

# WCIRB Actuarial Committee Meeting

March 21, 2022



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1. AC20-08-04: Impact of Economic Slowdown on Pure Premium Rate Indications
2. AC21-03-03: Review of COVID-19 Claim Diagnostics
3. AC21-03-05: Pandemic Impact on Premium Measures
4. AC21-12-07: Indemnity Claim Frequency Model
5. AC22-03-01: First Quarter 2022 Review of Diagnostics
6. AC22-03-02: 12/31/2021 Experience Review

# 01

## Impact of Economic Slowdown on Pure Premium Rate Indications





# Impact of the Economic Slowdown on Pure Premium Rate Indications

- The magnitude and speed of recent economic changes is unprecedented
  - Virtually all industries have been affected
    - Employment changes by industry vary substantially
    - Recent changes in the industrial mix and wage level distribution have had large and atypical impacts
- For pure premium ratemaking, changes due solely to changing industrial mix should be excluded from projections
- WCIRB staff has estimated impacts of changing industrial mix and other factors for:
  - Claim Severity
  - Claim Frequency
  - Average Wage

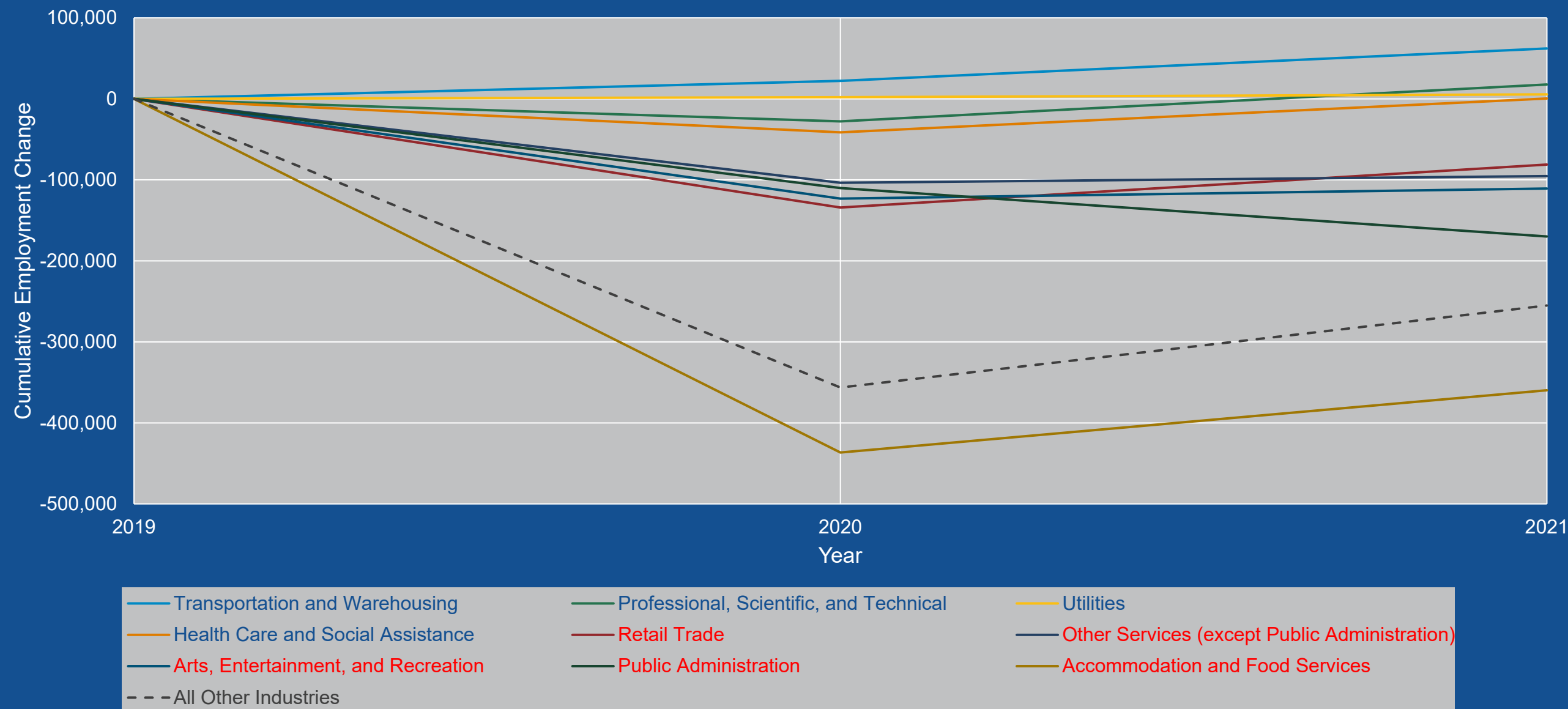
# Industry Mix

- Changes in industry mix often have direct and measurable impacts on claims cost measures
- Recent mix changes during the economic downturn and recovery have been very significant
- Levels of employment by industry have changed substantially over the last two years
  - Forecasts of employment levels have been volatile as well

# Cumulative Change in Employment from 2019

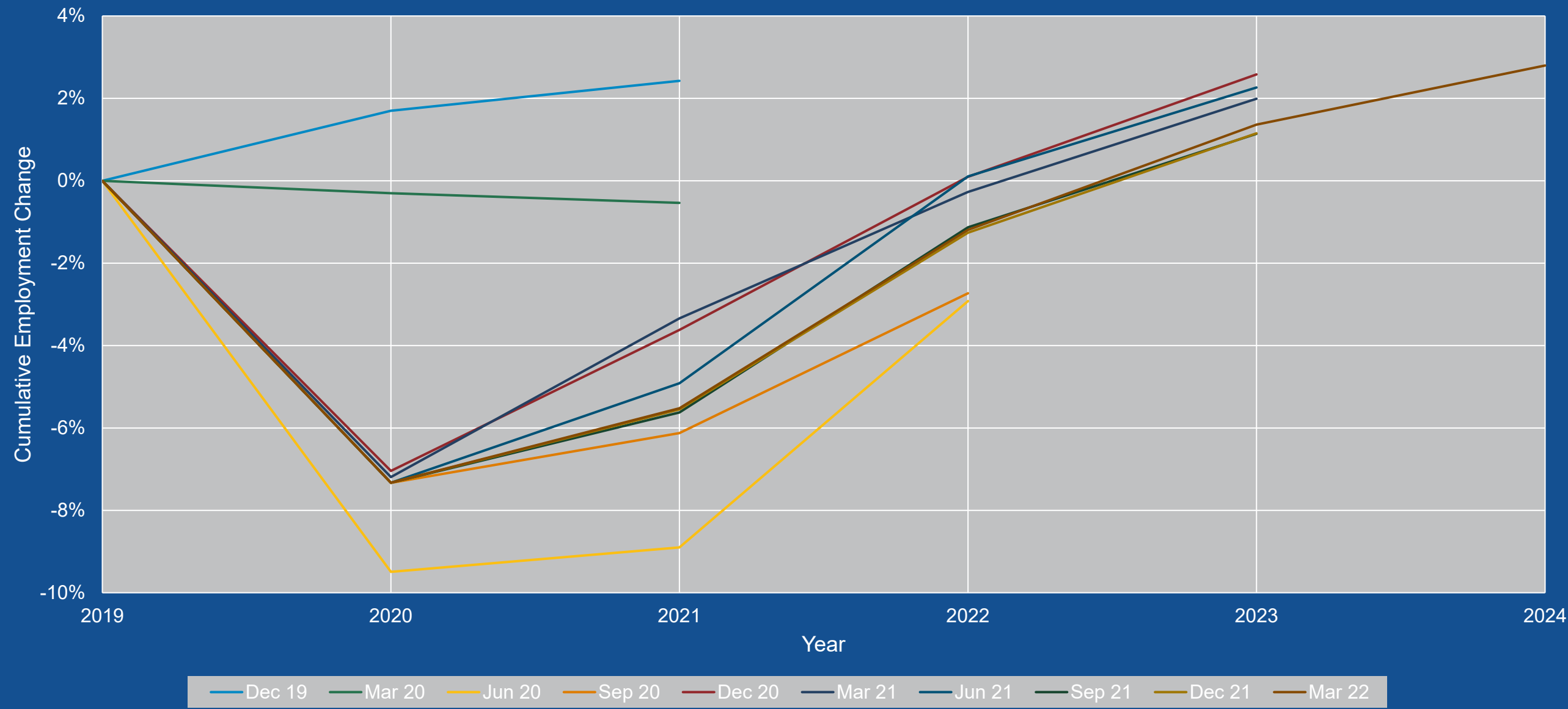
Industry	Cumulative Change in Employment from 2019					
	2019	2020	2021	2022	2023	2024
<b>Utilities</b>	56,477	3.6%	9.8%	13.9%	16.5%	19.4%
<b>Transportation and Warehousing</b>	647,439	3.4%	9.6%	13.7%	16.3%	19.2%
<b>Information</b>	562,658	-6.1%	-3.5%	2.1%	8.7%	12.9%
<b>Professional, Scientific, and Technical</b>	1,332,194	-2.1%	1.3%	6.8%	11.1%	12.5%
<b>Management of Companies and Enterprises</b>	255,718	-4.6%	-1.3%	4.0%	8.2%	9.6%
<b>Health Care and Social Assistance</b>	2,424,985	-1.7%	0.0%	3.4%	5.5%	7.0%
<b>Admin, Support, Waste Mgmt/Remediation</b>	1,134,080	-7.6%	-4.3%	0.8%	4.9%	6.2%
<b>Construction</b>	885,742	-3.5%	-0.3%	1.8%	3.5%	5.4%
<b>Finance and Insurance</b>	538,987	-0.6%	-1.3%	0.7%	2.5%	3.9%
<b>Other Services (except Public Administration)</b>	576,533	-18.0%	-16.5%	-8.2%	-2.3%	2.4%
<b>Public Administration</b>	2,596,933	-4.2%	-6.5%	-3.9%	-0.7%	0.9%
<b>Agriculture, Forestry, Fishing and Hunting</b>	422,558	-3.6%	-0.4%	-0.1%	0.0%	0.2%
<b>Accommodation and Food Services</b>	1,706,570	-25.6%	-21.1%	-7.0%	-3.2%	0.1%
<b>Educational Services</b>	383,240	-9.2%	-7.6%	-4.5%	-2.5%	-1.2%
<b>Manufacturing</b>	1,326,892	-4.9%	-5.1%	-2.9%	-1.7%	-1.6%
<b>Wholesale Trade</b>	691,867	-7.0%	-6.8%	-5.2%	-3.6%	-2.8%
<b>Real Estate and Rental and Leasing</b>	302,405	-7.3%	-8.0%	-6.1%	-4.4%	-3.2%
<b>Retail Trade</b>	1,657,267	-8.1%	-4.9%	-4.8%	-6.3%	-8.4%
<b>Mining</b>	22,467	-11.9%	-16.1%	-14.8%	-13.4%	-10.1%
<b>Arts, Entertainment, and Recreation</b>	329,813	-37.3%	-33.5%	-21.7%	-18.5%	-15.7%
<b>All Industries</b>	17,854,825	-7.3%	-5.5%	-1.2%	1.4%	2.8%

# Change in Employment (Select Industries): 2019-2021



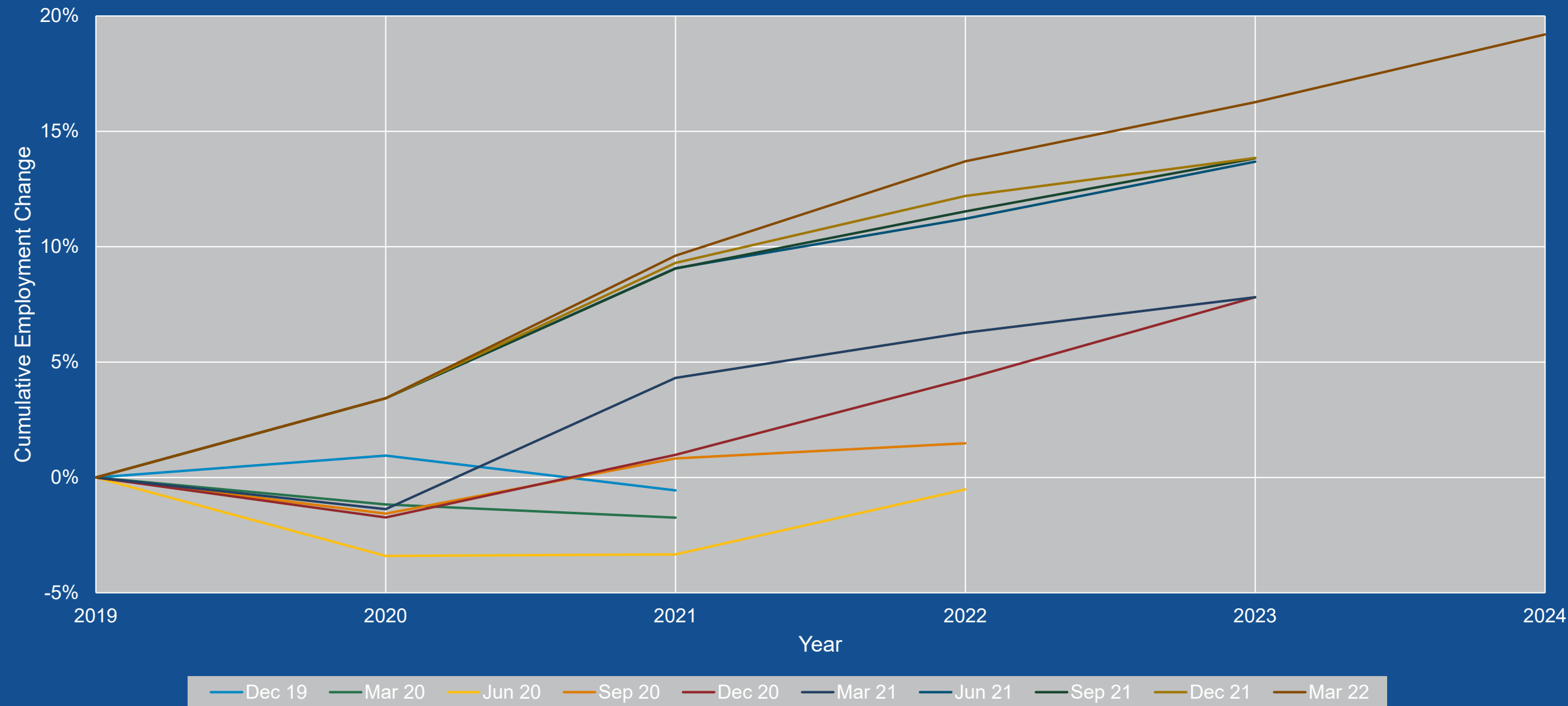
# Cumulative Employment Change by Forecast

## All Industries

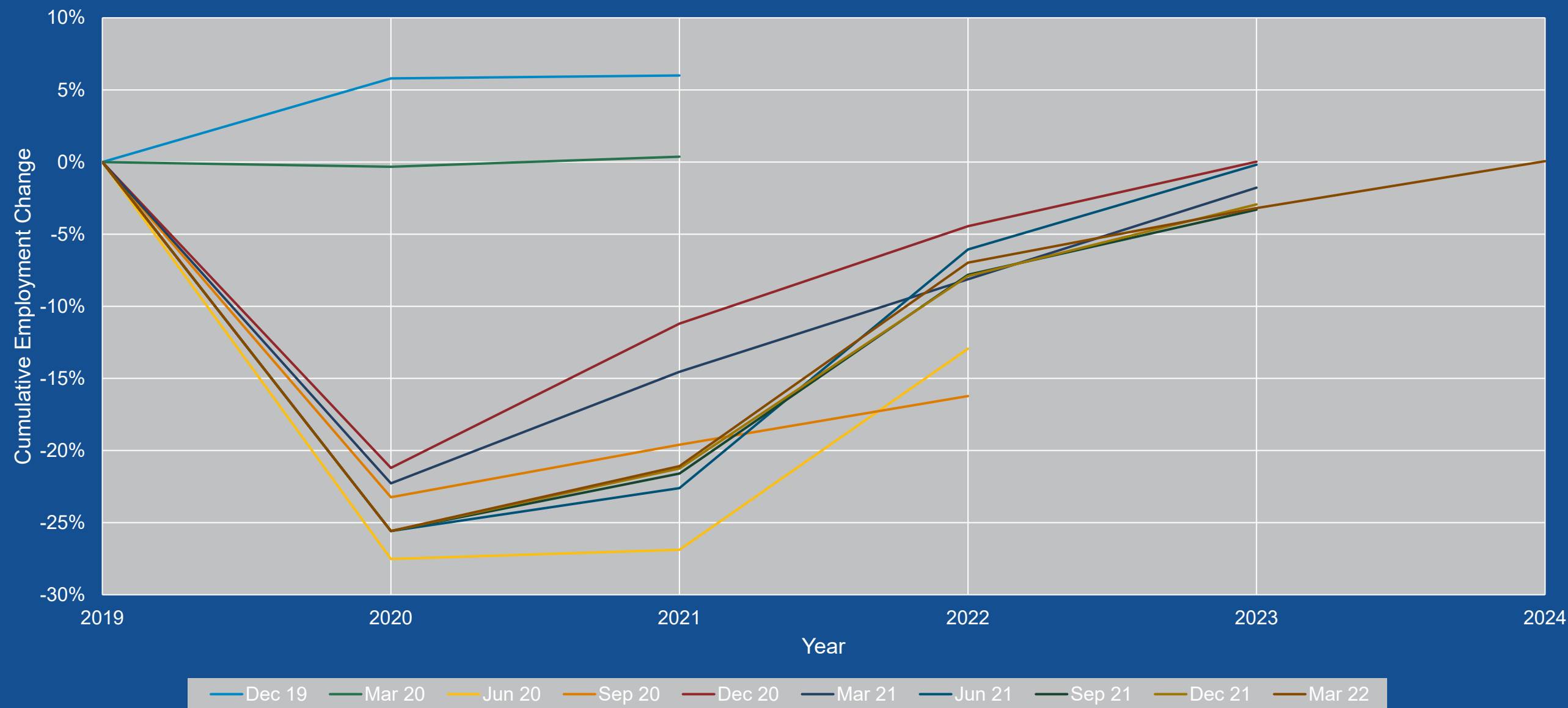




# Cumulative Employment Change by Forecast Transportation & Warehousing



# Cumulative Employment Change by Forecast Accommodation & Food Services

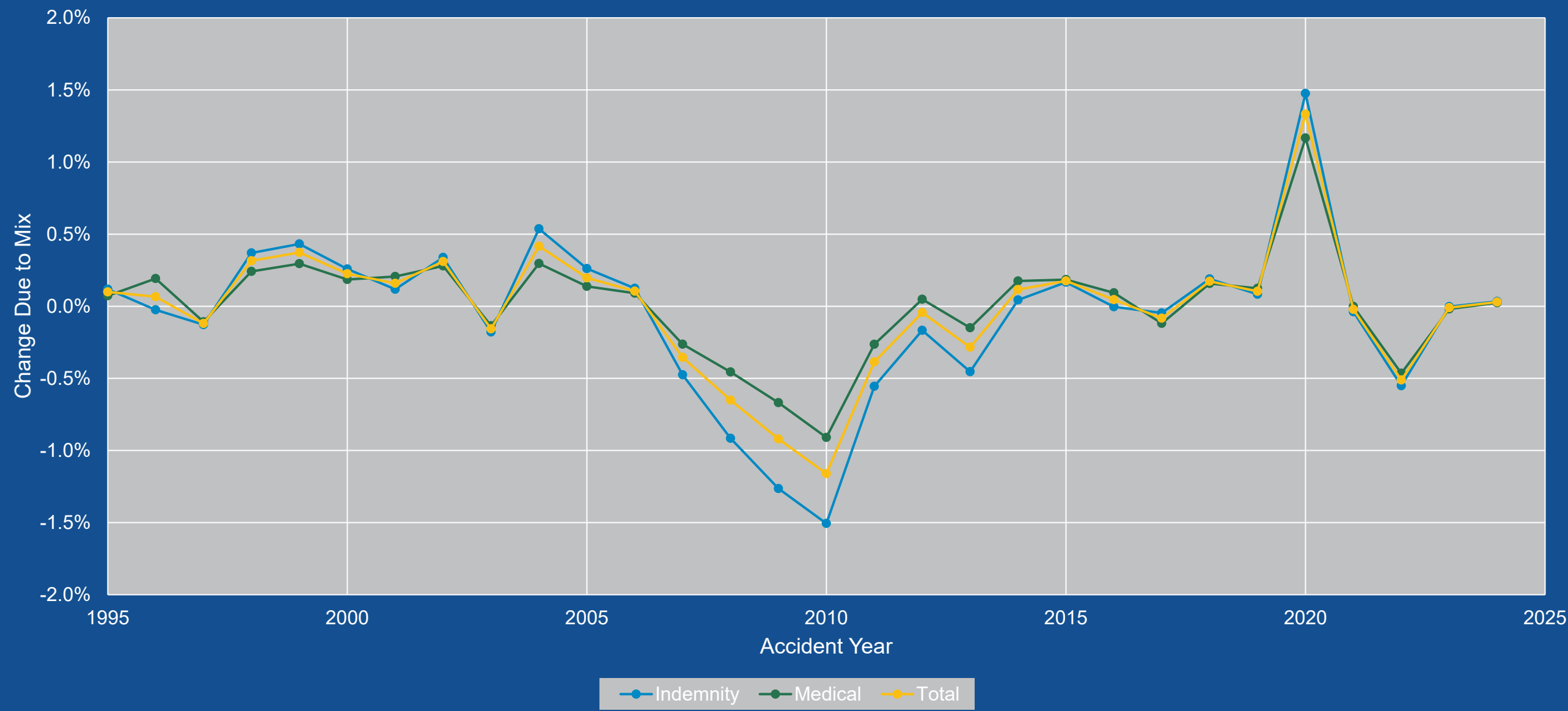


# Claim Severity

- WCIRB has developed estimates of changes in claim severity due to industrial mix
- Estimates are based on USR data, where available
- For future years, historic industry severity relativities are used and count distributions are adjusted using forecasts of employment changes
  - This method implicitly assumes that industry frequency and severity relativities will continue
- These adjustments, if used, would be applied to historic years used to select severity trends



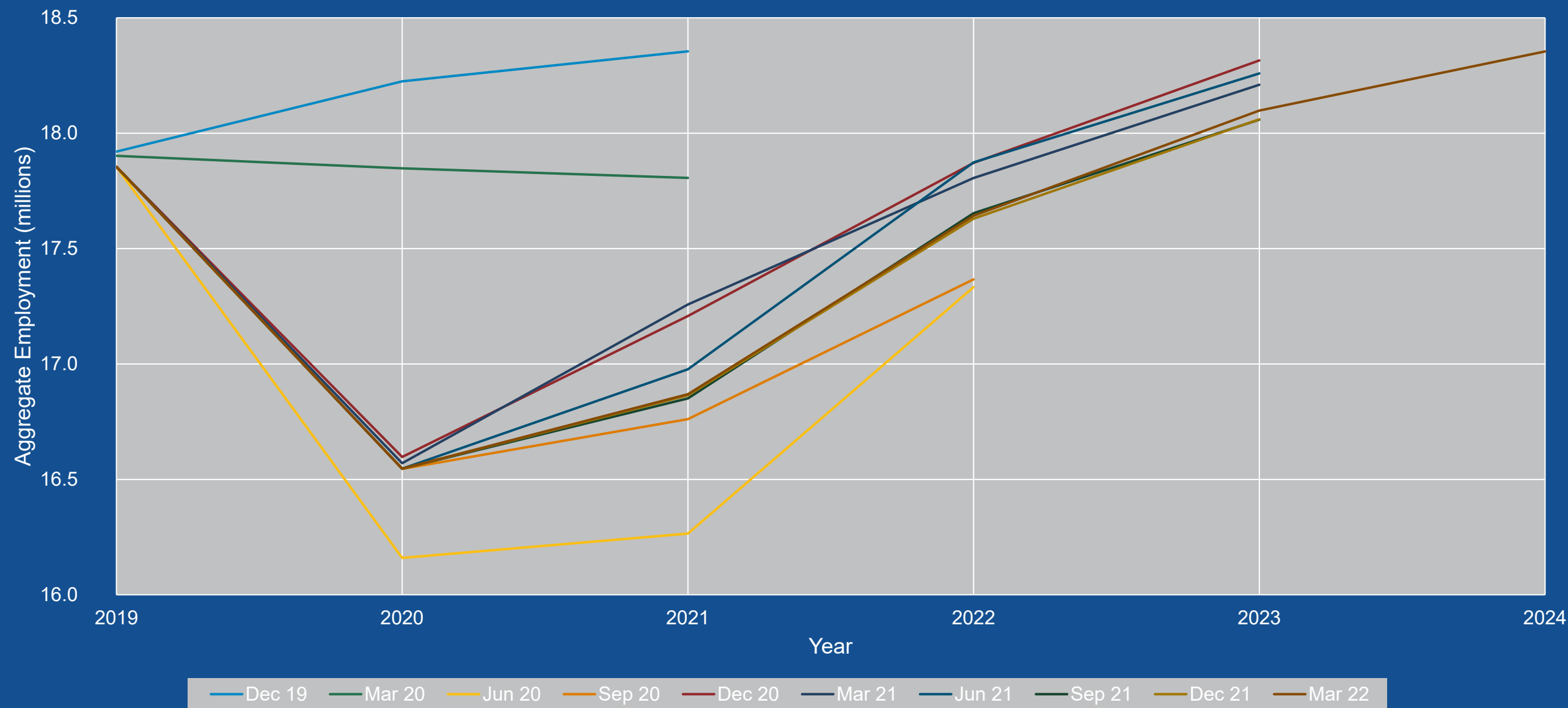
# Change in Severity Due to Industrial Mix



# Claim Frequency

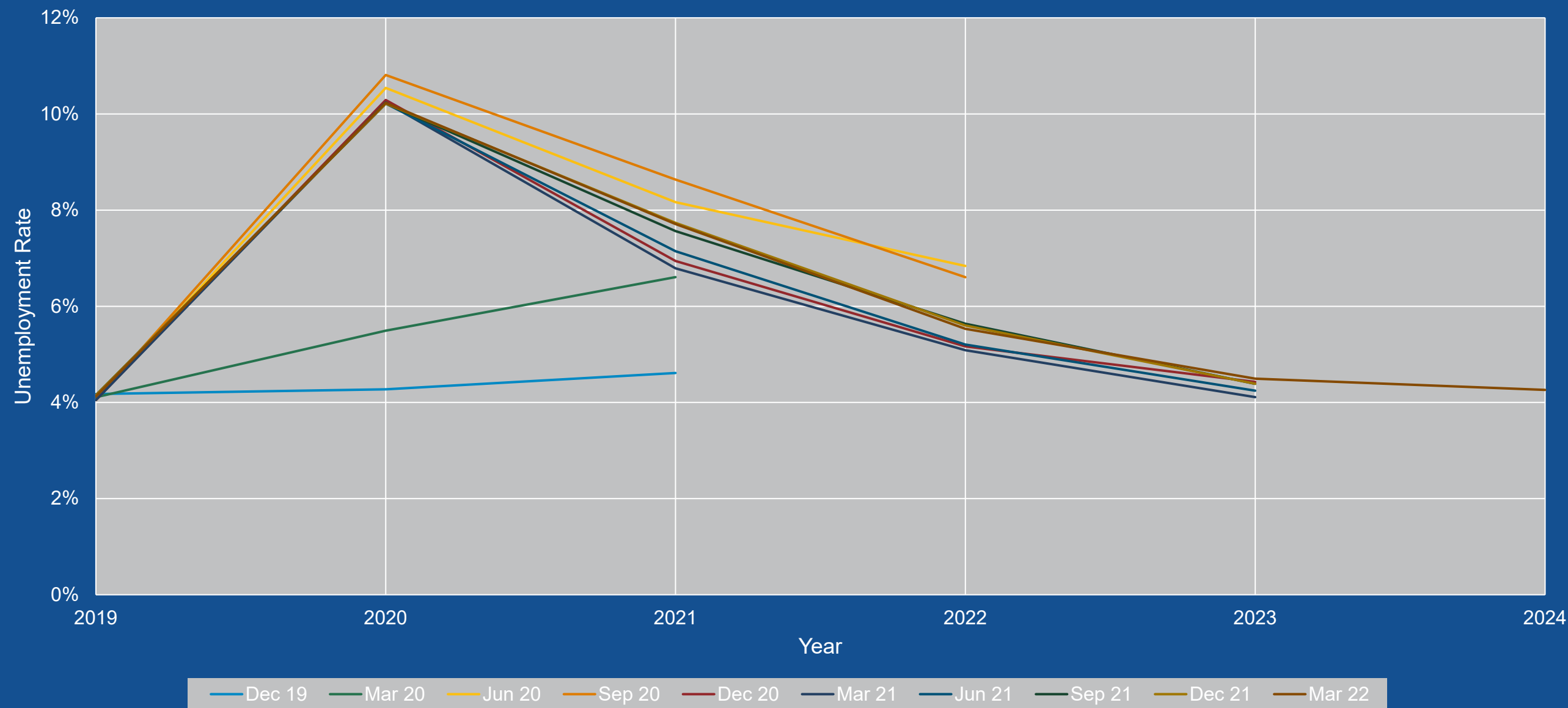
- The WCIRB frequency model predicts frequency changes that are adjusted for industrial mix
  - No separate adjustment is required
- Model predicted frequency changes are dependent on changes in economic conditions
  - Economic Variables - First principal component decomposition of:
    - Changes in unemployment rate
    - Changes in aggregate employment

# Aggregate Employment by Forecast

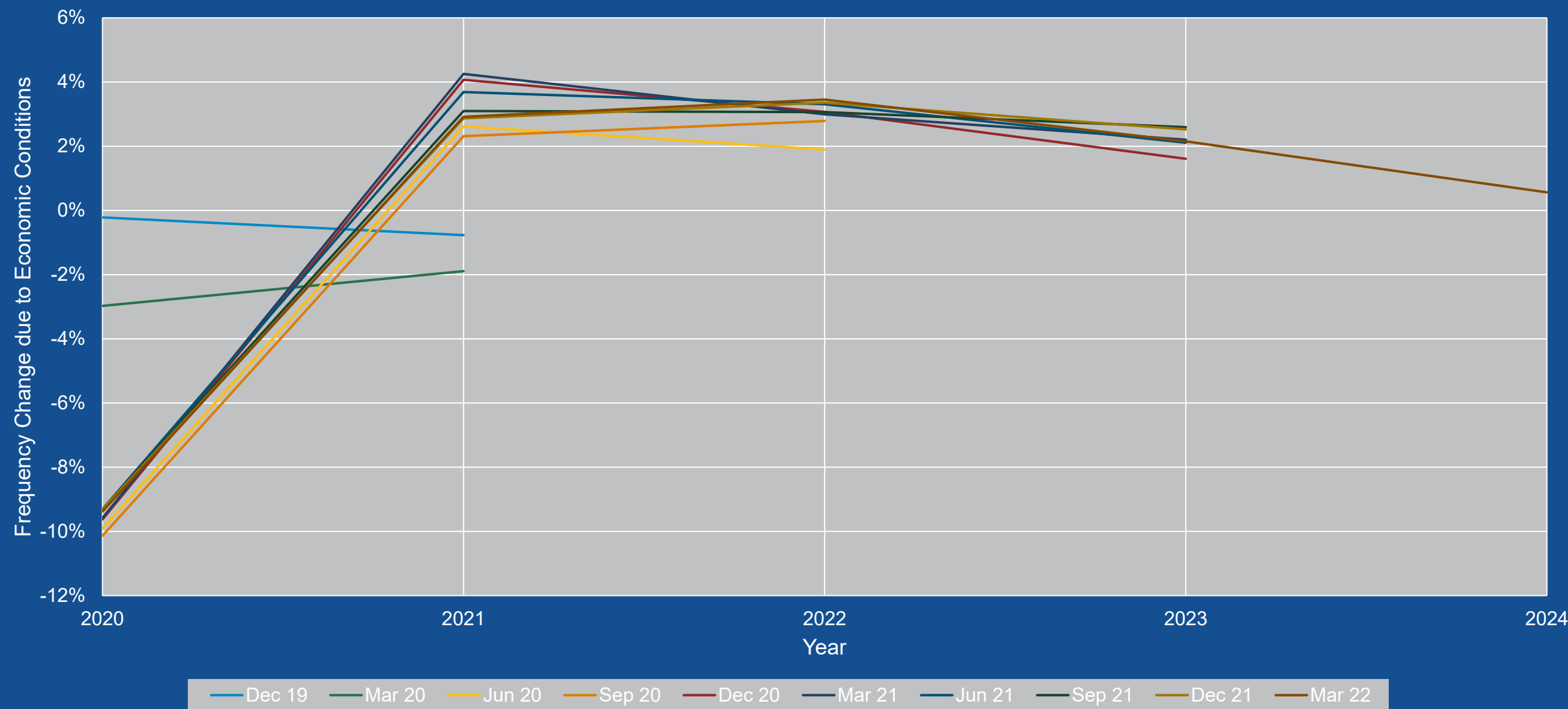




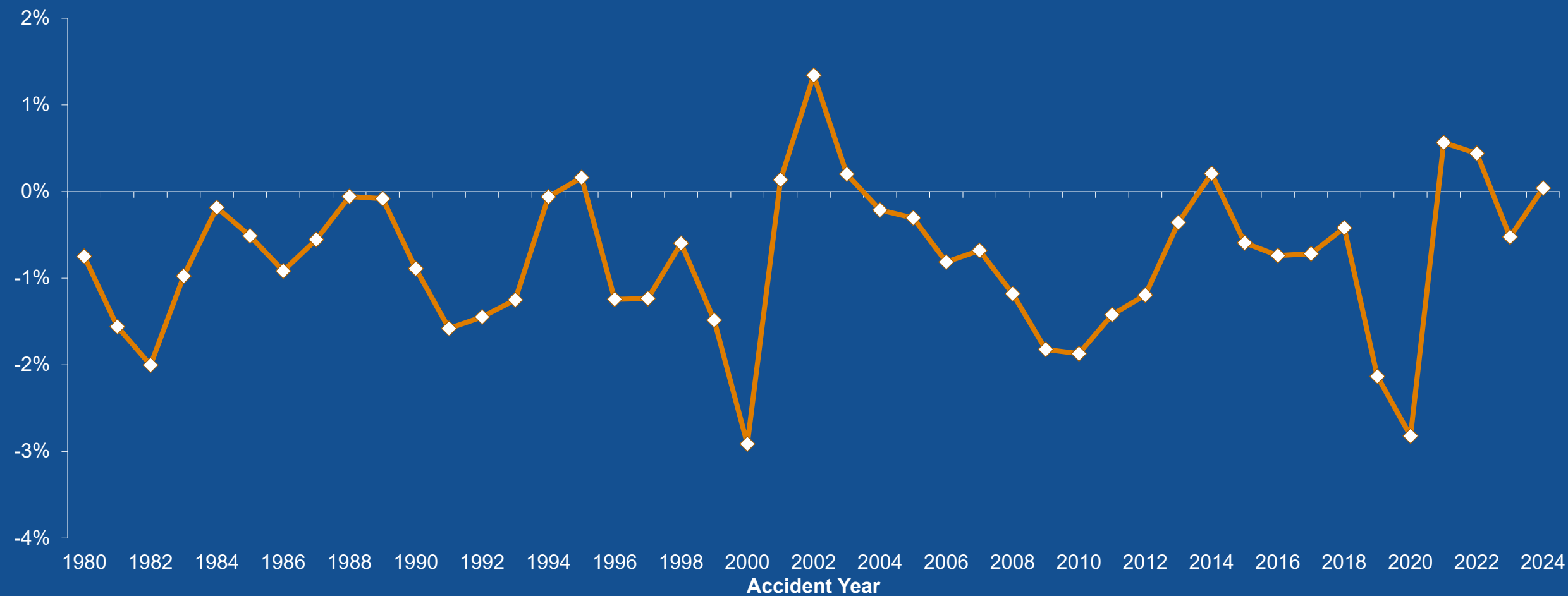
# Unemployment Rate by Forecast



# Modeled Frequency Change due to Economic Conditions by Forecast



# Change in Frequency Due to Industrial Mix





# Average Wage

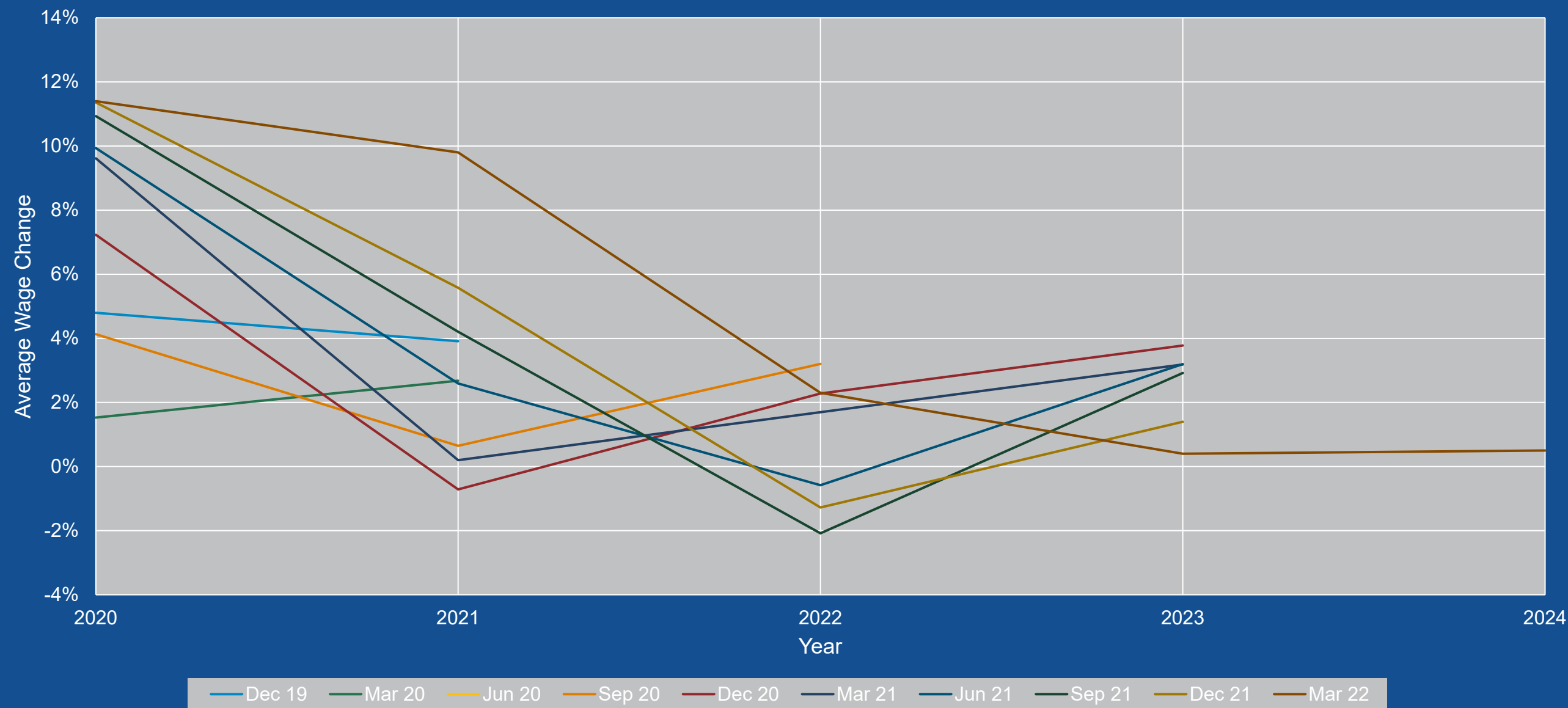
- Current forecasts of average wage changes are from March 2022 UCLA and November 2021 Department of Finance

- The averages of these wage forecasts are:

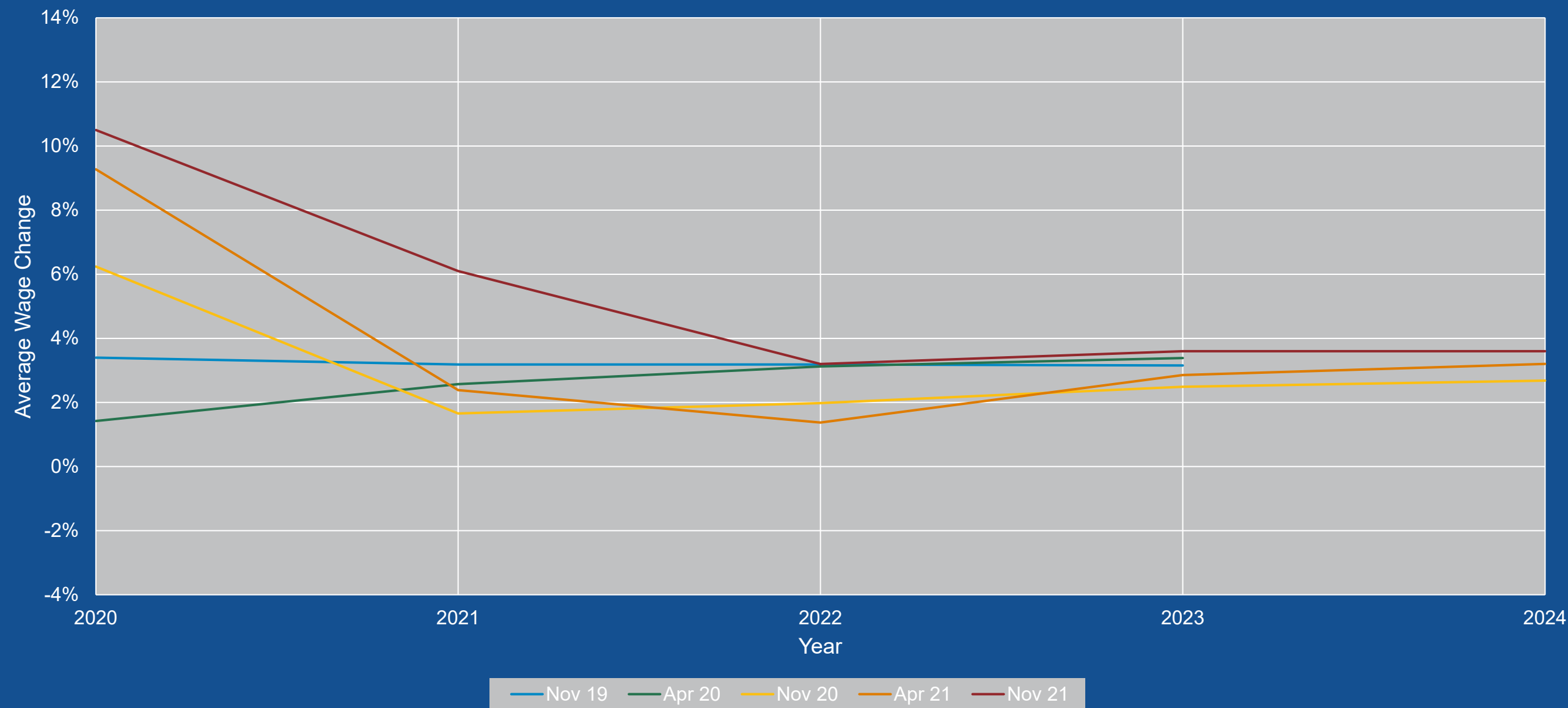
Source	2020	2021	2022	2023	2024
Average	11.4%	8.0%	2.8%	2.0%	2.1%
UCLA	11.4%	9.8%	2.3%	0.4%	0.5%
DoF		6.1%	3.2%	3.6%	3.6%

- Forecasts and early historic estimates of these changes have been very volatile
- 2020 and 2021 change in average wage not likely indicative of the wage increase of the typical worker in the same job

# Annual Change in Average Wage by Forecast - UCLA



# Annual Change in Average Wage by Forecast – Department of Finance



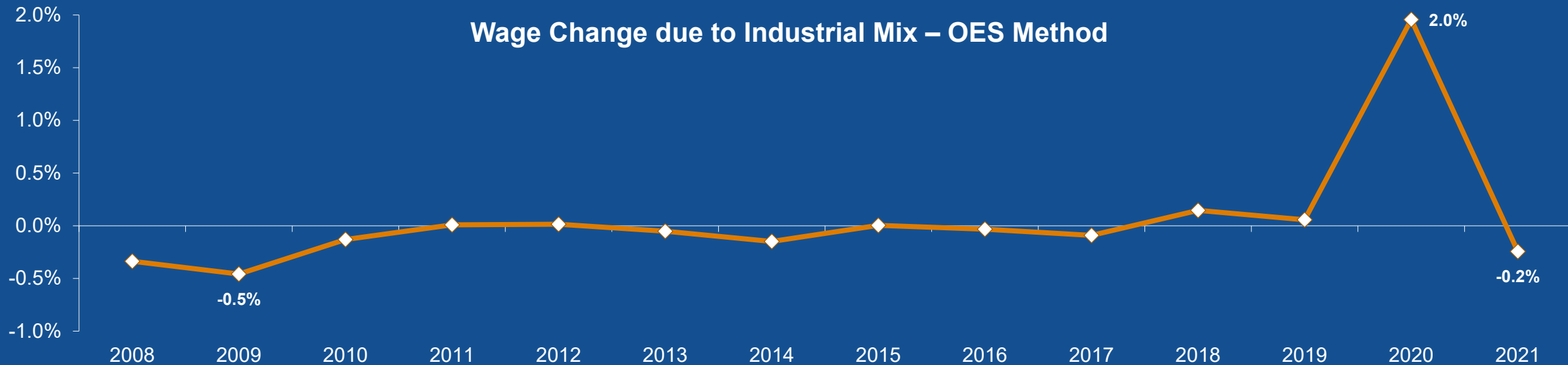


# Mix Adjustments

- Staff has developed two estimates of the impact of changing industrial mix on wage changes
  - 1) Based on BLS OES data through year end 2021
  - 2) Based on BLS QCEW wage data through 2020 and UCLA employment forecasts
- 2020 and, to a lesser extent, 2021 estimates artificially high due to uneven distribution of job losses by wage level
- 2022 - 2024 estimates lowered by projected partial reversals of these impacts
- Staff has developed two estimates of the impact of changing industrial mix on wage changes
  - 1) Based on BLS OES data through year end 2021
  - 2) Based on BLS QCEW wage data through 2020 and UCLA employment forecasts

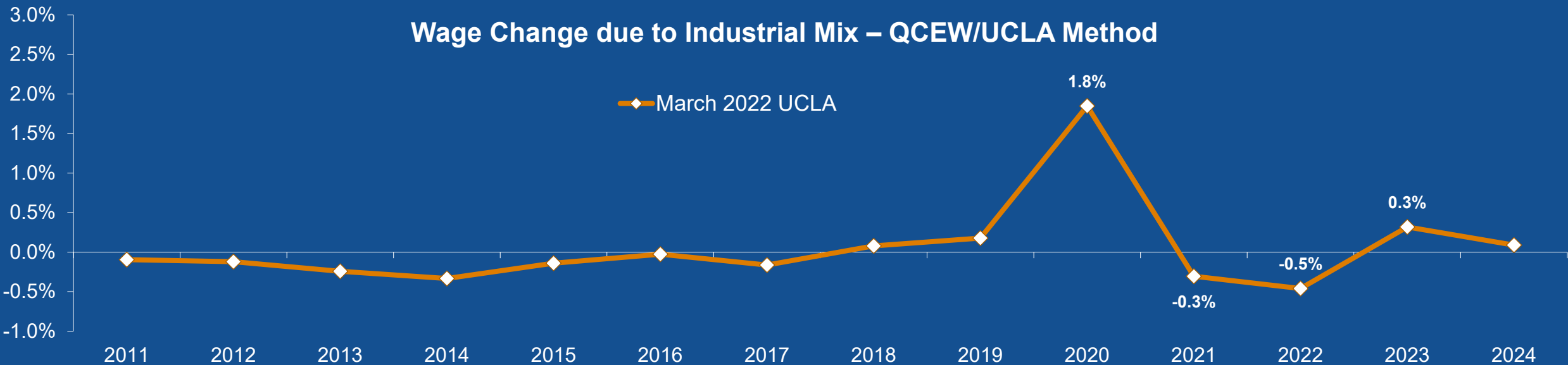
# Industrial Mix Impact on Average Wage – OES Method

- This estimate is a reasonableness check of the QCEW/UCLA Method
  - This data set excludes agricultural and government employees
  - Forecasts are not available



# Industrial Mix Impact on Average Wage – QCEW/UCLA Method

- This estimate uses observed industrial wage relativities from QCEW data through 2019
- These relativities are extended into the future with industrial mix determined by UCLA forecasts



# 2020 Wage Level Mix Adjustment – Data Sources and Methodology

- Data Sources
  - March 2022 UCLA forecast: Distribution of employment by industry and employment change by industry
  - ACS data sets: Distributions of wage level within industries
    - California data
    - Annual values are adjusted for reported weeks and hours worked
  - Industrial sectors with sparse data are combined with other sectors
- Two main elements of the adjustment
  - Measurement of wage mix impact in 2020
    - Observed 2019 average wage by industry is compared to a mix-adjusted 2020 average wage
    - Mix-adjusted wage uses:
      - 2019 industrial mix
      - 2019 average wages by industry and wage quartile
      - 2020 distribution of employees by wage quartile within industry
- This method is analogous to the adjustment made in the 9/1/2021 filing
  - The only difference is the use of the less volatile recently available ACS data to determine wage levels
  - The estimate using ACS data is very similar to last year's estimate using CPS data

# Derivation of ACS Average Wage at 2019 Levels

	<b>B</b> 2019 Industry Distribution	<b>C</b> 2019 ACS Quartile Distribution				<b>D</b> 2019 ACS Average Wage by Quartile				<b>E</b>
		1	2	3	4	1	2	3	4	Total
Agriculture & Mining	2.5%	44.6%	34.2%	13.1%	8.1%	9.86	17.74	30.19	75.34	20.53
Utilities & Construction	5.3%	17.6%	25.4%	33.1%	23.9%	9.77	18.31	31.43	69.58	33.39
Manufacturing	7.4%	18.7%	24.8%	25.7%	30.8%	10.21	18.40	31.42	83.07	40.14
Wholesale	3.9%	21.2%	27.9%	28.1%	22.8%	10.22	18.41	31.09	84.06	35.22
Retail	9.3%	38.9%	30.1%	18.7%	12.4%	9.88	18.03	30.32	86.24	25.62
Transportation & Warehousing	3.6%	26.2%	30.3%	30.1%	13.4%	9.86	18.24	31.07	74.58	27.45
Information	3.2%	9.9%	13.9%	27.8%	48.4%	9.29	18.84	32.43	98.51	60.21
Finance & Insurance	3.0%	9.4%	19.6%	30.5%	40.4%	9.56	18.64	31.81	94.16	52.31
Real Estate	1.7%	19.1%	24.7%	27.5%	28.8%	9.01	18.42	31.34	97.90	43.02
Prof. Services & Mgmt. of Companies	8.9%	8.2%	13.0%	26.6%	52.2%	9.22	18.56	32.52	88.51	58.01
Administrative	6.4%	36.6%	30.5%	21.8%	11.2%	9.91	18.05	30.71	77.15	24.45
Education	2.1%	17.2%	23.1%	34.6%	25.1%	9.48	18.73	31.91	63.83	33.02
Health	13.6%	21.4%	26.6%	26.5%	25.4%	9.83	18.27	31.27	83.25	36.43
Arts & Entertainment	1.8%	30.5%	29.4%	24.1%	16.0%	9.08	18.19	30.84	88.64	29.70
<b>Hospitality</b>	<b>9.6%</b>	<b>51.9%</b>	<b>29.9%</b>	<b>13.4%</b>	<b>4.8%</b>	<b>9.47</b>	<b>17.91</b>	<b>29.67</b>	<b>78.94</b>	<b>18.05</b>
Other	3.2%	35.5%	31.3%	22.5%	10.6%	9.24	18.10	30.83	71.27	23.47
Public Administration	14.5%	15.0%	19.7%	33.2%	32.2%	9.44	18.91	32.20	61.67	35.66
All Industries	100.0%	24.9%	24.9%	25.5%	24.6%	9.68	18.29	31.44	80.35	34.79

## Sample Column E Calculations

Hospitality:  $18.05 = \sum (C \times D) = 51.9\% \times 9.47 + 29.9\% \times 17.91 + 13.4\% \times 29.67 + 4.8\% \times 78.94$

All Industries:  $34.79 = \sum (B \times E)$



# Derivation of 2020 Wage-Mix Adjusted Average Wage

	B 2019 Industry Distribution	F 2020 ACS Quartile Distribution				D 2019 ACS Average Wage by Quartile				G
		1	2	3	4	1	2	3	4	Total
Agriculture & Mining	2.5%	44.8%	30.9%	16.0%	8.4%	9.86	17.74	30.19	75.34	21.02
Utilities & Construction	5.3%	14.0%	26.7%	31.9%	27.5%	9.77	18.31	31.43	69.58	35.40
Manufacturing	7.4%	16.9%	24.5%	25.9%	32.7%	10.21	18.40	31.42	83.07	41.51
Wholesale	3.9%	20.1%	28.6%	28.0%	23.3%	10.22	18.41	31.09	84.06	35.62
Retail	9.3%	35.4%	31.4%	20.1%	13.1%	9.88	18.03	30.32	86.24	26.54
Transportation & Warehousing	3.6%	24.0%	32.4%	30.0%	13.6%	9.86	18.24	31.07	74.58	27.74
Information	3.2%	9.4%	11.0%	26.1%	53.5%	9.29	18.84	32.43	98.51	64.15
Finance & Insurance	3.0%	8.2%	19.3%	29.3%	43.2%	9.56	18.64	31.81	94.16	54.37
Real Estate	1.7%	16.8%	24.9%	31.1%	27.2%	9.01	18.42	31.34	97.90	42.45
Prof. Services & Mgmt. of Companies	8.9%	7.1%	12.0%	26.2%	54.6%	9.22	18.56	32.52	88.51	59.76
Administrative	6.4%	33.5%	31.0%	22.5%	13.0%	9.91	18.05	30.71	77.15	25.87
Education	2.1%	14.9%	21.7%	35.9%	27.5%	9.48	18.73	31.91	63.83	34.47
Health	13.6%	19.6%	26.3%	26.8%	27.3%	9.83	18.27	31.27	83.25	37.88
Arts & Entertainment	1.8%	28.2%	25.7%	27.9%	18.2%	9.08	18.19	30.84	88.64	31.98
Hospitality	9.6%	48.2%	30.0%	15.7%	6.1%	9.47	17.91	29.67	78.94	19.39
Other	3.2%	33.1%	31.1%	24.3%	11.4%	9.24	18.10	30.83	71.27	24.35
Public Administration	14.5%	14.1%	17.7%	33.9%	34.3%	9.44	18.91	32.20	61.67	36.74
All Industries	100.0%	22.9%	24.5%	26.2%	26.4%	9.68	18.28	31.41	80.26	36.13

## Sample Column G Calculations

Hospitality:  $19.39 = \sum (F \times D) = 48.2\% \times 9.47 + 30.0\% \times 17.91 + 15.7\% \times 29.67 + 6.1\% \times 78.94$

All Industries:  $36.13 = \sum (B \times J)$

## Estimated Impact

**$36.13 / 34.79 - 1 = 3.9\%$**

Note: 4.3% using CPS wage data

# 2021 Wage Level Mix Adjustment – Data Sources and Methodology

- Given the large wage increase in 2021 and the vetting of this method using ACS data, staff recommends using this method to adjust the 2021 wage change
- Data Sources
  - March 2022 UCLA forecast: Distribution of employment by industry and employment change by industry
  - EPI CPS data sets: Distributions of wage level within industries
    - California data
    - Annual values are computed as the average of 12 monthly data points
  - Industrial sectors with sparse data are combined with other sectors
- Two main elements of the adjustment
  - Measurement of wage mix impact in 2021
    - Observed 2020 average wage by industry is compared to a mix-adjusted 2020 average wage
    - Mix-adjusted wage uses:
      - 2020 industrial mix
      - 2020 average wages by industry and wage quartile
      - 2021 distribution of employees by wage quartile within industry

# Derivation of CPS Average Wage at 2020 Levels

	<b>B</b> 2020 Industry Distribution	<b>C</b> 2020 CPS Quartile Distribution				<b>D</b> 2020 CPS Average Wage by Quartile				<b>E</b>
		1	2	3	4	1	2	3	4	Total
Agriculture & Mining	2.6%	53.9%	24.2%	12.8%	9.1%	12.55	18.35	30.80	62.17	20.78
Utilities & Construction	5.5%	16.0%	28.2%	33.3%	22.5%	12.91	19.54	30.55	63.31	31.98
Manufacturing	7.6%	19.8%	22.5%	25.6%	32.1%	12.80	19.40	30.34	77.71	39.61
Wholesale	3.9%	26.0%	28.8%	25.3%	19.9%	12.99	19.34	30.76	79.29	32.51
Retail	9.2%	40.3%	32.8%	17.4%	9.4%	13.17	18.97	29.88	72.33	23.57
Transportation & Warehousing	4.0%	28.0%	33.7%	25.2%	13.2%	13.13	19.58	31.26	69.08	27.24
Information	3.2%	9.3%	18.4%	25.7%	46.7%	11.71	19.85	32.02	88.17	54.10
Finance & Insurance	3.2%	8.5%	17.7%	31.8%	42.0%	12.88	19.69	31.02	73.78	45.44
Real Estate	1.7%	16.9%	26.8%	24.5%	31.9%	12.20	19.84	31.28	68.33	36.81
Prof. Services & Mgmt. of Companies	9.4%	6.1%	13.3%	29.4%	51.2%	12.67	19.70	31.79	81.81	54.64
Administrative	6.3%	34.8%	36.0%	20.1%	9.1%	12.96	19.21	29.41	76.41	24.29
Education	2.1%	15.8%	23.8%	32.9%	27.5%	12.86	19.72	31.41	63.85	34.61
Health	14.4%	22.9%	24.8%	24.3%	28.0%	13.20	19.40	31.10	67.59	34.33
Arts & Entertainment	1.2%	33.8%	27.1%	21.8%	17.3%	12.45	19.52	30.06	89.86	31.59
<b>Hospitality</b>	<b>7.7%</b>	<b>59.2%</b>	<b>23.1%</b>	<b>12.9%</b>	<b>4.8%</b>	<b>12.78</b>	<b>19.15</b>	<b>29.81</b>	<b>59.53</b>	<b>18.68</b>
Other	2.9%	38.1%	30.4%	18.5%	13.1%	11.59	19.73	31.63	61.20	24.24
Public Administration	15.0%	17.1%	19.5%	32.9%	30.5%	13.03	19.55	31.11	60.52	34.75
All Industries	100.0%	25.5%	24.5%	24.9%	25.0%	12.88	19.38	30.89	71.97	33.75

## Sample Column E Calculations

Hospitality:  $18.68 = \sum (C \times D) = 59.2\% \times 12.78 + 23.1\% \times 19.15 + 12.9\% \times 29.81 + 4.8\% \times 59.53$

All Industries:  $33.75 = \sum (B \times E)$

# Derivation of 2021 Wage-Mix Adjusted Average Wage

	B 2020 Industry Distribution	F 2021 CPS Quartile Distribution				D 2020 CPS Average Wage by Quartile				G
		1	2	3	4	1	2	3	4	Total
Agriculture & Mining	2.6%	42.3%	30.7%	18.3%	8.8%	12.55	18.35	30.80	62.17	22.03
Utilities & Construction	5.5%	13.1%	28.4%	38.1%	20.3%	12.91	19.54	30.55	63.31	31.77
Manufacturing	7.6%	14.9%	25.6%	26.1%	33.3%	12.80	19.40	30.34	77.71	40.69
Wholesale	3.9%	19.6%	31.6%	30.0%	18.8%	12.99	19.34	30.76	79.29	32.81
Retail	9.2%	36.0%	33.3%	19.9%	10.8%	13.17	18.97	29.88	72.33	24.81
Transportation & Warehousing	4.0%	24.8%	37.5%	25.0%	12.8%	13.13	19.58	31.26	69.08	27.25
Information	3.2%	9.4%	15.0%	27.0%	48.6%	11.71	19.85	32.02	88.17	55.54
Finance & Insurance	3.2%	9.1%	18.6%	31.8%	40.6%	12.88	19.69	31.02	73.78	44.65
Real Estate	1.7%	16.7%	28.4%	29.4%	25.4%	12.20	19.84	31.28	68.33	34.25
Prof. Services & Mgmt. of Companies	9.4%	6.2%	13.7%	30.5%	49.7%	12.67	19.70	31.79	81.81	53.79
Administrative	6.3%	33.2%	32.1%	23.4%	11.3%	12.96	19.21	29.41	76.41	26.00
Education	2.1%	11.6%	22.5%	34.8%	31.1%	12.86	19.72	31.41	63.85	36.73
Health	14.4%	16.8%	28.0%	27.2%	28.1%	13.20	19.40	31.10	67.59	35.06
Arts & Entertainment	1.2%	31.4%	26.8%	26.6%	15.3%	12.45	19.52	30.06	89.86	30.85
Hospitality	7.7%	46.4%	35.2%	13.1%	5.3%	12.78	19.15	29.81	59.53	19.74
Other	2.9%	28.0%	34.5%	24.9%	12.6%	11.59	19.73	31.63	61.20	25.63
Public Administration	15.0%	13.5%	19.8%	35.4%	31.2%	13.03	19.55	31.11	60.52	35.56
All Industries	100.0%	21.0%	26.5%	27.3%	25.1%	12.88	19.37	30.88	71.94	34.37

## Sample Column G Calculations

Hospitality:  $19.74 = \sum (F \times D) = 46.4\% \times 12.78 + 35.2\% \times 19.15 + 13.1\% \times 29.81 + 5.3\% \times 59.53$

All Industries:  $34.37 = \sum (B \times J)$

## Estimated Impact

$34.37 / 33.75 - 1 = 1.8\%$

# Wage Level Distribution Impact in 2022 - 2024

- The impact of intra-industry changes in wage distributions in 2020-2021 is measurable using observed California data.
- To the extent that low wage employment increases as the economy normalizes, an adjustment in the opposite direction should be made to future years.
  - However, forecasts of future employment by wage level and industry are not available.
- Instead, the WCIRB tested a range of scenarios regarding the unwinding of the 2020-2021 impacts.
  - Full Unwinding: Assumes that the measured 5.7% impact in 2020-2021 would fully reverse over the 2022-2024 forecast horizon.
  - No Unwinding: Assumes that changes to the wage distribution within industries are permanent.
  - Proportional to Industry Mix: Assumes that impacts from the change in the wage distribution within industry will reverse in proportion to the reversal due solely to industrial mix.
  - Midpoint: Assumes a reversal halfway between the Full Unwinding and Proportional to Industry Mix scenarios.
- The midpoint assumption was adopted for the 9/1/2021 filing and is again recommended by staff.



# Derivation of Adjusted Average Wage Change

	2020	2021	2022	2023	2024	Cumulative	Annualized				
<b>Average Wage Change</b>											
<b>UCLA</b>	11.4%	9.8%	2.3%	0.4%	0.5%	13.3%	3.2%	Total	Change Factor Due to Mix		
<b>Department of Finance</b>		6.1%	3.2%	3.6%	3.6%	17.5%	4.1%				
<b>Average of UCLA and DoF</b>	11.4%	8.0%	2.8%	2.0%	2.1%	15.5%	3.7%				
<b>Industry Mix Adjustment</b>								Unwinding	2020-2021	Cumulative	2022-2024
	-1.8%	0.3%	0.5%	-0.3%	-0.1%	0.4%	0.1%	<b>0.064</b>	0.985	0.986	1.001
<b>Scenario</b>	<b>Wage Mix Adjustments</b>										
<b>Full Unwinding</b>	-3.9%	-1.8%	3.0%	2.1%	0.9%	4.1%	1.0%	1.000	0.943	1.000	1.060
<b>Midpoint</b>	-3.9%	-1.8%	1.6%	1.1%	0.5%	1.3%	0.3%	0.532	0.943	0.973	1.032
<b>Proportional to Industry Mix</b>	-3.9%	-1.8%	<b>0.2%</b>	0.1%	0.1%	-1.5%	-0.4%	0.064	0.943	<b>0.947</b>	<b>1.004</b>
<b>No Unwinding</b>	-3.9%	-1.8%	0.0%	0.0%	0.0%	-1.8%	-0.5%	0.000	0.943	0.943	1.000
<b>Adjusted Average Wage Change</b>											
<b>Industry Mix Only</b>	9.4%	8.3%	3.3%	1.7%	1.9%	15.9%	3.8%				
<b>Full Unwinding</b>	5.1%	6.3%	6.3%	3.8%	2.8%	20.6%	4.8%				
<b>Midpoint</b>	5.1%	6.3%	4.9%	2.8%	2.4%	17.4%	4.1%				
<b>Proportional to Industry Mix</b>	5.1%	6.3%	3.5%	1.8%	2.0%	14.2%	3.4%				
<b>No Unwinding</b>	5.1%	6.3%	3.3%	1.7%	1.9%	13.8%	3.3%				
<b>Assumed Unwinding Share</b>			50%	35%	15%						

$$0.064 = (0.986 - 0.985) / (1 - 0.985)$$

$$0.947 = 0.064 \times (1 - 0.943) + 0.943$$

$$1.004 = 0.947 / 0.943$$

$$0.2\% = 1.004^{50\%} - 1$$

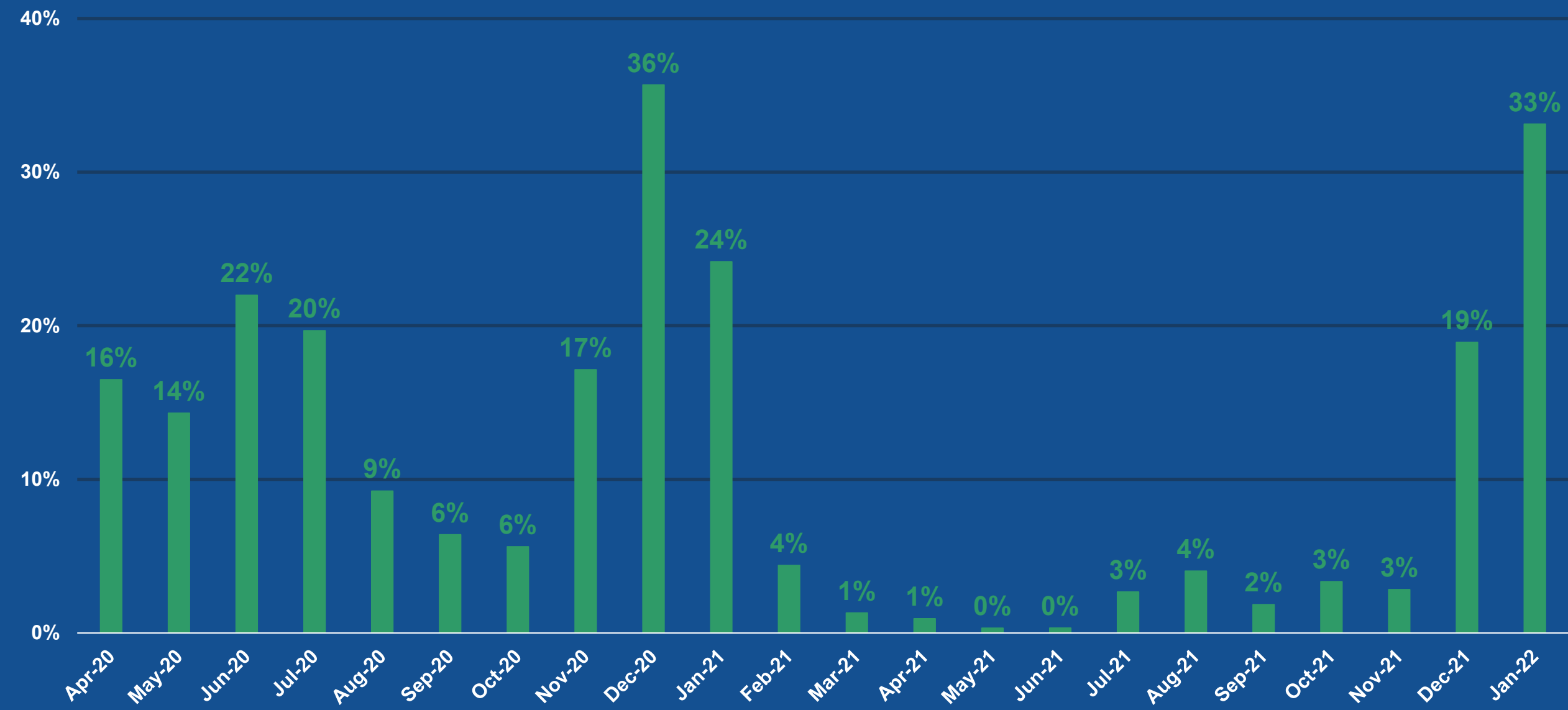
# 02

## Review of COVID-19 Claim Diagnostics



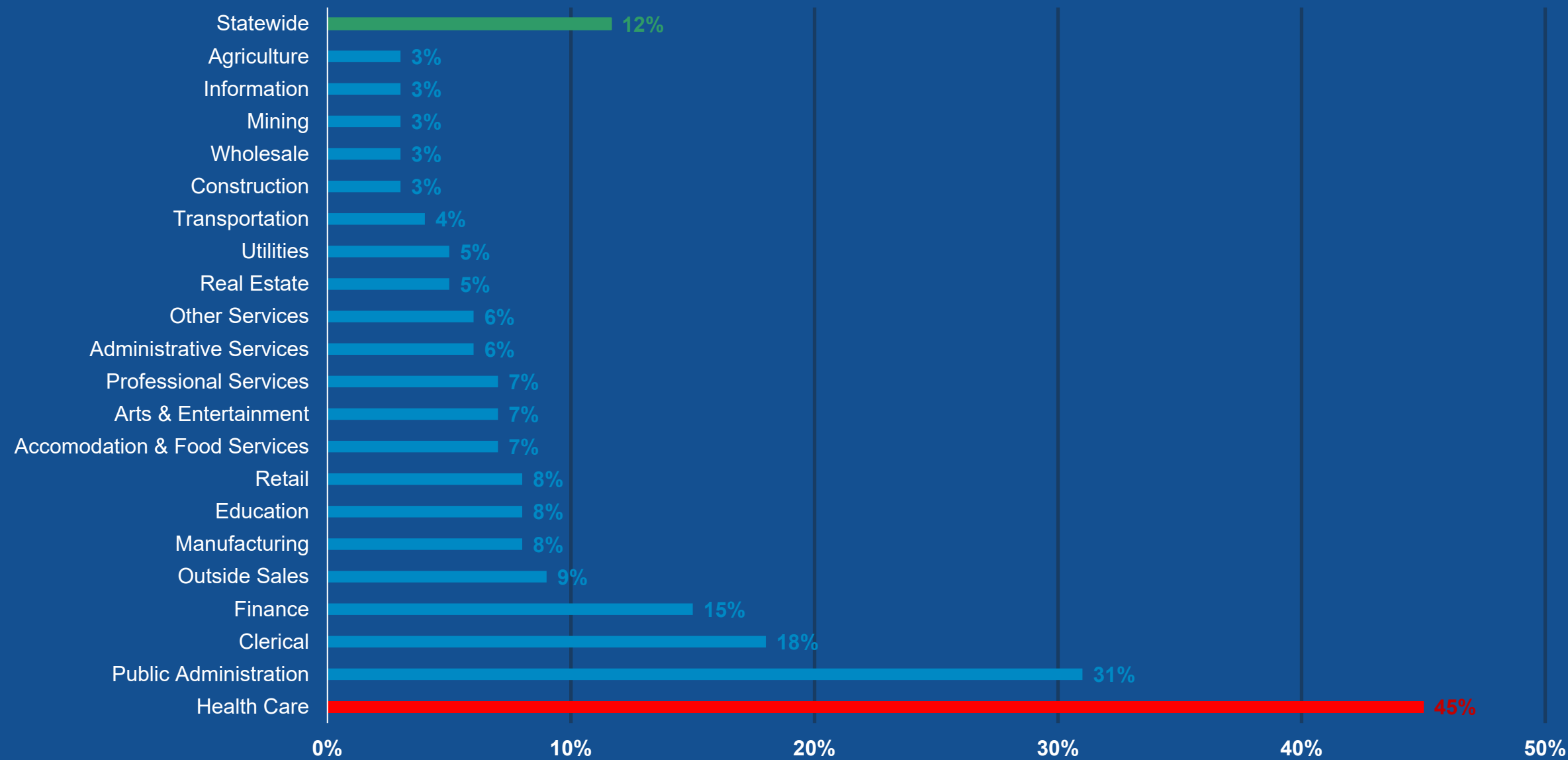
# COVID-19 Share of Indemnity Claims

As of February 14, 2022



# Share of COVID-19 Indemnity Claims By Industry

As of February 14, 2022



# Industry Distribution of COVID-19 Indemnity Claims by Accident Quarter

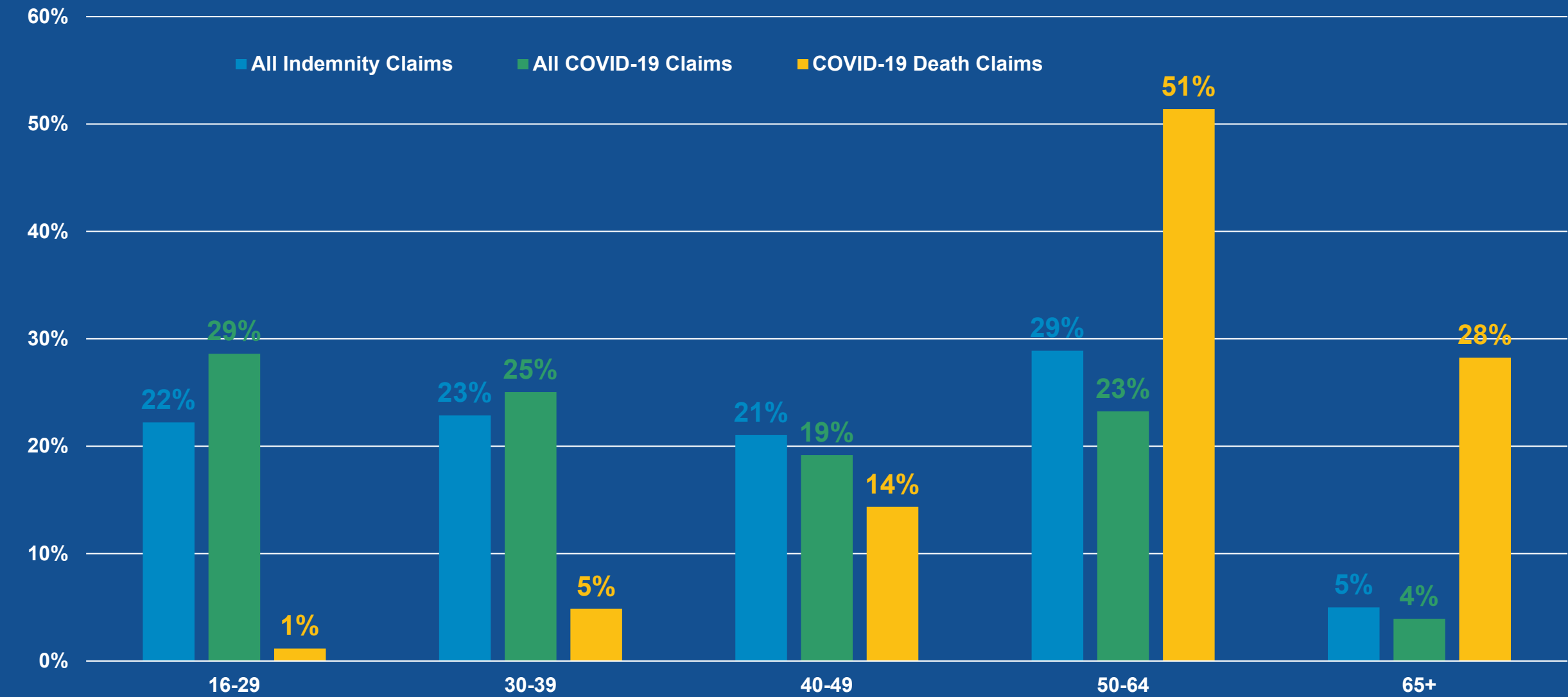
As of February 14, 2022

Industry	2020 Q2	2020 Q3	2020 Q4	2021 Q1	2021 Q2	2021 Q3	2021 Q4	2022 Q1
Health Care	51%	57%	54%	56%	50%	49%	50%	49%
Manufacturing	11%	8%	9%	9%	13%	10%	4%	6%
Retail	6%	5%	7%	7%	5%	5%	12%	13%
Accommodation & Food Services	4%	6%	4%	4%	2%	7%	15%	13%
Clerical	5%	3%	6%	8%	8%	6%	6%	6%
Transportation	3%	5%	5%	2%	1%	1%	0%	0%
Construction	3%	3%	3%	4%	6%	5%	3%	2%
Administrative Services	4%	4%	1%	1%	1%	2%	1%	2%
Wholesale	3%	2%	3%	2%	3%	1%	2%	2%
Agriculture	3%	2%	0%	1%	1%	2%	0%	0%
Other Services	2%	1%	1%	1%	0%	1%	1%	1%
Real Estate	1%	1%	1%	1%	2%	2%	0%	0%
Outside Sales	1%	1%	1%	1%	0%	0%	0%	1%
Education	0%	1%	1%	1%	3%	1%	2%	1%
Professional Services	1%	1%	1%	1%	0%	2%	1%	1%
Arts & Entertainment	1%	0%	0%	0%	0%	1%	2%	3%
Public Administration	1%	0%	1%	1%	6%	2%	1%	0%
Finance	0%	0%	1%	0%	0%	1%	0%	1%
Information	0%	0%	1%	0%	0%	1%	0%	0%
Utilities	0%	0%	0%	0%	0%	0%	0%	0%
Mining	0%	0%	0%	0%	0%	0%	0%	0%



# Injured Worker Age Distribution

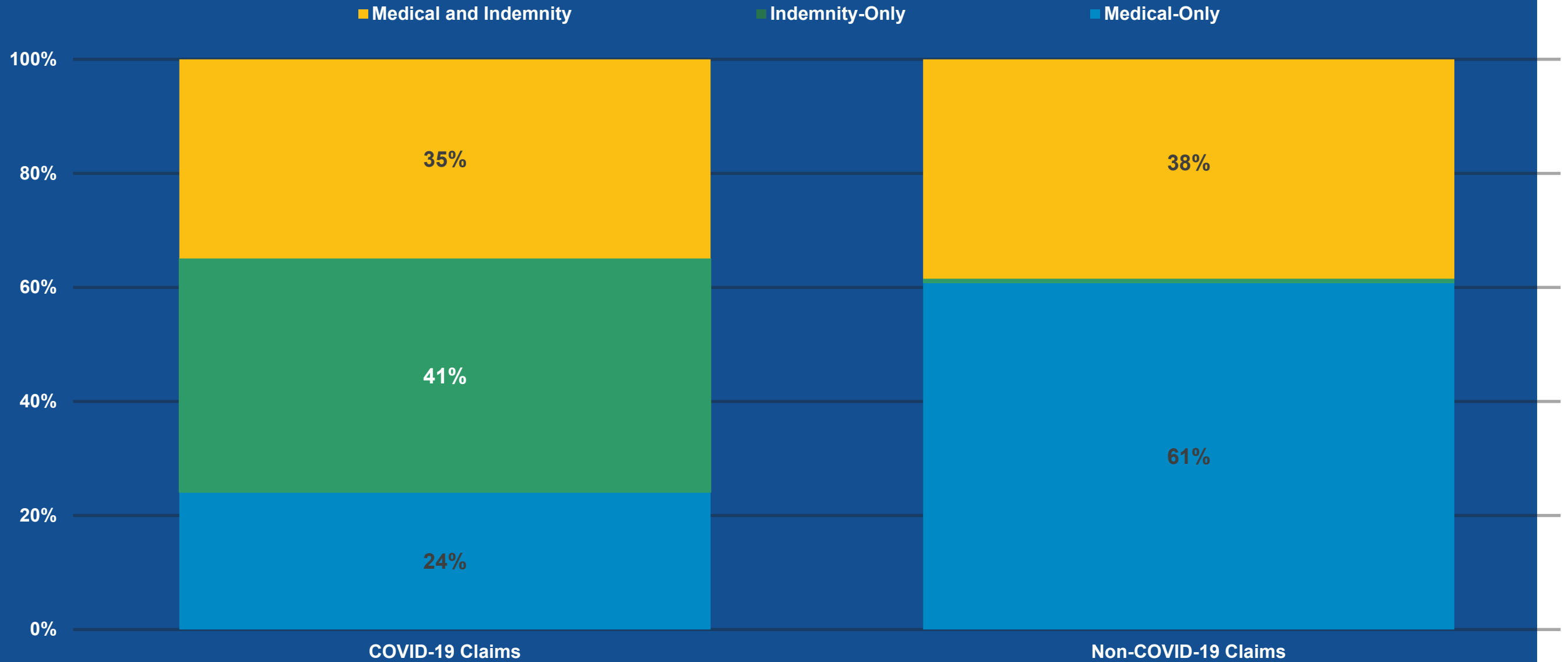
As of February 14, 2022



# Share of Claims by Type of Claim

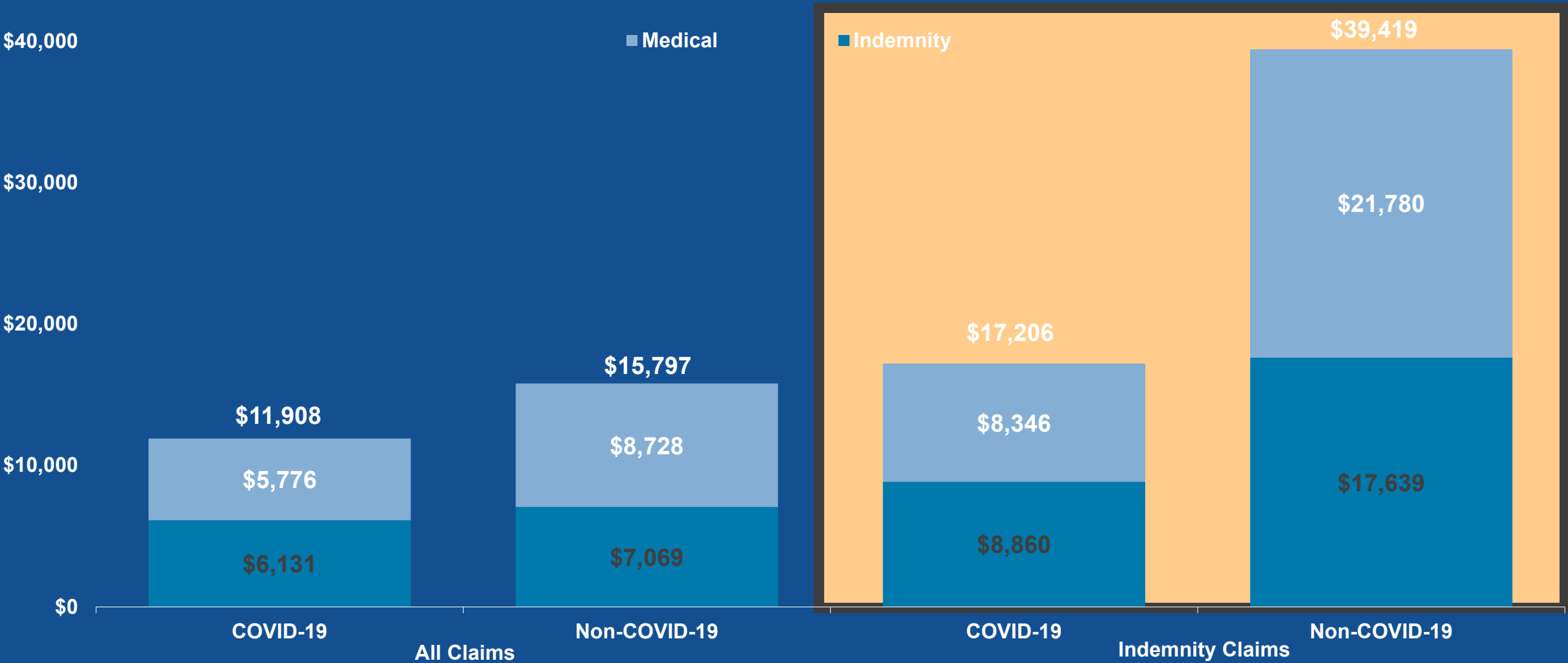
## Accident Year 2020

As of February 14, 2022



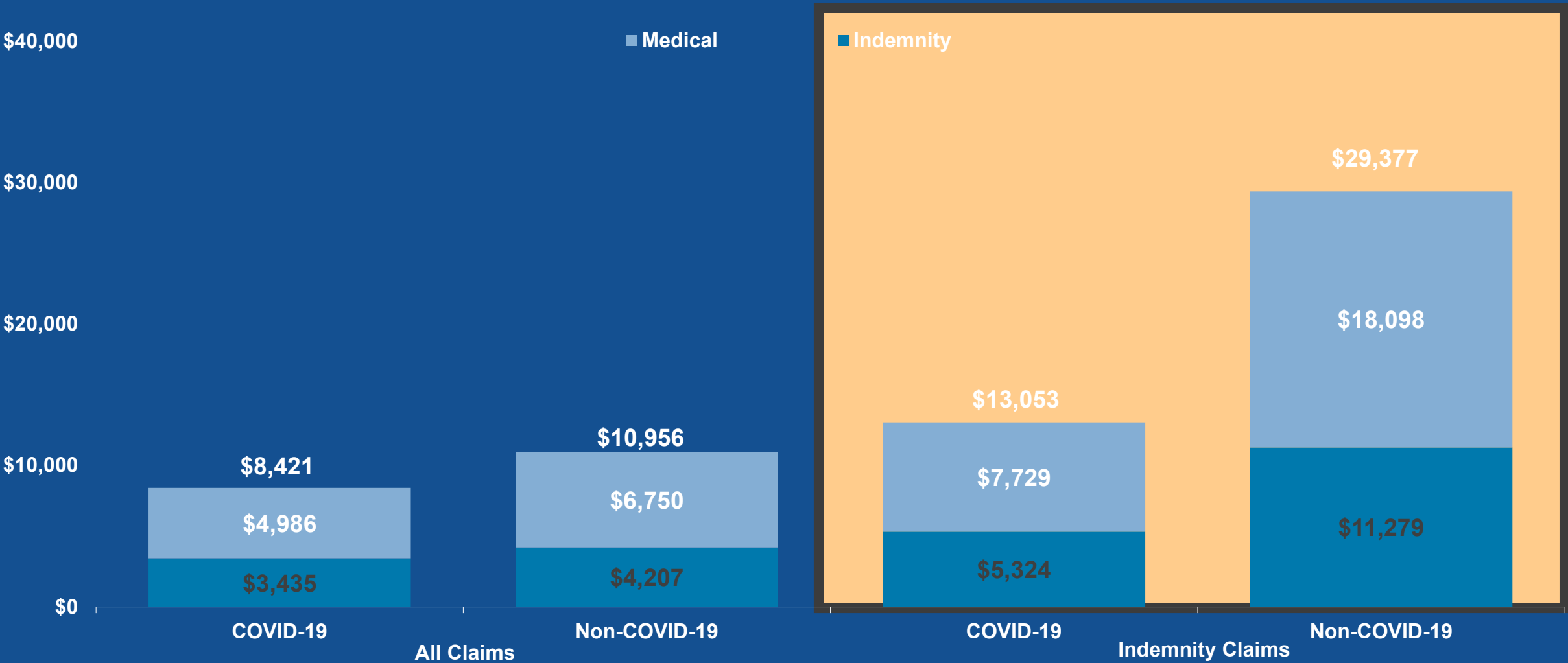
# Accident Year 2020 Incurred Severities

As of December 31, 2021



# Accident Year 2021 Incurred Severities

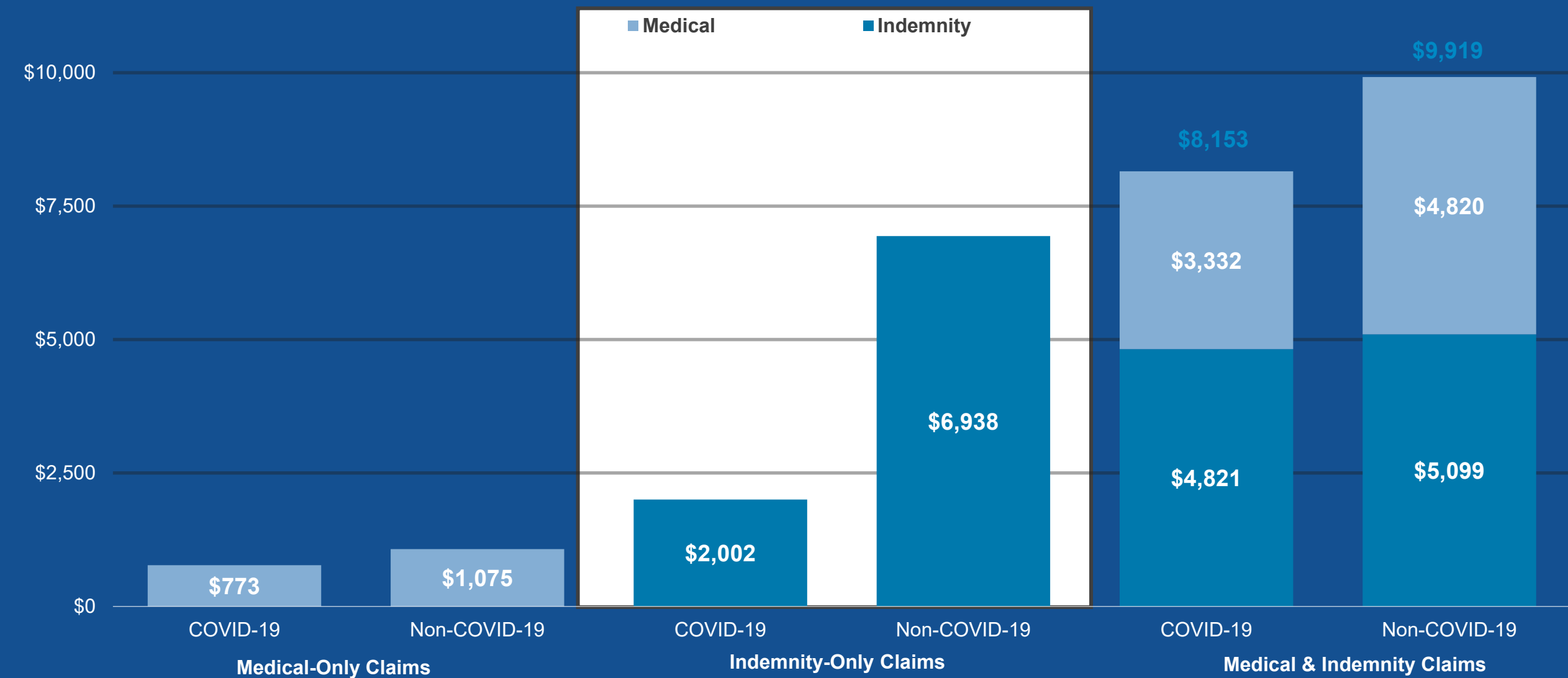
As of December 31, 2021



# Closed Claim Severity by Type of Claim

## Accident Year 2020

As of February 14, 2022

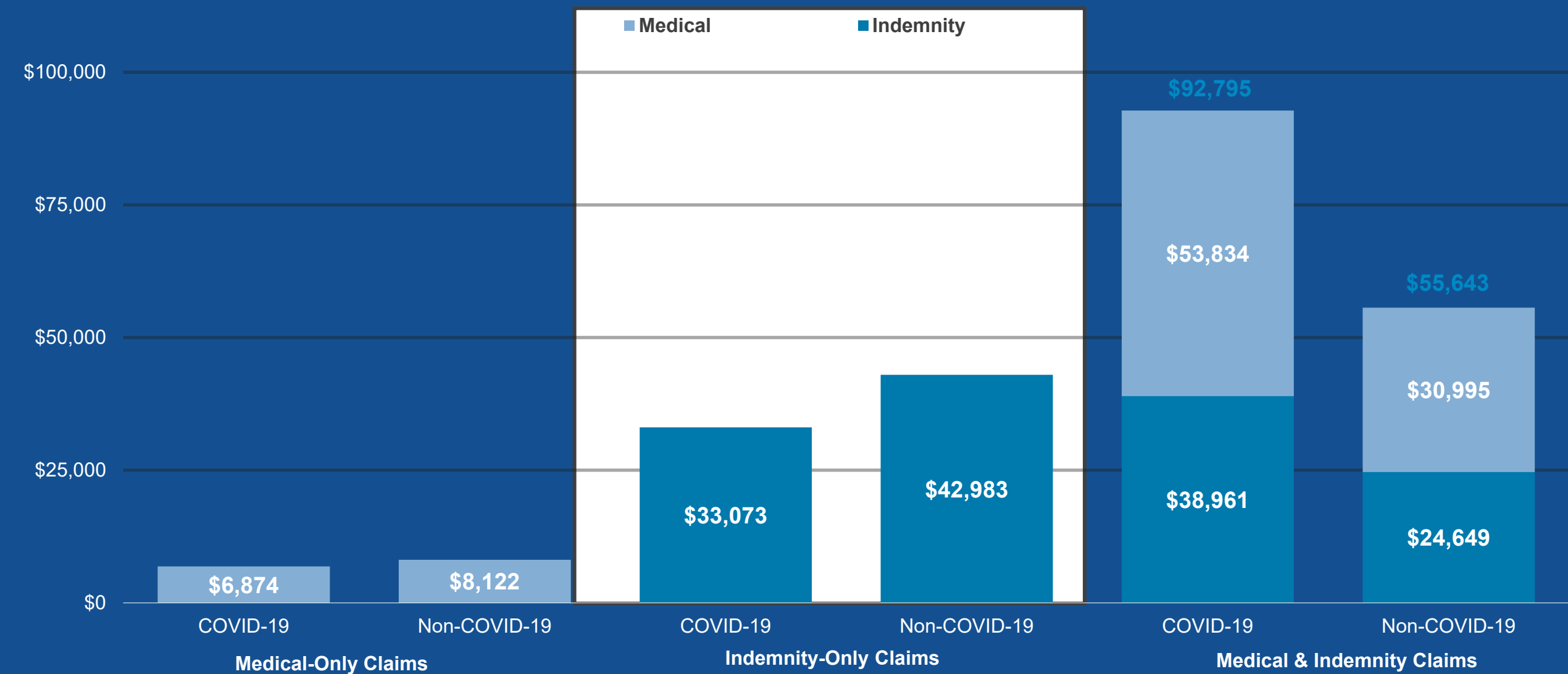




# Open Claim Severity by Type of Claim

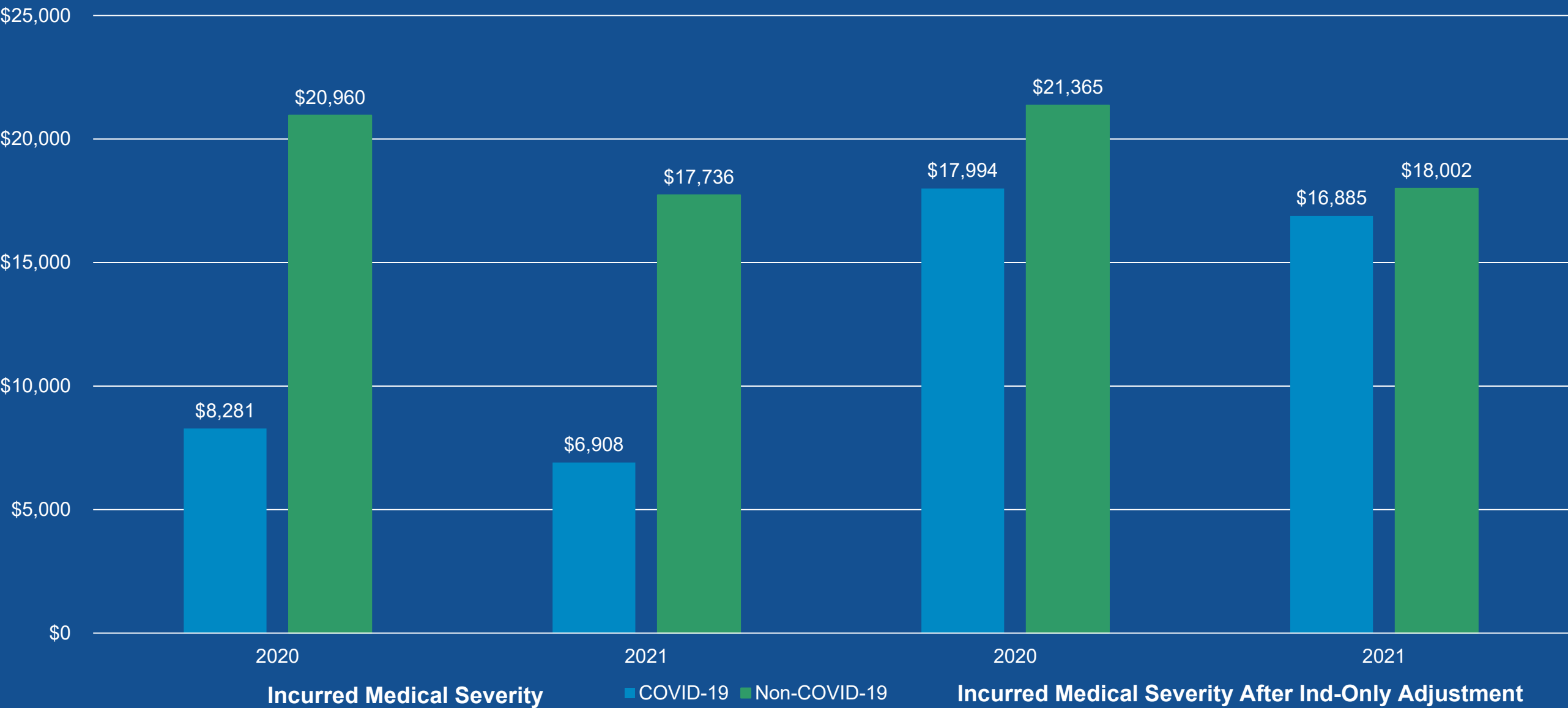
## Accident Year 2020

As of February 14, 2022



# Comparison of Incurred Medical Severity on COVID-19 and Non-COVID-19 Claims Adjusted for the Share of Indemnity-Only Claims

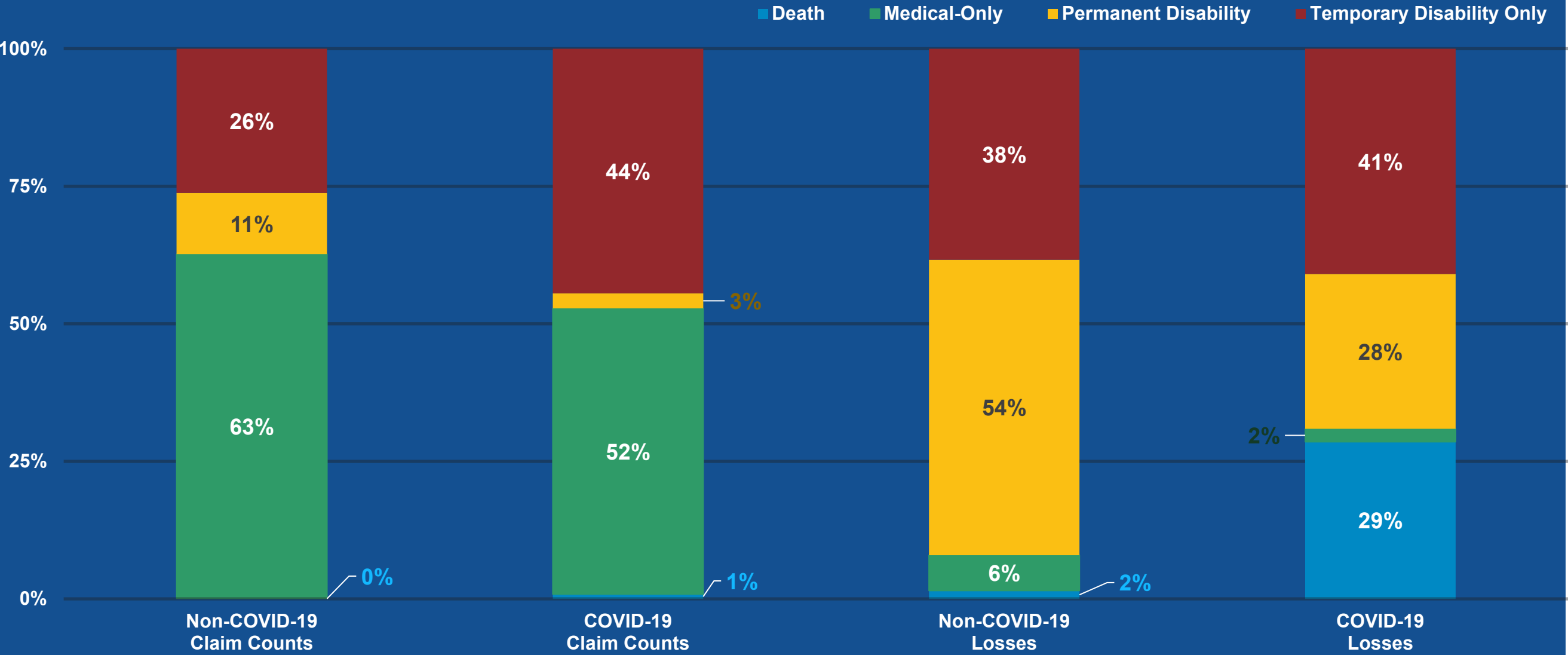
As of September 30, 2021



# Distribution of Claims and Incurred Losses by Claim Type

## Accident Year 2020

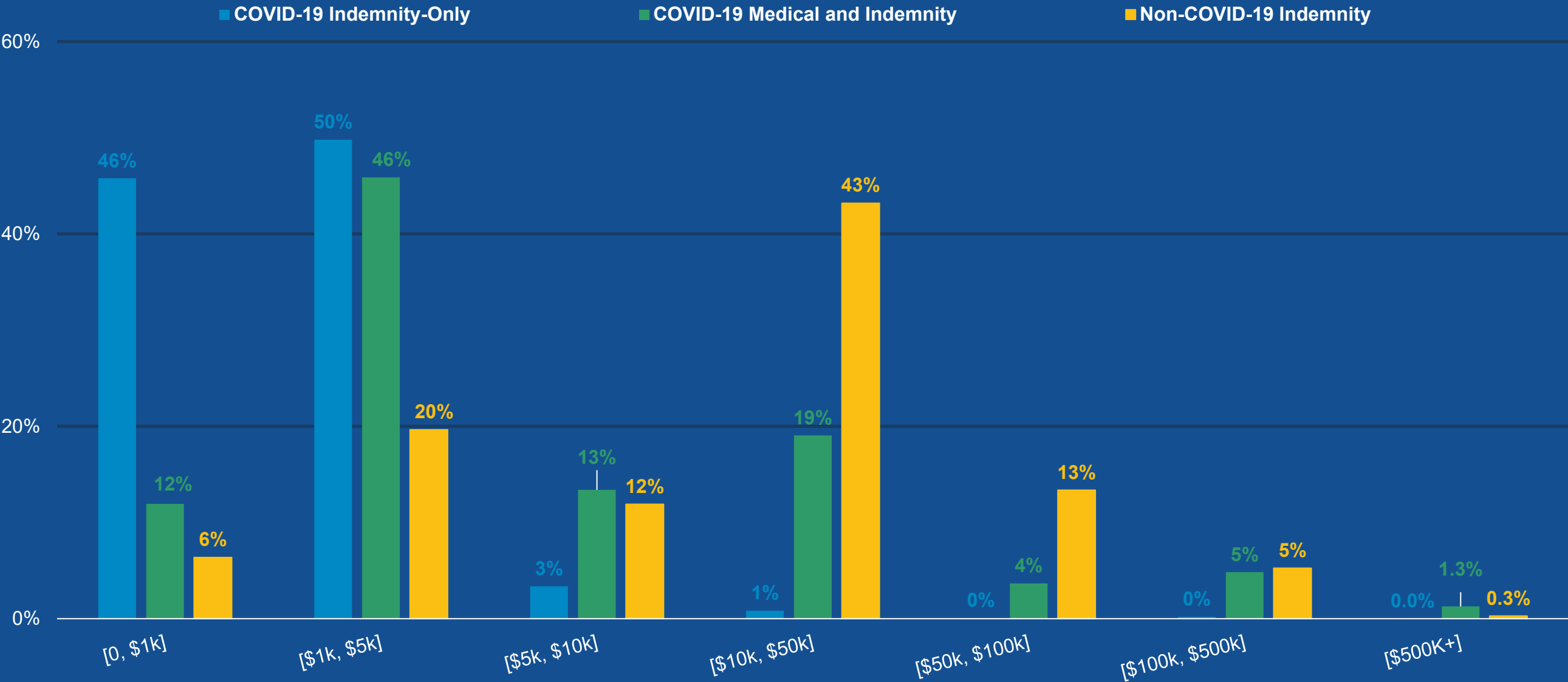
As of February 14, 2022



# Indemnity Claim Distribution by Incurred Loss Size

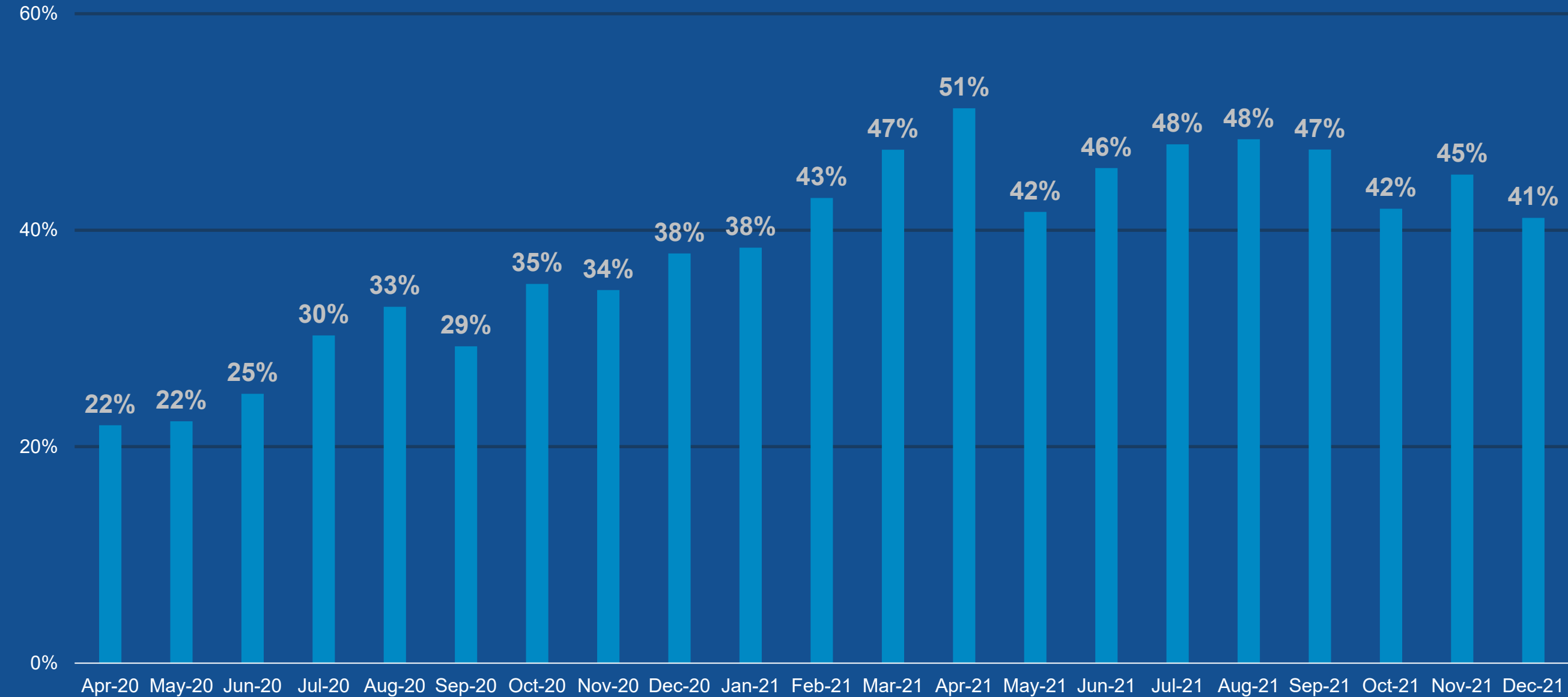
## Accident Year 2020

As of February 14, 2022



# COVID-19 Claim Denial Rates By Accident Month

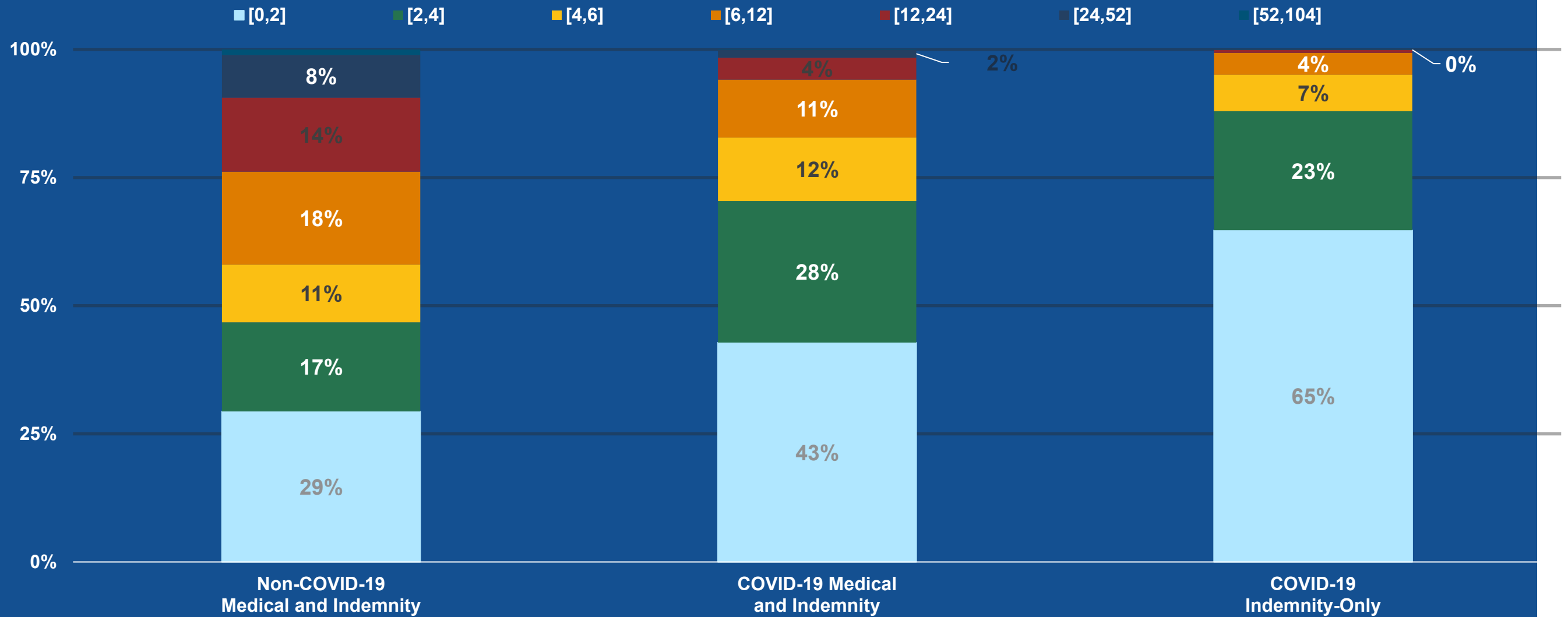
As of February 14, 2022



# Weeks of Temporary Disability by Claim Type

## Closed Claims Only

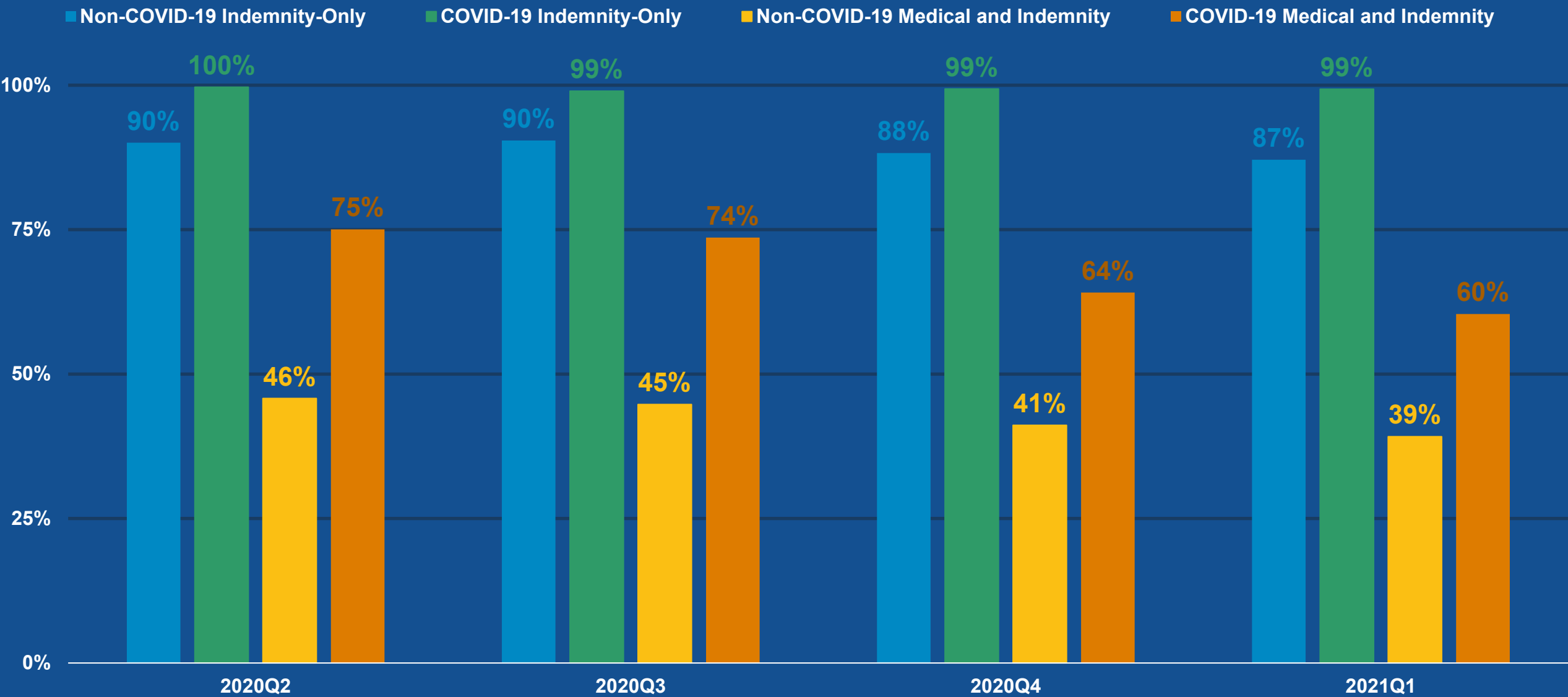
As of February 14, 2022





# Indemnity Claims Closing Rates

As of February 14, 2022



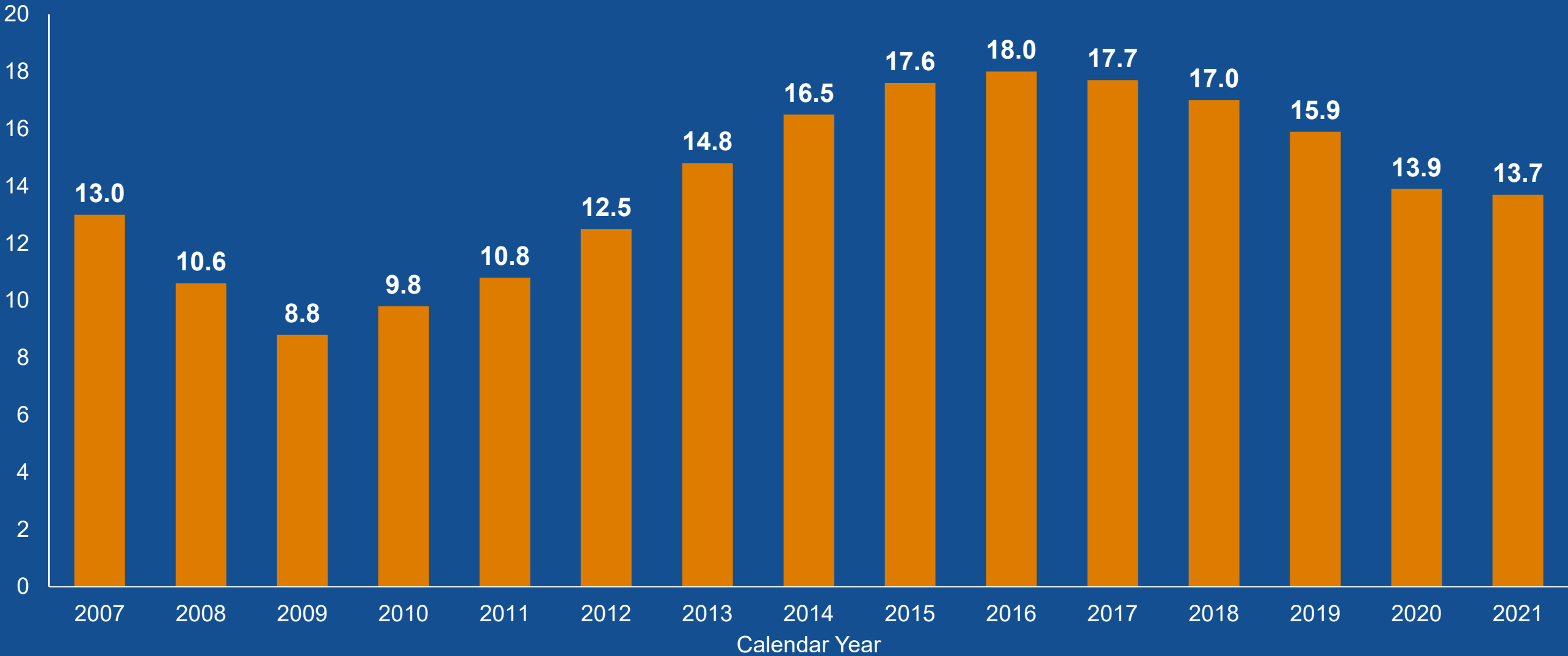
# 03

## Pandemic Impact on Premium Measures



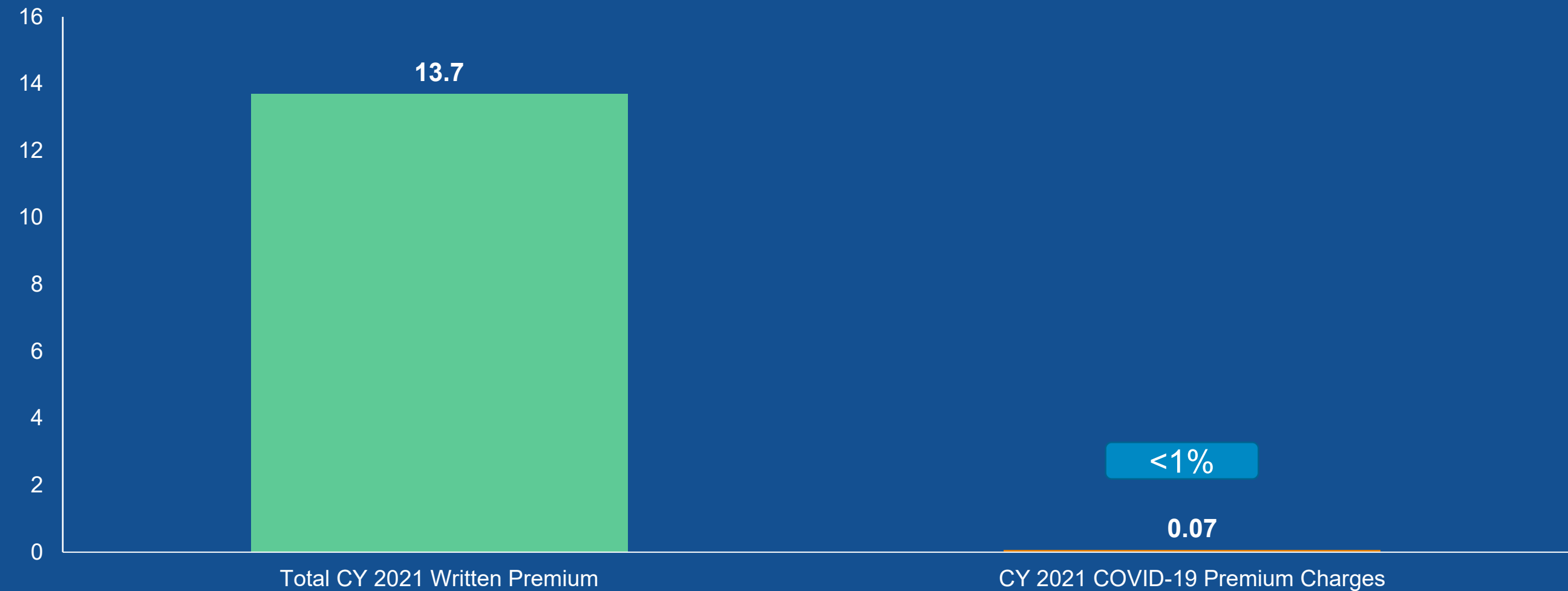
# Insurer Written Premium (in \$Billions)

As of December 31, 2021



# COVID-19 Premium Charges for Calendar Year 2021 (\$Billions)

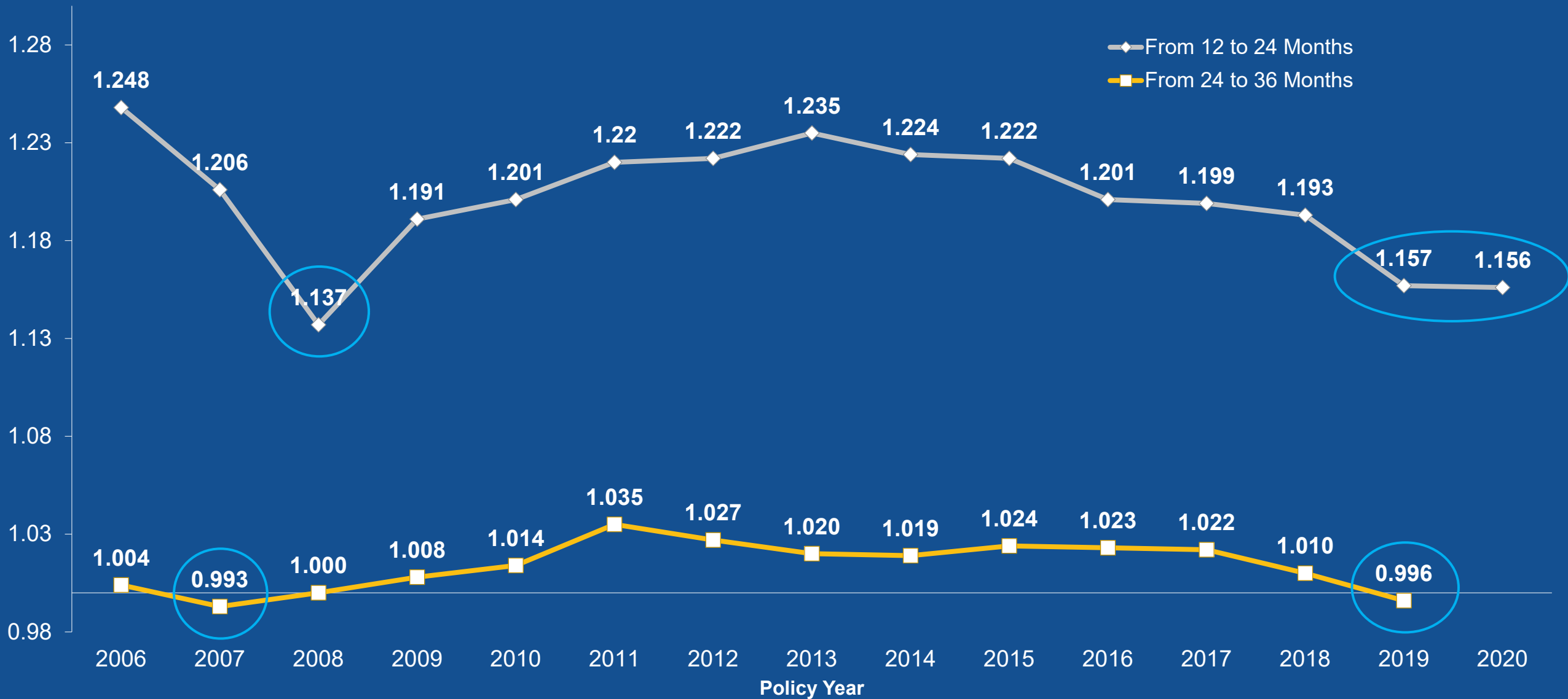
As of December 31, 2021





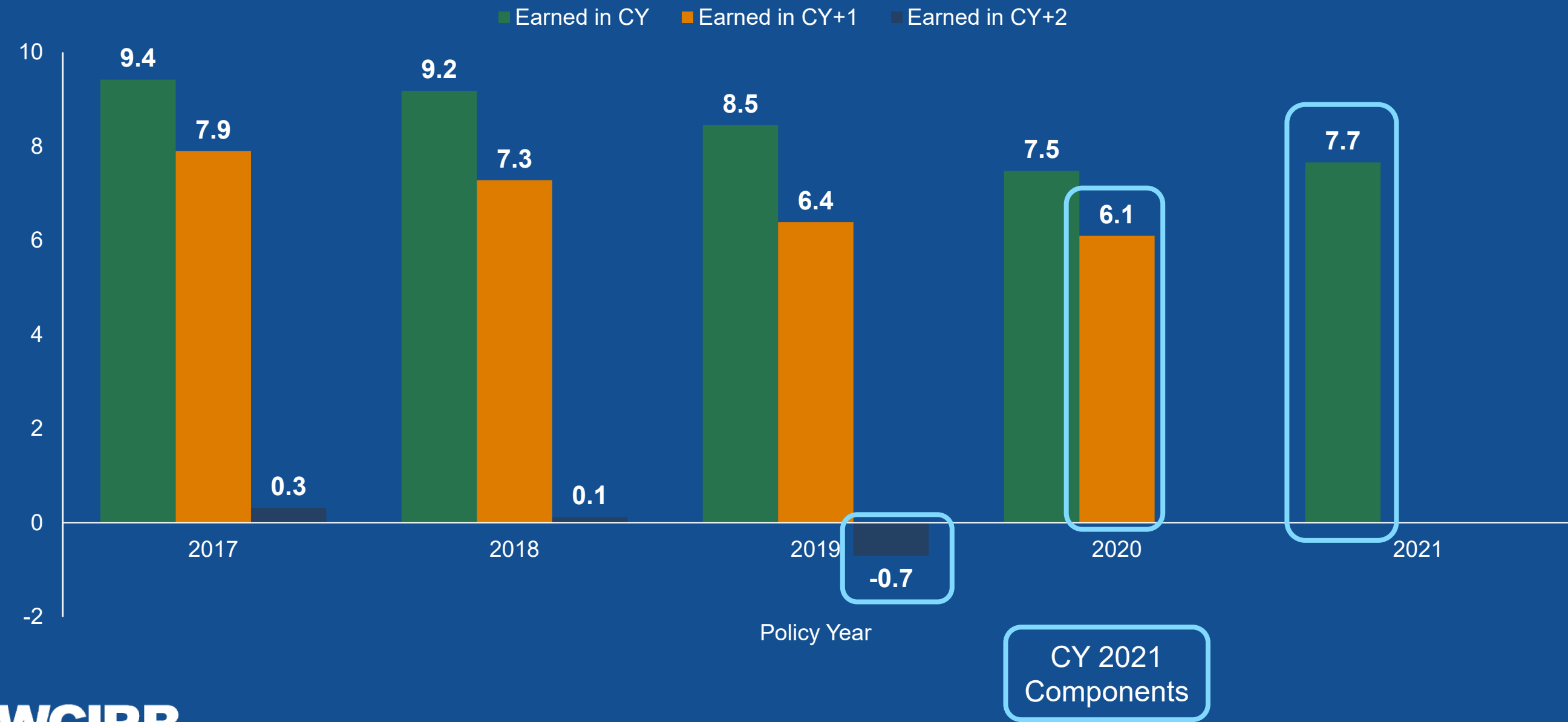
# Development of Insurer Written Premium (Exhibit 1)

As of December 31, 2021



# Insurer Earned Premium Policy Year Comparison (in \$Billions)

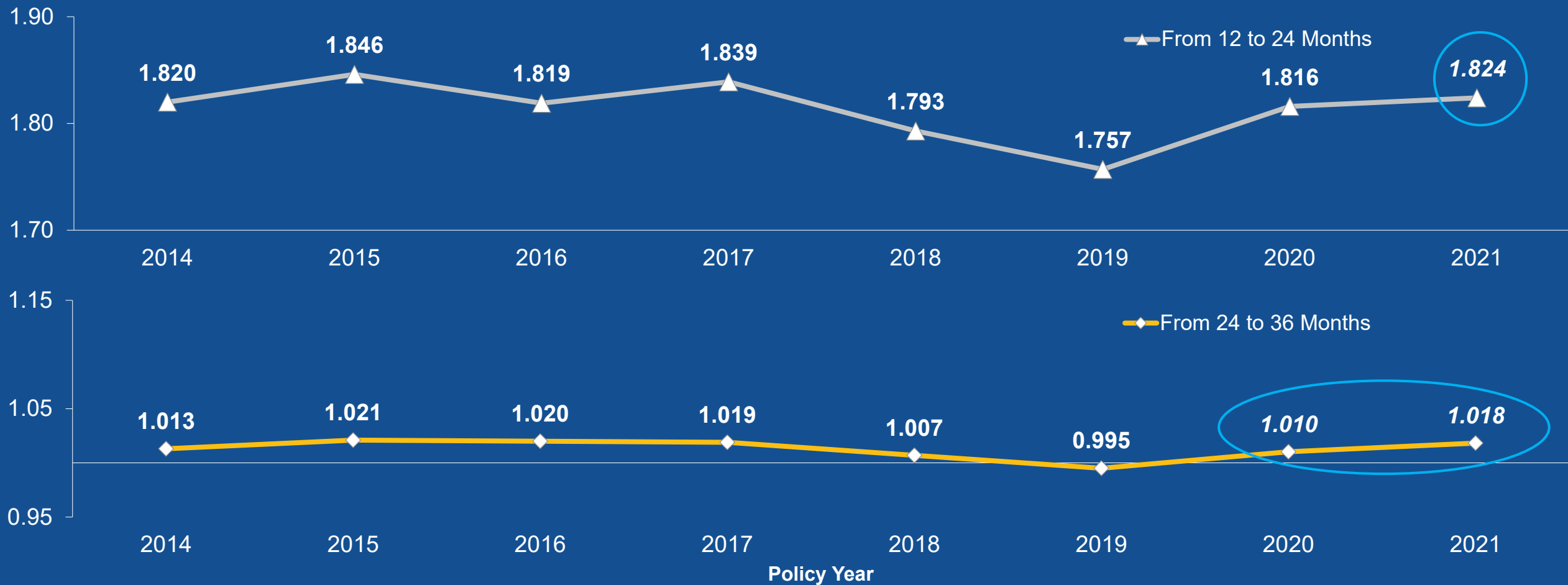
As of December 31, 2021





# Earned Premium Development Factor Projection

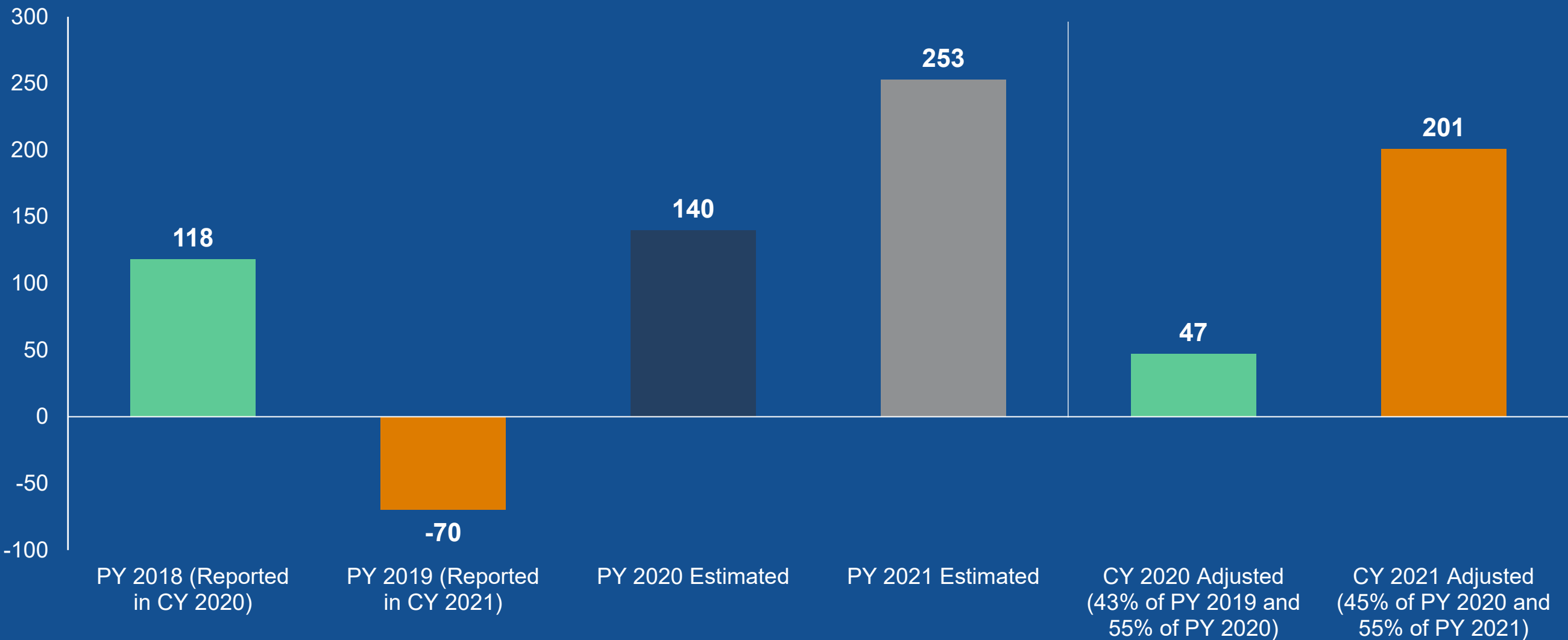
As of December 31, 2021



PY 2020 Selection: Average of Latest 4 Years  
PY 2021 Selection: Average of Latest 4 Pre-pandemic Years

# 24 to 36 Month Earned Premium (in \$Millions)

As of December 31, 2021



# Adjustment for Changes in Audit Premiums

CY	Reported Earned Premium Before Audits (1)	Estimated Audit Premium (2)	Adjusted Earned Premium (3) = (1) + (2)	Reported Earned Premium (4)	Factor for Audit Premium Adjustment (5) = (3) / (4)
2020	\$13,870	\$47	\$13,916	\$14,051	0.990
2021	\$13,754	\$201	\$13,956	\$13,618	1.025

\$s are in Millions

# 04

## Indemnity Claim Frequency Model



# Background

- For over a decade, the WCIRB Indemnity Claim Frequency Model has been used to project indemnity claim frequency for pure premium ratemaking
- In 2021, Staff undertook a comprehensive review of the model and presented the results at the December Actuarial Committee meeting
- The Committee accepted the report and agreed that these recommendations should be reflected in the updated model forecast for December 31, 2021 experience



# Continuing Features of the Model – Committee Recommendations

- Use a linear model to forecast frequency change
- Use all available historic years to parameterize the model
- Incorporate the benefit level as one of the explanatory variables
- Incorporate the CII as one of the explanatory variables
- Incorporate as an explanatory variable an economic variable which is a principal components transformation of aggregate employment and the unemployment rate

# Key Changes to the Frequency Model – Committee Recommendations

## Model Parameterization

- Incorporate the Cal-OSHA variable into the hazardousness adjustment
- Forecast the cumulative injury index (CII) using a time series model and incorporate into the frequency projection instead of assuming no change in the CII for future years
- Use the fitted constant term with no adjustments. Previously the constant was tempered but forecasting the CII reduced the need for the adjustment
- Incorporate a non-leading benefit level term which excludes cost of living adjustments instead of a leading benefit level term which includes cost of living adjustments

## Trending Considerations

- For projections one year out, review an initial estimate averaging the model estimate with the initial estimate based on the aggregate data. Review the differences and consider if there are reasons to indicate that one is more reliable than the other.
- For projections further out, consider adjusting the model forecast if there is a significant difference between the initial aggregate emergence and the model forecast for one year out using the criteria and methodology described in the report.



# Goals of March Committee Review

- Review the implemented changes to the model
- Review the proposed adjustment to calculation of the change in the cumulative injury index (CII) for the latest (partial) accident year (AY) unit statistical report (USR) data to better estimate the final change in the CII based on the complete AY USR data
- Explore recent changes in the CII by AQ

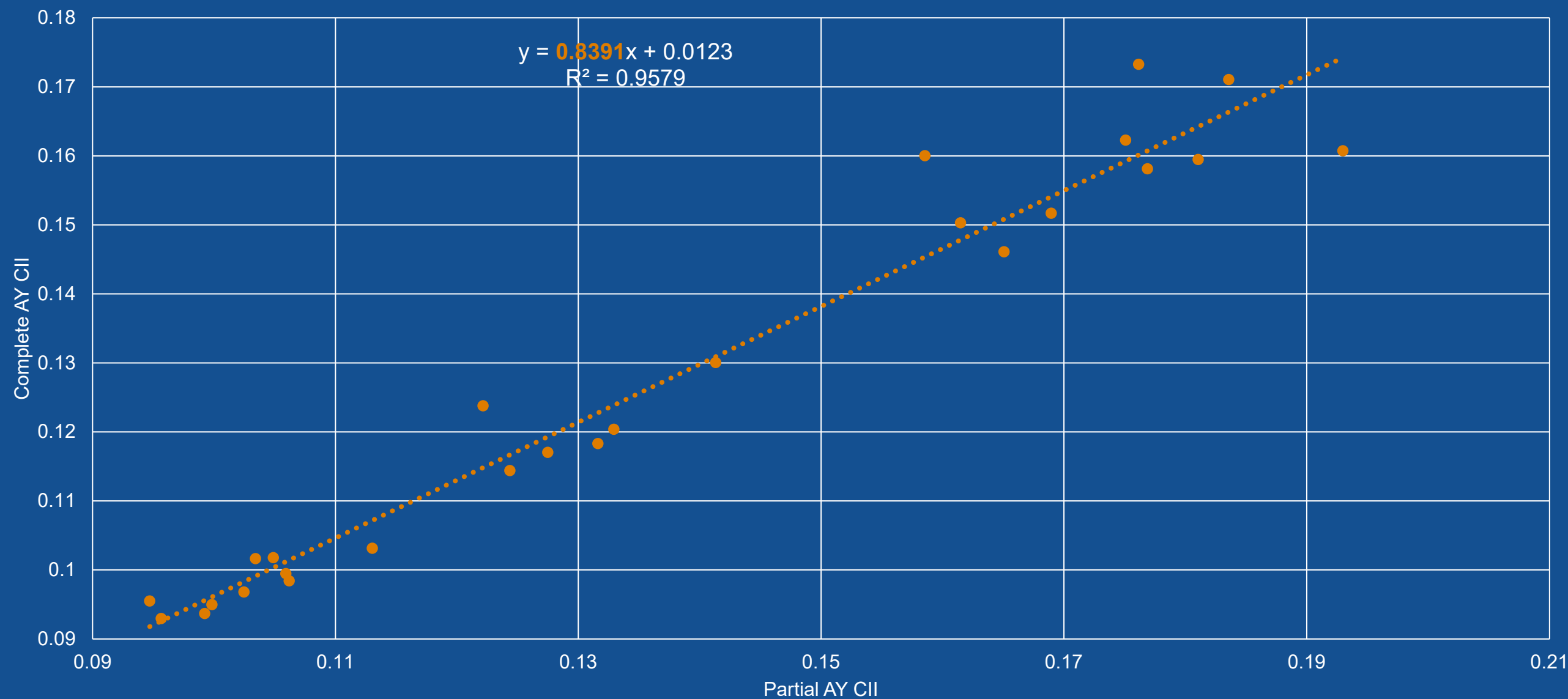
# Implementation of Committee Recommendations

- Previously, as our forecast of the CII was no change for future years, forecasting the change in non-cumulative frequency was equivalent to forecasting both the change in total frequency and the change in cumulative frequency
- With a non-zero forecasted change in the CII, the changes in the three measures differ
- Steps to project the change in the total frequency:
  - Project the change in the non-cumulative frequency based on the changes in all model variables
  - Calculate the projected non-cumulative frequency
  - Calculate the cumulative frequency based on the predicted non-cumulative frequency and the forecasted CII
  - Sum the projected non-cumulative and cumulative frequency
  - Calculate the log difference between the projected total frequency and the prior total frequency

# Estimating the Change in the CII for the Latest AY

- The frequency model incorporates USR data to estimate the class adjusted frequency by AY
- As USR data is on a policy year (PY) basis, the latest year of available AY data will contain data from the prior PY only
- Our review found that the estimated CII level based on the partial year data was consistently higher than the level of the CII based on the complete year of data
- Without adjustment, this would overestimate the change in the CII between AYs
- Our analysis found that assuming that the change in the CII for the complete year is the same as the change between the partial year is the most accurate adjustment method
- This is how the change for the latest year has been calculated previously. To project the CII via time series, we need to use this change to estimate the CII for the latest AY.

# Difference in the Partial AY and Complete AY CII

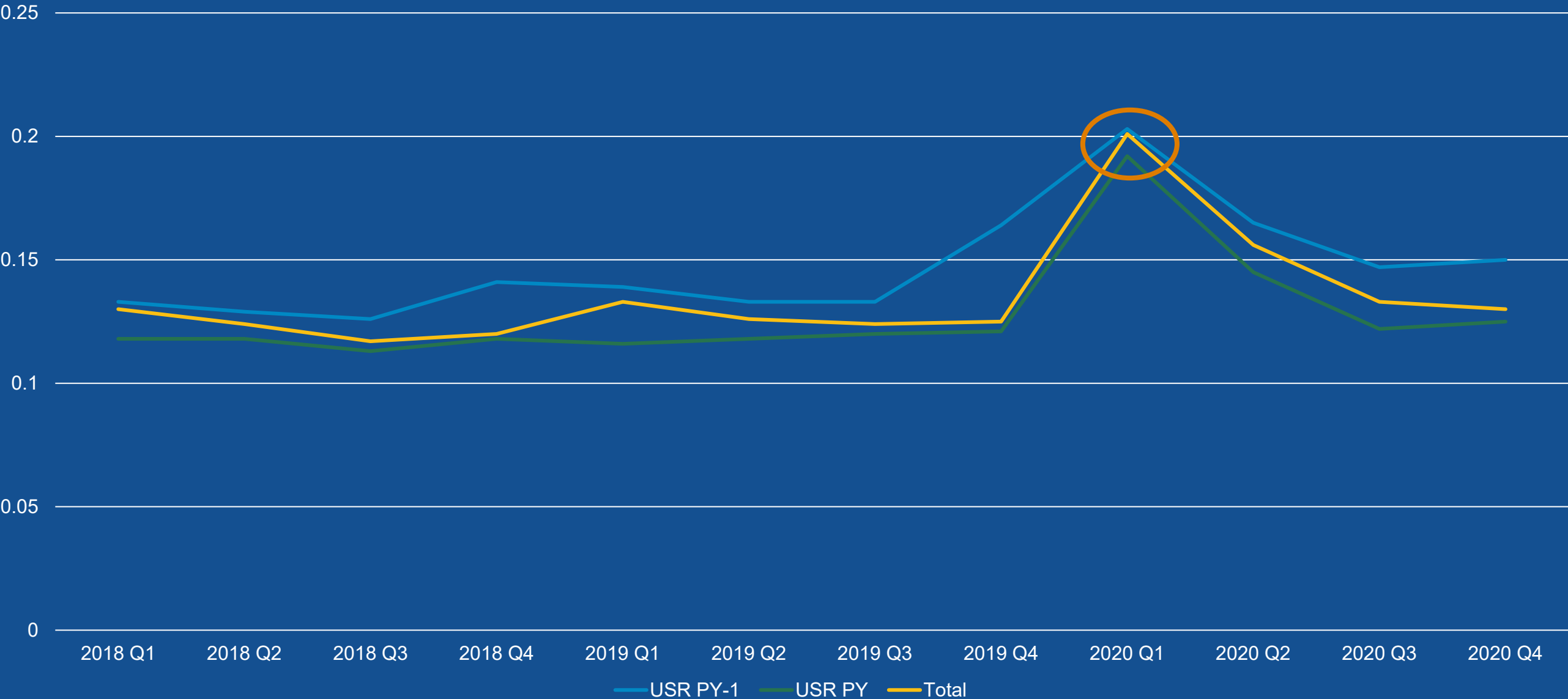


# Changes in the CII for AY 2020

- Currently, the estimated change in the CII for AY 2020 based on claims from 2019 policies is one of the largest changes observed since the beginning of the model dataset in 1979
- Staff explored the changes in the CII by accident quarter (AQ) beginning with 2018 Q1
  - The shape of the curves for both the CII and the log difference in the CII are similar
  - The increase is concentrated in accident dates from 2020 Q1 and moderates somewhat throughout AY 2020
- Based on the changes, developed forecasts relying on alternative assumptions for comparison:
  - Recommended model with time series forecast for CII to project AY 2021-2024
  - Recommended model with forecast of no change for CII to project AY 2021-2024
  - Recommended model with time series forecast to project AY 2020-2024 (i.e., replace estimate for AY 2020 with forecast for AY 2020 for the purpose of forecasting AY 2021-2024)

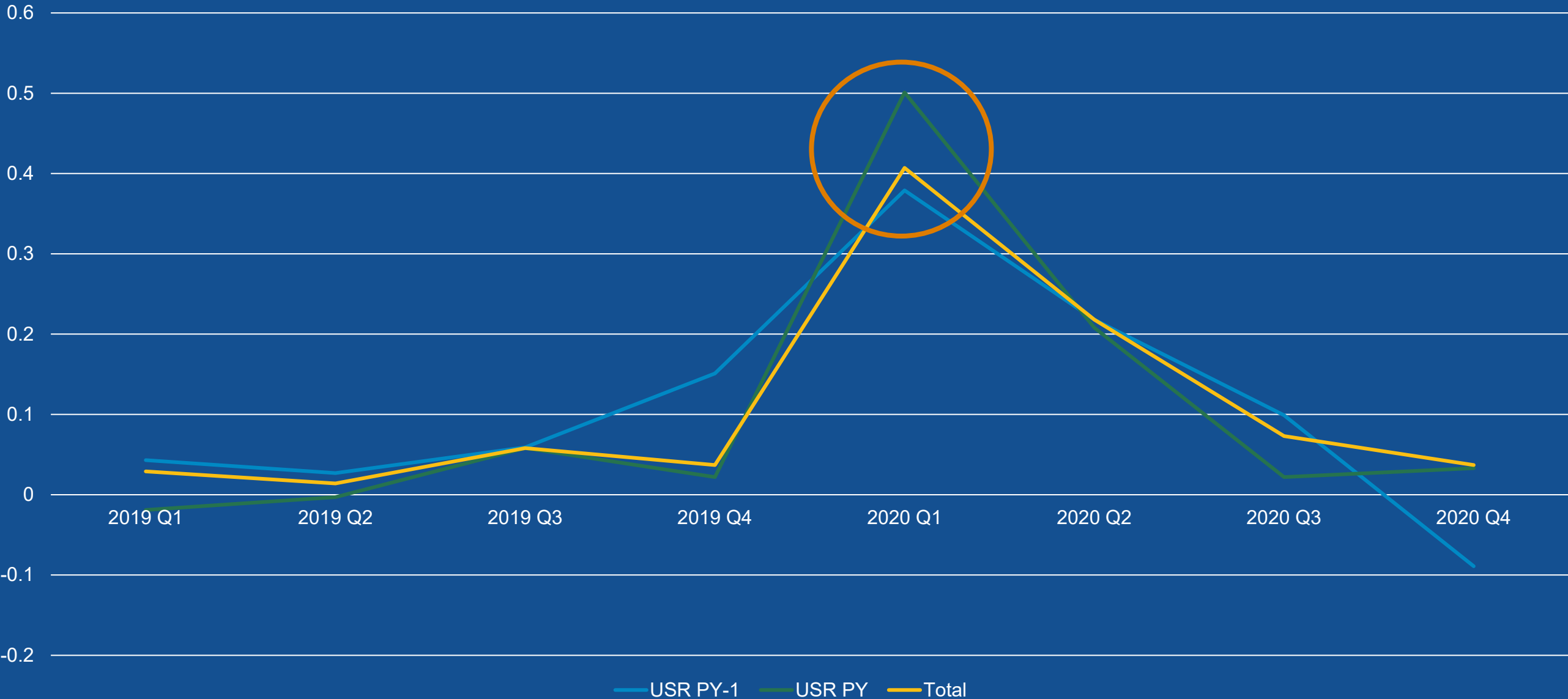
# CII by AQ for Prior PY portion, Current PY portion and Total AQ Data

As of Dec. 28, 2021



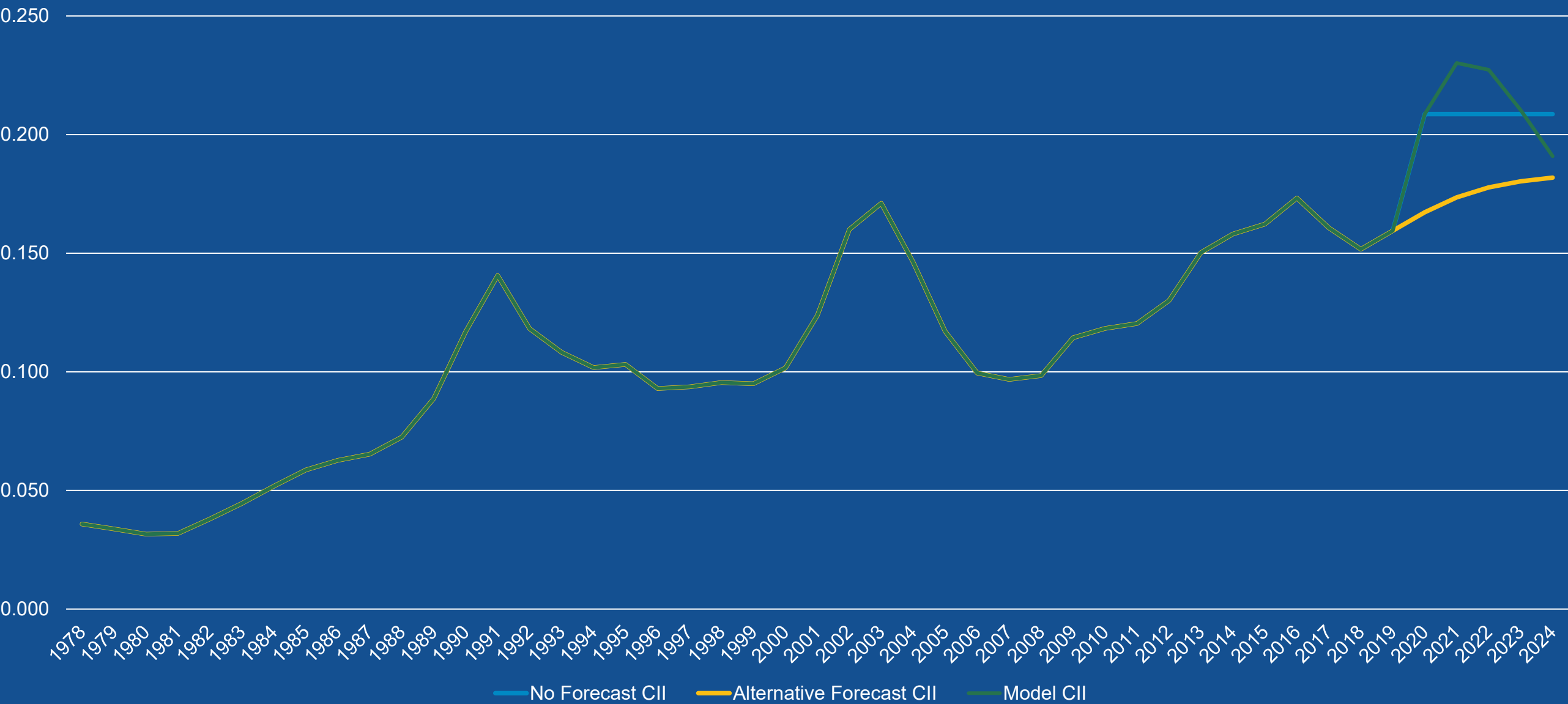
# YoY Log Differences in the CII by AQ for Prior PY portion, Current PY portion and Total AQ Data

As of Dec. 28, 2021

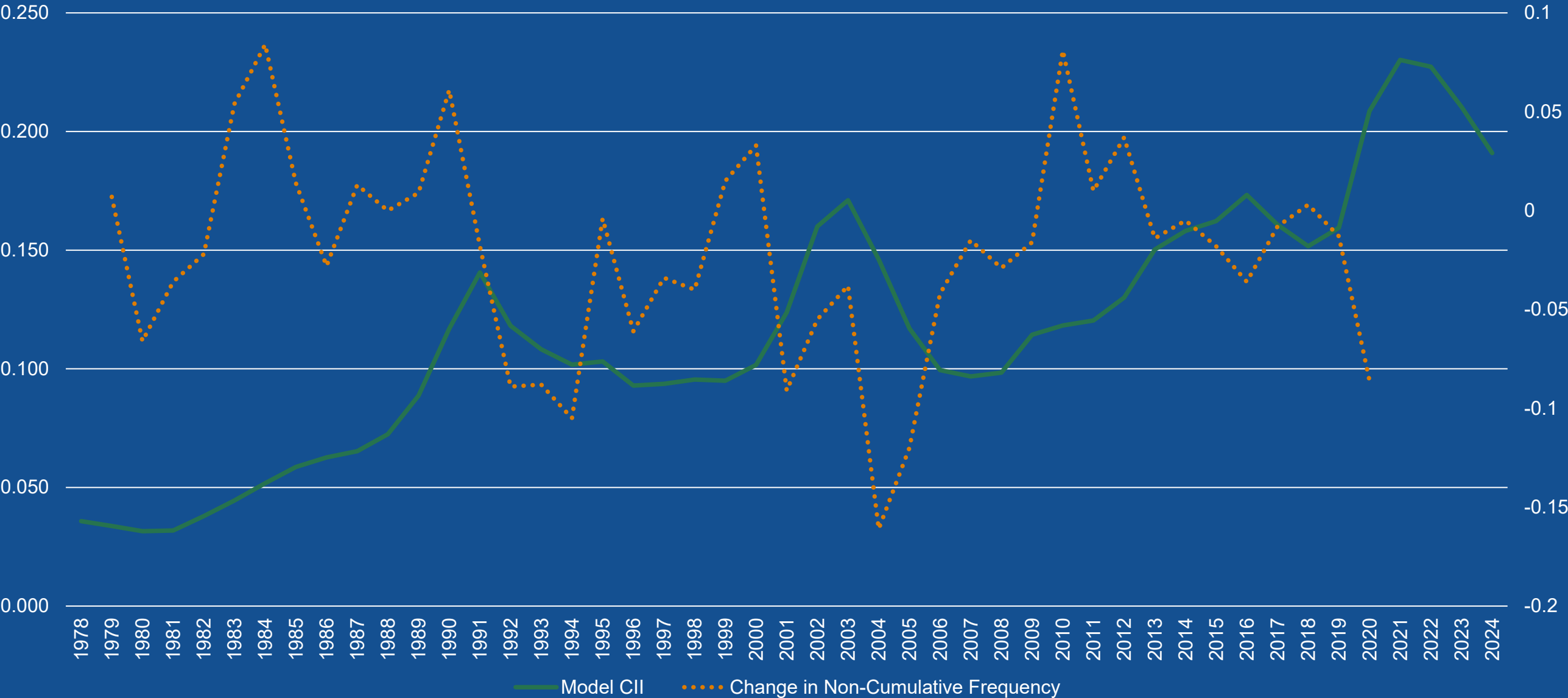




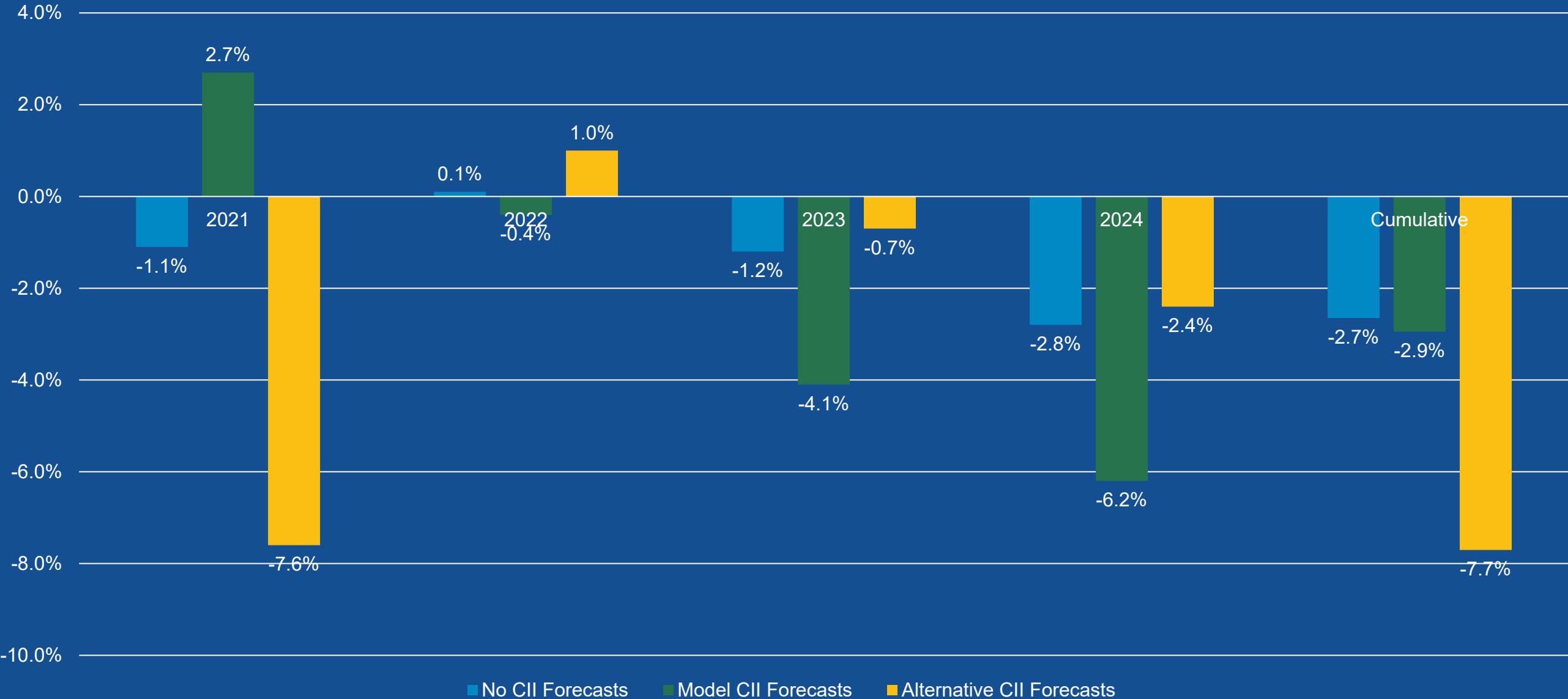
# Comparison of CII projected using Recommended Model, Alternative Forecast and No Forecast



# CII projected using Recommended Model vs. Changes in Non-Cumulative Frequency



# Comparison of Projected Change in Frequency Under Alternative Assumptions



# Preliminary Staff Recommendations for Frequency Model Projection

- Project the indemnity claim frequency changes for AY 2021-2024 using the recommended model from the December Committee meeting
  - Use the forecasted CII based on the time series model to project the model frequency changes
  - Average the model frequency change for AY 2021 with the estimate based on the aggregate data
  - As part of the trending alternatives, review the projected frequency change with the predictions for AY 2022-2024 adjusted based on the significant difference between the model estimate for AY 2021 and the estimate based on the initial aggregate emergence



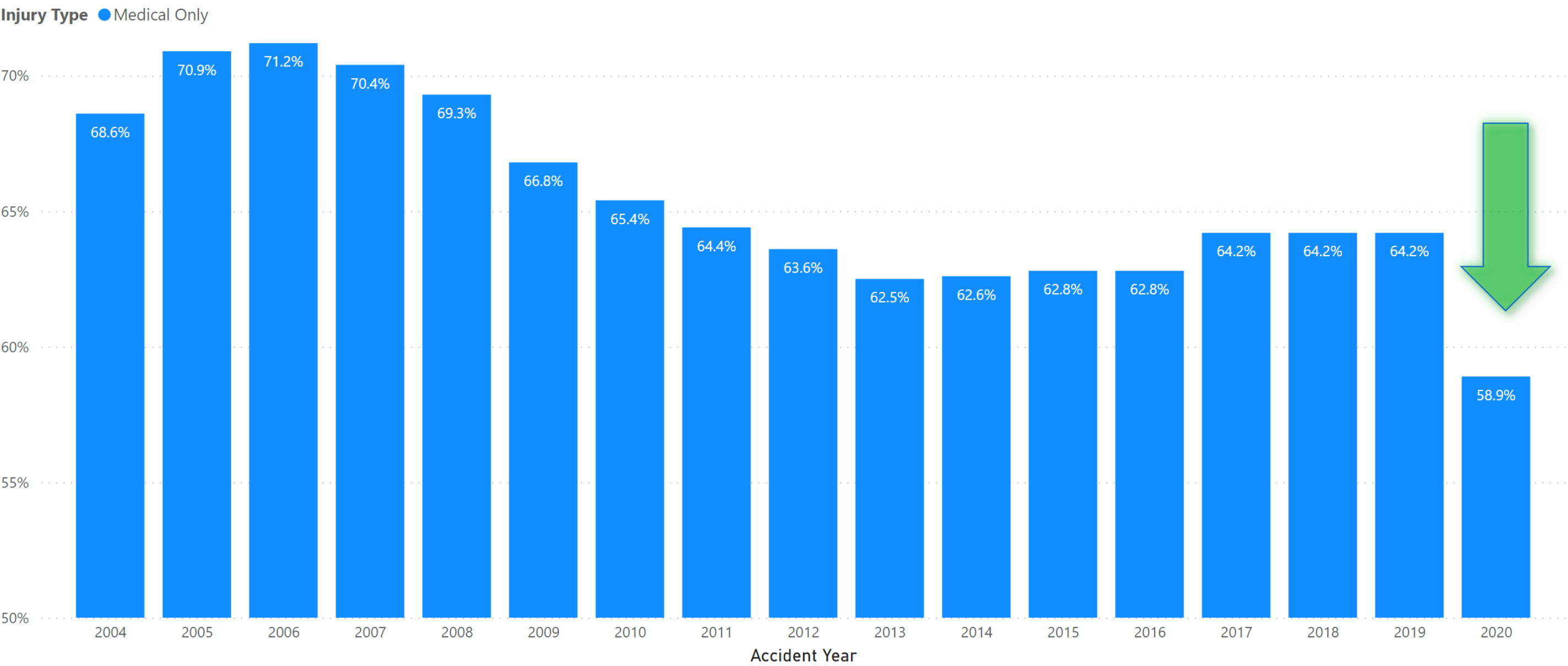
# 05

## First Quarter 2022 Review of Diagnostics



# Distribution of Estimated Ultimate Number of Claims by Injury Type (Exhibit M4)

- Category
- Distribution of Ultimate Number of All Claims
- Injury Type
- Medical Only
  - Permanent Indemnity
  - Temporary Indemnity



# Filed Lien Counts (Exhibit M9.2)

Group

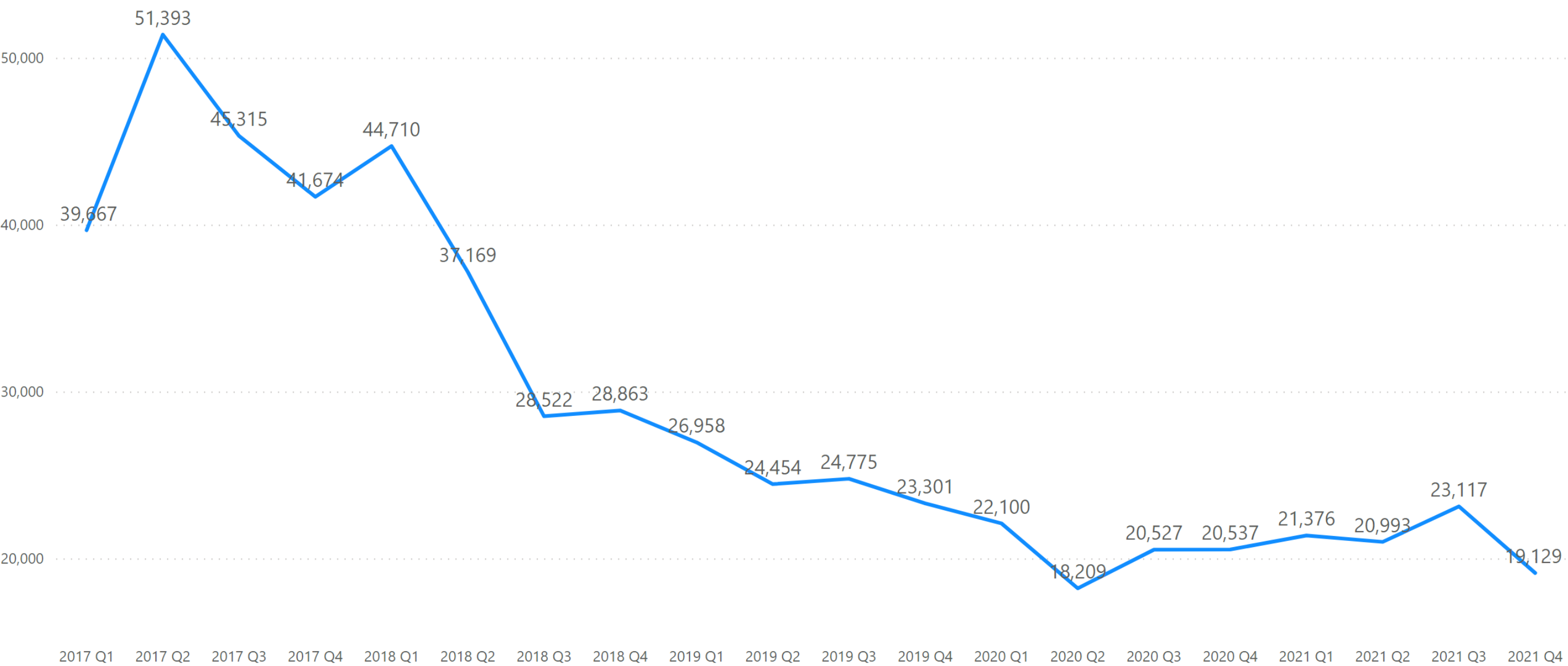
Total

2017

2021

Group

Total

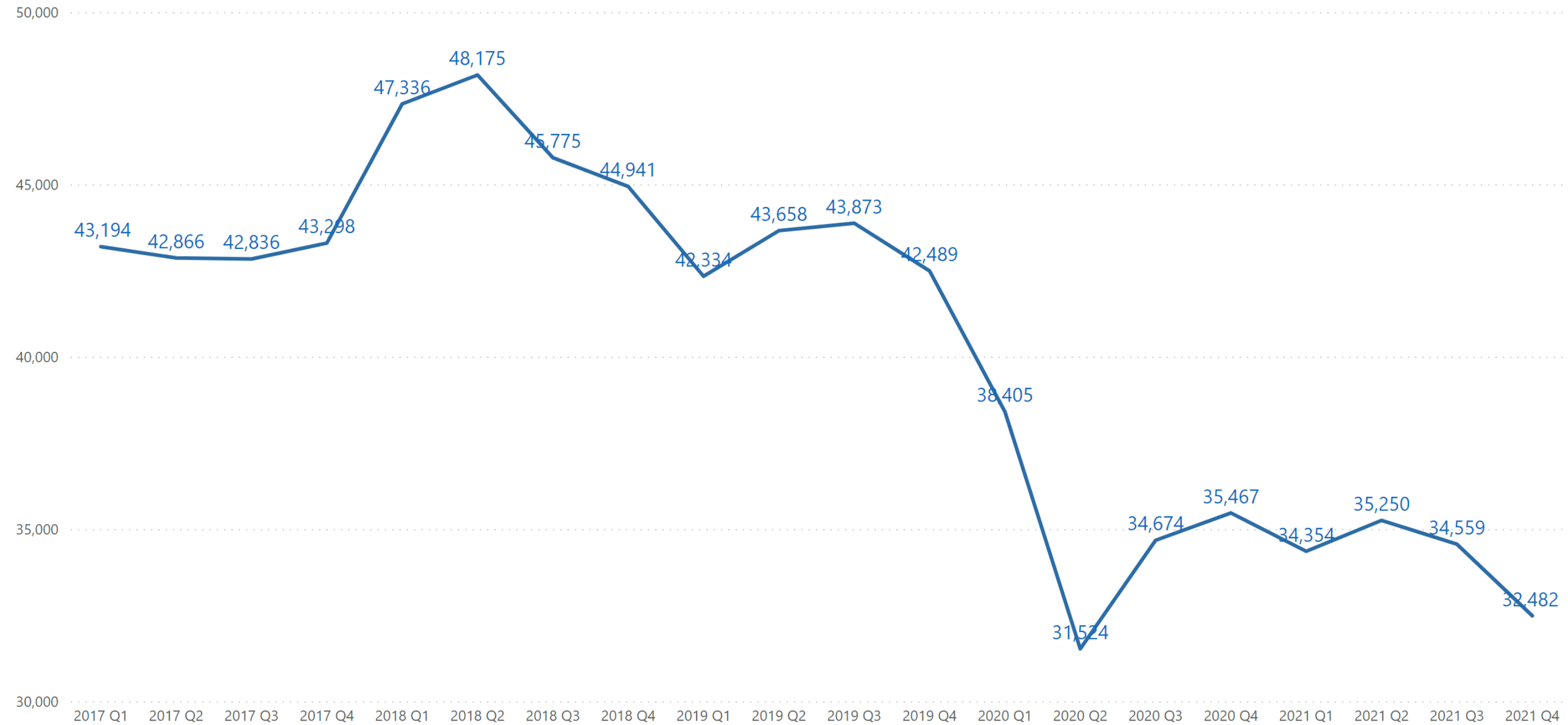




# Independent Medical Review (Exhibit M14)

Group

- Eligible IMRs
- IMRs Filed



# Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims (Exhibit C3.2 Updated)

Time

- 06-09 Months
- 09-12 Months
- 18-21 Months
- 21-24 Months
- 30-33 Months
- 33-36 Months

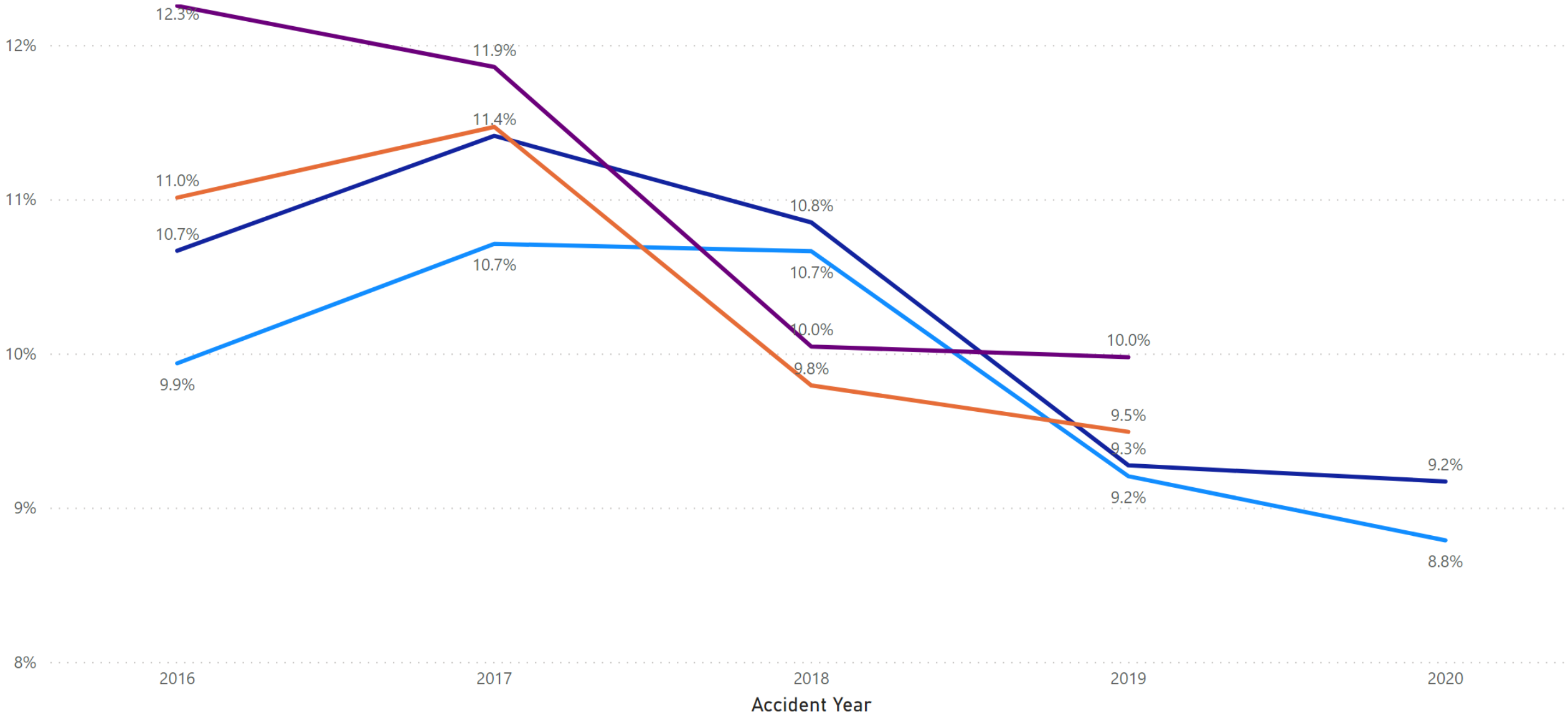
Accident Year

2016

2021

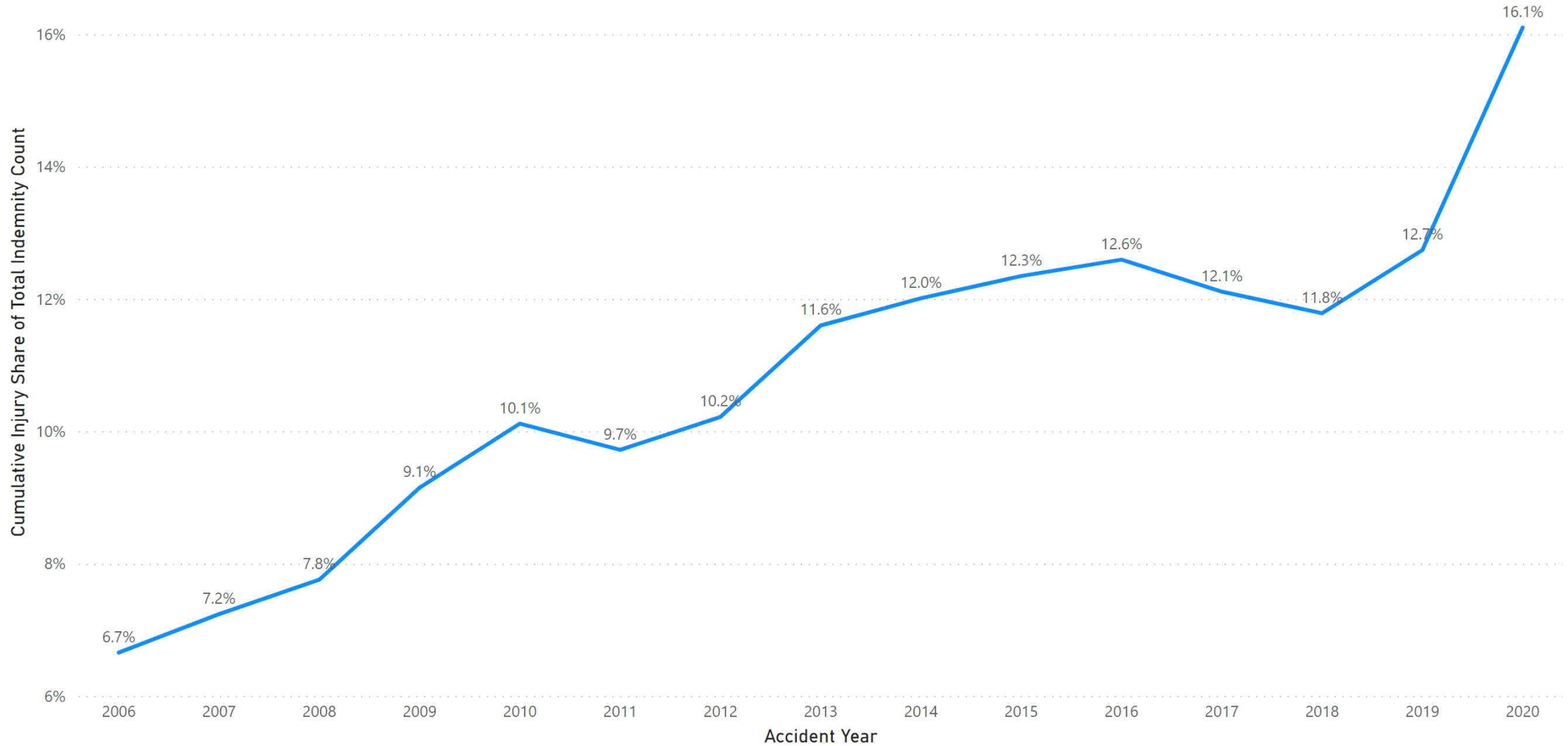


Time ● 18-21 Months ● 21-24 Months ● 30-33 Months ● 33-36 Months



# Accident Year Cumulative Injury Indemnity Claim Counts by Accident Year and Report Level (Exhibit C15)


RL  
1  
2



# Claim Count Ratios by Region Based on Unit Statistical Data at 1st Report Level (Exhibit C17)

Accident Year

2017 2020



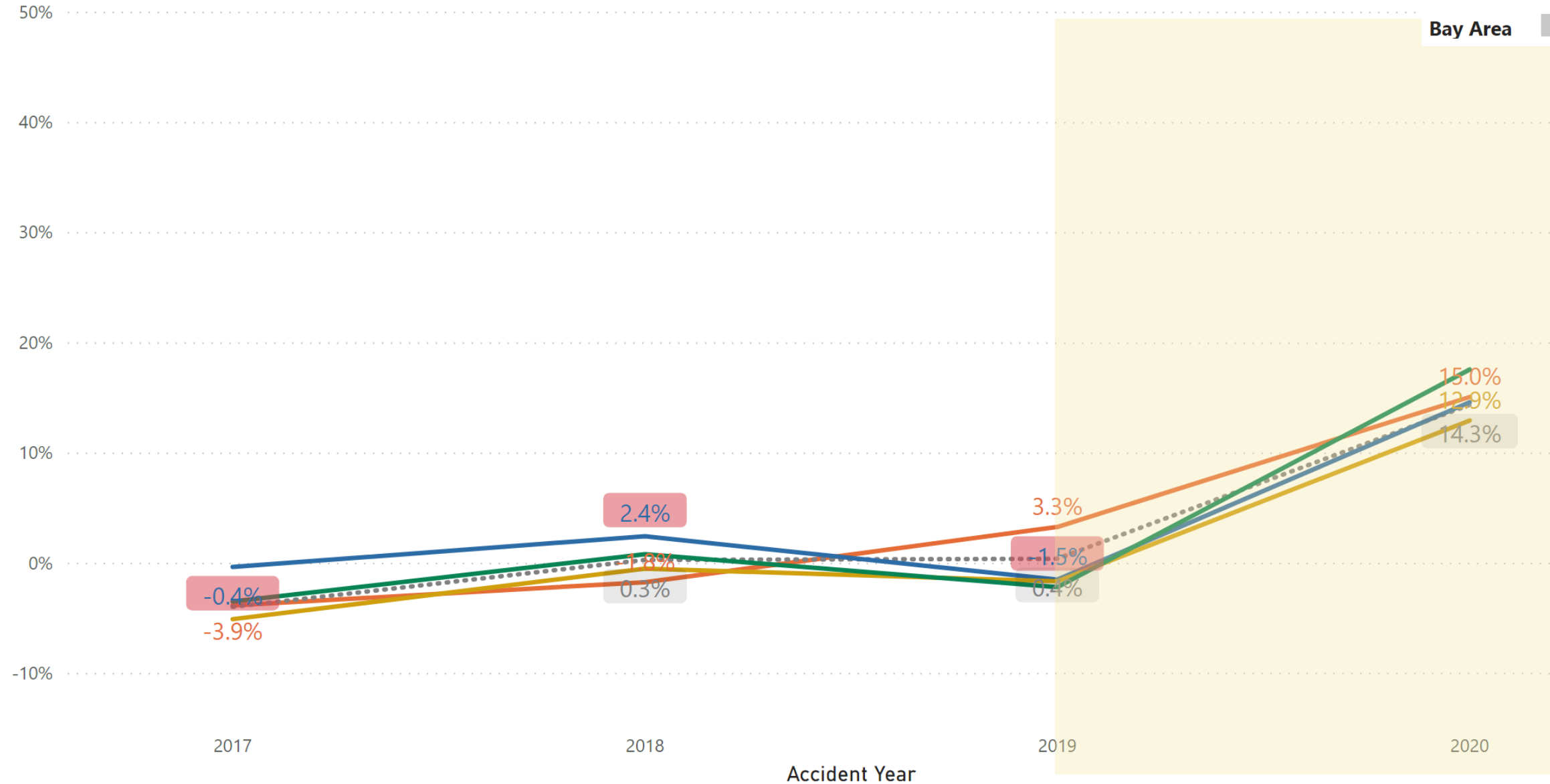
## Category

- Annual Change of Indemnity Claims to Total Claims
- Annual Change of CT Claims per 100 Indemnity Claims

Region ● All Other ● All Regions ● Bay Area ● Los Angeles/LA Basin ● San Diego

## Region

- All Other
- All Regions
- Bay Area
- Los Angeles/LA Basin
- San Diego



# Comparison of Projected Loss Ratios as of September 30, 2021

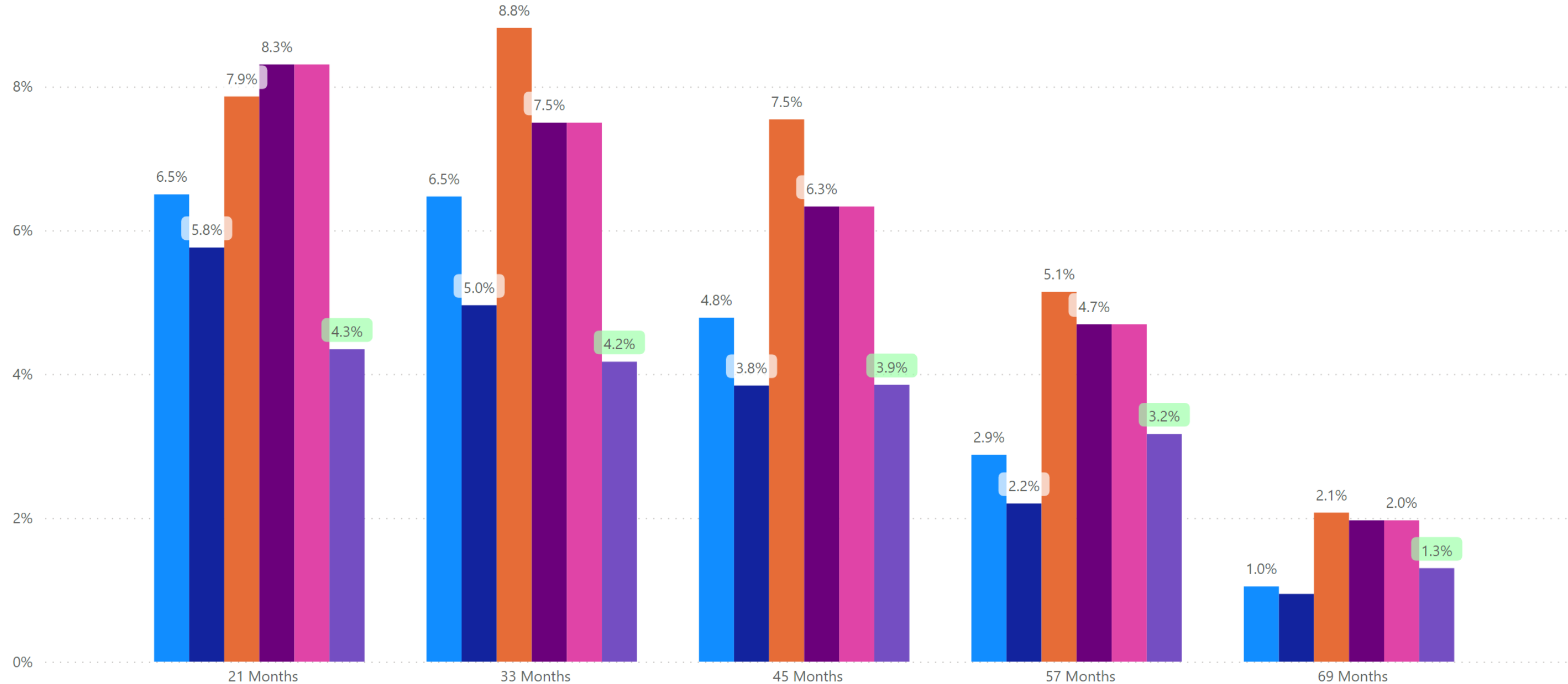
## Accident Year 2015 Projected to 81 Months

### (Exhibit D6.1)

Category

- Indemnity
- Medical

Method Method1: 3-Year Avg. Incurred Method2: Latest Year Incurred Method3: 3-Year Avg. Paid Method4: Latest Year Paid Method5: Reform-Adj. Paid Method6: Latest Yr. Pd. Adj. for Settlement



# Comparison of Projected Loss Ratios as of September 30, 2021

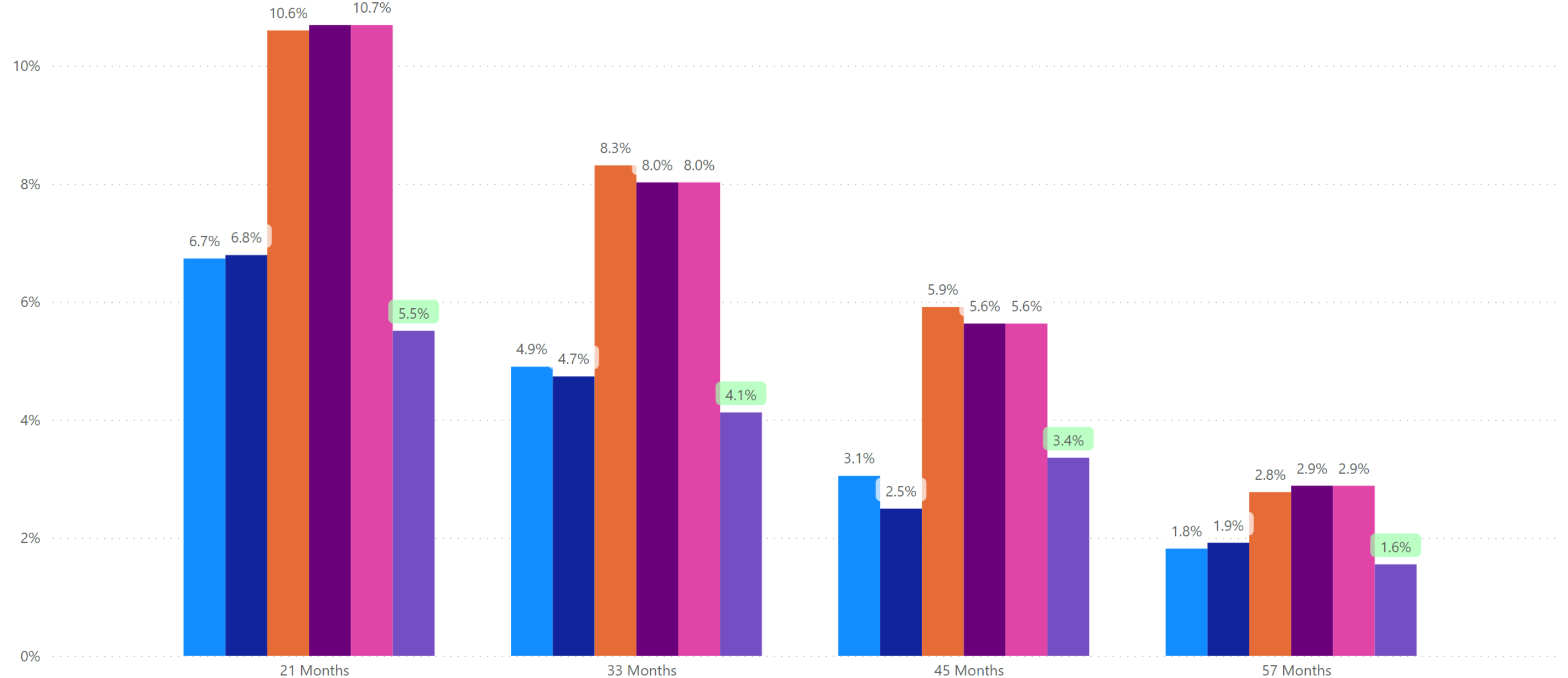
## Accident Year 2016 Projected to 69 Months

### (Exhibit D6.2)

Category

- Indemnity
- Medical

Method Method1: 3-Year Avg. Incurred Method2: Latest Year Incurred Method3: 3-Year Avg. Paid Method4: Latest Year Paid Method5: Reform-Adj. Paid Method6: Latest Yr. Pd. Adj. for Settlement



# Comparison of Projected Loss Ratios as of September 30, 2021

## Accident Year 2017 Projected to 57 Months

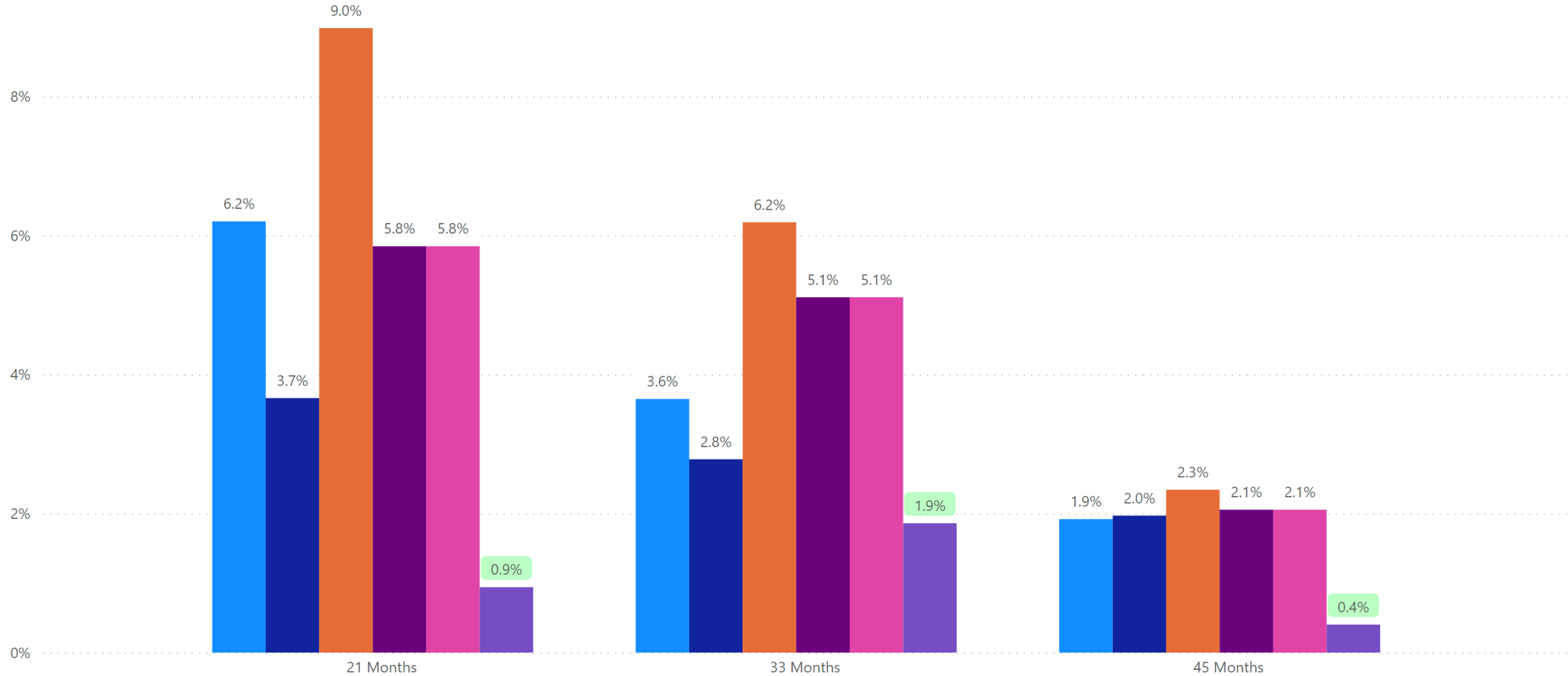
### (Exhibit D6.3)

Category

Indemnity

Medical

Method Method1: 3-Year Avg. Incurred Method2: Latest Year Incurred Method3: 3-Year Avg. Paid Method4: Latest Year Paid Method5: Reform-Adj. Paid Method6: Latest Yr. Pd. Adj. for Settlement



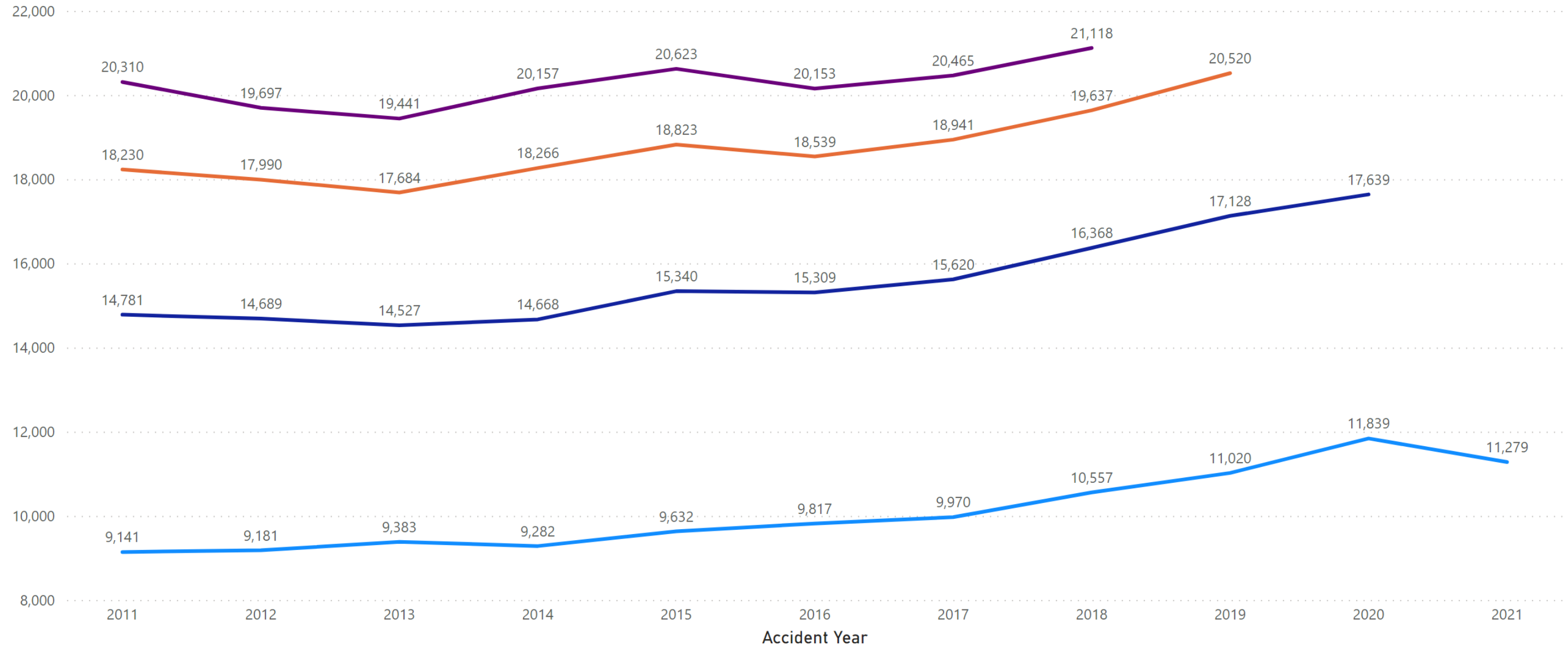


# Severity - Average Incurred Indemnity Loss per Reported Indemnity Claim (Exhibit S2.1 Updated)

Age

- 12 Months
- 24 Months
- 36 Months
- 48 Months

Age ● 12 Months ● 24 Months ● 36 Months ● 48 Months

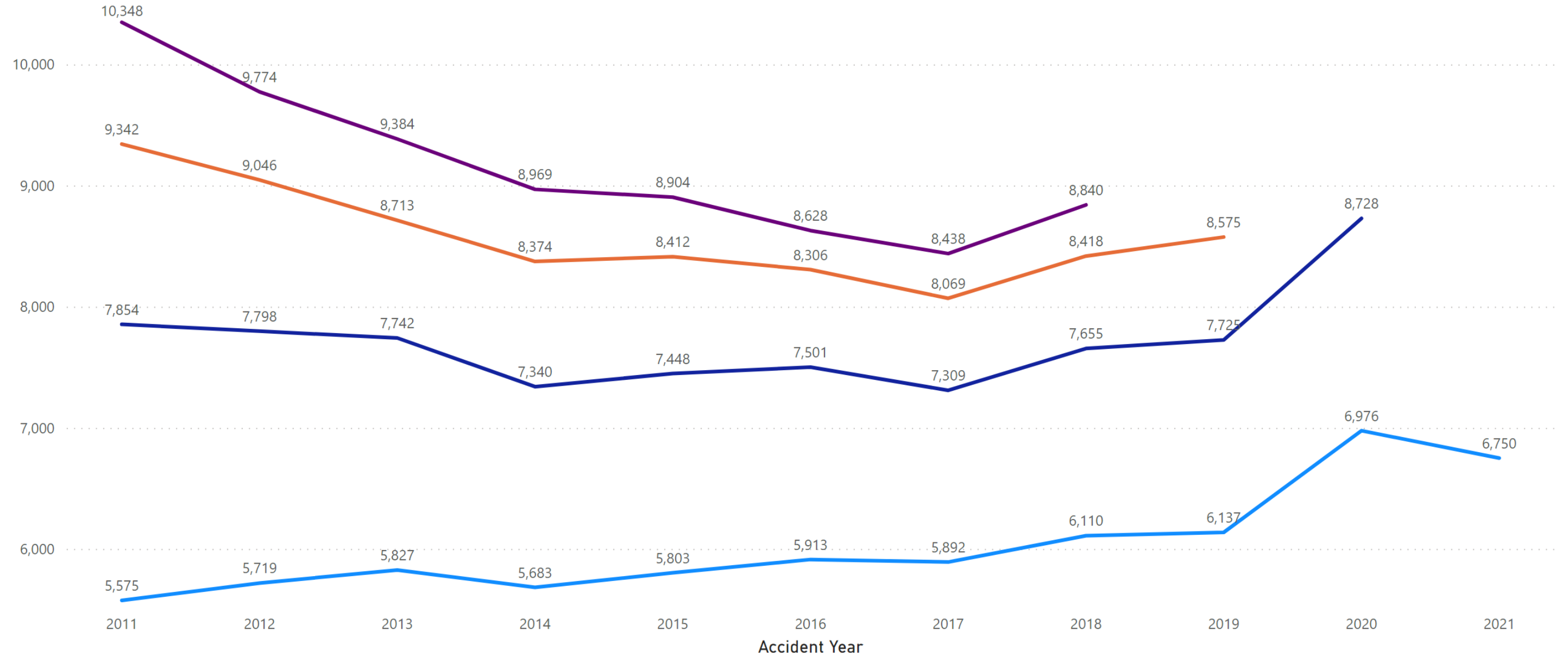


# Severity - Average Incurred Medical Loss per Reported Claim (Exhibit S2.2 Updated)

Age

- 12 Months
- 24 Months
- 36 Months
- 48 Months

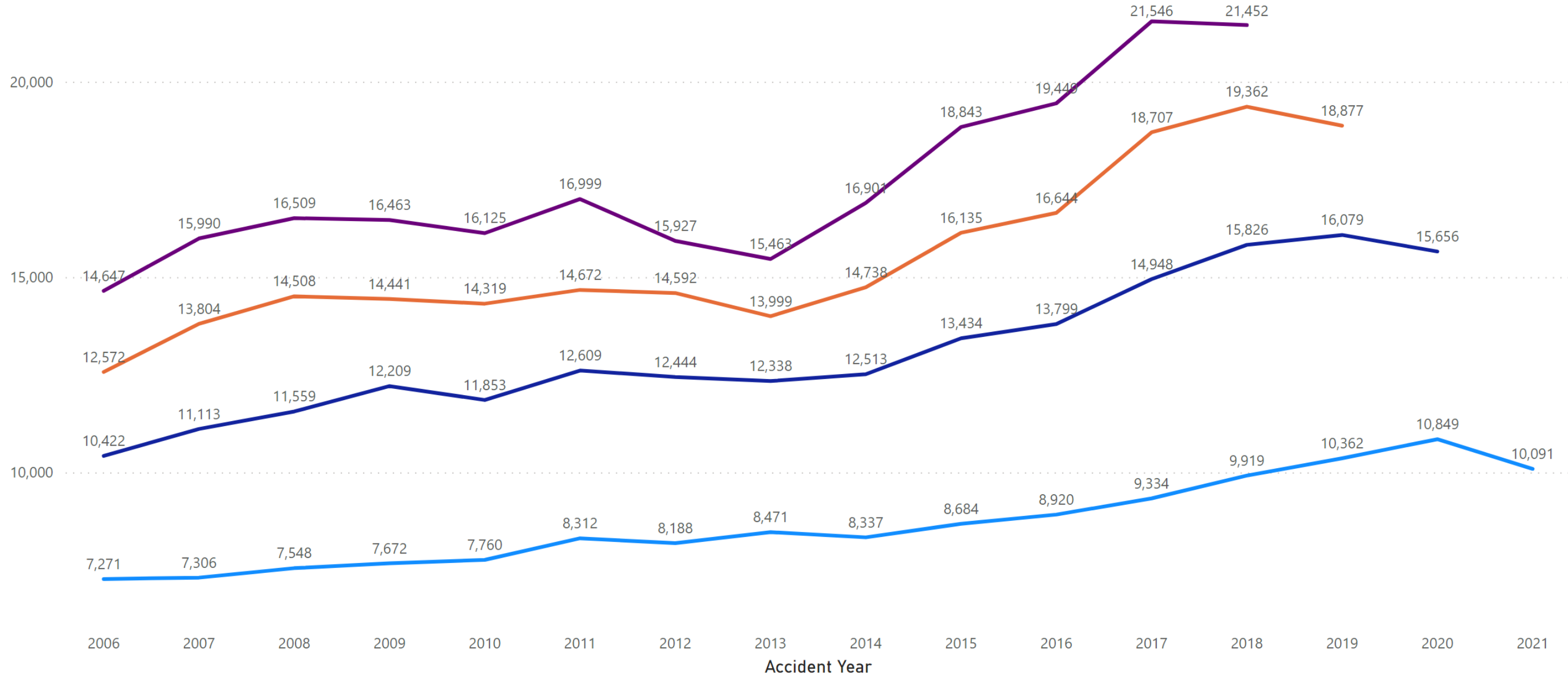
Age ● 12 Months ● 24 Months ● 36 Months ● 48 Months



# Severity - Case Outstanding per Open Indemnity Claim (Exhibit S3 Updated)

Category  
Indemnity  
Medical

Age  
12 Months  
24 Months  
36 Months  
48 Months



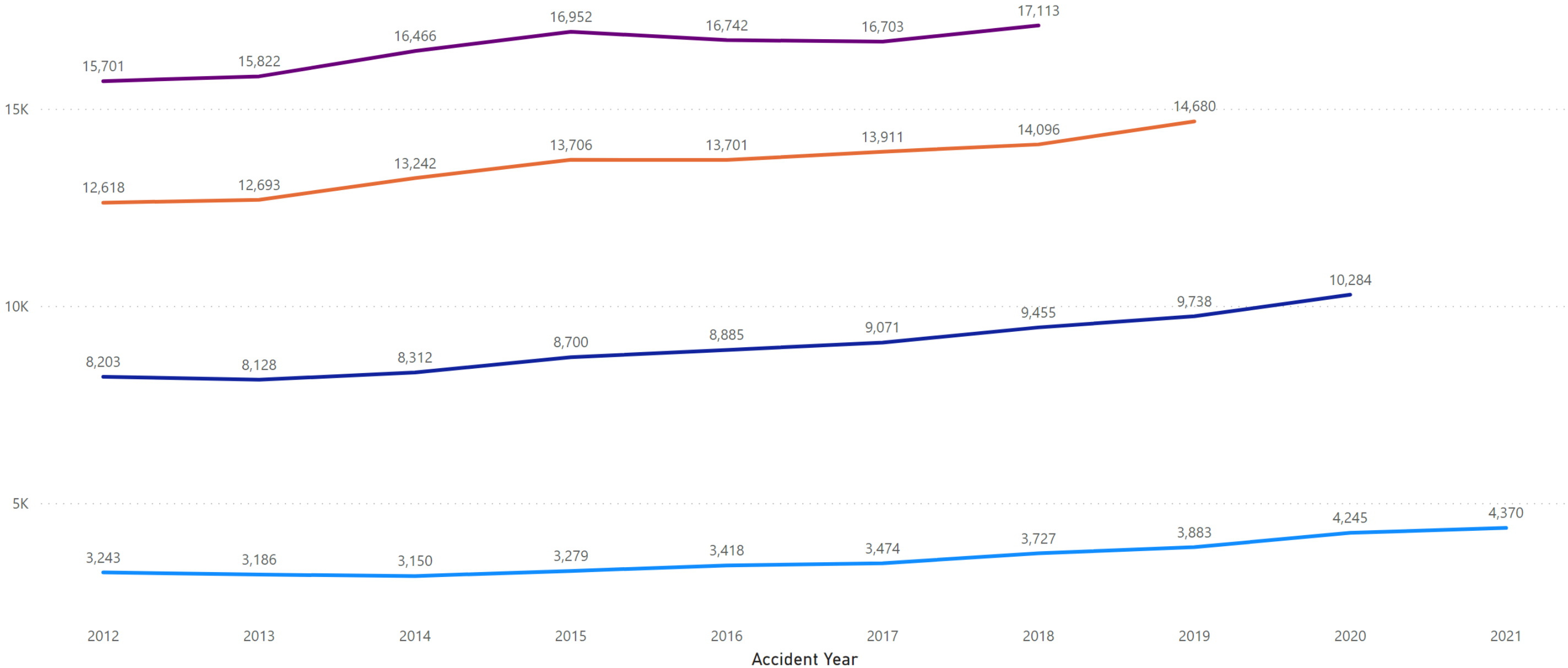
# Severity - Average Paid per Indemnity Claim (Exhibit S4 Updated)

## Category

- Paid Indemnity
- Paid Medical

## Age

- 12 Months
- 24 Months
- 36 Months
- 48 Months



# Large Claims (Exhibit S16.3)

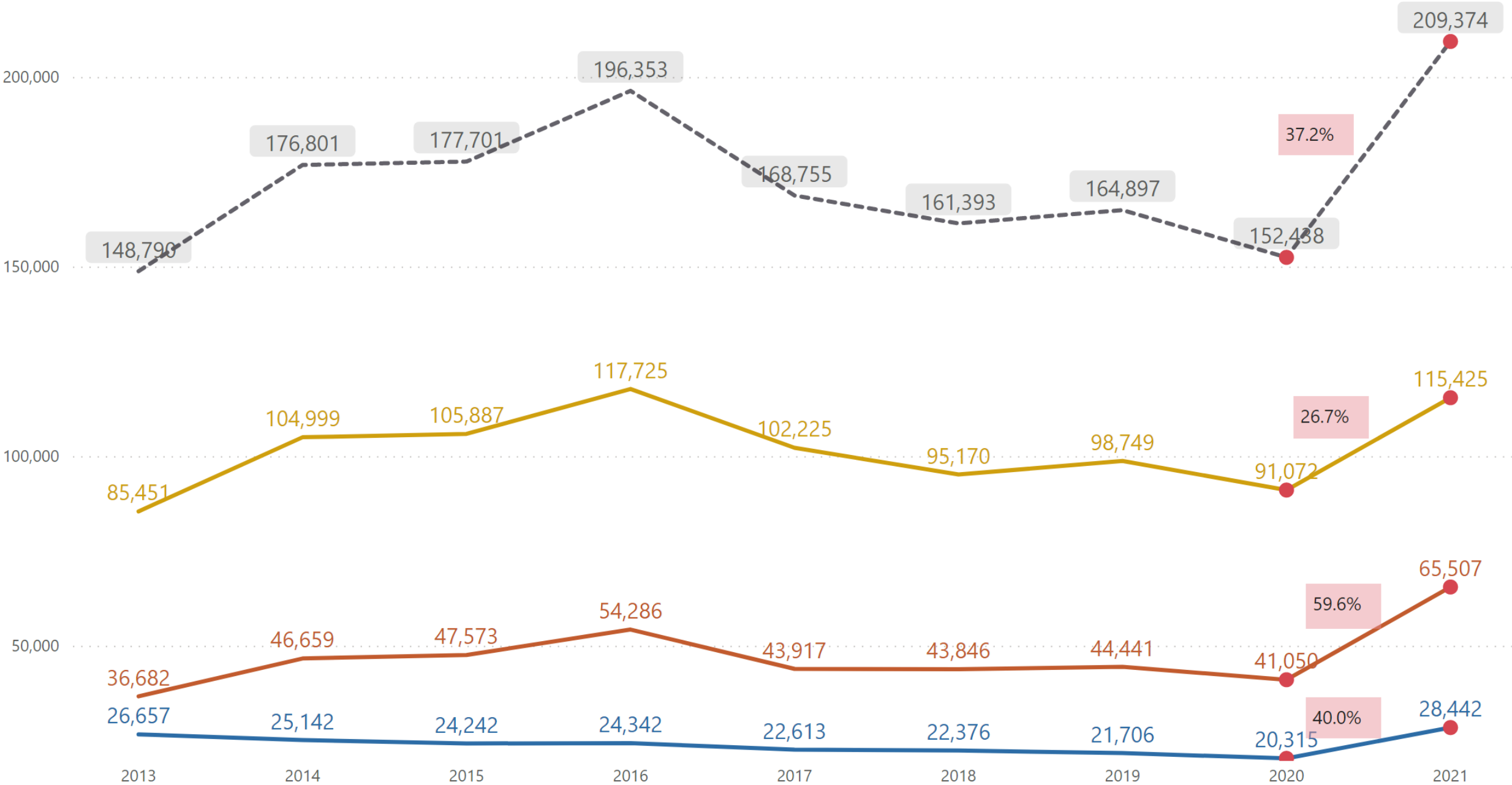
- Category
- Number of Claims in Excess of \$500K
  - Number of Claims in Excess of \$250K
  - Number of Claims in Excess of \$1M



# Payment on Medical-Legal Reports by Service Year (Exhibit E13.2)

Region ● 1.Bay Area ● 2. Los Angeles ● 3. Other ● 4. All Regions

Region  
■ 1.Bay Area  
■ 2. Los Angeles  
■ 3. Other  
■ 4. All Regions





# 06

## 12/31/2021 Experience Review



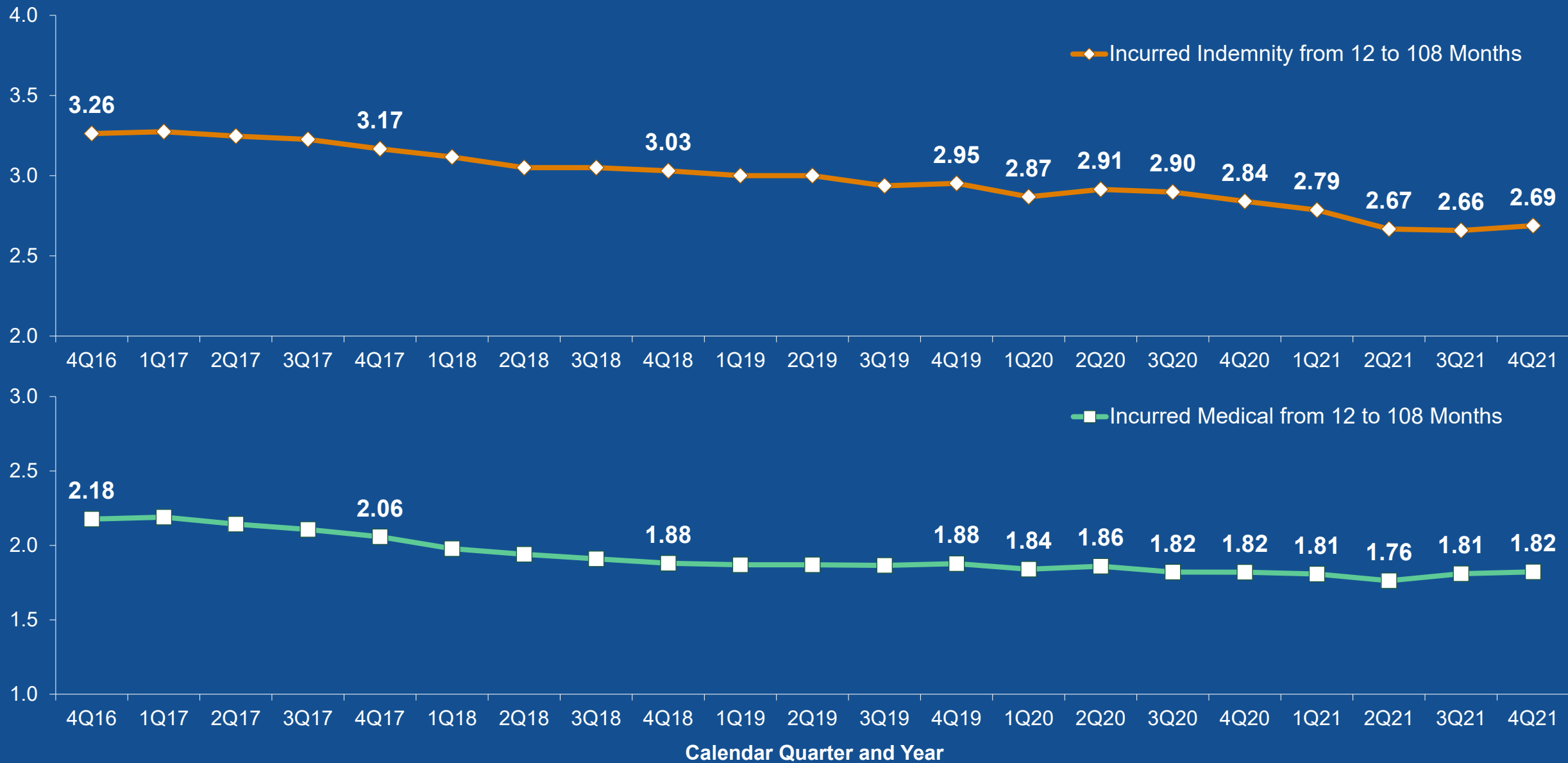


# Summary of 12/31/2021 Experience (Excluding COVID-19)

- Almost 100% of market included
- Summary:
  - Paid loss development generally increasing at early periods but flat at later periods
  - 12-month 2021 claim settlement rate up over 2020 but older years continuing to decline
  - 12-month 2021 non-COVID-19 claim frequency up sharply over 2020
  - 2021 non-COVID-19 on-level severities decreasing from 2020
- Includes adjustments to loss development and on-leveling for 2021 medical fee schedule changes
- Areas to address for 9/1/2022 Filing:
  - Loss development projection
  - Economic changes impacting wage level and claim frequency
  - Premium measures as a basis for AYs 2020 and 2021
  - Frequency trend projections
  - Severity trend projections
  - Years to use as basis for 9/1/2022 loss ratio projection
  - Updated review of medical fee schedule changes

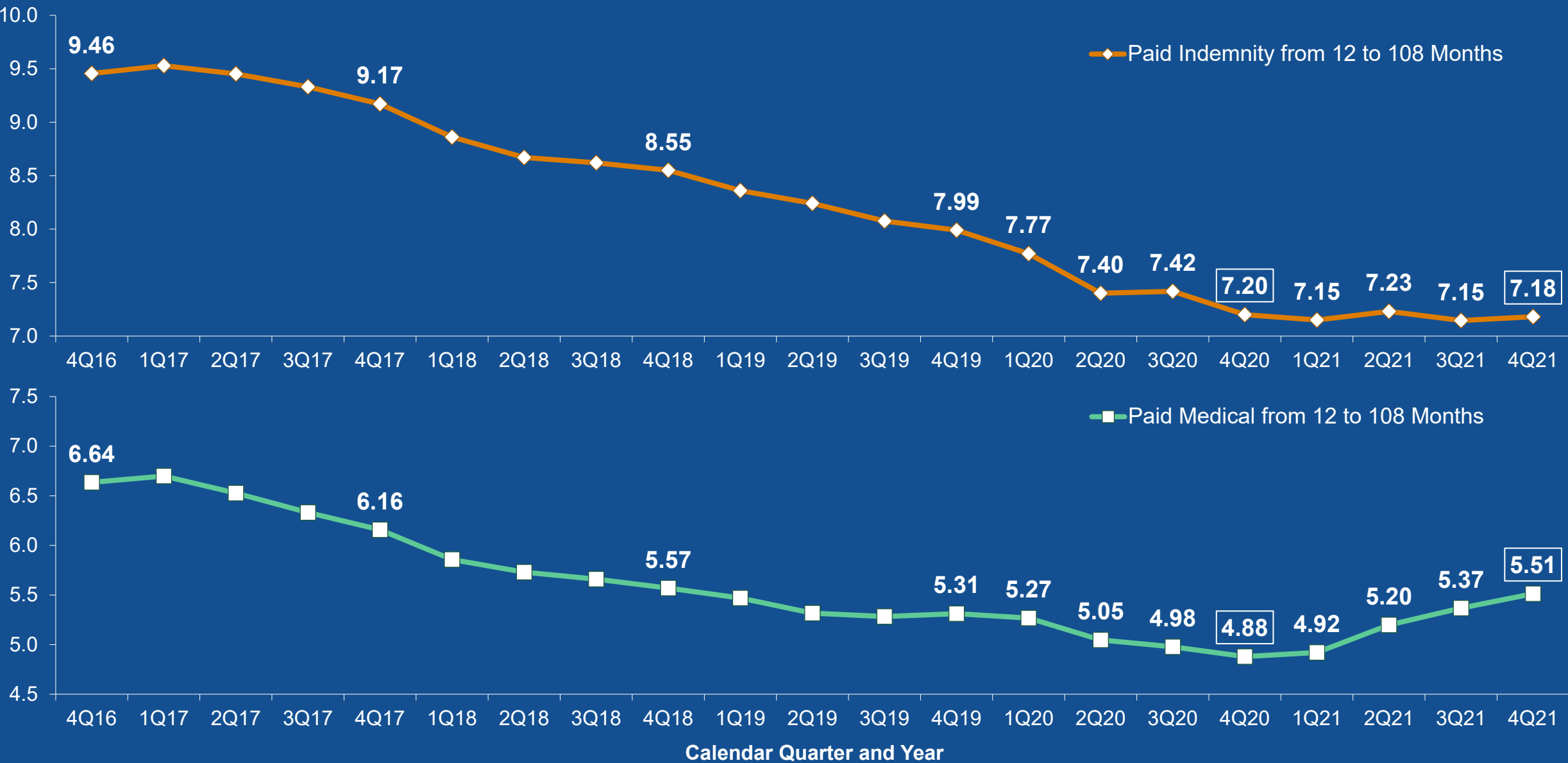
# Cumulative Incurred Development from 12 to 108 Months

As of December 31, 2021



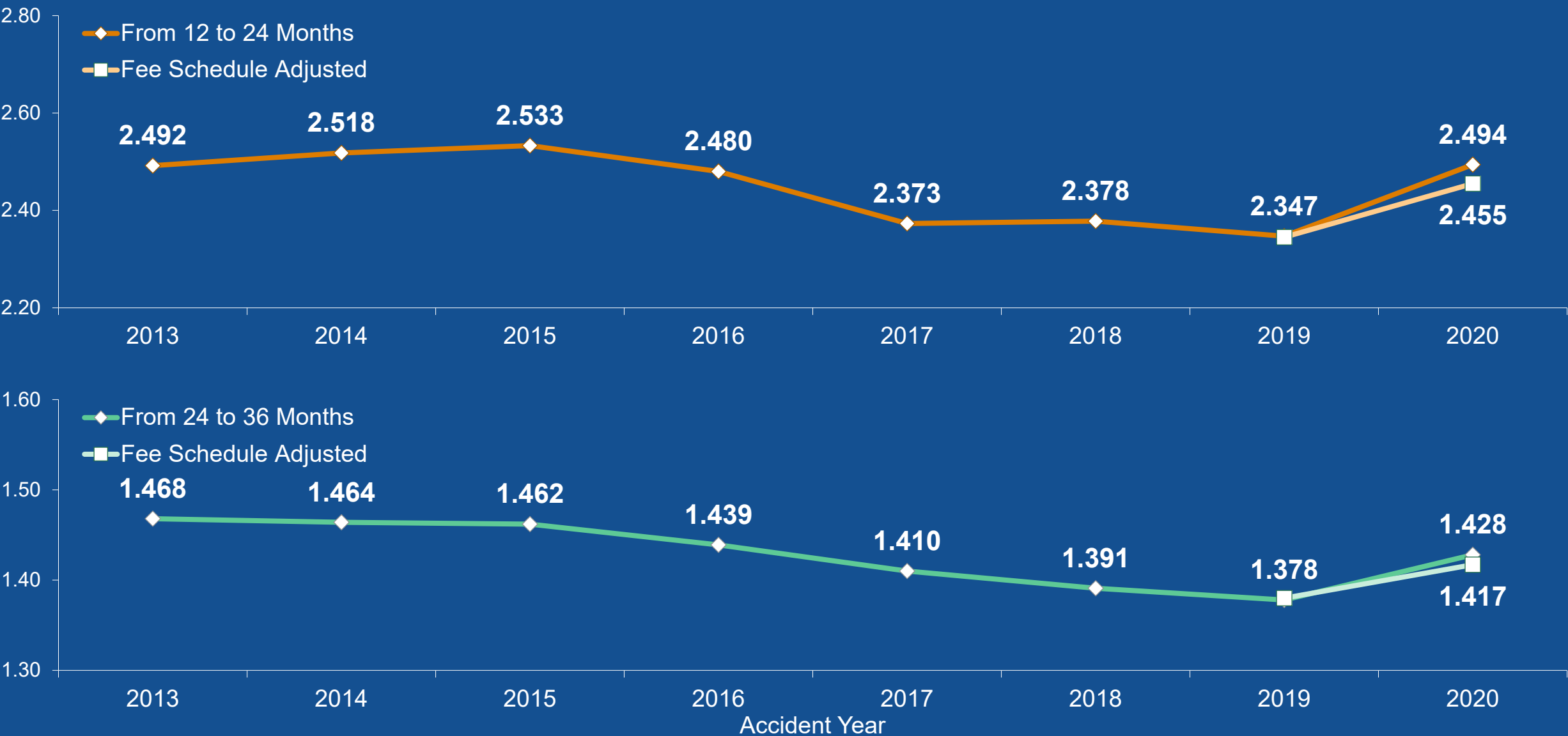
# Cumulative Paid Development from 12 to 108 Months

As of December 31, 2021



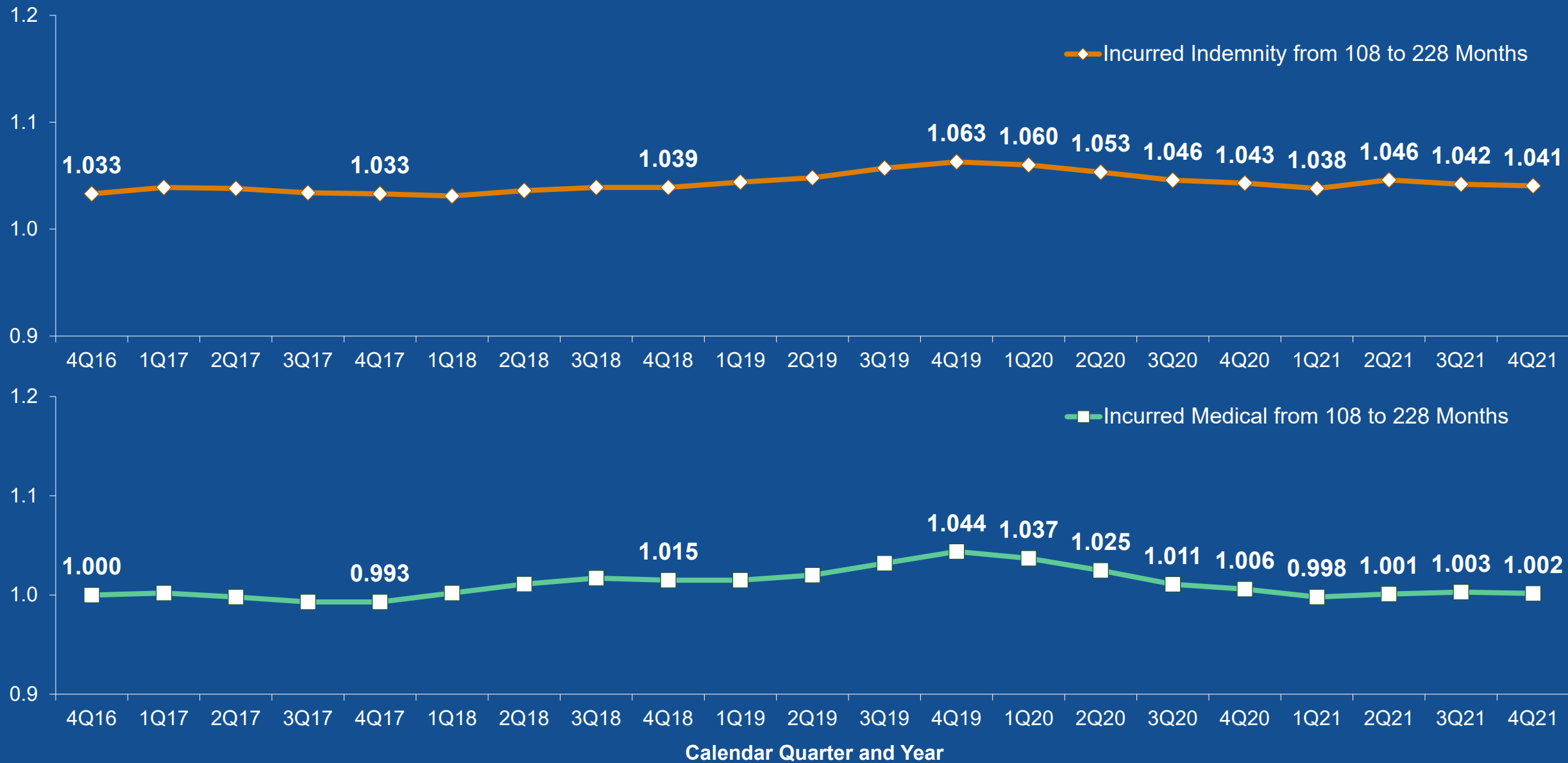
# Paid Medical Development (Exhibit 2.4.1)

As of December 31, 2021



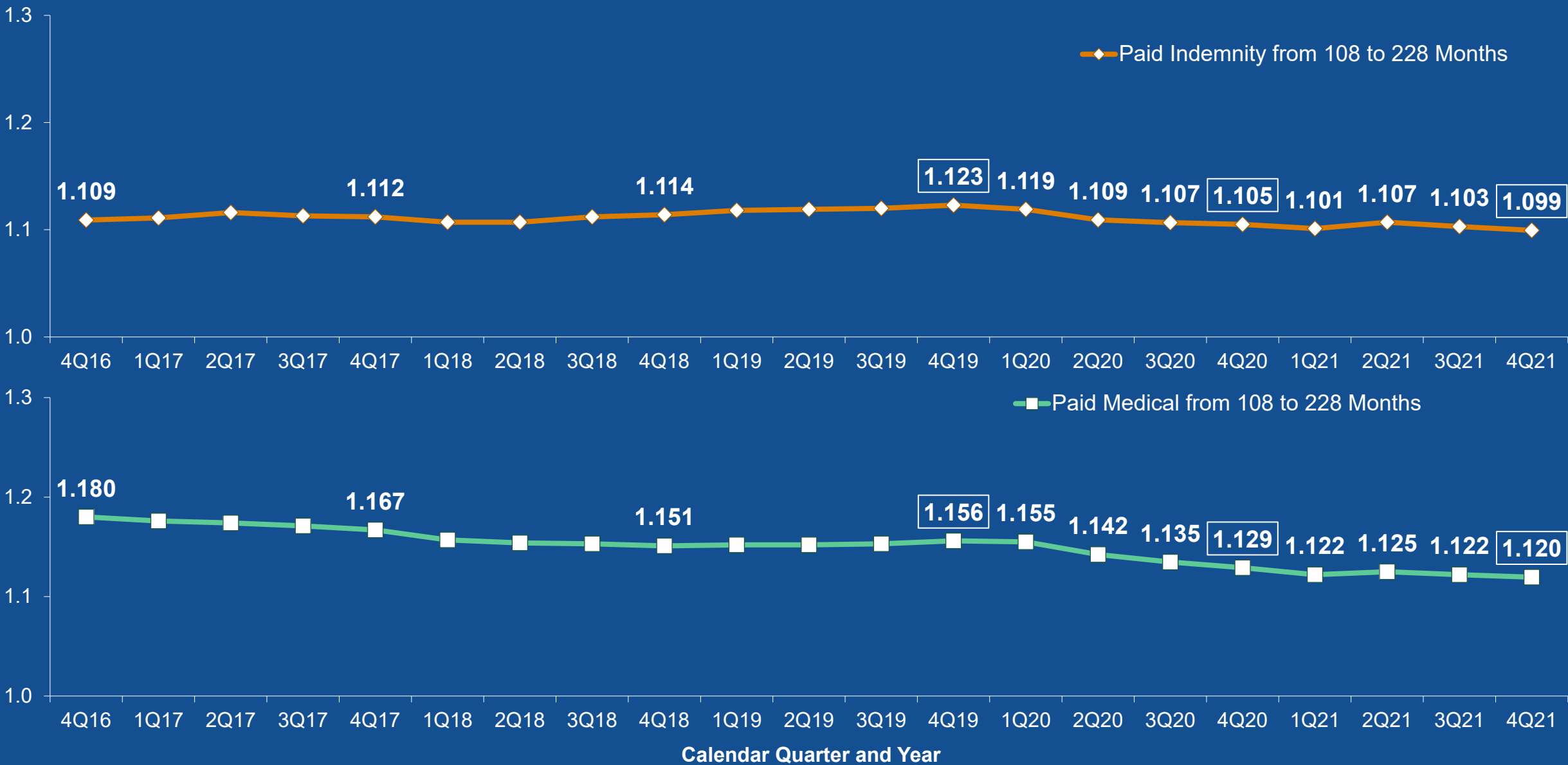
# Cumulative Incurred Development from 108 to 228 Months

As of December 31, 2021



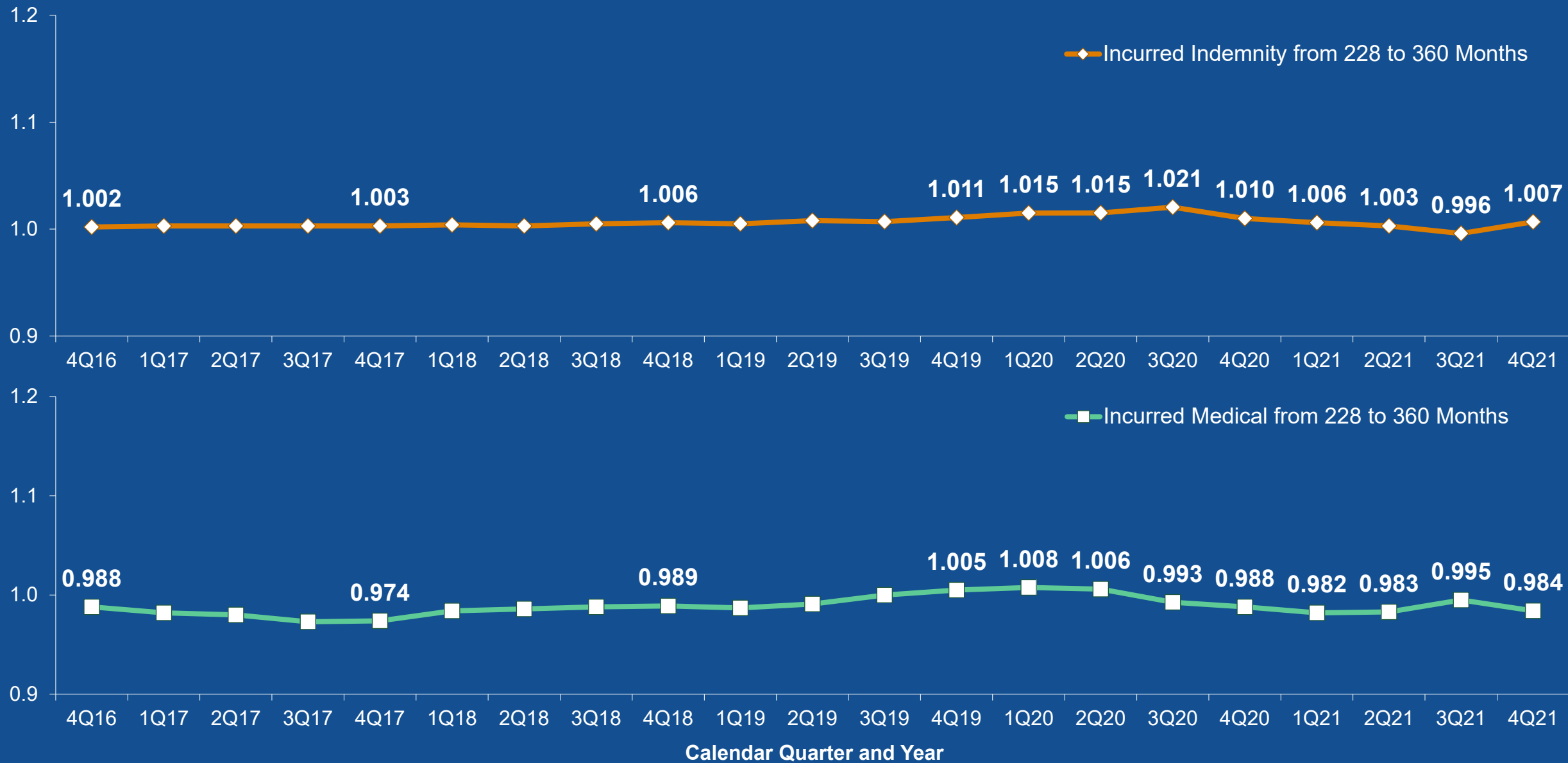
# Cumulative Paid Development from 108 to 228 Months

As of December 31, 2021



# Cumulative Incurred Development from 228 to 360 Months

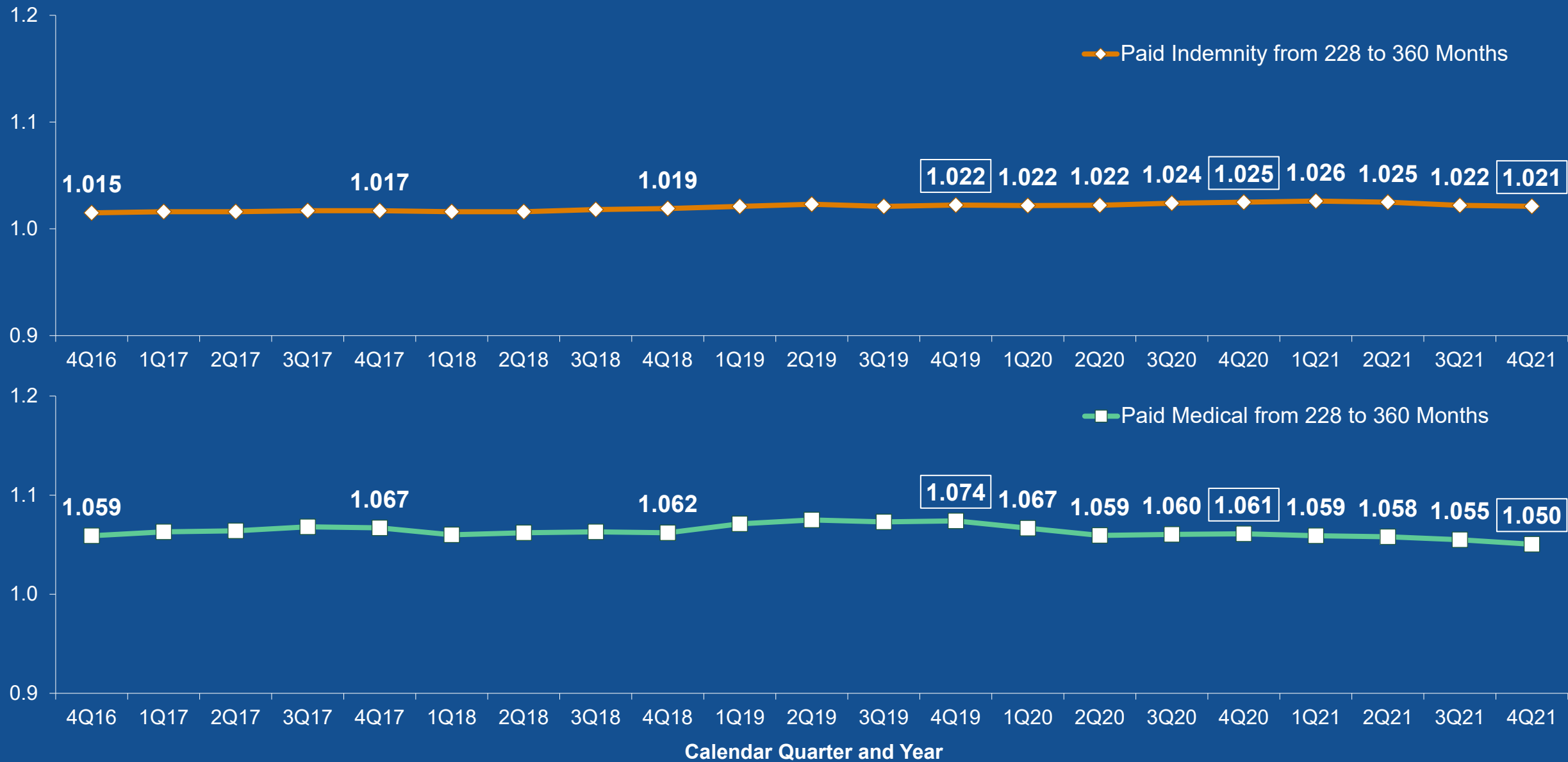
As of December 31, 2021





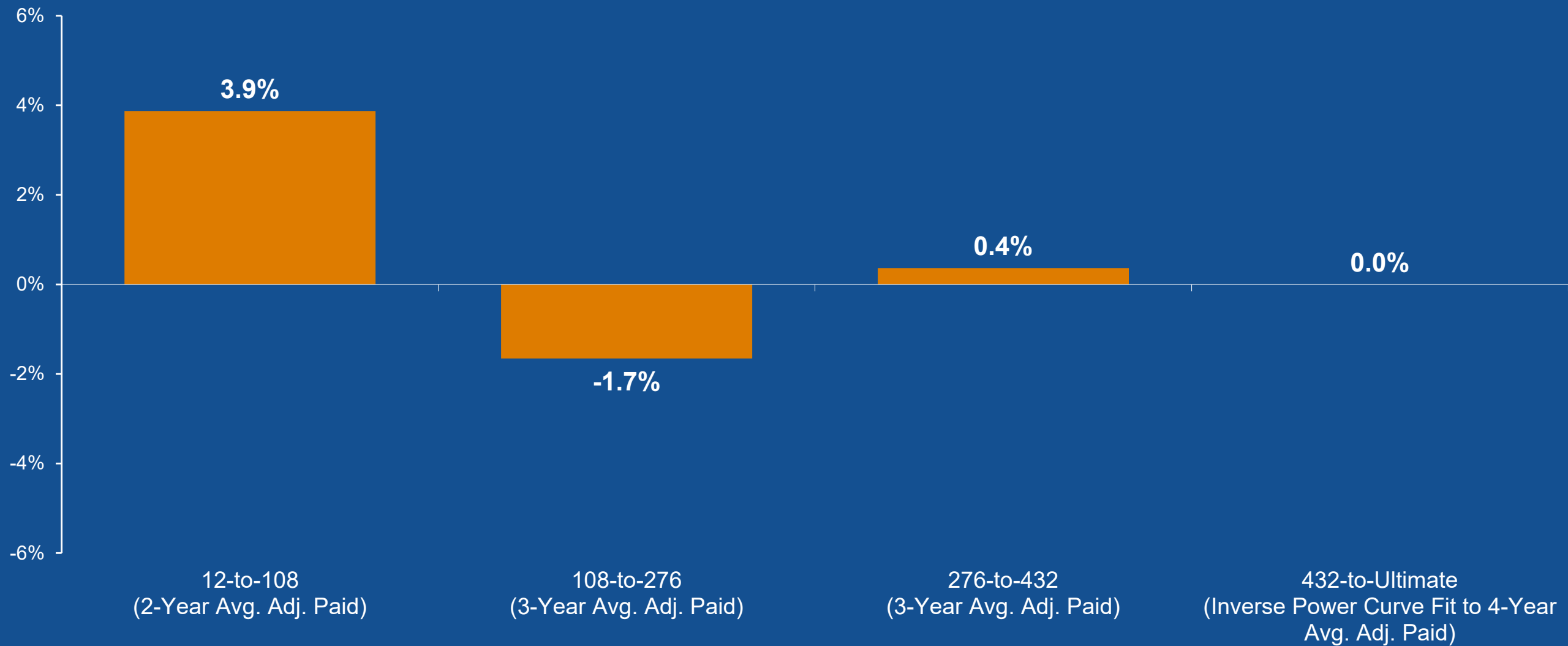
# Cumulative Paid Development from 228 to 360 Months

As of December 31, 2021



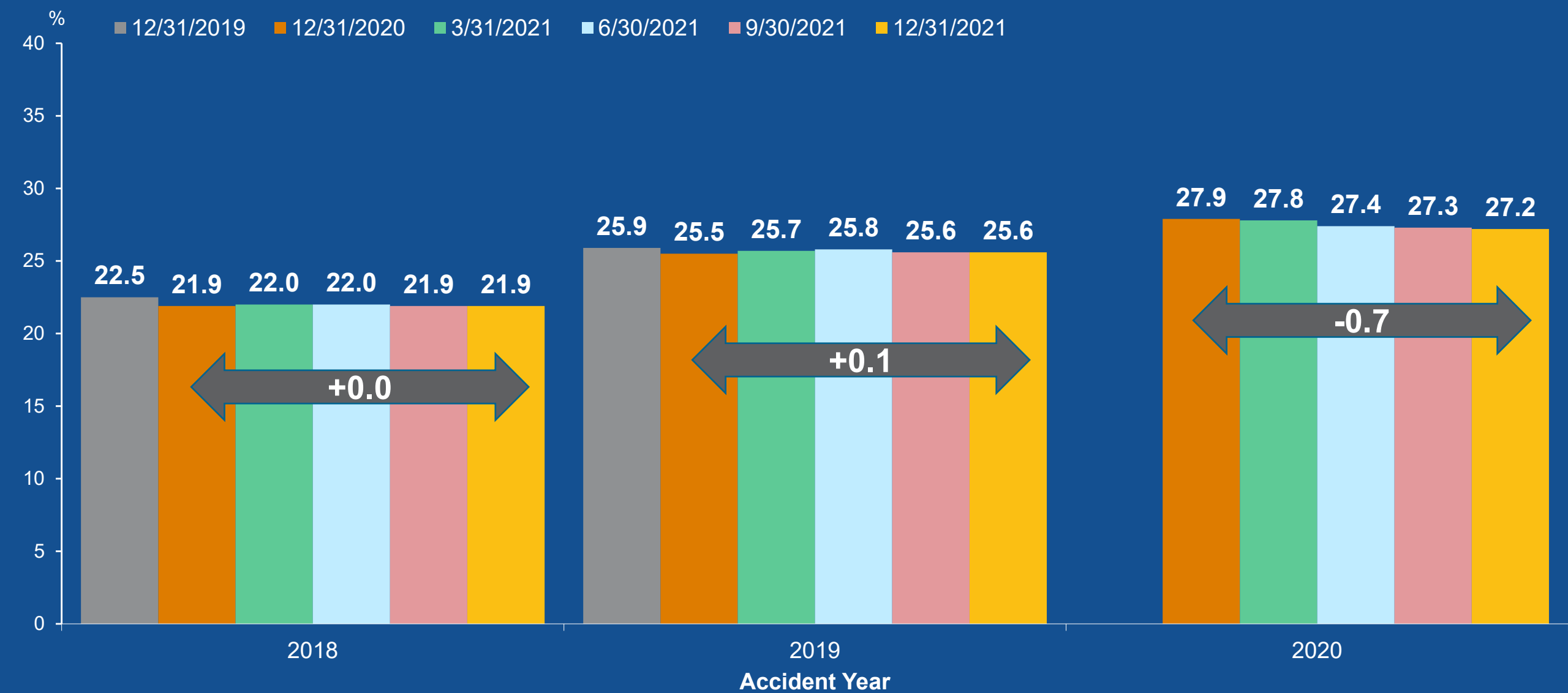
# Change in Projected Medical Development Factor for AY 2020

## 12/31/2020 to 12/31/2021 Experience



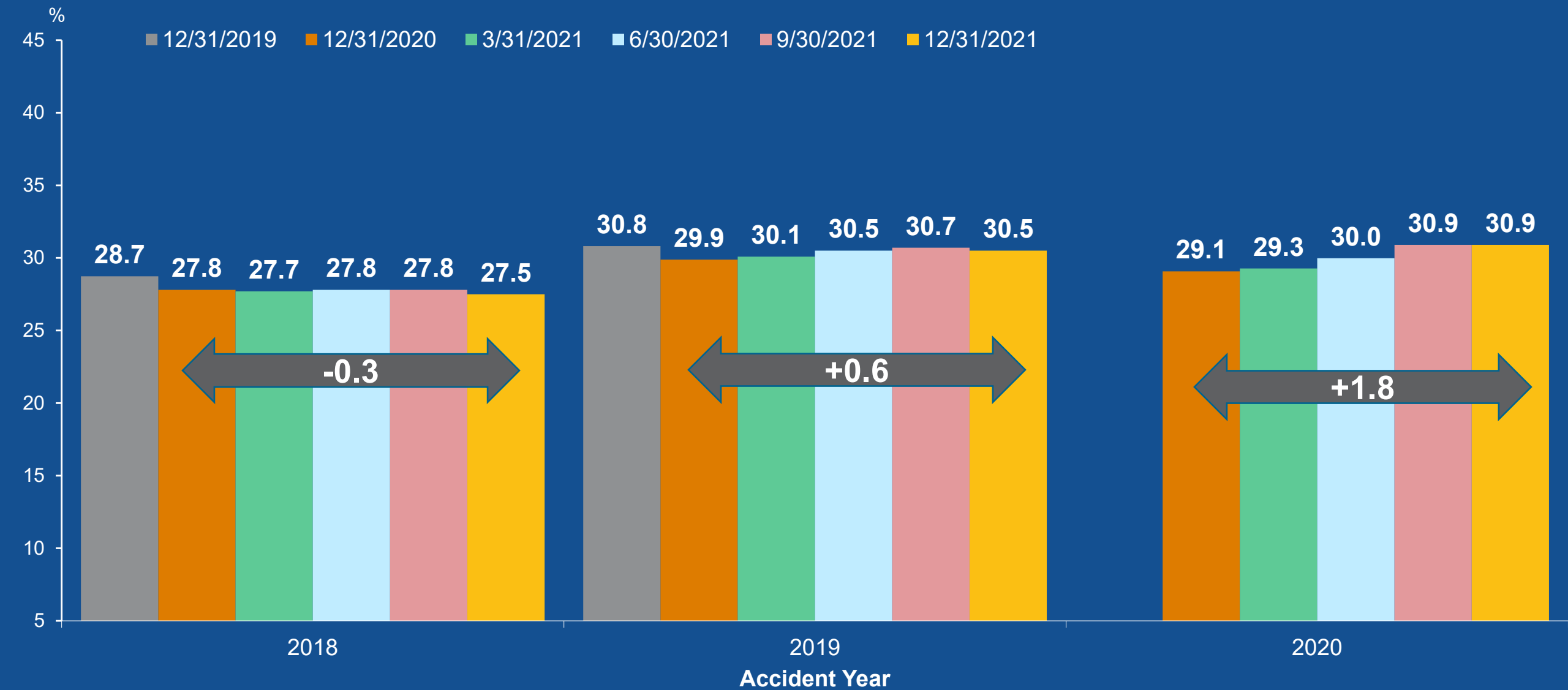
# Developed Indemnity Loss Ratios (Exhibit 3.1)

As of December 31, 2021



# Developed Medical Loss Ratios (Exhibit 3.2)

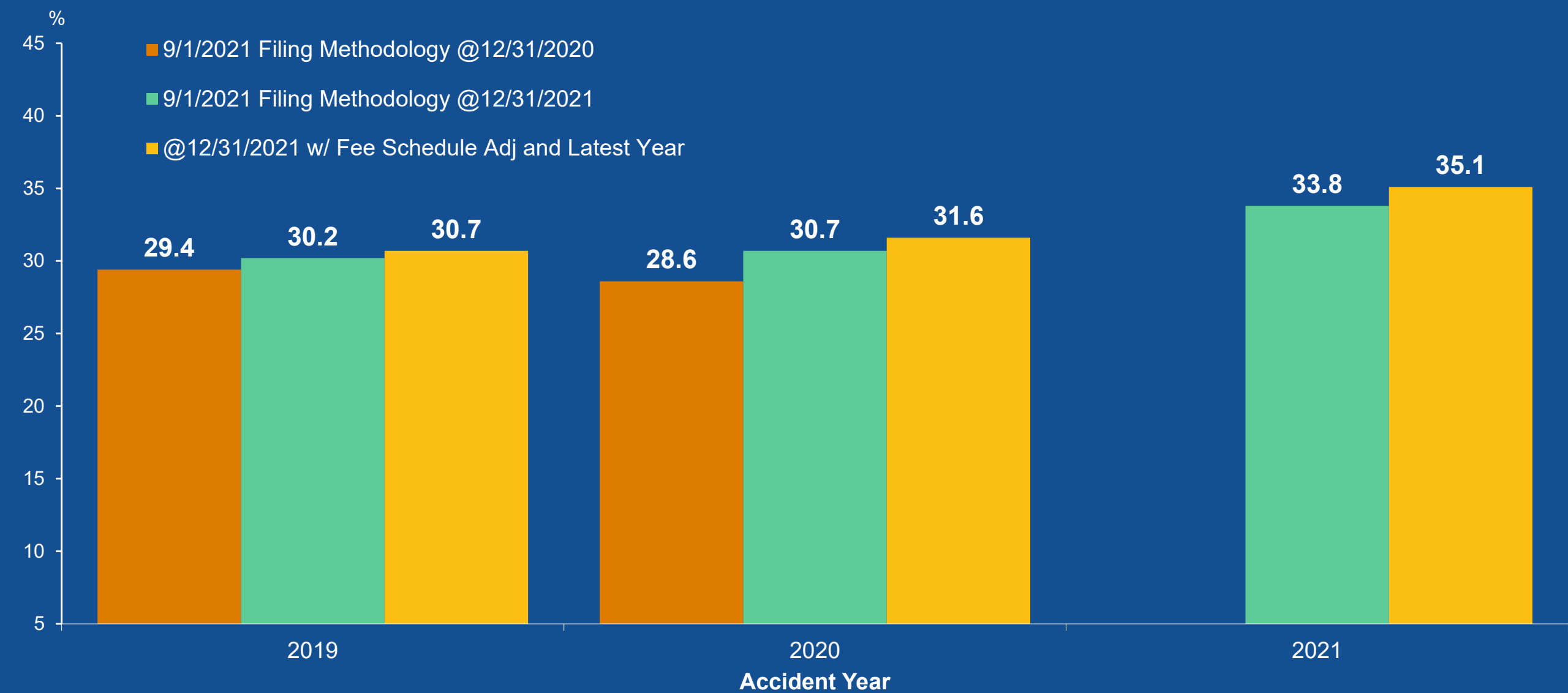
As of December 31, 2021



Note: All loss ratios are adjusted to the loss development methodology reflected in the Actuarial Committee Agenda and may not be comparable to the actual loss ratios projected at that time.  
Source: WCIRB Aggregate Financial Data excluding COVID-19 claims

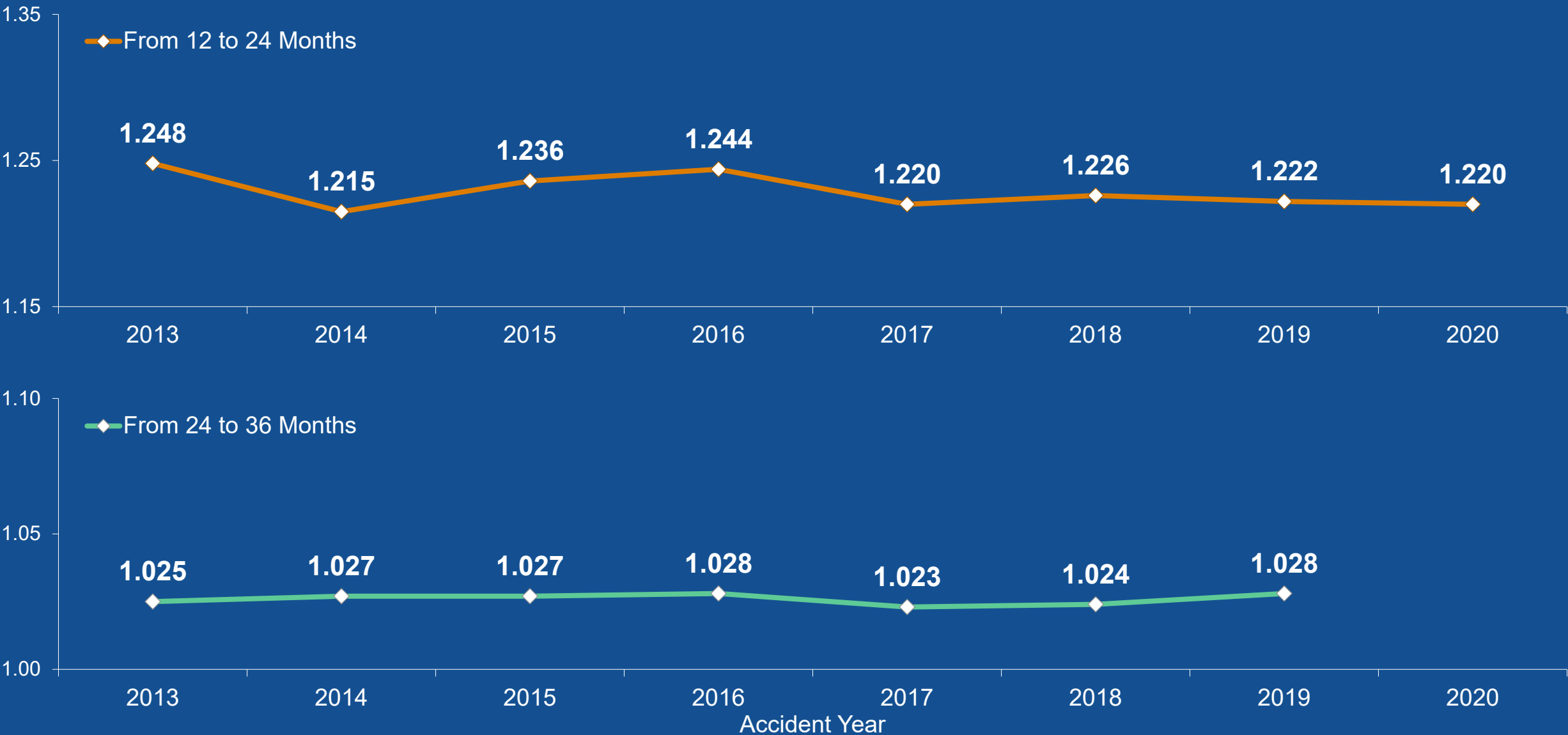
# Developed Medical Loss Ratio Comparison

As of December 31, 2021



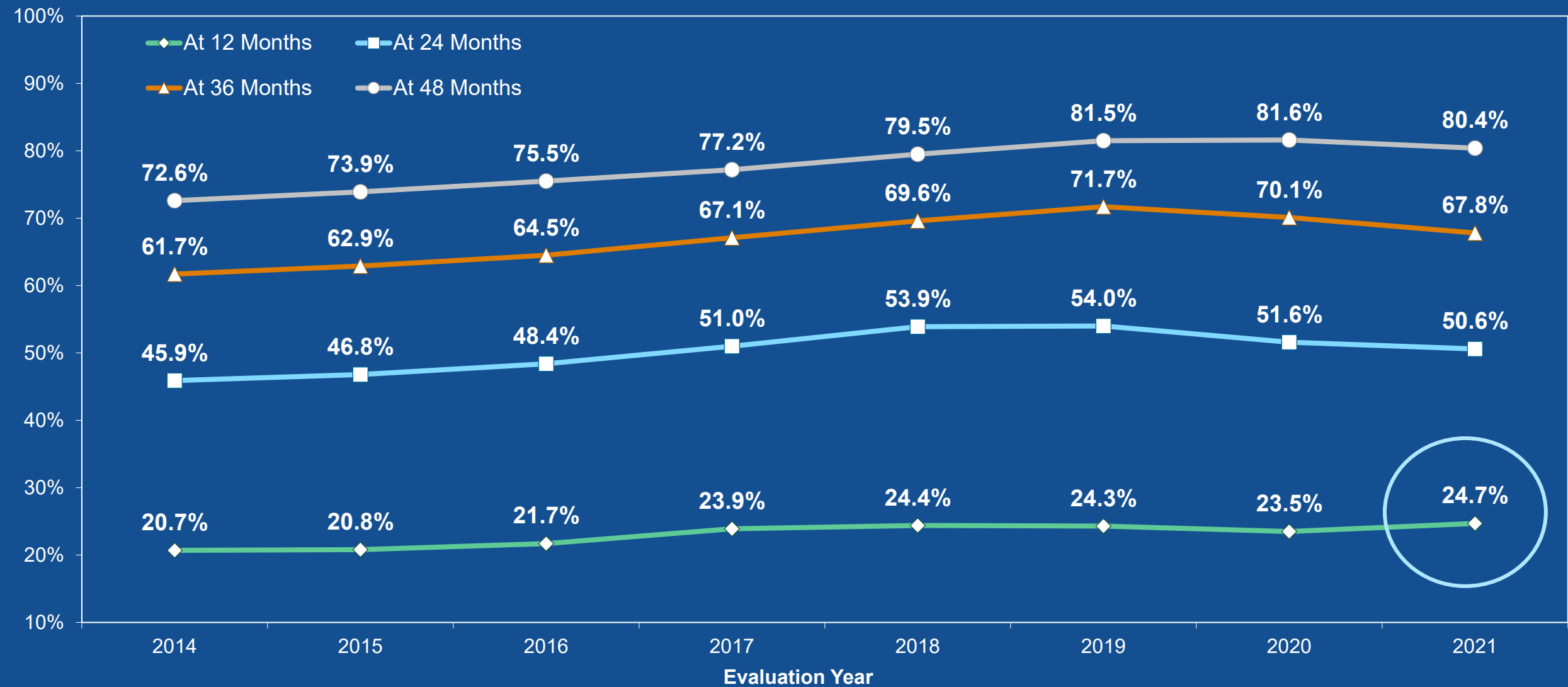
# Indemnity Claim Count Development (Exhibit 8.1)

As of December 31, 2021



# Estimated Ultimate Indemnity Claim Settlement Ratios (Exhibit 9.2)

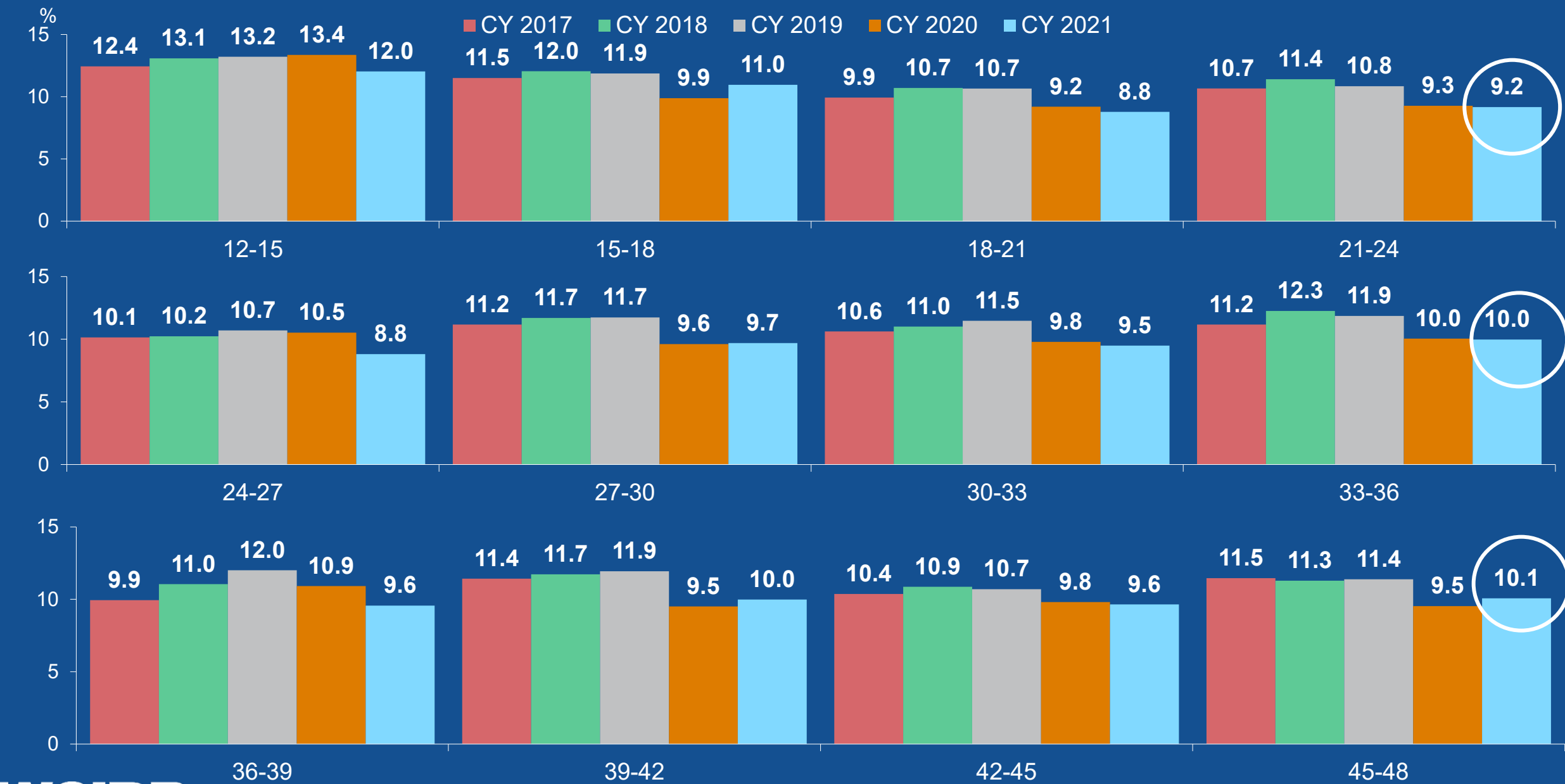
As of December 31, 2021





# Incremental Closed Indemnity Claims Compared to Estimated Prior Open Claims

As of December 31, 2021

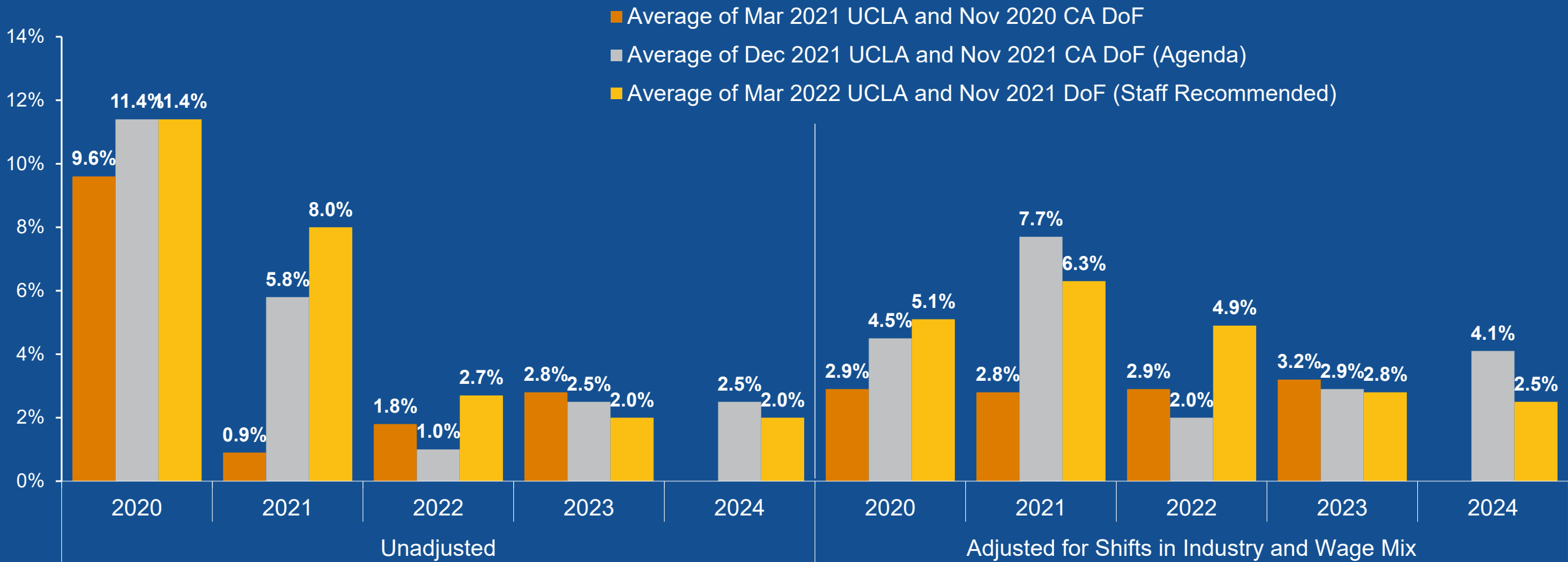


# 9/1/2022 Loss Development Considerations

- Claim settlement rates continue to shift but are moderating in 2021
- Adjustments to paid medical reviewed at December meetings
  - Pharmaceutical cost changes through 2018
  - 2021 E & M and Med-Legal fee schedule changes
- Two-year average adjusted paid through 108 months used in 9/1/2021 Filing
  - Based on calendar years 2019 and 2020
  - Used to mitigate impact of pandemic in latest CY
  - Latest year (2021) may be more appropriate basis than average of 2021 and 2020 for 9/1/2022 Filing

# Average Wage Level Change Forecast (Exhibit 5.1)

As of March 2022



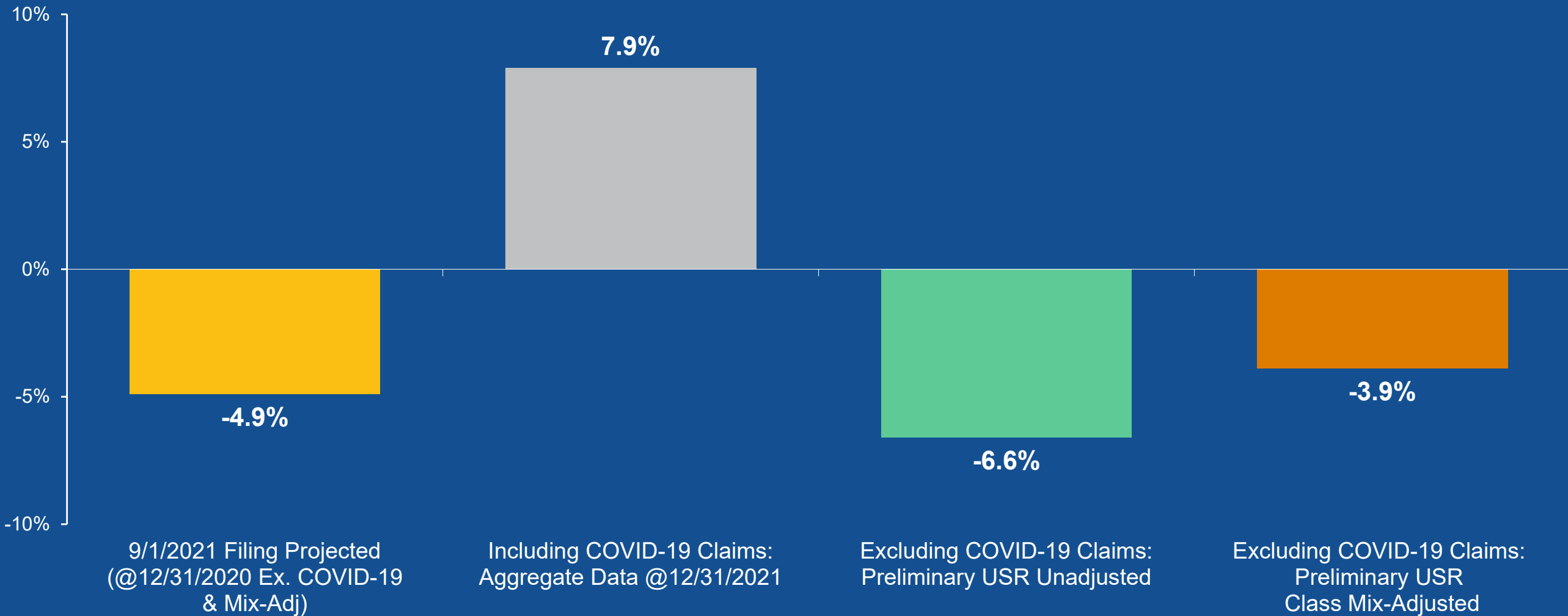
## Average Annual Wage Change Projection from 2021:

9/1/2021 Filing: 2.9%

Staff Recommended: 3.7%

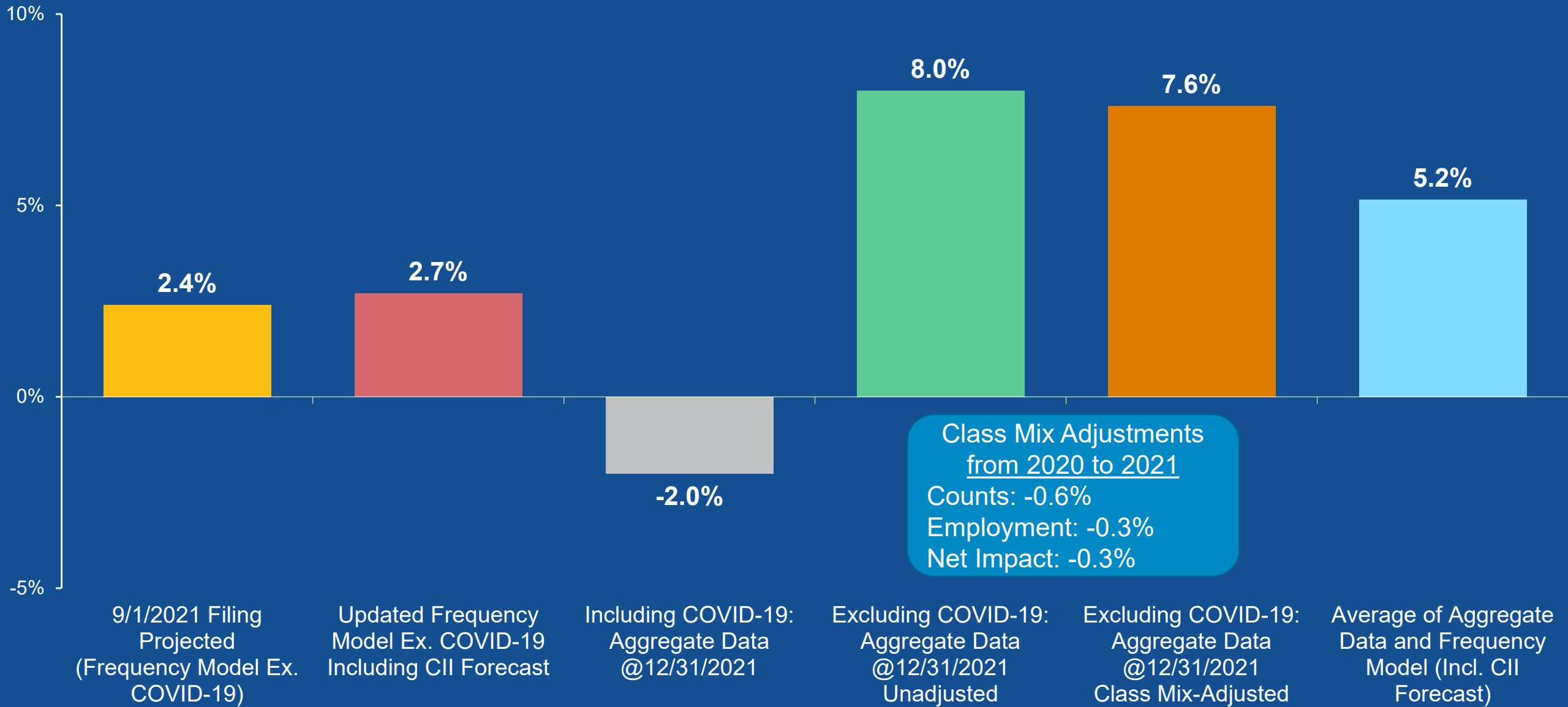
# Estimated Accident Year 2020 Indemnity Claim Frequency Changes (Exhibit 10 Updated)

As of December 31, 2021



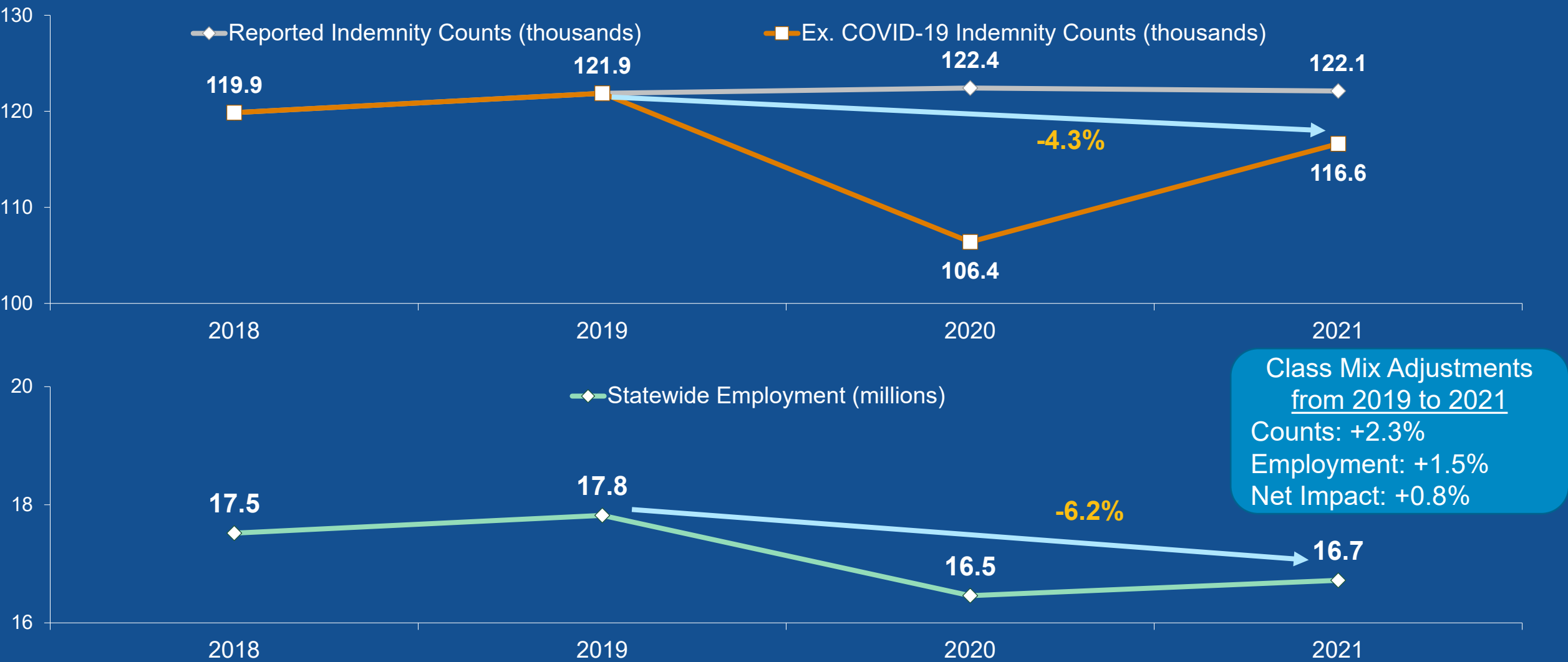
# Estimated Accident Year 2021 Indemnity Claim Frequency Changes (Exhibits 6.1 and 10 Updated)

As of December 31, 2021



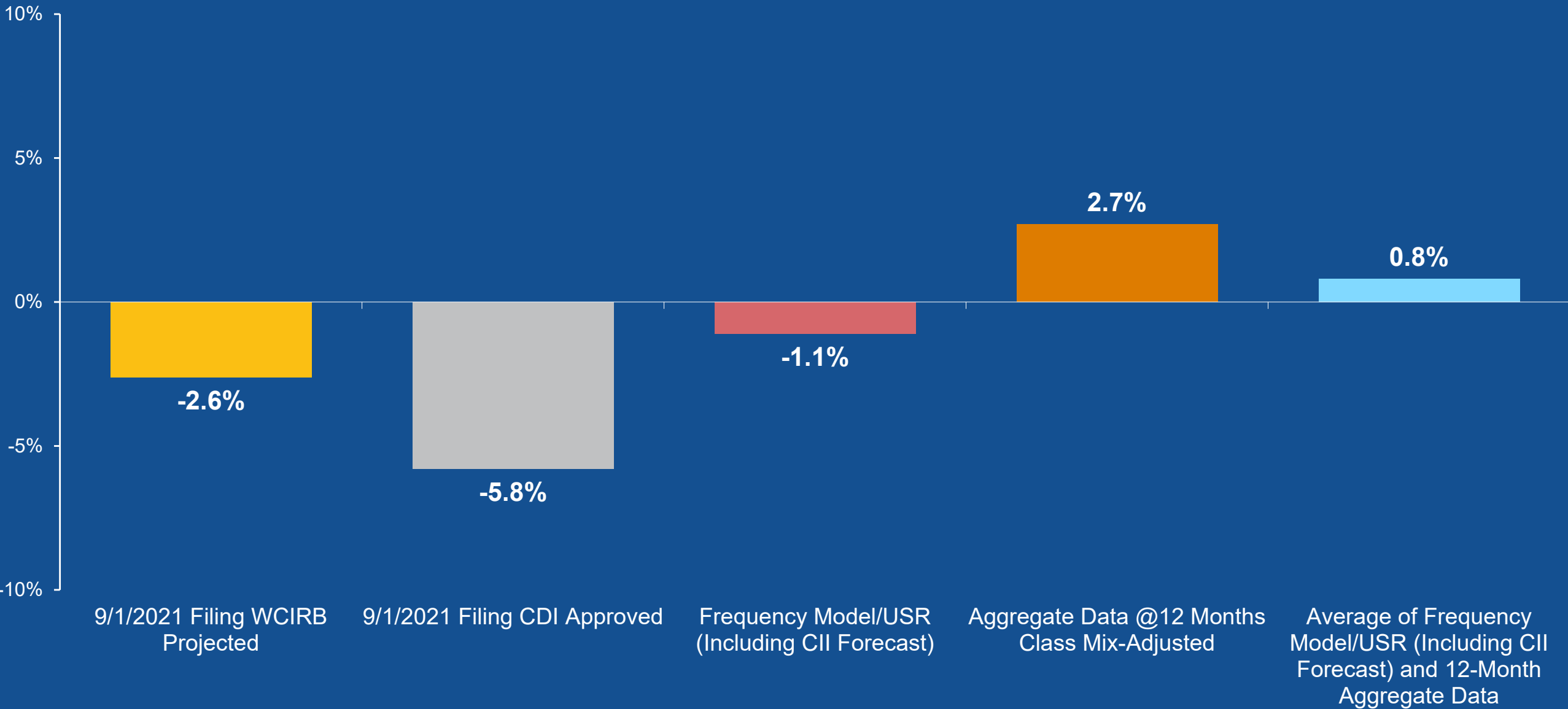
# Changes in 12-Month Indemnity Claim Counts and Employment Levels

As of December 31, 2021



# Estimated 2019 to 2021 Intra-Class Indemnity Claim Frequency Changes Excluding COVID-19 Claims

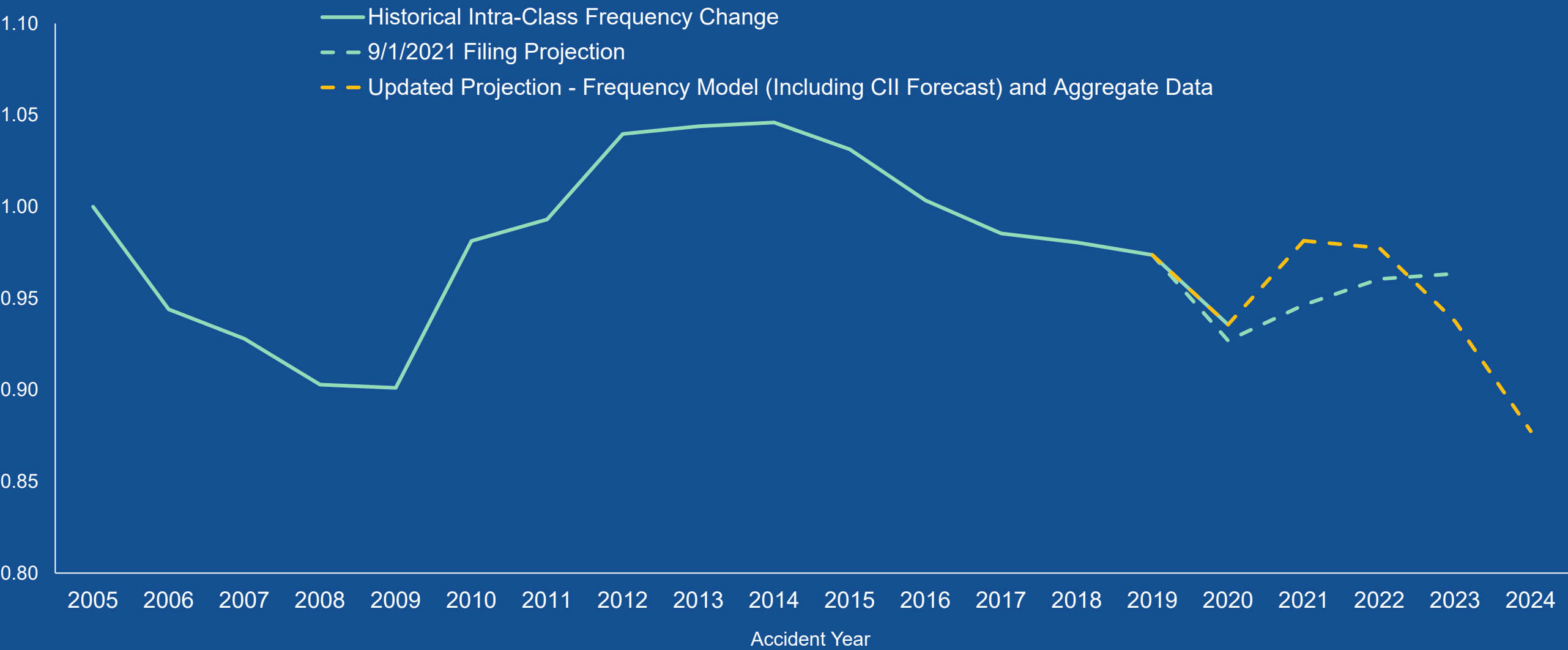
As of December 31, 2021





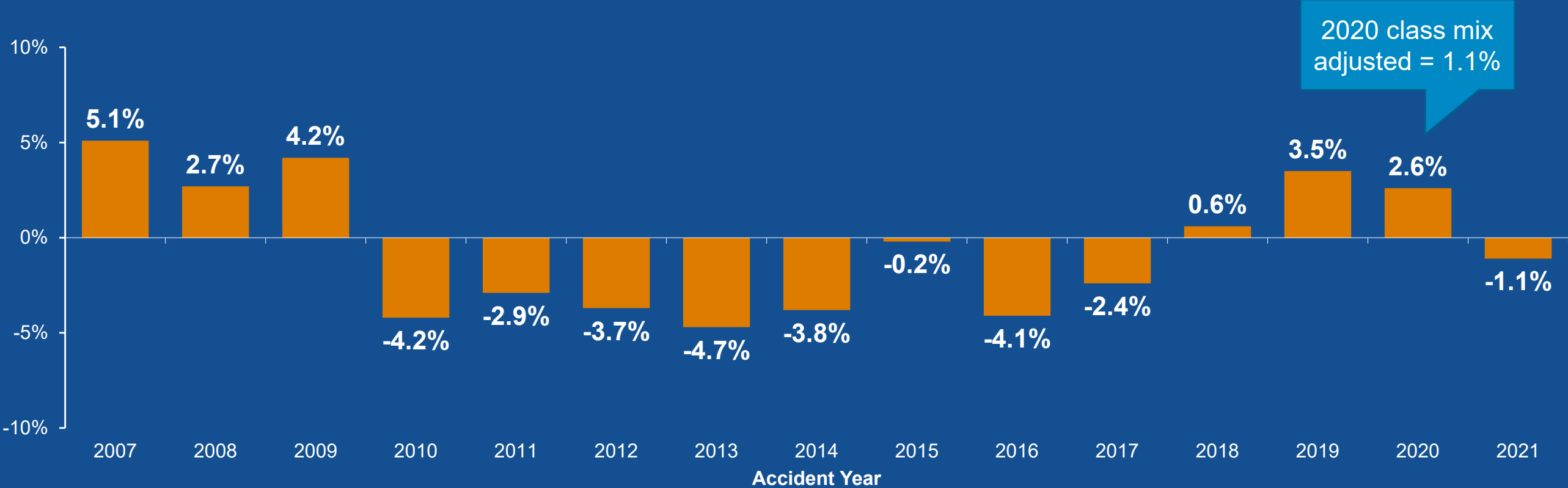
# Indemnity Claim Frequency Indexed to 2005

As of December 31, 2021



# Projected Changes in On-Level Indemnity Severity (Exhibit 6.2)

As of December 31, 2021



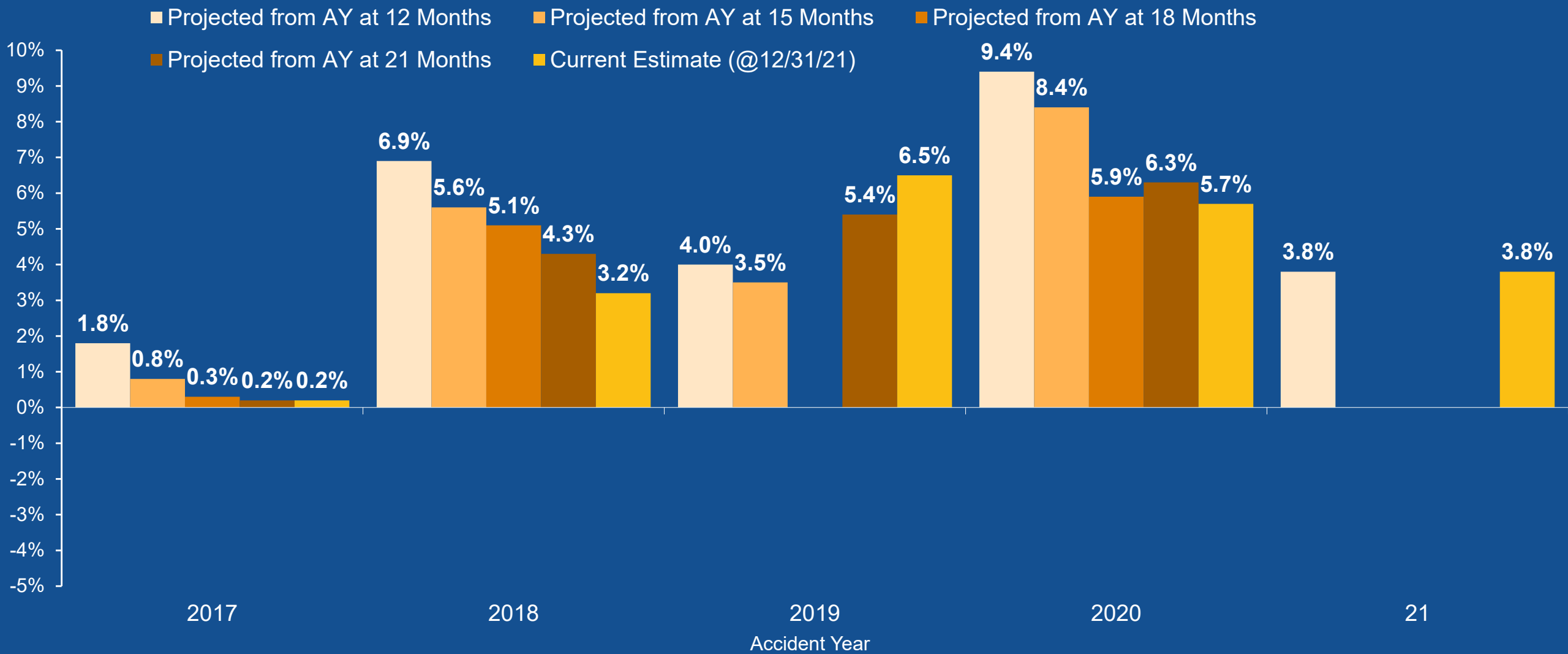
## Annual Exponential Trend Based on:

- 1990 to 2021: 0.9%
- 2005 to 2021: -1.3%
- 2017 to 2021: 1.7%

9/1/2021 Filing Selected: 1.0%

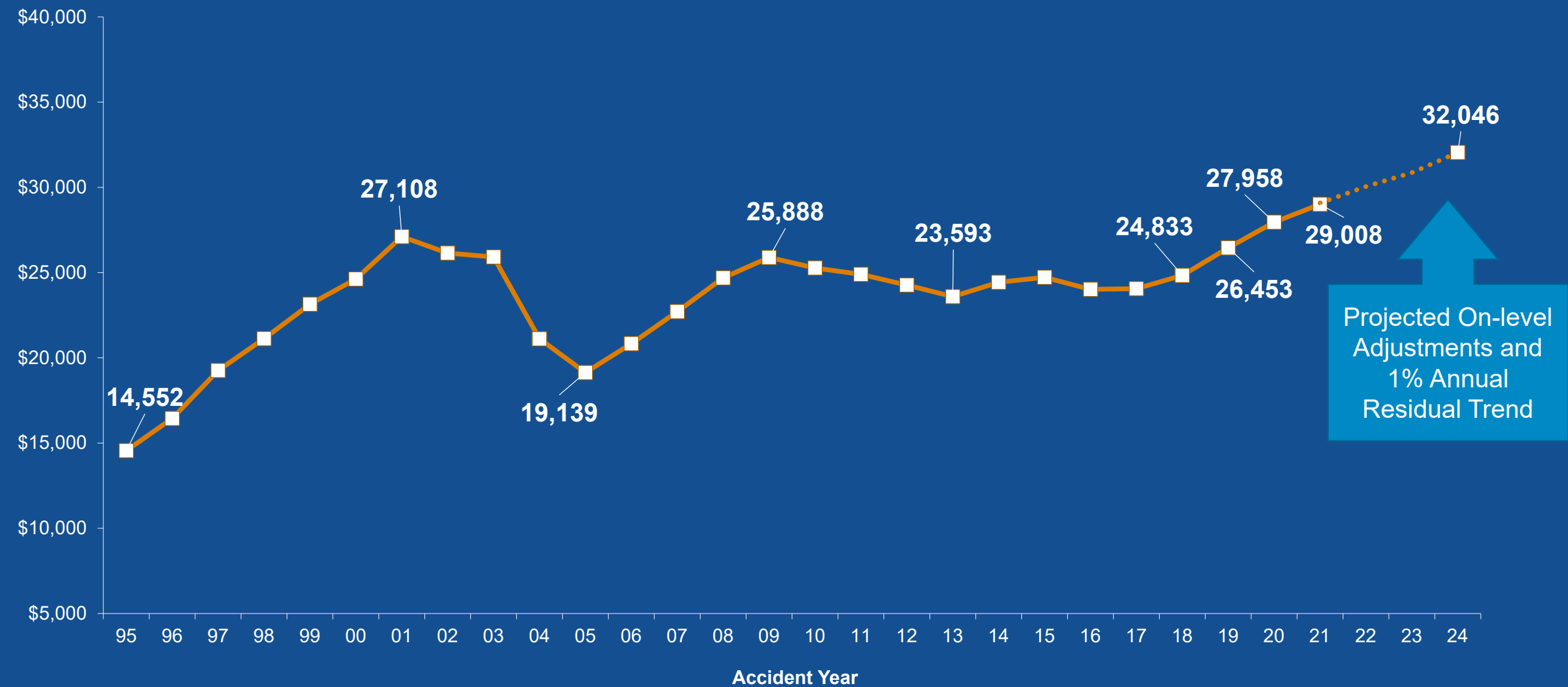
# Indemnity Severity Changes Projected from Early Evaluations Compared to Current

As of December 31, 2021



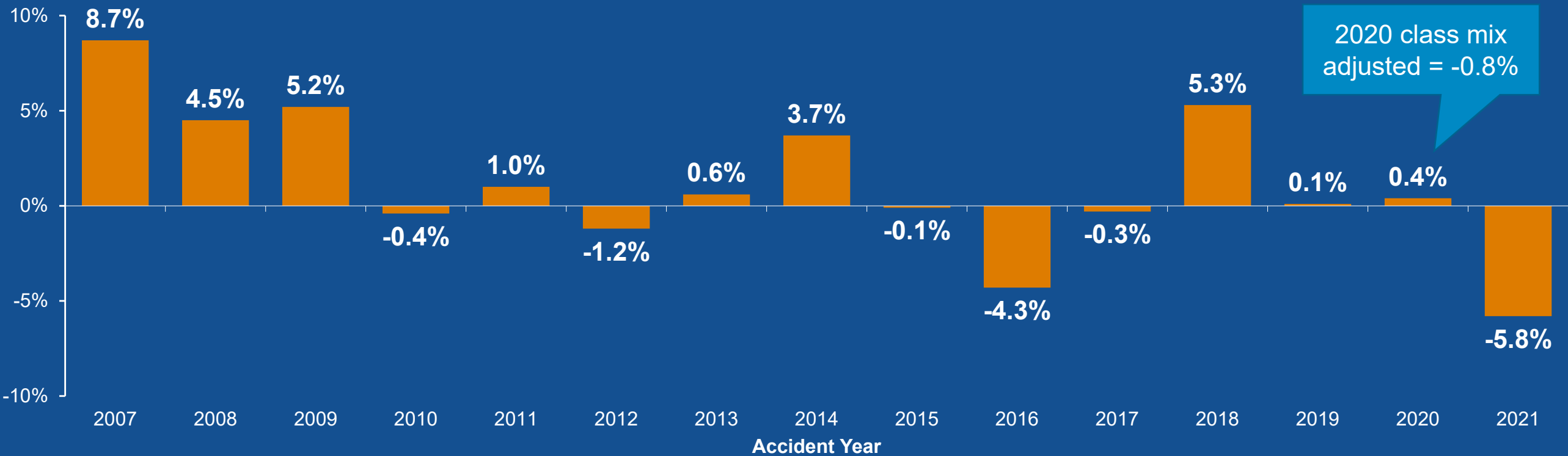
# Ultimate Indemnity per Indemnity Claim

As of December 31, 2021



# Projected Changes in On-Level Medical Severity (Exhibit 6.4)

As of December 31, 2021



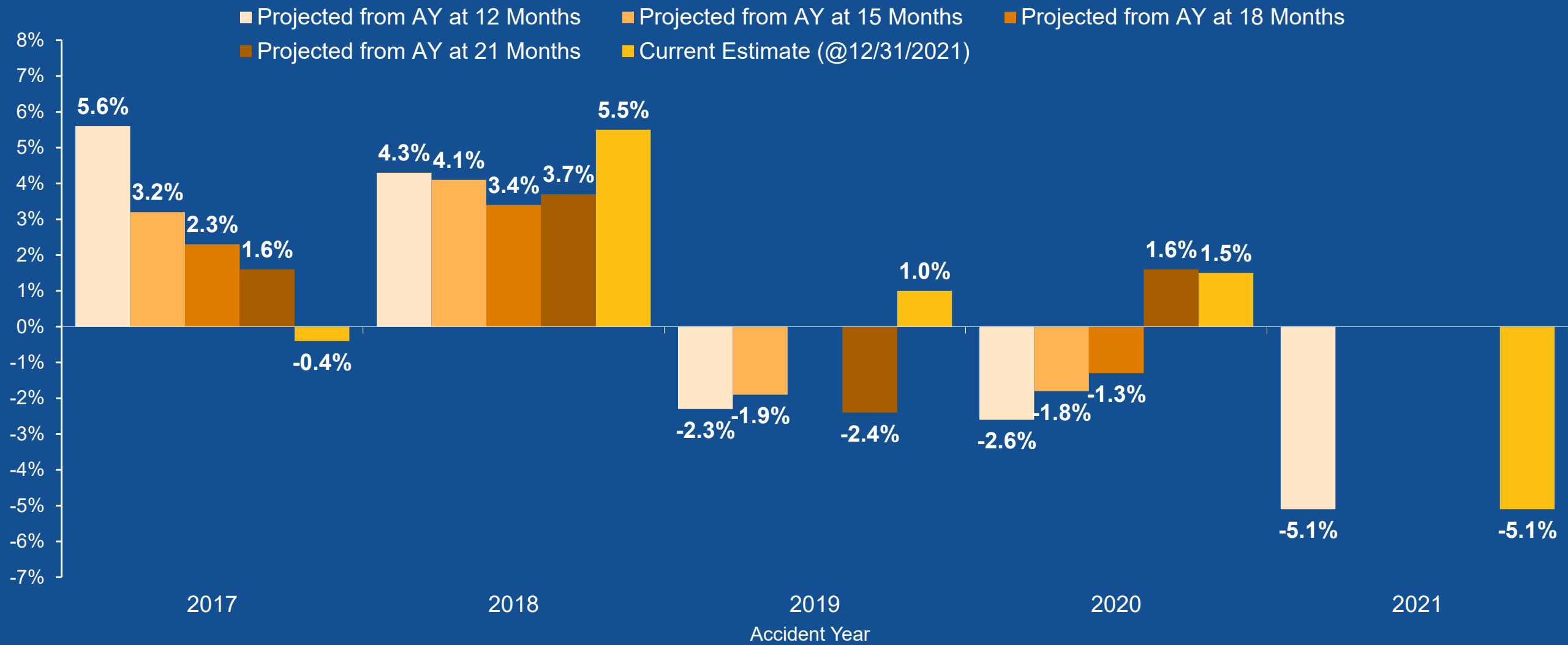
## Annual Exponential Trend Based on:

- 1990 to 2021 (including MCCP): 4.8%
- 2005 to 2021: 1.1%
- 2017 to 2021: 0.0%

9/1/2021 Filing Selected: 1.0%

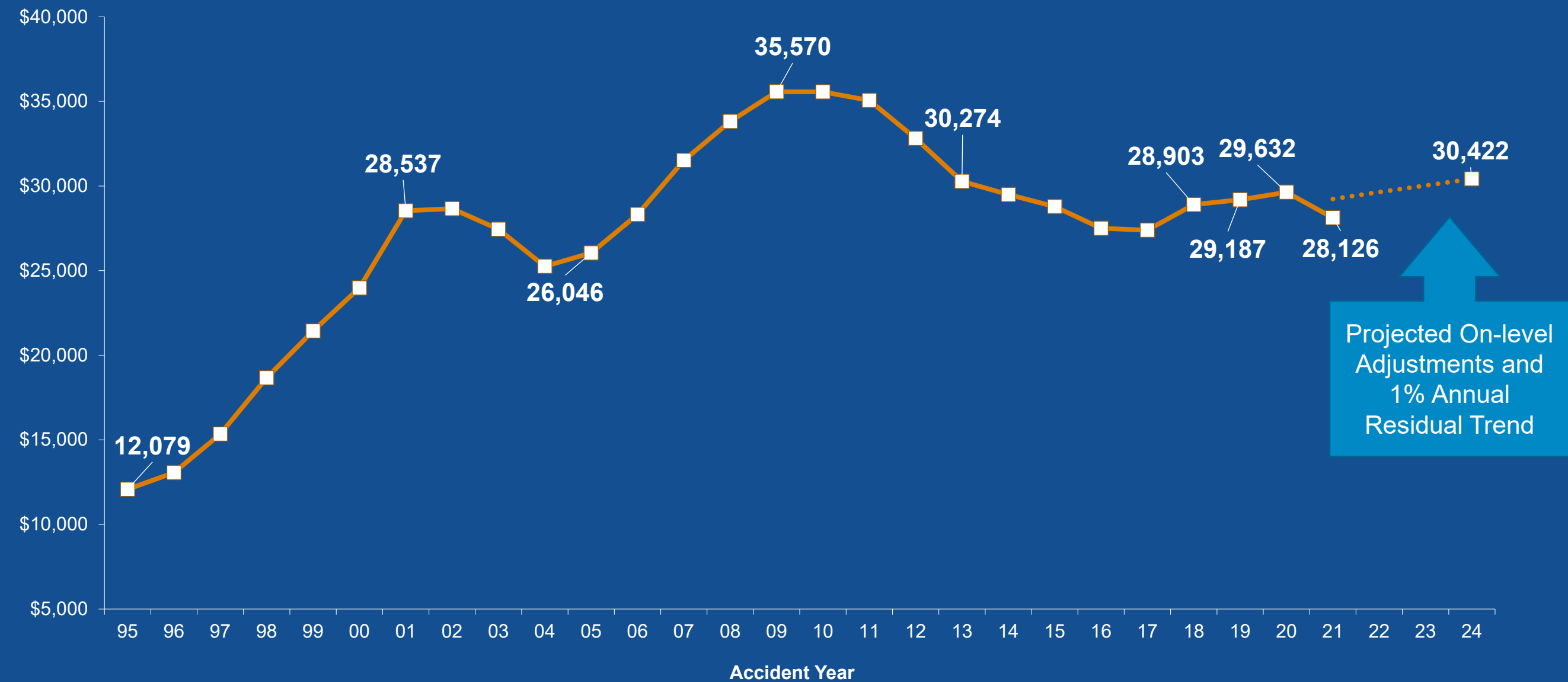
# Medical Severity Changes Projected from Early Evaluations Compared to Current

As of December 31, 2021



# Ultimate Medical per Indemnity Claim

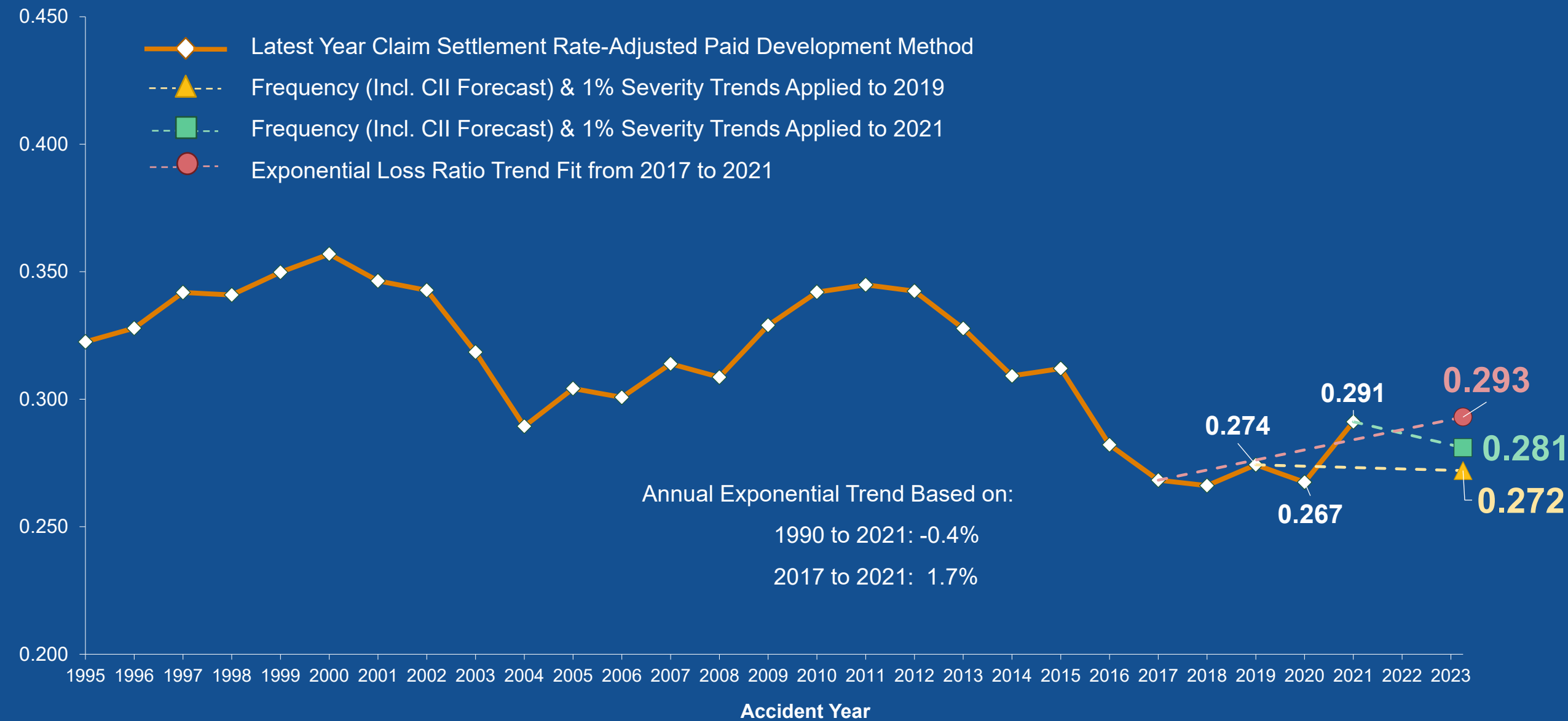
As of December 31, 2021





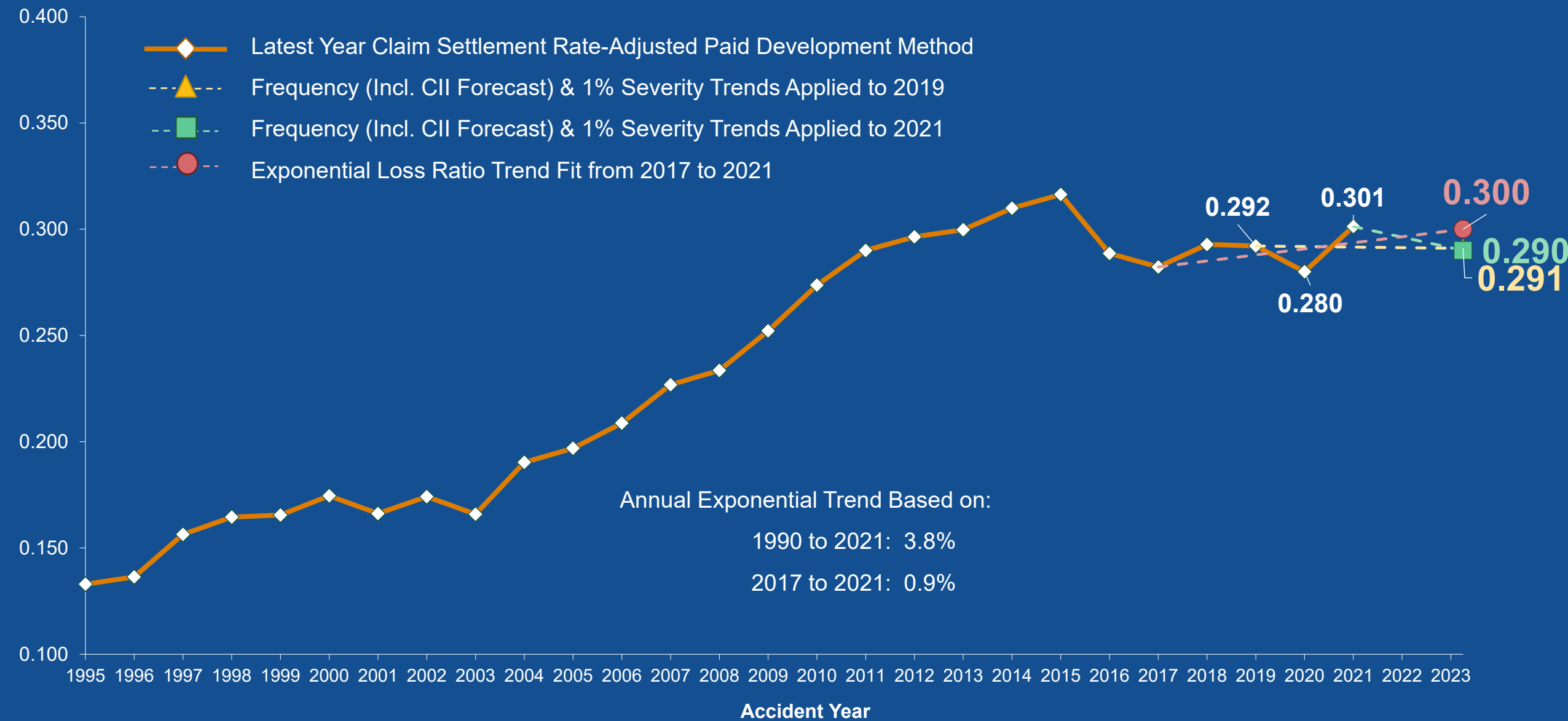
# Preliminary On-Level Indemnity Loss Ratios with Staff Recommended On-level Adjustments

As of December 31, 2021



# Preliminary On-Level Medical Loss Ratios with Staff Recommended On-level Adjustments

As of December 31, 2021



# 9/1/2022 Trending Considerations

- On-level adjustments
  - TD cap for AY 2023
  - E & M and Med-Legal fee schedule changes
  - Economic shifts impacting average wage
  - Premium audits impacting CY 2020 and 2021
- Trending
  - Frequency – 12-month estimate for 2021 and appropriate model forecasts
  - Severity – longer vs. shorter term estimates
  - Combined on-level loss – modest growth since 2017
  - Appropriate years to use in trending methodology

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