18.0% -18.1% -24.8% 18.5% 7.6% 8.7% 5.4% 1.5% 7.3% 7.9% 4.3% 7.3% 8.8% 0.7%	-1.4% 4.4% 2.5% 3.3% -25.4% -13.2% 8.0% 6.8% 10.2% 5.1% 4.5% 3.8% 3.1% 6.4% 5.7%	7.0% 3.5% 9.8% -2.6% -19.8% -14.1% 6.3% 7.6% 3.2% 2.3% 1.7% 2.6% 5.9%	7.0% 8.8% 5.0% 7.7% -4.7% 0.7% -21.9% -13.7% 8.3% 8.4% 14.6% 6.3% 2.2% 1.4% 0.9% 0.5%	12.3% 9.2% 9.4% 4.8% 5.3% -2.1% -1.3% -21.9% -12.8% 10.0% 10.4% 13.7% 6.1% 0.5% -0.3%	12.6% 13.2% 10.2% 8.4% 4.3% 7-2.0% -21.2% -11.5% 12.6% 9.8% 12.3% 6.5% 0.9% -0.2%	11.9% 12.8% 13.8% 9.4% 9.6% 5.3% 7.0% -4.1% -2.2% -20.0% -9.2% 11.4% 8.9% 6.1% 0.6%	3.8% 12.3% 13.5% 12.6% 10.9% 9.9% 5.3% 6.2% -4.3% -1.7% -18.0% 9.5% 10.7% 6.1%
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	-25.8% 1.6% 29.4% -12.0% 11.1% 20.2% -14.6% 3.2% 13.6% 12.6% 0.5% 5.4% 7.6% 6.5% 7.7%	28.9% 1.7% -10.8% 1.1% 11.2% 4.0% 4.0% 9.4% 12.0% 4.1% 10.0% 7.6% 0.1%	-2.7% -0.1% 18.0% -18.1% -24.8% 18.5% 7.6% 8.7% 5.4% 1.5% 7.3% 7.9% 4.3% 7.3% 8.8% 0.7%	-1.4% 4.4% 2.5% 3.3% -25.4% -13.2% 8.0% 6.8% 10.2% 5.1% 4.5% 3.8% 3.1% 6.4% 5.7%	7.0% 3.5% 3.5% -3.5% -2.6% -19.8% -14.1% 6.3% 7.6% 3.2% 2.3% 1.7% 2.6% 5.9%	7.0% 8.8% 5.0% 7.7% -4.7% 0.7% -21.9% -13.7% 8.3% 8.4% 14.6% 6.3% 2.2% 1.4% 0.9% 0.5%	12.3% 9.2% 9.4% 4.8% 5.3% -2.1% -1.3% -21.9% -12.8% 10.0% 10.4% 13.7% 6.1% 1.6% 0.5% -0.3%	12.6% 13.2% 10.2% 8.4% 4.3% 7.7% -2.0% -21.2% -11.5% 12.6% 9.8% 12.3% 6.5% 0.9% -0.2%	11.9% 12.8% 13.8% 9.4% 9.6% 5.3% 7.0% -4.1% -2.2% -20.0% -9.2% 11.4% 8.9% 6.1% 0.6%	3.8% 12.3% 13.5% 12.6% 10.9% 9.9% 5.3% 6.2% -4.3% -1.7% -18.0% 9.4% 10.7% 9.5% 10.7% 6.1%
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	-25.8% 1.6% 29.4% -12.0% 11.1% 20.2% -14.6% 3.2% 13.6% 12.6% 0.5% 5.4% 7.6% 6.5%	28.9% 1.7% -10.8% 1.1% 11.2% 4.0% -1.2% 10.8% 9.4% 12.0% 4.1% 10.0% 7.6% 0.1%	-2.7% -0.1% 18.0% -18.1% -24.8% 18.5% 7.6% 8.7% 5.4% 1.5% 7.3% 7.9% 4.3% 7.3% 8.8% 0.7%	-1.4% 4.4% 2.5% 3.3% -25.4% -13.2% 8.0% 6.8% 10.2% 5.1% 4.5% 3.8% 3.1% 6.4% 5.7%	7.0% 3.5% 9.8% -2.6% -19.8% -14.1% 6.3% 7.6% 3.2% 2.3% 1.7% 2.6% 5.9%	7.0% 8.8% 5.0% 7.7% -4.7% 0.7% -21.9% -13.7% 8.3% 8.4% 14.6% 6.3% 2.2% 1.4% 0.9% 0.5%	12.3% 9.2% 9.4% 4.8% 5.3% -2.1% -1.3% -21.9% -12.8% 10.0% 10.4% 13.7% 6.1% 0.5% -0.3%	12.6% 13.2% 10.2% 8.4% 4.3% 7-2.0% -21.2% -11.5% 12.6% 9.8% 12.3% 6.5% 0.9% -0.2%	11.9% 12.8% 13.8% 9.4% 9.6% 5.3% 7.0% -4.1% -2.2% -20.0% -9.2% 11.4% 8.9% 6.1% 0.6%	3.8% 12.3% 13.5% 12.6% 10.9% 9.9% 5.3% 6.2% -4.3% -1.7% -18.0% 9.4% 10.7% 9.5%

^{*}Trend is based on an exponential distribution.

^{**}Paid indemnity losses used in the severity calculations above represent paid indemnity losses on closed claims only.

Average Paid Medical Loss per Closed Indemnity Claim*** As of September 30, 2018

Accident					Evaluated	l as of (in	months):			
Year	9	21	33	<u>45</u>	<u>57</u>	69	81	93	<u>105</u>	<u>117</u>
2000										16,391
2001									18,204	19,087
2002								17,786	18,752	19,530
2003							15,844	16,872	17,747	18,586
2004						12,248	13,444	14,511	15,588	16,911
2005					10,591	12,160	13,438	14,674	16,276	17,631
2006				9,353	11,581	13,516	15,222	17,034	18,547	19,847
2007			7,272	10,319	12,893	15,121	17,429	19,556	21,221	22,814
2008		4,536	8,017	11,421	14,479	17,698	20,225	22,183	23,862	25,204
2009	2,997	4,697	8,312	12,304	16,127	19,397	22,078	24,211	25,748	27,257
2010	2,785	4,650	8,612	13,138	17,038	20,164	22,765	24,883	26,318	, -
2011	1,782	4,178	8,446	12,889	16,523	19,733	21,958	23,751	-,	
2012	1,824	4,483	8,877	13,017	16,313	18,904	20,697	,		
2013	1,994	4,798	8,896	12,804	15,984	18,160	-,			
2014	1,951	4,862	9,091	12,871	15,810	-,				
2015	2,019	5,186	9,528	13,139	-,-					
2016	2,166	5,484	9,496	,						
2017	2,236	5,592								
2018	2,410									
Accident						nual Chan				
<u>Year</u>	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
2001										16.4%
2002									3.0%	2.3%
2003								-5.1%	-5.4%	-4.8%
2004							-15.1%	-14.0%	-12.2%	-9.0%
2005						-0.7%	0.0%	1.1%	4.4%	4.3%
2006					9.3%	11.2%	13.3%	16.1%	14.0%	12.6%
2007				10.3%	11.3%	11.9%	14.5%	14.8%	14.4%	15.0%
2008			10.2%	10.7%	12.3%	17.0%	16.0%	13.4%	12.4%	10.5%
2009		3.6%	3.7%	7.7%	11.4%	9.6%	9.2%	9.1%	7.9%	8.1%
2010**	-7.1%	-1.0%	3.6%	6.8%	5.6%	4.0%	3.1%	2.8%	2.2%	
2011**	-36.0%	-10.1%	-1.9%	-1.9%	-3.0%	-2.1%	-3.5%	-4.5%		
2012	2.4%	7.3%	5.1%	1.0%	-1.3%	-4.2%	-5.7%			
2013	9.3%	7.0%	0.2%	-1.6%	-2.0%	-3.9%				
2014	-2.1%	1.3%	2.2%	0.5%	-1.1%					
2015	3.5%	6.7%	4.8%	2.1%						
2016	7.3%	5.7%	-0.3%							
2017	3.2%	2.0%								
2018	7.8%									
All M	4.007	0.50/	0.00′		nual Tren		0.467	F 00'	5 OO'	4.70/
All-Year	-1.3%	2.5%	2.6%	3.3%	4.6%	5.9%	6.1%	5.8%	5.0%	4.7%
R^2	0.056	0.654	0.893	0.688	0.685	0.756	0.746	0.693	0.635	0.667
E Vaar	E 40/	1 10/	2 40/	0.20/	1 00/	1 00/	0.40/	E 20/	0.20/	14 70/
5-Year R ²	5.4%	4.4%	2.1%	0.3%	-1.8%	-1.9%	0.4%	5.2%	9.3%	11.7%
ĸ	0.983	0.959	0.874	0.175	0.969	0.588	0.017	0.681	0.939	0.990

^{*}Trend is based on an exponential distribution.

^{**}Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

^{***}Paid medical losses used in the severity calculations above represent paid medical losses on closed indemnity claims only.

Ratio of Incremental Paid Indemnity to Indemnity Claims Open During the Period As of September 30, 2018

Accident				Evalı	uated as o	of (in mon	ths):			
Year	<u>0-9</u>	9-21	21-33	<u>33-45</u>	<u>45-57</u>	57-69	<u>69-81</u>	<u>81-93</u>	93-105	105-117
1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	1,969 2,039 1,957 1,882 2,015 2,120 2,320 2,362 2,334 2,377 2,461 2,431 2,478	5,805 5,702 5,772 5,393 4,926 5,069 5,546 6,018 6,056 6,090 6,226 6,311 6,286 6,419 6,776	11,058 11,010 10,467 9,900 7,138 6,359 7,244 7,711 8,299 8,591 8,676 8,827 8,738 8,778 9,619 10,075	10,624 10,783 10,938 9,714 8,772 6,825 6,167 6,574 7,327 8,471 8,570 8,584 8,776 9,094 9,810 10,495	9,991 10,014 10,332 9,540 8,088 7,600 5,925 5,862 6,601 7,242 8,238 8,338 8,386 8,386 8,782 9,599	9,610 9,137 9,983 8,610 7,623 6,953 6,785 5,724 5,662 7,274 7,809 8,380 8,300 8,374 9,169 8,427	7,815 8,715 8,992 8,463 7,088 7,170 6,465 6,116 5,613 5,587 7,042 7,286 7,571 7,931 8,262 8,295 8,065	6,941 8,141 8,614 7,915 6,802 7,525 6,244 5,947 5,633 5,850 6,110 6,966 7,548 7,411 7,723 8,039 9,031	93-105 6,325 6,656 7,441 6,868 6,294 6,928 5,056 5,911 6,397 7,183 7,153 6,887 6,887 6,834 8,269 7,786	105-117 6,456 4,806 5,884 6,530 4,784 6,872 6,627 5,942 5,360 5,117 6,646 7,356 6,952 6,407 8,149 7,475 8,442
2016	2,609	6,922	10,211							
2017 2018	2,632 2,845	7,168								
2010	2,040									
Accident_						nual Chan				
<u>Year</u> 1994	<u>0-9</u>	<u>9-21</u>	<u>21-33</u>	<u>33-45</u>	<u>45-57</u>	<u>57-69</u>	<u>69-81</u>	<u>81-93</u>	<u>93-105</u>	<u>105-117</u> -25.6%
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	3.5% -4.0% -3.8% 7.1% 5.2% 9.4% 1.8% -1.2% 1.8% 3.6% -1.2% 1.9% 5.3% 0.9% 8.1%	-1.8% 1.2% -6.6% -8.7% 2.9% 9.4% 8.5% 0.6% 2.2% 1.4% -0.4% 2.1% 5.6% 2.2% 3.5%	-0.4% -4.9% -5.4% -27.9% -10.9% 13.9% 6.4% 7.6% 3.5% 1.0% -1.0% 0.5% 9.6% 4.7% 1.4%	1.5% 1.4% -11.2% -9.7% -22.2% -9.6% 6.6% 11.4% 15.6% 1.2% 3.2% -3.0% 2.2% 7.9% 7.0%	0.2% 3.2% -7.7% -15.2% -22.0% -1.1% 12.6% 9.7% 13.8% 1.2% -1.7% 0.6% 4.7% 9.3%	-4.9% 9.3% -13.8% -11.5% -8.8% -1.16% -1.17 18.0% 8.9% 7.4% 3.5% 2.7% 0.9% 9.5% -8.1%	11.5% 3.2% -5.9% -16.3% 1.2% -9.8% -5.4% -0.4% 26.0% 3.5% 3.9% 4.8% 0.4% -2.8%	17.3% 5.8% -8.1% -14.1% 10.6% -17.0% -4.8% -5.3% 4.4% 14.0% 8.4% -1.8% 4.2% 4.1% 12.3%	5.2% 11.8% -7.7% -8.4% 10.1% -3.4% -10.5% -15.6% 16.9% 12.3% -0.4% -3.7% -0.8% 21.0% -5.8%	22.4% 11.0% -26.7% 43.7% -3.6% -10.3% -9.8% -4.5% 29.9% 10.7% -5.5% -7.8% 27.2% -8.3% 12.9%
All-Year	2.3%	1.7%	0.0%	-0.2%	nual Tren -0.4%	-0.3%	-0.1%	0.3%	0.8%	2.1%
R ²	0.900	0.666	0.000	0.003	0.017	0.011	0.002	0.010	0.121	0.404
5-Year R ²	3.8% 0.932	3.4% 0.981	4.6% 0.919	5.3% 0.951	3.0% 0.662	1.9% 0.372	1.7% 0.534	4.5% 0.781	3.6% 0.453	5.6% 0.575

^{*}Trend is based on an exponential distribution.

Ratio of Incremental Paid Medical to Indemnity Claims Open During the Period** As of September 30, 2018

Accident				Evalu	uated as o	of (in mon	ths):			
Year	0-9	9-21	21-33	33-45	<u>45-57</u>	57-69	69-81	<u>81-93</u>	93-105	105-117
2001										11,067
2002									9,427	9,395
2003								9,009	9,543	10,581
2004							8,558	9,259	10,860	12,783
2005						8,537	9,447	9,718	14,230	12,730
2006					8,999	9,585	10,587	11,654	12,316	11,794
2007				9,118	9,697	10,972	12,444	13,199	12,662	13,063
2008			9,090	9,918	11,035	12,220	12,621	12,501	12,381	12,617
2009		8,128	9,436	10,649	11,983	12,515	12,026	12,029	11,789	12,344
2010	3,590	8,022	9,763	11,609	12,070	12,153	12,663	12,667	11,646	
2011	3,190	7,714	9,808	10,774	11,148	12,262	11,656	12,370		
2012	3,093	7,612	9,255	10,243	10,499	11,442	10,742			
2013	3,274	7,104	8,721	9,611	10,201	10,099				
2014	3,058	7,024	8,733	9,540	9,895					
2015	3,159	7,035	8,756	9,923						
2016	3,207	7,221	8,850							
2017	3,400	7,466								
2018	3,606									
Accident					Anr	nual Chan	ae			
Year	0-9	9-21	21-33	33-45	45-57	57-69	69-81	81-93	93-105	105-117
2002	· <u></u>	<u> </u>				<u> </u>				-15.1%
2003									1.2%	12.6%
2004								2.8%	13.8%	20.8%
2005							10.4%	5.0%	31.0%	-0.4%
2006						12.3%	12.1%	19.9%	-13.5%	-7.4%
2007					7.8%	14.5%	17.5%	13.3%	2.8%	10.8%
2008				8.8%	13.8%	11.4%	1.4%	-5.3%	-2.2%	-3.4%
2009			3.8%	7.4%	8.6%	2.4%	-4.7%	-3.8%	-4.8%	-2.2%
2010**		-1.3%	3.5%	9.0%	0.7%	-2.9%	5.3%	5.3%	-1.2%	
2011**	-11.1%	-3.8%	0.5%	-7.2%	-7.6%	0.9%	-8.0%	-2.3%		
2012	-3.0%	-1.3%	-5.6%	-4.9%	-5.8%	-6.7%	-7.8%			
2013	5.8%	-6.7%	-5.8%	-6.2%	-2.8%	-11.7%				
2014	-6.6%	-1.1%	0.1%	-0.7%	-3.0%					
2015	3.3%	0.2%	0.3%	4.0%						
2016	1.5%	2.7%	1.1%							
2017	6.0%	3.4%								
2018	6.1%									
				An	nual Tren	d*				
All-Year	0.4%	-1.5%	-1.1%	-0.2%	0.6%	2.4%	3.2%	4.6%	2.7%	2.8%
R^2	0.034	0.572	0.425	0.004	0.028	0.238	0.379	0.700	0.308	0.476
5-Year	4.1%	1.3%	-0.9%	-2.3%	-4.7%	-4.8%	-3.5%	-1.2%	-1.8%	0.1%
R^2	0.951	0.631	0.292	0.556	0.949	0.791	0.682	0.292	0.679	0.001

^{*}Trend is based on an exponential distribution.

^{**}Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

Ratio of Quarterly Paid Medical to Indemnity Claims Inventory* Through September 30, 2018

Developme							uation Years							
Period	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	201
3/0	1,104	1,201	1,147	1,289	1,553	1,615	1,714	1,601	1,587	1,672	1,847	1,737	2,105	2,12
6/3	2,100	2,477	2,330	2,870	3,029	3,071	3,139	3,000	3,013	2,873	3,178	3,160	3,356	3,498
9/6	2,048	2,440	2,517	2,952	3,160	3,137	3,108	3,148	3,269	3,080	3,089	3,221	3,310	3,606
12/9	2,174	2,431	2,697	3,012	3,075	3,134	3,065	3,243	3,033	2,983	2,951	3,157	3,361	
12/0	4,282	4,839	5,103	6,035	6,228	6,172	6,076	6,139	6,065	5,902	5,997	6,232	6,547	
15/12	2,257	2,284	2,571	2,927	3,040	3,131	3,159	3,354	3,316	3,074	3,130	3,134	3,406	3,44
18/15	2,096	2,430	2,186	2,680	2,784	2,924	2,982	3,221	3,187	2,838	2,871	3,005	3,038	3,149
21/18	1,751	1,881	2,168	2,474	2,616	2,711	2,802	2,975	2,914	2,827	2,824	2,816	2,790	2,930
24/21	1,669	1,834	2,190	2,407	2,537	2,603	2,738	3,035	2,929	2,747	2,705	2,788	2,868	
24/12	6,361	6,360	7,576	8,762	9,141	9,420	9,576	10,215	9,966	9,299	9,274	9,358	9,482	
27/24	1,720	1,495	1,728	2,214	2,353	2,531	2,563	2,740	3,022	2,862	2,784	2,807	2,887	2,808
30/27	1,653	1,865	1,801	2,337	2,607	2,708	2,857	2,988	3,162	3,035	3,027	3,051	3,013	3,076
33/30	1,544	1,632	1,807	2,342	2,560	2,770	2,912	3,100	3,196	3,177	3,003	2,980	2,923	3,089
36/33	1,591	1,704	1,965	2,389	2,596	2,731	2,889	3,406	3,308	3,119	3,093	3,066	3,035	
36/24	5,781	5,540	6,452	8,158	8,942	9,452	9,861	10,661	11,007	10,483	10,159	10,082	9,878	
39/36	1,670	1,471	1,710	2,032	2,278	2,500	2,680	3,019	3,258	3,175	3,264	3,022	3,033	3,104
42/39	1,602	1,981	1,791	2,146	2,524	2,786	2,944	3,124	3,539	3,462	3,343	3,108	3,256	3,47
45/42	1,595	1,646	1,836	2,166	2,517	2,735	3,083	3,246	3,427	3,691	3,371	3,208	3,005	3,219
48/45	1,634	1,812	1,953	2,251	2,551	2,913	3,072	3,411	3,629	3,432	3,272	3,404	3,126	
48/36	5,676	5,551	6,360	7,478	8,645	9,621	10,316	11,224	12,024	11,865	11,390	10,757	10,452	
Developme	ent					Year-to	o-Year Cha	nae						
Period	04-to-05	05-to-06	06-to-07	07-to-08	08-to-09	09-to-10	10-to-11	11-to-12	12-to-13	13-to-14	14-to-15	15-to-16	16-to-17	17-to-18
3/0	50.7%	8.8%	-4.6%	12.4%	20.5%	4.0%	6.1%	-6.6%	-0.8%	5.4%	10.5%	-6.0%	21.2%	1.0%
6/3	11.6%	17.9%	-6.0%	23.2%	5.5%	1.4%	2.2%	-4.4%	0.4%	-4.6%	10.6%	-0.6%	6.2%	4.2%
9/6	-1.6%	19.1%	3.1%	17.3%	7.0%	-0.7%	-0.9%	1.3%	3.9%	-5.8%	0.3%	4.3%	2.8%	8.9%
12/9	5.3%	11.8%	11.0%	44.70/										
12/0	0.40/		11.070	11.7%	2.1%	1.9%	-2.2%	5.8%	-6.5%	-1.7%	-1.1%	7.0%	6.5%	
	8.4%	13.0%	5.5%	11.7%	2.1% 3.2%	1.9% -0.9%	-2.2% -1.5%		-6.5% -1.2%	-1.7% -2.7%	-1.1% 1.6%	7.0% 3.9%	6.5% 5.1%	
15/12	-17.4%	13.0% 1.2%						5.8%						1.1%
15/12 18/15			5.5%	18.2%	3.2%	-0.9%	-1.5%	5.8% 1.0%	-1.2%	-2.7%	1.6%	3.9%	5.1%	
	-17.4%	1.2%	5.5% 12.6%	18.2% 13.8%	3.2% 3.9%	-0.9% 3.0%	-1.5% 0.9%	5.8% 1.0% 6.2%	-1.2% -1.1%	-2.7% -7.3%	1.6% 1.8%	3.9% 0.1%	5.1% 8.7%	3.7%
18/15	-17.4% -20.6%	1.2% 15.9%	5.5% 12.6% -10.1%	18.2% 13.8% 22.6%	3.2% 3.9% 3.9%	-0.9% 3.0% 5.0%	-1.5% 0.9% 2.0%	5.8% 1.0% 6.2% 8.0%	-1.2% -1.1% -1.1%	-2.7% -7.3% -10.9%	1.6% 1.8% 1.1%	3.9% 0.1% 4.7%	5.1% 8.7% 1.1%	3.7%
18/15 21/18	-17.4% -20.6% -21.4%	1.2% 15.9% 7.4%	5.5% 12.6% -10.1% 15.3%	18.2% 13.8% 22.6% 14.1%	3.2% 3.9% 3.9% 5.8%	-0.9% 3.0% 5.0% 3.6%	-1.5% 0.9% 2.0% 3.4%	5.8% 1.0% 6.2% 8.0% 6.2%	-1.2% -1.1% -1.1% -2.1%	-2.7% -7.3% -10.9% -3.0%	1.6% 1.8% 1.1% -0.1%	3.9% 0.1% 4.7% -0.3%	5.1% 8.7% 1.1% -0.9%	3.7%
18/15 21/18 24/21	-17.4% -20.6% -21.4% -11.9%	1.2% 15.9% 7.4% 9.8%	5.5% 12.6% -10.1% 15.3% 19.4%	18.2% 13.8% 22.6% 14.1% 9.9%	3.2% 3.9% 3.9% 5.8% 5.4%	-0.9% 3.0% 5.0% 3.6% 2.6%	-1.5% 0.9% 2.0% 3.4% 5.2%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8%	-1.2% -1.1% -1.1% -2.1% -3.5%	-2.7% -7.3% -10.9% -3.0% -6.2%	1.6% 1.8% 1.1% -0.1% -1.5%	3.9% 0.1% 4.7% -0.3% 3.1%	5.1% 8.7% 1.1% -0.9% 2.8%	3.7% 5.0%
18/15 21/18 24/21 24/12	-17.4% -20.6% -21.4% -11.9%	1.2% 15.9% 7.4% 9.8% 0.0%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3%	3.7% 5.0%
18/15 21/18 24/21 24/12 27/24	-17.4% -20.6% -21.4% -11.9% -17.8%	1.2% 15.9% 7.4% 9.8% 0.0%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7% 28.1%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7% 6.9%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4% 10.3%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3%	3.7% 5.0% -2.7% 2.1%
18/15 21/18 24/21 24/12 27/24 30/27	-17.4% -20.6% -21.4% -11.9% -17.8% -24.8% -27.0%	1.2% 15.9% 7.4% 9.8% 0.0% -13.1% 12.8%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1% 15.6% -3.5%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7% 28.1% 29.8%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3% 6.3% 11.5%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0% 7.6% 3.9%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7% 1.2% 5.5%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7% 6.9% 4.6%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4% 10.3% 5.8%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7% -5.3% -4.0%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3% -2.8% -0.3%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9% 0.8%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3% 2.8% -1.3%	3.7% 5.0% -2.7% 2.1%
18/15 21/18 24/21 24/12 27/24 30/27 33/30	-17.4% -20.6% -21.4% -11.9% -17.8% -24.8% -27.0% -23.2%	1.2% 15.9% 7.4% 9.8% 0.0% -13.1% 12.8% 5.7%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1% 15.6% -3.5% 10.7%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7% 28.1% 29.8% 29.6%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3% 6.3% 11.5% 9.3%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0% 7.6% 3.9% 8.2%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7% 1.2% 5.5% 5.1%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7% 6.9% 4.6% 6.5%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4% 10.3% 5.8% 3.1%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7% -5.3% -4.0% -0.6%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3% -2.8% -0.3% -5.5%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9% 0.8% -0.8%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3% 2.8% -1.3% -1.9%	3.7% 5.0% -2.7% 2.1%
18/15 21/18 24/21 24/12 27/24 30/27 33/30 36/33	-17.4% -20.6% -21.4% -11.9% -17.8% -24.8% -27.0% -23.2% -12.7%	1.2% 15.9% 7.4% 9.8% 0.0% -13.1% 12.8% 5.7% 7.1%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1% 15.6% -3.5% 10.7% 15.3%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7% 28.1% 29.6% 21.6%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3% 6.3% 11.5% 9.3% 8.7%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0% 7.6% 3.9% 8.2% 5.2%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7% 1.2% 5.5% 5.1% 5.8%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7% 6.9% 4.6% 6.5% 17.9%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4% -10.3% -5.8% -3.1% -2.9%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7% -5.3% -4.0% -0.6% -5.7%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3% -2.8% -0.3% -5.5% -0.8%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9% 0.8% -0.8% -0.8%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3% 2.8% -1.3% -1.9%	1.1% 3.7% 5.0% -2.7% 2.1% 5.7%
18/15 21/18 24/21 24/12 27/24 30/27 33/30 36/33 36/24	-17.4% -20.6% -21.4% -11.9% -17.8% -24.8% -27.0% -23.2% -12.7% -22.3%	1.2% 15.9% 7.4% 9.8% 0.0% -13.1% 12.8% 5.7% 7.1%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1% 15.6% -3.5% 10.7% 15.3% 16.5%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7% 28.1% 29.6% 21.6% 26.4%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3% 6.3% 11.5% 9.3% 8.7%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0% 7.6% 3.9% 8.2% 5.2%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7% 1.2% 5.5% 5.1% 5.8% 4.3%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7% 6.9% 4.6% 6.5% 17.9% 8.1%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4% -10.3% -5.8% -3.1% -2.9% -2.9%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7% -5.3% -4.0% -0.6% -5.7% -4.8%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3% -2.8% -0.3% -5.5% -0.8% -3.1%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9% 0.8% -0.8% -0.8%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3% 2.8% -1.3% -1.9% -2.0%	3.7% 5.0% -2.7% 2.1% 5.7%
18/15 21/18 24/21 24/12 27/24 30/27 33/30 36/33 36/24 39/36	-17.4% -20.6% -21.4% -11.9% -17.8% -24.8% -27.0% -23.2% -12.7% -22.3% -18.8%	1.2% 15.9% 7.4% 9.8% 0.0% -13.1% 12.8% 5.7% 7.1% -4.2%	5.5% 12.6% -10.1% 15.3% 19.4% 19.1% 15.6% -3.5% 10.7% 15.3% 16.5%	18.2% 13.8% 22.6% 14.1% 9.9% 15.7% 28.1% 29.8% 29.6% 21.6% 26.4% 18.8%	3.2% 3.9% 3.9% 5.8% 5.4% 4.3% 6.3% 11.5% 9.3% 8.7% 9.6%	-0.9% 3.0% 5.0% 3.6% 2.6% 3.0% 7.6% 3.9% 8.2% 5.2% 5.7%	-1.5% 0.9% 2.0% 3.4% 5.2% 1.7% 1.2% 5.5% 5.1% 5.8% 4.3% 7.2%	5.8% 1.0% 6.2% 8.0% 6.2% 10.8% 6.7% 6.9% 4.6% 6.5% 17.9% 8.1%	-1.2% -1.1% -1.1% -2.1% -3.5% -2.4% 10.3% 5.8% 3.1% -2.9% 3.2% 7.9%	-2.7% -7.3% -10.9% -3.0% -6.2% -6.7% -5.3% -4.0% -0.6% -5.7% -4.8%	1.6% 1.8% 1.1% -0.1% -1.5% -0.3% -2.8% -0.3% -5.5% -0.8% -3.1%	3.9% 0.1% 4.7% -0.3% 3.1% 0.9% 0.8% -0.8% -0.8% -7.4%	5.1% 8.7% 1.1% -0.9% 2.8% 1.3% 2.8% -1.3% -1.9% -2.0% 0.4%	3.7% 5.0% -2.7% 2.1% 5.7%

^{*} All paid medical include the paid cost of medical cost containment programs. Indemnity claim inventory is the sum of indemnity claims open at the beginning of the development period and newly-reported indemnity claims during that period.

14.2%

11.3%

Source: WCIRB accident year experience calls.

10.9%

-2.2%

7.8%

14.6%

15.2%

17.6%

13.3%

15.6%

-11.1%

-17.2%

48/45

48/36

5.4%

7.2%

11.0%

8.8%

6.4%

7.1%

-5.4%

-1.3%

-4.7%

-4.0%

4.0%

-5.6%

-8.2%

-2.8%

Estimated Ultimate Severities by Injury Type

	Ultimate Inde	mnity Severity		erity Adjusted to Benefit Level		Ultima	te Medical Sev	eritv**		l Severity Adju	
Accident	Permanent		Permanent		Accident	Permanent		Medical	Permanent		Medical
<u>Year</u>	Partial	Temporary	Partial	<u>Temporary</u>	Year	Partial	Temporary	Only	Partial	Temporary	Only
2001	43,995	3,800	46,630	5,783	2001	47,863	4,725	750	26,821	2,648	421
2002	41,975	3,860	45,930	5,893	2002	48,874	5,298	847	28,444	3,084	493
2003	41,384	4,089	47,715	5,762	2003	48,132	5,580	897	29,389	3,407	547
2004	35,598	4,005	51,007	5,504	2004	48,877	5,270	833	39,475	4,256	673
2005	34,090	3,781	58,342	5,105	2005	53,831	5,296	844	43,477	4,277	682
2006	36,838	3,777	58,056	4,970	2006	58,115	5,485	871	46,750	4,412	701
2007	39,280	4,064	59,420	5,231	2007	62,856	6,358	957	49,619	5,019	756
2008	41,498	4,546	56,726	5,736	2008	65,112	6,913	1,034	51,196	5,436	813
2009	41,428	5,185	56,338	6,497	2009	65,137	7,772	1,141	51,011	6,087	894
2010	40,182	6,084	53,911	7,510	2010	63,122	8,983	1,170	49,285	7,014	914
2011	38,689	6,452	51,091	7,839	2011	58,024	8,642	1,124	46,566	6,935	902
2012	37,583	6,874	48,432	8,144	2012	53,614	8,720	1,120	45,199	7,352	944
2013	36,298	7,134	45,121	8,391	2013	49,604	8,227	1,155	45,959	7,622	1,070
2014	38,505	7,186	42,974	8,172	2014	48,054	8,063	1,218	47,324	7,940	1,199
2015	39,062	7,443	42,513	8,231	2015	47,841	8,303	1,230	48,176	8,361	1,238
2016	39,073	7,927	41,968	8,629	2016	47,615	8,776	1,295	47,901	8,829	1,303
2017*	38,830	8,140	40,926	8,658	2017*	47,097	8,970	1,303	47,380	9,024	1,311
Accident					Accident						
<u>Year</u>	Annual	Change	Annual	Change	<u>Year</u>		Annual Change			Annual Change	
2001					2001						
2002	-4.6%	1.6%	-1.5%	1.9%	2002	2.1%	12.1%	12.8%	6.0%	16.5%	17.2%
2003	-1.4%	5.9%	3.9%	-2.2%	2003	-1.5%	5.3%	5.9%	3.3%	10.5%	11.1%
2004	-14.0%	-2.1%	6.9%	-4.5%	2004	1.5%	-5.6%	-7.1%	34.3%	24.9%	22.8%
2005	-4.2%	-5.6%	14.4%	-7.3%	2005	10.1%	0.5%	1.3%	10.1%	0.5%	1.3%
2006	8.1%	-0.1%	-0.5%	-2.6%	2006	8.0%	3.6%	3.2%	7.5%	3.2%	2.8%
2007	6.6%	7.6%	2.4%	5.3%	2007	8.2%	15.9%	9.9%	6.1%	13.8%	7.8%
2008	5.6%	11.8%	-4.5%	9.6%	2008	3.6%	8.7%	8.1%	3.2%	8.3%	7.6%
2009	-0.2%	14.1%	-0.7%	13.3%	2009	0.0%	12.4%	10.3%	-0.4%	12.0%	9.9%
2010	-3.0%	17.3%	-4.3%	15.6%	2010	-3.1%	15.6%	2.5%	-3.4%	15.2%	2.2%
2011	-3.7%	6.0%	-5.2%	4.4%	2011	-8.1%	-3.8%	-4.0%	-5.5%	-1.1%	-1.3%
2012	-2.9%	6.5%	-5.2%	3.9%	2012	-7.6%	0.9%	-0.3%	-2.9%	6.0%	4.7%
2013	-3.4%	3.8%	-6.8%	3.0%	2013	-7.5%	-5.7%	3.2%	1.7%	3.7%	13.4%
2014	6.1%	0.7%	-4.8%	-2.6%	2014	-3.1%	-2.0%	5.4%	3.0%	4.2%	12.0%
2015	1.4%	3.6%	-1.1%	0.7%	2015	-0.4%	3.0%	1.0%	1.8%	5.3%	3.3%
2016	0.0%	6.5%	-1.3%	4.8%	2016	-0.5%	5.7%	5.3%	-0.6%	5.6%	5.2%
2017*	-0.6%	2.7%	-2.5%	0.3%	2017*	-1.1%	2.2%	0.7%	-1.1%	2.2%	0.7%

Source: WCIRB unit statistical data

^{*} Accident year 2017 experience is partial in that it only reflects experience from policy year 2016.

** Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident year 2012 and forward exclude the paid cost of medical cost containment programs.

Average and Median Indemnity Claim Severities at USR 1st Report Level

Policy Year	Average Incurred Indemnity Severity	Annual Change	Median Incurred Indemnity Severity	Annual Change
1999	11,132		2,953	
2000	12,408	11.5%	3,640	23.3%
2001	13,468	8.5%	4,320	18.7%
2002	13,985	3.8%	4,930	14.1%
2003	13,905	-0.6%	5,000	1.4%
2004	11,397	-18.0%	4,100	-18.0%
2005	9,945	-12.7%	3,400	-17.1%
2006	10,643	7.0%	3,520	3.5%
2007	11,291	6.1%	3,966	12.7%
2008	11,947	5.8%	4,402	11.0%
2009	12,136	1.6%	4,717	7.2%
2010	11,976	-1.3%	4,791	1.6%
2011	12,514	4.5%	5,000	4.4%
2012	12,304	-1.7%	5,000	0.0%
2013	12,577	2.2%	5,250	5.0%
2014	13,008	3.4%	5,274	0.5%
2015	13,314	2.4%	5,330	1.1%
2016	13,527	1.6%	5,417	1.6%

Policy Year	Average Incurred Medical Severity	Annual Change	Median Incurred Medical Severity	Annual Change
1999	10,243		4,809	
2000	11,934	16.5%	5,600	16.4%
2001	13,853	16.1%	6,989	24.8%
2002	15,151	9.4%	7,797	11.6%
2003	14,501	-4.3%	7,575	-2.8%
2004	13,129	-9.5%	6,750	-10.9%
2005	13,457	2.5%	6,331	-6.2%
2006	14,791	9.9%	6,924	9.4%
2007	16,095	8.8%	7,942	14.7%
2008	17,273	7.3%	9,000	13.3%
2009	17,828	3.2%	9,723	8.0%
2010	17,676	-0.9%	9,409	-3.2%
2011	17,894	1.2%	9,388	-0.2%
2012	17,640	-1.4%	9,500	1.2%
2013	17,046	-3.4%	9,477	-0.2%
2014	17,032	-0.1%	9,241	-2.5%
2015	16,749	-1.7%	9,347	1.1%
2016	17,462	4.3%	9,157	-2.0%

Source: WCIRB Unit Statistical Data

Changes in the Number of Weeks of Temporary Disability Benefits

First Survey Level

Accident <u>Year</u>	Average TD Duration	<u>Change</u>	Median TD Duration	<u>Change</u>
2004	51.4		39.2	
2005	56.7	10.3%	46.5	18.5%
2006	59.0	4.2%	49.6	6.8%
2007	63.1	6.9%	56.2	13.3%
2008	67.4	6.8%	63.4	12.8%
2009	64.8	-3.8%	58.5	-7.7%
2010	61.7	-4.7%	55.0	-6.1%
2011	59.6	-3.6%	48.8	-11.2%
2012	58.7	-1.4%	49.6	1.6%
2013	56.0	-4.6%	49.5	0.0%
2014	55.9	-0.2%	50.3	1.6%
2015	50.1	-10.5%	43.1	-14.3%
2016	48.6	-2.8%	39.4	-8.7%

Second Survey Level

Accident <u>Year</u>	Average TD Duration	<u>Change</u>	Median TD Duration	<u>Change</u>
2003	54.5		43.3	
2004	51.9	-4.7%	41.8	-3.5%
2005	57.1	9.9%	50.4	20.8%
2006	58.6	2.6%	51.2	1.4%
2007	64.0	9.2%	58.4	14.1%
2008	69.2	8.2%	66.7	14.4%
2009	66.2	-4.3%	61.9	-7.3%
2010	60.8	-8.2%	56.0	-9.5%
2011	62.4	2.5%	52.8	-5.7%
2012	58.1	-6.8%	52.0	-1.5%
2013	59.4	2.3%	52.8	1.5%
2014	57.1	-3.9%	52.3	-0.9%
2015	54.8	-4.0%	44.0	-16.0%

Source: WCIRB Permanent Disability Claim Survey Data is recast from survey proportions to true proportions.

Average Permanent Disability Ratings by Type of Loss

2	27.1	25.6	23.0	18.4	16.9	17.2	18.2	18.4	17.4	16.6	16.5	15.5					2	94,600	78.082	62,414	55,101	54,380	54,411	50 743	51,623	52,781	53,784					2	23.5	23.0	19.5 7.6	0.4.0	12.5	14.0	14.0	14.0	13.0	13.0	2.		
ting 4	26.0	25.8	23.3	18.6	16.2	16.7	17.6	18.3	17.4	16.2	15.9	15.1	14.7			aims	4	94,309	76 979	60,183	54,761	53,431	53,819	49.377	51,188	51,622	52,403	54,916			ting	4	24.0	22.5	20.0	12.0	13.0	14.0	14.0	14.0	12.5	12.5	10.5		
oisability Ra 3	26.4	25.2	23.6	19.1	15.9	15.6	16.7	17.4	16.9	15.9	15.2	14.3	14.1	13.6		isability Cla	3	91,937	76.055	58,748	51,587	52,215	51,707	48 525	49,543	50,304	50,430	52,525	54,466		isability Rat	3	23.0	22.0	20.0	12.0	12.0	13.0	13.0	13.0	12.0	11.5	11.0	9.5	
Average Permanent Disability Rating 1 3	23.6	23.9	22.3	18.4	14.8	14.4	14.7	15.7	15.3	15.0	14.5	13.2	13.1	12.5	7.71	Count of Permanent Disability Claims	2	87,372 85,916	73 987	55,944	48,528	46,641	48,508	45,713	45,948	46,767	45,950	46,788	49,039	48,789	Median Permanent Disability Rating	2	19.5	20.5	19.0	5.5	10.0	10.5	12.0	10.5	10.5	0.11 0.5	9.5	10.0	
Average F	18.8	18.9	20.0	16.4	12.6	12.0	12.1	12.9	12.6	12.7	12.7	11.8	11.3	10.9	10.3	Count of P	-	79,983	64 929	50,594	41,604	39,060	36,903	34 945	35,848	37,485	36,014	35,622	37,859	30,320 37,201	Median P	1	15.0	16.0	17.0	0.2	9 6	9.0	10.0	10.0	9.5	0.01	. 8 . 7	9.0	
PY/RL	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015		PY/RL	2001	2003	2004	2005	2006	2007	2002	2010	2011	2012	2013	2014	2016		PY/RL	2001	2002	2003	2004	2006	2007	2008	2009	2010	2011	2013	2014	
22	24.4	22.1	19.9	16.7	16.4	16.7	17.6	17.6	16.6	16.4	15.6	14.3					5	11,569	10 348	7,958	6,621	6,585	6,596	7,823	8,197	9,176	10,663					5	20.0	19.0	14.5 7.5	12.0	12.0	11.5	12.0	12.0	12.0	11.5	9		
iting 4	24.2	22.0	20.1	16.4	15.3	16.0	16.7	17.4	16.2	15.7	14.8	13.9	13.1			aims	4	11,524	10 101	7,227	6,197	6,216	6,326	7.073	7,643	8,495	10,091	11,915			ting	4	19.5	18.0	15.0	14.0	10.5	11.5	12.0	12.0	12.0	11.0	10.0		
oisability Ra 3	23.6	21.4	20.2	16.7	14.4	14.6	15.5	16.1	15.8	15.4	14.2	13.1	12.4	12.0		isability Cl	3	11,058	9 7 56	6,722	5,383	2,677	5,797	6,103	6,780	7,635	9,052	11,179	11,836		isability Ra	3	19.5	17.5	14.0 0.4	10.0	10.0	11.0	11.0	10.5	10.5	0.11	10.0	8.5	
Average Permanent Disability Rating 1 2 3	21.2	20.4	19.1	16.0	12.7	12.7	13.5	14.4	14.0	14.9	13.4	12.1	11.5	10.9	0.7	Count of Permanent Disability Claims	2	10,546	0330	090'9	4,592	4,721	4,816	7,04	5,767	6,243	7,478	9,358	10,608	0,030	Median Permanent Disability Rating	2	17.5	15.5	14.5 7.7	0.5	0.6	9.5	10.0	10.0	11.0	0.01	8.5	7.5	
Average F	16.9	16.9	17.4	15.0	11.0	10.3	10.9	12.4	11.5	12.4	11.8	10.9	10.3	10.1	9.0	Count of P	-	7,749	7 824	5,130	3,463	3,324	3,256	3,782	3,985	4,230	4,991	6,327	7,173	8,347	Median P	1	15.0	14.5	14.5 7.7	0.0	6.5	7.5	8.5	9.5	10.0	ი ი ი	8.0	8.0	
PY/RL	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2016		PY/RL	2001	2003	2004	2005	2006	2007	2002	2010	2011	2012	2013	2014	2016		PY/RL	2001	2002	2003	2004	2005	2007	2008	2009	2010	2011	2013	2014	
S	26.0	25.2	22.6	18.2	16.9	17.2	18.1	18.3	17.3	16.6	16.3	15.3					5	106,169	88 430	70,372	61,722	96,09	61,007	58,566	59,820	61,957	64,447					5	24.0	21.5	19.0 7.4	12.5	13.0	14.0	13.5	12.5	12.5	13.0	0.57		
ating 4	787	25.4	23.0	18.4	16.1	16.6	17.5	18.2	17.3	16.1	15.8	14.9	14.4			aims	4	105,833	87.080	67,410	60,958	59,647	60,145	56,650	58,831	60,117	62,494	66,831			ating	4	24.0	22.0	19. 7 7 7	. t	13.0	13.0	13.5	12.5	13.0	13.0	11.0		
Disability R	26.1	24.7	23.2	18.8	15.8	15.5	16.6	17.3	16.8	15.8	15.1	14.1	13.8	13.4		Disability Cl	3	102,995	85.811	65,470	56,970	57,892	57,504	55 149	56,323	57,939	59,482	63,704	66,302		Disability R≀	3	23.0	22.0	20.0 14.5	. t	11.5	12.5	12.5	13.0	12.0	12.0	9.5	9.5	
Permanent Disability Rating 2 3	23.4	23.5	22.0	18.2	14.6	14.2	14.6	15.5	15.2	15.0	14.4	13.0	12.8	12.2	0.50	Count of Permanent Disability Claims		97,918		62,004	53,120	51,362	53,324	50,700	51,715	53,010	53,428	56,146	59,647	60,003	Median Permanent Disability Rating	2	19.5	19.5	19.0 7.7	<u>4</u> ο υ π	9.6	10.5	10.5	11.0	11.0	10.5 9.5	9.5	10.0	
Average F	18.6	18.7	19.8	16.3	12.5	11.8	12.0	12.8	12.5	12.7	12.6	11.7	11.2	10.7	10.1	Count of F	-	87,732	72.753	55,724	45,067	42,384	40,159	38,727	39,833	41,715	41,005	41,949	45,032	45,548	Median P	_	14.5	15.0	17.0	10.0	8.5	9.0	10.0	10.0	10.0	10.0	9.0	7.5	
PY/RL	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2016		PY/RL	2001	2003	2004	2002	2006	2007	2000	2010	2011	2012	2013	2014	2016		PY/RL	2001	2002	2003	2004	2006	2007	2008	2009	2010	2011	2013	2014	í

Note: Cumulative claims include both cumulative and occupational disease claims.

Source: WCIRB unit statistical data

Average Paid ALAE^[1] per Reported Indemnity Claim - Private Insurers
As of September 30, 2018

Accident				Evalu	ated as o	f (in mon	ths):			
Year	9	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	69	<u>81</u>	<u>93</u>	<u>105</u>	117
1993										2,024
1994									1,998	2,035
1995								2,130	2,200	2,240
1996							2,373	2,503	2,568	2,649
1997						2,749	2,941	3,070	3,198	3,317
1998					2,808	3,156	3,376	3,600	3,786	3,916
1999				2,559	3,061	3,385	3,665	3,926	4,118	4,170
2000			2,182	3,027	3,552	3,973	4,400	4,689	4,815	4,974
2001		1,204	2,438	3,249	4,198	4,919	5,406	5,637	5,885	6,055
2002	441	1,496	2,719	4,056	4,870	5,502	5,870	6,174	6,375	6,551
2003	433	1,508	3,196	4,373	5,268	5,811	6,223	6,518	6,753	6,953
2004	316	1,551	2,951	4,130	4,900	5,442	5,845	6,146	6,376	6,567
2005	346	1,408	2,700	3,754	4,521	5,070	5,486	5,807	6,072	6,306
2006	358	1,464	2,818	3,880	4,668	5,273	5,730	6,070	6,385	6,615
2007	369	1,601	3,003	4,148	5,021	5,688	6,222 6,918	6,645	6,962	7,201
2008	408 458	1,725 1,920	3,257	4,586 5,132	5,579 6,247	6,337 7,093	7,736	7,361	7,679	7,902 8,742
2009 2010	496	2,053	3,681 3,833	5,132	6,400	7,093	7,730	8,183 8,217	8,505 8,503	0,742
2010	494	2,053	3,810	5,292	6,395	7,229	7,718	8,101	0,303	
2012	505	2,120	3,995	5,520	6,569	7,324	7,825	0,101		
2013	535	2,317	4,259	5,683	6,679	7,348	7,020			
2014	593	2,519	4,428	5,821	6,747	.,0.0				
2015	662	2,592	4,519	5,852	0,					
2016	650	2,656	4,591	-,						
2017	693	2,788	•							
2018	795									
Accident_	0	21	22	15	Annual (01	02	105	117
<u>Year</u>	<u>9</u>	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>	<u>93</u>	<u>105</u>	<u>117</u>
1994										0.5%
1995									10.1%	10.1%
1996							0.4.00/	17.5%	16.7%	18.3%
1997						44.00/	24.0%	22.6%	24.5%	25.2%
1998					0.00/	14.8%	14.8%	17.3%	18.4%	18.1%
1999				40.20/	9.0%	7.3%	8.6%	9.1%	8.8%	6.5%
2000			11.8%	18.3% 7.3%	16.0%	17.3% 23.8%	20.1%	19.4%	16.9%	19.3%
2001 2002		24.3%	11.5%	24.9%	18.2% 16.0%	11.9%	22.9% 8.6%	20.2% 9.5%	22.2% 8.3%	21.7% 8.2%
2002	-2.0%	0.8%	17.5%	7.8%	8.2%	5.6%	6.0%	5.6%	5.9%	6.1%
2003	-27.0%	2.8%	- 7.7%	-5.6%	-7.0%	-6.4%	-6.1%	-5.7%	-5.6%	-5.5%
2005	9.7%	-9.2%	-8.5%	-9.1%	-7.7%	-6.8%	-6.1%	-5.5%	-4.8%	-4.0%
2006	3.6%	4.0%	4.4%	3.4%	3.3%	4.0%	4.5%	4.5%	5.2%	4.9%
2007	3.0%	9.3%	6.6%	6.9%	7.6%	7.9%	8.6%	9.5%	9.0%	8.9%
2008	10.6%	7.8%	8.4%	10.6%	11.1%	11.4%	11.2%	10.8%	10.3%	9.7%
2009	12.2%	11.3%	13.0%	11.9%	12.0%	11.9%	11.8%	11.2%	10.7%	10.6%
2010	8.3%	6.9%	4.1%	3.1%	2.4%	1.9%	0.9%	0.4%	0.0%	
2011	-0.4%	0.7%	-0.6%	-0.5%	-0.1%	-0.9%	-1.2%	-1.4%		
2012	2.3%	2.6%	4.9%	4.8%	2.7%	2.3%	1.4%			
2013	5.8%	9.3%	6.6%	2.9%	1.7%	0.3%				
2014	10.9%	8.7%	4.0%	2.4%	1.0%					
2015	11.6%	2.9%	2.0%	0.5%						
2016	-1.7%	2.5%	1.6%							
2017	6.6%	5.0%								
2018	14.8%									
Annual Tr	rend ^[2]									
All-Year	4.8%	5.1%	4.4%	4.6%	5.1%	5.8%	6.9%	8.0%	9.1%	9.8%
R^2	0.804	0.948	0.919	0.872	0.857	0.857	0.857	0.870	0.890	0.908
4437	0 101	E 00/	4 00/	0 =0/	0.007	4 404	F 00/	F 00/	0.00/	0.404
14-Year	6.4%	5.6%	4.2%	3.5%	3.6%	4.1%	5.0%	5.8%	6.8%	8.1%
R ²	0.979	0.963	0.872	0.824	0.826	0.820	0.821	0.849	0.865	0.861
5-Year	6.5%	4.3%	3.4%	2.7%	1.5%	0.8%	2.5%	5.2%	8.0%	8.7%
R ²	0.869	0.945	0.921	0.925	0.937	0.788	0.543	0.750	0.945	0.985

 $^{^{\}mbox{\scriptsize [1]}}$ All paid ALAE exclude the paid cost of medical cost containment programs.

[2] Trend is based on exponential distribution.

Source: WCIRB accident year experience calls.

Percentage of Represented Permanent Disability Claims by Region and Loss Type

First and Second Survey Level, Open Claims Only

First Survey Level						
		Northern	Southern			
		California	California	CT Claims	Non-CT Claims	
	% of Represented					
	AY 2011	%9.99	%6.08	88.3%	73.5%	
	AY 2012	%8'.29	82.3%	86.8%	74.9%	
	AY 2013	69.3%	84.1%	91.8%	76.5%	
	AY 2014	68.4%	83.0%	%9.06	75.5%	
	AY 2015	%0'.29	81.4%	88.8%	74.0%	
	AY 2016	%2'99	81.0%	88.4%	73.6%	
Second Survey Level						
		Northern	Southern			
		California	California	CT Claims	Non-CT Claims	
	% of Represented					
	AY 2011	%2'69	84.7%	92.4%	77.0%	
	AY 2012	72.0%	87.4%	95.4%	79.5%	
	AY 2013	72.3%	87.8%	95.8%	79.8%	
	AY 2014	%6.69	84.9%	95.6%	77.2%	
	AY 2015	%8.02	%0.98	93.8%	78.2%	

Claims are assigned to Northern and Southern California regions based on the WCAB office code reported on the Permanent Disability Claim Survey forms. If the WCAB office code was not reported, the zip code of the claimant's residence was used. Note:

Source: WCIRB Permanent Disability Claim Survey for each accident year (AY) Data is recast from survey proportions to true proportions.

Distribution of Total ALAE & MCCP Components - Private Insurers

Calendar		Defense	Other	Paid
<u>Year</u>	<u>MCCP</u>	<u>Expense</u>	Paid ALAE	<u>ALAE</u>
2005	20.2%	54.9%	24.9%	100.0%
2006	22.6%	44.3%	33.1%	100.0%
2007	24.2%	49.0%	26.8%	100.0%
2008	31.8%	43.0%	25.2%	100.0%
2009	27.8%	45.4%	26.8%	100.0%
2010	27.7%	45.4%	26.9%	100.0%
2011	27.3%	46.1%	26.6%	100.0%
2012	27.7%	46.3%	26.0%	100.0%
2013	28.0%	47.1%	24.9%	100.0%
2014	28.8%	45.1%	26.2%	100.0%
2015	28.4%	42.3%	29.3%	100.0%
2016	26.5%	43.3%	30.2%	100.0%
2017	24.8%	45.8%	29.5%	100.0%

Source: WCIRB expense calls, aggregate indemnity and medical cost calls and quarterly calls for experience

Applicant Attorney Expense Paid - Private Insurers

Calendar <u>Year</u>	Applicant Attorney Amounts paid (in \$milllions)	Incurred Losses (in \$milllions)	Applicant Attorney Expenses Paid as a Percent of Incurred Losses
2003	192	10,423	1.8%
2004	249	9,073	2.7%
2005	228	7,559	3.0%
2006	209	5,540	3.8%
2007	196	5,444	3.6%
2008	177	5,711	3.1%
2009	221	5,700	3.9%
2010	253	6,260	4.0%
2011	280	7,500	3.7%
2012	340	8,533	4.0%
2013	353	9,501	3.7%
2014	330	9,632	3.4%
2015	327	9,408	3.5%
2016	354	9,622	3.7%
2017	348	8,916	3.9%

Source: WCIRB expense calls and quarterly calls for experience

Changes in the Number and Cost of Medical-Legal Reports by Service Year

Service		Nu	mber of Med-	-Legal Repo	orts per Claim ^[1] b	y Service \	⁄ear	
<u>Year</u>	<u>Southern</u>	Central	<u>Northern</u>	All	<u>Southern</u>	Central	<u>Northern</u>	All
2013	0.21	0.21	0.25	0.22				
2014	0.22	0.23	0.25	0.23	6.5%	7.5%	0.3%	4.9%
2015	0.22	0.24	0.25	0.23	-2.7%	7.6%	0.4%	-0.5%
2016	0.23	0.28	0.25	0.24	8.3%	13.7%	-0.2%	7.2%
2017	0.23	0.26	0.24	0.24	-2.7%	-6.3%	-5.6%	-3.9%
2018 Prelim	0.21	0.26	0.22	0.22	-7.2%	-1.3%	-4.4%	-5.4%
							[2]	
Service		Med-	Legal Payme	nt per repo	rt by Service Yea	r on All Cla	nims ^[2]	
<u>Year</u>	<u>Southern</u>	<u>Central</u>	<u>Northern</u>	<u>All</u>	<u>Southern</u>	<u>Central</u>	<u>Northern</u>	<u>All</u>
2013	\$1,689	\$1,064	\$1,305	\$1,485				
2014	\$1,859	\$1,222	\$1,382	\$1,636	10.1%	14.8%	6.0%	10.1%
2015	\$1,821	\$1,285	\$1,368	\$1,624	-2.0%	5.1%	-1.1%	-0.8%
2016	\$1,878	\$1,244	\$1,354	\$1,643	3.1%	-3.2%	-1.0%	1.2%
2017	\$1,692	\$1,029	\$1,242	\$1,467	-9.9%	-17.3%	-8.3%	-10.7%
2018 Prelim	\$1,634	\$1,024	\$1,238	\$1,423	-3.4%	-0.5%	-0.3%	-3.0%

 $[\]ensuremath{^{[1]}}$ Includes claims with any medical transaction for the service year.

Source: WCIRB medical data call (MDC).

^[2] Includes services on all claims on the 10 most recent accident years for the service year and where payment for the service was made within the same service year.

Average Paid MCCP per Reported Indemnity Claim - Statewide

As of September 30, 2018

Accident		Е	Evaluated	as of (in	months):		
<u>Year</u>	<u>9</u>	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	<u>81</u>
2012	2,616	1,315	1,619	1,839	2,011	2,118	2,187
2013	2,603	1,167	1,489	1,729	1,867	1,959	
2014	2,291	1,131	1,475	1,687	1,828		
2015	2,369	1,134	1,424	1,628			
2016	2,217	1,055	1,324				
2017	2,136	1,032					
2018	2,308						
Accident			Annual C	Change			
<u>Year</u>	<u>9</u>	<u>21</u>	<u>33</u>	<u>45</u>	<u>57</u>	<u>69</u>	
2013	-0.5%	-11.2%	-8.1%	-6.0%	-7.2%	-7.5%	
2014	-12.0%	-3.1%	-0.9%	-2.4%	-2.1%		
2015	3.4%	0.3%	-3.5%	-3.5%			
2016	-6.4%	-7.0%	-7.0%				
2017	-3.6%	-2.1%					
2018	8.1%						
Annual T	rend ^[1]						
All-Year	-2.8%	-4.2%	-4.4%	-3.8%	-4.7%		

^[1] Trend is based on exponential distribution using accident years 2012 and subsequent. Source: WCIRB accident year experience calls.

Item AC19-03-02 12/31/2018 Experience – Review of Methodologies

Staff has prepared a preliminary analysis of statewide experience through December 31, 2018, which is included in Exhibits 1 through 8. This information reflects insurers writing almost 100% of the market based on 2018 premium levels. The methodologies used were consistent with those reflected in the January 1, 2019 Pure Premium Rate Filing. Wage and loss levels were projected to April 1, 2020 (the approximate midpoint of experience on policies incepting between July 1, 2019 and December 31, 2019) and premiums were adjusted to the industry average filed pure premium rate level as of July 1, 2018 as reflected in the January 1, 2019 Pure Premium Rate Filing.

As shown on Exhibit 8, the projected loss to the industry average filed pure premium ratio for policies incepting between July 1, 2019 and December 31, 2019 based on December 31, 2018 experience is 0.537. (The policy year 2019 loss to pure premium ratio reflected in the January 1, 2019 Pure Premium Rate Filing based on March 31, 2018 experience was 0.588. The projected loss to payroll ratio based on September 30, 2018 experience was 0.568.)

Additional supplemental information is included in Exhibits 9 through 12.

California Workers' Compensation Accident Year Experience as of December 31, 2018

	Earned	Paid	Indemnity	Paid	Medical		Total	Loss
Year	<u>Premium</u>	<u>Indemnity</u>	Reserves	Medical**	Reserves	IBNR*	Incurred**	Ratio*
1986	3,506,609,097	1,383,026,565	4,788,651	1,140,282,820	33,187,391	21,402,611	2,582,688,038	0.737
1987	4,374,085,383	1,505,778,665	7,131,265	1,331,572,885	40,319,531	57,800,940	2,942,603,286	0.673
1988	5,173,049,472	1,702,765,078	6,281,439	1,538,273,396	36,240,683	44,377,505	3,327,938,101	0.643
1989	5,674,529,942	1,938,547,635	8,311,492	1,793,337,737	51,473,556	41,463,725	3,833,134,145	0.675
1990	5,698,665,461	2,256,550,833	8,264,209	2,037,311,679	49,657,180	61,873,142	4,413,657,043	0.775
1991	5,863,319,243	2,472,902,165	14,210,978	2,190,906,502	55,948,392	62,288,530	4,796,256,567	0.818
1992	5,681,466,382	1,972,657,867	13,330,526	1,753,008,950	59,189,719	60,298,567	3,858,485,629	0.679
1993	5,928,480,359	1,690,479,536	13,742,640	1,502,728,868	76,987,895	46,501,294	3,330,440,233	0.562
1994	5,022,749,028	1,623,604,140	20,404,970	1,459,373,331	89,528,939	44,540,808	3,237,452,188	0.645
1995	3,778,975,599	1,757,933,154	28,708,324	1,607,809,755	105,628,464	60,193,904	3,560,273,601	0.942
1996	3,736,857,547	1,945,388,042	33,969,249	1,702,419,781	110,219,431	72,185,704	3,864,182,207	1.034
1997	3,916,944,392	2,304,930,418	42,729,020	1,994,822,370	136,961,684	105,036,097	4,584,479,589	1.170
1998	4,322,051,270	2,758,468,326	55,497,710	2,613,822,288	230,973,781	200,236,116	5,858,998,221	1.356
1999	4,537,629,086	3,037,190,855	55,890,599	3,004,723,530	198,939,518	248,881,828	6,545,626,330	1.443
2000	5,905,419,052	3,406,655,659	73,002,618	3,526,719,801	236,807,233	412,222,546	7,655,407,857	1.296
2001	10,094,684,192	4,808,650,286	114,243,888	5,304,498,015	402,545,637	622,352,995	11,252,290,821	1.115
2002	13,405,893,679	4,739,586,049	104,630,972	5,420,727,998	357,523,086	891,270,459	11,513,738,564	0.859
2003	19,429,675,115	4,504,507,455	157,833,689	4,987,263,223	373,213,300	1,280,403,393	11,303,221,060	0.582
2004	23,043,963,090	3,173,627,668	134,396,508	3,989,785,201	323,031,400	1,390,085,640	9,010,926,417	0.391
2005	21,350,709,483	2,497,209,231	119,156,372	3,586,973,854	316,443,124	1,122,025,929	7,641,808,510	0.358
2006	17,205,061,787	2,580,640,871	133,414,619	3,686,475,911	348,094,529	912,697,425	7,661,323,355	0.445
2007	13,252,379,499	2,711,347,875	147,609,912	3,945,739,408	394,218,724	744,381,959	7,943,297,878	0.599
2008	10,744,360,124	2,753,597,248	164,539,549	3,932,599,063	399,617,783	541,460,372	7,791,814,015	0.725
2009	8,877,640,496	2,613,217,733	169,160,473	3,726,934,481	394,156,818	550,425,770	7,453,895,275	0.840
2010	9,398,228,398	2,625,412,336	171,465,099	3,807,907,762	370,337,254	626,109,038	7,601,231,489	0.809
2011	10,129,285,077	2,577,963,899	193,204,092	3,433,445,278	418,726,915	846,186,628	7,469,526,812	0.737
2012	11,692,134,220	2,580,785,179	240,542,133	3,287,359,245	462,195,740	1,060,488,540	7,631,370,837	0.653
2013	14,149,827,161	2,577,021,270	267,339,977	3,089,565,585	510,633,421	1,812,020,849	8,256,581,102	0.584
2014	15,997,914,039	2,600,103,684	385,356,259	2,897,153,685	607,969,397	3,105,080,160	9,595,663,185	0.600
2015	17,059,168,432	2,447,181,411	529,900,056	2,655,802,771	822,940,758	3,502,506,805	9,958,331,801	0.584
2016	17,953,150,757	2,011,382,503	710,771,368	2,229,566,394	1,063,280,336	4,062,465,488	10,077,466,089	0.561
2017	17,665,705,827	1,306,465,180	944,548,668	1,641,060,547	1,353,658,228	4,942,996,525	10,188,729,148	0.577
2018	17,389,135,792	446,867,475	820,958,275	734,621,263	1,458,225,625	6,447,540,214	9,908,212,852	0.570

^{*} Shown for informational purposes only.

Source: WCIRB quarterly experience calls

^{**} Paid medical for accident years 2011 and subsequent exclude the paid cost of medical cost containment programs (MCCP). Paid medical for accident years 2010 and prior include paid MCCP costs.

Incurred Indemnity Loss Development Factors

204/192	0.999	1.000	1.002	1.001	1.001	1.001	1.000	1.001	1.002																1 001	1.011
192/180	1 000	1.002	1.001	1.001	1.002	1.002	1.002	1.001	1.003	1.002															1 002	1.013
180/168		1.002	1.000	1.002	1.001	1.002	1.004	1.002	1.002	1.002	1.002														1 002	1.015
168/156			1.000	1.003	1.004	1.003	1.001	1.003	1.002	1.003	1.001	1.003													1 002	1.017
156/144				1.002	1.003	1.003	1.003	1.005	1.003	1.004	1.003	1.006	1.005												1 004	1.022
144/132					1.002	1.002	1.005	1.006	1.005	1.006	1.007	1.005	1.004	1.007											1 006	1.028
s) <u>132/120</u>						1.004	1.004	1.007	1.007	1.009	1.007	1.006	1.007	1.005	1.006										1 007	1.034
Age-to-Age (in months) 108/96 120/108 132/120							1.004	1.006	1.010	1.015	1.014	1.012	1.009	1.011	1.009	1.009									1 011	1.045
je-to-Age 108/96								1.009	1.010	1.015	1.018	1.016	1.015	1.012	1.012	1.014	1.012								1 012	1.058
Ag 96/84									1.011	1.018	1.028	1.028	1.023	1.022	1.019	1.019	1.016	1.019							1 019	1.078
84/72										1.021	1.026	1.040	1.035	1.037	1.030	1.024	1.026	1.022	1.023						1 023	1.103
72/60											1.041	1.053	1.053	1.049	1.045	1.048	1.045	1.037	1.041	1.032					1 032	1.138
60/48												1.068	1.080	1.070	1.074	1.076	1.069	1.061	1.063	1.055	1.059				1.059	1.205
48/36													1.111	1.120	1.136	1.142	1.131	1.133	1.113	1.111	1.115	1.101			1 101	1.327
36/24														1.273	1.302	1.293	1.315	1.277	1.279	1.259	1.278	1.260	1.246		1 246	1.653
24/12															1.858	1.983	1.994	1.997	1.992	1.931	1.960	1.969	1.941	1.913	1 913	3.163
Accident Year	1992 1993 1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Selected (a)	Cumulative

(a) Selections are latest year for the 12-to-24 month through 96-to-108 month factors and six-year average for the subsequent age-to-age factors.

Incurred Indemnity Loss Development Factors (Continued)

	ন																						
	ULT/408Inc (b)																						1.003
	408/396	1.001	1.000	1.000																		1.000	1.003
	396/384	1.000	1.000	1.000	1.000																	1.000	1.003
	384/372	1.001	0.999	1.000	1.000	1.001																1.000	1.004
	372/360	1.001	1.000	1.000	1.000	1.001	1.000															1.000	1.004
	360/348	1.001	1.001	1.001	0.999	1.001	1.000	1.000														1.000	1.004
	348/336	1.001	1.001	1.001	1.000	1.001	1.000	1.000	1.001													1.001	1.005
	336/324	1.001	1.000	1.001	1.001	1.001	1.000	1.000	1.000	1.000												1.000	1.005
onths)	324/312	1.000	1.001	1.001	1.002	1.000	1.000	1.001	1.000	1.000	1.000											1.000	1.005
-Age (in m	312/300		1.001	1.000	1.001	1.002	1.001 1.000 1.000	1.000	1.000	1.000	1.000	1.000										1.000	1.005
Age-to	300/288			1.001	1.000	1.001	1.001	1.000	1.000	1.000	1.000	1.000	1.001									1.000	1.005
	288/276				1.001	1.000	1.002	1.000	1.000	1.000	1.000	1.000	0.999	1.000								1.000	1.005
	276/264					1.000	1.001	1.001	1.000	1.000	1.001	1.000	1.001	1.001	1.001							1.001	1.006
	264/252						1.000	1.000	1.001	1.000	1.001	1.001	1.001	1.000	1.001	1.001						1.001	1.007
	252/240							1.001	0.999	1.000	1.000	1.001	1.000	1.001	1.000	1.000	1.001					1.001	1.007
	240/228								1.000	1.001	1.001	1.001	1.002	0.998	1.000	1.000	1.001	1.002				1.001	1.008
	228/216									1.001	1.001	1.001	1.001	1.001	1.000	1.000	1.001	1.000	1.001			1.001	1.008
	216/204										0.998	0.999	1.001	1.003	1.003	1.000	1.003	1.000	1.002	1.001) :	1.002	1.010
	Accident Year	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001)) 	Selected (a)	Cumulative

The ULT/408Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 108-to-120 through 348-to-360 factors, excluding the second and third evaluations, and extrapolated to 80 development years. (q)

Incurred Medical Loss Development Factors

204/192 1.007 1.012 1.005 1.005 0.999 0.995 0.999	1.001
1.02/180 1.021 1.005 1.003 1.005 0.999 0.997 1.000	1.002
1.016 1.016 1.013 1.013 1.006 1.001 0.999 0.998	1.002
1.018 1.018 1.015 1.017 1.013 0.998 0.998 0.996	1.003
1.012 1.012 1.013 1.018 1.015 1.003 1.003 1.005	1.006
1.020 1.020 1.018 1.014 1.014 1.006 1.006	1.007
019 022 022 022 012 012 000 000	1.008
Age-to-Age (in months) (b) 108/96 120/108 13 1034 1.017 1.017 1.029 1.029 1.028 1.029 1.028 1.020 1.020 1.020 1.020 1.020 1.020 1.020 1.020 1.020 1.020 1.020 1.020 1.010 1.004 1.007 1.005 1.008 1	1.012
108/96 (ir 108/96 1.034 1.032 1.032 1.032 1.032 1.010 1.010	1.008
Age. 1.036 1.042 1.043 1.045 1.040 1.032 1.026 1.016	1.010
1.042 1.061 1.055 1.050 1.050 1.030	1.016
1.060 1.084 1.066 1.070 1.061 1.061	1.034 1.031 1.022 1.022 1.128
1.074 1.081 1.092 1.087	1.069 1.056 1.039 1.035 1.035
1.103 1.124 1.129 1.140	1.125 1.092 1.086 1.079 1.064 1.242
36/24 1.204 1.212 1.227 1.245	1.222 1.188 1.150 1.159 1.146 1.124 1.396
24/1 <u>2</u> 1.527 1.604 1.620	1.667 1.592 1.559 1.523 1.511 1.440 1.440 2.010
Accident Year 1993 1994 1995 1996 1999 2000 2003 2005 2005 2006 2006 2009	2011 2012 2013 2014 2015 2016 2017 Selected (a)

(a) Selections are latest year for the 12-to-24 month through 96-to-108 month factors and six-year average for the subsequent age-to-age factors. (b) Incurred medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Incurred Medical Loss Development Factors (Continued)

	୍ର																					
	ULT/408Inc (c)																					1.022
	408/396	0.999	1.001	1.000																	1 000	1.022
	396/384	0.997	1.000	0.999	1.006																1 001	1.023
	384/372	1.003	0.997	0.999	1.001	1.000															1 000	1.023
	372/360	1.004	1.001	0.998	0.998	1.001	1.000														1 000	1.023
	360/348	1.003	1.003	1.003	1.002	0.997	0.999	0.999													1 001	1.023
	348/336	1.006	1.001	1.002	1.000	1.001	0.998	0.999	0.998												1 000	1.023
	300/288 312/300 324/312 336/324 348/336	1.002	1.003	1.005	1.005	1.005	1.002	0.999	1.000	0.998											1 002	1.025
nonths)	324/312	1.004	1.002	1.003	1.004	1.004	1.003	0.999	1.000	0.999	0.999										1 00 1	1.025
-Age (in n	312/300		1.003	1.003	1.006	1.003	1.003	1.003	1.002	1.000	1.001	0.998									1 001	1.026
Age-to	300/288			1.003	1.005	1.007	1.005	1.000	0.997	1.001	0.999	0.999	1.001								1 000	1.026
	288/276										1.000		0.995	0.999							6660	1.025
	276/264					1.011	1.005	1.008	1.003	1.002	1.005	1.000	966.0	0.992	0.997						6660	1.024
	264/252						1.005	1.005	1.003	1.003	1.003	0.999	1.001	1.006	0.999	0.998					1 001	1.025
	252/240							1.005	1.005	1.002	1.005	1.004	1.006	0.999	0.998	0.997	1.001				1 00 1	1.026
	240/228								1.007	1.006	1.002	1.014	1.007	1.006	1.001	0.998	0.994	1.002			1 001	1.027
	228/216									1.005	1.004	1.011	1.004	966.0	1.005	0.994	1.001	0.995	0.999		0 998	1.025
	216/204										1.005	1.007	1.011	1.015	1.008	1.001	1.001	0.999	0.996	1.002	1 00 1	1.027
	Accident Year	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	Selected (a)	Cumulative

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(c)

The ULT/408Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 108-to-120 through 348-to-360 factors, excluding the second and third evaluations, and extrapolated to 80 development years.

Paid Indemnity Loss Development Factors

	CII																									
	204/192 1.003	1.003	1.003	1.004	1.005	1.006	1.004	1.004	1.005	1.005																1.005
	192/180	1.003	1.005	1.004	1.006	1.006	1.006	1.005	1.006	1.006	1.007															1.006
	180/168		1.005	1.006	1.006	1.007	1.007	1.007	1.007	1.006	1.008	1.008														1.007
	168/156			1.006	1.007	1.009	1.008	1.008	1.008	1.008	1.009	1.009	1.010													1.009
	156/144				1.008	1.009	1.009	1.009	1.011	1.008	1.012	1.011	1.013	1.012												1.012
	144/132					1.012	1.011	1.010	1.012	1.014	1.015	1.015	1.015	1.016	1.016											1.016
	132/120						1.015	1.013	1.014	1.015	1.021	1.020	1.020	1.018	1.020	1.018										1.019
(in months	120/108							1.016	1.017	1.018	1.023	1.030	1.028	1.026	1.027	1.023	1.023									1.024
Age-to-Age (in months)	108/96								1.024	1.020	1.026	1.035	1.042	1.035	1.033	1.027	1.031	1.027								1.027
	96/84									1.031	1.030	1.041	1.047	1.050	1.046	1.041	1.043	1.038	1.041							1.041
	84/72										1.043	1.049	1.060	1.068	1.066	1.060	1.061	1.060	1.056	1.051						1.051
	72/60											1.073	1.079	1.090	1.092	1.092	1.092	1.091	1.087	1.087	1.072					1.072
	<u>60/48</u>												1.121	1.135	1.140	1.150	1.156	1.147	1.144	1.137	1.129	1.129				1.129
	48/36													1.229	1.246	1.271	1.280	1.281	1.266	1.262	1.260	1.257	1.244			1.244
	36/24														1.547	1.577	1.616	1.628	1.613	1.597	1.606	1.635	1.618	1.586		1.586 3.063
	24/12															2.927	3.069	3.157	3.208	3.137	3.169	3.229	3.278	3.235	3.186	3.186 9.760
	Accident Year 1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Selected (a) Cumulative

(a) Selections are latest year for the 12-to-24 month through 96-to-108 month factors and three-year average for the subsequent age-to-age factors.

Paid Indemnity Loss Development Factors (Continued)

	ULT/408Inc (c)																					1.003
	408Inc/408Pd (b)	1.005	1.005	1.005	1.005	1.003	1.003															1.004
	408/396	1.001	1.000	1.000																		1.000
	396/384	1.001	1.001	1.001	1.000																	1.001
	384/372	1.001	1.000	1.001	1.001	1.001																1.001
	372/360	1.001	1.001	1.001	1.001	1.001	1.001															1.001
	360/348	1.001	1.001	1.001	1.001	1.001	1.001	1.001														1.001
ths)	348/336	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001													1.001
ge (in mon	336/324	1.001 1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.000	1.001												1.001
Age-to-A	324/312	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.000	1.001	1.001											1.001
	312/300		1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.001										1.001
	300/288			1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001									1.001
	288/276				1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.002	1.002								1.002
	276/264					1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.002	1.002	1.003							1.002
	264/252						1.001	1.001	1.001	1.002	1.002	1.002	1.002	1.002	1.002	1.003						1.002
	252/240							1.001	1.001	1.001	1.002	1.002	1.003	1.003	1.003	1.002	1.003					1.003
	240/228								1.001	1.001	1.002	1.003	1.003	1.003	1.003	1.003	1.003	1.003				1.003
	228/216									1.002	1.002	1.003	1.003	1.005	1.004	1.003	1.004	1.003	1.004			1.004
	216/204										1.002	1.002	1.004	1.005	1.005	1.004	1.006	1.004	1.004	1 005	2	1.004
	Accident Year	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	- 0	Selected (a) Cumulative

Three-year averages of the 408Ind/408Pd factors are selected.
The ULT/408Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 108-to-120 through 348-to-360 factors, excluding the second and third evaluations, and extrapolated to 80 development years. © ©

Paid Medical Loss Development Factors

	204/192	2011 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	204/192	1.010	1.010	1.164	I
	192/180	0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1	192/180	1.012	1.012	1.177	I
	180/168	01010101010101010101010101010101010101	180/168	1.012 1.013 1.012	1.012	1.192	I
	168/156	1.020 1.019 1.019 1.016 1.016 1.016 1.016	168/156	1.016 1.016 1.016	1.015	1.210	!
	156/144	1.022 1.022 1.025 1.020 1.018 1.018 1.018 1.018	156/144	1.018 1.019 1.015	1.017	1.231	I
	144/132	1.030 1.025 1.023 1.023 1.024 1.024 1.020 1.020	144/132	1.021 1.020 1.020	1.020	1.256	ı
	132/120	1.032 1.027 1.030 1.024 1.034 1.025 1.022 1.018	132/120	1.025 1.022 1.018	1.022	1.283	I
(in months)	120/108	1.031 1.034 1.035 1.036 1.038 1.034 1.031 1.027	(in months) 120/108	1.027 1.027 1.024	1.027	1.318	I
Age-to-Age (in months)	108/96	1.038 1.034 1.040 1.040 1.042 1.035 1.035 1.035	Age-to-Age (in months) 108/96 120/108	1.035 1.032 1.030	1.030	1.357	I
	96/84	1.046 1.048 1.055 1.055 1.057 1.057 1.046 1.043	96/84	1.046 1.043 1.043	1.043	1.416	I
	84/72	1.057 1.070 1.073 1.068 1.075 1.067 1.066 1.058	84/72	1.066 1.059 1.058	1.058	1.498	1.489
	72/60	1.095 1.095 1.097 1.103 1.104 1.095 1.095 1.077	72/60	1.095 1.080 1.080	1.080	1.618	1.600
	60/48	1.138 1.140 1.140 1.1452 1.1453 1.130	60/48	1.143 1.124	1.124	1.818	1.784
	48/36	1.220 1.230 1.241 1.251 1.248 1.238 1.236	48/36	1.238 1.228 1.219	1.219	2.216	2.157
	36/24	1.421 1.421 1.447 1.468 1.466 1.466 1.466 1.467 1.4139	36/24	1.462 1.440 1.410	1.410	3.125	3.019
	24/12	2.325 2.479 2.5479 2.5580 2.5518 2.5533 3.72	24/12	2.533 2.480 2.372	2.372	7.413	7.161
Unadjusted (a)	Accident Year	2000 2000 2000 2000 2000 2000 2000 200	Adjusted (b) Accident Year	2000 2000 2000 2000 2000 2000 2000 2010 2011 2012 2013 2010 2010	Selected (c)	Cumulative Unadjusted for Impact of SB 1160	Cumulative Adjusted for Impact of SB 1160(d)

 ⁽a) Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.
 (b) These factors are adjusted for the losses paid prior to July 1, 2017 by -3.6%, -3.4%, -2.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien reforms.

Selections are latest year for the 12-to-24 month through 96-to-108 month factors and three-year average for the subsequent age-to-age factors.

The cumulative factors for 24, 36, 48, 60, and 72 months are adjusted by -3,4%, -2.7%, -1.9%, and -0.6%, respectively, for the impact of the SB 1160 reductions in future lien (c)

Paid Medical Loss Development Factors (Continued)

37 - 100 27 F II -			ULT/408Inc (f)		1.022
	400mC400rd [8] 1032 1035 1030 1030 1019 1019		408lnc/408Pd (e) ULT/408lnc (f)	1.032 1.033 1.028 1.019 1.019	1.027
	1.004 1.002 1.002 1.002		(O	7.004 1.002 1.002	1.003
1000	1.002 1.002 1.002 1.004		396/384	1.002	1.003
01017	1.003 1.003 1.003 1.003 1.003		384/372	1.003	1.003
00000	1.004 1.004 1.002 1.006 1.006 1.004		372/360	1.006	1.004
0,000	1.003 1.003 1.003 1.003 1.003 1.003 1.003		360/348	1.003 1.003 1.003	1.003
	1,004 1,004 1,004 1,005 1,003 1,003 1,003		348/336	1,003 1,003 1,002	1.003
Age-to-Age (in months)	1,004 1,004 1,004 1,005 1,005 1,003 1,003 1,003	Age-to-Age (in months)	336/324	1.003 1.003 1.003	1.003
Age-to-Age	7.24.51.6 7.24.51.6 7.005 7.005 7.005 7.003 7.003 7.003 7.003	Age-to-Age	324/312	1.002	1.003
000	1.004 1.005 1.005 1.005 1.006 1.006 1.003 1.005		312/300	1.003 1.005 1.005	1.004
0000	1.004 1.005 1.005 1.007 1.007 1.003 1.006 1.006		300/288	1.005	1.005
0000	1.005 1.005 1.006 1.006 1.006 1.006 1.006 1.007		288/276	1.006	1.007
0000	1.005 1.005 1.006 1.006 1.006 1.007 1.007 1.008		276/264	1.008	1.010
0.4	1.005 1.006 1.006 1.008 1.008 1.009 1.007		264/252	1.009 1.007 1.007	1.008
0.010	1.005 1.005 1.005 1.006 1.013 1.012 1.006 1.006		252/240	1.009	1.008
040/000	1.005 1.005 1.006 1.010 1.013 1.013 1.009 1.009		240/228	1.006	1.008
0.000	1.006 1.007 1.011 1.016 1.016 1.010 1.009		228/216	1.010 1.009 1.008	1.009
- 1	1.008 1.011 1.011 1.014 1.013 1.013 1.010		216/204	1.012	1.010
Unadjusted (a)	According to the service of the serv	Adjusted (b)	Accident Year	1 983 1 985 1 986 1 986 1 989 1 990 1 992 1 993 1 996 1 997	Selected (c) Cumulative

Six-year averages of the 408lnc/408Pd factors are selected.
The ULT/408Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 108-to-120 through 348-to-360 factors, excluding the second and third evaluations, and extrapolated to 80 development years. ⊕ €

Selected Indemnity Development Factors - Paid to Age 252, Incurred from Age 252 to Ultimate

252Inc/252Pd (c) 1.013 1.014 1.018 1.023 1.020 1.020	2	1.020
252/240 1,002 1,002 1,003 1,003 1,003 1,003	9	1.030
240/228 1.002 1.003 1.003 1.003 1.003 1.003 1.003	9	1.033
228/216 1.002 1.003 1.004 1.004 1.004 1.004		1.004
216/204 1,002 1,002 1,005 1,006 1,006 1,004 1,006 1,005	2	1.004
204/192 1.003 1.003 1.004 1.005 1.005 1.005 1.005	, ,	1.005
1,005 1,006 1,006 1,006 1,006 1,006 1,006 1,006 1,006 1,006	9	1.006
1.005 1.005 1.006 1.007 1.007 1.007 1.008 1.008		1.007
Age-to-Age (in months) 120/108 132/120 144/132 156/144 168/156 180/168 1.008 1.006 1.006 1.012 1.009 1.009 1.006 1.017 1.014 1.012 1.009 1.009 1.007 1.016 1.013 1.010 1.009 1.008 1.007 1.017 1.014 1.012 1.011 1.008 1.007 1.018 1.015 1.011 1.008 1.008 1.020 1.015 1.011 1.009 1.008 1.020 1.015 1.012 1.009 1.008 1.020 1.015 1.012 1.009 1.008 1.020 1.016 1.015 1.011 1.022 1.020 1.016 1.012 1.023 1.028 1.020 1.016 1.023 1.020 1.016 1.023 1.020 1.016 1.023 1.020 1.016 1.023 1.020 1.016	9	1.009
Age-to-Age (in months) 144/132 156/144 16 1.012 1.009 1.010 1.009 1.011 1.009 1.012 1.011 1.015 1.012 1.015 1.012 1.016 1.012 1.016 1.012	2	1.083
144/132 144/132 1.012 1.014 1.015 1.015 1.015 1.016	2	1.016
1.015 1.015 1.015 1.015 1.020 1.020 1.020 1.018	2	1.019
120/108 1.016 1.028 1.028 1.028 1.026 1.026 1.027	0	1.024 1.148
108/96 1.024 1.026 1.035 1.035 1.035 1.033 1.027		1.02/
96/84 1.031 1.031 1.047 1.046 1.043 1.038 1.038		1.041
1.043 1.049 1.060 1.066 1.066 1.066 1.061 1.060 1.056		1.043(d) 1.280
1.073 1.073 1.092 1.092 1.092 1.092 1.092 1.092 1.097	7000	1.062(c) 1.360
60/48 1.121 1.135 1.140 1.156 1.156 1.157 1.137 1.137	7	1.110(c) 1.510
48/36 1.229 1.246 1.276 1.280 1.280 1.262 1.262 1.262	1.244	1.222(c) 1.846
36/24 1.547 1.577 1.618 1.618 1.597 1.606	1.618	1.558(c) 2.876
2.927 3.069 3.157 3.208 3.157 3.167 3.167 3.167	3.235 3.235 3.186	3.178(c) 1.558(c) 1.222(c) 1.110(c) 1.062(c) 1.043(d) 9.140 2.876 1.846 1.510 1.360 1.280
Accident Year 1992 1993 1994 1994 1996 1996 1996 2000 2001 2005 2005 2007 2006 2007 2007 2007 2007 2007 2007	2015 2016 2017	Selected (a) Cumulative

(a) Selections are latest year for the 12-to-24 month through 96-to-108 month factors and three-year average for the subsequent paid age-to-age factors. Paid development factors are selected to age 252, where an incurred-to-paid ratio is chosen, and subsequently, six-year average incurred loss development factors are selected until ultimate.

(b) A three-year average of the 252Ino/252Pd factor is selected.

(c) Based on calculations shown on Exhibits 2.5.3 to 2.5.8. Each of these selections is calculated as the latest year paid indemnity age-to-age factor multiplied by an adjustment for changes in claim settlement rates.

Selected Indemnity Development Factors - Paid to Age 252, Incurred from Age 252 to Ultimate (Continued)

	ULT/408Inc (d)																				1.003
	ULT/408																				7.
	408/396			1.001	1.000	1.000															1.000
	396/384			1.000	1.000	1.000	1.000														1.000
	384/372			1.001	0.999	1.000	1.000	1.001													1.000
	372/360			1.001	1.000	1.000	1.000	1.001	1.000												1.000
nths)	360/348	1.001	1.001	1.001	1.001	1.001	0.999	1.001	1.000	1.000											1.000
Age-to-Age (in months)	348/336	0.999	1.001	1.001	1.001	1.001	1.000	1.001	1.000	1.000	1.001										1.001
Age-to-	336/324		1.000	1.001	1.000	1.001	1.001	1.001	1.000	1.000	1.000	1.000								0	1.000
	324/312			1.000	1.001	1.001	1.002	1.000	1.000	1.001	1.000	1.000	1.000							0	1.000
	312/300				1.001	1.000	1.001	1.002	1.000	1.000	1.000	1.000	1.000	1.000							1.000
	300/288					1.001	1.000	1.001	1.001	1.000	1.000	1.000	1.000	1.000	1.001						1.000
	288/276						1.001	1.000	1.002	1.000	1.000	1.000	1.000	1.000	0.999	1.000				(1.000
	276/264							1.000	1.001	1.001	1.000	1.000	1.001	1.000	1.001	1.001	1.001				1.001
	264/252								1.000	1.000	1.001	1.000	1.001	1.001	1.001	1.000	1.001	1.001			1.001
	Accident Year	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998		Selected (a) Cumulative

The ULT/408Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 108-to-120 through 348-to-360 factors, excluding the second and third evaluations, and extrapolated to 80 development years. **р**

A. Total Reported Indemnity Claim Counts

Accident	Evaluated as of (in months)													
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84							
2009							112,953							
2010						116,346	116,606							
2011					116,642	116,962	117,192							
2012				122,644	123,425	123,853	123,991							
2013			129,795	131,351	132,105	132,329								
2014		132,280	136,513	138,121	138,665									
2015	111,249	138,668	142,906	143,653										
2016	113,196	142,055	145,926											
2017	117,690	142,617												
2018	117,668													

B. Development of Total Reported Indemnity Claim Counts

Accident		A	ge-to-Age De	evelopment (in months):		
<u>Year</u>	12-24	24-36	<u>36-48</u>	<u>48-60</u>	60-72	<u>72-84</u> 8	4-Ultimate
2010						1.002	
2011					1.003	1.002	
2012				1.006	1.003	1.001	
2013			1.012	1.006	1.002		
2014		1.032	1.012	1.004			
2015	1.246	1.031	1.005				
2016	1.255	1.027					
2017	1.212						
Latest Year	1.212	1.027	1.005	1.004	1.002	1.001	
Cumulative	1.266	1.044	1.017	1.011	1.007	1.006	1.005
Acc. Year	2018	2017	2016	2015	2014	2013	2012
Ult. Claim Counts	148,929	148,957	148,370	145,299	139,704	133,095	124,570

C. Closed Indemnity Claim Counts

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							100,159
2010						100,110	105,203
2011					95,359	101,990	106,724
2012				92,123	102,503	109,534	114,211
2013			83,885	100,816	112,042	118,996	
2014		65,554	90,196	108,020	119,677		
2015	30,329	70,621	97,916	116,059			
2016	32,355	76,164	104,079				
2017	36,044	80,881					
2018	37,394						

D. Ultimate Indemnity Claim Settlement Ratio (a)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							88.2%
2010						85.4%	89.8%
2011					81.0%	86.6%	90.6%
2012				74.0%	82.3%	87.9%	91.7%
2013			63.0%	75.7%	84.2%	89.4%	
2014		46.9%	64.6%	77.3%	85.7%		
2015	20.9%	48.6%	67.4%	79.9%			
2016	21.8%	51.3%	70.1%				
2017	24.2%	54.3%					
2018	25.1%						

E. Adjusted Closed Indemnity Claim Counts at Equal Percentiles of Ultimate Claim Counts (b)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							104,113	
2010						104,784	107,453	
2011					100,861	105,267	107,949	
2012				99,501	106,712	111,374	114,211	
2013			93,364	106,311	114,015	118,996		
2014		75,857	98,000	111,590	119,677			
2015	36,483	78,895	101,925	116,059				
2016	37,254	80,562	104,079					
2017	37,401	80,881						
2018	37,394							

F. Average Paid Indemnity per Closed Claim

Accident							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							18,107
2010						16,732	18,439
2011					14,940	16,906	18,428
2012				12,620	15,184	17,093	18,353
2013			9,559	12,991	15,451	17,109	
2014		5,630	10,178	13,782	16,349		
2015	2,352	6,209	10,945	14,483			
2016	2,504	6,573	11,032				
2017	2,602	6,645					
2018	2,862						

⁽a) Ratio of closed indemnity claim counts (Item C) to the estimated ultimate indemnity claim counts (Item B) for that accident year.

⁽b) The claim counts for the latest evaluation of each accident year are equal to the reported number of closed indemnity claims. All prior evaluations shown are the product of the latest ultimate indemnity claim settlement ratio (Item D) and the ultimate indemnity claim counts (Item B) for that accident year.

G. Adjusted Average Paid Indemnity per Closed Claim (c)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							19,531	
2010						18,293	19,259	
2011					16,554	17,946	18,853	
2012				14,393	16,300	17,578	18,353	
2013			11,350	14,142	15,904	17,109		
2014		7,211	11,623	14,522	16,349			
2015	2,728	7,373	11,644	14,483				
2016	2,789	7,131	11,032					
2017	2,677	6,645						
2018	2,862							

H. Adjusted Paid Indemnity on Closed Claims (in \$000) (d)

Accident	Evaluated as of (in months)						
Year	12	<u>24</u>	<u>36</u>	<u>48</u>	60	<u>72</u>	84
2009							2,033,386
2010						1,916,786	2,069,398
2011					1,669,654	1,889,119	2,035,155
2012				1,432,150	1,739,390	1,957,767	2,096,095
2013			1,059,715	1,503,415	1,813,351	2,035,922	
2014		547,028	1,139,023	1,620,525	1,956,599		
2015	99,531	581,725	1,186,796	1,680,891			
2016	103,897	574,520	1,148,151				
2017	100,116	537,462					
2018	107,036						

I. Paid Indemnity on Open Claims (in \$000)

Accident		Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84		
2009							563,612		
2010						625,953	499,199		
2011					671,779	552,696	437,358		
2012				774,620	644,860	521,655	415,922		
2013			854,439	774,640	621,686	487,371			
2014		740,056	897,338	791,041	617,483				
2015	299,095	776,449	893,841	760,169					
2016	311,490	769,249	860,723						
2017	320,423	767,186							
2018	339,832								

⁽c) Adjusted based on ultimate indemnity claim settlement ratios (Item D) and assuming a log-linear relationship between maturities.

⁽d) Each amount is the product of the adjusted closed indemnity claim counts (Item E) and the adjusted average paid indemnity per closed claim (Item G), and divided by \$1,000.

J. Average Paid Indemnity per Open Claim for Indemnity Claims in Transition (e)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							44,052
2010						38,554	43,779
2011					31,564	36,915	41,779
2012				25,380	30,822	36,431	42,528
2013			18,611	25,369	30,986	36,554	
2014		11,091	19,374	26,279	32,520		
2015	3,696	11,411	19,867	27,548			
2016	3,853	11,675	20,568				
2017	3,925	12,427					
2018	4,233						

K. Changes in Paid Indemnity on Open Claims Resulting from the Impact of Changes in Claim Settlement Rates (in \$000) (f)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	48	<u>60</u>	<u>72</u>	84
2009							-174,182
2010						-180,200	-98,503
2011					-173,663	-121,006	-51,180
2012				-187,252	-129,732	-67,032	
2013			-176,415	-139,403	-61,136		
2014		-114,260	-151,195	-93,817			
2015	-22,746	-94,411	-79,649				
2016	-18,876	-51,345					
2017	-5,326						

L. Adjusted Paid Indemnity on Open Claims (in \$000) (g)

Accident		Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84		
2009							389,431		
2010						445,753	400,697		
2011					498,116	431,690	386,178		
2012				587,368	515,128	454,623	415,922		
2013			678,025	635,237	560,550	487,371			
2014		625,796	746,142	697,224	617,483				
2015	276,349	682,038	814,192	760,169					
2016	292,614	717,904	860,723						
2017	315,098	767,186							
2018	339,832								

- (e) Each amount is equal to the product of [the average monthly indemnity payment per open indemnity claim] and [the number of months for the current evaluation]. For evaluations indicating claim settlement rate decreases, the average monthly indemnity payment per open indemnity claim at the prior evaluation is used. For evaluations indicating claim settlement rate increases, the average monthly indemnity payment per open indemnity claim at the same evaluation is used.
- (f) Each amount is equal to [the difference between unadjusted and adjusted closed indemnity claim counts (Items C and E)] multiplied by the corresponding [average paid indemnity per open claim for indemnity claims in transition (Item J)].
- (g) Each amount is the sum of [paid indemnity on open claims (Item I)] and the corresponding [incremental changes in paid indemnity on open claims resulting from the impact of changes in claim settlement rates (Item K)].

M. Adjusted Total Paid Indemnity (in \$000) (h)

Accident		Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							2,422,817	
2010						2,362,539	2,470,094	
2011					2,167,769	2,320,809	2,421,333	
2012				2,019,518	2,254,518	2,412,390	2,512,017	
2013			1,737,740	2,138,653	2,373,900	2,523,293		
2014		1,172,824	1,885,165	2,317,749	2,574,082			
2015	375,880	1,263,763	2,000,989	2,441,059				
2016	396,511	1,292,424	2,008,874					
2017	415,214	1,304,649						
2018	446,867							

N. Paid Indemnity Loss Development Factors Based on Adjusted Total Paid Indemnity

Accident		Eva	luated as of	(in months)		
<u>Year</u>	12-24	<u>24-36</u>	<u>36-48</u>	<u>48-60</u>	60-72	72-84
2009						
2010						1.046
2011					1.071	1.043
2012				1.116	1.070	1.041
2013			1.231	1.110	1.063	
2014		1.607	1.229	1.111		
2015	3.362	1.583	1.220			
2016	3.259	1.554				
2017	3.142					
Latest Year	3.142	1.554	1.220	1.111	1.063	1.041
3-Year Average	3.255	1.582	1.227	1.112	1.068	1.043

O. Paid Indemnity Loss Development Factors (i)

Accident	Evaluated as of (in months)									
<u>Year</u>	<u>12-24</u>	24-36	<u>36-48</u>	<u>48-60</u>	60-72	72-84				
2010						1.060				
2011					1.086	1.056				
2012				1.136	1.088	1.049				
2013			1.258	1.129	1.072					
2014		1.637	1.256	1.129						
2015	3.280	1.618	1.242							
2016	3.235	1.582								
2017	3.150									

⁽h) Each amount is the sum of the adjusted paid indemnity on closed claims (Item H) and the adjusted paid indemnity on open claims (Item L).

⁽i) Development factors are based on paid indemnity losses from the same insurer mix as that used in the adjustment for changes in claim settlement rates and applied in the calculation of the development factors in Item N.

P. Impact of Adjustment for Changes in Claim Settlement Rates (j)

Accident	Evaluated as of (in months)									
<u>Year</u>	<u>12-24</u>	24-36	<u>36-48</u>	<u>48-60</u>	60-72	72-84				
2010						-1.36%				
2011					-1.42%	-1.19%				
2012				-1.75%	-1.61%	-0.77%				
2013			-2.20%	-1.67%	-0.89%					
2014		-1.79%	-2.10%	-1.64%						
2015	2.51%	-2.13%	-1.77%							
2016	0.75%	-1.75%								
2017	-0.24%									

Q. Paid Indemnity Loss Development Factors Adjusted for Changes in Indemnity Claim Settlement Rates (k)

Accident		Eva	luated as of	(in months)		
<u>Year</u>	<u>12-24</u>	24-36	<u>36-48</u>	<u>48-60</u>	60-72	72-84
2010						1.046
2011					1.072	1.043
2012				1.117	1.070	1.043
2013			1.232	1.110	1.062	
2014		1.606	1.231	1.110		
2015	3.360	1.584	1.222			
2016	3.259	1.558				
2017	3.178					
Latest Year 3-Year Average	3.178 3.266	1.558 1.583	1.222 1.228	1.110 1.113	1.062 1.068	1.043 1.044

⁽j) Each factor represents the change in age-to-age development factors from Item O to those in Item N.

⁽k) Each factor is the product of [1.0 + the impact of adjustment for changes in claim settlement rates (Item P)] and [the paid indemnity age-to-age development factor from Exhibit 2.5.1].

Selected Medical Development Factors - Paid to Age 252, Incurred from Age 252 to Ultimate

	1.087 1.086 1.100 1.100 1.086 1.085 1.085	252Inc/252Pd (c)	1.085	1.083		
	1.012 1.013 1.010 1.000 1.000 1.000 1.000 1.000	252/240	1,1006	1.008	1.118	
	740028 1 010 1 1 010 1 1 000 1 1 000 0 1 000 0	240/228	1,006	1.008	1.127	I
	7.28276 1.001 1.008 1.008 1.009 1.009 1.009	228/216	1.000	1.009	1.138	I
	1.070 1.011 1.011 1.014 1.012 1.003 1.009	216/204	1.009	1.010	1.149	I
	1,017 1,018 1,019 1,019 1,019 1,019 1,019 1,019 1,019	204/192	1.010	1.010	1.161	ı
	1.01 1.01 1.01 1.01 1.01 1.01 1.01 1.01	192/180	1.012 1.012 1.012	1.012	1.175	i
	1018 1018 1019 1010 1011 1011 1012 1013	180/168	1,012 1,013 1,012	1.012	1.189	I
	108156 10020 10010 10020 10020 10050	168/156	10.1 10.1 10.1 10.1 10.1	1.015	1.207	I
(in months)	1.022 1.022 1.023 1.023 1.038 1.018 1.018 1.019 1.019	in months) 156/144	1.018 1.016 1.015	1.017	1.228	I
Φ	1.025 1.025 1.025 1.025 1.024 1.024 1.020 1.020	Age-to-Age (in months) 2 144/132 156/144	1,021 1,020 1,020	1.020	1.253	I
1	1.032 1.032 1.037 1.034 1.034 1.031 1.025 1.018	A ₀	1.025 1.022 1.018	1.022	1.280	ŀ
	1001 1032 1032 1036 1038 1038 1038 1038 1038	120/108	1.031 1.024 1.024	1.027	1.315	I
	108/96 1.038 1.034 1.049 1.049 1.035 1.035	108/96	1.035 1.032 1.030	1.030	1.355	I
	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	96/84	1.046 1.043	1.043	1.413	I
	1.055 1.073 1.073 1.075 1.075 1.065 1.065 1.056	84/72	1.086 1.058 1.058	1.051(e)	1.485	1.476
	1.092 1.095 1.097 1.103 1.109 1.109 1.095 1.085	72/60	1.095 1.087 1.080	1.071(e)	1.590	1.572
9	00048 1.1.42 1.1.42 1.1.45 1.1.45 1.1.45 1.1.30	60/48	1.143 1.124	1.108(e)	1.762	1.729
	48/36 1.220 1.230 1.251 1.255 1.248 1.248 1.248 1.226 1.226	48/36	1.238 1.226 1.219	1.202(e)	2.119	2.061
	36/24 1.413 1.421 1.468 1.468 1.469 1.469 1.410	36/24	1,462 1,439 1,410	1.397(e)	2.960	2.859
	24172 2.325 2.408 2.247 2.251 2.2518 2.2518 2.2518 2.272	24/12	2 2 53 3 2 2 47 9 2 2 47 9	2.372(e)	7.020	6.782
	Acode II / dear 1994 1994 1994 1994 1995 1996	Adjusted (b) Accident Year	1990 1990 1998 1998 2000 2000 2000 2000 2000 2010 2011 2011 2011 2011 2011 2011 2011 2011 2011 2011 2011 2011 2011 2011	Selected (c)	Cumulative Unadjusted for Impact of SB 1160	Cumulative Adjusted for Impact of SB 1160(f)

Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

These factors are adjusted for the losses paid prior to July 1, 2017 by -3.6%, -3.8%, -3.4%, -2.4%, -0.9%, and -0.1% to accident years 2011 to 2016, respectively, for the SB 1160 lien reforms.

Selections are latest year for the 12-to-24 month through 96-to-108 month factors and three-year average for the subsequent paid age-to-age factors. Paid development factors are selected until ultimate.

A three-year average of the 252 subschool factor is selected.

A three-year average of the 252 subschool factor is selected.

A three-year average of the 252 subschool factor is selected.

A three-year average of the 252 subschool factor is selected.

The companion shown on Exhibits 2 to 3 to 2 to 8. Each of these selections are calculated as the latest year paid medical age-to-age factor multiplied by an adjustment for changes in claim settlement rates.

The cumulative factors for 24, 36, 48, 60, and 72 months are adjusted by -3.4%, -2.7%, -1.9%, -1.1%, and -0.6%, respectively, for the impact of the SB 1160 reductions in future lien filings. (e) (c) (c) (d) (d) (d) (d)

Selected Medical Development Factors - Paid to Age 252, Incurred from Age 252 to Ultimate (Continued)

	ULT/408Inc (g)																	1.022
	408/396	1.001	1.000														1.000	1.022
	396/384	1.000	0.999	1.006													1.001	1.023
	384/372	0.997	0.999	1.001	1.000												1.000	1.023
	372/360	1.001	0.998	0.998	1.001	1.000											1.000	1.023
ths)	360/348	1.003	1.003	1.002	0.997	0.999	0.999										1.001	1.023
Age-to-Age (in months)	348/336		1.002	1.000	1.001	0.998	0.999	0.998									1.000	1.023
Age-to-A	336/324			1.005	1.005	1.002	0.999	1.000	0.998								1.002	1.025
	324/312				1.004	1.003	0.999	1.000	0.999	0.999							1.001	1.025
	312/300					1.003	1.003	1.002	1.000	1.001	0.998						1.001	1.026
	300/288						1.000	0.997	1.001	0.999	0.999	1.001					1.000	1.026
	288/276							1.003	1.003	1.000	966.0	0.995	0.999				0.999	1.025
	276/264								1.002	1.005	1.000	966.0	0.992	0.997			0.999	1.024
	264/252									1.003	0.999	1.001	1.006	0.999	0.998		1.001	1.025
	Accident Year	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	Selected (c)	Cumulative

The ULT/408Inc tail factor was calculated based on an inverse power curve fit to a six-year average of the 108-to-120 through 348-to-360 factors, excluding the second and third evaluations, and extrapolated to 80 development years. (g)

A. Total Reported Indemnity Claim Counts

Accident	Evaluated as of (in months)									
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84			
2009							112,953			
2010						116,346	116,606			
2011					116,642	116,962	117,192			
2012				122,644	123,425	123,853	123,991			
2013			129,795	131,351	132,105	132,329				
2014		132,280	136,513	138,121	138,665					
2015	111,249	138,668	142,906	143,653						
2016	113,196	142,055	145,926							
2017	117,690	142,617								
2018	117,668									

B. Development of Total Reported Indemnity Claim Counts

Accident	Age-to-Age Development (in months):									
<u>Year</u>	12-24	24-36	<u>36-48</u>	<u>48-60</u>	60-72	<u>72-84</u> 8	4-Ultimate			
2010						1.002				
2011					1.003	1.002				
2012				1.006	1.003	1.001				
2013			1.012	1.006	1.002					
2014		1.032	1.012	1.004						
2015	1.246	1.031	1.005							
2016	1.255	1.027								
2017	1.212									
Latest Year	1.212	1.027	1.005	1.004	1.002	1.001				
Cumulative	1.266	1.044	1.017	1.011	1.007	1.006	1.005			
Acc. Year	2018	2017	2016	2015	2014	2013	2012			
Ult. Claim Counts	148,929	148,957	148,370	145,299	139,704	133,095	124,570			

C. Closed Indemnity Claim Counts

Accident			Evaluate	ed as of (in	months)		
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							100,159
2010						100,110	105,203
2011					95,359	101,990	106,724
2012				92,123	102,503	109,534	114,211
2013			83,885	100,816	112,042	118,996	
2014		65,554	90,196	108,020	119,677		
2015	30,329	70,621	97,916	116,059			
2016	32,355	76,164	104,079				
2017	36,044	80,881					
2018	37,394						

D. Ultimate Indemnity Claim Settlement Ratio (a)

Accident	Evaluated as of (in months)										
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84				
2009							88.2%				
2010						85.4%	89.8%				
2011					81.0%	86.6%	90.6%				
2012				74.0%	82.3%	87.9%	91.7%				
2013			63.0%	75.7%	84.2%	89.4%					
2014		46.9%	64.6%	77.3%	85.7%						
2015	20.9%	48.6%	67.4%	79.9%							
2016	21.8%	51.3%	70.1%								
2017	24.2%	54.3%									
2018	25.1%										

E. Adjusted Closed Indemnity Claim Counts at Equal Percentiles of Ultimate Claim Counts (b)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							104,113	
2010						104,784	107,453	
2011					100,861	105,267	107,949	
2012				99,501	106,712	111,374	114,211	
2013			93,364	106,311	114,015	118,996		
2014		75,857	98,000	111,590	119,677			
2015	36,483	78,895	101,925	116,059				
2016	37,254	80,562	104,079					
2017	37,401	80,881						
2018	37,394							

F. Average Paid Medical per Closed Indemnity Claim

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84		
2009							22,638		
2010						20,799	23,429		
2011					17,263	20,228	22,419		
2012				13,802	17,054	19,404	21,062		
2013			9,995	13,604	16,491	18,542			
2014		5,833	10,088	13,701	16,382				
2015	2,533	6,281	10,483	13,872					
2016	2,745	6,519	10,520						
2017	2,855	6,676							
2018	2,971								

- (a) Ratio of closed indemnity claim counts (Item C) to the estimated ultimate indemnity claim counts (Item B) for that accident year.
- (b) The claim counts for the latest evaluation of each accident year are equal to the reported number of closed indemnity claims. All prior evaluations shown are the product of the latest ultimate indemnity claim settlement ratio (Item D) and the ultimate indemnity claim counts (Item B) for that accident year.

G. Adjusted Average Paid Medical per Closed Indemnity Claim (c)

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84		
2009							24,812		
2010						23,201	24,669		
2011					19,691	21,721	23,029		
2012				16,042	18,425	20,041	21,062		
2013			11,878	14,948	17,049	18,542			
2014		7,335	11,535	14,472	16,382				
2015	2,909	7,336	11,152	13,872					
2016	3,024	7,029	10,520						
2017	2,929	6,676							
2018	2,971								

H. Adjusted Paid Medical (in \$000) on Closed Indemnity Claims (d)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							2,583,272	
2010						2,431,117	2,650,798	
2011					1,986,014	2,286,549	2,485,998	
2012				1,596,193	1,966,141	2,232,029	2,405,528	
2013			1,108,949	1,589,123	1,943,898	2,206,467		
2014		556,377	1,130,448	1,614,894	1,960,564			
2015	106,144	578,778	1,136,704	1,609,998				
2016	112,662	566,295	1,094,941					
2017	109,555	539,944						
2018	111,093							

I. Paid Medical on Open Indemnity Claims (in \$000)

Accident			ed as of (in	(in months)			
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							878,330
2010						931,792	761,326
2011					919,300	768,480	616,151
2012				957,333	819,795	678,628	561,204
2013			958,899	888,781	725,583	577,509	
2014		821,301	941,183	831,744	653,136		
2015	363,213	830,662	899,911	784,065			
2016	378,145	825,373	864,973				
2017	402,769	826,222					
2018	423,552						

⁽c) Adjusted based on ultimate indemnity claim settlement ratios (Item D) and assuming a log-linear relationship between maturities.

⁽d) Each amount is equal to the product of [adjusted closed indemnity claim counts (Item E)] and [adjusted average paid medical per closed indemnity claim (Item G)], and divided by \$1,000.

J. Average Paid Medical per Open Indemnity Claim for Indemnity Claims in Transition (e)

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84		
2009							68,650		
2010						57,391	66,767		
2011					43,193	51,327	58,859		
2012				31,366	39,184	47,393	57,383		
2013			20,886	29,107	36,165	43,314			
2014		12,309	20,321	27,631	34,397				
2015	4,489	12,207	20,002	28,414					
2016	4,678	12,526	20,670						
2017	4,933	13,383							
2018	5,276								

K. Changes in Paid Medical on Open Indemnity Claims Resulting from the Impact of Changes in Indemnity Claim Settlement Rates (in \$000) (f)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							-271,444	
2010						-268,245	-150,226	
2011					-237,650	-168,249	-72,102	
2012				-231,419	-164,925	-87,203		
2013			-197,982	-159,943	-71,353			
2014		-126,804	-158,583	-98,644				
2015	-27,622	-101,003	-80,190					
2016	-22,916	-55,091						
2017	-6,694							

L. Adjusted Paid Medical on Open Indemnity Claims (in \$000) (g)

Accident	et Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							606,886
2010						663,547	611,100
2011					681,650	600,231	544,049
2012				725,913	654,870	591,425	561,204
2013			760,917	728,838	654,230	577,509	
2014		694,497	782,600	733,100	653,136		
2015	335,591	729,659	819,722	784,065			
2016	355,229	770,282	864,973				
2017	396,075	826,222					
2018	423,552						

- (e) Each amount is equal to the product of [the average monthly medical payment per open indemnity claim] and [the number of months for the current evaluation]. For evaluations indicating claim settlement rate decreases, the average monthly medical payment per open indemnity claim at the prior evaluation is used. For evaluations indicating claim settlement rate increases, the average monthly medical payment per open indemnity claim at the same evaluation is used.
- (f) Each amount is equal to [the difference between unadjusted and adjusted closed indemnity claim counts (Items C and E)] multiplied by [the corresponding average paid medical per open indemnity claim for indemnity claims in transition (Item J)].
- (g) Each amount is the sum of [paid medical on open indemnity claims (Item I)] and the corresponding [incremental changes in paid medical on open indemnity claims resulting from the impact of changes in indemnity claim settlement rates (Item K)].

M. Paid Medical on Medical-Only Claims (in \$000)

Accident	Evaluated as of (in months)							
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84	
2009							226,170	
2010						221,014	224,051	
2011					208,699	212,211	215,699	
2012				211,754	217,001	221,485	223,711	
2013			210,488	218,127	224,459	227,642		
2014		223,780	235,304	242,666	247,208			
2015	156,439	236,616	246,994	253,739				
2016	167,744	252,134	264,300					
2017	186,219	272,276						
2018	199,977							

N. Adjusted Total Paid Medical (in \$000) (h)

Accident	Evaluated as of (in months)						
<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	84
2009							3,416,328
2010						3,359,027	3,531,052
2011					3,117,283	3,353,052	3,509,856
2012				2,533,860	2,838,011	3,044,939	3,190,443
2013			2,080,354	2,536,088	2,822,586	3,011,618	
2014		1,474,653	2,148,353	2,590,660	2,860,909		
2015	598,174	1,545,053	2,203,420	2,647,802			
2016	635,634	1,588,711	2,224,214				
2017	691,849	1,638,442					
2018	734,621						

O. Paid Medical Loss Development Factors Based on Adjusted Total Paid Medical

Accident	Evaluated as of (in months)								
<u>Year</u>	<u>12-24</u>	24-36	<u>36-48</u>	<u>48-60</u>	60-72	72-84			
2010						1.051			
2011					1.076	1.047			
2012				1.120	1.073	1.048			
2013			1.219	1.113	1.067				
2014		1.457	1.206	1.104					
2015	2.583	1.426	1.202						
2016	2.499	1.400							
2017	2.368								
Latest Year	2.368	1.400	1.202	1.104	1.067	1.048			

⁽h) Each amount is the sum of [adjusted paid medical on closed indemnity claims (Item H)], [adjusted paid medical on open indemnity claims (Item L)] and [paid medical on medical-only claims (Item M)]. The effect of the paid cost of medical cost containment programs are only present for accident years 2011 and prior.

P. Paid Medical Loss Development Factors (i)

Accident		Evaluated as of (in months)									
<u>Year</u>	12-24	24-36	<u>36-48</u>	<u>48-60</u>	60-72	72-84					
2010						1.066					
2011					1.094	1.058					
2012				1.141	1.086	1.054					
2013			1.234	1.129	1.076						
2014		1.462	1.224	1.120							
2015	2.533	1.438	1.218								
2016	2.480	1.413									
2017	2.368										

Q. Impact of Adjustment for Changes in Indemnity Claim Settlement Rates (j)

Accident	Evaluated as of (in months)									
<u>Year</u>	12-24	24-36	<u>36-48</u>	48-60	60-72	72-84				
2010						-1.40%				
2011					-1.66%	-1.05%				
2012				-1.84%	-1.24%	-0.64%				
2013			-1.24%	-1.41%	-0.88%					
2014		-0.33%	-1.50%	-1.40%						
2015	1.97%	-0.86%	-1.37%							
2016	0.79%	-0.93%								
2017	0.01%									

R. Paid Medical Loss Development Factors Adjusted for Changes in Indemnity

Claim Settlement Rates (k)

Accident	Evaluated as of (in months)							
<u>Year</u>	12-24	24-36	<u>36-48</u>	<u>48-60</u>	60-72	72-84		
2010						1.051		
2011					1.077	1.048		
2012				1.122	1.074	1.051		
2013			1.223	1.116	1.071			
2014		1.457	1.210	1.108				
2015	2.583	1.428	1.202					
2016	2.500	1.397						
2017	2.372							
Latest Year	2.372	1.397	1.202	1.108	1.071	1.051		
3-Year Average	2.485	1.427	1.212	1.115	1.074	1.050		

- (i) Development factors are based on paid medical losses from the same insurer mix as that used in the adjustment for changes in claim settlement rates and applied in the calculation of the development factors in Item O.
- (j) Each factor represents the change in age-to-age development factors from Item P to those in Item O.
- (k) Each factor is the product of [1.0 + the impact of adjustment for changes in claim settlement rates (Item Q)] and [the adjusted paid medical age-to-age development factor from Exhibit 2.6.1].

Developed Indemnity Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of December 31, 2018

	_	Developm	_	
	(1)	(2)	(3)	(4)
	Paid or			Projected
	Incurred Loss			Ultimate
Accident <u>Year</u>	Ratio(a)	Annual(b)	<u>Cumulative</u>	Loss Ratio
				$(4) = (1) \times (3)$
1986	0.396	1.000	1.003	0.397
1987	0.346	1.000	1.003	0.347
1988	0.330	1.000	1.004	0.332
1989	0.343	1.000	1.004	0.344
1990	0.397	1.000	1.004	0.399
1991	0.424	1.001	1.005	0.426
1992	0.350	1.000	1.005	0.351
1993	0.287	1.000	1.005	0.289
1994	0.327	1.000	1.005	0.329
1995	0.473	1.000	1.005	0.475
1996	0.530	1.000	1.005	0.532
1997	0.599	1.001	1.006	0.603
1998	0.651	1.001	1.007	0.655
1999	0.669	1.003	1.030	0.689
2000	0.577	1.003	1.033	0.596
2001	0.476	1.004	1.037	0.494
2002	0.354	1.004	1.041	0.368
2003	0.232	1.005	1.046	0.243
2004	0.138	1.006	1.053	0.145
2005	0.117	1.007	1.061	0.124
2006	0.150	1.009	1.070	0.161
2007	0.205	1.012	1.083	0.222
2008	0.256	1.016	1.100	0.282
2009	0.294	1.019	1.121	0.330
2010	0.279	1.024	1.148	0.321
2011	0.255	1.027	1.179	0.300
2012	0.221	1.041	1.227	0.271
2013	0.182	1.043	1.280	0.233
2014	0.163	1.062	1.360	0.221
2015	0.143	1.110	1.510	0.217
2016	0.112	1.222	1.846	0.207
2017	0.074	1.558	2.876	0.213
2018	0.026	3.178	9.140	0.235

- (a) Based on Exhibit 1. To reflect the selected loss development methodology, reported loss ratios displayed prior to 1999 are on an incurred basis. Subsequent reported loss ratios are on a paid basis.
- (b) See Exhibits 2.5.1 and 2.5.2.

Developed Medical Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of December 31, 2018

Reform Adjusted Development Factors Cumulative Projected Accident Paid or Incurred Unadjusted for Adjusted for Ultimate Year Loss Ratio(a) Annual(b) Reforms(b) Reforms(b) Loss Ratio(d)	
Accident Paid or Incurred Unadjusted for Adjusted for Ultimate Year Loss Ratio(a) Annual(b) Reforms(b) Reforms(b) Loss Ratio	
Accident Paid or Incurred Unadjusted for Adjusted for Ultimate Year Loss Ratio(a) Annual(b) Reforms(b) Reforms(b) Loss Ratio	
Year Loss Ratio(a) Annual(b) Reforms(b) Reforms(b) Loss Ratio	<u> </u>
$(1) \times (4)$	
1986 0.335 1.000 1.022 1.022 0.342	
1987 0.314 1.001 1.023 1.023 0.321	
1988 0.304 1.000 1.023 1.023 0.311	
1989 0.325 1.000 1.023 1.023 0.333	
1990 0.366 1.001 1.023 1.023 0.375	
1991 0.383 1.000 1.023 1.023 0.392	
1992 0.319 1.002 1.025 1.025 0.327	
1993 0.266 1.001 1.025 1.025 0.273	
1994 0.308 1.001 1.026 1.026 0.317	
1995 0.453 1.000 1.026 1.026 0.465	
1996 0.485 0.999 1.025 1.025 0.497	
1997 0.544 0.999 1.024 1.024 0.557	
1998 0.658 1.001 1.025 1.025 0.675	
1999 0.662 1.008 1.118 1.118 0.741	
2000 0.597 1.008 1.127 1.127 0.673	
2001 0.525 1.009 1.138 1.138 0.598	
2002 0.404 1.010 1.149 1.149 0.465	
2003 0.257 1.010 1.161 1.161 0.298	
2004 0.173 1.012 1.175 1.175 0.203	
2005 0.168 1.012 1.189 1.189 0.200	
2006 0.214 1.015 1.207 1.207 0.259	
2007 0.298 1.017 1.228 1.228 0.366	
2008 0.366 1.020 1.253 1.253 0.459	
2009 0.420 1.022 1.280 1.280 0.537	
2010 0.405 1.027 1.315 1.315 0.533	
2011 0.339 1.030 1.355 1.355 0.459	
2012 0.281 1.043 1.413 1.413 0.397	
2013 0.218 1.051 1.485 1.476 0.322	
2014 0.181 1.071 1.590 1.572 0.285	
2015 0.156 1.108 1.762 1.729 0.269	
2016 0.124 1.202 2.119 2.061 0.256	
2017 0.093 1.397 2.960 2.859 0.266	
2018 0.042 2.372 7.020 6.782 0.287	

⁽a) Based on Exhibit 1. Paid MCCP costs are excluded from accident years 2011 and subsequent. To reflect the selected loss development methodology, reported loss ratios displayed prior to 1999 are on an incurred basis. Subsequent reported loss ratios are on a paid basis.

⁽b) See Exhibits 2.6.1 and 2.6.2.

Indemnity Benefit Level Factors

Accident <u>Year</u>	(1) Annual Bene Change Prior Frequency <u>Adjustments (</u>	to Frequency	(3) Annual Impact on Indemnity Ben Due to Wage Inflation (b)	(4a) Annual efits Cost Impact on <u>Indemnity (c)</u>	(5a) Composite Indemnity Adjustment <u>Factor (d)</u>
1986	0.0	0.0	1.6	1.6	1.551
1987	0.0	0.0	1.9	1.9	1.522
1988	0.0	0.0	1.5	1.5	1.500
1989	0.0	0.0	1.5	1.5	1.478
1990	2.3	19.9	1.7	24.7	1.184
1991	4.9	14.8	0.8	21.4	0.976
1992	1.8	-8.3	1.6	-5.2	1.029
1993	0.2	-18.1	0.4	-17.6	1.249
1994	-5.1	0.2	0.6	-4.3	1.305
1995	6.3	0.6	1.0	8.0	1.209
1996	5.3	0.4	1.2	7.0	1.130
1997	9.7	0.2	1.6	11.7	1.011
1998	6.5	0.0	1.8	8.4	0.933
1999	5.7	0.0	2.1	7.9	0.864
2000	3.9	0.0	3.1	7.1	0.807
2001	-0.3	0.0	0.2	-0.1	0.808
2002	-0.7	0.0	0.4	-0.3	0.828 (e)
2003	7.3	0.0	1.2	8.6	0.826 (e)
2004	-6.0	-13.7	1.7	-17.5	1.137 (e)
2005	-31.6	-15.3	1.1	-41.5	1.544
2006	5.6	-5.7	1.6	1.2	1.526
2007	1.6	0.0	1.6	3.2	1.478
2008	4.8	0.6	0.7	6.2	1.393
2009	0.4	1.4	0.2	2.0	1.365
2010	0.4	0.0	1.0	1.4	1.346
2011	0.0	0.0	1.6	1.6	1.325
2012	0.3	0.0	2.1	2.4	1.294
2013	2.6	0.2	0.4	3.2	1.254
2014	7.0	1.5	1.7	10.4	1.135
2015	0.3	0.0	2.3	2.6	1.106
2016	0.3	0.0	1.0	1.3	1.092
2017	0.5	0.0	1.5	2.0	1.071
2018	0.4	0.0	2.0	2.4	1.046
2019	0.4	0.0	2.2	2.6	
4/1/2020	0.3 ((Annual 0.5) 0.0	1.6 (A	Annual 2.1) 1.9	

- (a) Based on WCIRB evaluations of the average impact of legislative changes on the cost of indemnity benefits. These annual changes in benefits reflect the WCIRB's retrospective estimates of the cost impact of recent legislation as reflected in emerging post-reform costs. The annual cost impacts have been segregated between claim severity and claim frequency impacts.
- (b) These impacts are based on the weekly wages (See Exhibit 5.1) of injured workers and the legislatively scheduled benefits for that year.
- (c) { [Column (1) /100 + 1.0] x [Column (2) /100 + 1.0] x [Column (3) /100 + 1.0] 1.0 } x 100.
- (d) These factors represent the combined impact of the annual benefit changes on claim severity shown in Column (1), claim frequencies shown in Column (2) and wage inflation impact on benefits shown in Column (3), adjusted to the 4/1/2020 level.
- (e) On-level factors for accident years 2002, 2003 and 2004 adjust the portion of permanent disability claims that are estimated to not be subject to the January 1, 2005 PDRS (95% for accident year 2002, 75% for accident year 2003 and 40% for accident year 2004) to the January 1, 2005 PDRS level, and adjust for the corresponding utilization impacts on all 2002, 2003 and 2004 indemnity claims.

Annual Medical Cost Level Change - Non-Legislative

	(1) Proportion of Medical	(2) Proportion of Medical Not	(3) Impact of Fee Schedule	C	(4) Change	in	(5) Impact of CPI Chang		(6) Annual Non-Legislative
Accident	Subject to	Subject to	Change on		Medica		on Total		Cost Impact on
<u>Year</u>	Fee Schedule (a)	Fee Schedule (a)	Total Medical (I	<u>o)</u>	CPI (c)	1	Medical (d)	Total Medical (e)
1986	0.604	0.396	0.0%		9.1%		3.0%		3.0%
1987	0.610	0.390	0.9%		7.4%		2.9%		3.8%
1988	0.649	0.351	0.8%		7.7%		3.0%		3.8%
1989	0.647	0.353	0.0%		8.6%		3.0%		3.0%
1990	0.661	0.339	0.0%		10.4%		3.7%		3.7%
1991	0.631	0.369	0.0%		10.6%		3.6%		3.6%
1992	0.628	0.372	0.0%		8.1%		3.0%		3.0%
1993	0.565	0.435	0.0%		7.3%		2.7%		2.7%
1994	0.691	0.309	-3.6%		4.3%		1.3%	(i)	-2.3%
1995	0.681	0.319	0.0%		3.0%		0.9%		0.9%
1996	0.663	0.337	0.0%		3.0%		1.0%		1.0%
1997	0.643	0.357	0.0%		2.2%		0.7%		0.7%
1998	0.658	0.342	0.0%		2.2%		0.8%		0.8%
1999	0.728	0.272	1.6%		3.3%		0.9%	(ii)	2.5%
2000	0.715	0.285	0.5%		4.3%		1.2%		1.7%
2001	0.722	0.278	1.5%		4.8%		1.4%		2.9%
2002	0.635	0.365	0.6%		5.1%		1.4%		2.0%
2003	0.786	0.214	0.0%		4.8%		1.4%	(iii)	1.4%
2004	0.952	0.048	0.0%		5.0%		0.0%	(iv),(v)	0.0%
2005	0.936	0.064	0.0%		4.8%		0.0%	(v)	0.0%
2006	0.926	0.074	0.0%		4.1%		0.3%		0.3%
2007	0.923	0.077	1.4%		5.3%		0.4%		1.8%
2008	0.896	0.104	-0.1%		4.2%		0.3%		0.2%
2009	0.894	0.106	0.0%		3.6%		0.4%		0.4%
2010	0.895	0.105	0.0%		2.8%		0.3%		0.3%
2011	0.969	0.031	0.0%		3.2%		0.3%		0.3%
2012	0.969	0.031	0.0%		2.7%		0.1%		0.1%
2013	0.938	0.062	0.0%		2.6%		0.1%		0.1%
2014	0.928	0.072	0.0%		4.2%		0.3%		0.3%
2015	0.933	0.067	0.0%		3.1%		0.2%		0.2%
2016	0.918	0.082	0.0%		5.4%		0.4%		0.4%
2017	0.906	0.094	0.0%		2.2%		0.2%		0.2%
2018	0.906	0.094	0.0%		2.2%		0.2%		0.2%
2019	0.906	0.094	0.0%		2.4%		0.2%		0.2%
4/1/2020	0.906	0.094	0.0%	(Annual 0.0%)	2.0%	(Annual 2.7%)	0.2%		0.2%

⁽a) From a Special Carrier Study through 1990. Based on WCIRB's Aggregate Indemnity and Medical Costs Calls for years 1991 through 2012. Based on WCIRB medical transaction data from 2013 onwards. Accident years 2011 and subsequent do not include MCCP costs.

⁽b) Based on the WCIRB's evaluation of the cost impact of changes in the medical fee schedules.

⁽c) Based on a component of the Consumer Price Index. Projections furnished by the California Department of Finance.

⁽d) Adjusted CPI on workers' compensation medical costs that are not subject to fee schedules. The current year impact is the weighted average of 0% and Column (4), with Columns (1) and (2) from prior years as weights. (i) 1993's non-fee proportion is reduced by 13.8% due to the new medical-legal fee schedule enacted in 1994. (ii) 1998's non-fee proportion is reduced by 7.7% due to the Inpatient Hospital Fee Schedule (IHFS) effective 4/1/1999. (iii) 2002's non-fee proportion is reduced by 7.6% due to the new pharmaceutical fee schedule effective 1/1/2003. (iv) 2003's non-fee proportion is reduced by 17.2% due to the outpatient fee schedule effective 1/1/2004. (v) Given the anticipated impact of legislative reform, a 0% inflation rate has been assumed for 2004 and 2005.

⁽e) Column (6) = Column (3) + Column (5).

Annual Medical Cost Level Change - Legislative

	(1)	(2)	(3)
	Annual Legislative	Annual Legislative Cost Impact	Annual Total
Accident	Cost Impact on	on Medical Due to	Legislative Cost
Year	Medical Severity(a)	Frequency Changes(b)	Impact on Medical(c)
1986	0.0%	0.0%	0.0%
1987	0.0%	0.0%	0.0%
1988	0.0%	0.0%	0.0%
1989	0.0%	0.0%	0.0%
1990	-0.7%	19.9%	19.1%
1991	-1.6%	14.7%	12.9%
1992	0.5%	-8.4%	-7.9%
1993	-0.7%	-18.1%	-18.7%
1994	-2.6%	0.3%	-2.3%
1995	0.0%	0.5%	0.5%
1996	0.0%	0.4%	0.4%
1997	0.0%	0.2%	0.2%
1998	12.6%	0.0%	12.6%
1999	12.6%	0.0%	12.6%
2000	7.0%	0.0%	7.0%
2001	6.6%	0.0%	6.6%
2002	-5.6%	0.0%	-5.6%
2003	-6.0%	0.0%	-6.0%
2004	-24.4%	-12.5%	-33.9%
2005	0.0%	-13.9%	-13.9%
2006	0.1%	-5.2%	-5.1%
2007	0.1%	0.0%	0.1%
2008	0.2%	0.3%	0.5%
2009	0.0%	1.0%	1.0%
2010	0.0%	0.0%	0.0%
2011	-3.0%	0.0%	-3.0%
2012	-4.9%	0.0%	-4.9%
2013	-9.1%	0.2%	-8.9%
2014	-6.2%	1.3%	-5.0%
2015	-2.4%	0.0%	-2.4%
2016	-0.3%	0.0%	-0.3%
2017	-0.2%	0.0%	-0.2%
2018	0.0%	0.0%	0.0%
2019	0.0%	0.0%	0.0%
4/1/2020	0.0%	0.0%	0.0%

- (a) Reflects the WCIRB's most recent estimates of the cost impact of legislation including SB 863 provisions effective 1/1/2013 and 1/1/2014. Does not include the impact of the SB 1160 lien provisions on future medical costs, which are reflected in the medical loss development projections.
- (b) This reflects the annual percentage impact on medical costs due to changes in the frequency of indemnity claims as a result of benefit changes.
- (c) [Column (1) + 1.0] x [Column (2) + 1.0] 1.0

Total Medical Cost Level Factors

	(1)	(2)	(3)	(4)
	Annual	Annual	Total	Composite
Accident	Non-Legislative Cost Impact on	Legislative Cost Impact on	Annual Cost Impact on	Medical On-level
Year Year	Medical (a)	Medical(b)	Medical(c)	Factor(d)
<u>1 6ai</u>	<u>iviedicai (a)</u>	<u>Medical(b)</u>	<u>iviedicai(c)</u>	<u>i actor(u)</u>
1986	3.0%	0.0%	3.0%	0.809
1987	3.8%	0.0%	3.8%	0.779
1988	3.8%	0.0%	3.8%	0.750
1989	3.0%	0.0%	3.0%	0.729
1990	3.7%	19.1%	23.5%	0.590
1991	3.6%	12.9%	16.9%	0.505
1992	3.0%	-7.9%	-5.2%	0.532
1993	2.7%	-18.7%	-16.5%	0.637
1994	-2.3%	-2.3%	-4.6%	0.668
1995	0.9%	0.5%	1.4%	0.658
1996	1.0%	0.4%	1.4%	0.649
1997	0.7%	0.2%	0.9%	0.643
1998	0.8%	12.6%	13.5%	0.567
1999	2.5%	12.6%	15.4%	0.491
2000	1.7%	7.0%	8.8%	0.451
2001	2.9%	6.6%	9.7%	0.412
2002	2.0%	-5.6%	-3.7%	0.427
2003	1.4%	-6.0%	-4.7%	0.448
2004	0.0%	-33.9%	-33.9%	0.678
2005	0.0%	-13.9%	-13.9%	0.787
2006	0.3%	-5.1%	-4.8%	0.827
2007	1.8%	0.1%	1.9%	0.812
2008	0.2%	0.5%	0.7%	0.806
2009	0.4%	1.0%	1.4%	0.795
2010	0.3%	0.0%	0.3%	0.793
2011	0.3%	-3.0%	-2.7%	0.815
2012	0.1%	-4.9%	-4.8%	0.856
2013	0.1%	-8.9%	-8.8%	0.939
2014	0.3%	-5.0%	-4.7%	0.985
2015	0.2%	-2.4%	-2.2%	1.007
2016	0.4%	-0.3%	0.1%	1.006
2017	0.2%	-0.2%	0.0%	1.006
2018	0.2%	0.0%	0.2%	1.004
2019	0.2%	0.0%	0.2%	
4/1/2020	0.2%	0.0%	0.2%	

⁽a) See Exhibit 4.2, Column (6).

⁽b) See Exhibit 4.3, Column (3).

⁽c) Column (3) = $[1.0 + Column (1)] \times [1.0 + Column (2)] - 1.0$.

⁽d) These factors adjust the annual impact shown in Column (3) to the 4/1/2020 level.

Annual Wage Level Changes

	Annual Wage	Factor to a
<u>Year</u>	<u>Level Change(a)</u>	4/1/2020 Wage Level
1986	4.7	3.248
1987	5.6	3.076
1988	4.4	2.947
1989	4.3	2.825
1990	5.0	2.691
1991	2.3	2.630
1992	4.7	2.512
1993	1.2	2.482
1994	1.8	2.438
1995	2.9	2.370
1996	3.4	2.292
1997	4.7	2.189
1998	5.2	2.081
1999	6.2	1.959
2000	9.0	1.797
2001	0.6	1.787
2002	1.1	1.767
2003	3.6	1.706
2004	5.0	1.625
2005	3.2	1.574
2006	4.6	1.505
2007	4.5	1.440
2008	2.1	1.411
2009	0.5	1.404
2010	3.0	1.363
2011	3.1	1.322
2012	4.1	1.270
2013	0.7	1.261
2014	3.3	1.221
2015	4.4	1.169
2016	1.9	1.147
2017	2.9	1.115
2018	3.9	1.073
Projected:		
2019	4.2	
4/1/2020	3.0 (Annual = 4.0)	

(a) Historical wage changes through 2017 are based on Bureau of Labor Statistics data. Forecasts for 2018 to 2020 are based on the average of wage level projections made by the UCLA Anderson School of Business as of December 2018 and those made by the California Department of Finance as of November 2018.

Premium Adjustment Factors

	(1)	(2a)	(2b)	(2c) Factor to Adjust	(3)	(4)	(5)	(6)	(7)
		Ratio of	Factor to	Insurer Premium			Off-Balance		
		Industry Average	Industry	to an Industry			Correction in	Factor to Adjust	
		Charged Rates	Average Filed	Average Filed	Adjustment		Advisory	for Impact	Composite
	Factor to a	to Advisory	Pure Premium	Pure Premium	to Remove	Average	July 1, 2018	of Premium	Premium
Calendar	4/1/2020	Pure Premium	Rate Level as of	Rate Level as of	Surcharge	Experience	Pure Premium	Resulting from	Adjustment
Year	Wage Level (a)	Rates (b)	July 1, 2018 (c)	July 1, 2018 (d)	Premium (e)	Modification (f)	Rates	Audits (g)	Factor (h)
1986	3.248			0.792	0.991	0.983	1.015		2.554
1987	3.076			0.696	0.992	0.983	1.015		2.129
1988	2.947			0.622	0.993	0.963	1.015		1.863
1989	2.825			0.613	0.993	0.945	1.015		1.792
1990	2.691			0.598	0.991	0.942	1.015		1.666
1991	2.630			0.553	0.987	0.939	1.015		1.507
1992	2.512			0.531	0.982	0.940	1.015		1.373
1993	2.482			0.524	0.981	0.949	1.015		1.325
1994	2.438			0.600	0.986	0.948	1.015		1.500
1995	2.370			0.812	0.995	0.958	1.015		1.970
1996	2.292	1.023	0.863	0.844	1.000	0.935	1.015		2.037
1997	2.189	0.989	0.861	0.871	1.000	0.949	1.015		1.978
1998	2.081	0.965	0.897	0.930	1.000	0.959	1.015		1.987
1999	1.959	0.972	0.907	0.933	1.000	0.954	1.015		1.888
2000	1.797	1.005	0.822	0.818	1.000	0.970	1.015		1.493
2001	1.787	1.029	0.724	0.704	1.000	0.969	1.015		1.278
2002	1.767	1.157	0.648	0.560	1.000	0.991	1.015		0.984
2003	1.706	1.267	0.530	0.418	1.000	1.005	1.015		0.700
2004	1.625	1.397	0.539	0.386	1.000	0.981	1.015		0.630
2005	1.574	1.470	0.649	0.441	1.000	0.982	1.015		0.697
2006	1.505	1.447	0.836	0.578	1.000	0.956	1.015		0.896
2007	1.440	1.493	1.139	0.763	1.000	0.931	1.015	0.985	1.145
2008	1.411	1.426	1.356	0.951	1.000	0.946	1.015	0.991	1.384
2009	1.404	1.366	1.337	0.979	1.000	0.937	1.015	1.034	1.494
2010	1.363	1.384	1.310	0.947	1.000	0.941	1.015	1.005	1.357
2011	1.322	1.401	1.309	0.934	1.000	0.982	1.015		1.239
2012	1.270	1.223	1.079	0.882	1.000	1.000	1.015		1.104
2013	1.261	1.138	0.869	0.764	1.000	0.983	1.015		0.965
2014	1.221	1.126	0.800	0.710	1.000	0.961	1.015		0.889
2015	1.169	1.109	0.778	0.702	1.000	0.951	1.015		0.850
2016	1.147	1.148	0.838	0.730	1.000	0.949	1.015		0.869
2017	1.115	1.156	0.925	0.800	1.000	0.956	1.015		0.919
2018	1.073	1.193	1.047	0.878	1.000	0.958	1.015		0.969

⁽a) See Exhibit 5.1.

⁽b) Based on WCIRB calendar year experience calls. The industry average charged rates reflect most rating plan adjustments but do not reflect the application of deductible credits or retrospective rating plan adjustments.

⁽c) Reflects (1) advisory pure premium rate level changes to bring premium to the advisory July 1, 2018 pure premium rate level and (2) an additional adjustment factor, which is the ratio of the average advisory July 1, 2018 pure premium rate (\$1.78) to the industry average filed pure premium rate as of July 1, 2018 (\$2.13).

⁽d) (2b) ÷ (2a). This column adjusts premiums at the industry average charged rate level to the industry average filed pure premium rate level as of July 1, 2018.

⁽e) Based on unit statistical data.

⁽f) Based on average promulgated experience modifications. Calendar years 1996 through 2000 include adjustments for the impacts of AB 1913 and SB 1217 (1998).

⁽⁹⁾ Based on a comparison of premium reported on a calendar year basis to premium reported on an estimated ultimate policy year basis over the course of two accident years. The factor is applied only for calendar years 2007 to 2010, during which reported premiums were impacted by recessionary economic forces.

⁽h) (1)x(2c)x(3)x(6) ÷ [(4)x(5)] for calendar years 2007 to 2010. (1)x(2c)x(3) ÷ [(4)x(5)] for all other calendar years.

2018 Accident Year Indemnity Claim Frequency Model As of PY 2016 Preliminary 1st Set & December 2018 UCLA

	Annual %				Annual Log Differences	i		
	Changes Intra- Class Ind Freq		-Class Indemnity Frequ M Exposure at PY 2016	•	AY+1 Indemnity	Cumulative	Economic Variables	CalOSHA Dummy
AY -	Total	Total	Cumulative	Non-cum.	Benefit Level	Injury Index	(1st Prin. Comp.)	Variable
1962								
1963	2.0%	0.020			0.000		-0.029	0.000
1964	0.3%	0.003			0.000		0.004	0.000
1965	-0.3%	-0.003			0.000		0.020	0.000
1966	1.7%	0.017			0.000		0.191	0.000
1967	1.8%	0.017			0.000		-0.146	0.000
1968	1.4%	0.014			0.049		0.059	0.000
1969	2.7%	0.026			0.000		0.044	0.000
1970	1.8%	0.018			0.000		-0.337	0.000
1971	1.5%	0.015			0.162		-0.186	0.000
1972	-4.3%	-0.044			0.040		0.161	0.000
1973	7.0%	0.067			0.049		0.090	0.000
1974	19.2%	0.176			0.058		-0.035	0.000
1975	12.5%	0.118			0.000		-0.300	0.000
1976	0.8%	0.008			0.063		0.085	0.000
1977	4.3%	0.042			0.001		0.112	0.000
1978	-8.7%	-0.091			0.000		0.173	0.000
1979	0.5%	0.005	-0.053	0.007	0.000	-0.060	0.134	0.000
1980	-6.5%	-0.068	-0.132	-0.066	0.033	-0.066	-0.080	0.000
1981	-3.5%	-0.036	-0.028	-0.036	0.000	0.008	-0.079	0.000
1982	-1.6%	-0.016	0.153	-0.022	0.352	0.175	-0.294	0.000
1983	6.2%	0.060	0.214	0.054	0.081	0.160	0.029	0.000
1984	9.5%	0.091	0.235	0.084	0.000	0.151	0.222	0.000
1985	2.0%	0.020	0.138	0.014	0.000	0.124	0.081	0.000
1986	-2.4%	-0.024	0.039	-0.028	0.000	0.067	0.078	0.000
1987	1.5%	0.015	0.053	0.013	0.000	0.041	0.151	0.000
1988	0.7%	0.007	0.104	0.000	0.000	0.104	0.088	0.000
1989	2.5%	0.024	0.212	0.009	0.046	0.203	0.045	0.000
1990	9.0%	0.087	0.337	0.061	0.071	0.276	-0.121	0.000
1991	0.3%	0.003	0.166	-0.018	0.023	0.184	-0.293	0.000
1992	-11.1%	-0.118	-0.272	-0.098	0.013	-0.174	-0.186	0.068
1993	-14.9%	-0.162	-0.240	-0.153	-0.057	-0.088	-0.022	0.464
1994	-12.8%	-0.136	-0.462	-0.107	0.061	-0.355	0.106	0.173
1995	-4.6%	-0.048	-0.016	-0.050	0.053	0.034	0.092	0.295
1996	-6.8%	-0.070	-0.136	-0.065	0.096	-0.071	0.075	0.000
1997	-3.3%	-0.033	-0.023	-0.034	0.066	0.011	0.138	0.000
1998	-3.8%	-0.038	-0.040	-0.038	0.058	-0.002	0.079	0.000
1999	1.5%	0.014	0.100	0.008	0.040	0.092	0.128	0.000
2000	4.0%	0.039	0.071	0.037	-0.003	0.034	0.066	0.000
2001	-6.9%	-0.072	-0.018	-0.076	-0.007	0.059	-0.101	0.000
2002	-2.3%	-0.023	0.007	-0.026	0.060	0.033	-0.202	0.000
2003	-2.9%	-0.029	-0.005	-0.031	-0.065	0.026	-0.023	0.000
2004	-16.6%	-0.182	-0.209	-0.180	-0.398	-0.030	0.093	0.000
2005	-13.6%	-0.146	-0.298	-0.133	0.051	-0.165	0.141	0.000
2006	-5.7%	-0.059	-0.050	-0.059	0.016	0.009	0.095	0.000
2007	-1.6%	-0.017	0.021	-0.019	0.049	0.040	-0.084	0.000
2008	-2.7%	-0.027	0.038	-0.033	0.006	0.071	-0.308	0.000
2009	-0.2%	-0.002	0.168	-0.018	0.066	0.186	-0.427	0.000
2010	8.9%	0.085	0.139	0.079	0.012 0.003	0.060	-0.092	0.000
2011 2012	1.3% 4.6%	0.013 0.045	0.032 0.127	0.010 0.035	0.003	0.022 0.091	0.043 0.123	0.000 0.000
2012	0.4%	0.045	0.127	-0.014	0.025	0.091	0.123	0.000
2013	0.4%	0.004	0.134	-0.014	0.003	0.147	0.151	0.000
	-0.9%	-0.009			0.003			0.000
2015 2016	-0.9% -3.5%	-0.009	0.048 0.031	-0.018 -0.047	0.002	0.066 0.079	0.194 0.124	0.000
2016	-3.5% -3.5%	-0.036	0.031	-0.047	0.004	0.079	0.124	0.000
2017	-0.9%	-0.009	-0.009	-0.009	0.003	0.142	0.129	0.000
2019	-2.4%	-0.024	-0.024	-0.024	0.004	0.000	-0.061	0.000
2020	-1.9%	-0.024	-0.019	-0.019	0.004	0.000	0.002	0.000
		0.013				0.000		

Y = Hazardousness-Adjusted Noncumulative Indemnity Claim Frequency

-0.020 Std Err of Y Est 0.041 R Squared 0.544 No. of Observations 39 Degrees of Freedom 34

X Coefficient(s) 0.082 Std Err of Coef. 0.045

Indemnity Benefit Level variable is leading. The benefit level change for AY 2004 is related to the AY 2003 change in non-cumulative frequency.

The Indemnity Benefit Level change for Ogilvie & Almaraz / Guzman in 2009-2010 is not leading.

The Indemnity Benefit Level variable excludes indemnity benefit utilization, and changes in the death and permanent total benefits.

The Indemnity Benefit Level variable has been revised due to on-leveling reassessments. See Actuarial Committee item AC09-03-03.

For 1993 on, cumulative claims include both cumulative trauma and occupational disease claims. See March 19, 2014 Actuarial Committee Agenda Item III. Economic variables are historical through 2017; December 2018 UCLA Anderson Forecasts for 2018 on.

Regression is over AY 1979 through AY 2017. AY 2018 through AY 2021 are projections.

The constant term, -0.020, consists of measured offsets that recognize annual changes in real benefit levels relative to nominal

benefit levels and long-term economic growth. Without these offsets, the indemnity benefit level and economic variables would project frequency to increase without bound.

*AY 2017 is preliminary and change is based on a comparison of 2017 accidents on 2016 policies to 2016 accidents on 2015 policies.

Projection of Indemnity Severity Trends by Accident Year Based on Experience as of December 31, 2018

	(1)	(2)	(3)	(4)	(5)				
	Estimated		Indemnity	Ultimate					
Accident	Ultimate	Annual	Adjustment	On-level	Annual				
<u>Year</u>	<u>Severity</u>	% Change	Factor (a)	Severity	% Change				
				(1) x (3)					
1990	9,973		1.895	18,895					
1991	10,861	8.9%	1.792	19,459	3.0%				
1992	11,004	1.3%	1.732	19,063	-2.0%				
1993	11,971	8.8%	1.722	20,614	8.1%				
1994	12,964	8.3%	1.804	23,382	13.4%				
1995	14,590	12.5%	1.680	24,512	4.8%				
1996	16,389	12.3%	1.577	25,838	5.4%				
1997	19,478	18.8%	1.414	27,551	6.6%				
1998	21,454	10.1%	1.305	27,991	1.6%				
1999	23,514	9.6%	1.209	28,427	1.6%				
2000	24,820	5.6%	1.129	28,010	-1.5%				
2001	27,099	9.2%	1.130	30,614	9.3%				
2002	26,185	-3.4%	1.158	30,310	-1.0%				
2003	25,813	-1.4%	1.155	29,823	-1.6%				
2004	21,051	-18.4%	1.373	28,897	-3.1%				
2005	19,023	-9.6%	1.578	30,024	3.9%				
2006	20,721	8.9%	1.471	30,482	1.5%				
2007	22,532	8.7%	1.425	32,110	5.3%				
2008	24,633	9.3%	1.350	33,264	3.6%				
2009	25,780	4.7%	1.342	34,605	4.0%				
2010	25,402	-1.5%	1.324	33,625	-2.8%				
2011	25,129	-1.1%	1.303	32,740	-2.6%				
2012	24,739	-1.6%	1.272	31,474	-3.9%				
2013	24,235	-2.0%	1.235	29,933	-4.9%				
2014	24,967	3.0%	1.135	28,341	-5.3%				
2015	25,268	1.2%	1.106	27,957	-1.4%				
2016	24,799	-1.9%	1.092	27,093	-3.1%				
2017	24,869	0.3%	1.071	26,642	-1.7%				
2018	26,598	7.0%	1.046	27,814	4.4%				
(6) Es	timated Annual Ex	ponential Trend B	ased on 1990 to 20	118:	1.3%				
(7) Est	timated Annual Ex	ponential Trend B	ased on 2005 to 20	18:	-1.4%				
(8) Es	timated Annual Ex	ponential Trend B	ased on 2014 to 20)18:	-0.9%				
Selected Indemnity Severity Trend:									

⁽a) These adjustment factors are based on Exhibit 4.1, excluding the impact of frequency.

Source: WCIRB experience calls.

Projection of Medical Severity Trends by Accident Year Based on Experience as of December 31, 2018

	(1)	(2)	(3)	(4)	(5)
	Estimated		Medical	Ultimate	
Accident	Ultimate	Annual	Adjustment	On-level	Annual
<u>Year</u>	Severity (a)	% Change	Factor (b)	Severity	% Change
				(1) x (3)	
1990	8,731		0.921	8,040	
1991	9,330	6.9%	0.903	8,428	4.8%
1992	9,469	1.5%	0.873	8,263	-2.0%
1993	10,482	10.7%	0.856	8,970	8.6%
1994	11,608	10.7%	0.899	10,439	16.4%
1995	13,334	14.9%	0.891	11,883	13.8%
1996	14,329	7.5%	0.882	12,644	6.4%
1997	17,018	18.8%	0.876	14,912	17.9%
1998	21,020	23.5%	0.772	16,228	8.8%
1999	24,090	14.6%	0.669	16,114	-0.7%
2000	26,777	11.2%	0.615	16,459	2.1%
2001	31,551	17.8%	0.560	17,681	7.4%
2002	31,805	0.8%	0.582	18,510	4.7%
2003	30,363	-4.5%	0.611	18,539	0.2%
2004	28,019	-7.7%	0.808	22,630	22.1%
2005	28,869	3.0%	0.808	23,316	3.0%
2006	31,466	9.0%	0.804	25,312	8.6%
2007	35,128	11.6%	0.789	27,730	9.6%
2008	37,943	8.0%	0.786	29,833	7.6%
2009	39,916	5.2%	0.783	31,260	4.8%
2010	40,201	0.7%	0.781	31,389	0.4%
2011	36,541 (c)		0.803	29,325 (c)	
2012	34,403	-5.9%	0.843	29,003	-1.1%
2013	31,707	-7.8%	0.927	29,377	1.3%
2014	30,272	-4.5%	0.985	29,812	1.5%
2015	29,484	-2.6%	1.007	29,690	-0.4%
2016	28,717	-2.6%	1.006	28,890	-2.7%
2017	28,929	0.7%	1.006	29,103	0.7%
2018	30,202	4.4%	1.004	30,323	4.2%

Selected Medical Severity Trend:

2.5%

- (a) Estimated ultimate severities for all accident years are derived by dividing ultimate medical losses on indemnity claims by ultimate indemnity claim counts. The estimated ultimate medical severities were derived from the projected ultimate loss ratios shown in Exhibit 3.2, column (5).
- (b) These adjustment factors are based on Exhibit 4.4, excluding the impact of frequency, and including the impact of SB 1160 provisions applicable to outstanding medical losses.
- (c) Severities for accident years 2011 and subsequent do not reflect the cost of medical cost containment programs (MCCP). Severities for accident years 2010 and prior do reflect MCCP costs.

Source: WCIRB experience calls.

Projection of Medical Severity Trends by Accident Year Adjusted to Remove the Cost of Medical Cost Containment Programs (MCCP)

Based on Experience as of December 31, 2018

MCCP Removed Based on

	(6)		Annual	% Change	1	7.4%	9.1%	5.2%	5.2%	0.3%	2.0%	-1.1%	1.3%	1.5%	-0.4%	-2.7%	%2'0	4.2%		A/A	1.8%	0.1%	2.5%
ggregate Data Calls (b)	(8)	Ultimate	On-Level	Severity (c)	22,092	23,731	25,888	27,226	28,653	28,743	29,325	29,003	29,377	29,812	29,690	28,890	29,103	30,323					
WCIRB Aggregate Calendar Year Data Calls (b)	(7)		Annual	% Change	I	7.8%	11.2%	2.6%	2.7%	%9.0	%L'0-	-5.9%	-7.8%	-4.5%	-2.6%	-2.6%	%2'0	4.4%					erity Trend:
	(9)	Estimated	Ultimate	Severity (a)	27,354	29,501	32,794	34,627	36,587	36,812	36,541	34,403	31,707	30,272	29,484	28,717	28,929	30,202					Selected Medical Severity Trend:
	(2)		Annual	% Change	1	8.6%	%9.6	7.6%	4.8%	0.4%	2.4%	-1.2%	1.5%	1.4%	-0.8%	-2.9%	1.0%	4.7%		2.7%	2.0%	%Z:0	Sel
ıcluded	(4)	Ultimate	On-Level	Severity (c)	23,316	25,312	27,730	29,833	31,260	31,389	32,133	31,741	32,214	32,659	32,399	31,476	31,794	33,289					
MCCP Included	(3)		Annual	% Change	!	%0.6	11.6%	8.0%	5.2%	%2'0	-0.4%	%0.9-	% <i>L</i> '-2	-4.6%	-3.0%	-2.8%	1.0%	4.9%	l Trend				
	(2)	Estimated	Ultimate	Severity (a)	28,869	31,466	35,128	37,943	39,916	40,202	40,040	37,651	34,769	33,163	32,174	31,288	31,604	33,156	Estimated Annual Exponential Trend	Frend Based on 1990 to 2018:	Frend Based on 2005 to 2018:	rend Based on 2014 to 2018:	
	£)		Accident	Year	2002	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	Estimated A	Trend Base	Trend Base	rend base	

(a) Estimated ultimate severities for all accident years were derived by dividing ultimate medical losses on indemnity claims by ultimate indemnity claim counts.

(b) Adjustments to accident years 2005 through 2010 based on WCIRB's Annual Calls for Direct California Workers' Compensation Aggregate Indemnity and Medical Costs.

(c) Ultimate severities are on-leveled based on adjustment factors shown on Exhibit 6.3.

Source: WCIRB experience calls.

Projected On-Level Accident Year Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of December 31, 2018

	(1)	(2)	(3)	(4)
				On-Level Indemnity to
Accident	Developed Indemnity	Composite Indemnity	Composite Premium	Industry Average Filed
<u>Year</u>	Loss Ratio(a)	Adjustment Factor(b)	Adjustment Factor(c)	Pure Premium Ratio
				(1)×(2)÷(3)
1987	0.347	1.522	2.129	0.248
1988	0.332	1.500	1.863	0.267
1989	0.344	1.478	1.792	0.284
1990	0.399	1.184	1.666	0.284
1991	0.426	0.976	1.507	0.276
1992	0.351	1.029	1.373	0.263
1993	0.289	1.249	1.325	0.272
1994	0.329	1.305	1.500	0.286
1995	0.475	1.209	1.970	0.292
1996	0.532	1.130	2.037	0.295
1997	0.603	1.011	1.978	0.308
1998	0.655	0.933	1.987	0.308
1999	0.689	0.864	1.888	0.316
2000	0.596	0.807	1.493	0.322
2001	0.494	0.808	1.278	0.312
2002	0.368	0.828	0.984	0.310
2003	0.243	0.826	0.700	0.286
2004	0.145	1.137	0.630	0.262
2005	0.124	1.544	0.697	0.275
2006	0.161	1.526	0.896	0.273
2007	0.222	1.478	1.145	0.286
2008	0.282	1.393	1.384	0.284
2009	0.330	1.365	1.494	0.302
2010	0.321	1.346	1.357	0.318
2011	0.300	1.325	1.239	0.321
2012	0.271	1.294	1.104	0.318
2013	0.233	1.254	0.965	0.303
2014	0.221	1.135	0.889	0.282
2015	0.217	1.106	0.850	0.282
2016	0.207	1.092	0.880	0.257
2017	0.213	1.071	0.919	0.248
2018	0.235	1.046	0.969	0.254
				Projections (d)
2019				0.243
4/1/2020				0.238

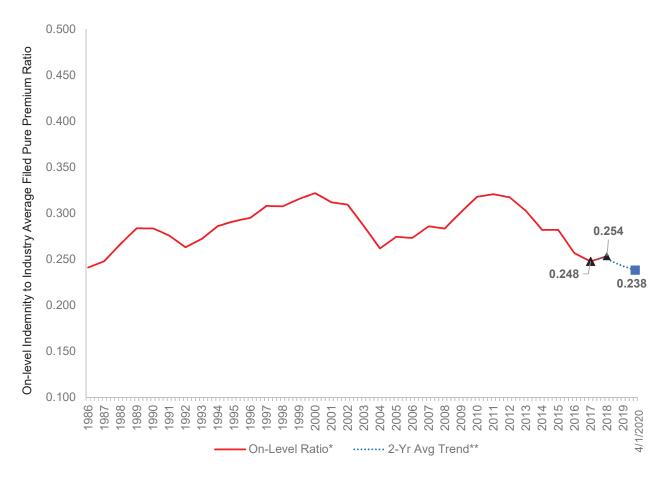
⁽a) See Exhibit 3.1.

⁽b) See Exhibit 4.1.

⁽c) See Exhibit 5.2.

⁽d) These on-level ratios were projected based on an estimated annual indemnity severity trend from Exhibit 6.2, the actual frequency trend for accident year 2018 from Exhibit 12, and projected frequency trends for accident years 2019 and 2020 from Exhibit 6.1; these trends were then separately applied to the 2017 and 2018 on-level ratios.

On-Level Indemnity Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of December 31, 2018



^{*} On-level indemnity to industry average filed pure premium ratios (see Exhibit 7.1)

^{**} The 4/1/2020 indemnity to industry average filed pure premium ratio was calculated based on separate frequency and severity trends applied to the 2017 and 2018 years.

Projected On-Level Accident Year Medical Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of December 31, 2018

Accident Developed Medical Composite Medical Composite Premium Industry Average Filed Pure Premium Industry Average Filed Pure Premium Ratio(e) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3) (1)×(2)×(3)×(3)×(3)×(3)×(3)×(3)×(3)×(3)×(3)×(3		(1)	(2)	(3)	(4)
Year Loss Ratio(a) On-Level Factor(b) Adjustment Factor(c) Pure Premium Ratio(e) (1)×(2)×(3) 1987 0.321 0.779 2.129 0.117 1988 0.311 0.750 1.863 0.125 1989 0.333 0.729 1.792 0.135 1990 0.375 0.590 1.666 0.133 1991 0.392 0.505 1.507 0.131 1992 0.327 0.632 1.373 0.127 1993 0.273 0.637 1.325 0.131 1994 0.317 0.668 1.500 0.141 1995 0.465 0.658 1.970 0.155 1996 0.497 0.649 2.037 0.159 1997 0.557 0.643 1.978 0.181 1998 0.675 0.567 1.987 0.192 1997 0.741 0.491 1.888 0.193 2000 0.673 0.451 1.493 0.204					
(1)×(2)+(3) 1987					
1987	<u>Year</u>	Loss Ratio(a)	On-Level Factor(b)	Adjustment Factor(c)	Pure Premium Ratio(e)
1988					(1)×(2)÷(3)
1989 0.333 0.729 1.792 0.135 1990 0.375 0.590 1.666 0.133 1991 0.392 0.505 1.507 0.131 1992 0.327 0.532 1.373 0.127 1993 0.273 0.637 1.325 0.131 1994 0.317 0.668 1.500 0.141 1995 0.465 0.658 1.970 0.155 1996 0.497 0.649 2.037 0.159 1997 0.557 0.643 1.978 0.181 1998 0.675 0.567 1.987 0.192 1999 0.741 0.491 1.888 0.193 2000 0.673 0.451 1.493 0.204 2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.266 2010 0.533 0.795 1.494 0.266 2010 0.533 0.795 1.494 0.267 2009 0.537 0.795 1.494 0.266 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.387 0.896 1.304 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.397 0.856 1.104 0.308 2013 0.225 0.266 1.006 0.919 0.291 2016 0.256 0.985 0.889 0.315 2017 0.266 1.006 0.919 0.297					
1990 0.375 0.590 1.666 0.133 1991 0.392 0.505 1.507 0.131 1992 0.327 0.532 1.373 0.127 1993 0.273 0.637 1.325 0.131 1994 0.317 0.668 1.500 0.141 1995 0.465 0.658 1.970 0.155 1996 0.497 0.649 2.037 0.159 1997 0.557 0.643 1.978 0.181 1998 0.675 0.567 1.987 0.192 1999 0.741 0.491 1.888 0.193 2000 0.673 0.451 1.493 0.204 2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2013 0.397 0.856 1.104 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.880 0.293 2017 0.266 1.006 0.890 0.293 2017 0.266 1.006 0.890 0.315 2018 0.287 1.096 0.880 0.315 2019 0.297				1.863	0.125
1991	1989	0.333	0.729	1.792	0.135
1992					
1993	1991	0.392		1.507	
1994	1992	0.327	0.532	1.373	0.127
1995	1993	0.273	0.637	1.325	0.131
1996	1994	0.317	0.668	1.500	0.141
1997 0.557 0.643 1.978 0.181 1998 0.675 0.5667 1.987 0.192 1999 0.741 0.491 1.888 0.193 2000 0.673 0.451 1.493 0.204 2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397	1995	0.465	0.658	1.970	0.155
1998 0.675 0.567 1.987 0.192 1999 0.741 0.491 1.888 0.193 2000 0.673 0.451 1.493 0.204 2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322<	1996	0.497	0.649	2.037	0.159
1999 0.741 0.491 1.888 0.193 2000 0.673 0.451 1.493 0.204 2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285<	1997	0.557	0.643	1.978	0.181
2000 0.673 0.451 1.493 0.204 2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.899 0.315 2015 0.269<	1998	0.675	0.567	1.987	0.192
2001 0.598 0.412 1.278 0.192 2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256<		0.741	0.491	1.888	
2002 0.465 0.427 0.984 0.202 2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266<		0.673	0.451		
2003 0.298 0.448 0.700 0.191 2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287<	2001	0.598	0.412	1.278	0.192
2004 0.203 0.678 0.630 0.219 2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297			0.427	0.984	0.202
2005 0.200 0.787 0.697 0.226 2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297		0.298		0.700	
2006 0.259 0.827 0.896 0.239 2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297	2004	0.203	0.678	0.630	
2007 0.366 0.812 1.145 0.259 2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297				0.697	
2008 0.459 0.806 1.384 0.267 2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d)		0.259		0.896	
2009 0.537 0.795 1.494 0.286 2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d)	2007	0.366	0.812	1.145	0.259
2010 0.533 0.793 1.357 0.311 2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d) 2019 0.297					
2011 0.459 0.815 1.239 0.302 2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d) 2019	2009	0.537	0.795	1.494	0.286
2012 0.397 0.856 1.104 0.308 2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d) 2019 0.297	2010	0.533	0.793		
2013 0.322 0.939 0.965 0.314 2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d) 2019		0.459	0.815		0.302
2014 0.285 0.985 0.889 0.315 2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d) 2019 0.297				1.104	
2015 0.269 1.007 0.850 0.319 2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d) 2019	2013	0.322	0.939	0.965	0.314
2016 0.256 1.006 0.880 0.293 2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d)		0.285	0.985	0.889	0.315
2017 0.266 1.006 0.919 0.291 2018 0.287 1.004 0.969 0.297 Projections (d)	2015	0.269	1.007	0.850	0.319
2018 0.287 1.004 0.969 0.297 Projections (d) 2019 0.297	2016	0.256	1.006	0.880	0.293
Projections (d) 2019 0.297	2017	0.266	1.006	0.919	0.291
2019 0.297	2018	0.287	1.004	0.969	0.297
					Projections (d)
	2019				0.297

⁽a) See Exhibit 3.2. Medical loss ratios for accident years 2011 and subsequent do not reflect the cost of medical cost containment programs (MCCP). Ratios for accident years 2010 and prior do reflect MCCP costs.

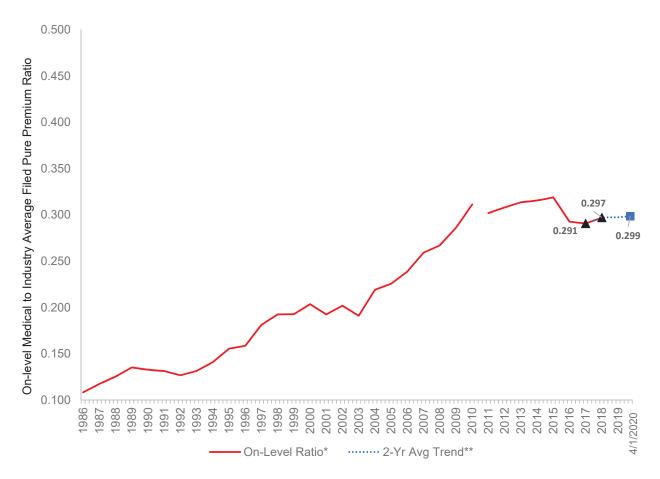
⁽b) See Exhibit 4.4.

⁽c) See Exhibit 5.2.

⁽d) These on-level ratios were projected based on an estimated annual medical severity trend from Exhibit 6.4, the actual frequency trend for accident year 2018 from Exhibit 12, and projected frequency trends for accident years 2019 and 2020 from Exhibit 6.1; these trends were then separately applied to the 2017 and 2018 on-level ratios.

 ⁽e) Accident years 2011 and subsequent do not reflect the paid cost of medical cost containment programs (MCCP).
 Accident years 2010 and prior do reflect paid MCCP costs.

On-Level Medical Loss to Industry Average Filed Pure Premium Ratios Based on Experience as of December 31, 2018



^{*} On-level medical to industry average filed pure premium ratios (see Exhibit 7.3)

^{**} The 4/1/2020 medical to industry average filed pure premium ratio was calculated based on separate frequency and severity trends applied to the 2017 and 2018 years.

Indicated Loss to Industry Average Filed Pure Premium Ratios For Policies with Effective Dates between January 1, 2019 and December 31, 2019 Based on Experience as of December 31, 2018

	Indemnity	<u>Medical</u>	Total
Projected Loss to Industry Average Filed Pure Premium Ratio (See Exhibits 7.1 and 7.3)	0.238	0.299	0.537

Quarterly Incurred Indemnity Loss Development Factors Through December 31, 2018

Age in										Acc	ident \	ear/									
<u>Months</u>	<u>1998</u>	<u>1999</u>	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	<u>2011</u>	2012	2013	<u>2014</u>	<u>2015</u>	<u>2016</u>	2017	<u>2018</u>
6/3									2.417	2.724	2.785	3.031	3.116	3.052	3.238	3.344	3.303	3.209	3.201	3.356	3.200
9/6									1.656	1.776	1.820	1.848	1.904	2.001	1.966	1.940	1.960	1.948	1.945	1.874	2.002
12/9									1.448	1.511	1.510	1.530	1.564	1.632	1.587	1.585	1.570	1.578	1.578	1.580	1.579
15/12	1.229	1.260	1.268	1.250	1.257	1.238	1.180	1.149	1.189	1.234	1.248	1.293	1.306	1.306	1.303	1.301	1.301	1.313	1.309	1.298	
18/15	1.172	1.202	1.188	1.184	1.206	1.167	1.101	1.103	1.140	1.158	1.182	1.194	1.197	1.195	1.206	1.178	1.190	1.187	1.189	1.177	
21/18	1.145	1.140	1.150	1.148	1.153	1.127	1.066	1.096	1.117	1.128	1.139	1.153	1.140	1.146	1.141	1.141	1.132	1.137	1.134	1.139	
24/21	1.126	1.112	1.121	1.111	1.117	1.094	1.045	1.082	1.098	1.106	1.106	1.114	1.119	1.117	1.111	1.104	1.114	1.111	1.104	1.100	
27/24	1.074	1.096	1.093	1.100	1.094	1.073	1.045	1.070	1.082	1.081	1.088	1.089	1.091	1.085	1.087	1.081	1.082	1.087	1.079		
30/27	1.078	1.069	1.074	1.082	1.064	1.051	1.040	1.054	1.057	1.072	1.075	1.075	1.080	1.071	1.068	1.067	1.074	1.066	1.064		
33/30	1.045	1.058	1.048	1.062	1.047	1.032	1.036	1.042	1.049	1.053	1.059	1.052	1.064	1.053	1.060	1.047	1.055	1.050	1.047		
36/33	1.043	1.046	1.039	1.046	1.035	1.020	1.029	1.033	1.039	1.043	1.051	1.049	1.049	1.043	1.041	1.043	1.042	1.035	1.037		
39/36	1.038	1.041	1.035	1.038	1.028	1.017	1.027	1.029	1.031	1.033	1.040	1.039	1.039	1.041	1.035	1.031	1.036	1.031			
42/39	1.027	1.028	1.034	1.030	1.023	1.018	1.020	1.020	1.031	1.033	1.036	1.038	1.035	1.032	1.028	1.031	1.030	1.027			
45/42	1.024	1.026	1.026	1.020	1.009	1.019	1.018	1.024	1.026	1.028	1.030	1.035	1.027	1.033	1.022	1.024	1.024	1.024			
48/45	1.025	1.020	1.022	1.013	1.008	1.013	1.013	1.021	1.019	1.021	1.024	1.024	1.026	1.023	1.024	1.020	1.020	1.016			
51/48	1.022	1.017	1.018	1.015	1.010	1.016	1.010	1.018	1.021	1.018	1.022	1.023	1.021	1.018	1.017	1.015	1.019				
54/51	1.019	1.018	1.013	1.009	1.007	1.017	1.009	1.017	1.021	1.020	1.021	1.020	1.020	1.016	1.019	1.015	1.014				
57/54	1.014	1.017	1.012	1.006	1.008	1.011	1.011	1.018	1.017	1.014	1.018	1.017	1.015	1.014	1.013	1.011	1.014				
60/57	1.013	1.014	1.007	1.005	1.008	1.009	1.011	1.013	1.019	1.016	1.013	1.015	1.012	1.014	1.012	1.012	1.011				
63/60	1.012	1.012	1.007	1.007	1.008	1.008	1.010	1.014	1.013	1.015	1.011	1.014	1.014	1.009	1.012	1.009					
66/63	1.014	1.009	1.005	1.006	1.011	1.008	1.010	1.013	1.016	1.014	1.015	1.013	1.013	1.009	1.010	1.009					
69/66	1.010	1.007	1.003	1.005	1.008	1.007	1.011	1.012	1.011	1.010	1.009	1.012	1.007	1.010	1.010	1.007					
72/69	1.009	1.006	1.005	1.005	1.005	1.009	1.009	1.013	1.011	1.009	1.009	1.009	1.010	1.008	1.007	1.006					
75/72	1.006	1.004	1.004	1.005	1.003	1.005	1.007	1.010	1.011	1.010	1.010	1.008	1.007	1.004	1.006						
78/75	1.007	1.004	1.003	1.007	1.005	1.006	1.006	1.012	1.009	1.010	1.006	1.006	1.006	1.006	1.005						
81/78	1.005	1.002	1.003	1.004	1.004	1.005	1.006	1.010	1.009	1.007	1.007	1.006	1.006	1.007	1.005						
84/81	1.003	1.003	1.005	1.003	1.006	1.006	1.007	1.008	1.005	1.009	1.006	1.004	1.007	1.004	1.007						
87/84	1.003	1.003	1.002	1.003	1.004	1.002	1.007	1.010	1.007	1.004	1.005	1.006	1.004	1.006							
90/87	1.001	1.003	1.003	1.003	1.003	1.004	1.008	1.008	1.008	1.008	1.004	1.005	1.005	1.005							
93/90	1.001	1.002	1.004	1.003	1.002	1.005	1.006	1.008	1.006	1.007	1.006	1.003	1.004	1.005							
96/93	1.002	1.003	1.001	1.004	1.002	1.006	1.006	1.003	1.002	1.003	1.004	1.004	1.003	1.003							

Source: WCIRB accident year experience calls

Quarterly Incurred Medical Loss Development Factors * Through December 31, 2018

Age in										Acc	ident \	⁄ear									
<u>Months</u>	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
6/3									2.584	2.662	2.782	2.892	2.992	2.757	2.853	2.843	2.921	2.863	3.019	3.199	2.891
9/6									1.650	1.744	1.717	1.807	1.800	1.827	1.833	1.819	1.840	1.884	1.755	1.741	1.819
12/9									1.453	1.443	1.466	1.454	1.488	1.521	1.484	1.500	1.482	1.451	1.487	1.448	1.462
15/12	1.144	1.168	1.201	1.207	1.203	1.197	1.132	1.145	1.138	1.182	1.167	1.199	1.206	1.228	1.211	1.207	1.199	1.206	1.215	1.185	
18/15	1.093	1.116	1.123	1.144	1.151	1.126	1.086	1.087	1.103	1.106	1.126	1.135	1.129	1.141	1.136	1.117	1.114	1.094	1.095	1.087	
21/18	1.078	1.086	1.101	1.122	1.116	1.093	1.055	1.061	1.073	1.081	1.090	1.097	1.101	1.103	1.085	1.088	1.077	1.082	1.069	1.069	
24/21	1.074	1.072	1.080	1.083	1.082	1.060	1.040	1.052	1.070	1.074	1.067	1.074	1.080	1.080	1.067	1.064	1.055	1.059	1.057	1.047	
27/24	1.044	1.061	1.070	1.080	1.075	1.042	1.034	1.048	1.055	1.058	1.053	1.071	1.066	1.072	1.058	1.048	1.046	1.048	1.041		
30/27	1.044	1.052	1.058	1.070	1.051	1.038	1.039	1.049	1.046	1.054	1.057	1.048	1.063	1.052	1.046	1.037	1.044	1.037	1.032		
33/30	1.035	1.047	1.051	1.059	1.035	1.018	1.032	1.030	1.041	1.045	1.045	1.051	1.055	1.045	1.046	1.031	1.033	1.033	1.026		
36/33	1.037	1.042	1.035	1.040	1.029	1.016	1.024	1.034	1.042	1.033	1.042	1.040	1.041	1.037	1.028	1.026	1.027	1.021	1.021		
39/36	1.029	1.032	1.034	1.037	1.018	1.012	1.028	1.025	1.027	1.029	1.033	1.031	1.040	1.039	1.027	1.021	1.023	1.022			
42/39	1.025	1.031	1.036	1.026	1.019	1.013	1.017	1.020	1.025	1.035	1.036	1.037	1.037	1.031	1.022	1.026	1.022	1.017			
45/42	1.025	1.033	1.032	1.023	1.012	1.019	1.033	1.021	1.025	1.029	1.026	1.030	1.028	1.027	1.021	1.018	1.017	1.015			
48/45	1.028	1.023	1.026	1.017	1.008	1.013	1.025	1.018	1.022	1.025	1.029	1.034	1.022	1.023	1.020	1.018	1.014	1.009			
51/48	1.019	1.020	1.024	1.014	1.009	1.013	1.018	1.015	1.020	1.021	1.021	1.026	1.024	1.019	1.014	1.013	1.010				
54/51	1.025	1.027	1.017	1.016	1.010	1.012	1.021	1.019	1.022	1.022	1.027	1.023	1.019	1.018	1.015	1.011	1.009				
57/54	1.027	1.024	1.014	1.007	1.011	1.017	1.020	1.018	1.019	1.019	1.023	1.020	1.017	1.018	1.013	1.007	1.008				
60/57	1.021	1.021	1.015	1.009	1.008	1.014	1.020	1.019	1.018	1.017	1.019	1.016	1.015	1.014	1.012	1.007	1.007				
63/60	1.014	1.020	1.013	1.012	1.008	1.016	1.015	1.021	1.015	1.018	1.016	1.020	1.015	1.009	1.009	1.005					
66/63	1.023	1.016	1.010	1.012	1.015	1.013	1.015	1.022	1.019	1.018	1.017	1.015	1.010	1.008	1.008	1.006					
69/66	1.025	1.013	1.006	1.008	1.016	1.018	1.015	1.023	1.017	1.017	1.015	1.014	1.010	1.008	1.008	1.005					
72/69	1.020	1.009	1.007	1.009	1.015	1.010	1.014	1.015	1.013	1.014	1.012	1.011	1.010	1.007	1.005	1.005					
75/72	1.015	1.008	1.006	1.008	1.010	1.009	1.012	1.012	1.011	1.018	1.013	1.008	1.006	1.001	1.003						
78/75	1.012	1.012	1.008	1.012	1.010	1.011	1.018	1.013	1.012	1.012	1.010	1.008	1.008	1.006	1.005						
81/78	1.006	1.006	1.006	1.009	1.010	1.014	1.018	1.017	1.016	1.009	1.009	1.005	1.006	1.006	1.004						
84/81	1.008	1.006	1.009	1.014	1.009	1.007	1.012	1.011	1.008	1.010	1.008	1.007	1.005	1.001	1.003						
87/84	1.005	1.008	1.008	1.010	1.009	1.010	1.012	1.014	1.012	1.008	1.007	1.004	1.003	1.001							
90/87	1.002	1.005	1.008	1.008	1.009	1.012	1.009	1.009	1.013	1.008	1.006	1.006	1.003	1.006							
93/90	1.006	1.007	1.015	1.009	1.011	1.010	1.011	1.012	1.009	1.009	1.007	1.002	1.003	1.002							
96/93	1.007	1.007	1.010	1.012	1.008	1.010	1.011	1.009	1.005	1.006	1.005	1.003	1.002	1.001							

Source: WCIRB acident year experience calls

^{*} Incurred medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Quarterly Paid Indemnity Loss Development Factors Through December 31, 2018

Age in										Acc	cident '	Year									
<u>Months</u>	<u>1998</u>	<u>1999</u>	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	<u>2014</u>	<u>2015</u>	<u>2016</u>	2017	<u>2018</u>
6/3									4.376	4.495	4.553	4.807	4.911	4.722	4.854	5.099	5.076	5.056	5.087	5.060	4.987
9/6									2.259	2.375	2.377	2.398	2.452	2.432	2.484	2.462	2.462	2.484	2.456	2.445	2.538
12/9									1.812	1.834	1.810	1.825	1.861	1.869	1.877	1.866	1.879	1.910	1.882	1.892	1.894
15/12	1.499	1.536	1.538	1.552	1.550	1.516	1.491	1.456	1.482	1.488	1.481	1.507	1.532	1.539	1.506	1.539	1.540	1.559	1.571	1.544	
18/15	1.380	1.399	1.395	1.401	1.403	1.379	1.331	1.306	1.306	1.327	1.332	1.343	1.355	1.361	1.361	1.353	1.364	1.372	1.366	1.358	
21/18	1.323	1.298	1.303	1.303	1.311	1.297	1.241	1.217	1.233	1.235	1.243	1.259	1.257	1.261	1.261	1.263	1.267	1.264	1.256	1.260	
24/21	1.259	1.257	1.256	1.258	1.260	1.244	1.183	1.181	1.195	1.191	1.194	1.206	1.209	1.215	1.213	1.204	1.216	1.211	1.206	1.206	
27/24	1.186	1.199	1.203	1.200	1.205	1.186	1.140	1.142	1.151	1.149	1.153	1.162	1.165	1.168	1.164	1.159	1.170	1.176	1.161		
30/27	1.157	1.161	1.165	1.175	1.172	1.161	1.122	1.117	1.126	1.129	1.130	1.141	1.141	1.137	1.134	1.141	1.147	1.142	1.137		
33/30	1.118	1.125	1.130	1.142	1.136	1.123	1.097	1.096	1.100	1.101	1.108	1.114	1.116	1.112	1.111	1.111	1.115	1.107	1.104		
36/33	1.102	1.103	1.103	1.115	1.111	1.097	1.085	1.081	1.080	1.084	1.092	1.094	1.098	1.091	1.091	1.096	1.092	1.089	1.088		
39/36	1.074	1.081	1.081	1.092	1.087	1.072	1.070	1.066	1.064	1.067	1.074	1.078	1.077	1.073	1.075	1.074	1.075	1.071			
42/39	1.067	1.071	1.077	1.080	1.073	1.063	1.059	1.058	1.058	1.062	1.067	1.067	1.071	1.070	1.065	1.064	1.066	1.062			
45/42	1.057	1.054	1.063	1.064	1.056	1.049	1.047	1.049	1.047	1.051	1.058	1.059	1.057	1.055	1.054	1.052	1.050	1.050			
48/45	1.049	1.050	1.055	1.053	1.046	1.044	1.041	1.044	1.043	1.047	1.049	1.051	1.050	1.048	1.048	1.048	1.045	1.041			
51/48	1.039	1.038	1.043	1.044	1.036	1.035	1.033	1.036	1.036	1.037	1.042	1.042	1.043	1.039	1.038	1.038	1.039				
54/51	1.035	1.038	1.036	1.037	1.034	1.035	1.030	1.028	1.035	1.036	1.038	1.041	1.038	1.036	1.036	1.033	1.032				
57/54	1.029	1.033	1.037	1.030	1.028	1.026	1.025	1.028	1.030	1.032	1.033	1.033	1.032	1.033	1.028	1.027	1.028				
60/57	1.025	1.030	1.027	1.026	1.024	1.024	1.024	1.024	1.028	1.029	1.029	1.032	1.027	1.030	1.028	1.025	1.025				
63/60	1.023																				
66/63	1.023																				
69/66	1.019																				
72/69	1.018																				
75/72	1.015																				
78/75	1.014																				
81/78	1.013																				
84/81	1.011														1.011						
87/84	1.012																				
90/87	1.008																				
93/90	1.009																				
96/93	1.008	1.009	1.006	1.007	1.007	1.007	1.008	1.011	1.011	1.008	1.010	1.010	1.009	1.010							

Source: WCIRB acident year experience calls

Quarterly Paid Medical Loss Development Factors * Through December 31, 2018

Age in										Acc	cident `	Year									
<u>Months</u>	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	<u>2018</u>
6/3									5.308	5.615	6.579	6.101	6.048	5.854	5.989	6.284	5.604	5.720	5.897	5.238	5.462
9/6									2.348	2.381	2.348	2.375	2.361	2.327	2.398	2.498	2.428	2.287	2.326	2.249	2.351
12/9									1.716	1.765	1.731	1.723	1.756	1.746	1.763	1.736	1.750	1.705	1.752	1.737	1.723
15/12	1.453	1.490	1.514	1.547	1.554	1.510	1.437	1.423	1.429	1.444	1.413	1.429	1.445	1.472	1.446	1.443	1.460	1.454	1.479	1.434	
18/15	1.241	1.267	1.286	1.310	1.330	1.295	1.243	1.230	1.227	1.259	1.243	1.259	1.268	1.282	1.284	1.263	1.265	1.278	1.262	1.250	
21/18	1.164	1.168	1.192	1.219	1.211	1.179	1.153	1.151	1.163	1.173	1.170	1.178	1.182	1.187	1.192	1.193	1.192	1.189	1.173	1.170	
24/21	1.132	1.124	1.149	1.159	1.154	1.125	1.115	1.118	1.127	1.133	1.132	1.137	1.144	1.153	1.154	1.148	1.146	1.146	1.141	1.131	
27/24	1.096	1.108	1.121	1.128	1.123	1.093	1.090	1.093	1.106	1.107	1.110	1.112	1.119	1.120	1.123	1.122	1.122	1.124	1.111		
30/27	1.077	1.088	1.101	1.108	1.103	1.077	1.084	1.087	1.097	1.100	1.100	1.106	1.107	1.111	1.109	1.111	1.111	1.105	1.100		
33/30	1.065	1.072	1.086	1.089	1.077	1.063	1.071	1.065	1.081	1.083	1.086	1.092	1.094	1.093	1.094	1.090	1.089	1.082	1.082		
36/33	1.055	1.066	1.069	1.076	1.061	1.055	1.062	1.062	1.071	1.072	1.072	1.077	1.083	1.082	1.078	1.080	1.076	1.071	1.067		
39/36	1.051	1.059	1.060	1.061	1.049	1.044	1.053	1.056	1.057	1.059	1.061	1.066	1.071	1.066	1.069	1.065	1.064	1.061			
42/39	1.044	1.049	1.055	1.054	1.041	1.044	1.049	1.054	1.055	1.058	1.059	1.061	1.068	1.063	1.062	1.057	1.059	1.057			
45/42	1.039	1.045	1.047	1.044	1.036	1.037	1.040	1.047	1.048	1.049	1.054	1.053	1.056	1.056	1.053	1.051	1.045	1.044			
48/45	1.035	1.039	1.044	1.037	1.032	1.035	1.037	1.043	1.043	1.046	1.047	1.050	1.051	1.046	1.045	1.046	1.041	1.040			
51/48	1.030	1.035	1.037	1.034	1.031	1.030	1.033	1.037	1.036	1.036	1.039	1.041	1.043	1.040	1.039	1.038	1.037				
54/51	1.031	1.036	1.032	1.027	1.030	1.029	1.034	1.034	1.035	1.035	1.036	1.042	1.038	1.035	1.035	1.034	1.032				
57/54	1.026	1.030	1.027	1.024	1.024	1.024	1.029	1.031	1.034	1.031	1.033	1.038	1.034	1.034	1.031	1.028	1.026				
60/57	1.026	1.028	1.026	1.021	1.023	1.026	1.028	1.029	1.028	1.032	1.032	1.035	1.030	1.030	1.030	1.023	1.022				
63/60	1.023	1.025	1.022	1.019	1.019	1.020	1.024	1.024	1.024	1.024	1.027	1.027	1.026	1.027	1.025	1.022					
66/63	1.026	1.021	1.020	1.020	1.018	1.021	1.023	1.024	1.026	1.026	1.029	1.029	1.024	1.028	1.023	1.021					
69/66	1.021	1.022	1.019	1.018	1.016	1.019	1.021	1.023	1.023	1.021	1.024	1.024	1.022	1.020	1.020	1.017					
72/69	1.022	1.018	1.016	1.017	1.018	1.016	1.021	1.021	1.022	1.022	1.023	1.021	1.020	1.019	1.016	1.015					
75/72	1.017	1.016	1.014	1.015	1.015	1.014	1.018	1.020	1.019	1.019	1.018	1.018	1.018	1.015	1.015						
78/75	1.018	1.015	1.014	1.015	1.016	1.015	1.016	1.018	1.017	1.022	1.019	1.018	1.017	1.016	1.015						
81/78	1.015	1.014	1.013	1.014	1.013	1.014	1.018	1.018	1.015	1.019	1.018	1.015	1.015	1.013	1.012						
84/81	1.013	1.012	1.013	1.012	1.012	1.013	1.016	1.016	1.015	1.018	1.015	1.015	1.015	1.013	1.013						
87/84	1.013	1.011	1.010	1.012	1.012	1.012	1.014	1.013	1.015	1.017	1.013	1.013	1.011	1.012							
90/87	1.013	1.012	1.011	1.013	1.012	1.013	1.015	1.013	1.015	1.013	1.013	1.012	1.011	1.012							
93/90	1.011	1.010	1.011	1.012	1.011	1.013	1.013	1.012	1.014	1.014	1.013	1.011	1.010	1.009							
96/93	1.010	1.010	1.008	1.010	1.010	1.009	1.013	1.015	1.016	1.011	1.012	1.010	1.009	1.009							

Source: WCIRB acident year experience calls

^{*} Paid medical loss development factors include the paid cost of medical cost containment programs for accident years 2011 and prior.

Reported Indemnity Claim Count Development

Accident								Develop	ment							
Year	12-24	24-36	36-48	48-60	60-72	72-84	84-96	96-108	108-120	120-132	132-144	144-156	156-168	168-180	180-192	192-204
1000																4.000
1993															4 000	1.000
1994														4 000	1.000	1.000
1995													4 000	1.000	1.001	1.000
1996												4.000	1.000	1.000	1.000	1.000
1997											4 000	1.000	1.000	1.000	1.000	1.000
1998										4.000	1.000	1.001	1.000	1.000	1.000	1.000
1999										1.000	1.001	1.000	1.000	1.000	1.000	1.000
2000									1.000	1.000	1.000	1.001	1.000	1.000	1.000	1.000
2001								1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2002							1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2003						0.998	0.999	0.999	1.000	0.999	1.000	1.000	1.000	1.000	1.000	
2004					0.999	1.000	0.999	0.999	0.999	1.000	1.000	1.000	1.000	1.000		
2005				1.000	1.001	1.001	1.000	1.000	1.000	1.000	1.000	1.000	1.000			
2006			1.004	1.002	1.001	1.000	1.001	1.001	1.000	1.000	1.000	1.000				
2007		1.013	1.006	1.004	1.002	1.000	1.001	1.000	1.000	1.000	1.000					
2008	1.145	1.022	1.011	1.005	1.003	1.001	1.001	1.001	1.000	1.000						
2009	1.189	1.028	1.011	1.006	1.004	1.001	1.001	1.001	1.001							
2010	1.215	1.029	1.011	1.006	1.002	1.002	1.001	1.001								
2011	1.229	1.032	1.013	1.005	1.003	1.002	1.001									
2012	1.244	1.034	1.010	1.006	1.003	1.001										
2013	1.248	1.025	1.012	1.006	1.002											
2014	1.219	1.032	1.012	1.004												
2015	1.246	1.031	1.005													
2016	1.255	1.027														
2017	1.212															
								1 -4- 1	V							
	Ago to Ac-							Latest	rear							
	Age-to-Age	4.007	4.005	4.004	4.000	4 004	4.004	4.004	4.004	4 000	4.000	4.000	4 000	4.000	4.000	4.000
	1.212	1.027	1.005	1.004	1.002	1.001	1.001	1.001	1.001	1.000	1.000	1.000	1.000	1.000	1.000	1.000
	Age-to-Ultima		4.047	4.044	4.007	4 000	4.005	4.004	4.000	4.000	4 000	4.004	4 000	4.000	4.000	4.000
	1.266	1.044	1.017	1.011	1.007	1.006	1.005	1.004	1.003	1.002	1.002	1.001	1.002	1.002	1.002	1.002

Quarterly Reported Indemnity Claim Count Development Factors

Accident							De	velopment							
Year	<u>3-6</u>	<u>6-9</u>	9-12	<u>12-15</u>	<u>15-18</u>	<u>18-21</u>	21-24	24-27	<u>27-30</u>	30-33	33-36	<u>36-39</u>	39-42	42-45	45-48
2008	2.539	1.651	1.336	1.093	1.025	1.015	1.010	1.008	1.006	1.004	1.003	1.003	1.002	1.003	1.002
2009	2.681	1.683	1.382	1.109	1.036	1.021	1.012	1.009	1.007	1.007	1.005	1.004	1.003	1.002	1.002
2010	2.688	1.708	1.407	1.124	1.037	1.021	1.015	1.011	1.008	1.005	1.005	1.003	1.004	1.003	1.001
2011	2.691	1.738	1.424	1.123	1.041	1.026	1.018	1.010	1.010	1.006	1.005	1.004	1.004	1.003	1.002
2012	2.749	1.727	1.420	1.123	1.050	1.028	1.018	1.012	1.010	1.007	1.004	1.004	1.003	1.003	1.002
2013	2.821	1.739	1.421	1.138	1.045	1.027	1.016	1.010	1.009	1.007	1.004	1.004	1.003	1.002	1.002
2014	2.778	1.723	1.421	1.130	1.045	1.025	1.017	1.012	1.010	1.005	1.004	1.004	1.003	1.002	1.002
2015	2.794	1.744	1.414	1.136	1.047	1.024	1.016	1.013	1.008	1.005	1.003	1.003	1.002	1.001	1.002
2016	2.731	1.720	1.412	1.141	1.046	1.027	1.017	1.013	1.010	1.005	1.004				
2017	2.824	1.691	1.414	1.130	1.043	1.025	1.015								
2018	2.812	1.736	1.418												

Reported Indemnity Claim Settlement Ratios

Accident							Е	Evaluated	as of (in	months):							
Year	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	<u>84</u>	<u>96</u>	108	120	<u>132</u>	<u>144</u>	<u>156</u>	<u>168</u>	<u>180</u>	<u>192</u>	204
1993																	99.0%
1994																98.8%	98.9%
1995															98.4%	98.5%	98.7%
1996														98.0%	98.2%	98.4%	98.6%
1997													97.4%	97.7%	97.9%	98.1%	98.4%
1998												96.7%	97.1%	97.4%	97.7%	98.0%	98.2%
1999											96.0%	96.5%	96.9%	97.3%	97.6%	97.9%	98.1%
2000										94.7%	95.5%	96.2%	96.6%	97.1%	97.5%	97.7%	98.0%
2001									92.3%	93.5%	94.5%	95.2%	96.0%	96.5%	96.9%	97.3%	97.6%
2002								90.8%	92.4%	93.7%	94.7%	95.8%	96.4%	96.9%	97.4%	97.7%	98.1%
2003							88.4%	90.6%	92.4%	93.7%	95.2%	95.9%	96.4%	97.0%	97.5%	97.9%	
2004						85.3%	88.3%	90.6%	92.4%	94.3%	95.4%	96.1%	96.8%	97.3%	97.8%		
2005					81.3%	85.5%	88.5%	90.8%	93.1%	94.5%	95.5%	96.4%	97.1%	97.6%			
2006				74.3%	81.0%	85.2%	88.3%	91.2%	93.1%	94.4%	95.6%	96.5%	97.2%				
2007			63.6%	73.6%	80.3%	84.7%	88.9%	91.4%	93.3%	94.9%	96.0%	96.8%					
2008		48.2%	61.9%	72.1%	79.2%	85.1%	88.9%	91.6%	93.7%	95.1%	96.2%						
2009	26.7%	46.3%	60.0%	70.7%	79.1%	84.6%	88.7%	91.9%	93.9%	95.4%							
2010	26.9%	46.8%	60.7%	72.6%	80.7%	86.0%	90.2%	92.9%	94.8%								
2011	27.6%	47.2%	62.2%	73.8%	81.8%	87.2%	91.1%	93.7%									
2012	27.6%	48.0%	63.4%	75.1%	83.0%	88.4%	92.1%										
2013	27.0%	48.3%	64.6%	76.8%	84.8%	89.9%											
2014	26.6%	49.6%	66.1%	78.2%	86.3%												
2015	27.3%	50.9%	68.5%	80.8%													
2016	28.6%	53.6%	71.3%														
2017	30.6%	56.7%															
2018	31.8%																

Estimated Ultimate Indemnity Claim Settlement Ratios

Accident							Е	Evaluated	as of (in	months):							
Year	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	60	<u>72</u>	<u>84</u>	96	<u>108</u>	120	132	<u>144</u>	<u>156</u>	<u>168</u>	<u>180</u>	192	204
1993																	98.9%
1994																98.5%	98.6%
1995															98.0%	98.3%	98.5%
1996														97.7%	97.9%	98.2%	98.4%
1997													97.1%	97.4%	97.7%	97.9%	98.2%
1998												96.4%	96.8%	97.2%	97.5%	97.8%	98.0%
1999											95.7%	96.2%	96.7%	97.0%	97.4%	97.7%	97.9%
2000										94.3%	95.2%	95.8%	96.4%	96.9%	97.3%	97.6%	97.8%
2001									92.0%	93.3%	94.2%	95.0%	95.8%	96.3%	96.7%	97.1%	97.5%
2002								90.7%	92.3%	93.6%	94.5%	95.6%	96.2%	96.7%	97.2%	97.6%	97.9%
2003							88.5%	90.7%	92.4%	93.6%	95.0%	95.8%	96.3%	96.9%	97.4%	97.7%	
2004						85.4%	88.4%	90.6%	92.4%	94.2%	95.2%	95.9%	96.7%	97.2%	97.7%		
2005					81.1%	85.3%	88.5%	90.7%	93.0%	94.4%	95.4%	96.3%	96.9%	97.5%			
2006				73.8%	80.6%	84.9%	88.0%	91.0%	92.9%	94.2%	95.5%	96.3%	97.0%				
2007			62.6%	72.9%	79.8%	84.4%	88.6%	91.2%	93.0%	94.7%	95.8%	96.6%					
2008		46.0%	60.4%	71.2%	78.5%	84.6%	88.4%	91.2%	93.5%	94.9%	96.1%						
2009	21.3%	43.9%	58.5%	69.7%	78.3%	84.1%	88.2%	91.5%	93.6%	95.1%							
2010	21.0%	44.3%	59.1%	71.5%	79.9%	85.4%	89.8%	92.6%	94.5%								
2011	21.2%	44.5%	60.6%	72.7%	81.0%	86.6%	90.6%	93.4%									
2012	20.9%	45.3%	61.8%	74.0%	82.3%	87.9%	91.7%										
2013	20.6%	46.0%	63.0%	75.7%	84.2%	89.4%											
2014	20.7%	46.9%	64.6%	77.3%	85.7%												
2015	20.9%	48.6%	67.4%	79.9%													
2016	21.8%	51.3%	70.1%														
2017	24.2%	54.3%															
2018	25.1%																

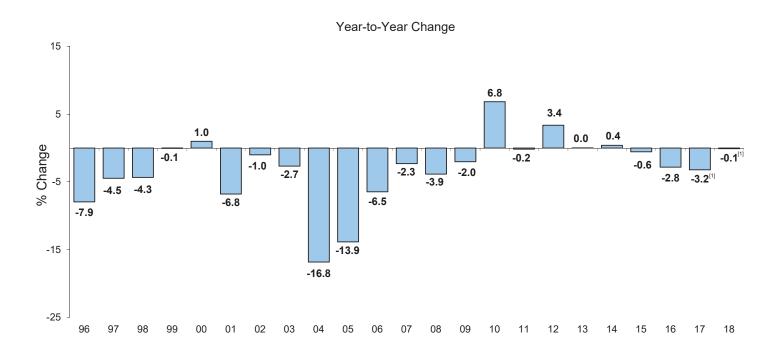
Quarterly Ultimate Settlement Ratios

Accident							Eval	uated as of	(in months):						
<u>Year</u>	<u>3</u>	<u>6</u>	9	<u>12</u>	<u>15</u>	<u>18</u>	<u>21</u>	<u>24</u>	<u>27</u>	<u>30</u>	<u>33</u>	<u>36</u>	<u>39</u>	<u>42</u>	<u>45</u>	48
2009	0.7%	4.7%	12.2%	21.3%	29.6%	35.7%	40.0%	44.0%	47.6%	51.3%	55.0%	58.5%	61.5%	64.6%	67.1%	69.6%
2010	0.6%	4.7%	11.9%	21.1%	29.9%	35.9%	40.3%	44.5%	48.3%	52.3%	55.8%	59.3%	62.5%	65.9%	68.9%	71.8%
2011	0.8%	5.1%	12.0%	21.3%	29.7%	35.9%	40.4%	44.7%	48.6%	52.9%	56.8%	60.8%	64.1%	67.1%	70.2%	72.9%
2012	0.8%	5.1%	12.1%	21.2%	29.5%	35.9%	40.7%	45.6%	49.7%	54.0%	58.3%	62.1%	65.5%	68.7%	71.7%	74.4%
2013	0.9%	5.1%	11.8%	20.9%	29.3%	35.9%	41.3%	46.3%	50.9%	55.4%	59.5%	63.4%	67.0%	70.3%	73.2%	76.0%
2014	0.7%	4.8%	11.7%	20.7%	29.5%	36.2%	42.0%	47.1%	51.8%	56.3%	60.6%	64.6%	68.0%	71.5%	74.4%	77.2%
2015	0.8%	4.8%	12.1%	21.0%	30.2%	37.5%	43.2%	48.5%	53.5%	58.6%	63.0%	67.0%	70.6%	73.9%	76.8%	79.5%
2016	0.8%	5.1%	12.3%	21.8%	31.6%	39.4%	45.3%	51.1%	56.1%	61.3%	65.6%	69.9%				
2017	0.8%	5.6%	13.3%	23.8%	33.7%	41.5%	47.6%	53.4%								
2018	1.0%	5.9%	14.1%	25.0%												
Accident							Quarterly Ir									
Year	<u>3-6</u>	<u>6-9</u>	9-12	<u>12-15</u>	<u>15-18</u>	<u>18-21</u>	21-24	24-27	27-30	30-33	33-36	<u>36-39</u>	39-42	42-45	<u>45-48</u>	
2009	4.0%	7.5%	9.1%	8.3%	6.0%	4.4%	4.0%	3.7%	3.6%	3.7%	3.5%	3.0%	3.0%	2.5%	2.5%	
2010	4.1%	7.2%	9.2%	8.8%	6.0%	4.3%	4.3%	3.8%	4.0%	3.5%	3.5%	3.2%	3.4%	3.0%	2.9%	
2011	4.3%	6.9%	9.3%	8.5%	6.1%	4.5%	4.3%	3.9%	4.4%	3.9%	4.0%	3.3%	3.1%	3.0%	2.7%	
2012	4.2%	7.1%	9.1%	8.3%	6.4%	4.8%	4.9%	4.1%	4.3%	4.2%	3.9%	3.4%	3.2%	3.0%	2.7%	
2013	4.2%	6.7%	9.1%	8.4%	6.6%	5.4%	5.0%	4.5%	4.5%	4.1%	3.9%	3.5%	3.4%	2.9%	2.7%	
2014	4.0%	6.9%	9.0%	8.8%	6.7%	5.8%	5.1%	4.7%	4.5%	4.2%	4.0%	3.4%	3.5%	2.9%	2.8%	
2015	3.9%	7.3%	8.9%	9.2%	7.3%	5.6%	5.3%	5.1%	5.1%	4.3%	4.0%	3.6%	3.4%	2.9%	2.6%	
2016	4.2%	7.2%	9.5%	9.8%	7.8%	6.0%	5.8%	5.0%	5.2%	4.3%	4.3%					
2017	4.7%	7.7%	10.6%	9.8%	7.8%	6.1%	5.8%									
2018	4.9%	8.2%	10.9%													

Notes All figures in each accident year contain information from the same combination of insurers, all of whom submitted complete data for all evaluations for that accident year. Therefore, each accident year may contain a different mix of insurers (ranging from 84% to 100% of the total California workers' compensation insured market measured using 2018 earned premium levels).

Source: WCIRB quarterly calls for experience

California Workers' Compensation Estimated Indemnity Claim Frequency by Accident Year



^[1] The 2016-2017 estimate is based on partial year unit statistical data. The 2017-2018 estimates are based on comparison of claim counts based on WCIRB accident year experience as of December 31, 2018 relative to the estimated change in statewide employment. Prior years are based on unit statistical data.

Item AC19-03-03 Impact of Wage Inflation on Indemnity Benefits

In the California Department of Insurance (CDI) Decision on the January 1, 2019 Pure Premium Rate Filing, the CDI recommended that the WCIRB analyze the impact of wage inflation on indemnity severity trends given the relatively low permanent disability weekly maximums relative to average wage levels.

The WCIRB has valued the cost impact of legislative changes and wage inflation on indemnity benefits using a model that reflects a distribution of costs by claim type and permanent disability rating interval. The model is based on unit statistical data and other sources of claim characteristic information. The model compares the average cost of benefits by claim type under the current benefit structure (including weekly benefit minimums and maximums) to the structure reflected in the proposal being evaluated. The parameters and data underlying the model are periodically reviewed and updated.

Impact of Wage Inflation on Indemnity Projections

The impact of wage inflation on indemnity benefits is related to both the change in wage levels and the minimum and maximum weekly amount for each type of benefit, primarily temporary disability and permanent disability. The impact of wage inflation on indemnity is greatest when wage inflation and the maximum benefits are both high. For temporary disability, the maximum weekly benefit, which is by statute linked to the state average weekly wage, is relatively higher (\$1,251 as of 2019) and also indexed with wage inflation each year. For permanent disability, the maximum weekly benefit of \$290 is significantly lower and is fixed by statute and not indexed with wage inflation. As a result, general wage inflation as well as recent increases in minimum wage laws has reduced the impact of wage inflation on permanent disability benefits over time. However, the current approach to on-level indemnity losses for wage inflation in pure premium projections assumes a fixed relationship for all accident years and does not reflect this depreciative effect. Staff does not believe this is a concern for temporary disability benefits, for which the maximums are higher and indexed with wage inflation, but may distort the impact of wage inflation on permanent disability benefits.

To estimate the impact of the wage inflation by indemnity benefit type, staff has updated its model with unit statistical data from policy years 2013 through 2015, which includes accident years 2014 through 2016 claims. Staff reviewed several alternative wage inflation assumptions in the model to analyze the sensitivity of wage inflation estimates. Exhibits 1.1 to 1.3 show an illustrative example of the impact of a 3% wage inflation assumption per year on accident years 2018 to 2020. For example, to compute the impact of a 3% wage inflation on 2018 indemnity benefits, the average disability benefits for each claim type is calculated based on trended weekly wages of injured workers from accident years 2014 through 2016 and the statutorily scheduled benefits for accident year 2018.

Exhibit 2 shows the year-to-year change in indemnity benefits under various wage inflation rates. Although wage inflation has a decreasing impact on permanent partial disability benefits over time, that impact is small (even with a 10% per year wage inflation), as the vast majority of permanent disability benefits are already capped at the weekly permanent disability maximum. Most of the impact of wage inflation on indemnity benefits comes from temporary disability benefits, for which the weekly maximums are higher and indexed with wage inflation. As a result, staff does not recommend deviating from the current approach of assuming a constant relationship between wage inflation and indemnity benefit levels in the projection period (which is at most three years). Staff will continue to update the model regularly with the latest available claims and wage data to monitor the relationship between wage inflation and indemnity benefit levels.

Actuarial Committee Meeting Agenda for March 18, 2019

Impact of Wage Inflation on Historical Accident Years

As part of the indemnity on-leveling process, the WCIRB estimates the impact wage inflation has on indemnity benefits and reflects on-level adjustments based on those estimates for historical accident years. Exhibit 3, Column (4) shows the estimated annual impact of the corresponded wage inflation for 2014 through 2020 as included in the January 1, 2019 Pure Premium Rate Filing.

The WCIRB's current approach for reflecting the annual impact of wage inflation on indemnity benefits as shown on Exhibit 3, Column (4) is based on fitting a linear regression to results estimated by the WCIRB's legislative evaluation model with unit statistical data from policy years 2008 and 2009. Mindful of recent increases in minimum wage laws and to reflect the latest available unit statistical data, staff has recomputed the annual impact for accident years 2014 through 2016 using unit statistical data from the prior accident year. For example, the estimated annual impact of a 3.3% increase in average wages on 2014 indemnity benefits utilizes weekly wages of injured workers from accident year 2013 trended forward by 3.3%. The estimated average weekly benefit by benefit type is then computed based on legislative scheduled benefits for accident year 2014 (i.e., benefit minimums and maximums). The updated results are shown on this basis for accident years 2014 through 2016 in Exhibit 3, Column (5). Although the difference between the values projected by the linear regression model and the updated values are small, staff believes it is worthwhile to utilize the latest available information for the completed accident years once it becomes available. Staff plans to update the annual impact of wage inflation on indemnity benefits for other historical years by the time of the next annual pure premium rate filing.

Estimated Cost Impact of 3% Wage Inflation on Indemnity Benefits

For Injuries Occurring in 2018

	Benefit Effective 1/1/2018 0% Wage Inflation	Benefit Effective 1/1/2018 3% Wage Inflation
<u>Death</u> 1. Effect of amendment on death	\$211,579.17	\$213,235.45
1. Effect of afficient of death	φ211,379.17	1.008
Permanent Total		1.000
Average compensation	\$1,361.20	\$1,393.08
Effect of amendment on permanent total	¥ 1,00 1.120	1.023
Major 70-99.75	00.0	00.0
 Average duration, temporary disability Average compensation, temporary disability 	92.8 \$712.91	92.8 \$728.99
Average compensation, temporary disability Average duration, permanent disability	568.9	φ728.99 568.9
7. Average compensation, permanent disability	\$280.38	\$280.81
Average duration, life pension	1119.9	1119.9
Average compensation, life pension	\$217.20	\$217.90
Average cost of education vouchers	2,426.71	2,426.71
11. Average total cost: (4)x(5)+(6)x(7)+(8)x(9)+(10)	\$471,352.50	\$473,874.88
12. Effect of amendment on major 70-99.75	, , , , , , , , , , , , , , , , , , , ,	1.005
Maior 05 00 75		
<u>Major 25-69.75</u> 13. Average duration, temporary disability	69.8	69.8
14. Average compensation, temporary disability	\$554.68	\$568.48
15. Average duration, permanent disability	163.5	163.5
Average compensation, permanent disability	\$275.47	\$276.40
17. Average compensation, permanent disability	\$1,446.52	\$1,446.52
18. Average total cost: (13)x(14)+(15)x(16)+(17)	\$85,199.91	\$86,314.75
19. Effect of amendment on major 25-69.75	φου, 100.01	1.013
·		1.010
Minor 15-24.75		55.7
20. Average duration, temporary disability	55.7	55.7
21. Average compensation, temporary disability	\$508.78	\$521.61
22. Average duration, permanent disability	64.4	64.4
23. Average compensation, permanent disability	\$271.54	\$272.73
24. Average total cost: (20)y/21)±(22)y/23)±(24)	\$881.69 \$46,696.19	\$881.69 \$47,486.64
25. Average total cost: (20)x(21)+(22)x(23)+(24) 26. Effect of amendment on minor 15-24.75	φ40,090.19	1.017
		1.017
Minor 0.25-14.75		
27. Average duration, temporary disability	36.8	36.8
28. Average compensation, temporary disability	\$470.65	\$482.73
29. Average duration, permanent disability	20.2	20.2
30. Average compensation, permanent disability	\$270.45	\$271.92
31. Average total cost (27)y/28)±/20)y/30)±/31)	\$382.34	\$382.34 \$33.637.01
32. Average total cost, (27)x(28)+(29)x(30)+(31) 33. Effect of amendment on minor 0.25-14.75	\$23,163.44	\$23,637.91 1.020
55. Effect of afficialitefit of fillillor 0.25-14.75		1.020
Temporary		
34. Average compensation	\$486.34	\$498.80
35. Effect of amendment on temporary		1.026

^[1] The average benefits have been calculated based on inflation adjusted weekly wages of injured workers from accident years 2014 to 2016 and the legislatively scheduled benefits for accident year 2018.

Estimated Cost Impact of 3% Wage Inflation on Indemnity Benefits (with 3% on 2018) For Injuries Occurring in 2019

	Benefit Effective 1/1/2019 0% Wage Inflation	Benefit Effective 1/1/2019 3% Wage Inflation
Death	<u></u>	
Effect of amendment on death	\$213,767.50	\$215,464.63 1.008
Permanent Total		
2. Average compensation	\$1,401.95	\$1,434.79
3. Effect of amendment on permanent total		1.023
Major 70-99.75		
Average duration, temporary disability	92.8	92.8
Average compensation, temporary disability	\$734.25	\$750.81
Average duration, permanent disability	568.9	568.9
7. Average compensation, permanent disability	\$280.81	\$281.25
8. Average duration, life pension	1119.9	1119.9
9. Average compensation, life pension	\$217.90	\$218.46
10. Average cost of education vouchers	2,378.24	2,378.24
11. Average total cost: (4)x(5)+(6)x(7)+(8)x(9)+(10)	\$474,313.86	\$476,728.05
12. Effect of amendment on major 70-99.75		1.005
Major 25-69.75		
13. Average duration, temporary disability	69.8	69.8
14. Average compensation, temporary disability	\$571.30	\$585.51
15. Average duration, permanent disability	163.5	163.5
16. Average compensation, permanent disability	\$276.40	\$277.25
17. Average cost of education vouchers	\$1,417.91	\$1,417.91
18. Average total cost: (13)x(14)+(15)x(16)+(17)	\$86,482.75	\$87,611.87
19. Effect of amendment on major 25-69.75		1.013
Minor 15-24.75		
20. Average duration, temporary disability	55.7	55.7
21. Average compensation, temporary disability	\$524.02	\$537.23
22. Average duration, permanent disability	64.4	64.4
23. Average compensation, permanent disability	\$272.73	\$273.78
24. Average cost of education vouchers	\$864.20	\$864.20
25. Average total cost: (20)x(21)+(22)x(23)+(24)	\$47,603.49	\$48,406.40
26. Effect of amendment on minor 15-24.75		1.017
Minor 0.25-14.75		
27. Average duration, temporary disability	36.8	36.8
28. Average compensation, temporary disability	\$484.75	\$497.19
29. Average duration, permanent disability	20.2	20.2
30. Average compensation, permanent disability	\$271.92	\$273.22
31. Average cost of education vouchers	\$374.69	\$374.69
32. Average total cost, (27)x(28)+(29)x(30)+(31)	\$23,704.74	\$24,188.95
33. Effect of amendment on minor 0.25-14.75		1.020
Temporary		A
34. Average compensation	\$500.91	\$513.74
35. Effect of amendment on temporary		1.026

^[1] The average benefits have been calculated based on inflation adjusted weekly wages of injured workers from accident years 2014 to 2016 and the legislatively scheduled benefits for accident year 2019.

Estimated Cost Impact of 3% Wage Inflation on Indemnity Benefits (3% on 2018, 2019) For Injuries Occurring in 2020

	Benefit Effective 1/1/2020 0% Wage Inflation	Benefit Effective 1/1/2020 3% Wage Inflation
Death		
Effect of amendment on death	\$216,064.37	\$217,799.06 1.008
Permanent Total		
Average compensation	\$1,445.46	\$1,479.42
Effect of amendment on permanent total		1.023
<u>Major 70-99.75</u>		
4. Average duration, temporary disability	92.8	92.8
5. Average compensation, temporary disability	\$757.18	\$774.27
6. Average duration, permanent disability	568.9	568.9
7. Average compensation, permanent disability	\$281.25	\$281.59
8. Average duration, life pension	1119.9	1119.9
9. Average compensation, life pension	\$218.46	\$218.93
10. Average cost of education vouchers	2,330.30	2,330.30
11. Average total cost: (4)x(5)+(6)x(7)+(8)x(9)+(10)	\$477,271.00	\$479,574.88
12. Effect of amendment on major 70-99.75		1.005
<u>Major 25-69.75</u>		
13. Average duration, temporary disability	69.8	69.8
14. Average compensation, temporary disability	\$588.90	\$603.60
15. Average duration, permanent disability	163.5	163.5
16. Average compensation, permanent disability	\$277.25	\$278.01
17. Average cost of education vouchers	\$1,389.58	\$1,389.58
18. Average total cost: (13)x(14)+(15)x(16)+(17)	\$87,820.15	\$88,970.60
19. Effect of amendment on major 25-69.75		1.013
Minor 15-24.75		
20. Average duration, temporary disability	55.7	55.7
21. Average compensation, temporary disability	\$540.14	\$553.80
22. Average duration, permanent disability	64.4	64.4
23. Average compensation, permanent disability	\$273.78	\$274.72
24. Average cost of education vouchers	\$846.89	\$846.89
25. Average total cost: (20)x(21)+(22)x(23)+(24)	\$48,550.78	\$49,372.11
26. Effect of amendment on minor 15-24.75		1.017
Minor 0.25-14.75		
27. Average duration, temporary disability	36.8	36.8
28. Average compensation, temporary disability	\$499.63	\$512.48
29. Average duration, permanent disability	20.2	20.2
30. Average compensation, permanent disability	\$273.22	\$274.40
31. Average cost of education vouchers	\$367.10	\$367.10
32. Average total cost, (27)x(28)+(29)x(30)+(31)	\$24,271.14	\$24,768.21
33. Effect of amendment on minor 0.25-14.75		1.020
Temporary		
34. Average compensation	\$516.28	\$529.55
35. Effect of amendment on temporary		1.026

^[1] The average benefits have been calculated based on inflation adjusted weekly wages of injured workers from accident years 2014 to 2016 and the legislatively scheduled benefits for accident year 2020.

Estimated Cost Impact of Wage Inflation on Indemnity Benefits

For Injuries Occurring in 2018 to 2020

	Cost Impact on AY2018 with Annual Wage Inflation Assumption of:									
Benefit Type	Distribution	1.0%	2.0%	3.0%	5.0%	8.0%	10.0%			
Death Benefit	2%	1.00263	1.00523	1.00783	1.01293	1.02032	1.02515			
Life Pension	3%	1.00108	1.00215	1.00322	1.00496	1.00714	1.00841			
Permanent Total	4%	1.00787	1.01565	1.02343	1.03899	1.06185	1.07681			
Major 70-99.75	8%	1.00051	1.00103	1.00154	1.00259	1.00393	1.00454			
Major 25-69.75	13%	1.00118	1.00231	1.00338	1.00540	1.00816	1.00976			
Minor 15-24.75	9%	1.00153	1.00299	1.00437	1.00692	1.01039	1.01239			
Minor 0.25-14.75	<u>6%</u>	<u>1.00191</u>	<u>1.00373</u>	<u>1.00545</u>	1.00864	<u>1.01297</u>	<u>1.01550</u>			
Permanent Disability	35%	1.00123	1.00241	1.00354	1.00566	1.00852	1.01014			
Temporary	55%	1.00860	1.01712	1.02555	1.04224	1.06697	1.08329			
Indemnity	100%	1.00554	1.01102	1.01643	1.02709	1.04277	1.05300			
	Cos	st Impact on A	Y2019 with	Annual Wag		ssumption of				
Benefit Type		<u>1.0%</u>	2.0%	3.0%	<u>5.0%</u>	<u>8.0%</u>	<u>10.0%</u>			
Death Benefit		1.00266	1.00532	1.00794	1.01298	1.02029	1.02511			
Life Pension		1.00108	1.00201	1.00258	1.00359	1.00503	1.00601			
Permanent Total		1.00794	1.01580	1.02342	1.03876	1.06034	1.07288			
Major 70-99.75		1.00052	1.00106	1.00155	1.00202	1.00234	1.00262			
Major 25-69.75		1.00114	1.00214	1.00305	1.00452	1.00568	1.00631			
Minor 15-24.75		1.00147	1.00273	1.00385	1.00565	1.00694	1.00765			
Minor 0.25-14.75		1.00184	1.00340	1.00478	1.00708	1.00873	1.00959			
Permanent Disability		1.00119	1.00225	1.00319	1.00465	1.00573	1.00634			
Temporary		1.00864	1.01721	1.02555	1.04176	1.06570	1.08131			
Indemnity		1.00557	1.01106	1.01640	1.02673	1.04177	1.05160			
	Cos	st Impact on A	Y2020 with	Annual Wad	e Inflation Δ	ssumntion of				
Benefit Type		1.0%	2.0%	3.0%	5.0%	8.0%	10.0%			
Death Benefit		1.00277	1.00540	1.00803	1.01303	1.02040	1.02468			
Life Pension		1.00108	1.00166	1.00213	1.00313	1.00462	1.00479			
Permanent Total		1.00790	1.01587	1.02349	1.03861	1.05734	1.06605			
Major 70-99.75		1.00052	1.00102	1.00122	1.00144	1.00170	1.00167			
Major 25-69.75		1.00109	1.00201	1.00275	1.00342	1.00443	1.00484			
Minor 15-24.75		1.00140	1.00253	1.00344	1.00415	1.00530	1.00571			
Minor 0.25-14.75		1.00175	1.00314	1.00432	1.00520	1.00666	1.00724			
Permanent Disability		1.00115	1.00209	1.00283	1.00344	1.00439	1.00473			
Temporary		1.00869	1.01727	1.02564	1.04153	1.06486	1.07975			
Indemnity		1.00559	1.01109	1.01644	1.02650	1.04153	1.05110			

Green - Wage change has lesser impact on loss compare to prior year.

Impact of Wage Inflation on Indemnity Benefits

	(1)	(1) (2)		(4)	(5)
				Estimated Im Inflation on Ind	pact of Wage lemnity Benefit
					Trending Weekly
Accident	Maximum	Maximum	Wage	Regression	Wage from
<u>Year</u>	TD Benefit ^[1]	PPD Benefit ^[1]	Inflation ^[2]	Method ^[3]	Prior AY ^[4]
2014	\$1,075	\$290	3.3%	1.7%	1.6%
2015	\$1,103	\$290	4.4%	2.3%	2.2%
2016	\$1,128	\$290	1.9%	1.0%	1.0%
2017	\$1,173	\$290	2.7%	1.4%	
2018	\$1,215	\$290	4.2%	2.2%	
2019	\$1,251	\$290	3.9%	2.0%	
2020	Not yet a	available	3.2%	1.7%	

Notes:

^[1] Maximum weekly benefits as specified by legislation.

^[2] Historical wage changes through 2016 are based on Bureau of Labor Statistics data. Forecasts for 2017 to 2020 are based on the average of wage level projections made by the UCLA Anderson School of Business as of June 2018 and those made by the California Department of Finance as of April 2018.

^[3] These impacts are based on fitting a linear regression to results estimated by the WCIRB's legislative evaluation model with unit statistical data from policy years 2008 and 2009.

^[4] These impacts are based on trending weekly wages of injured workers from the prior accident year and the legislatively scheduled benefits for the specified year.