

Governing Committee

Meeting Agenda

DateTimeLocationStaff ContactSeptember 9, 202011:00 AMWebinar TeleconferenceEric Riley

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Released: September 2, 2020

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I. Approval of Minutes

Meeting held August 12, 2020

II. Additions to the Agenda

III. Ratification of Actions of WCIRB Committees

None

IV. Unfinished Business

- A. January 1, 2021 Regulatory Filing (oral status report)
- B. January 1, 2021 Pure Premium Rate Filing

V. New Business

- VI. Next Meeting Date: December 9, 2020
- VII. Adjournment

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Item IV-B January 1, 2021 Pure Premium Rate Filing

At the August 12, 2020 meeting, the Committee approved the filing of proposed advisory January 1, 2021 pure premium rates that were on average 2.6% higher than the average January 1, 2020 approved advisory pure premium rates. On August 26, 2020, the WCIRB submitted its January 1, 2021 Pure Premium Rate Filing to the Insurance Commissioner.

As discussed at the August 12, 2020 meeting and, as indicated in the filing, "The proposed pure premium rates are based on loss experience valued as of March 31, 2020 and COVID-19 information through approximately August 1, 2020. The WCIRB will be reviewing accident year experience valued as of June 30, 2020 once it is received and will continue to review more current information on the COVID-19 pandemic. Based on these reviews, and if authorized by the WCIRB Governing Committee, the WCIRB will amend the pure premium rates proposed in this filing prior to the time of the CDI public hearing on this filing. Further, the Legislature remains in session and several bills related to the presumption of compensability of COVID-19 claims of specified workers remain under consideration. If legislative or regulatory changes are adopted or a significant judicial decision is issued prior to the public hearing on this filing, the WCIRB will evaluate the estimated cost impact of these actions and, to the extent appropriate and as approved by the WCIRB Governing Committee, modify the pure premium rates proposed in its filing."

On August 31, 2020, prior to recessing for the year, the Legislature passed Senate Bill No. 1159 (SB 1159) related to the presumption of compensability of COVID-19 claims of specified workers. The Governor has until September 30, 2020 to sign or veto any bill passed by the Legislature.

SB 1159: Workers' Compensation: COVID 19 – Critical Workers

This bill generally codifies Governor Newsom's Executive Order with respect to employees who are diagnosed with COVID-19 within 14 days of working at an employer's place of business between March 19, and July 5, 2020. For employees working at a worksite on or after July 6, 2020, the bill creates a disputable presumption for injuries resulting from a diagnosis of COVID-19 for certain first responders (firefighting personnel, law enforcement officers and those providing direct patient care) and for other employees if the employer has 5 or more employees and an outbreak has occurred. For the purposes of the bill, an outbreak is defined as: (1) 4 or more employees testing positive within a 14-day time period at a worksite for employers that have 100 or fewer employees; or (2) 4% or more of the employees test positive within a 14-day time period at a worksite for employers with greater than 100 employees. The bill also requires employees with COVID-19 to exhaust their paid sick leave benefits and meet certification requirements before receiving any temporary disability benefits, or in the case of first responders, leaves of absence. The bill also makes COVID-19 claims presumptively compensable if not rejected within 30 or 45 days, rather than 90 days per existing law. The bill requires employers who know or reasonably know that an employee tested positive for COVID-19 to report the information to their claims administrator. Finally, the bill requires the Commission on Health and Safety and Workers' Compensation to conduct a study of the impacts of COVID-19 along with this disputable presumption and report its findings to the Legislature and the Governor by no later than April 30, 2022. This bill takes effect immediately as an urgency statute and is in effect until January 1, 2023.

WCIRB staff is in the process of re-evaluating the components of its COVID-19 claim cost projection in consideration of SB 1159 and based on the most current information available and will present a summary of that re-evaluation as well as a summary of the Actuarial Committee's review of June 30, 2020 experience at the meeting. The September 8, 2020 Actuarial Committee Agenda items pertaining to the review of June 30, 2020 experience and the COVID-19 crisis are attached.

Item AC20-09-01 6/30/2020 Experience Review

As discussed at recent Committee meetings, the COVID-19 pandemic and resulting stay-at-home orders have had a significant impact on the workers' compensation system. As discussed at the June 12, 2020 and August 4, 2020 meetings, while the stay-at-home orders, which began in the middle of March, were expected to significantly distort second quarter and later experience, they did not appear to significantly distort claim frequency, loss development, and claim settlement rate projections valued as of March 31, 2020. As a result, at the August 4, 2020 and August 10, 2020 meetings, the Committee recommended a series of loss development and trending methodologies based on March 31, 2020 experience for the purposes of the WCIRB's January 1, 2021 Pure Premium Rate Filing. On August 26, 2020, the WCIRB submitted its filing to the California Department of Insurance using loss projections based on March 31, 2020 experience and the methodologies recommended by the Committee.

The WCIRB has received insurer experience valued as of June 30, 2020. As discussed at recent meetings, insurer experience for the remainder of 2020 is likely impacted by the pandemic and stay-at-home orders. Exhibits 1 through 3 show premium, loss, and loss development experience valued as of June 30, 2020. The methodologies used to develop each historical accident year shown in Exhibits 3.1 and 3.2 are based on the methodologies used in the January 1, 2021 Pure Premium Rate Filing. The developed loss ratios shown in Exhibits 3.1 and 3.2 are informational only and intended to show the incremental impact of the June 30, 2020 experience. Due to concerns over the impact of the slowdown of the claims process during the stay-at-home period, paid loss development from this period may not be appropriate to project future payments on these accident years.

Exhibits 4 through 8 show supplemental information based on June 30, 2020 experience.

California Workers' Compensation Accident Year Experience as of June 30, 2020

	Earned	Paid	Indemnity	Paid	Medical		Total	Loss
<u>Year</u>	<u>Premium</u>	Indemnity	<u>Reserves</u>	Medical**	<u>Reserves</u>	IBNR*	Incurred**	<u>Ratio*</u>
1987	4,334,955,531	1,495,877,678	7,316,387	1,325,666,138	45,759,397	46,149,062	2,920,768,662	0.674
1988	5,131,652,100	1,695,242,395	6,393,800	1,534,399,892	34,044,282	35,316,328	3,305,396,697	0.644
1989	5,675,058,869	1,940,474,909	6,934,270	1,802,962,102	45,909,929	39,707,704	3,835,988,914	0.676
1990	5,704,522,825	2,261,236,572	7,408,433	2,046,672,259	40,027,882	57,445,576	4,412,790,722	0.774
1991	5,866,134,525	2,478,938,341	15,783,933	2,203,399,494	46,800,831	53,740,921	4,798,663,520	0.818
1992	5,680,689,483	1,977,078,560	13,150,133	1,763,635,001	47,002,603	54,309,004	3,855,175,301	0.679
1993	5,928,522,641	1,693,890,060	13,137,682	1,516,920,586	61,507,277	43,252,054	3,328,707,659	0.561
1994	5,025,254,120	1,627,612,319	21,047,401	1,469,265,351	81,905,384	36,211,834	3,236,042,289	0.644
1995	3,785,469,102	1,767,383,423	26,114,926	1,628,723,356	89,564,065	42,225,766	3,554,011,536	0.939
1996	3,743,080,387	1,957,901,936	30,395,667	1,722,180,929	92,926,601	53,327,529	3,856,732,662	1.030
1997	3,923,749,795	2,321,100,424	36,870,211	2,019,664,465	119,643,853	87,825,577	4,585,104,530	1.169
1998	4,325,571,741	2,774,100,247	47,168,896	2,648,149,328	213,351,585	164,487,441	5,847,257,497	1.352
1999	4,544,356,573	3,055,563,754	50,792,113	3,042,669,018	163,348,005	234,598,533	6,546,971,423	1.441
2000	5,916,339,100	3,429,683,058	64,475,237	3,566,660,234	203,838,236	384,268,394	7,648,925,159	1.293
2001	10,111,397,510	4,847,705,641	96,174,597	5,381,930,886	332,209,644	587,809,776	11,245,830,544	1.112
2002	13,425,171,692	4,777,922,534	88,662,169	5,499,726,966	298,596,779	866,271,417	11,531,179,865	0.859
2003	19,453,085,002	4,556,709,735	141,534,915	5,076,350,279	324,789,796	1,224,557,389	11,323,942,114	0.582
2004	23,050,853,037	3,214,448,161	115,587,020	4,062,126,618	265,526,043	1,360,187,946	9,017,875,788	0.391
2005	21,352,693,580	2,534,553,336	100,824,293	3,661,950,994	257,537,323	1,085,411,869	7,640,277,815	0.358
2006	17,198,788,582	2,620,222,713	112,141,954	3,765,190,486	285,377,225	754,586,934	7,537,519,312	0.438
2007	13,251,232,441	2,766,114,419	123,443,230	4,040,401,917	320,833,518	699,589,762	7,950,382,846	0.600
2008	10,740,367,992	2,808,026,478	142,785,556	4,030,196,968	333,532,937	614,181,355	7,928,723,294	0.738
2009	8,870,538,154	2,679,304,732	142,357,256	3,829,957,976	338,703,206	465,877,512	7,456,200,682	0.841
2010	9,378,908,753	2,694,329,236	135,561,136	3,931,106,361	289,930,072	553,559,070	7,604,485,875	0.811
2011	10,113,488,947	2,663,108,631	141,638,778	3,551,788,652	314,818,790	746,463,471	7,417,818,322	0.733
2012	11,687,201,908	2,698,558,466	190,286,717	3,443,958,924	364,281,486	882,688,347	7,579,773,940	0.649
2013	14,150,609,175	2,728,131,180	197,388,016	3,280,841,392	373,617,510	1,500,663,575	8,080,641,673	0.571
2014	15,975,532,059	2,841,098,715	254,684,473	3,182,417,519	436,258,072	1,978,622,068	8,693,080,847	0.544
2015	17,015,942,049	2,812,954,245	337,147,741	3,031,118,768	571,746,787	2,900,745,352	9,653,712,893	0.567
2016	17,907,564,215	2,603,249,476	455,509,491	2,797,382,751	695,700,374	3,071,198,934	9,623,041,026	0.537
2017	17,621,187,435	2,281,871,359	656,900,718	2,487,958,979	954,253,852	3,215,551,451	9,596,536,359	0.545
2018	17,373,721,164	1,780,664,476	960,460,213	2,082,460,984	1,297,609,003	3,807,493,871	9,928,688,547	0.571
2019	16,057,374,513	965,884,152	1,101,664,812	1,283,686,177	1,599,446,194	4,560,607,535	9,511,288,870	0.592
2020	7,090,716,309	105,096,368	331,111,406	161,087,799	615,957,021	2,693,264,612	3,906,517,206	0.551

* Shown for informational purposes only.

** Paid medical for accident years 2011 and subsequent exclude the paid cost of medical cost containment programs (MCCP). Paid medical for accident years 2010 and prior include paid MCCP costs.

Source: WCIRB quarterly experience calls

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	198/186	0.999	1.000	1.002	1.000	1.002	1.001	1.001	1.002	1.002	1.002	1.003															
	186/174	1.001	1.002	1.000	1.002	1.000	1.001	1.002	1.001	1.002	1.003	1.004	1.006														
	174/162	1.001	1.003	1.000	1.002	1.004	1.004	1.004	1.002	1.002	1.003	1.001	1.003	1.006													
	162/150	1.001	1.000	1.001	1.002	1.005	1.003	1.002	1.004	1.004	1.003	1.002	1.004	1.002	1.005												
	150/138	1.002	1.004	1.002	1.002	1.001	1.004	1.005	1.005	1.002	1.005	1.005	1.005	1.004	1.009	1.006											
-	138/126		1.001	1.003	1.005	1.004	1.002	1.005	1.008	1.007	1.008	1.005	1.004	1.008	1.005	1.007	1.010										
Age-to-Age (in months)	126/114			1.003	1.005	1.005	1.007	1.005	1.008	1.008	1.010	1.014	1.009	1.007	1.008	1.010	1.008	1.007									
e-to-Age (114/102				1.004	1.007	1.003	1.006	1.006	1.010	1.017	1.015	1.013	1.008	1.012	1.009	1.011	1.012	1.008								
Ag	102/90					1.005	1.008	1.008	1.013	1.010	1.020	1.021	1.020	1.020	1.017	1.017	1.016	1.014	1.013	1.016							
	90/78						1.011	1.013	1.014	1.017	1.016	1.029	1.035	1.029	1.028	1.022	1.021	1.022	1.022	1.021	1.014						
	78/66							1.015	1.022	1.022	1.028	1.032	1.047	1.044	1.040	1.034	1.035	1.030	1.029	1.029	1.027	1.020					
	66/54								1.024	1.035	1.037	1.044	1.059	1.067	1.060	1.057	1.059	1.055	1.046	1.049	1.041	1.043	1.033				
	54/42									1.034	1.066	1.051	1.083	1.089	1.090	1.100	1.106	1.096	1.092	1.083	1.076	1.080	1.071	1.069			
	42/30										1.091	1.117	1.129	1.158	1.171	1.200	1.190	1.199	1.180	1.174	1.161	1.174	1.150	1.145	1.148		
	30/18											1.212	1.336	1.402	1.446	1.472	1.504	1.502	1.487	1.471	1.453	1.464	1.465	1.437	1.429	1.413	
	<u>Accident Year</u>	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	

Incurred Indemnity Loss Development Factors

	426/414	1.001	1.001	1.000																	
	414/402	1.001	1.001	1.001	1.001																
	402/390	1.001	1.000	1.000	1.000	1.001															
	390/378	1.000	1.000	1.000	1.000	1.000	1.001														
	378/366	1.001	1.000	1.000	1.000	1.001	1.000	1.000													
	366/354	1.000	1.001	1.000	1.000	1.001	1.000	1.001	1.000												
	354/342	1.001	1.001	1.001	0.999	1.001	1.000	1.000	1.000	1.001											
~	342/330	1.001	1.000	1.001	1.000	1.001	1.000	1.000	1.001	1.001	1.001										
n months		1.001										1.001									
-		0.999											1.002								
Age	306/294 3					1.002								1.002							
	0.1	1.000													1.002						
		1.000														1.001					
	270/258 2					1.000											1.001				
	258/246 2			1.000	0.999	0.999	1.000	1.000	1.000	1.000	1.001	1.002	1.000	1.000	1.001	1.000	1.001	1.001			
	246/234 2				1.001	1.000	1.000	1.001	1.000	1.000	1.001	1.001	1.001	1.000	1.001	1.000	1.001	1.002	1.001		
	234/222 2					1.001	1.001	1.000	1.001	1.000	1.001	1.001	1.002	0.999	1.000	1.000	1.002	1.000	1.001	1.002	
	222/210 2						1.001	1.001	1.000	1.001	1.000	1.000	1.002	1.002	1.002	1.000	1.001	1.000	1.002	1.001	1.002
	Accident Year 2	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002

Incurred Indemnity Loss Development Factors (Continued)

	<u>210/198</u> 1.010	1.012	1.006	1.003	1.008	1.000	0.996	0.997	0.998	1.004																
	<u>1.0180 2</u> 1.018	1.005	1.008	1.006	1.008	1.002	0.996	0.997	1.001	1.002	1.001															
	<u>186/1/4 1</u> 1.009	1.012	1.017	1.008	1.012	1.010	1.003	0.998	0.999	0.999	0.999	1.002														nd prior.
	<u>1/4/162</u> 1.006	1.022	1.015	1.010	1.010	1.011	1.010	1.002	0.997	1.001	0.999	0.998	1.002													include the paid cost of medical cost containment programs for accident years 2011 and prior.
	1 <u>62/150</u> 1.014	1.025	1.020	1.019	1.010	1.011	1.014	1.019	1.006	0.999	0.998	1.003	1.001	1.001												cident yea
	150/138 1.014	1.017	1.015	1.018	1.020	1.016	1.018	1.015	1.010	1.006	1.003	1.000	1.004	1.004	1.002											ams for ac
(a)	138/126	1.013	1.022	1.024	1.019	1.018	1.019	1.019	1.018	1.016	1.006	1.007	1.003	1.003	1.004	1.009										ient progra
Age-to-Age (in months) (a)	126/114		1.012	1.020	1.032	1.025	1.022	1.032	1.026	1.024	1.024	1.014	1.004	1.006	1.006	1.003	1.005									: containm
-to-Age (ir	114/102			1.018	1.023	1.035	1.022	1.028	1.026	1.033	1.029	1.026	1.014	1.011	1.006	1.007	1.011	1.004								edical cost
Age	102/90				1.028	1.029	1.039	1.041	1.034	1.038	1.036	1.038	1.030	1.025	1.017	1.009	1.011	1.008	1.011							cost of me
	90/78					1.025	1.031	1.041	1.037	1.043	1.052	1.053	1.050	1.036	1.031	1.023	1.017	1.015	1.015	1.009						e the paid
	/8/00						1.028	1.038	1.052	1.050	1.060	1.065	1.055	1.063	1.051	1.042	1.035	1.023	1.021	1.019	1.018					
	66/54							1.041	1.043	1.061	1.071	1.083	1.073	1.074	1.077	1.072	1.058	1.049	1.044	1.026	1.033	1.024				ment fact
	54/42								1.040	1.057	1.099	1.076	1.092	1.101	1.106	1.117	1.096	1.090	1.071	1.061	1.050	1.041	1.044			ss develop
	42/30									1.061	1.103	1.112	1.141	1.150	1.164	1.170	1.184	1.157	1.127	1.107	1.110	1.096	1.069	1.084		nedical los
	30/18										1.181	1.225	1.266	1.293	1.294	1.322	1.347	1.340	1.282	1.257	1.240	1.247	1.213	1.192	1.184	(a) Incurred medical loss development factors
-	<u>Accident Year</u> 1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	(a)

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Incurred Medical Loss Development Factors

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	71	1.000																			
	414/402	0.997	1.000	1.001	0.993																
	402/390	1.000	1.001	0.999	0.999	1.003															
	390/378	1.000	1.000	0.999	1.009	1.003	1.002														
	378/366	1.004	0.997	1.000	0.998	1.001	1.000	1.002													
		1.002							0.999												
	354/342	1.004	1.002	1.004	1.001	1.001	0.999	0.999	0.999	1.001											
	42/330	1.004	1.001	1.003	1.004	1.001	1.001	0.999	0.998	D.999	1.001										
n months	30/318	1.003	1.004	1.005	1.004	1.004	1.003	0.998	1.000	0.999	0.997	1.000									
-to-Age (i	18/306 3	3 1.005	1.001	1.003	1.005	1.003	1.003	1.002	1.001	0.999	1.002	0.999	1.002								
Age	06/294 3	1.003	1.001	1.002	1.007	1.004	1.003	1.000	1.000	1.001	0.999	0.999	0.998	1.003							
		1.007													1.000						
	-	1.001														0.999					
	270/258 2					1.004											1.001				
	258/246 2			1.004	1.001	1.002	1.004	1.006	1.005	1.002	1.004	1.002	1.001	0.999	1.002	0.998	1.004	1.002			
	246/234 2				0.999	1.002	1.003	1.006	1.007	1.004	1.007	1.011	1.006	1.002	0.998	0.998	0.999	0.998	1.001		
	234/222 2					1.005	1.005	1.008	1.005	1.005	0.997	1.013	1.005	1.007	1.001	0.994	0.997	1.000	0.999	0.998	
	222/210 2						1.003	1.006	1.005	1.007	1.007	1.004	1.012	1.002	1.008	0.998	1.000	0.996	0.998	1.004	1.001
	Accident Year	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002

Incurred Medical Loss Development Factors (Continued)

	0/198	.004	.005	.004	.004	900	1.004	.004	.005	.005	.007															
							1.005 1					08														
	186/174	1.004	1.005	1.004	1.006	1.007	1.006	1.006	1.006	1.006	1.007	1.009	1.010													
	174/162	1.006	1.007	1.007	1.007	1.008	1.008	1.008	1.008	1.006	1.009	1.008	1.011	1.009												
	162/150	1.008	1.008	1.008	1.007	1.009	1.008	1.008	1.009	1.009	1.009	1.011	1.011	1.010	1.013											
	150/138	1.008	1.009	1.011	1.010	1.009	1.010	1.010	1.012	1.009	1.014	1.013	1.014	1.014	1.015	1.011										
	138/126		1.011	1.012	1.014	1.014	1.012	1.011	1.013	1.014	1.018	1.017	1.018	1.019	1.016	1.017	1.014									
				1.018	1.016	1.018	1.017	1.014	1.016	1.017	1.022	1.023	1.023	1.024	1.024	1.020	1.021	1.018								
Age-to-Age (in months)	114/102 1				1.023	1.023	1.020	1.021	1.020	1.018	1.025	1.032	1.033	1.027	1.031	1.024	1.027	1.023	1.020							
-	102/90					1.031	1.030	1.027	1.028	1.025	1.028	1.040	1.047	1.042	1.038	1.035	1.037	1.033	1.034	1.027						
	90/78						1.044	1.043	1.041	1.039	1.035	1.044	1.054	1.059	1.056	1.049	1.050	1.047	1.048	1.042	1.034					
	78/66							1.067	1.062	1.058	1.056	1.060	1.068	1.077	1.076	1.072	1.075	1.073	1.069	1.067	1.056	1.052				
	66/54								1.102	1.096	1.091	1.090	1.095	1.110	1.114	1.118	1.118	1.114	1.113	1.108	1.095	1.095	1.082			
	54/42									1.184	1.174	1.160	1.167	1.171	1.182	1.200	1.207	1.201	1.190	1.186	1.182	1.176	1.166	1.148		
	42/30										1.405	1.348	1.337	1.337	1.351	1.386	1.402	1.414	1.394	1.387	1.389	1.396	1.372	1.359	1.338	
	30/18											1.879	1.832	1.910	1.909	1.933	2.012	2.020	2.035	2.019	2.013	2.066	2.056	1.999	1.990	1.933
	Accident Year	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018

Paid Indemnity Loss Development Factors

	المبر																				
	426/414	1.001	1.001	1.000																	
	414/402	1.001	1.000	1.000	1.001																
	402/390	1.001	1.001	1.000	1.000	1.001															
	390/378	1.001	1.000	1.001	1.001	1.001	1.001														
	378/366	1.001	1.000	1.001	1.001	1.001	1.000	1.001													
	366/354	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001												
	354/342	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001											
(1)	342/330	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.001										
in months	330/318	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.000	1.001	1.001	1.001									
e-to-Age (318/306	1.001	1.001	1.001	1.002	2 1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001								
Ag	306/294	1.001	1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.003							
	294/282	1.001	1.001	1.001	1.001	1.001	1.002	1.001	1.001	1.001	1.001	1.001	1.002	1.002	1.002						
	282/270	1.002	1.001	1.001	1.001	1.001	1.002	1.002	1.001	1.001	1.001	1.001	1.002	1.002	1.003	1.003					
	270/258					1.001											1.002				
	258/246			1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.002	1.003	1.003	1.002	1.003	1.002	1.004	1.003			
	246/234				1.001	1.001	1.001	1.001	1.001	1.002	1.002	1.002	1.003	1.002	1.004	1.002	1.003	1.003	1.003		
	234/222					1.002	1.002	1.002	1.001	1.001	1.001	1.003	1.003	1.004	1.004	1.003	1.004	1.003	1.003	1.004	
	222/210						1.002	1.002	1.001	1.002	1.002	1.003	1.004	1.004	1.004	1.004	1.005	1.004	1.004	1.005	1.004
	Accident Year	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002

Paid Indemnity Loss Development Factors (Continued)

7.0.7 1.0.1.	<u>210/198</u> 1.011 1.013		
1.013 1.015 1.016 1.012 1.012 1.012 1.010 1.010	<u>198/186</u> 1.010 1.011	1.011	
1.013 1.015 1.015 1.017 1.012 1.012 1.012 1.012 1.012	<u>186/174</u> 1.013	1.013	
1.016 1.019 1.018 1.018 1.018 1.013 1.013 1.013 1.013	174/162	1.015 1.013 1.013	
1.019 1.022 1.022 1.019 1.016 1.016 1.014 1.013 1.013	<u>162/150</u>	1.017 1.016 1.015	
1.017 1.024 1.022 1.022 1.022 1.022 1.022 1.020 1.014 1.014	150/138	1.019 1.020 1.015	
1.023 1.026 1.026 1.024 1.024 1.024 1.022 1.022 1.022 1.021 1.021 1.021 1.026 1.022	138/126	1.022 1.019 1.017	
1.028 1.031 1.033 1.028 1.028 1.029 1.025 1.025 1.023 1.023	Age-to-Age (in months) <u>114/102 126/114</u>	1.025 1.023 1.025	
1.033 1.036 1.036 1.031 1.036 1.033 1.036 1.038 1.029 1.028 1.028 1.028	<u> </u>	1.030 1.028 1.024	
1.040 1.040 1.042 1.043 1.043 1.043 1.043 1.043 1.043 1.033 1.033 1.033 1.033	4 102/90	1.037 1.037 1.034	
$\begin{array}{c} 1.050\\ 1.050\\ 1.050\\ 1.056\\ 1.$	<u>90/78</u>	1.055 1.055 1.041	
1.065 1.066 1.066 1.068 1.078 1.088 1.088 1.088 1.080 1.080 1.071 1.060	78/66	1.073 1.065 1.065	N 000
1.087 1.087 1.1087 1.112 1.112 1.112 1.112 1.112 1.081	<u>66/54</u>	1.105 1.065	1.083
1,135 1,135 1,135 1,135 1,139 1,140 1,164 1,164 1,164	54/42	211	1.158
1.271 1.328 1.328 1.328 1.328 1.328 1.328 1.328 1.328 1.328 1.328 1.328 1.328 1.328	42/30		1.307 1.280 1.259
1.521 1.530 1.616 1.618 1.618 1.707 1.707 1.707 1.691 1.635	30/18		1.640 1.609 1.609
1999 1999 2000 2000 2003 2013 2013 2015 2013 2014 2015 2015 2015 2015 2015 2015 2015 2015	Adjusted (b) Accident Year 2001 2003	2005 2005 2009 2010 2013 2013 2013 2014	2015 2016 2017 2017

Paid Medical Loss Development Factors

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426/414	1.002 1.002		4 <u>26/414</u> 1.003 1.002
414/402	1.004 1.002 1.002 1.002		
402/390	1.002 1.002 1.003 1.002 1.002		<u>402/390</u> 414/402 1.001 1.002 1.002 1.003 1.003
390/378	1.002 1.003 1.005 1.003 1.002		<u>390/378</u> 1.005 1.002
378/366	1.004 1.003 1.005 1.002 1.004		<u>378/366</u> 1.003 1.005
366/354	1.003 1.003 1.004 1.004 1.002 1.002		<u>366/354</u> 1.003 1.002
354/342	1.004 1.003 1.006 1.003 1.003 1.003 1.003		
s) 342/330	1.004 1.003 1.005 1.003 1.003 1.003 1.003	()	<u>318/306</u> <u>330/318</u> <u>342/330</u> <u>354/342</u> <u>318/306</u> <u>330/318</u> <u>342/330</u> <u>354/342</u> 1.004 1.00
(in months 330/318	1.005 1.005 1.005 1.005 1.003 1.003 1.003 1.003	(in months	1.003 1.003 1.007 1.004
Age-to-Age (in months) 4 318/306 330/318 3		Age-to-Age (in months)	1.006 1.006 1.008 1.003 1.005
Ag 306/294	1.004 1.005 1.005 1.005 1.005 1.004 1.006 1.008	Ag	706/294 1.007 1.009
294/282	1.004 1.003 1.005 1.005 1.005 1.005 1.005 1.005 1.005 1.005		
282/270	1.006 1.005 1.005 1.005 1.005 1.006 1.008 1.008 1.008 1.008 1.008		282/270 294/282 1.006 1.008 1.007 1.007
270/258			<u>270/258</u> 1.009 1.007
258/246			258/246 270/258 1.009 1.007 1.007 1.007
246/234			246/234 1.008 1.010 1.007
234/222			234/222 1.009 1.010
222/210	1.005 1.005 1.005 1.005 1.012 1.012 1.012 1.012 1.012 1.012 1.008 1.008		222/210 234/222 1.009 1.011 1.011 1.010
Unadjusted (a) Accident Year	1983 1985 1986 1987 1990 1993 1993 1993 1993 1993 1998 1998 1998	Adjusted (b)	Adjusted (p) Accident Year 1984 1985 1986 1988 1993 1994 1995 1995 1995 1996 1997 1998 2001 2001 2001

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Paid Loss Development Factors Adjusted for the Impact of Claim Settlement Rate Changes on Later Period Development

1. Reported Closed Indemnity Claim Counts

Accident				Eva	luated as c	of (in month	s)			
Year	<u>270</u>	<u>282</u>	<u>294</u>	<u>306</u>	<u>318</u>	<u>330</u>	<u>342</u>	<u>354</u>	<u>366</u>	<u>378</u>
1989							221,808	221,905	221,971	222,045
1990						247,497	247,614	247,698	247,800	
1991					247,643	247,736	247,866	247,965		
1992				196,456	196,541	196,641	196,730			
1993			154,417	154,520	154,617	154,715				
1994		141,743	141,864	141,978	142,065					
1995	132,722	132,880	133,023	133,141						
1996	130,227	130,383	130,521							
1997	134,780	134,963								
1998	145,098									
1999										
Accident Year	<u>1998</u>	<u>1997</u>	<u>1996</u>	<u>1995</u>	<u>1994</u>	<u>1993</u>	<u>1992</u>	<u>1991</u>	<u>1990</u>	<u>1989</u>
2. Ult. Claim Counts (a)	147,478	137,460	133,198	135,192	143,632	156,012	198,247	249,710	249,120	222,799

3. Ultimate Indemnity Claim Settlement Ratio (b)

Accident				Eval	uated as of	(in months	s)			
Year	<u>270</u>	<u>282</u>	<u>294</u>	<u>306</u>	<u>318</u>	<u>330</u>	<u>342</u>	<u>354</u>	<u>366</u>	<u>378</u>
1989							99.6%	99.6%	99.6%	99.7%
1990						99.3%	99.4%	99.4%	99.5%	
1991					99.2%	99.2%	99.3%	99.3%		
1992				99.1%	99.1%	99.2%	99.2%			
1993			99.0%	99.0%	99.1%	99.2%				
1994		98.7%	98.8%	98.8%	98.9%					
1995	98.2%	98.3%	98.4%	98.5%						
1996	97.8%	97.9%	98.0%							
1997	98.1%	98.2%								
1998	98.4%									

(a) Based on the latest year age-to-age development in indemnity claim counts.

(b) Ratio of closed indemnity claim counts (Item 1) to the estimated ultimate indemnity claim counts (Item 2) for that accident year.

4. Ratio of Incremental Closed Indemnity Claims to Estimated Prior Open Indemnity Claims (c)

Accident				Eva	aluated as c	of (in month	s)			
Year	<u>258-270</u>	<u>270-282</u>	<u>282-294</u>	<u>294-306</u>	<u>306-318</u>	<u>318-330</u>	<u>330-342</u>	<u>342-354</u>	<u>354-366</u>	<u>366-378</u>
1989								9.8%	7.4%	8.9%
1990							7.2%	5.6%	7.2%	
1991						4.5%	6.6%	5.4%		
1992					4.8%	5.9%	5.5%			
1993				6.5%	6.5%	7.0%				
1994			6.4%	6.4%	5.3%					
1995		6.4%	6.2%	5.4%						
1996	3.9%	5.2%	4.9%							
1997	7.2%	6.8%								
1998	8.3%									
1999										
3-Year Average	6.5%	6.2%	5.8%	6.1%	5.5%	5.8%	6.4%	6.9%	7.3%	8.9%
hare of Open on Prior (d)	93.5%	93.8%	94.2%	93.9%	94.5%	94.2%	93.6%	93.1%	92.7%	91.1%

5. Projected Open + IBNR Indemnity Claim Counts (e)

Accident				Eval	uated as of	(in months)			
Year	270	<u>282</u>	<u>294</u>	<u>306</u>	<u>318</u>	<u>330</u>	<u>342</u>	<u>354</u>	<u>366</u>	378
1989										754
1990									1,320	671
1991								1,745	974	974
1992							1,517	913	913	913
1993						1,297	838	838	838	838
1994					1,567	1,082	1,082	1,082	1,082	1,082
1995				2,051	1,504	1,504	1,504	1,504	1,504	1,504
1996			2,677	2,078	2,078	2,078	2,078	2,078	2,078	2,078
1997		2,497	2,064	2,064	2,064	2,064	2,064	2,064	2,064	2,064
1998	2,380	2,089	2,089	2,089	2,089	2,089	2,089	2,089	2,089	2,089
1999	1,924	1,924	1,924	1,924	1,924	1,924	1,924	1,924	1,924	1,924
2018	470	470	470	470	470	470	470	470	470	470
2019	480	480	480	480	480	480	480	480	480	480

(c) Equal to [the difference in ultimate indemnity claim settlement ratios from the prior evaluation (Item 3)] divided by [1.0 less the ultimate indemnity claim settlement ratio from the prior evaluation].

(d) Equal to 1.0 minus the selected ratio of incremental closed indemnity claims to prior open indemnity claims from Item 4.

(e) The italicized diagonal is equal to the Ultimate Indemnity Claim Counts (Item 2) less the Reported Closed Indemnity Claim Counts (Item 1) as of the latest evaluation. The remaining figures are projected based on the italicized diagonal and the Share of Open on Prior from Item 4.

Paid Loss Development Factors Adjusted for the Impact of Claim Settlement Rate Changes on Later Period Development

6. Ratio of Projected Open Claim Counts to Ultimate Claim Counts (f)

Accident				Eval	uated as of	(in months)			
Year	<u>270</u>	<u>282</u>	<u>294</u>	<u>306</u>	<u>318</u>	<u>330</u>	<u>342</u>	<u>354</u>	<u>366</u>	<u>378</u>
1989								0.4%	0.4%	0.3%
1990							0.6%	0.6%	0.5%	0.3%
1991						0.8%	0.7%	0.7%	0.4%	0.4%
1992					0.9%	0.8%	0.8%	0.5%	0.5%	0.5%
1993				1.0%	0.9%	0.8%	0.5%	0.5%	0.5%	0.5%
1994			1.2%	1.2%	1.1%	0.8%	0.8%	0.8%	0.8%	0.8%
1995		1.7%	1.6%	1.5%	1.1%	1.1%	1.1%	1.1%	1.1%	1.1%
1996	2.2%	2.1%	2.0%	1.6%	1.6%	1.6%	1.6%	1.6%	1.6%	1.6%
1997	1.9%	1.8%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%
1998	1.6%	1.4%	1.4%	1.4%	1.4%	1.4%	1.4%	1.4%	1.4%	1.4%
1999	1.3%	1.3%	1.3%	1.3%	1.3%	1.3%	1.3%	1.3%	1.3%	1.3%
2018	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%
2019	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%
3-Year Historical Avg.	1.9%	1.9%	1.6%	1.2%	0.9%	0.8%	0.7%	0.6%	0.5%	0.3%

7. Ratio of Projected Percent Open to Historical Percent Open (g)

Accident				Evalu	uated as of	(in months))			
<u>Year</u>	<u>270</u>	<u>282</u>	<u>294</u>	<u>306</u>	<u>318</u>	<u>330</u>	<u>342</u>	<u>354</u>	<u>366</u>	<u>378</u>
1989										
1990										0.80
1991									0.86	1.15
1992								0.83	1.02	1.36
1993							0.76	0.96	1.19	1.59
1994						0.93	1.07	1.35	1.67	2.23
1995					1.17	1.37	1.58	2.00	2.47	3.29
1996				1.29	1.64	1.92	2.22	2.80	3.46	4.61
1997			0.93	1.24	1.58	1.85	2.14	2.70	3.33	4.44
1998		0.75	0.88	1.17	1.49	1.75	2.02	2.54	3.14	4.19
1999	0.67	0.69	0.80	1.07	1.36	1.60	1.84	2.32	2.87	3.82
2018	0.16	0.16	0.19	0.25	0.32	0.38	0.44	0.55	0.68	0.91
2019	0.16	0.16	0.19	0.26	0.33	0.38	0.44	0.55	0.69	0.91

(f) Equal to the Projected Open + IBNR Indemnity Claim Counts (Item 5) divided by the Ultimate Indemnity Claim Counts (Item 2). The italicized diagonals are based on historical data while the remaining figures are projections.

(g) Equal to the Ratio of Projected Open Claim Counts to Ultimate Claim Counts (Item 6) divided by the three-year historical average.

Paid Loss Development Factors Adjusted for the Impact of Claim Settlement Rate Changes on Later Period Development

				Age-to-Age	Paid Deve	elopment (ir	n months):			
Age	270-282	282-294	<u>294-306</u>	<u>306-318</u>	<u>318-330</u>	<u>330-342</u>	<u>342-354</u>	<u>354-366</u>	<u>366-378</u>	378-390
8. 3-Year Average (h)										
Indemnity	1.003	1.002	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.001
Medical	1.008	1.007	1.007	1.006	1.005	1.004	1.004	1.003	1.004	1.003
<u>9. Adjustment Ratio (i)</u>										
Accident Year 2018	0.66	0.67	0.68	0.70	0.73	0.75	0.78	0.82	0.87	0.96
Accident Year 2019	0.66	0.66	0.68	0.70	0.73	0.75	0.77	0.82	0.87	0.96
10. Adjusted Factors (j)										
Indemnity										
Accident Year 2018	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001
Accident Year 2019	1.002	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001	1.001
Medical										
Accident Year 2018	1.006	1.005	1.005	1.004	1.003	1.003	1.003	1.002	1.003	1.003
Accident Year 2019	1.006	1.005	1.005	1.004	1.003	1.003	1.003	1.002	1.003	1.003

(h) Indemnity development factors are from Exhibit 2.3.2. Medical development factors are from Exhibit 2.4.2 and include adjustments for SB 1160 and changes in pharmaceutical costs.

(i) Equal to the Ratio of Projected Percent Open to Historical Percent Open (Item 7) for the given accident year, with the difference from 1.0 adjusted by 40% to reflect the estimated impact of claim settlement rate changes on later period development.

(j) Equal to the [three year average factors (Item 8) - 1.0] multiplied by the Adjustment Ratio (Item 9), and adding 1.0.

Developed Indemnity Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of June 30, 2020

		Developm	ent Factors	-
	(1)	(2)	(3)	(4)
Accident	Paid Loss			Developed
Year	<u>Ratio (a)</u>	<u>Annual (b)</u>	<u>Cumulative</u>	Loss Ratio
				$(4) = (1) \times (3)$
1987	0.345	1.000	1.005	0.347
1988	0.330	1.000	1.005	0.332
1989	0.342	1.001	1.006	0.344
1990	0.396	1.001	1.007	0.399
1991	0.423	1.001	1.008	0.426
1992	0.348	1.001	1.008	0.351
1993	0.286	1.001	1.009	0.288
1994	0.324	1.001	1.010	0.327
1995	0.467	1.001	1.011	0.472
1996	0.523	1.001	1.012	0.529
1997	0.592	1.001	1.013	0.599
1998	0.641	1.002	1.015	0.651
1999	0.672	1.002	1.017	0.684
2000	0.580	1.003	1.020	0.591
2001	0.479	1.003	1.023	0.491
2002	0.356	1.003	1.027	0.365
2003	0.234	1.004	1.031	0.242
2004	0.139	1.006	1.037	0.145
2005	0.119	1.006	1.043	0.124
2006	0.152	1.009	1.052	0.160
2007	0.209	1.009	1.062	0.222
2008	0.261	1.011	1.074	0.281
2009	0.302	1.013	1.088	0.329
2010	0.287	1.016	1.105	0.318
2011	0.263	1.020	1.127	0.297
2012	0.231	1.020	1.150	0.265
2013	0.193	1.027	1.181	0.228
2014	0.178	1.034	1.221	0.217
2015	0.165	1.044	1.275	0.211
2016	0.145	1.075	1.370	0.199
2017	0.129	1.141	1.564	0.202
2018	0.102	1.353	2.116	0.217
2019	0.060	1.947	4.119	0.248

(a) Based on Exhibit 1.

(b) Based on the methodology used in the January 1, 2021 Pure Premium Rate Filing, updated with June 30, 2020 experience.

Exhibit	3.2
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Developed Medical Loss Ratios Using Selected Loss Development Factors Adjusted for Changes in Claim Settlement Rates Based on Experience as of June 30, 2020

	(1)	(2)	(3) Reform /	(4) Adjusted	(5)
				ent Factors	
		Adjusted			Adjusted
Accident	Paid	Paid			Developed
Year	<u>Loss Ratio (a)</u>	<u>Loss Ratio (b)</u>	<u>Annual (c)</u>	<u>Cumulative (c)</u>	<u>Loss Ratio (d)</u>
					(2) x (4)
1987	0.306	0.271	1.002	1.051	0.285
1988	0.299	0.265	1.002	1.053	0.279
1989	0.318	0.281	1.003	1.057	0.297
1990	0.359	0.318	1.003	1.060	0.337
1991	0.376	0.333	1.002	1.063	0.354
1992	0.310	0.276	1.003	1.066	0.294
1993	0.256	0.227	1.003	1.069	0.243
1994	0.292	0.260	1.003	1.072	0.278
1995	0.430	0.382	1.004	1.077	0.412
1996	0.460	0.409	1.005	1.082	0.442
1997	0.515	0.457	1.005	1.087	0.497
1998	0.612	0.545	1.006	1.093	0.596
1999	0.670	0.597	1.008	1.102	0.658
2000	0.603	0.538	1.009	1.112	0.598
2001	0.532	0.477	1.008	1.121	0.535
2002	0.410	0.368	1.009	1.131	0.416
2003	0.261	0.235	1.010	1.142	0.269
2004	0.176	0.159	1.012	1.155	0.184
2005	0.171	0.155	1.011	1.168	0.181
2006	0.219	0.199	1.013	1.183	0.235
2007	0.305	0.278	1.014	1.200	0.334
2008	0.375	0.344	1.016	1.219	0.419
2009	0.432	0.398	1.018	1.241	0.494
2010	0.419	0.389	1.019	1.265	0.492
2011	0.351	0.329	1.024	1.296	0.427
2012	0.295	0.279	1.024	1.327	0.370
2013	0.232	0.221	1.034	1.372	0.304
2014	0.199	0.193	1.041	1.422	0.275
2015	0.178	0.175	1.054	1.485	0.260
2016	0.156	0.155	1.077	1.585	0.246
2017	0.141	0.141	1.136	1.780	0.251
2018	0.120	0.120	1.267	2.256	0.270
2019	0.080	0.080	1.613	3.639	0.291

(a) Based on Exhibit 1. Paid MCCP costs are excluded from accident years 2011 and subsequent.

(b) Based on experience evaluated as of June 30, 2020. Reflects an adjustment for the pharmaceutical cost reductions to restate the historical medical paid-to-date ratios at a 2018 pharmaceutical cost level.

(c) Based on the methodology used in the January 1, 2021 Pure Premium Rate Filing, updated with June 30, 2020 experience.

(d) The developed medical loss ratios shown were derived based on an adjustment for pharmaceutical cost reductions. They are only for purposes of projecting future medical loss ratios and do not reflect true estimates of ultimate loss ratios for those accident years.

Quarterly Incurred Indemnity Loss Development Factors Through June 30, 2020

Age in											Accide	nt Yea										
Months	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
6/3	2.715	2.755	2.740	2.841	2.834	2.736	2.463	2.417	2.724	2.785	3.031	3.116	3.052	3.238	3.344	3.303	3.209	3.201	3.372	3.200	3.227	2.998
9/6	1.808	1.780	1.784	1.790	1.808	1.776	1.618	1.656	1.776	1.820	1.848	1.904	2.001	1.966	1.940	1.960	1.948	1.945	1.874	1.998	2.017	
12/9	1.530	1.518	1.500	1.520	1.473	1.460	1.355	1.448	1.511	1.510	1.530	1.564	1.632	1.587	1.585	1.570	1.578	1.578	1.580	1.578	1.597	
15/12	1.260	1.268	1.250	1.257	1.238	1.180	1.149	1.189	1.234	1.248	1.293	1.306	1.306	1.303	1.301	1.301	1.313	1.309	1.298	1.298	1.295	
18/15	1.202	1.188	1.184	1.206	1.167	1.101	1.103	1.140	1.158	1.182	1.194	1.197	1.195	1.206	1.178	1.190	1.187	1.189	1.177	1.183	1.188	
21/18	1.140	1.150	1.148	1.153	1.127	1.066	1.096	1.117	1.128	1.139	1.153	1.140	1.146	1.141	1.141	1.132	1.137	1.134	1.138	1.123		
24/21	1.112	1.121	1.111	1.117	1.094	1.045	1.082	1.098	1.106	1.106	1.114	1.119	1.117	1.111	1.104	1.114	1.111	1.104	1.100	1.102		
27/24	1.096	1.093	1.100	1.094	1.073	1.045	1.070	1.082	1.081	1.088	1.089	1.091	1.085	1.087	1.081	1.082	1.087	1.079	1.078	1.071		
30/27	1.069	1.074	1.082	1.064	1.051	1.040	1.054	1.057	1.072	1.075	1.075	1.080	1.071	1.068	1.067	1.074	1.066	1.064	1.059	1.067		
33/30	1.058	1.048	1.062	1.047	1.032	1.036	1.042	1.049	1.053	1.059	1.052	1.064	1.053	1.060	1.047	1.055	1.050	1.047	1.047			
36/33	1.046	1.039	1.046	1.035	1.020	1.029	1.033	1.039	1.043	1.051	1.049	1.049	1.043	1.041	1.043	1.042	1.036	1.037	1.038			
39/36	1.041	1.035	1.038	1.028	1.017	1.027	1.029	1.031	1.033	1.040	1.039	1.039	1.041	1.035	1.031	1.036	1.030	1.028	1.028			
42/39	1.028	1.034	1.030	1.023	1.018	1.020	1.020	1.031	1.033	1.036	1.038	1.035	1.032	1.028	1.031	1.030	1.027	1.026	1.028			
45/42	1.026	1.026	1.020	1.009	1.019	1.018	1.024	1.026	1.028	1.030	1.035	1.027	1.033	1.022	1.024	1.024	1.024	1.021				
48/45	1.020	1.022	1.013	1.008	1.013	1.013	1.021	1.019	1.021	1.024	1.024	1.026	1.023	1.024	1.020	1.020	1.016	1.017				
51/48	1.017	1.018	1.015	1.010	1.016	1.010	1.018	1.021	1.018	1.022	1.023	1.021	1.018	1.017	1.015	1.019	1.015	1.014				
54/51	1.018	1.013	1.009	1.007	1.017	1.009	1.017	1.021	1.020	1.021	1.020	1.020	1.016	1.019	1.015	1.014	1.013	1.015				
57/54	1.017	1.012	1.006	1.008	1.011	1.011	1.018	1.017	1.014	1.018	1.017	1.015	1.014	1.013	1.011	1.014	1.011					
60/57	1.014	1.007	1.005	1.008	1.009	1.011	1.013	1.019	1.016	1.013	1.015	1.012	1.014	1.012	1.012	1.011	1.007					
63/60	1.012	1.007	1.007	1.008	1.008	1.010	1.014	1.013	1.015	1.011	1.014	1.014	1.009	1.012	1.008	1.010	1.007					
66/63	1.009	1.005	1.006	1.011	1.008	1.010	1.013	1.016	1.014	1.015	1.013	1.013	1.009	1.010	1.009	1.008	1.007					
69/66	1.007	1.003	1.005	1.008	1.007	1.011	1.012	1.011	1.010	1.009	1.012	1.007	1.010	1.010	1.007	1.006						
72/69	1.006	1.005	1.005	1.005	1.009	1.009	1.013	1.011	1.009	1.009	1.009	1.010	1.008	1.007	1.007	1.005						
75/72	1.004	1.004	1.005	1.003	1.005	1.007	1.010	1.011	1.010	1.010	1.008	1.007	1.004	1.006	1.007	1.004						
78/75	1.004	1.003	1.007	1.005	1.006	1.006	1.012	1.009	1.010	1.006	1.006	1.006	1.007	1.005	1.006	1.005						
81/78	1.002	1.003	1.004	1.004	1.005	1.006	1.010	1.009	1.007	1.007	1.006	1.006	1.007	1.005	1.005							
84/81	1.003	1.005	1.003	1.006	1.006	1.007	1.008	1.005	1.009	1.006	1.004	1.007	1.004	1.007	1.003							
87/84	1.003	1.002	1.003	1.004	1.002	1.007	1.010	1.007	1.004	1.005	1.006	1.004	1.006	1.004	1.003							
90/87	1.003	1.003	1.003	1.003	1.004	1.008	1.008	1.008	1.008	1.004	1.005	1.005	1.005	1.004	1.004							
93/90	1.002	1.004	1.003	1.002	1.005	1.006	1.008	1.006	1.007	1.006	1.003	1.004	1.005	1.004								
96/93	1.003	1.001	1.004	1.002	1.006	1.006	1.003	1.002	1.003	1.004	1.004	1.003	1.003	1.003								

Quarterly Incurred Medical Loss Development Factors *

Through June 30, 2020

Age in											Accide	nt Yeai										
Months	1999	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	2020
6/3	2.661	2.536	2.624	2.797	2.805	2.671	2.530	2.584	2.662	2.782	2.892	2.992	2.757	2.853	2.843	2.921	2.863	3.019	3.209	2.891	2.830	2.512
9/6	1.733	1.713	1.725	1.768	1.762	1.703	1.670	1.650	1.744	1.717	1.807	1.800	1.827	1.833	1.819	1.840	1.884	1.755	1.740	1.820	1.845	
12/9	1.461	1.463	1.447	1.570	1.425	1.400	1.375	1.453	1.443	1.466	1.454	1.488	1.521	1.484	1.500	1.482	1.451	1.487	1.448	1.459	1.470	
15/12	1.168	1.201	1.207	1.203	1.197	1.132	1.145	1.138	1.182	1.167	1.199	1.206	1.228	1.211	1.207	1.199	1.206	1.215	1.184	1.191	1.183	
18/15	1.116	1.123	1.144	1.151	1.126	1.086	1.087	1.103	1.106	1.126	1.135	1.129	1.141	1.136	1.117	1.114	1.094	1.095	1.087	1.096	1.100	
21/18	1.086	1.101	1.122	1.116	1.093	1.055	1.061	1.073	1.081	1.090	1.097	1.101	1.103	1.085	1.088	1.077	1.082	1.069	1.069	1.064		
24/21	1.072	1.080	1.083	1.082	1.060	1.040	1.052	1.070	1.074	1.067	1.074	1.080	1.080	1.067	1.064	1.055	1.059	1.057	1.046	1.044		
27/24	1.061	1.070	1.080	1.075	1.042	1.034	1.048	1.055	1.058	1.053	1.071	1.066	1.072	1.058	1.048	1.046	1.048	1.040	1.036	1.030		
30/27	1.052	1.058	1.070	1.051	1.038	1.039	1.049	1.046	1.054	1.057	1.048	1.063	1.052	1.046	1.037	1.044	1.037	1.032	1.028	1.036		
33/30	1.047	1.051	1.059	1.035	1.018	1.032	1.030	1.041	1.045	1.045	1.051	1.055	1.045	1.046	1.031	1.033	1.033	1.026	1.029			
36/33	1.042	1.035	1.040	1.029	1.016	1.024	1.034	1.042	1.033	1.042	1.040	1.041	1.037	1.028	1.026	1.027	1.021	1.021	1.020			
39/36	1.032	1.034	1.037	1.018	1.012	1.028	1.025	1.027	1.029	1.033	1.031	1.040	1.039	1.027	1.021	1.023	1.022	1.011	1.018			
42/39	1.031	1.036	1.026	1.019	1.013	1.017	1.020	1.025	1.035	1.036	1.037	1.037	1.031	1.022	1.026	1.022	1.017	1.010	1.015			
45/42	1.033	1.032	1.023	1.012	1.019	1.033	1.021	1.025	1.029	1.026	1.030	1.028	1.027	1.021	1.018	1.017	1.015	1.011				
48/45	1.023	1.026	1.017	1.008	1.013	1.025	1.018	1.022	1.025	1.029	1.034	1.022	1.023	1.020	1.018	1.014	1.008	1.012				
51/48	1.020	1.024	1.014	1.009	1.013	1.018	1.015	1.020	1.021	1.021	1.026	1.024	1.019	1.014	1.013	1.010	1.008	1.008				
54/51	1.027	1.017	1.016	1.010	1.012	1.021	1.019	1.022	1.022	1.027	1.023	1.019	1.018	1.015	1.011	1.009	1.009	1.012				
57/54	1.024	1.014	1.007	1.011	1.017	1.020	1.018	1.019	1.019	1.023	1.020	1.017	1.018	1.013	1.007	1.009	1.007					
60/57	1.021	1.015	1.009	1.008	1.014	1.020	1.019	1.018	1.017	1.019	1.016	1.015	1.014	1.012	1.007	1.007	1.005					
63/60	1.020	1.013	1.012	1.008	1.016	1.015	1.021	1.015	1.018	1.016	1.020	1.015	1.009	1.009	1.005	1.008	1.005					
66/63	1.016	1.010	1.012	1.015	1.013	1.015	1.022	1.019	1.018	1.017	1.015	1.010	1.008	1.008	1.006	1.010	1.006					
69/66	1.013	1.006	1.008	1.016	1.018	1.015	1.023	1.017	1.017	1.015	1.014	1.010	1.008	1.008	1.005	1.008						
72/69	1.009	1.007	1.009	1.015	1.010	1.014	1.015	1.013	1.014	1.012	1.011	1.010	1.007	1.005	1.005	1.002						
75/72	1.008	1.006	1.008	1.010	1.009	1.012	1.012	1.011	1.018	1.013	1.008	1.006	1.001	1.003	1.006	1.003						
78/75	1.012	1.008	1.012	1.010	1.011	1.018	1.013	1.012	1.012	1.010	1.008	1.008	1.006	1.005	1.003	1.005						
81/78	1.006	1.006	1.009	1.010	1.014	1.018	1.017	1.016	1.009	1.009	1.005	1.006	1.006	1.005	1.004							
84/81	1.006	1.009	1.014	1.009	1.007	1.012	1.011	1.008	1.010	1.008	1.007	1.005	1.001	1.003	1.002							
87/84	1.008	1.008	1.010	1.009	1.010	1.012	1.014	1.012	1.008	1.007	1.004	1.003	1.001	1.002	1.002							
90/87	1.005	1.008	1.008	1.009	1.012	1.009	1.009	1.013	1.008	1.006	1.006	1.003	1.006	1.006	1.001							
93/90	1.007	1.015	1.009	1.011	1.010	1.011	1.012	1.009	1.009	1.007	1.002	1.003	1.002	1.004								
96/93	1.007	1.010	1.012	1.008	1.010	1.011	1.009	1.005	1.006	1.005	1.003	1.002	1.001	1.003								

Source: WCIRB accident year experience calls

* Incurred medical loss development factors include the paid cost of medical cost containment programs (MCCP) for accident years 2011 and prior.

Quarterly Paid Indemnity Loss Development Factors

Through June 30, 2020

Age in											Accide	nt Yea	-									
Months	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
6/3	4.024	4.170	4.461	4.720	4.908	4.745	4.512	4.376	4.495	4.553	4.807	4.911	4.722	4.854	5.099	5.076	5.056	5.087	5.272	4.987	5.081	5.057
9/6	2.367	2.283	2.369	2.443	2.424	2.399	2.303	2.259	2.375	2.377	2.398	2.452	2.432	2.484	2.462	2.462	2.484	2.456	2.446	2.538	2.505	
12/9	1.806	1.839	1.855	1.897	1.876	1.841	1.774	1.812	1.834	1.810	1.825	1.861	1.869	1.877	1.866	1.879	1.910	1.882	1.892	1.891	1.903	
15/12	1.536	1.538	1.552	1.550	1.516	1.491	1.456	1.482	1.488	1.481	1.507	1.532	1.539	1.506	1.539	1.540	1.559	1.571	1.544	1.527	1.522	
18/15	1.399	1.395	1.401	1.403	1.379	1.331	1.306	1.306	1.327	1.332	1.343	1.355	1.361	1.361	1.353	1.364	1.372	1.366	1.358	1.353	1.340	
21/18	1.298	1.303	1.303	1.311	1.297	1.241	1.217	1.233	1.235	1.243	1.259	1.257	1.261	1.261	1.263	1.267	1.264	1.256	1.260	1.248		
24/21	1.257	1.256	1.258	1.260	1.244	1.183	1.181	1.195	1.191	1.194	1.206	1.209	1.215	1.213	1.204	1.216	1.211	1.206	1.205	1.206		
27/24	1.199	1.203	1.200	1.205	1.186	1.140	1.142	1.151	1.149	1.153	1.162	1.165	1.168	1.164	1.159	1.170	1.176	1.161	1.159	1.152		
30/27	1.161	1.165	1.175	1.172	1.161	1.122	1.117	1.126	1.129	1.130	1.141	1.141	1.137	1.134	1.141	1.147	1.142	1.137	1.131	1.116		
33/30	1.125	1.130	1.142	1.136	1.123	1.097	1.096	1.100	1.101	1.108	1.114	1.116	1.112	1.111	1.111	1.115	1.107	1.104	1.105			
36/33	1.103	1.103	1.115	1.111	1.097	1.085	1.081	1.080	1.084	1.092	1.094	1.098	1.091	1.091	1.096	1.092	1.089	1.088	1.083			
39/36	1.081	1.081	1.092	1.087	1.072	1.070	1.066	1.064	1.067	1.074	1.078	1.077	1.073	1.075	1.074	1.075	1.071	1.068	1.064			
42/39	1.071	1.077	1.080	1.073	1.063	1.059	1.058	1.058	1.062	1.067	1.067	1.071	1.070	1.065	1.064	1.066	1.062	1.059	1.050			
45/42	1.054	1.063	1.064	1.056	1.049	1.047	1.049	1.047	1.051	1.058	1.059	1.057	1.055	1.054	1.052	1.050	1.050	1.045				
48/45	1.050	1.055	1.053	1.046	1.044	1.041	1.044	1.043	1.047	1.049	1.051	1.050	1.048	1.048	1.048	1.045	1.041	1.040				
51/48	1.038	1.043	1.044	1.036	1.035	1.033	1.036	1.036	1.037	1.042	1.042	1.043	1.039	1.038	1.038	1.039	1.035	1.031				
54/51	1.038	1.036	1.037	1.034	1.035	1.030	1.028	1.035	1.036	1.038	1.041	1.038	1.036	1.036	1.033	1.032	1.031	1.024				
57/54	1.033	1.037	1.030	1.028	1.026	1.025	1.028	1.030	1.032	1.033	1.033	1.032	1.033	1.028	1.027	1.028	1.025					
60/57	1.030	1.027	1.026	1.024	1.024	1.024	1.024	1.028	1.029	1.029	1.032	1.027	1.030	1.028	1.025	1.025	1.023					
63/60	1.026	1.024	1.021	1.022	1.019	1.019	1.021	1.023	1.025	1.025	1.024	1.026	1.025	1.025	1.021	1.021	1.018					
66/63	1.023	1.023	1.021	1.019	1.019	1.019	1.020	1.025	1.025	1.025	1.025	1.023	1.022	1.022	1.018	1.018	1.014					
69/66	1.021	1.020	1.017	1.016	1.017	1.016	1.021	1.020	1.020	1.020	1.022	1.020	1.019	1.022	1.017	1.014						
72/69	1.016	1.018	1.016	1.016	1.015	1.017	1.015	1.020	1.019	1.019	1.019	1.019	1.019	1.016	1.014	1.016						
75/72	1.016	1.015	1.014	1.012	1.012	1.013	1.015	1.019	1.018	1.016	1.016	1.017	1.015	1.014	1.012	1.012						
78/75	1.014	1.012	1.013	1.012	1.011	1.012	1.015	1.017	1.016	1.015	1.016	1.016	1.015	1.013	1.011	1.009						
81/78	1.013	1.011	1.012	1.011	1.010	1.012	1.015	1.015	1.016	1.015	1.015	1.013	1.012	1.011	1.010							
84/81	1.011	1.013	1.010	1.010	1.009	1.011	1.013	1.015	1.014	1.013	1.012	1.013	1.013	1.011	1.010							
87/84	1.010	1.008	1.010	1.009	1.008	1.009	1.012	1.014	1.013	1.010	1.012	1.010	1.011	1.010	1.007							
90/87	1.009	1.010	1.009	1.008	1.008	1.011	1.012	1.013	1.012	1.011	1.010	1.010	1.010	1.009	1.007							
93/90	1.009	1.008	1.008	1.007	1.008	1.012	1.011	1.011	1.012	1.010	1.010	1.009	1.009	1.008								
96/93	1.009	1.006	1.007	1.007	1.007	1.008	1.011	1.011	1.008	1.010	1.010	1.009	1.010	1.007								

Quarterly Paid Medical Loss Development Factors *

Through June 30, 2020

Age in											Accide	nt Yeai	r									
Months	1999	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	2020
6/3	5.955	5.518	6.168	7.221	7.127	7.617	5.563	5.308	5.615	6.579	6.101	6.048	5.854	5.989	6.284	5.604	5.720	5.897	5.433	5.460	4.984	4.485
9/6	2.406	2.356	2.432	2.694	2.577	2.483	2.236	2.348	2.381	2.348	2.375	2.361	2.327	2.398	2.498	2.428	2.287	2.326	2.248	2.351	2.287	
12/9	1.739	1.749	1.857	1.882	1.825	1.759	1.666	1.716	1.765	1.731	1.723	1.756	1.746	1.763	1.736	1.750	1.705	1.752	1.737	1.719	1.796	
15/12	1.490	1.514	1.547	1.554	1.510	1.437	1.423	1.429	1.444	1.413	1.429	1.445	1.472	1.446	1.443	1.460	1.454	1.479	1.434	1.425	1.432	
18/15	1.267	1.286	1.310	1.330	1.295	1.243	1.230	1.227	1.259	1.243	1.259	1.268	1.282	1.284	1.263	1.265	1.278	1.263	1.250	1.245	1.231	
21/18	1.168	1.192	1.219	1.211	1.179	1.153	1.151	1.163	1.173	1.170	1.178	1.182	1.187	1.192	1.193	1.192	1.189	1.173	1.170	1.173		
24/21	1.124	1.149	1.159	1.154	1.125	1.115	1.118	1.127	1.133	1.132	1.137	1.144	1.153	1.154	1.148	1.146	1.146	1.141	1.131	1.143		
27/24	1.108	1.121	1.128	1.123	1.093	1.090	1.093	1.106	1.107	1.110	1.112	1.119	1.120	1.123	1.122	1.122	1.124	1.111	1.111	1.108		
30/27	1.088	1.101	1.108	1.103	1.077	1.084	1.087	1.097	1.100	1.100	1.106	1.107	1.111	1.109	1.111	1.111	1.105	1.100	1.092	1.083		
33/30	1.072	1.086	1.089	1.077	1.063	1.071	1.065	1.081	1.083	1.086	1.092	1.094	1.093	1.094	1.090	1.089	1.082	1.082	1.077			
36/33	1.066	1.069	1.076	1.061	1.055	1.062	1.062	1.071	1.072	1.072	1.077	1.083	1.082	1.078	1.080	1.076	1.071	1.067	1.065			
39/36	1.059	1.060	1.061	1.049	1.044	1.053	1.056	1.057	1.059	1.061	1.066	1.071	1.066	1.069	1.065	1.064	1.061	1.055	1.054			
42/39	1.049	1.055	1.054	1.041	1.044	1.049	1.054	1.055	1.058	1.059	1.061	1.068	1.063	1.062	1.057	1.059	1.057	1.048	1.040			
45/42	1.045	1.047	1.044	1.036	1.037	1.040	1.047	1.048	1.049	1.054	1.053	1.056	1.056	1.053	1.051	1.045	1.044	1.042				
48/45	1.039	1.044	1.037	1.032	1.035	1.037	1.043	1.043	1.046	1.047	1.050	1.051	1.046	1.045	1.046	1.041	1.040	1.038				
51/48	1.035	1.037	1.034	1.031	1.030	1.033	1.037	1.036	1.036	1.039	1.041	1.043	1.040	1.039	1.038	1.037	1.032	1.031				
54/51	1.036	1.032	1.027	1.030	1.029	1.034	1.034	1.035	1.035	1.036	1.042	1.038	1.035	1.035	1.034	1.032	1.029	1.023				
57/54	1.030	1.027	1.024	1.024	1.024	1.029	1.031	1.034	1.031	1.033	1.038	1.034	1.034	1.031	1.028	1.026	1.025					
60/57	1.028	1.026	1.021	1.023	1.026	1.028	1.029	1.028	1.032	1.032	1.035	1.030	1.030	1.030	1.023	1.022	1.021					
63/60	1.025	1.022	1.019	1.019	1.020	1.024	1.024	1.024	1.024	1.027	1.027	1.026	1.027	1.025	1.021	1.022	1.019					
66/63	1.021	1.020	1.020	1.018	1.021	1.023	1.024	1.026	1.026	1.029	1.029	1.024	1.028	1.023	1.021	1.018	1.015					
69/66	1.022	1.019	1.018	1.016	1.019	1.021	1.023	1.023	1.021	1.024	1.024	1.022	1.020	1.020	1.017	1.016						
72/69	1.018	1.016	1.017	1.018	1.016	1.021	1.021	1.022	1.022	1.023	1.021	1.020	1.019	1.016	1.015	1.017						
75/72	1.016	1.014	1.015	1.015	1.014	1.018	1.020	1.019	1.019	1.018	1.018	1.018	1.015	1.015	1.013	1.014						
78/75	1.015	1.014	1.015	1.016	1.015	1.016	1.018	1.017	1.022	1.019	1.018	1.017	1.017	1.015	1.013	1.011						
81/78	1.014	1.013	1.014	1.013	1.014	1.018	1.018	1.015	1.019	1.018	1.015	1.015	1.013	1.012	1.011							
84/81	1.012	1.013	1.012	1.012	1.013	1.016	1.016	1.015	1.018	1.015	1.015	1.015	1.013	1.013	1.010							
87/84	1.011	1.010	1.012	1.012	1.012	1.014	1.013	1.015	1.017	1.013	1.013	1.011	1.012	1.010	1.008							
90/87	1.012	1.011	1.013	1.012	1.013	1.015	1.013	1.015	1.013	1.013	1.012	1.011	1.012	1.009	1.008							
93/90			1.012																			
96/93	1.010	1.008	1.010	1.010	1.009	1.013	1.015	1.016	1.011	1.012	1.010	1.009	1.009	1.009								

Source: WCIRB accident year experience calls

* Paid medical loss development factors include the paid cost of medical cost containment programs (MCCP) for accident years 2011 and prior.

Reported Indemnity Claim Count Development

Accident								Develo	pment							
Year	<u>6-18</u>	<u>18-30</u>	<u>30-42</u>	<u>42-54</u>	<u>54-66</u>	<u>66-78</u>	<u>78-90</u>	<u>90-102</u>	<u>102-114</u>	<u>114-126</u>	<u>126-138</u>	<u>138-150</u>	<u>150-162</u>	<u>162-174</u>	<u>174-186</u>	<u>186-198</u>
1995																1.000
1996															1.000	1.000
1997														1.000	1.000	1.000
1998													1.000	1.000	1.000	1.000
1999												1.000	1.000	1.000	1.000	1.000
2000											1.000	1.000	1.001	1.000	1.000	1.000
2001										1.000	1.000	1.000	1.000	1.000	1.000	1.000
2002									1.000	0.999	1.000	1.000	1.000	1.000	1.000	1.000
2003								0.999	0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000
2004							0.999	0.999	1.000	1.000	1.000	1.001	1.000	1.000	1.000	1.000
2005						1.001	1.001	1.000	1.000	1.000	1.001	1.000	1.000	1.000	1.000	
2006					1.001	1.000	1.001	1.000	1.000	1.001	1.000	1.000	1.000	1.000		
2007				1.005	1.003	1.002	1.000	1.000	1.001	1.000	1.000	1.000	1.000			
2008			1.013	1.008	1.003	1.002	1.001	1.002	1.001	1.000	1.000	1.000				
2009		1.050	1.018	1.008	1.004	1.002	1.003	1.001	1.000	1.000	1.000					
2010	2.831	1.058	1.018	1.008	1.005	1.004	1.002	1.001	1.000	1.000						
2011	2.900	1.068	1.019	1.009	1.006	1.002	1.001	1.000	1.000							
2012	2.937	1.073	1.020	1.011	1.004	1.002	1.001	1.000								
2013	2.982	1.065	1.021	1.007	1.003	1.001	1.002									
2014	2.915	1.074	1.014	1.006	1.003	1.001										
2015	2.996	1.060	1.010	1.004	1.003											
2016	2.908	1.063	1.012	1.004												
2017	2.822	1.052	1.013													
2018	2.880	1.055														
2019	2.936															
								Latao	Veer							
	Age-to-Ag							Latest	l real							
	2.936	<u>e</u> 1.055	1.013	1.004	1.003	1.001	1.002	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
	Age-to-Ult		1.013	1.004	1.005	1.001	1.002	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000
	3.179	1.083	1.027	1.014	1.009	1.006	1.005	1.004	1.003	1.003	1.002	1.002	1.002	1.002	1.002	1.002
	5.179	1.000	1.021	1.014	1.003	1.000	1.005	1.004	1.003	1.003	1.002	1.002	1.002	1.002	1.002	1.002

Quarterly Reported Indemnity Claim Count Development Factors

Accident							De	velopmen	t						
Year	<u>3-6</u>	<u>6-9</u>	<u>9-12</u>	<u>12-15</u>	<u>15-18</u>	18-21	<u>21-24</u>	<u>24-27</u>	27-30	<u>30-33</u>	<u>33-36</u>	<u>36-39</u>	<u>39-42</u>	<u>42-45</u>	45-48
2008	2.539	1.651	1.336	1.093	1.025	1.015	1.010	1.008	1.006	1.004	1.003	1.003	1.002	1.003	1.002
2009	2.681	1.683	1.382	1.109	1.036	1.021	1.012	1.009	1.007	1.007	1.005	1.004	1.003	1.002	1.002
2010	2.688	1.708	1.407	1.124	1.037	1.021	1.015	1.011	1.008	1.005	1.005	1.003	1.004	1.003	1.001
2011	2.691	1.738	1.424	1.123	1.041	1.026	1.018	1.010	1.010	1.006	1.005	1.004	1.004	1.003	1.002
2012	2.749	1.727	1.420	1.123	1.050	1.028	1.018	1.012	1.010	1.007	1.004	1.004	1.003	1.007	1.001
2013	2.821	1.739	1.421	1.138	1.045	1.027	1.016	1.010	1.009	1.013	1.003	1.003	1.003	1.001	1.002
2014	2.778	1.723	1.421	1.130	1.045	1.037	1.015	1.010	1.008	1.004	1.003	1.003	1.003	1.002	1.002
2015	2.817	1.781	1.414	1.135	1.045	1.023	1.014	1.014	1.008	1.005	1.003	1.003	1.002	1.002	1.002
2016	2.733	1.717	1.410	1.149	1.047	1.027	1.018	1.012	1.010	1.006	1.004	1.003	1.002	1.002	1.002
2017	2.893	1.696	1.423	1.134	1.042	1.026	1.014	1.009	1.008	1.005	1.004	1.003	1.003		
2018	2.826	1.732	1.414	1.139	1.045	1.023	1.017	1.010	1.008						
2019	2.782	1.751	1.424	1.138	1.034										
2020	2.619														

Reported Indemnity Claim Settlement Ratios

Accident							E	Evaluated	as of (in	months):							
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>	<u>126</u>	<u>138</u>	<u>150</u>	<u>162</u>	<u>174</u>	<u>186</u>	<u>198</u>
1995																	97.8%
1996																97.1%	97.3%
1997															97.0%	97.2%	97.4%
1998														96.8%	97.1%	97.4%	97.6%
1999													96.6%	97.0%	97.3%	97.6%	97.8%
2000												95.7%	96.2%	96.7%	97.2%	97.5%	97.7%
2001											94.0%	94.9%	95.7%	96.3%	96.8%	97.2%	97.5%
2002										93.1%	94.3%	95.3%	96.1%	96.7%	97.1%	97.6%	97.9%
2003									91.5%	93.2%	94.5%	95.5%	96.1%	96.7%	97.3%	97.7%	98.1%
2004								89.5%	91.6%	93.4%	94.9%	95.8%	96.4%	97.0%	97.5%	98.0%	98.3%
2005							87.1%	89.8%	92.0%	93.8%	95.0%	95.9%	96.7%	97.3%	97.8%	98.2%	
2006						83.2%	86.9%	89.7%	92.2%	93.7%	95.0%	96.0%	96.8%	97.4%	97.9%		
2007					77.2%	82.6%	86.7%	90.1%	92.4%	94.1%	95.4%	96.4%	97.1%	97.7%			
2008				67.2%	75.9%	82.1%	87.0%	90.2%	92.8%	94.4%	95.6%	96.7%	97.3%				
2009			53.1%	65.8%	75.0%	81.9%	86.7%	90.4%	92.8%	94.6%	95.9%	96.8%					
2010		39.0%	54.0%	66.8%	76.8%	83.4%	88.2%	91.5%	93.8%	95.4%	96.5%						
2011	16.4%	39.5%	54.6%	68.1%	77.9%	84.5%	89.1%	92.4%	94.6%	95.9%							
2012	16.0%	39.5%	55.8%	69.7%	79.2%	85.9%	90.4%	93.4%	95.2%								
2013	16.2%	39.2%	57.0%	71.0%	81.1%	87.6%	91.7%	94.3%									
2014	15.2%	39.9%	57.8%	72.6%	82.8%	88.8%	92.4%										
2015	15.2%	40.5%	60.1%	75.1%	84.7%	89.9%											
2016	15.8%	42.9%	62.8%	77.6%	85.7%												
2017	16.8%	45.1%	65.4%	78.4%													
2018	18.0%	45.6%	64.5%														
2019	18.1%	44.6%															
2020	20.8%																

	Change in Statewide		Iumber Change in Statewide Incremental Number of Medical-Only Claims			
	of Indemn				,	
	Change in	Change in		Change in	Change in	
	•	4-Quarter Increment			4-Quarter Increment	
Calendar	from Same Quarter	from Same Quarter	from	n Same Quarter	from Same Quarter	
Quarter	at Prior	at Prior		at Prior	at Prior	
Evaluation	<u>Calendar Year</u>	<u>Calendar Year</u>	<u>C</u>	alendar Year	<u>Calendar Year</u>	
3/31/2015	-2.3%	-0.4%		4.2%	0.2%	
6/30/2015	2.4%	0.2%		2.7%	2.4%	
9/30/2015	18.4%	4.8%		8.2%	4.3%	
12/31/2015	2.7%	5.5%		0.7%	4.0%	
3/31/2016	5.0%	7.3%		6.3%	4.5%	
6/30/2016	2.7%	7.3%		4.6%	5.0%	
9/30/2016	-13.7%	-1.6%		-3.6%	1.7%	
12/31/2016	0.3%	-2.2%		-1.3%	1.2%	
3/31/2017	3.8%	-2.4%		1.3%	0.1%	
6/30/2017	3.8%	-2.1%		6.3%	0.6%	
9/30/2017	0.9%	2.2%		5.2%	3.0%	
12/31/2017	2.1%	2.6%		13.2%	6.5%	
3/31/2018	-3.1%	0.9%		3.2%	7.0%	
6/30/2018	-1.9%	-0.5%		-1.4%	5.0%	
9/30/2018	7.4%	1.1%		10.1%	6.3%	
12/31/2018	3.6%	1.5%		5.0%	4.3%	
3/31/2019	4.4%	3.3%		3.6%	4.4%	
6/30/2019	2.7%	4.5%		7.4%	6.6%	
9/30/2019	2.1%	3.2%		-3.1%	3.0%	
12/31/2019	5.7%	3.7%		2.0%	2.2%	
3/31/2020	2.2%	3.2%		-5.2%	0.2%	
6/30/2020	-9.8%	0.0%		-32.6%	-9.5%	

Accident				Evalu	lated as c	of (in mon	ths):			
Year	6	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	102	114
1995	-			_						14,468
1996									16,743	16,817
1997								19,149	19,234	19,178
1998							20,865	21,075	21,089	21,229
1999						22,721	23,128	23,184	23,373	23,491
2000					22,706	23,313	23,448	23,765	23,992	24,131
2001				22,948	24,076	24,515	25,111	25,474	25,816	25,983
2002			19,304	21,670	22,266	23,073	23,598	24,003	24,252	24,512
2003		14,093	18,992	20,625	22,024	22,887	23,560	23,976	24,473	24,916
2004	9,430	12,439	14,937	16,763	17,625	18,427	19,029	19,605	20,031	20,345
2005	7,770	9,616	12,722	14,340	15,545	16,441	17,208	17,805	18,156	18,392
2006	7,378	9,926	13,701	15,748	17,108	18,225	19,010	19,494	19,862	20,020
2007	7,130	10,511	14,840	17,240	18,714	19,787	20,550	21,097	21,437	21,658
2008	6,998	11,334	16,063	19,041	20,773	21,893	22,558	23,019	23,362	23,547
2009 2010	7,240 7,126	11,765 11,683	16,849 16,498	19,684 19,439	21,589 21,089	22,695 22,142	23,427 22,722	23,855 23,189	24,208 23,497	24,465 23,770
2010	6,992	12,145	16,874	19,439	20,947	22,142	22,722	23,189	23,497	23,263
2012	7,321	12,190	16,558	18,995	20,347	21,278	21,851	22,287	22,622	20,200
2012	7,540	12,086	16,464	18,694	19,978	20,733	21,267	21,540	22,022	
2014	7,499	12,263	16,722	19,358	20,789	21,612	22,018	2.,0.0		
2015	7,883	12,611	17,427	19,837	21,160	21,789	,• • •			
2016	7,748	12,745	17,215	19,469	20,721					
2017	8,084	12,943	17,564	19,911						
2018	8,173	13,733	18,401							
2019	8,530	14,403								
2020	9,538									
Accident					Annual (Change				
Year	6	<u>18</u>	<u>30</u>	42	<u>54</u>	66	<u>78</u>	90	102	114
1996										16.2%
1997									14.9%	14.0%
1998								10.1%	9.6%	10.7%
1999							10.8%	10.0%	10.8%	10.7%
2000						2.6%	1.4%	2.5%	2.6%	2.7%
2001					6.0%	5.2%	7.1%	7.2%	7.6%	7.7%
2002				-5.6%	-7.5%	-5.9%	-6.0%	-5.8%	-6.1%	-5.7%
2003			-1.6%	-4.8%	-1.1%	-0.8%	-0.2%	-0.1%	0.9%	1.6%
2004	47.00/	-11.7%	-21.4%	-18.7%	-20.0%	-19.5%	-19.2%	-18.2%	-18.2%	-18.3%
2005	-17.6%	-22.7% 3.2%	-14.8%	-14.5% 9.8%	-11.8%	-10.8%	-9.6%	-9.2%	-9.4%	-9.6%
2006 2007	-5.0% -3.4%	5.2% 5.9%	7.7% 8.3%	9.8% 9.5%	10.1% 9.4%	10.8% 8.6%	10.5% 8.1%	9.5% 8.2%	9.4% 7.9%	8.9% 8.2%
2007	-3.4 %	5.9 <i>%</i> 7.8%	8.2%	9.5 <i>%</i> 10.4%	9.4 % 11.0%	10.6%	9.8%	9.1%	9.0%	8.2 <i>%</i> 8.7%
2008	3.5%	3.8%	4.9%	3.4%	3.9%	3.7%	9.8 <i>%</i> 3.9%	3.6%	9.0 <i>%</i> 3.6%	3.9%
2009	-1.6%	-0.7%	-2.1%	-1.2%	-2.3%	-2.4%	-3.0%	-2.8%	-2.9%	-2.8%
2010	-1.9%	4.0%	2.3%	-0.2%	-0.7%	-1.7%	-1.7%	-1.7%	-1.8%	-2.1%
2012	4.7%	0.4%	-1.9%	-2.1%	-2.8%	-2.2%	-2.2%	-2.2%	-2.0%	
2013	3.0%	-0.9%	-0.6%	-1.6%	-1.9%	-2.6%	-2.7%	-3.4%		
2014	-0.6%	1.5%	1.6%	3.6%	4.1%	4.2%	3.5%			
2015	5.1%	2.8%	4.2%	2.5%	1.8%	0.8%				
2016	-1.7%	1.1%	-1.2%	-1.9%	-2.1%					
2017	4.3%	1.6%	2.0%	2.3%						
2018	1.1%	6.1%	4.8%							
2019	4.4%	4.9%								
2020	11.8%									
					nual Tren					
All-Year	0.7%	1.2%	0.7%	0.1%	-0.1%	-0.3%	-0.2%	0.1%	0.8%	1.6%
R^2	0.137	0.305	0.092	0.003	0.003	0.017	0.011	0.003	0.106	0.254
5-Year	4.8%	3.5%	2.0%	1.3%	0.9%	0.2%	-1.1%	-2.4%	-1.1%	1.5%

*Trend is based on an exponential distribution.

0.816

0.687

0.877 0.910

 R^2

Source: WCIRB quarterly calls for experience

0.450 0.020 0.510 0.988

0.506

0.282

Average Incurred Medical Loss per Reported Claim As of June 30, 2020

Accident				Evalu	ated as o	f (in mon	:hs):			
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	66	78	<u>90</u>	<u>102</u>	<u>114</u>
1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020	4,400 4,675 4,845 4,966 5,154 5,151 5,151 5,211 5,383 5,611 5,593 5,552 6,509	5,101 5,713 6,335 6,553 6,820 6,922 6,921 6,667 6,667 6,664 6,785 6,650 7,012 7,034	5,729 6,437 7,214 8,156 8,506 8,529 8,375 7,956 8,002 7,966 7,720 8,102	5,816 6,473 7,356 8,338 9,449 9,975 9,951 9,448 9,141 8,743 8,743 8,742 8,445 8,307	6,614 6,239 7,048 8,065 9,196 10,506 10,837 10,735 10,059 9,640 9,141 9,028 8,776	8,499 7,077 6,751 7,545 8,645 9,880 11,185 11,417 11,197 10,455 9,864 9,418 9,219	9,164 8,914 7,496 9,179 10,344 11,628 11,780 11,414 10,660 10,036 9,572	9,062 9,507 9,304 7,864 7,564 8,344 9,489 10,652 11,876 11,947 11,560 10,806 10,112	7,988 9,448 9,839 9,665 8,169 7,844 8,577 9,719 10,819 11,974 12,060 11,627 10,914	7,413 8,162 9,724 10,109 9,977 8,408 8,688 9,820 10,884 12,048 12,174 11,651
Accident					Annual (Change				
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	54	66	<u>78</u>	<u>90</u>	<u>102</u>	114
2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020	6.3% 3.6% 2.5% 3.8% -0.1% 0.0% 1.1% 3.3% 4.2% -0.3% -0.7% 17.2%	12.0% 10.9% 3.4% 4.1% 1.5% 0.0% -3.7% -0.7% 2.4% -2.0% 5.4% 0.3%	12.3% 12.1% 13.1% 4.3% 2.9% -2.5% -1.8% -5.0% 0.6% -0.5% -3.1% 5.0%	11.3% 13.6% 13.3% 5.6% -0.2% -5.1% -3.3% -4.3% -0.5% -3.0% -1.6%	-5.7% 13.0% 14.4% 14.0% 14.2% 3.2% -0.9% -6.3% -4.2% -5.2% -1.2% -2.8%	-16.7% -4.6% 11.8% 14.6% 14.3% 13.2% 2.1% -1.9% -6.6% -5.7% -4.5% -2.1%	-2.7% -15.9% -4.2% 15.4% 15.4% 12.7% 12.4% -3.1% -6.6% -5.8% -4.6%	4.9% -2.1% -15.3% -4.1% 10.3% 12.3% 12.3% 11.5% 0.6% -3.2% -6.5% -6.4%	18.3% 4.1% -1.8% -15.5% -4.0% 9.4% 13.3% 11.3% 10.7% 0.7% -3.6% -6.1%	10.1% 19.1% 4.0% -1.3% -15.7% -4.5% 8.3% 13.0% 10.8% 10.7% 1.0% -4.3%
					nual Trene					
All-Year	2.4%	1.7%	1.7%	2.3%	3.0%	2.8%	2.6%	2.5%	2.9%	3.2%
R^2	0.875	0.539	0.309	0.301	0.388	0.388	0.379	0.421	0.523	0.579
5-Year R ²	3.8% 0.616	1.5% 0.723	0.0% 0.000	-2.2% 0.946	-3.3% 0.957	-4.8% 0.967	-5.3% 0.990	-4.1% 0.878	-0.1% 0.001	4.6% 0.650

*Trend is based on an exponential distribution.

Average Indemnity Case Outstanding per Open Indemnity Claim As of June 30, 2020

Accident Year	<u>6</u>	<u>18</u>	<u>30</u>	42	uated as o <u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>
1995	_									26,989
1996									27,793	26,345
1997								29,720	29,062	28,885
1998							29,748	29,836	29,646	30,548
1999						27,774	28,371	28,494	29,591	30,745
2000					24,146	24,006	23,595	24,363	25,263	25,390
2000				20,360	19,836	19,506	20,614	24,303	23,203	23,390
2001			10 102							
		11 000	18,103	17,587	15,898	17,013	17,921	19,077	19,958 25,246	21,841
2003	0.050	14,238	16,084	14,771 13,486	15,873	17,428 16,684	19,781	21,672	,	29,428
2004	9,253	12,026	12,497	,	14,511	,	18,595	21,873	23,963	26,16
2005	7,422	8,699	10,561	11,728	13,618	16,088	19,411	22,729	24,161	26,20
2006	6,862	8,922	11,604	13,656	16,036	19,043	21,725	23,349	26,148	27,420
2007	6,527	9,315	12,582	14,942	17,182	19,245	21,733	25,008	27,506	29,847
2008	6,296	9,831	13,112	15,741	17,541	19,293	21,833	24,186	27,937	30,617
2009	6,479	10,287	13,691	15,627	17,676	19,715	21,850	24,514	27,071	29,619
2010	6,443	10,217	13,308	15,164	17,014	18,892	20,545	23,308	25,921	30,033
2011	6,323	10,864	13,803	15,482	17,757	19,208	21,096	24,058	26,162	28,750
2012	6,680	10,832	13,473	15,227	16,934	19,087	21,522	25,636	30,823	
2013	6,929	10,620	13,586	14,761	16,171	18,320	21,826	25,423		
2014	6,823	10,934	13,684	15,647	18,396	21,279	23,770			
2015	7,251	11,304	15,025	17,310	20,454	23,047				
2016	7,082	11,613	15,381	18,035	21,639					
2017	7,555	12,317	16,958	20,643						
2018	7,651	13,267	18,181							
2019	7,932	13,864								
2020	9,136									
Accident					Annual					
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>
1996										-2.4%
1997									4.6%	9.6%
1998								0.4%	2.0%	5.8%
1999							-4.6%	-4.5%	-0.2%	0.6%
2000						-13.6%	-16.8%	-14.5%	-14.6%	-17.4%
2001					-17.8%	-18.7%	-12.6%	-11.1%	-7.1%	-5.1%
2002				-13.6%	-19.9%	-12.8%	-13.1%	-11.9%	-14.9%	-9.4%
2003			-11.2%	-16.0%	-0.2%	2.4%	10.4%	13.6%	26.5%	34.7%
2004		-15.5%	-22.3%	-8.7%	-8.6%	-4.3%	-6.0%	0.9%	-5.1%	-11.1%
2005	-19.8%	-27.7%	-15.5%	-13.0%	-6.1%	-3.6%	4.4%	3.9%	0.8%	0.2%
2006	-7.5%	2.6%	9.9%	16.4%	17.8%	18.4%	11.9%	2.7%	8.2%	4.7%
2007	-4.9%	4.4%	8.4%	9.4%	7.1%	1.1%	0.0%	7.1%	5.2%	8.9%
2008	-3.5%	5.5%	4.2%	5.3%	2.1%	0.3%	0.5%	-3.3%	1.6%	2.6%
2009	2.9%	4.6%	4.4%	-0.7%	0.8%	2.2%	0.1%	1.4%	-3.1%	-3.3%
2003	-0.6%	-0.7%	-2.8%	-3.0%	-3.7%	-4.2%	-6.0%	-4.9%	-4.2%	1.4%
2010	-0.0%	-0.7 % 6.3%	-2.8 % 3.7%	-3.0%	-3.7%	-4.2 %	-0.0%	-4.9 % 3.2%	-4.2 % 0.9%	-4.3%
2011	5.6%	-0.3%	-2.4%	-1.6%	-4.6%	-0.6%	2.7%	5.2 % 6.6%	17.8%	-+.5/0
2012	5.0% 3.7%	-0.3%		-3.1%	-4.0% -4.5%			-0.8%	17.070	
			0.8%			-4.0%	1.4%	-0.0%		
2014	-1.5%	3.0%	0.7%	6.0%	13.8%	16.2%	8.9%			
2015	6.3%	3.4%	9.8%	10.6%	11.2%	8.3%				
2016	-2.3%	2.7%	2.4%	4.2%	5.8%					
2017	6.7%	6.1%	10.3%	14.5%						
	1.3%	7.7%	7.2%							
2018		4.5%								
2019	3.7%	4.0 /0								
	3.7% 15.2%	4.070								
2019		4.070		٨٣	nual Tron	d*				
2019 2020	15.2%		1.1%		nual Tren 0.5%		-0.7%	-0.5%	0.1%	0.5%
2019 2020 All-Year	15.2%	1.3%	1.1%	0.8%	0.5%	-0.2%	-0.7%	-0.5%	0.1%	
2019 2020	15.2%		1.1% 0.132				-0.7% 0.069	-0.5% 0.045	0.1% 0.001	
2019 2020 All-Year R ²	15.2% 0.7% 0.087	1.3% 0.193	0.132	0.8% 0.080	0.5% 0.026	-0.2% 0.007	0.069	0.045	0.001	0.070
2019 2020 All-Year	15.2%	1.3%		0.8%	0.5%	-0.2%				0.5% 0.070 -0.9% 0.420

*Trend is based on an exponential distribution.

Average Medical Case Outstanding per Open Indemnity Claim As of June 30, 2020

Accident				Eval	lated as (of (in mon	the):			
Year	6	18	30	<u>42</u>	<u>54</u>	<u>66</u>	,	90	102	114
Accident Year 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017	<u>6</u> 12,263 11,480 11,654 12,537 12,765 13,073 13,733 14,422 14,792 14,560 14,011 14,074 14,901 15,842	<u>12,865</u> 12,116 12,619 13,624 14,800 15,901 16,509 16,527 18,224 18,467 17,841 17,315 17,153 18,015 18,876	30 15,482 14,465 13,301 15,606 17,731 19,183 19,814 20,882 21,283 22,700 22,008 21,433 20,050 21,413 22,349 23,784			29,597 27,564 25,065 22,780 24,872 28,229 29,799 34,102 36,681 37,664 38,207 36,977 39,006 35,532 34,002 34,951 39,075	T8 37,747 35,309 32,672 30,036 32,970 35,346 37,938 41,449 45,752 46,551 45,553 43,669 44,511 42,196 41,126 40,712	<u>90</u> 37,197 41,519 41,901 39,769 38,695 38,052 41,591 44,591 48,881 51,309 55,104 55,786 54,485 49,033 51,347 50,950 48,122	<u>102</u> 34,376 42,707 49,319 51,681 50,650 50,635 47,076 52,049 53,695 57,043 61,632 64,808 65,213 61,213 55,956 58,591 58,996	$\begin{array}{r} \underline{114} \\ 43,410 \\ 37,462 \\ 48,093 \\ 56,917 \\ 67,043 \\ 58,822 \\ 60,479 \\ 56,684 \\ 64,970 \\ 64,382 \\ 67,446 \\ 68,003 \\ 73,663 \\ 72,210 \\ 69,456 \\ 65,457 \\ 63,885 \end{array}$
2017 2018 2019 2020 Accident	15,952 15,962 16,996	20,313 20,128	24,562	29,900	Annual	Change				
Year	<u>6</u>	<u>18</u>	<u>30</u>	42	Annuar 54	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	114
1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020	-6.4% 1.5% 7.6% 1.8% 2.4% 5.0% 2.6% -1.6% -3.8% 0.5% 5.9% 6.3% 0.7% 0.1% 6.5%	-5.8% 4.2% 8.0% 8.6% 7.4% 3.8% 0.1% 10.3% 1.3% -3.4% -2.9% 5.0% 4.8% 7.6% -0.9%	-6.6% -8.1% 17.3% 13.6% 8.2% 3.3% 5.4% 1.9% 6.7% -3.0% -2.6% -6.5% 6.8% 4.4% 3.3%	-2.9% -7.7% -0.1% 22.4% 15.0% 7.0% 5.1% 2.8% 2.3% 4.9% -7.1% -4.0% -3.5% 11.6% 2.1% 10.5%	-8.4% -9.7% 1.1% 14.1% 7.0% 18.6% 9.3% 2.5% 4.1% -2.4% 7.5% -10.5% -3.5% -2.4% 14.9% 1.4%	-6.9% -9.1% 9.2% 13.5% 14.4% 7.6% 2.7% 1.4% -3.2% 5.5% -8.9% -4.3% 2.8% 11.8%	-6.5% -7.5% -7.4% -0.7% 9.8% 7.2% 7.3% 9.3% 10.4% -2.1% -2.1% -2.1% -2.5% -1.0%	11.6% 0.9% -5.1% -2.7% -1.7% 9.3% 7.2% 9.6% 5.0% 7.4% -2.3% -10.0% 4.7% -0.8% -5.6%	24.2% 15.5% 4.8% -2.0% 0.0% -7.0% 10.6% 6.2% 8.0% 5.2% 0.6% -6.1% -8.6% 4.7% 0.7%	-13.7% 28.4% 18.3% 17.8% -12.3% 2.8% -6.3% 14.6% -0.9% 4.8% 0.8% 8.3% -2.0% -3.8% -5.8% -2.4%
<u> </u>	0.00/	2.00/	2.00/		nual Tren		0.40/	0.00/	0.00/	0.00/
All-Year R ²	2.2% 0.905	3.0% 0.860	3.2% 0.783	3.6% 0.744	3.4% 0.688	2.8% 0.620	2.1% 0.504	2.2% 0.647	2.6% 0.653	2.9% 0.601
5-Year	2.7%	4.5%	5.2%	5.3%	3.0%	-0.1%	-2.2%	-2.1%	-2.4%	-3.8%

*Trend is based on an exponential distribution.

0.928

0.989

0.840

0.843

 R^2

Source: WCIRB quarterly calls for experience

0.482

0.001

0.825

0.479

0.457

0.974

Average Paid Indemnity Loss per Reported Indemnity Claim As of June 30, 2020

Accident			~ ~ ~		uated as o			~~		
<u>Year</u>	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>11</u>
1995										13,29
1996									15,079	15,39
1997								16,964	17,398	17,66
1998							17,867	18,639	19,104	19,52
1999						18,825	20,058	20,773	21,377	21,82
2000					17,609	19,505	20,623	21,507	22,129	22,59
2001				15,848	18,953	20,913	22,235	23,145	23,801	24,27
2002			10,608	15,324	18,249	20,008	21,194	22,022	22,577	23,00
2003		5,019	10,744	15,381	18,114	19,795	20,947	21,702	22,329	22,90
2004	1,422	4,820	9,127	12,350	14,341	15,637	16,576	17,312	18,027	18,62
2005	1,308	4,491	8,112	10,799	12,608	13,776	14,704	15,489	16,214	16,76
2006	1,441	4,670	8,759	11,622	13,555	15,024	16,172	17,099	17,812	18,29
2007	1,528	5,048	9,406	12,574	14,798	16,439	17,660	18,634	19,333	19,91
2008	1,612	5,469	10,156	13,884	16,544	18,434	19,714	20,660	21,340	21,83
2009	1,657	5,457	10,432	14,344	17,172	19,123	20,518	21,491	22,252	22,85
2010	1,630	5,455	10,373	14,399	17,146	18,999	20,302	21,215	21,902	22,39
2011	1,708	5,568	10,612	14,468	17,027	18,785	20,033	20,964	21,672	22,08
2012	1,712	5,642	10,597	14,389	16,833	18,579	19,781	20,595	21,132	,
2013	1,734	5,626	10,623	14,415	16,924	18,463	19,464	20,087	, -	
2014	1,714	5,690	10,952	15,072	17,618	19,227	20,207	.,		
2015	1,737	5,890	11,434	15,531	18,040	19,457	.,_•.			
2016	1,784	6,108	11,487	15,431	17,635	,				
2017	1,798	6,187	11,703	15,460	,000					
2018	1,897	6,521	11,954	,						
2019	2,031	6,728	11,001							
2020	2,298	0,720								
2020	2,200									
Accident					Annual	Change				
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>11</u>
1996										15.8
1997									15.4%	14.8
1998								9.9%	9.8%	10.6
1999							12.3%	11.5%	11.9%	11.8
2000						3.6%	2.8%	3.5%	3.5%	3.5
2001					7 60/					
2002					/ 07/0	7 2%	7.8%	/ 10%	7.6%	7 4
				-3.3%	7.6% -3.7%	7.2% -4.3%	7.8% -4 7%	7.6% -4.9%	7.6% -5.1%	
2003			1.3%	-3.3% 0.4%	-3.7%	-4.3%	-4.7%	-4.9%	-5.1%	-5.3
2003 2004		-4.0%	1.3%	0.4%	-3.7% -0.7%	-4.3% -1.1%	-4.7% -1.2%	-4.9% -1.4%	-5.1% -1.1%	7.4' -5.3' -0.4' -18 7
2004	-8.0%	-4.0%	-15.1%	0.4% -19.7%	-3.7% -0.7% -20.8%	-4.3% -1.1% -21.0%	-4.7% -1.2% -20.9%	-4.9% -1.4% -20.2%	-5.1% -1.1% -19.3%	-5.3 -0.4 -18.7
2004 2005	-8.0%	-6.8%	-15.1% -11.1%	0.4% -19.7% -12.6%	-3.7% -0.7% -20.8% -12.1%	-4.3% -1.1% -21.0% -11.9%	-4.7% -1.2% -20.9% -11.3%	-4.9% -1.4% -20.2% -10.5%	-5.1% -1.1% -19.3% -10.1%	-5.3' -0.4' -18.7' -10.0
2004 2005 2006	10.2%	-6.8% 4.0%	-15.1% -11.1% 8.0%	0.4% -19.7% -12.6% 7.6%	-3.7% -0.7% -20.8% -12.1% 7.5%	-4.3% -1.1% -21.0% -11.9% 9.1%	-4.7% -1.2% -20.9% -11.3% 10.0%	-4.9% -1.4% -20.2% -10.5% 10.4%	-5.1% -1.1% -19.3% -10.1% 9.9%	-5.3 -0.4 -18.7 -10.0 9.1
2004 2005 2006 2007	10.2% 6.0%	-6.8% 4.0% 8.1%	-15.1% -11.1% 8.0% 7.4%	0.4% -19.7% -12.6% 7.6% 8.2%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5%	-5.3 -0.4 -18.7 -10.0 9.1 8.9
2004 2005 2006 2007 2008	10.2% 6.0% 5.5%	-6.8% 4.0% 8.1% 8.3%	-15.1% -11.1% 8.0% 7.4% 8.0%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4%	-5.3' -0.4' -18.7' -10.0' 9.1' 8.9' 9.6'
2004 2005 2006 2007 2008 2009	10.2% 6.0% 5.5% 2.8%	-6.8% 4.0% 8.1% 8.3% -0.2%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3%	-5.3' -0.4' -18.7' -10.0' 9.1' 8.9' 9.6' 4.7'
2004 2005 2006 2007 2008 2009 2010	10.2% 6.0% 5.5% 2.8% -1.6%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011	10.2% 6.0% 5.5% 2.8% -1.6% 4.8%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1% 0.2%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6% 0.2%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% -1.2%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 2.3% -0.1% 0.2% 3.1%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6% 0.2% 4.6%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6% 4.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% -1.2% 1.3%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1% 3.5%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 2.3% -0.1% 0.2% 3.1% 4.4%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.4% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% -1.2% 1.3% 2.7%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1% 3.5% 3.7%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1% 0.2% 3.1% 4.4% 0.5%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6% 4.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2010 2011 2012 2013 2014 2015 2016 2017	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% -1.2% 1.3% 2.7% 0.8%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1% 3.5% 3.7% 1.3%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 0.2% 3.1% 4.4% 0.5% 1.9%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.4% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6% 4.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2019 2010 2011 2012 2013 2014 2015 2016 2017 2018	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% 2.7% 0.8% 5.5%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% 5.5% 3.7% 1.3% 5.4%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1% 0.2% 3.1% 4.4% 0.5%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6% 4.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% -1.2% 1.3% 2.7% 0.8% 5.5% 7.1%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1% 3.5% 3.7% 1.3%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 0.2% 3.1% 4.4% 0.5% 1.9%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6% 4.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6
2004 2005 2006 2007 2008 2019 2010 2011 2012 2013 2014 2015 2016 2017 2018	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% 2.7% 0.8% 5.5%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% 5.5% 3.7% 1.3% 5.4%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 0.2% 3.1% 4.4% 0.5% 1.9%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 3.3% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -1.1% -0.6% 4.1%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% -1.2% 1.3% 2.7% 0.8% 5.5% 7.1%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% 5.5% 3.7% 1.3% 5.4%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 0.2% 3.1% 4.4% 0.5% 1.9%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6% 0.2%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4% -2.2%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -0.6% 4.1% 1.2%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 All-Year	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% -1.2% 1.3% 2.7% 0.8% 5.5% 7.1%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% 5.5% 3.7% 1.3% 5.4%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.6% 0.2% 3.1% 4.4% 0.5% 1.9%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6% 0.2%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -0.6% 4.1% 1.2%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0
2004 2005 2006 2007 2008 2010 2011 2012 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020	10.2% 6.0% 5.5% 2.8% -1.6% 0.2% 1.3% -1.2% 1.3% 2.7% 0.8% 5.5% 7.1% 13.1%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1% 3.5% 3.7% 1.3% 5.4% 3.2%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1% 0.2% 3.1% 4.4% 0.5% 1.9% 2.1%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6% 0.2%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4% -2.2%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -0.6% 4.1% 1.2%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6% 3.8%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% -1.3% -1.2% -1.8% -2.5%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1% -2.5%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0 -1.4
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 All-Year R ²	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% 2.7% 0.8% 5.5% 7.1% 13.1% 2.5% 0.868	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% 1.3% 5.4% 3.7% 1.3% 5.4% 3.2%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1% 0.2% 3.1% 4.4% 0.5% 1.9% 2.1% 1.5% 0.502	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.4% 0.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6% 0.2% An 0.7% 0.111	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4% -2.2%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -0.6% 4.1% 1.2% d* 0.1% 0.001	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% -1.1% -1.3% -1.3% -1.3% -1.6% 3.8%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% 4.0% -1.3% -1.2% -1.8% -2.5%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1% -2.5% 0.9% 0.121	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0 -1.4
2004 2005 2006 2007 2008 2009 2010 2011 2012 2012 2013 2014 2015 2016 2017 2018 2019 2020	10.2% 6.0% 5.5% 2.8% -1.6% 4.8% 0.2% 1.3% -1.2% 1.3% 2.7% 0.8% 5.5% 7.1% 13.1%	-6.8% 4.0% 8.1% 8.3% -0.2% 0.0% 2.1% 1.3% -0.3% 1.1% 3.5% 3.7% 1.3% 5.4% 3.2%	-15.1% -11.1% 8.0% 7.4% 8.0% 2.7% -0.6% 2.3% -0.1% 0.2% 3.1% 4.4% 0.5% 1.9% 2.1%	0.4% -19.7% -12.6% 7.6% 8.2% 10.4% 0.5% -0.6% 0.2% 4.6% 3.0% -0.6% 0.2%	-3.7% -0.7% -20.8% -12.1% 7.5% 9.2% 11.8% 3.8% -0.2% -0.7% -1.1% 0.5% 4.1% 2.4% -2.2%	-4.3% -1.1% -21.0% -11.9% 9.1% 9.4% 12.1% 3.7% -0.6% -1.1% -0.6% 4.1% 1.2%	-4.7% -1.2% -20.9% -11.3% 10.0% 9.2% 11.6% 4.1% -1.1% -1.3% -1.3% -1.6% 3.8%	-4.9% -1.4% -20.2% -10.5% 10.4% 9.0% 10.9% -1.3% -1.2% -1.8% -2.5%	-5.1% -1.1% -19.3% -10.1% 9.9% 8.5% 10.4% 4.3% -1.6% -1.1% -2.5%	-5.3 -0.4 -18.7 -10.0 9.1 8.9 9.6 4.7 -2.0 -1.4

*Trend is based on an exponential distribution.

Average Paid Medical Loss per Claim** As of June 30, 2020

Accident				Evalu	lated as c	of (in mon	ths):			
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	66	78	<u>90</u>	<u>102</u>	114
1999										6,220
2000									6,751	6,986
2001								7,646	7,968	8,267
2002							7,728	8,100	8,434	8,714
2003						6,933	7,373	7,762	8,106	8,411
2004					5,051	5,577	6,016	6,403	6,749	7,067
2005				4,095	4,776	5,307	5,749	6,109	6,505	6,805
2006			3,536	4,520	5,283	5,886	6,389	6,823	7,180	7,448
2007		2,528	3,985	5,144	6,034	6,751	7,372	7,879	8,248	8,540
2008	1,024	2,850	4,484	5,812	6,908	7,799	8,474	8,974	9,362	9,633
2009	1,119	3,096	4,954	6,543	7,856	8,894	9,619	10,134	10,508	10,795
2010	1,144	3,186	5,148	6,943	8,322	9,281	9,992	10,503	10,863	11,132
2011	1,101	3,039	5,100	6,800	8,070	9,028	9,671	10,154	10,492	10,713
2012	1,052	3,038	5,017	6,619	7,765 7,577	8,616	9,174	9,575	9,870	
2013 2014	1,064	3,009	4,951 4,833	6,459 6,321	7,322	8,281 7,961	8,760 8,418	9,079		
2014	1,068 1,157	2,951 2,960	4,853 4,851	6,258	7,322	7,961	0,410			
2015	1,137	2,900	4,890	6,191	7,028	1,150				
2010	1,201	3,074	4,808	6,004	1,020					
2018	1,230	3,180	4,992	0,004						
2019	1,200	3,132	4,002							
2020	1,349	0,102								
Accident		10		- 10	Annual (0	70		100	
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	Annual (<u>54</u>	Change <u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>
<u>Year</u> 2000	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>		0	<u>78</u>	<u>90</u>		12.3%
<u>Year</u> 2000 2001	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>		0	<u>78</u>	_	18.0%	12.3% 18.3%
<u>Year</u> 2000 2001 2002	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>		0		5.9%	18.0% 5.8%	12.3% 18.3% 5.4%
<u>Year</u> 2000 2001 2002 2003	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>		<u>66</u>	-4.6%	5.9% -4.2%	18.0% 5.8% -3.9%	12.3% 18.3% 5.4% -3.5%
<u>Year</u> 2000 2001 2002 2003 2004	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u> -19.5%	-4.6% -18.4%	5.9% -4.2% -17.5%	18.0% 5.8% -3.9% -16.7%	12.3% 18.3% 5.4% -3.5% -16.0%
<u>Year</u> 2000 2001 2002 2003 2004 2005	<u>6</u>	<u>18</u>	<u>30</u>		<u>54</u> -5.4%	<u>66</u> -19.5% -4.9%	-4.6% -18.4% -4.4%	5.9% -4.2% -17.5% -4.6%	18.0% 5.8% -3.9% -16.7% -3.6%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7%
<u>Year</u> 2000 2001 2002 2003 2004 2005 2006	<u>6</u>	<u>18</u>		10.4%	<u>54</u> -5.4% 10.6%	-19.5% -4.9% 10.9%	-4.6% -18.4% -4.4% 11.1%	5.9% -4.2% -17.5% -4.6% 11.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5%
Year 2000 2001 2002 2003 2004 2005 2006 2007	<u>6</u>		12.7%	10.4% 13.8%	<u>-5.4%</u> 10.6% 14.2%	-19.5% -4.9% 10.9% 14.7%	-4.6% -18.4% -4.4% 11.1% 15.4%	5.9% -4.2% -17.5% -4.6% 11.7% 15.5%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008		12.7%	12.7% 12.5%	10.4% 13.8% 13.0%	<u>-5.4%</u> 10.6% 14.2% 14.5%	-19.5% -4.9% 10.9% 14.7% 15.5%	-4.6% -18.4% -4.4% 11.1% 15.4% 14.9%	5.9% -4.2% -17.5% -4.6% 11.7% 15.5% 13.9%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009	9.3%	12.7% 8.7%	12.7% 12.5% 10.5%	10.4% 13.8% 13.0% 12.6%	-5.4% 10.6% 14.2% 14.5% 13.7%	-19.5% -4.9% 10.9% 14.7% 15.5% 14.0%	-4.6% -18.4% -4.4% 11.1% 15.4% 14.9% 13.5%	5.9% -4.2% -17.5% -4.6% 11.7% 15.5% 13.9% 12.9%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010	9.3% 2.3%	12.7% 8.7% 2.9%	12.7% 12.5% 10.5% 3.9%	10.4% 13.8% 13.0% 12.6% 6.1%	-5.4% 10.6% 14.2% 14.5% 13.7% 5.9%	<u>-19.5%</u> -4.9% 10.9% 14.7% 15.5% 14.0% 4.4%	-4.6% -18.4% -4.4% 11.1% 15.4% 14.9% 13.5% 3.9%	5.9% -4.2% -17.5% -4.6% 11.7% 15.5% 13.9% 12.9% 3.6%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011	9.3% 2.3% -3.8%	12.7% 8.7% 2.9% -4.6%	12.7% 12.5% 10.5% 3.9% -0.9%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1%	-5.4% 10.6% 14.2% 14.5% 13.7% 5.9% -3.0%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% 4.4% -2.7%	-4.6% -18.4% -4.4% 11.1% 15.4% 14.9% 13.5% 3.9% -3.2%	5.9% -4.2% -17.5% -4.6% 11.7% 15.5% 13.9% 12.9% 3.6% -3.3%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012	9.3% 2.3% -3.8% -4.4%	12.7% 8.7% 2.9% -4.6% 0.0%	12.7% 12.5% 10.5% 3.9% -0.9% -1.6%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.7%	-5.4% 10.6% 14.2% 13.7% 5.9% -3.0% -3.8%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% 4.4% -2.7% -4.6%	-4.6% -18.4% -4.4% 11.1% 15.4% 14.9% 13.5% 3.9% -3.2% -5.1%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013	9.3% 2.3% -3.8% -4.4% 1.2%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0%	12.7% 12.5% 10.5% 3.9% -0.9% -1.6% -1.3%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.7% -2.4%	-5.4% 10.6% 14.2% 13.7% 5.9% -3.0% -3.8% -2.4%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 13.5% 3.9% -3.2% -5.1% -4.5%	5.9% -4.2% -17.5% -4.6% 11.7% 15.5% 13.9% 12.9% 3.6% -3.3%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014	9.3% 2.3% -3.8% -4.4% 1.2% 0.3%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0% -1.9%	12.7% 12.5% 10.5% 3.9% -1.6% -1.3% -2.4%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.7% -2.4% -2.1%	-5.4% 10.6% 14.2% 14.5% 13.7% -3.0% -3.8% -3.4%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 14.9% 13.5% 3.9% -3.2% -5.1%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	9.3% 2.3% -3.8% -4.4% 1.2% 0.3% 8.4%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0% -1.9% 0.3%	12.7% 12.5% 10.5% 3.9% -0.9% -1.6% -1.3% -2.4% 0.4%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.7% -2.4% -2.1% -1.0%	-5.4% 10.6% 14.2% 14.5% 13.7% -3.0% -3.8% -2.4% -3.4% -1.8%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 13.5% 3.9% -3.2% -5.1% -4.5%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016	9.3% 2.3% -3.8% -4.4% 1.2% 0.3% 8.4% -3.5%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0% -1.9% 0.3% 4.4%	12.7% 12.5% 10.5% 3.9% -1.6% -1.3% -2.4% 0.4% 0.8%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.1% -2.4% -2.1% -1.0% -1.1%	-5.4% 10.6% 14.2% 14.5% 13.7% -3.0% -3.8% -3.4%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 13.5% 3.9% -3.2% -5.1% -4.5%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017	9.3% 2.3% -3.8% -4.4% 0.3% 8.4% -3.5% 7.5%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0% -1.9% 0.3% 4.4% -0.5%	12.7% 12.5% 10.5% 3.9% -1.6% -1.3% -2.4% 0.4% 0.8% -1.7%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.7% -2.4% -2.1% -1.0%	-5.4% 10.6% 14.2% 14.5% 13.7% -3.0% -3.8% -2.4% -3.4% -1.8%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 13.5% 3.9% -3.2% -5.1% -4.5%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016	9.3% 2.3% -3.8% -4.4% 1.2% 0.3% 8.4% -3.5% 7.5% 2.4%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0% -1.9% 0.3% 4.4%	12.7% 12.5% 10.5% 3.9% -1.6% -1.3% -2.4% 0.4% 0.8%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.1% -2.4% -2.1% -1.0% -1.1%	-5.4% 10.6% 14.2% 14.5% 13.7% -3.0% -3.8% -2.4% -3.4% -1.8%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 13.5% 3.9% -3.2% -5.1% -4.5%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%
Year 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	9.3% 2.3% -3.8% -4.4% 0.3% 8.4% -3.5% 7.5%	12.7% 8.7% 2.9% -4.6% 0.0% -1.0% -1.9% 0.3% 4.4% -0.5% 3.5%	12.7% 12.5% 10.5% 3.9% -1.6% -1.3% -2.4% 0.4% 0.8% -1.7%	10.4% 13.8% 13.0% 12.6% 6.1% -2.1% -2.1% -2.4% -2.1% -1.0% -1.1%	-5.4% 10.6% 14.2% 14.5% 13.7% -3.0% -3.8% -2.4% -3.4% -1.8%	66 -19.5% -4.9% 10.9% 14.7% 15.5% 14.0% -2.7% -4.6% -3.9% -3.9%	-4.6% -18.4% -4.4% 11.1% 15.4% 13.5% 3.9% -3.2% -5.1% -4.5%	5.9% -4.2% -17.5% -4.6% 11.7% 13.9% 12.9% 3.6% -3.3% -5.7%	18.0% 5.8% -3.9% -16.7% -3.6% 10.4% 14.9% 13.5% 12.2% 3.4% -3.4%	12.3% 18.3% 5.4% -3.5% -16.0% -3.7% 9.5% 14.7% 12.8% 12.1% 3.1%

Annual Trend*													
All-Year	1.5%	0.9%	1.7%	2.7%	3.5%	3.4%	3.2%	3.2%	3.5%	3.9%			
R ²	0.613	0.332	0.379	0.410	0.514	0.485	0.452	0.466	0.561	0.627			
5-Year R ²	3.9% 0.789	1.4% 0.699	0.6% 0.360	-1.7% 0.957	-2.5% 0.991	-3.8% 0.991	-4.3% 0.996	-3.1% 0.736	1.0% 0.077	6.2% 0.749			

*Trend is based on an exponential distribution.

**All entries reflect the paid cost of medical cost containment programs.

Average Paid Indemnity Loss per Closed Indemnity Claim** As of June 30, 2020

Accident				Evalı	lated as c	of (in mon	ths) [.]			
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	994 961 939 917 915 974 944 1,273 1,208 1,219 1,206 1,250 1,331 1,479	1,940 2,226 1,978 2,123 2,441 2,516 2,521 2,954 3,067 3,445 3,561 3,960 4,234 4,288 4,629	5,140 6,280 5,406 4,177 4,821 5,145 5,663 5,865 6,099 6,520 6,996 7,398 7,883 8,605 8,785 8,785 8,962 9,272	10,609 10,622 11,204 8,453 7,191 7,763 8,316 9,126 9,700 9,941 10,487 10,975 11,371 12,122 12,851	13,129 14,640 14,124 13,879 11,051 9,457 10,098 10,709 12,702 13,246 13,593 13,942 14,319 15,195 15,846 15,525	14,745 15,472 16,770 16,001 16,074 12,620 10,884 11,702 12,670 14,322 15,703 16,029 16,113 16,311 17,246 17,614	14,753 16,263 16,990 18,072 17,626 17,493 13,720 11,880 13,039 14,272 16,283 17,254 17,629 17,745 17,679 17,703 18,549	14,117 15,780 17,212 17,964 19,408 18,738 18,454 14,471 12,793 14,265 15,676 17,623 18,828 18,991 19,028 18,934 18,658	12,587 14,662 16,380 17,982 18,834 20,319 19,587 19,064 15,295 13,717 15,357 16,735 18,785 19,890 20,063 20,050 19,723	11,444 12,953 14,999 16,946 18,689 19,459 21,016 20,082 19,732 16,065 14,606 16,143 17,682 19,614 20,824 20,752 20,723
2019 2020	1,570 1,428	4,730								
	1,420									
Accident <u>Year</u>	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	Annual (<u>54</u>	Change <u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>
<u>1996</u>	<u>u</u>	<u>10</u>	<u>50</u>	<u> 72</u>	<u>54</u>	00	<u>10</u>	<u>30</u>	102	13.2%
1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020	-3.3% -2.3% 2.1% -4.4% -0.2% 6.5% -3.1% 34.8% -5.1% -1.1% 3.6% 6.5% 11.2% 6.1% -9.0%	14.7% -11.2% 3.2% 11.4% 3.1% 0.2% 17.2% 3.8% 12.3% 3.1% 6.9% 1.3% 7.9% 2.2%	22.2% -13.9% -22.7% 15.4% 6.7% 10.1% 3.6% 4.0% 6.9% 7.3% 5.8% 6.6% 9.2% 2.1% 2.0% 3.5%	0.1% 5.5% -24.5% -14.9% 8.0% 7.1% 9.7% 6.3% 2.5% 5.5% 4.7% 3.6% 6.6% 6.0% 0.8% -1.0%	11.5% -3.5% -1.7% -20.4% 6.8% 6.8% 11.3% 6.3% 3.8% 2.6% 2.6% 6.1% 4.3% -2.0%	4.9% 8.4% -4.6% 0.5% -21.5% 13.8% 7.5% 8.3% 6.9% 2.6% 2.1% 0.5% 1.2% 5.7% 2.1%	10.2% 4.5% 6.4% -2.5% -0.8% -13.4% 9.8% 14.1% 6.0% 2.2% 0.7% -0.4% 0.1% 4.8%	11.8% 9.1% 4.4% 8.0% -3.5% -1.5% -11.6% 11.6% 12.4% 6.8% 0.9% 0.2% -0.5% -1.5%	16.5% 11.7% 9.8% 4.7% 7.9% -3.6% -2.7% -19.8% -10.3% 12.0% 9.0% 12.3% 5.9% 0.9% -0.1% -1.6%	15.8% 13.0% 10.3% 4.1% 8.0% -4.4% -1.7% -18.6% -9.1% 10.5% 10.5% 10.9% 6.2% -0.3% -0.1%
All-Year	3.4%	6.2%	4.3%	2.2%	1.3%	0.9%	0.8%	0.9%	1.5%	2.2%
R^2	0.811	0.968	0.798	0.384	0.181	0.101	0.083	0.123	0.252	0.379
5-Year R ²	4.4% 0.585	4.5% 0.959	3.7% 0.897	3.1% 0.760	3.2% 0.848	2.6% 0.896	1.0% 0.542	-0.2% 0.178	1.1% 0.371	3.8% 0.712

*Trend is based on an exponential distribution.

**Paid indemnity losses used in the severity calculations above represent paid indemnity losses on closed claims only.

Average Paid Medical Loss per Closed Indemnity Claim*** As of June 30, 2020

Accident	Evaluated as of (in months):										
Year	<u>6</u>	<u>18</u>	<u>30</u>	42	<u>54</u>	<u>66</u>	78	<u>90</u>	<u>102</u>	<u>114</u>	
2002										19,310	
2003									17,479	18,401	
2004								14,266	15,362	16,581	
2005							13,197	14,413	15,853	17,354	
2006						13,069	14,901	16,589	18,244	19,495	
2007					12,280	14,591	16,768	19,110	20,850	22,429	
2008				10,567	13,754	16,790	19,653	21,622	23,559	24,920	
2009			7,294	11,424	15,061	18,643	21,472	23,762	25,425	26,961	
2010		3,886	7,733	11,987	16,098	19,434	22,184	24,342	25,999	27,028	
2011	1,514	3,576	7,372	11,694	15,556	18,867	21,348	23,277	24,677	25,633	
2012	2,155	3,621	7,723	11,975	15,430	18,213	20,213	21,844	22,941		
2013	1,400	3,824	7,790	11,930	15,196	17,645	19,330	20,477			
2014	1,464	3,872	7,930	11,953	15,083	17,371	18,876				
2015	1,414	4,176	8,415	12,248	15,193	16,971					
2016	1,494	4,446	8,469	12,121	14,532						
2017	1,575	4,537	8,775	12,092							
2018	1,671	4,667	8,984								
2019	1,690	4,689									
2020	1,450										
Accident					Annual (
Year	<u>6</u>	<u>18</u>	<u>30</u>	<u>42</u>	<u>54</u>	<u>66</u>	<u>78</u>	<u>90</u>	<u>102</u>	<u>114</u>	
2003										-4.7%	
2004									-12.1%	-9.9%	
2005								1.0%	3.2%	4.7%	
2006							12.9%	15.1%	15.1%	12.3%	
2007						11.6%	12.5%	15.2%	14.3%	15.0%	
2008					12.0%	15.1%	17.2%	13.1%	13.0%	11.1%	
2009				8.1%	9.5%	11.0%	9.3%	9.9%	7.9%	8.2%	
2010**			6.0%	4.9%	6.9%	4.2%	3.3%	2.4%	2.3%	0.2%	
2011**		-8.0%	-4.7%	-2.5%	-3.4%	-2.9%	-3.8%	-4.4%	-5.1%	-5.2%	
2012	42.3%	1.2%	4.8%	2.4%	-0.8%	-3.5%	-5.3%	-6.2%	-7.0%		
2013	-35.0%	5.6%	0.9%	-0.4%	-1.5%	-3.1%	-4.4%	-6.3%			
2014	4.5%	1.2%	1.8%	0.2%	-0.7%	-1.5%	-2.3%				
2015	-3.4%	7.9%	6.1%	2.5%	0.7%	-2.3%					
2016	5.7%	6.5%	0.6%	-1.0%	-4.4%						
2017	5.4%	2.1%	3.6%	-0.2%							
2018	6.1%	2.9%	2.4%								
2019	1.1%	0.5%									
2020	-14.2%										
Annual Trend*											
All-Year	-0.6%	3.2%	2.3%	1.1%	1.2%	2.3%	3.9%	5.4%	5.8%	5.5%	
R ²	0.018	0.848	0.915	0.584	0.234	0.307	0.456	0.633	0.743	0.757	
	0.010	0.040	0.010	0.004	0.204	0.007	0.400	0.000	0.740	0.101	
5-Year	0.1%	2.8%	3.0%	0.4%	-1.2%	-2.6%	-4.1%	-4.0%	-0.8%	3.5%	
R ²	0.001	0.891	0.943	0.361	0.718	0.979	0.986	0.836	0.064	0.520	
	0.001	5.001	0.0.0	0.001	00	0.0.0	0.000	0.000	0.001	0.020	

*Trend is based on an exponential distribution.

**Entries for accident years 2010 and 2011 only reflect the paid cost of medical cost containment programs attributable to policies with effective dates prior to July 1, 2010. Entries for accident years 2012 and subsequent exclude the paid cost of medical cost containment programs.

***Paid medical losses used in the severity calculations above represent paid medical losses on closed indemnity claims only.

Item AC20-04-04 COVID-19 Crisis (revised 9/2/2020)

At the August 4, 2020 and August 10, 2020 meetings, the Committee reviewed the projection of COVID-19 costs to be incurred on January 1, 2021 to August 31, 2021 policies. Based on the recommendations approved by the Committee, the WCIRB's January 1, 2021 Pure Premium Rate Filing submitted on August 26, 2020 included a provision of 3.8%, or \$0.06 per \$100 of payroll, to reflect the projected cost of COVID-19 claims. Attached is Section B, Appendix D of the WCIRB's filing which details the computation of the 3.8% COVID-19 claim cost factor. Also attached is Section A, Appendix A of the filing which details the computation of the specific additive amount applied to each classification's proposed January 1, 2021 advisory pure premium rate to reflect the projected cost of COVID-19 claims.

In the January 1, 2021 Pure Premium Rate Filing, the WCIRB indicated, "Given the inherent uncertainty in the COVID-19 projection as well as the extreme fluidity of the pandemic, the WCIRB plans to re-assess its evaluation of COVID-19 claim costs to be incurred on January 1, 2021 through August 31, 2021 policies in September 2020 based on updated information and statistical models as well as reflect any legislation regarding COVID-19 if enacted by the California Legislature. If appropriate based on that reevaluation, the WCIRB will amend the January 1, 2021 advisory pure premium rates proposed in this filing prior to the Insurance Commissioner's public hearing."

On August 31, 2020, prior to recessing for the year, the Legislature passed Senate Bill No. 1159 (SB 1159) related to the presumption of compensability of COVID-19 claims of specified workers. The Governor has until September 30, 2020 to sign or veto any bill passed by the Legislature.

SB 1159: Workers' Compensation: COVID 19 – Critical Workers

This bill generally codifies Governor Newsom's Executive Order with respect to employees who are diagnosed with COVID-19 within 14 days of working at an employer's place of business between March 19, 2020 and July 5, 2020. For employees working at a worksite on or after July 6, 2020, the bill creates a disputable presumption for injuries resulting from a diagnosis of COVID-19 for certain first responders (firefighting personnel, law enforcement officers, and those providing direct patient care) and for other employees if the employer has 5 or more employees and an outbreak has occurred. For the purposes of the bill, an outbreak is defined as: (1) 4 or more employees testing positive within a 14-day time period at a worksite for employers that have 100 or fewer employees; or (2) 4% or more of the employees test positive within a 14-day time period at a worksite for employers with greater than 100 employees. The bill also requires employees with COVID-19 to exhaust their paid sick leave benefits and meet certification requirements before receiving any temporary disability benefits, or in the case of first responders, leaves of absence. The bill also makes COVID-19 claims presumptively compensable if not rejected within 30 or 45 days, rather than 90 days per existing law. The bill requires employers who know or reasonably know that an employee tested positive for COVID-19 to report the information to their claims administrator. Finally, the bill requires the Commission on Health and Safety and Workers' Compensation to conduct a study of the impacts of COVID-19 along with this disputable presumption and report its findings to the Legislature and the Governor by no later than April 30, 2022. This bill takes effect immediately as an urgency statute and is in effect until January 1, 2023.

The WCIRB staff is in the process of re-evaluating the components of its COVID-19 claim cost projection based on the most current information available and will present a summary of that re-evaluation at the meeting.

Section A Appendix A Computation of COVID-19 Factors Included in Proposed Pure Premium Rates

This Appendix sets forth the calculation of the component of the WCIRB's proposed January 1, 2021 pure premium rates attributable to the cost of losses and loss adjustment expenses projected to be incurred on COVID-19 claims on policies incepting between January 1, 2021 and August 31, 2021.

Section B, Appendix D summarizes the WCIRB's projection of the overall cost of COVID-19 losses and loss adjustment expenses on policies incepting between January 1, 2021 and August 31, 2021 of 3.8%, or \$0.06 per \$100 of payroll. Exposure to COVID-19 workers' compensation claims in a particular California Standard Classification¹ (classification) is largely a function of an employers' employees being exposed to individuals who may carry the virus and is not proportional to other exposures for the classification. As a result, the WCIRB recommends that the provision to reflect the projected cost of COVID-19 claims on policies incepting between January 1, 2021 and August 31, 2021 be applied as an additive amount to the classification's pure premium rate rather a than multiplicative factor. In addition, as exposure to COVID-19 claims varies significantly by classification, rather than applying a uniform additive amount of \$0.06 per \$100 of payroll to each classification, the WCIRB recommends varying the amount by industry sector based on the relativity of the COVID-19 claims per \$100 of payroll reported in that industry sector. The computation is summarized below.

COVID-19 Claim Data

This computation is based on claim data provided by the Division of Workers' Compensation (DWC) containing the cumulative statewide number of First Report of Injuries (FROI) filed via the Workers' Compensation Information System (WCIS) as of May 14, 2020 and as of July 8, 2020. The provided data includes COVID-19 claim counts by classification. In instances where the classification was not provided for a reported claim, the industry sector based on the North American Industry Classification System (NAICS) for the claim was reported on the claim.

The number of COVID-19 claims filed after California shelter-in-place (SIP) restrictions began to be lifted was estimated by subtracting the claims filed by industry sector as of May 14, 2020 from those filed as of July 8, 2020. The WCIRB believes the distribution of claims by industry sector for this period in which SIP restrictions began to be lifted is more reflective of the future distribution of claims than that during the SIP period prior to May 14, 2020 for which much of the California economy was essentially closed down.

Statewide Payroll Computation

Industry level estimates of 2020 payroll for the COVID-19 loss to payroll relativities were derived by the WCIRB using employment forecasts from the June 2020 UCLA Anderson Forecast (UCLA). The employment forecasts were translated to payroll by multiplying by industry average wages from the Bureau of Labor Statistics Quarterly Census of Employment and Wages Data Series.² The resulting payroll amounts were converted to workers' compensation exposure by subtracting WCIRB estimates of the average amount of payroll excluded from workers' compensation exposure by industry sector.³

COVID-19 Claim to Payroll Relativities

The WCIRB's by-industry sector frequency of COVID-19 claims was calculated by dividing each industry sector's COVID-19 claim counts reported between May 14, 2020 and July 8, 2020 by that industry

¹ California standard classifications are approved by the Insurance Commissioner as reflected in Part 3 of the *California Workers' Compensation Uniform Statistical Reporting Plan*—1995 (USRP).

² Industry average wages from 2019 were used as 2020 forecasts are unavailable. Use of 2019 wages implicitly assumes that industry average wage relativities are the same in 2019 and 2020.

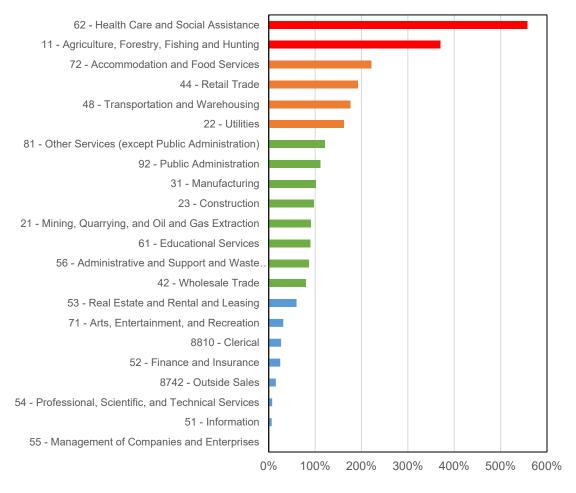
³ The share of payroll by industry sector, which is not included in workers' compensation exposure, was estimated based on payroll and workers' compensation exposure data collected as part of the WCIRB Premium Audit Accuracy Program.

Section A Appendix A

sector's workers' compensation payroll adjusted to a 2020 level. Each industry sector's COVID-19 claim frequency was translated into a claim to payroll relativity by dividing by the statewide COVID-19 claim frequency.

Industry sectors were assigned to groupings of High, Medium-High, Medium-Low, and Low COVID-19 exposure based on their COVID-19 claim frequency relativities. These groupings are shown in Chart 1 with the group assignments color-coded.

Chart 1: Ratio of COVID-19 Claim Count to Payroll Relative to Statewide



Classification COVID-19 Pure Premium Rate Components

A relativity was selected for each of the four industry sector groupings based on the combined relativities shown in Chart 1. Due to the heterogeneity of classification codes within industry sectors and the uncertainty around the estimates, the relativities for the High and Low group were tempered. Observed and selected relativities, along with the estimated share of projected policy year 2021 payroll are shown in Chart 2.

Section A Appendix A

Industry Sector	Exposure	Observed	Selected
Grouping	Share	Relativity	Relativity
High	8.5%	525%	400%
Medium High	11.6%	201%	200%
Medium Low	20.2%	98%	100%
Low	59.7%	21%	33%

Chart 2: Exposure Share and COVID-19 Claim Count to Payroll Ratio Relativities

The January 1, 2021 pure premium rate component for COVID-19 losses for each classification within a particular industry⁴ was calculated by multiplying the appropriate selected relativity from Chart 2 by the statewide average rate for COVID-19 claims incurred on January 1, 2021 to August 31, 2021 policies of \$0.06 per \$100 of payroll. The resultant additive factors recommended to be applied to the classifications assigned to each of the four industry sector groupings are summarized in Chart 3.⁵

Chart 3: Recommended Additive Factors by Industry Sector Grouping

Industry Sector	Recommended Addition to Proposed
Grouping	Pure Premium Rates
High	\$0.24
Medium High	\$0.12
Medium Low	\$0.06
Low	\$0.02

These proposed January 1, 2021 pure premium rate COVID-19 components by classification are shown in Exhibit 1 and are included in the proposed January 1. 2021 advisory pure premium rates shown in Section A.

⁴ The assignment of classifications to NAICS sector (industry) is shown in Exhibit 2.2 of Section C, Appendix C of the WCIRB's January 1, 2021 Regulatory Filing.

⁵ COVID-19 provisions for classifications that use an exposure basis other than payroll were computed by increasing their pure premium rate indication excluding COVID-19 claims by the ratio of their industry grouping's COVID-19 provision to the average pure premium rate indication excluding COVID-19 claims for their industry grouping.

Provision for COVID-19 Claim Costs in Proposed Pure Premium Rates

Class	P.P.												
Code	Rate*												
0005	0.24	2108	0.06	3039	0.06	3651	0.06	4420	0.06	5160	0.06	6003	0.06
0016	0.24	2109	0.06	3040	0.06	3681	0.06	4432	0.06	5183	0.06	6011	0.06
0034	0.24	2111	0.06	3060	0.06	3682	0.06	4470	0.06	5184	0.06	6204	0.06
0035	0.24	2113	0.06	3066	0.06	3683	0.06	4478	0.06	5185	0.06	6206	0.06
0036	0.24	2116	0.06	3070	0.06	3719	0.06	4492	0.06	5186	0.06	6213	0.06
0038	0.24	2117	0.06	3076	0.06	3724	0.06	4494	0.06	5187	0.06	6216	0.06
0040	0.24	2121	0.06	3081	0.06	3726	0.06	4495	0.06	5190	0.06	6218	0.06
0041	0.24	2123	0.06	3082	0.06	3805	0.06	4496	0.06	5191	0.06	6220	0.06
0042	0.06	2142	0.06	3085	0.06	3808	0.06	4497	0.06	5192	0.12	6233	0.06
0044	0.24	2163	0.06	3099	0.06	3815	0.06	4498	0.06	5193	0.06	6235	0.06
0045	0.24	2222	0.06	3110	0.06	3821	0.06	4499	0.06	5195	0.06	6237	0.06
0050	0.24	2362	0.06	3131	0.06	3828	0.06	4511	0.02	5201	0.06	6251	0.06
0079	0.24	2402	0.06	3146	0.06	3830	0.06	4512	0.02	5205	0.06	6258	0.06
0096	0.24	2413	0.06	3152	0.06	3831	0.06	4557	0.06	5212	0.06	6307	0.06
0106	0.06	2501	0.06	3165	0.06	3840	0.06	4558	0.06	5213	0.06	6308	0.06
0171	0.24	2570	0.06	3169	0.06	4000	0.06	4611	0.06	5214	0.06	6315	0.06
0172	0.24	2571	0.06	3175	0.06	4034	0.06	4623	0.06	5222	0.06	6316	0.06
0251	0.12	2576	0.06	3178	0.06	4036	0.06	4635	0.06	5225	0.06	6325	0.06
0400	0.06	2584	0.06	3179	0.06	4038	0.06	4665	0.06	5348	0.06	6361	0.06
0401	0.24	2585	0.06	3180	0.06	4041	0.06	4683	0.06	5403	0.06	6364	0.06
1122	0.06	2589	0.06	3220	0.06	4049	0.06	4691	0.06	5432	0.06	6400	0.06
1123	0.06	2660	0.06	3241	0.06	4111	0.06	4692	0.06	5436	0.06	6504	0.06
1124	0.06	2683	0.06	3257	0.06	4112	0.06	4717	0.06	5443	0.06	6834	0.06
1320	0.06	2688	0.06	3339	0.06	4114	0.06	4720	0.06	5446	0.06	7133	0.12
1322	0.06	2702	0.24	3365	0.06	4130	0.06	4740	0.06	5447	0.06	7198	0.12
1330	0.06	2710	0.06	3372	0.06	4150	0.06	4771	0.06	5467	0.06	7207	0.02
1438	0.06	2727	0.24	3383	0.06	4239	0.06	4828	0.06	5470	0.06	7219	0.12
1452	0.06	2731	0.06	3400	0.06	4240	0.06	4829	0.06	5473	0.06	7227	0.12
1463	0.06	2757	0.06	3401	0.06	4243	0.06	4831	0.06	5474	0.06	7232	0.12
1624	0.06	2759	0.06	3501	0.06	4244	0.06	4983	0.06	5479	0.06	7248	0.02
1699	0.06	2790	0.06	3507	0.06	4250	0.06	5020	0.06	5482	0.06	7272	0.06
1701	0.06	2797	0.06	3560	0.06	4251	0.06	5027	0.06	5484	0.06	7332	0.24
1710	0.06	2806	0.06	3568	0.06	4279	0.06	5028	0.06	5485	0.06	7360	0.12
1741	0.06	2812	0.06	3569	0.06	4283	0.06	5029	0.06	5506	0.06	7365	0.12
1803	0.06	2819	0.06	3570	0.06	4286	0.06	5040	0.06	5507	0.06	7382	0.12
1925	0.06	2840	0.06	3572	0.06	4295	0.06	5057	0.06	5538	0.06	7392	0.06
2002	0.06	2842	0.06	3573	0.06	4297	0.06	5059	0.06	5542	0.06		0.12
2003	0.06	2852	0.06	3574	0.06	4299	0.06	5102	0.06	5552	0.06		0.12
2014	0.06	2881	0.06	3577	0.06	4304	0.02	5107	0.06	5553	0.06	7409	0.24
2030	0.06	2883	0.06	3612	0.06	4312	0.12	5108	0.06	5606	0.06	7410	0.24
2063	0.06	2915	0.06	3620	0.06	4351	0.06	5128	0.06	5610	0.06	7421	0.12
2081	0.06	2923	0.06	3632	0.06	4354	0.06	5129	0.06	5632	0.06	7424	0.12
2095	0.06	3018	0.06	3634	0.06	4361	0.02	5130	0.06	5633	0.06	7428	0.12
2102	0.06	3022	0.06	3643	0.06	4362	0.02	5140	0.06	5650	0.06		0.12
2107	0.06	3030	0.06	3647	0.06	4410	0.06	5146	0.06	5951	0.06	7500	0.12

*COVID-19 provisions in Pure Premium Rates are per \$100 of payroll unless otherwise noted. The statewide average provision for COVID-19 claim costs in January 1, 2021 Pure Premium rates is \$0.06 per \$100 of payroll.

Provision for COVID-19 Claim Costs in Proposed Pure Premium Rates

(Continued)

Leo	gend:	_
(A)	See	helow

(A) See b	elow												
Class	P.P.	Class	P.P.	Class	P.P.	Class	P.P.	Class	P.P.	Class	P.P.	Class	P.P.
Code	Rate*	Code	Rate*	Code	Rate*	Code	Rate*	Code	Rate*	Code	Rate*	Code	Rate*
7515	0.12	8039	0.12	8292	0.12	8800	0.02	8868	0.06	9097	0.06	9610	0.02
7520	0.12	8041	0.06	8293	0.12	8801	0.02	8870	0.06	9101	0.06	9620	0.06
7538	0.06	8042	0.06	8304	0.12	8803	0.02	8871	0.02	9151	0.02		
7539	0.12	8046	0.12	8324	0.12	8804	0.24	8875	0.06	9154	0.02		
7580	0.12	8057	0.12	8350	0.06	8806	0.24	9007	0.02	9155	0.02		
7600	0.02	8059	0.06	8370	0.06	8807	0.02	9008	0.06	9156	0.02		
7601	0.06	8060	0.12	8387	0.06	8808	0.02	9009	0.02	9180	0.02		
7605	0.06	8061	0.12	8388	0.12	8810	0.02	9010	0.02	9181	0.02		
7607	0.02	8062	0.12	8389	0.06	8811	0.02	9011	0.02	9182	0.02		
7610	0.02	8063	0.06	8390	0.06	8812	0.02	9015	0.02	9184	0.02		
7706	0.06	8064	0.06	8391	0.12	8813	0.06	9016	0.02	9185	0.02		
7707	(A)	8065	0.12	8392	0.06	8818	0.02	9031	0.06	9220	0.06		
7720	0.06	8066	0.12	8393	0.06	8820	0.02	9033	0.06	9402	0.06		
7721	0.06	8071	0.12	8397	0.06		0.02	9043	0.24	9403	0.06		
7722	(A)	8078	0.12	8400	0.12	8822	0.02	9048	0.12	9410	0.06		
7855	0.06	8102	0.06	8500	0.06	8823	0.24	9050	0.12	9420	0.06		
8001	0.06	8106	0.06	8601	0.02	8827	0.24	9053	0.02	9422	0.06		
8004	0.06	8107	0.06	8631	(A)	8829	0.24	9054	0.06	9424	0.06		
8006	0.12	8110	0.06	8720	0.02	8830	0.24	9059	0.24	9426	0.06		
8008	0.12	8116	0.06	8729	0.06	8831	0.02	9060	0.02	9501	0.06		
8010	0.12	8117	0.06	8740	0.02	8834	0.24	9061	0.02	9507	0.02		
8013	0.12	8209	0.00	8741	0.02	8838	0.02	9066	0.02	9516	0.02		
8015	0.12	8215	0.24	8742	0.02	8839	0.02	9067	0.02	9519	0.00		
8017	0.12	8227	0.06	8743	0.02	8840	0.06	9069	0.02	9521	0.06		
8018	0.06	8232	0.06	8744	0.02	8846	0.06	9070	0.24	9522	0.06		
8019	0.06	8267	0.06	8745	0.06	8847	0.06	9079	0.12	9529	0.06		
8021	0.06	8278		8745 8746	0.08	8850	0.08	9079 9085	0.12	9529 9531	0.06		
8021	0.08	8286	(A) 0.06	8748	0.02	8851	0.02	9085	0.24	953 T 9549	0.08		
8028	0.02	8290	0.00	8748 8749	0.12	8852	0.24	9092 9095	0.02	9549 9552	0.02		
8032	0.12		0.02		0.02		0.24	9095	0.02		0.06		
0002	0.00	0201	0.12	0100	0.00	0000	0.02	3030	0.00	3000	0.00		

	Per Capita <u>Classifications</u>			
Firefighters, Police, Police Deputies, etc.	Class Code	P.P. Rate*		
Firefighting Operations - volunteers Police, Sheriffs - volunteers	7707 7722	3.93 1.87		
	Horse Racing <u>Classifications</u>			
Horse Racing	Class Code	P.P. Rate*		
Jockeys or Harness Racing Drivers (per race) Racing Stables (per occupied stall day)	8278 8631	7.63 0.25		

*COVID-19 provisions in Pure Premium Rates are per \$100 of payroll unless otherwise noted. The statewide average provision for COVID-19 claim costs in January 1, 2021 Pure Premium rates is \$0.06 per \$100 of payroll.

Section B Appendix D COVID-19 Claim Cost Projection

The COVID-19 pandemic began to emerge in California in early 2020. During the initial period of the pandemic, without the presence of a legal presumption of compensability of COVID-19-related illnesses in the workers' compensation system, many claims were filed, particularly by first responders and healthcare workers.

On May 6, 2020, Governor Newsom issued Executive Order N-62-20 (Executive Order) thereby providing a rebuttable presumption of compensability for all workers directed by their employer to work outside their home. In May 2020, the WCIRB estimated that the statewide cost of claims projected to be filed during the effective period of the rebuttable presumption in the Executive Order was \$1.2 billion.¹ While the term of the Executive Order has now expired, workers' compensation claims continue to be filed, with several bills under consideration by the Legislature to re-establish a legal presumption of compensability for COVID-19 claims of specified workers. As of mid-July, data from the Division of Workers' Compensation (DWC) indicates that almost 23,000 workers' compensation claims involving COVID-19 have been filed in California, with the numbers increasing rapidly.

Infectious disease experts and epidemiologists expect the COVID-19 pandemic to continue into 2021 and beyond. As the pandemic began to emerge in California early in 2020, the current advisory workers' compensation pure premium rates, approved by the Commissioner in November 2019 to be effective January 1, 2020, do not reflect a provision for COVID-19 claim costs emerging in 2020. With the pandemic expected to continue into 2021 and beyond, the WCIRB has estimated the cost of COVID-19 claims projected to be incurred on policies incepting between January 1, 2021 and August 31, 2021, and has reflected this cost estimate in the pure premium rates proposed in this filing.

The WCIRB estimates the cost of COVID-19 claims on January 1, 2021 to August 31, 2021 policies to be 3.8% of total losses and loss adjustment expenses (LAE). This equates to an average of \$0.06 per \$100 of payroll. The methodology underlying this projection is summarized below.

Projection Methodology

Limited forecasts are available for COVID-19 infection rates in 2020 and projections for 2021 and 2022 are even more limited. To project COVID-19 claims arising on January 1, 2021 to August 31, 2021 policies, the WCIRB first estimated the total cost of losses and LAE for COVID-19 claims arising in 2020 based on available information about COVID-19 deaths and hospitalizations in California as well as from several publicly available disease and statistical models.² The WCIRB then projected COVID-19 claim costs for 2021 and 2022 based on judgmental assumptions relating COVID-19 deaths and hospitalizations in 2021 and 2022 to those in 2020. These assumptions were informed by a comprehensive review of published COVID-19 related statistics and research.

Exhibits 1.1 through 1.3 summarize the WCIRB's projection of the estimated cost of COVID-19 losses and LAE incurred on January 1, 2021 to August 31, 2021 policies. Exhibit 1.1 summarizes the computation of the projected accident year 2020 COVID-19 losses and LAE used as a basis to project COVID-19 losses and LAE in 2021 and 2022.

¹ Evaluation of Cost Impact of Governor Newsom's Executive Order on Rebuttable Presumption for California COVID-19 Workers' Compensation Claims, WCIRB, May 2020.

² For purposes of this valuation, the WCIRB assumed that a presumption reasonably similar to that included in Executive Order N-62-20 will be in effect for the remainder of year. If by the time of the CDI public hearing on this filing no presumption is enacted or a significantly different presumption is enacted, the WCIRB will reassess this evaluation and, if appropriate, amend the proposed January 1, 2021 advisory pure premium rates.

Line (1) of Exhibit 1.1 shows the projected number of California COVID-19 deaths for the working age population (18-69 years) to occur in 2020. The projection was based on published forecasts as of August 3, 2020 from the Institute for Health Metrics and Evaluation (IHME) and YouYang GU from MIT (MIT-YYG).³ At the time of this valuation, both sources projected the statewide COVID-19 deaths through November 1, 2020. The WCIRB then extended the average of the two models of projected deaths to the end of 2020 assuming the incremental monthly change in deaths in October persists in November and December 2020, given that a potential winter wave of COVID-19 infections may occur concurrently with the flu season that typically starts around October. Table 1 shows the actual and projected COVID-19 death counts by month for 2020 using this approach.

	Actuals fro	om CDPH	•	of IHME and ons (as of 8/	Estimated Based on				
			FIUJECI	0115 (as 01 0/	5/2020)	Octobel	October Change		
	June	July	August	September	October	November	December		
Cumulative Total	6,090	9,356	12,531	15,158	17,602	20,046	22,490		
Incremental Monthly	—	3,266	3,175	2,627	2,444	2,444	2,444		
Change									

Table 1 – Projected COVID-19 Deaths by Month for 2020

The majority of COVID-19 deaths have occurred in older people, many of whom are not working. The WCIRB's year-end projection for 2020 COVID-19 deaths of approximately 22,500 was adjusted to the California working age population based on the age distribution of deaths as of August 2, 2020, published by the California Department of Public Health (CDPH).⁴ The projected 2020 death counts for the working age population of approximately 7,800 based on this approach and shown on line (1) of Exhibit 1.1 were validated for reasonableness against the reported-to-date death counts shown in Table 2.

Table 2 – Projected COVID-19 Deaths and Hospitalizations for Working Age Population (18 to 69 Years) Compared to Reported-to-Date

	Reported-to-Date	Projected 2020	% Change between July						
	(End of July) ⁵	Year-End	2020 and Year-End						
Total Deaths	3,230	7,790	+141%						
Total Hospitalizations (including deaths) ⁶	19,017	48,953	+157%						
Death Rate per 100,000	12	29	+141%						
Hospitalization rate per 100,000 (including deaths)	71	183	+157%						
Hospital Mortality Rate	17%	16%	-6%						

Line (2) of Exhibit 1.1 shows the projected number of California COVID-19 hospitalizations (excluding deaths) for the working age population (18-69 years) to occur in 2020. At the time of this valuation, limited reliable forecasts of total COVID-19 hospitalizations in 2020 were available, partly because cumulative hospitalizations at the state level are not always reported. In particular, these forecasts are challenging for California given that the state has not, at the time of this valuation, yet progressed past its "first infection wave" unlike several other states.⁷

⁴ California Department of Public Health COVID-19 Cases by Age Group:

³ <u>IHME's projection for COVID-19 deaths in California</u> used in this valuation was made on August 3, 2020. Similarly, <u>YouYang Gu's</u> deaths projection used was made on August 3, 2020.

https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/COVID-19-Cases-by-Age-Group.aspx (accessed on August 3, 2020).

⁵ The reported-to-date COVID-19 deaths were as of August 2, 2020, published by the CDPH. The reported-to-date COVID-19 hospitalizations were as of July 25, 2020, published by the CDC (COVID-NET) on July 31, 2020. The CDC updates prior weekly hospitalizations when adding the latest weekly hospitalizations.

⁶ All reported deaths for working age individuals are assumed to follow hospitalization.

⁷ States that passed their first wave of infections include New York, New Jersey, Maryland, Massachusetts and Connecticut. <u>https://91-divoc.com/pages/covid-visualization/</u>

The WCIRB projected statewide California 2020 COVID-19 hospitalizations based on an assumed total hospitalization rate (including deaths) after the "first infection wave" by using data from five other states that essentially completed a first infection wave. For many of these states, the rate of COVID-19 infections was higher, compared to California, as they were considered to be "hotspots" in the U.S. during the early months of the pandemic. The Massachusetts total post-first infection wave hospitalization rate of 172 per 100,000 population as of July 28 (the lowest total hospitalization rate among these five states)⁸ was selected by the WCIRB to project year-end hospitalizations in California. The year-end projection for COVID-19 hospitalizations (including deaths) was then adjusted to the California working age population based on the age distribution of COVID-19 hospitalizations published by the CDC (COVID-NET) as of July 25, 2020.⁹ The WCIRB projected total 2020 COVID-19 hospitalizations (including deaths) in California of approximately 49,000 was also validated for reasonableness against the reported-to-date hospitalizations as shown in Table 2.

The projected total hospitalizations were further categorized as severe cases (those that do not require an ICU stay) and critical cases (ICU cases). Critical cases were assumed to be 30% of all hospitalizations, consistent with the assumption reflected in the WCIRB's May evaluation of the Executive Order.¹⁰ The projected deaths were excluded from both severe and critical cases by assuming an approximate mortality rate of 45% among critical cases and subtracting the remaining deaths from severe cases.¹¹ The projected 2020 number of working age hospitalizations excluding deaths computed in this manner is 41,200, as shown on line (2) of Exhibit 1.1.¹²

Lines (1) and (2) of Exhibit 1.1 estimate the total 2020 COVID-19 deaths and hospitalizations of working age Californians. To estimate the number of worker's compensation claims that will potentially be filed for accident year 2020, the WCIRB compared the number of claims filed with the DWC through First Report of Injury as of July 23, 2020 with reported working age COVID-19 infections from the CDPH (which include deaths, hospitalizations and mild cases) during the same time period. The WCIRB also assumed approximately 50% of the working age mild cases of COVID-19 will not file a claim¹³ and about 10% of all COVID-19 claims filed with the DWC will be denied with the denial ultimately upheld. The reasonability of both of these assumptions was validated based on information about COVID-19 claims filed thus far and based on feedback from claims experts. Based on these assumptions, a conversion factor of 12%, as computed in Exhibit 2 and shown on line (3) of Exhibit 1.1, was used to adjust total 2020 working age COVID-19 deaths and hospitalizations to projected workers' compensation claims.

Line (4) of Exhibit 1.1 shows the projected number of 2020 COVID-19 death claims in the California workers' compensation system. It is computed as the product of the projected number of COVID-19 working age deaths on line (1) and the workers' compensation claim conversion factor of 12% shown on line (3). Line (5) of Exhibit 1.1 shows the projected loss and LAE cost of 2020 COVID-19 death claims, which is the product of line (4) and the average cost of losses and LAE on death claims as projected in the WCIRB's May 2020 evaluation of the Executive Order.¹⁴ Lines (6) and (7) of Exhibit 1.1 show a similar computation for 2020 COVID-19 hospitalization workers' compensation claims excluding deaths.¹⁵ In the May 2020 evaluation of the Executive Order, the WCIRB estimated the average cost of mild, severe, critical and death COVID-19 claims in California based on a review of WCIRB data and published data as

⁸ COVID Tracking Project.

⁹ CDC COVID-NET Laboratory-confirmed COVID-19-Associated Hospitalizations by Age Group (accessed on July 31, 2020).

¹⁰ Based on the proportion of ICU cases reported in California, accessed on August 14, 2020.

¹¹ Armstrong R.A., Kane, A.D., and Cook, T.M. <u>Outcomes from intensive care in patients with COVID-19: a systematic review and meta-analysis of observational studies</u>. Anaesthesia. June 30, 2020.

¹² The estimated distribution between severe and critical cases of COVID-19 after excluding deaths was also used in the computation of line (7) of Exhibit 1.1, the projected cost of 2020 COVID-19 hospitalization claims in the California workers' compensation system.

¹³ This assumption was also reflected in the WCIRB's evaluation of the Executive Order.

¹⁴ Evaluation of Cost Impact of Governor Newsom's Executive Order on Rebuttable Presumption for California COVID-19 Workers' Compensation Claims, WCIRB, May 2020. In the evaluation, the WCIRB projected an average loss and LAE cost of COVID-19 death claims of \$381,800.

¹⁵ In the May 2020 evaluation of the Executive Order, the WCIRB projected an average loss and LAE cost of COVID-19 severe hospitalization claims of \$101,800 and an average cost of critical hospitalization claims of \$260,100.

well as feedback from a number of workers' compensation claims and medical experts. The WCIRB continues to be believe those estimates are reasonable.

Line (8) of Exhibit 1.1 shows the estimated statewide accident year 2020 cost of losses and LAE on COVID-19 claims. The total cost on line (8) is computed as the sum of the projected cost of death claims shown on line (5), the cost of hospitalization claims (excluding death claims) shown on line (7) and the estimated cost of "mild" (non-hospital) claims, with the cost of mild claims computed based on the methodology used in the WCIRB's May 2020 evaluation of the Executive Order.¹⁶ Line (9) of Exhibit 1.1 shows that 63% of statewide COVID-19 claim costs are estimated to be generated from the insured market. This estimate is based on the percentage of all COVID-19 claims reported to the DWC as of July 23, 2020 that arose in the insured market. Finally, line (10) of Exhibit 1.1 shows the \$0.7 billion estimated cost of losses and LAE on accident year 2020 COVID-19 claims in the insured market.

Exhibit 1.2 summarizes the computation of the projected accident year 2021 COVID-19 losses and LAE. There is very limited information available on COVID-19 infections to occur in 2021. A number of published expert forecasts indicate that COVID-19 infections in 2021 will not be significantly better or worse than in 2020, and the number of hospitalizations in 2021 is likely to be similar to that in 2020.¹⁷ All available forecasts indicated that more infection waves will occur in 2020 and 2021 and likely continue until the middle of 2022 when herd immunity may be reached. Based on this information, the WCIRB estimates the level of COVID-19 claims in 2021 (prior to reflecting the impact of improved treatments or a potential vaccine) to be generally comparable to that in 2020 (i.e., a relativity of 2021 to 2020 of 1.0) as shown on line (11) of Exhibit 1.2.

There is potential for the pandemic to improve significantly in 2021 due to ongoing improvements in medical treatments for COVID-19 patients or the impact of potential vaccines or treatments likely to be proven effective in 2021. Exhibit 3 summarizes the current significant advances in treatment of COVID-19 illnesses. As shown on line (12) of Exhibit 1.2, the WCIRB judgmentally estimates a 25% reduction in COVID-19 cost levels in 2021 due to improved treatments and the potential impact of a vaccine.

Line (13) of Exhibit 1.2 shows the projected accident year 2021 COVID-19 losses and LAE for the insured market. The projection of \$0.52 billion is based on the 2020 estimate of COVID-19 losses and LAE with a judgmental estimated reduction of 25% to reflect the potential impact of improved treatments and a vaccine. This equates to 4.7% of the total non-COVID-19 accident year 2021 loss and LAE projection of \$10.9 billion, determined using the methodologies summarized in Section B, as shown on lines (14) and (15) of Exhibit 1.2.

Exhibit 1.3 summarizes the computation of the COVID-19 losses and LAE projected for accident year 2022 and the January 1, 2021 to August 31, 2021 policy period. As shown on line (16), the WCIRB judgmentally estimates a 67% reduction in accident year 2022 COVID-19 cost levels relative to 2020 due to continued improvements in treatments and the potential for a reduced number and severity of waves caused by continued impact of COVID-19 vaccines and potential herd immunity to COVID-19. Similar to the computation of the projected accident year 2021 COVID-19 losses and LAE, line (17) of Exhibit 1.3 shows the projected accident year 2022 COVID-19 losses and LAE for the insured market of \$0.23 billion. This equates to 1.9% of the total non-COVID-19 accident year 2022 loss and LAE projection of \$12.0 billion, determined using the methodologies summarized in Section B, as shown on lines (18) and (19) of Exhibit 1.3.

Line (20) of Exhibit 1.3 computes the adjustment factor for the estimated cost impact of COVID-19 claims to be incurred on policies incepting between January 1, 2021 and August 31, 2021. As shown, the

¹⁶ In the May 2020 evaluation of the Executive Order, the WCIRB projected an average loss and LAE cost of COVID-19 mild claims of \$2,900. Mild claims are projected to represent only about 6% of total COVID-19 claim costs.

¹⁷ Based on several studies reviewed: Kronick, Richard, <u>"How COVID-19 Will Likely Affect Spending, And Why Many Other Analyses May Be Wrong,"</u> *Health Affairs Blog*, May 19, 2020; Kissler S.M., Tedijanto, C., Goldstein, E., Grad, Y.H., Lipsitch, M., <u>"Projecting the transmission dynamics of SARS-CoV-2 through the postpandemic period", *Science*, May 22, 2020, 368(6493):860-868; Moore, K.A., Lipsitch, M., Barry, J.M., Osterholm, M.T., <u>"COVID-19: The CIDRAP Viewpoint - Part 1: The Future of the COVID-19 Pandemic: Lessons Learned from Pandemic Influenza", April 30, 2020.</u></u>

average of the 2021 and 2022 projections, weighted based on the relative exposure of each year for the January 1, 2021 through August 31, 2021 policy period, is 3.8% of total non-COVID-19 projected losses and LAE. This equates to an average of \$0.06 per \$100 of payroll based on a projected average pure premium rate prior to the impact of COVID-19 claims of \$1.50 per \$100 of payroll. The process to reflect the average provision of \$0.06 per \$100 of payroll based on the relative frequency of COVID-19 claims by industry sector is detailed in Section A, Appendix A.

Limited information on projected COVID-19 infection rates in 2021 and 2022 is available. The WCIRB projected COVID-19 claim costs for 2021 and 2022 based on a series of reasonable assumptions informed by a comprehensive review of a wide range of available COVID-19 related statistics and research. Given the inherent uncertainty in the COVID-19 projection as well as the extreme fluidity of the pandemic, the WCIRB plans to reassess its evaluation of COVID-19 claim costs to be incurred on January 1, 2021 through August 31, 2021 policies in September based on updated information and statistical models as well as any legislation impacting compensability of COVID-19 enacted by the California Legislature by the close of the legislative session. If appropriate based on that re-evaluation, the WCIRB will amend the January 1, 2021 advisory pure premium rates proposed in this filing by the time of the California Department of Insurance public hearing on the filing.

Projections Based on Alternative Assumptions

Given the uncertainty involved as to the future of the pandemic as well as the breadth of the assumptions reflected in the WCIRB's projection summarized above, the WCIRB has also projected a low-range and a high-range COVID-19 cost estimate for the January 1, 2021 to August 31, 2021 policy period.

The WCIRB's low-range projection reflects the same assumptions used in the projection summarized in Exhibits 1.1 to 1.3 with several exceptions. First, the number of death claims projected was based solely on the IHME model estimate, which was the lower of the two model projections. Second, the number of COVID-19 working age hospitalizations for the remainder of 2020 was limited to be only 133% of the number of working age hospitalizations that have occurred thus far in 2020 (in lieu of almost 160% as shown in Table 2). Finally, reflecting more optimistic assumptions regarding future waves, improved treatments and the impact of vaccines, the WCIRB assumed that 2021 COVID-19 costs would be 50% of the 2020 costs (in lieu of 75%) and that 2022 COVID-19 costs would be 25% of the 2020 costs (in lieu of 33%). The WCIRB's low-range estimate computed on this basis is 2.4% of total non-COVID-19 projected losses and LAE for the January 1, 2021 to August 31, 2021 policy period. This equates to an average of \$0.04 per \$100 of payroll.

The WCIRB's high-range projection reflects the same assumptions used in the projection summarized in Exhibits 1.1 to 1.3 with several alternative assumptions. First, the number of death claims projected was based solely on the MIT-YYG model estimate, which was the higher of the two model projections. Second, the number of projected COVID-19 hospitalizations for 2020 was based on the average of the Massachusetts and Maryland hospitalization rates after their first infection wave, which is about 10% higher than the estimate based solely on the Massachusetts information. Finally, reflecting less optimistic assumptions regarding future waves, improved treatments and the impact of vaccines, the WCIRB assumed in the high-range projection that 2021 COVID-19 costs would be 90% of the 2020 costs (in lieu of 75%) and that 2022 COVID-19 costs would be 50% of the 2020 costs (in lieu of 33%). The WCIRB's high-range estimate computed on this basis is 5.2% of total non-COVID-19 projected losses and LAE for the January 1, 2021 to August 31, 2021 policy period. This equates to an average of \$0.08 per \$100 of payroll.

Section B, Appendix D Exhibit 1.1

Projected Accident Year 2020 COVID-19 Claim Costs

(1)	AY 2020 Statewide Deaths Working Age Population: (Tables 1 and 2)	7,800
(2)	AY 2020 Statewide Hospitalizations (Excl. Deaths) Working Age Population: (Table 2)	41,200
(3)	Workers' Compensation Claim Conversion Factor: (Exhibit 2)	12%
(4)	AY 2020 Estimated WC Death Claims: (1) x (3)	940
(5)	AY 2020 Estimated WC Death Claim Costs: (4) x Avg. Death Severity*	\$0.4B
(6)	AY 2020 Estimated WC Hospitalization (Excl. Death) Claims: (2) x (3)	4,950
(7)	AY 2020 Estimated WC Hospitalization Claim Costs: (6) x Avg. Hospitalization Severity*	\$0.7B
(8)	Statewide AY 2020 COVID-19 Loss & LAE: (5) + (7) + (Mild claim costs**)	\$1.1B
(9)	Insured Market Share of COVID-19 Claims: (DWC summary of COVID-19 claims)	63%
(10)	Projected AY 2020 Insured Market COVID-19 Loss & LAE: (8) x (9)	\$0.7B

* Based on severity estimates by COVID-19 claim type in the WCIRB's May 2020 evaluation of the Governor's Executive Order. ** Based on proportion of "mild" COVID-19 claims costs in the WCIRB's May 2020 evaluation of the Governor's Executive Order.



Projected Accident Year 2021 COVID-19 Claim Costs

11)	Estimated Relativity AY 2021 to AY 2020 COVID-19 Claims:	1.0
12)	Judgmental Adjustment for Improved Treatment & Potential Vaccine:	25%
13)	AY 2021 Insured Market COVID-19 Loss & LAE: {Exhibit 1.1 (10)} x (11) x {1.0 - (12)}	\$0.52B
14)	AY 2021 Insured Market Projected Non-COVID-19 Loss & LAE:*	\$10.9B
15)	AY 2021 COVID-19 Adjustment Factor: (13) / (14)	4.7%

* Based on the loss and loss adjustment projection methodologies discussed in Section B.



Projected 1/1/2021 to 8/31/2021 Policy Period COVID-19 Claim Costs

16) Estimated Relativity AY 2022 to AY 2020 COVID-19 Claims: (Includes Judgmental Adjustment for Improved Treatment & Pot	0.33 tential Vaccine)
17) AY 2022 Insured Market COVID-19 Loss & LAE: {Exhibit 1.1 (1	10)} x (16) \$0.23B
18) AY 2022 Insured Market Projected Non-COVID-19 Loss & LAE	E:* \$12.0B
19) AY 2022 COVID-19 Adjustment Factor: (17) / (18)	1.9%
20) 1/1/2021 to 8/31/2021 Policy Period COVID-19 Adjustment Fac {[Exhibit 1.2 (15)] x 67%} + {(19) x 33%}	ctor 3.8%

* Based on the loss and loss adjustment projection methodologies discussed in Section B.



Computation of COVID-19 Workers' Compensation Claim Conversion Factor

1)	Total COVID-19 Infections Age 18-69 as of July 2020: ¹	312,000
2)	Total COVID-19 Hospitalizations (Including Deaths) Age 18-69 as of July 2020: ²	19,000
3)	Total COVID-19 Mild Cases Age 18-69: (1) - (2)	293,000
4)	COVID-19 Infections Excluding 50% of Mild Cases Age 18-69: (2) + (3) x 50%	165,500
5)	Total COVID-19 Workers' Compensation Claims Filed as of July 2020: ³	22,300
6)	Estimated Proportion of Claims Denied and Upheld:	10%
7)	Workers' Compensation Claim Conversion Factor: (5) / (4) x {1.0 - (6)}	12%

¹ COVID Tracking Project as of July 18, 2020 (adjusted to working age population).

² CDC (COVID-NET) as of July 25, 2020. COVID-19 hospitalizations often lag a week behind COVID-19 infections.

³ Based on Division of Workers' Compensation First Report of Injury claims as of July 23, 2020.



COVID-19 Claim Cost Projection Published Information on Improved Treatments and Potential Vaccines

- Available Treatments for COVID-19
 - Dexamethasone (an anti-inflammatory steroid recommended for severe COVID-19 infections)
 - Prelim report showed mortality reduced by 12% among ICU patients
 - Remdesivir (FDA approved for emergency use for hospitalized patients)
 - Shown to reduce time to recovery by 4 days (11 vs. 15 days)
 - Convalescent plasma (FDA approved for emergency use)
 - Prone positioning reduces need for ventilators by 46%
- Treatments under clinical trial investigation (about 1,900 ongoing trials as of August 2020)
 - Inhaled beta interferon: a U.K. trial showed an 80% mortality reduction among 100 hospitalized patients
 - Plasma-based therapies
- Potential vaccines
 - An effective vaccine by early 2021 highly likely
 - > 140 potential COVID-19 vaccines in various stages of development (WHO)
 - A study on 2009 influenza pandemic (H1N1) shows the vaccines prevented about 4% of both deaths and hospitalizations, and 3% of total infections.
- Improved clinical guidelines for treating COVID-19

