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### **Table of Contents/Agenda**

- 1. AC20-08-04: Impact of Economic Slowdown on Pure Premium Rate Indications
- 2. AC21-03-03: COVID-19 Claim Diagnostics
- 3. AC21-03-05: Pandemic Impact on Premium Measures
- 4. AC21-12-07: Indemnity Claim Frequency Model
- 5. AC23-03-01: First Quarter 2023 Review of Diagnostics
- 6. AC23-03-02: 12/31/2022 Experience Review



Impact of Economic Slowdown on Pure Premium Rate Indications



### Impact of the Economic Slowdown on Pure Premium Rate Indications

- Economic changes in 2020 were unprecedented in both scale and speed
- Subsequent changes in 2021 and 2022 were also historically large
  - Virtually all industries have been affected
    - Employment changes by industry vary substantially
    - Recent changes in the industrial mix and wage level distribution have had large and atypical impacts
- For pure premium ratemaking, atypical changes due solely to changing industrial mix should generally be excluded from projections
- WCIRB staff has estimated impacts of changing industrial mix and other factors for:
  - Claim Severity
  - Claim Frequency
  - Average Wage



### **Industry Mix**

- Changes in industry mix often have direct and measurable impacts on claims cost measures
- Recent mix changes during the economic downturn, recovery, and forecast period have been very significant
- Levels of employment by industry have changed substantially over the past few years
  - Forecasts of employment levels have been volatile as well

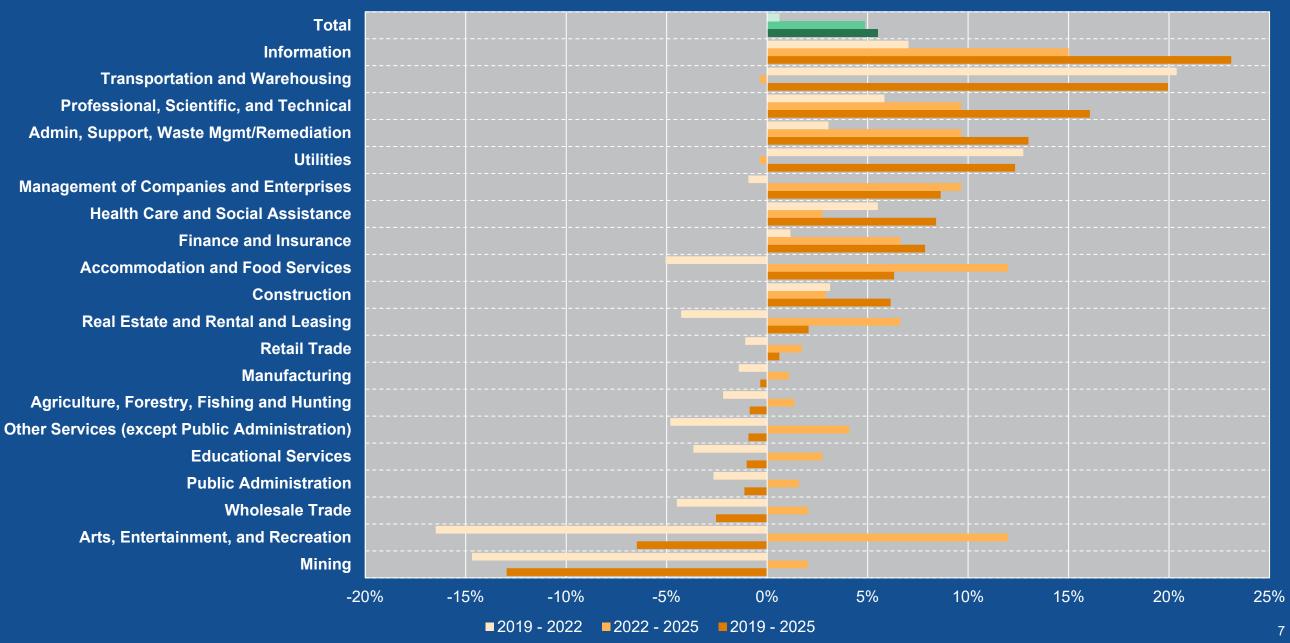


### **Industry Share of Employment**

	Industry Share of Total Employment by Year							Percent Point Change from 2019					
Industry	2019	2020	2021	2022	2023	2024	2025	2020	2021	2022	2023	2024	2025
Professional, Scientific, and Technical	7.5%	7.9%	7.9%	7.9%	7.9%	8.1%	8.2%	0.4%	0.4%	0.4%	0.4%	0.6%	0.7%
Information	3.1%	3.2%	3.3%	3.3%	3.3%	3.4%	3.7%	0.1%	0.2%	0.2%	0.2%	0.3%	0.5%
Transportation and Warehousing	3.6%	4.1%	4.3%	4.3%	4.3%	4.2%	4.1%	0.4%	0.6%	0.7%	0.7%	0.6%	0.5%
Admin, Support, Waste Mgmt/Remediation	6.4%	6.3%	6.5%	6.5%	6.5%	6.7%	6.8%	0.0%	0.2%	0.2%	0.2%	0.3%	0.5%
Health Care and Social Assistance	13.6%	14.4%	14.3%	14.2%	14.1%	13.9%	13.9%	0.8%	0.8%	0.7%	0.5%	0.3%	0.4%
Accommodation and Food Services	9.6%	7.7%	8.1%	9.0%	9.5%	9.8%	9.6%	-1.9%	-1.4%	-0.5%	-0.1%	0.3%	0.1%
Finance and Insurance	3.0%	3.2%	3.1%	3.0%	3.0%	3.0%	3.1%	0.2%	0.1%	0.0%	0.0%	0.0%	0.1%
Management of Companies and Enterprises	1.4%	1.5%	1.4%	1.4%	1.4%	1.4%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Construction	5.0%	5.2%	5.1%	5.1%	4.9%	4.9%	5.0%	0.2%	0.2%	0.1%	-0.1%	-0.1%	0.0%
Utilities	0.3%	0.3%	0.3%	0.4%	0.3%	0.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mining	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Real Estate and Rental and Leasing	1.7%	1.7%	1.7%	1.6%	1.6%	1.6%	1.6%	0.0%	0.0%	-0.1%	-0.1%	-0.1%	-0.1%
Educational Services	2.1%	2.1%	2.1%	2.1%	2.0%	2.0%	2.0%	-0.1%	-0.1%	-0.1%	-0.1%	-0.1%	-0.1%
Agriculture, Forestry, Fishing and Hunting	2.4%	2.4%	2.4%	2.3%	2.3%	2.2%	2.2%	0.1%	0.0%	-0.1%	-0.1%	-0.1%	-0.1%
Other Services (except Public Administration)	3.2%	2.9%	2.9%	3.1%	3.1%	3.1%	3.0%	-0.4%	-0.3%	-0.2%	-0.1%	-0.2%	-0.2%
Arts, Entertainment, and Recreation	1.8%	1.3%	1.4%	1.5%	1.6%	1.7%	1.6%	-0.6%	-0.5%	-0.3%	-0.2%	-0.2%	-0.2%
Wholesale Trade	3.9%	3.9%	3.8%	3.7%	3.7%	3.7%	3.6%	0.0%	-0.1%	-0.2%	-0.2%	-0.2%	-0.3%
Manufacturing	7.4%	7.6%	7.4%	7.3%	7.2%	7.1%	7.0%	0.2%	0.0%	-0.2%	-0.2%	-0.4%	-0.4%
Retail Trade	9.3%	9.2%	9.4%	9.1%	9.1%	9.0%	8.9%	-0.1%	0.1%	-0.2%	-0.1%	-0.3%	-0.4%
Public Administration	14.5%	15.0%	14.4%	14.1%	13.9%	13.8%	13.6%	0.5%	-0.1%	-0.5%	-0.6%	-0.7%	-0.9%

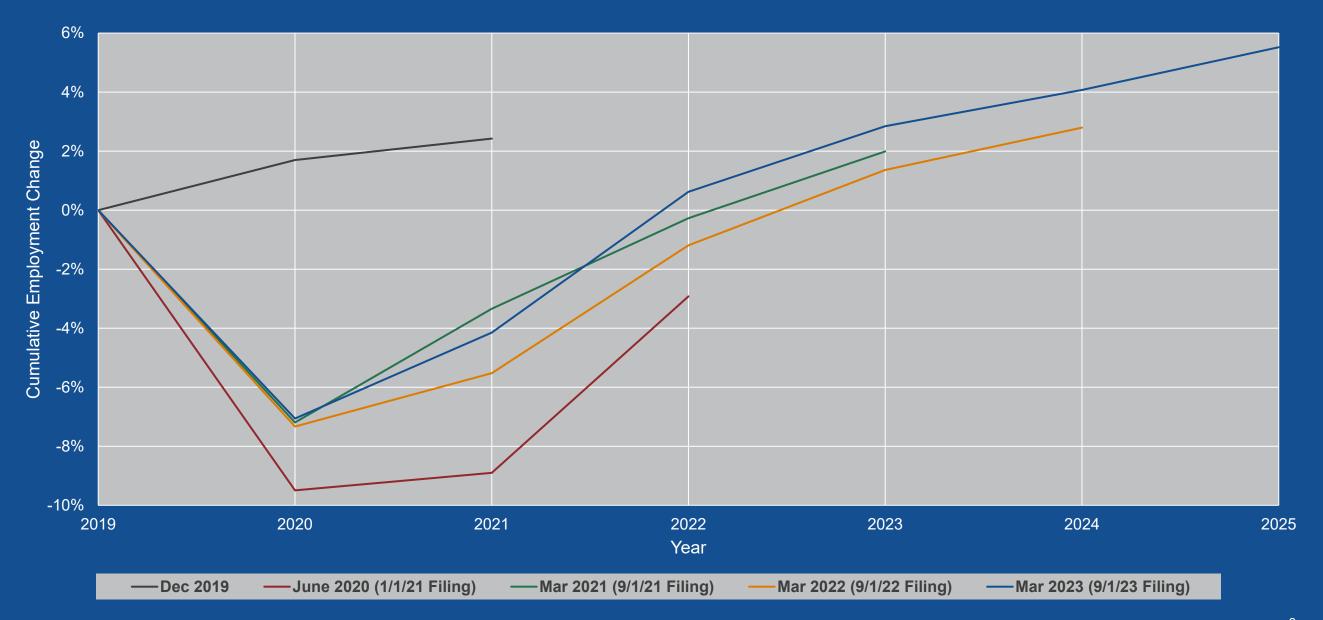


### Cumulative Changes in Employment by Industry





### **Cumulative Employment Change by Forecast All Industries**





### **Cumulative Employment Change by Forecast Transportation & Warehousing**





### **Cumulative Employment Change by Forecast Accommodation & Food Services**





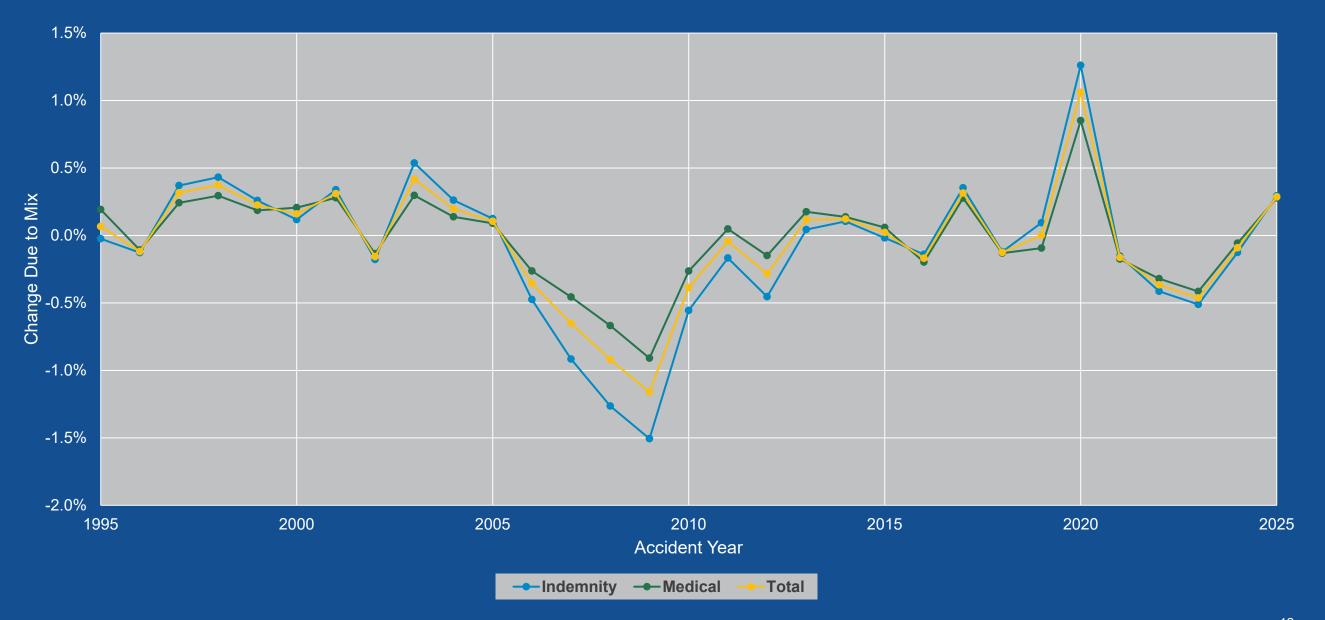
### **Claim Severity**

- WCIRB has developed estimates of changes in claim frequency due to industrial mix
- Estimates are based on USR data, where available
- For future years, historic industry severity relativities are used and count distributions are adjusted using forecasts of employment changes
  - This method implicitly assumes that industry frequency and severity relativities will continue in the future
- These adjustments would be applied if unadjusted (i.e., not on-leveled) losses were used for severity trends



# Impact of the Economic Slowdown on Pure Premium Rate Indications

### **Change in Severity Due to Industrial Mix**





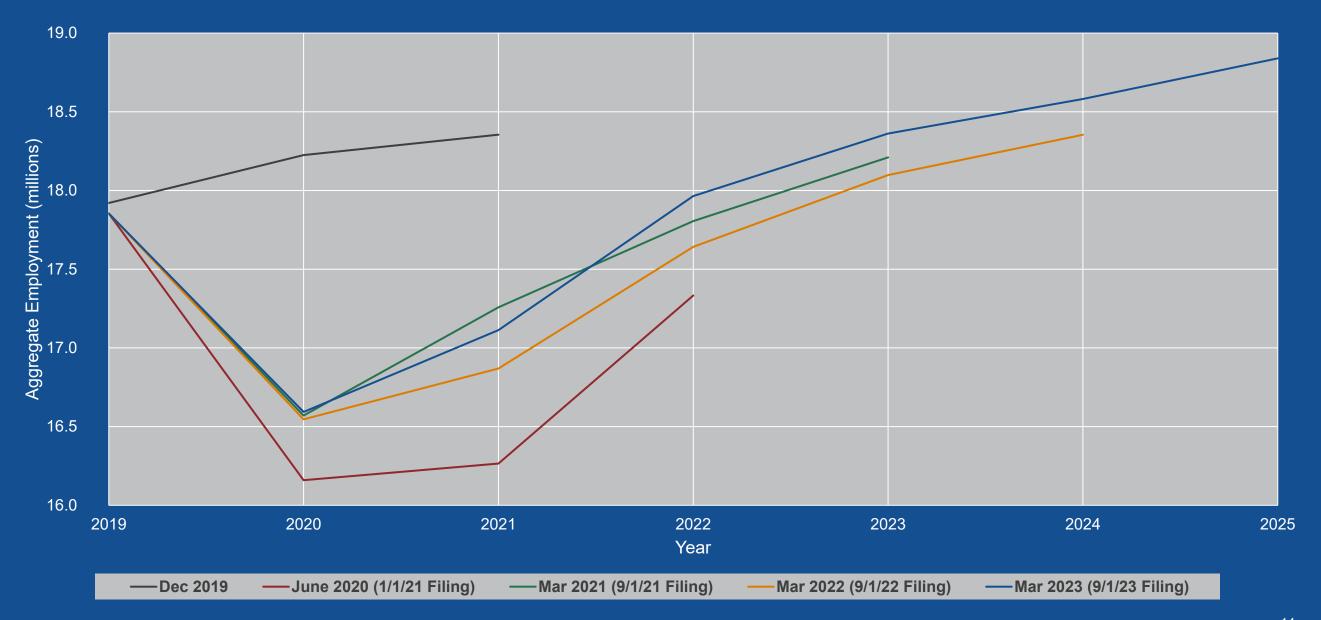
### **Claim Frequency**

- The WCIRB frequency model predicts frequency changes that are adjusted for industrial mix
  - No separate adjustment is required
- Model predicted frequency changes are dependent on changes in economic conditions
  - Economic Variables First principal component decomposition of:
    - Changes in unemployment rate
    - Changes in aggregate employment



# Impact of the Economic Slowdown on Pure Premium Rate Indications

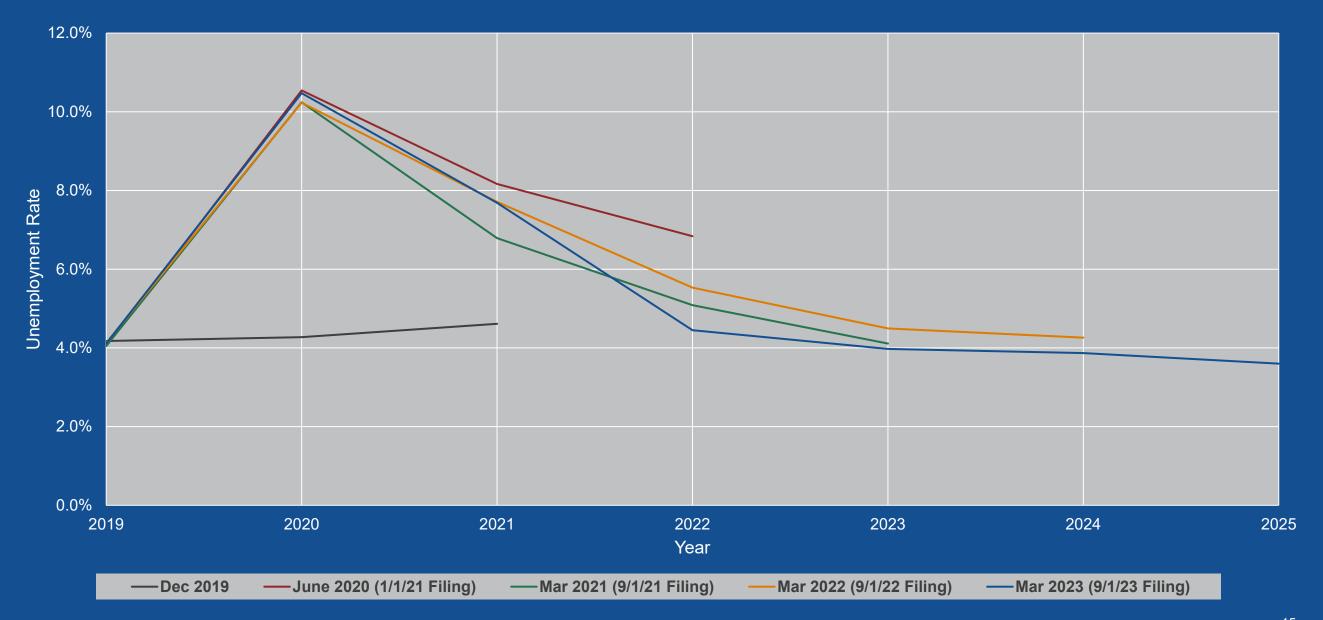
### **Aggregate Employment by Forecast**





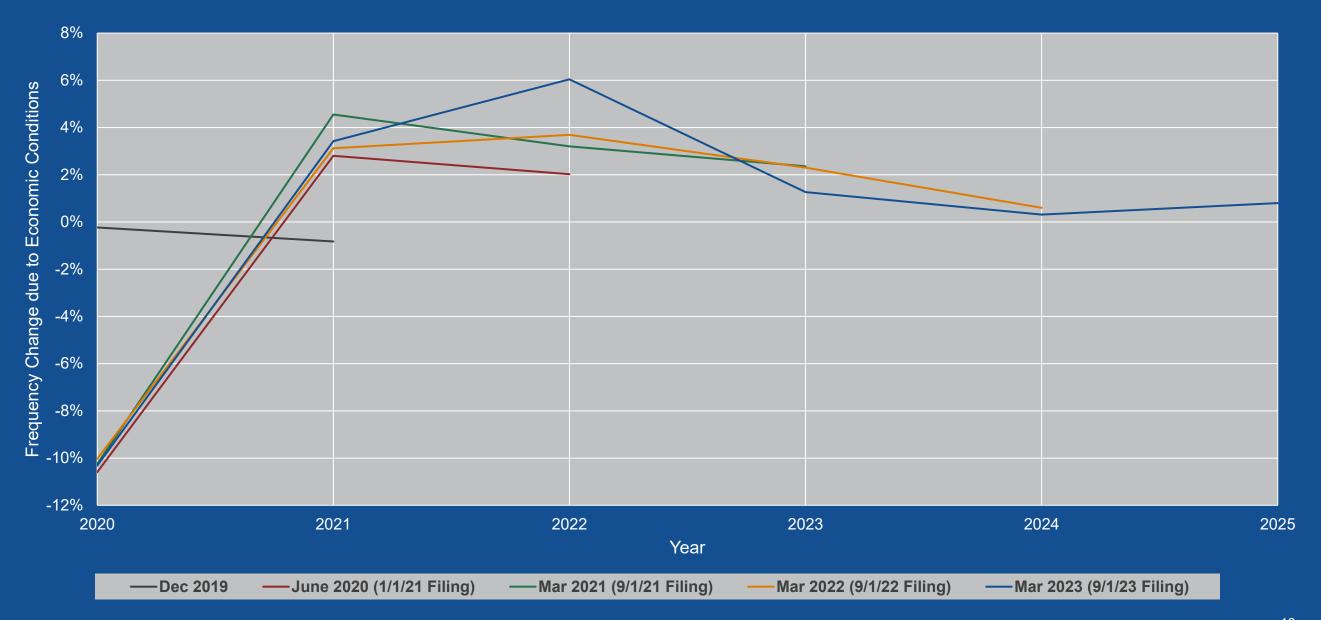
# Impact of the Economic Slowdown on Pure Premium Rate Indications

### **Unemployment Rate by Forecast**





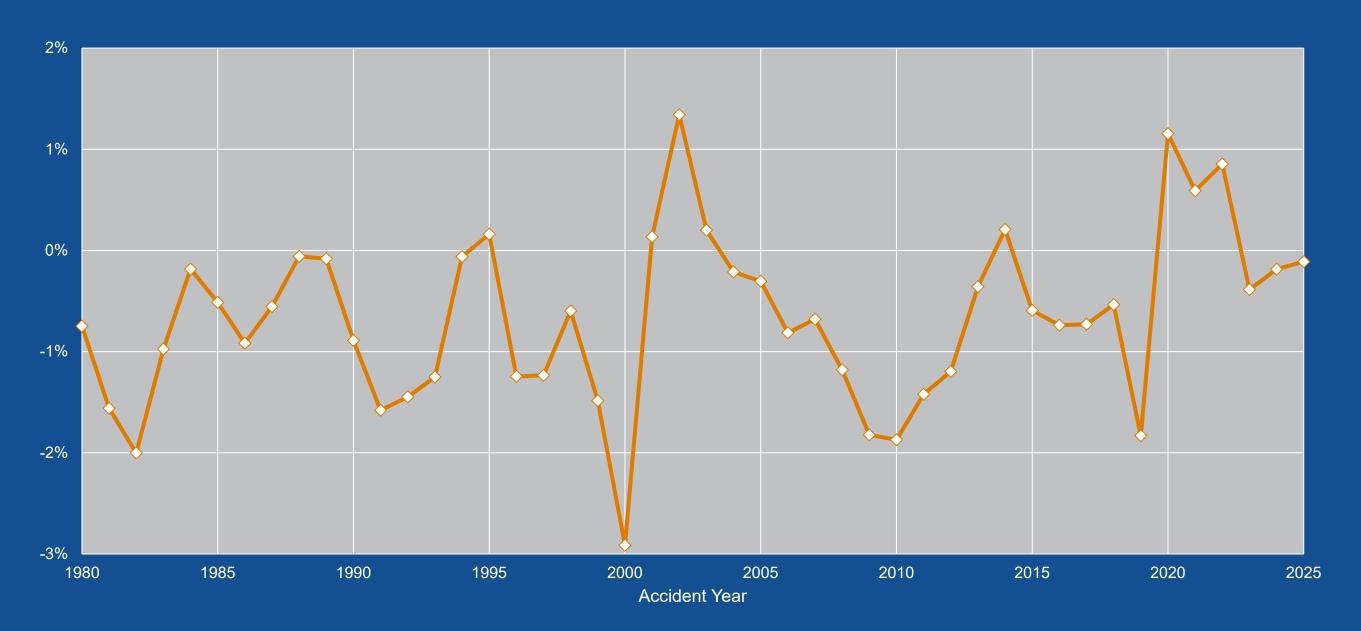
### Modeled Frequency Change due to Economic Conditions by Forecast





# Impact of the Economic Slowdown on Pure Premium Rate Indications

### **Change in Frequency Due to Industrial Mix**





### **Average Wage**

Current forecasts of average wage changes are from March 2023 UCLA and November 2022 Department of Finance

■ The averages of these wage forecasts are:

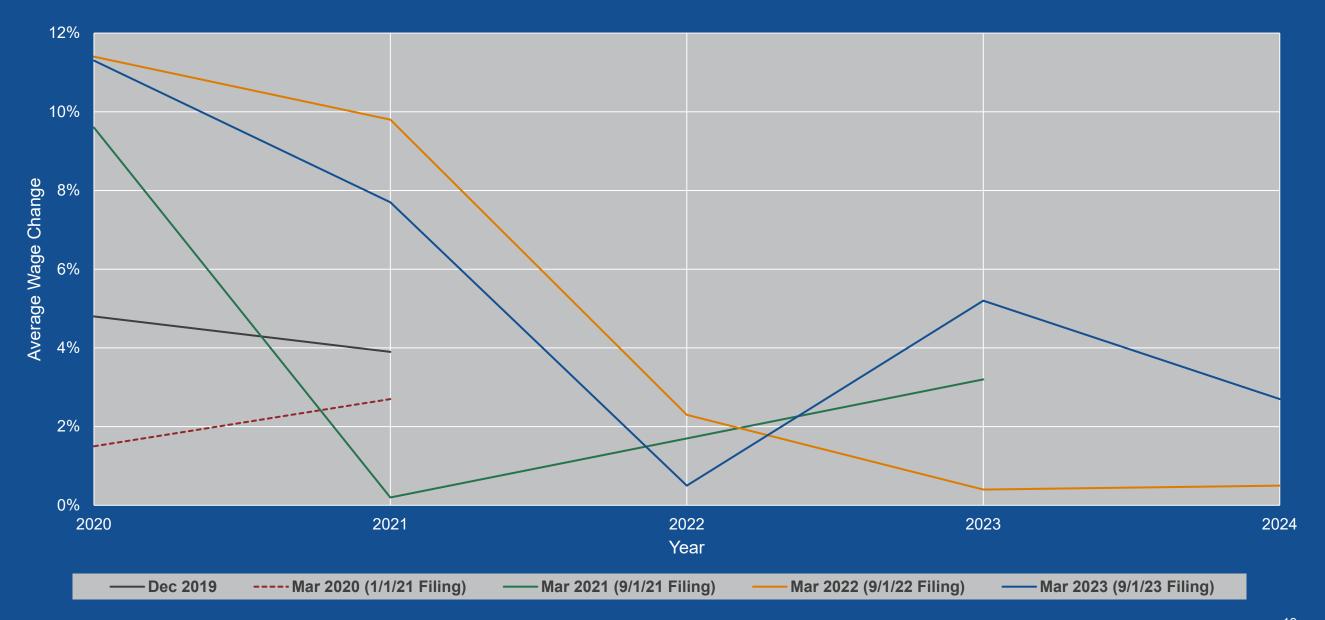
Source	2020	2021	2022	2023	2024	2025
Average	11.2%	7.6%	0.5%	4.3%	2.9%	2.7%
UCLA	11.3%	7.7%	0.5%	5.2%	2.7%	1.7%
DoF	11.1%	7.4%	0.5%	3.4%	3.0%	3.7%

Forecasts and early historic estimates of these changes have been very volatile



## Pure Premium Rate Indications Impact of the Economic Slowdown on

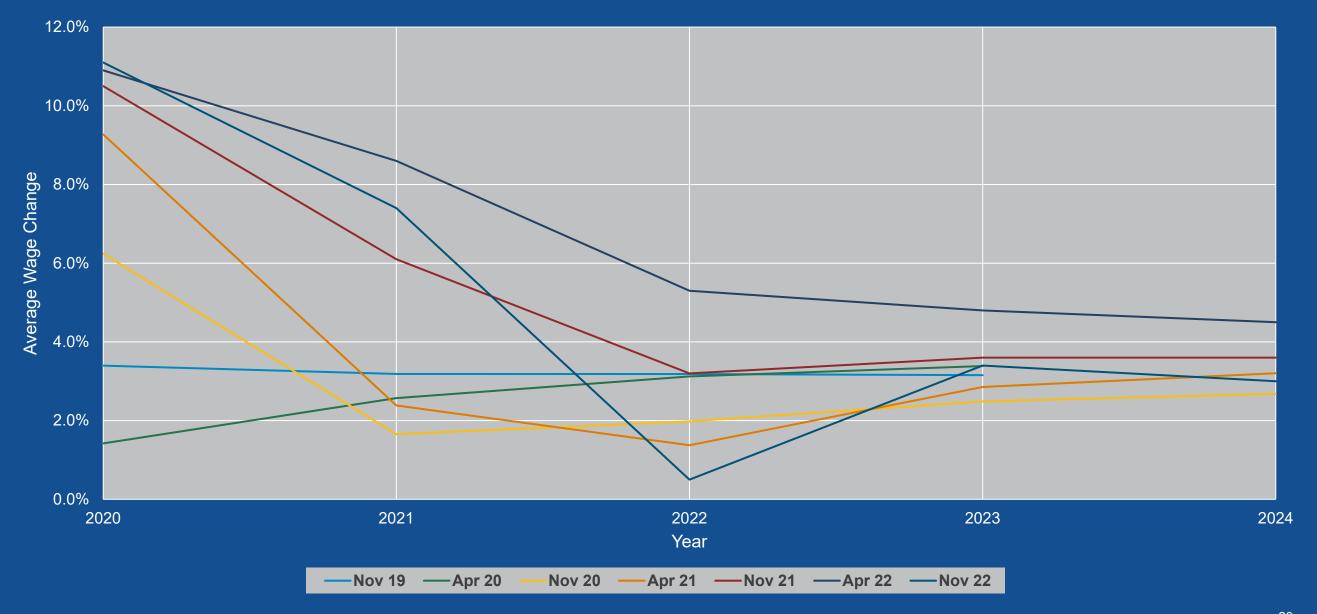
### **Annual Change in Average Wage by Forecast - UCLA**





## Pure Premium Rate Indications Impact of the Economic Slowdown on

### **Annual Change in Average Wage by Forecast – Department of Finance**





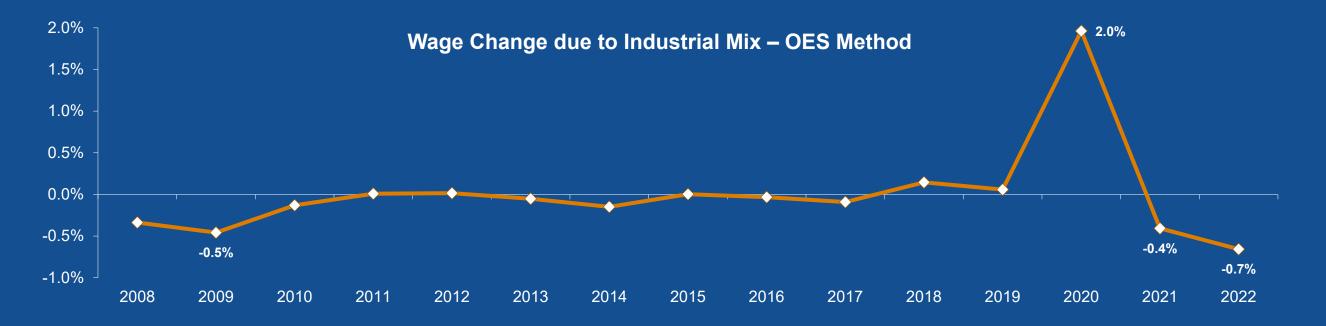
### **Mix Adjustments**

- Staff has developed two estimates of the impact of changing industrial mix on wage changes
  - 1) Based on BLS OES data through year end 2022
  - 2) Based on BLS QCEW wage data through 2021 and current UCLA employment forecasts
- 2020, and to a lesser extent, 2021 estimates were artificially high due to uneven distribution of job losses by wage level
- In previous filings, 2022 2024 estimates were lowered by projected partial reversals of these impacts



### Industrial Mix Impact on Average Wage – OES Method

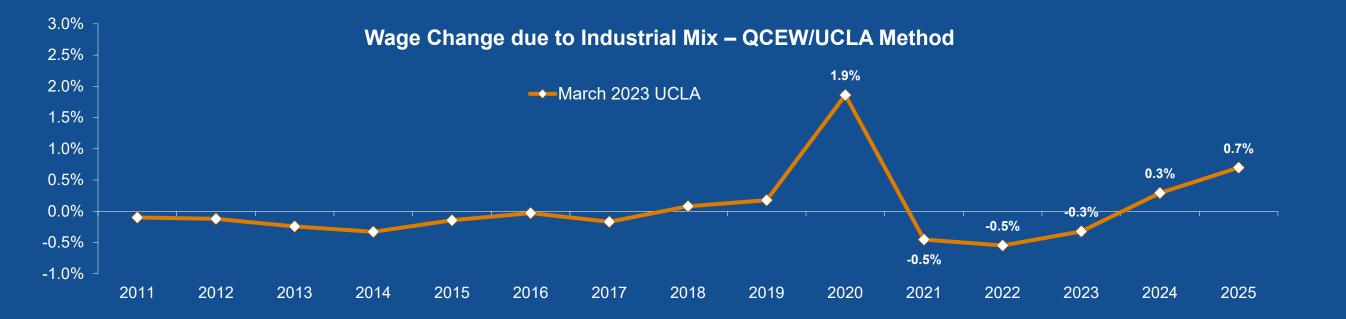
- This estimate is a reasonableness check of the QCEW/UCLA Method
  - This data set excludes agricultural and government employees
  - Forecasts are not available





### Industrial Mix Impact on Average Wage – QCEW/UCLA Method

- This estimate uses observed industrial wage relativities from QCEW data through 2021
- These relativities are extended into the future with industrial mix determined by UCLA forecasts





### 2020 and 2021 Wage Level Mix Adjustments

- Observed average wage changes in 2020 and 2021 were abnormally high
- These wage changes were partly caused by changing distributions of employees at differing wage levels within industries
  - In 2020, employees at the lowest wage levels were most likely to be laid off
  - In 2021, employees entering or re-entering the workforce were largely able to bypass employment at the lowest wage level due to demand in the labor market
  - In both cases, the impact was that the observed change in the average wage was artificially high
- To account for this distortion, observed wage changes were adjusted using measured impacts from either the American Community Survey (ACS) or Current Population Survey (CPS)
- The impacts were derived by holding both industrial mix and industry/wage quartile wages constant while allowing the
  distribution of workers by wage level within industries to vary year to year
- Staff recommends continuing to use these measurements to adjust observed wage changes



### Wage Level Distribution Impact in 2022 - 2025

- Staff investigated making an analogous adjustment for the observed 2022 wage change using CPS data
  - This data resulted in an overall 2022 wage change that was inconsistent with observed wage changes from other sources

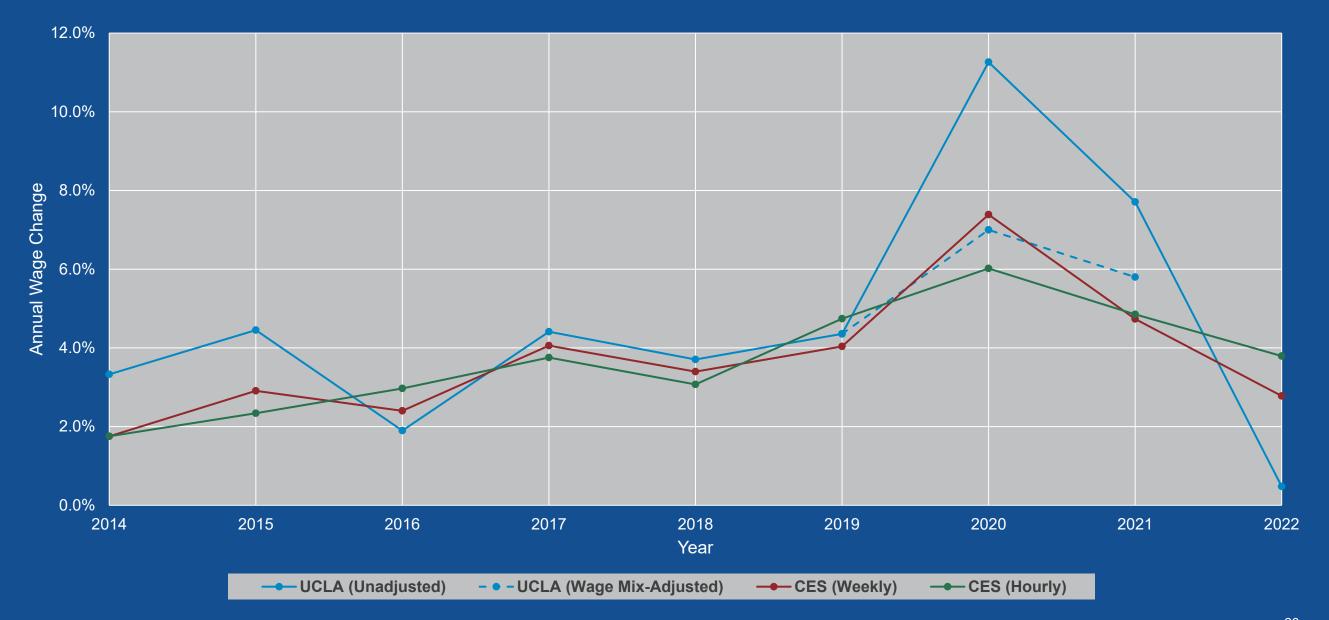
Source	2020	2021	2022
UCLA	11.2%	7.6%	0.5%
ACS/CPS	9.9%	8.1%	8.0%

- Additionally, the measured adjustment was directionally inconsistent with the small observed wage change in 2022 (i.e., the 0.5% change would be adjusted downward)
- For these reasons, staff does not recommend making this adjustment for the 2022 wage change
- In previous filings, the adjustments made to 2020 and 2021 were partially "unwound" over the forecast period
- There is growing consensus among economists that distributional shifts in wage level are unlikely to reverse
  - For this reason, staff recommends discontinuing the use of the unwinding adjustments



## Pure Premium Rate Indications Impact of the Economic Slowdown on

### Potential Alternative Wage Mix Adjustment for 2022 Wage Change





# Impact of the Economic Slowdown on Pure Premium Rate Indications

### Selected and Recommended Average Wage Changes

	Filing	2020	2021	2022	2023	2024	2025
Unadjusted	9/1/2021	9.6%	0.9%	1.8%	2.8%		
	9/1/2022	11.4%	8.0%	2.7%	2.0%	2.0%	
	9/1/2023	11.3%	7.7%	0.5%	4.3%	2.9%	2.7%
Industry Mix	9/1/2021	-1.9%	0.4%	0.0%	0.0%		
	9/1/2022	-1.8%	0.3%	0.5%	-0.3%	-0.1%	
	9/1/2023	-1.9%	0.5%	0.5%	0.3%	-0.3%	-0.7%
Wage Level	9/1/2021	-4.3%	1.4%	1.0%	0.4%		
	9/1/2022	-3.9%	-1.8%	1.6%	1.1%	0.5%	
	9/1/2023	-3.9%	-1.8%	0.0%	0.0%	0.0%	0.0%
Adjusted	9/1/2021	2.9%	2.8%	2.9%	3.2%		
	9/1/2022	5.1%	6.3%	4.9%	2.8%	2.5%	
	9/1/2023	4.9%	6.3%	1.0%	4.6%	2.6%	2.0%

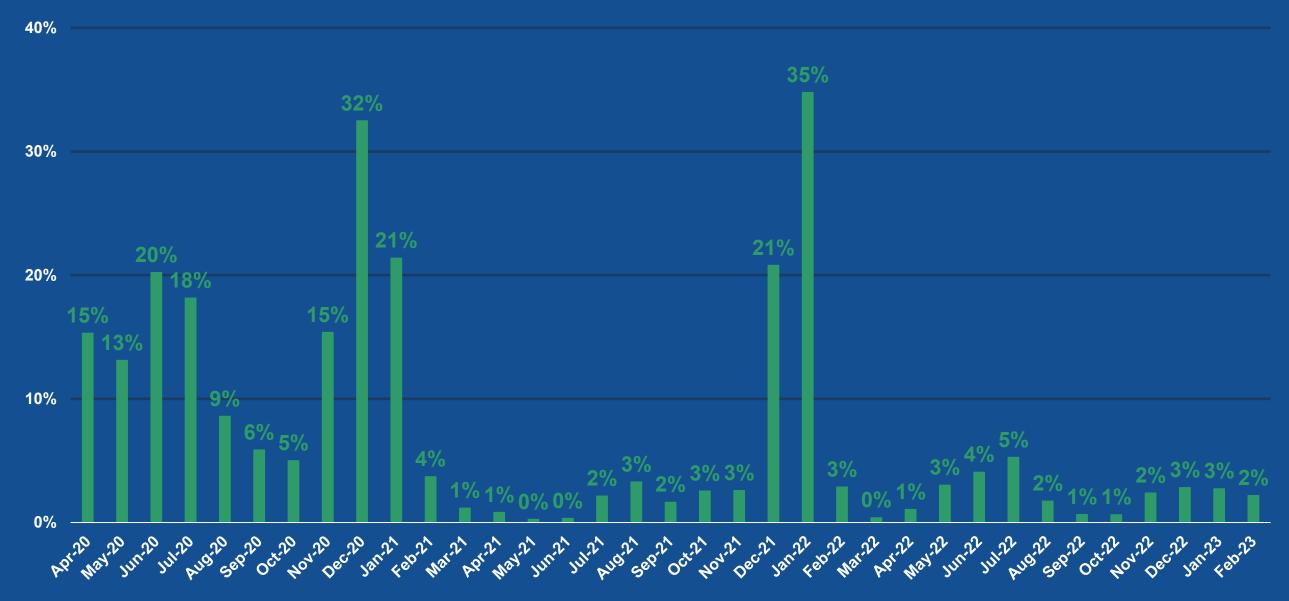


### 02

### COVID-19 Claim Diagnostics

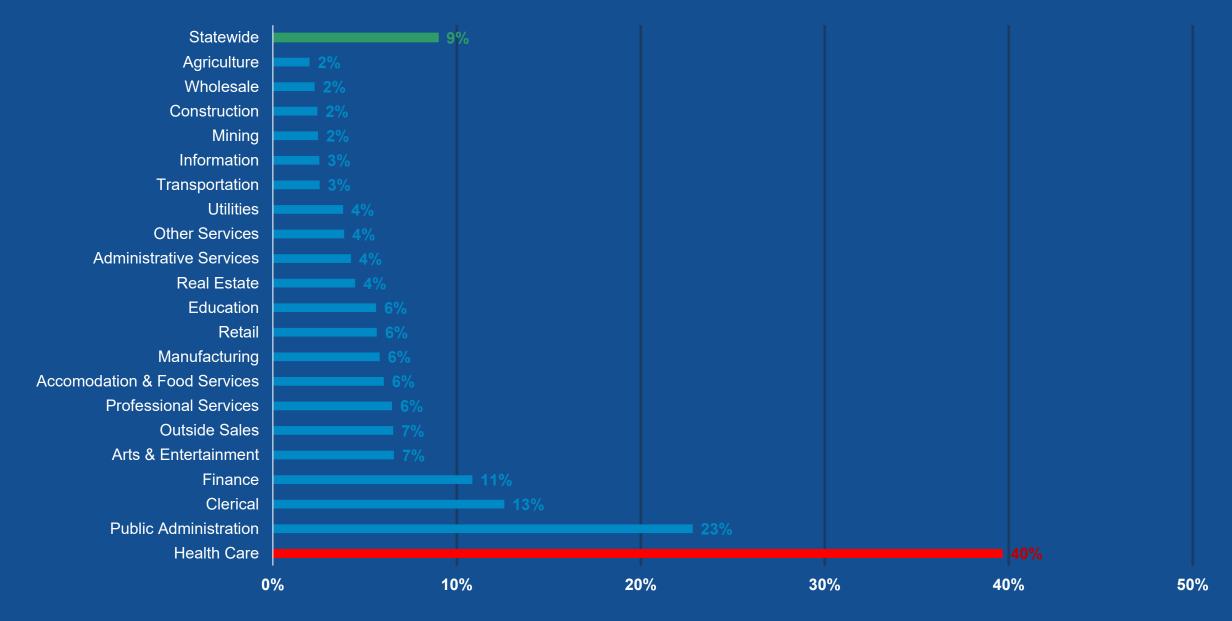


### **COVID-19 Share of Indemnity Claims**





### **COVID-19's Share of Indemnity Claims by Industry**





## COVID-19 Claim Diagnostics

### Industry Distribution of COVID-19 Indemnity Claims by Accident Quarter

Industry	2020 Q2	2020 Q3	2020 Q4	2021 Q1	2021 Q2	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4
Health Care	51%	56%	53%	55%	44%	50%	56%	60%	47%	54%	60%
Manufacturing	11%	8%	9%	9%	13%	11%	3%	6%	9%	9%	4%
Retail	7%	5%	7%	6%	7%	5%	8%	7%	7%	7%	5%
Clerical	5%	4%	6%	8%	8%	5%	7%	6%	8%	7%	14%
Accomodation & Food Services	4%	6%	4%	4%	3%	7%	12%	8%	9%	8%	4%
Administrative Services	4%	4%	2%	2%	1%	2%	1%	2%	0%	1%	0%
Construction	3%	3%	3%	4%	7%	5%	2%	2%	2%	1%	0%
Transportation	3%	5%	5%	2%	2%	2%	1%	1%	1%	1%	0%
Agriculture	3%	2%	0%	1%	1%	2%	0%	0%	0%	1%	0%
Wholesale	3%	2%	3%	2%	2%	1%	1%	1%	1%	1%	0%
Other Services	2%	1%	1%	1%	1%	1%	1%	0%	1%	1%	1%
Arts & Entertainment	1%	0%	0%	0%	1%	1%	2%	2%	3%	4%	3%
Outside Sales	1%	1%	1%	1%	0%	1%	1%	1%	1%	1%	1%
Real Estate	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%
Public Administration	1%	0%	1%	1%	5%	2%	1%	0%	0%	0%	1%
Professional Services	1%	1%	1%	1%	1%	1%	2%	2%	4%	1%	0%
Education	0%	1%	1%	1%	2%	1%	1%	1%	2%	0%	1%
Finance	0%	0%	0%	0%	0%	1%	0%	0%	2%	0%	1%
Information	0%	0%	1%	0%	0%	1%	0%	0%	1%	0%	1%
Mining	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
Utilities	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%



### Share of Claims by Type of Claim

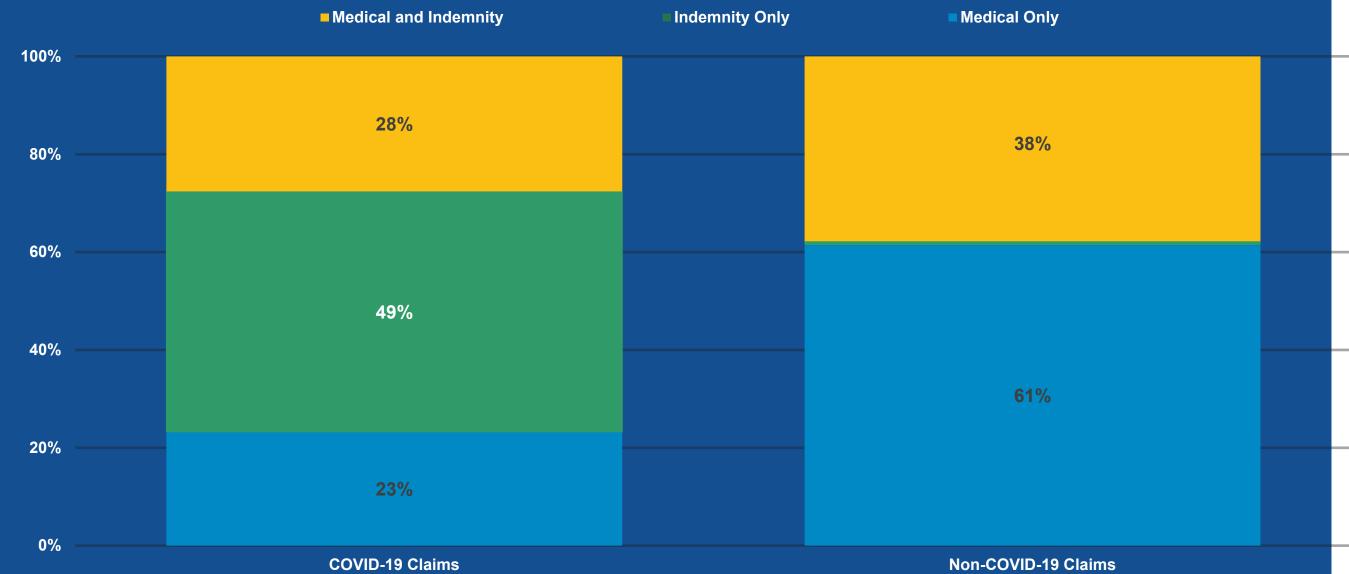
Accident Year 2020 at 2<sup>nd</sup> Report Level





### Share of Claims by Type of Claim Accident Year 2021 at 1st Report Level

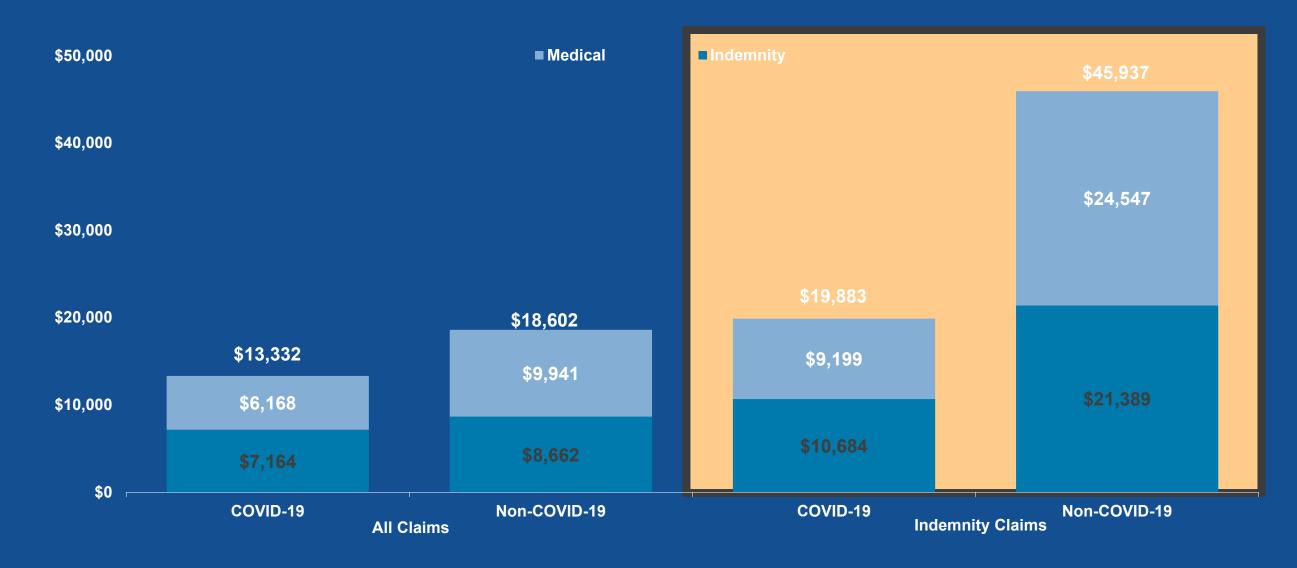
As of August 9, 2022





### **Accident Year 2020 Incurred Severities**

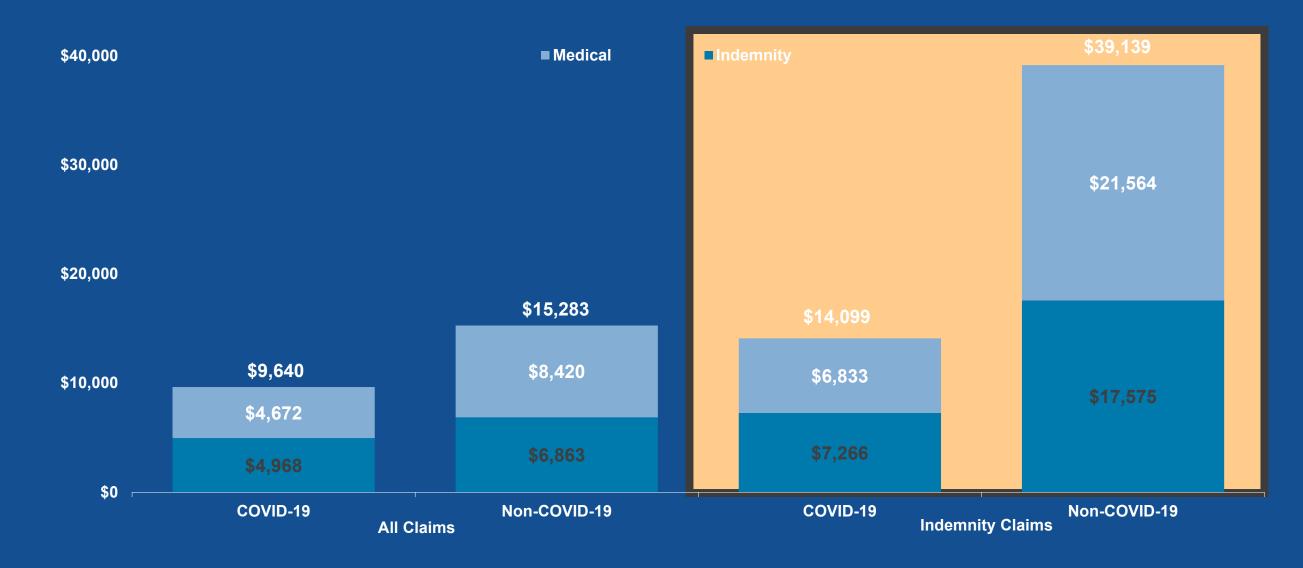
As of December 31, 2022





### **Accident Year 2021 Incurred Severities**

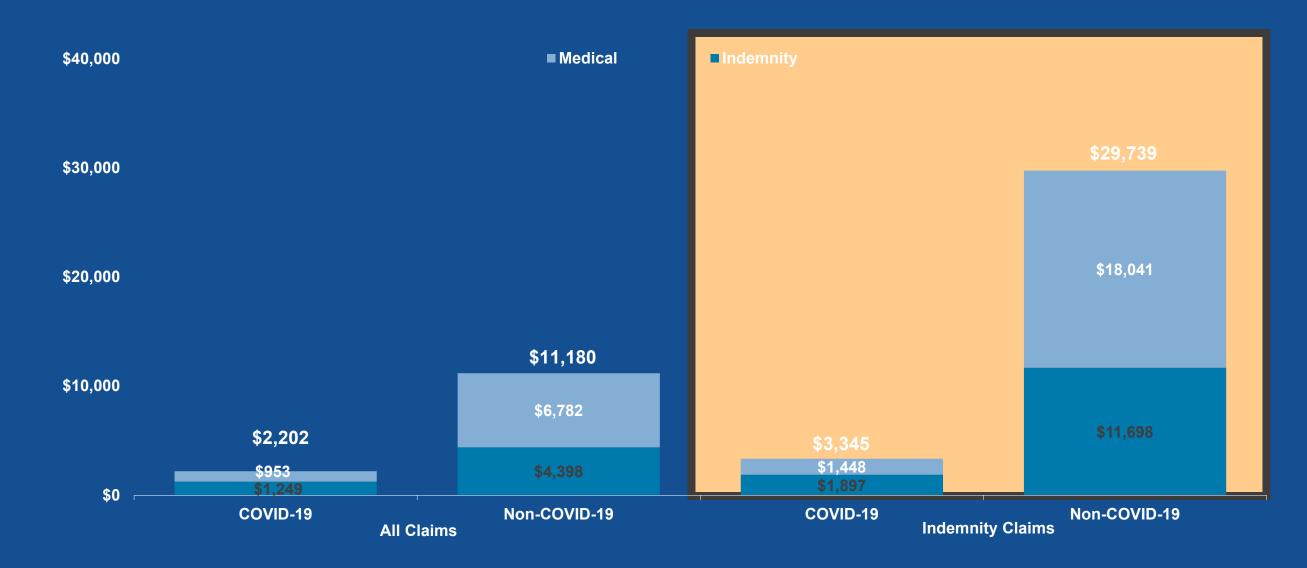
As of December 31, 2022





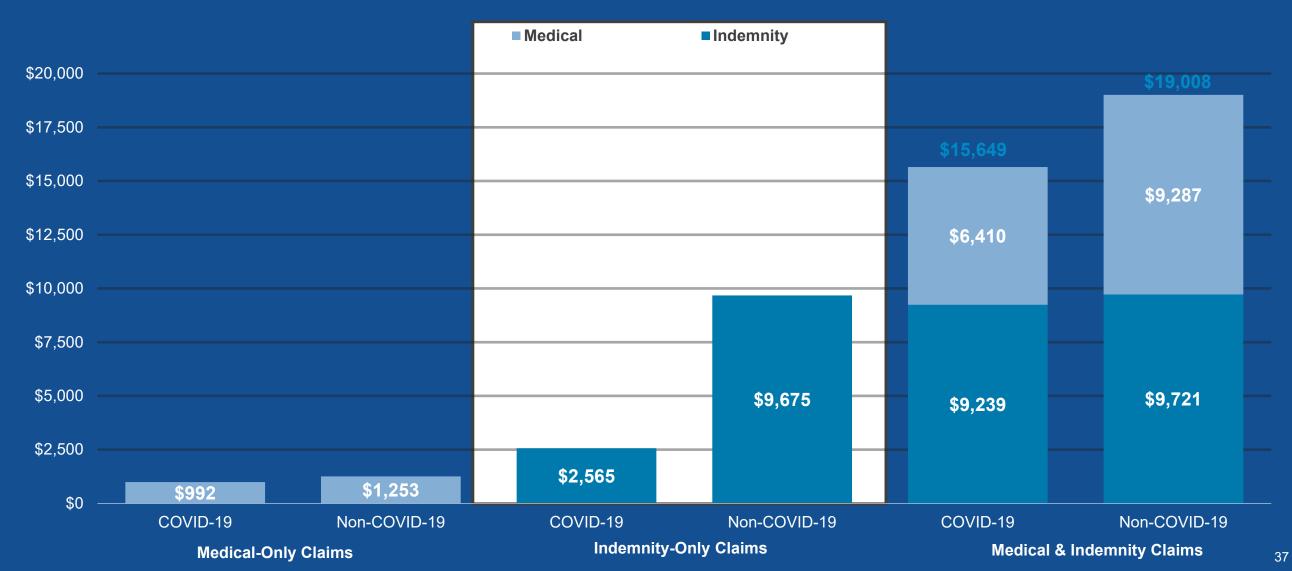
### **Accident Year 2022 Incurred Severities**

As of December 31, 2022



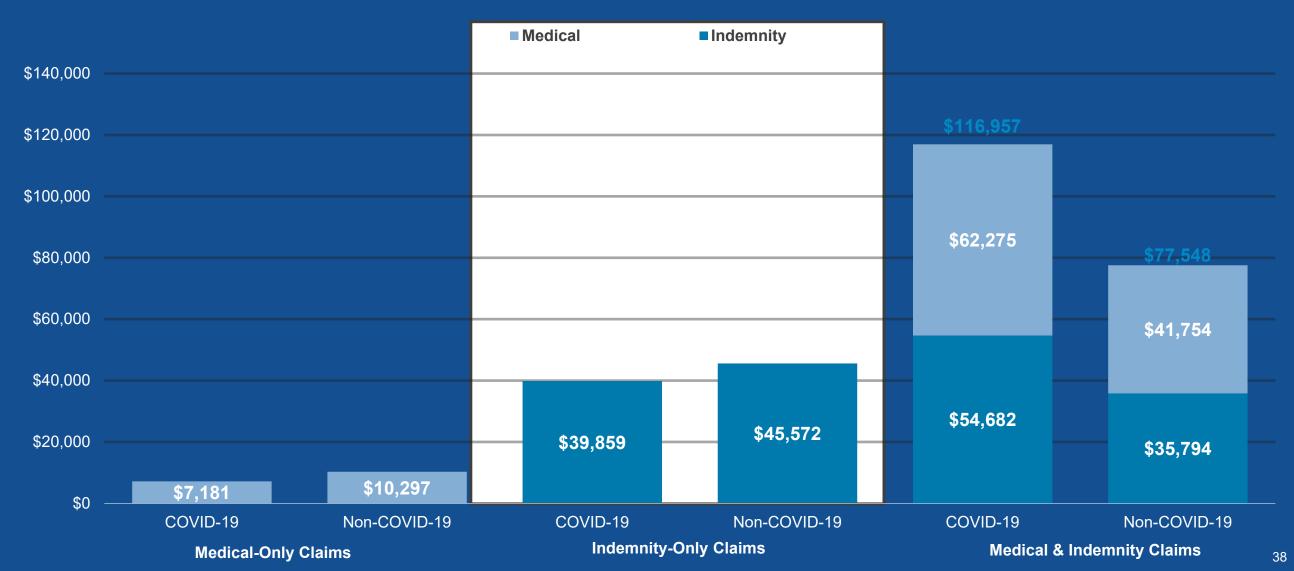


## Closed Claim Severity by Type of Claim Accident Year 2020 at 2<sup>nd</sup> Report Level



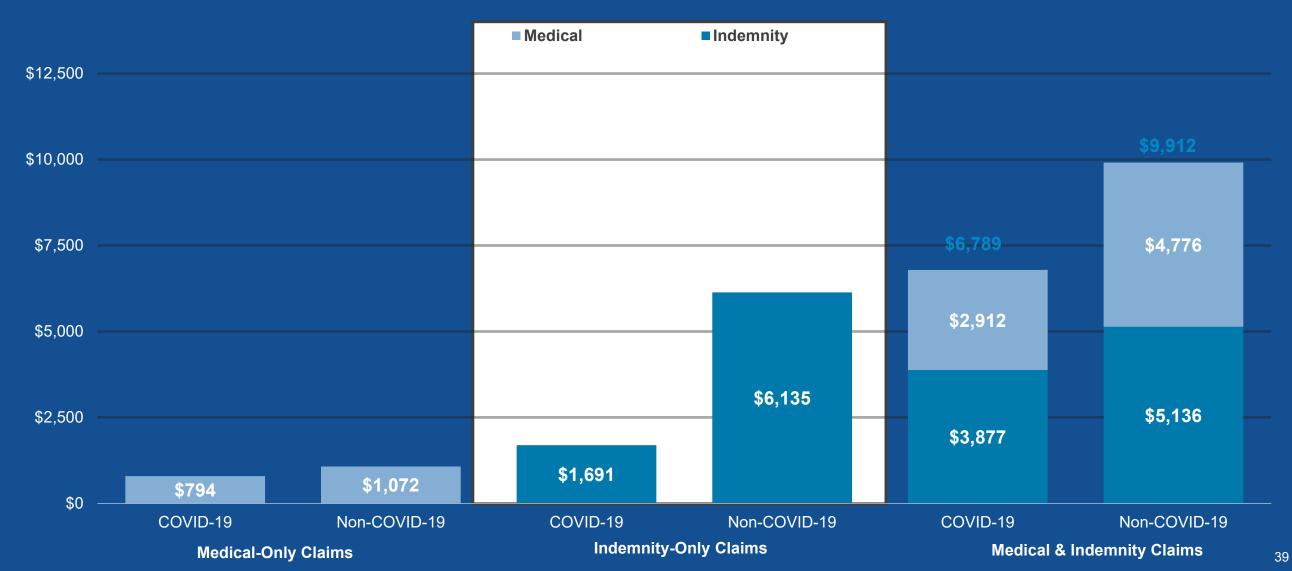


## Open Claim Severity by Type of Claim Accident Year 2020 at 2<sup>nd</sup> Report Level



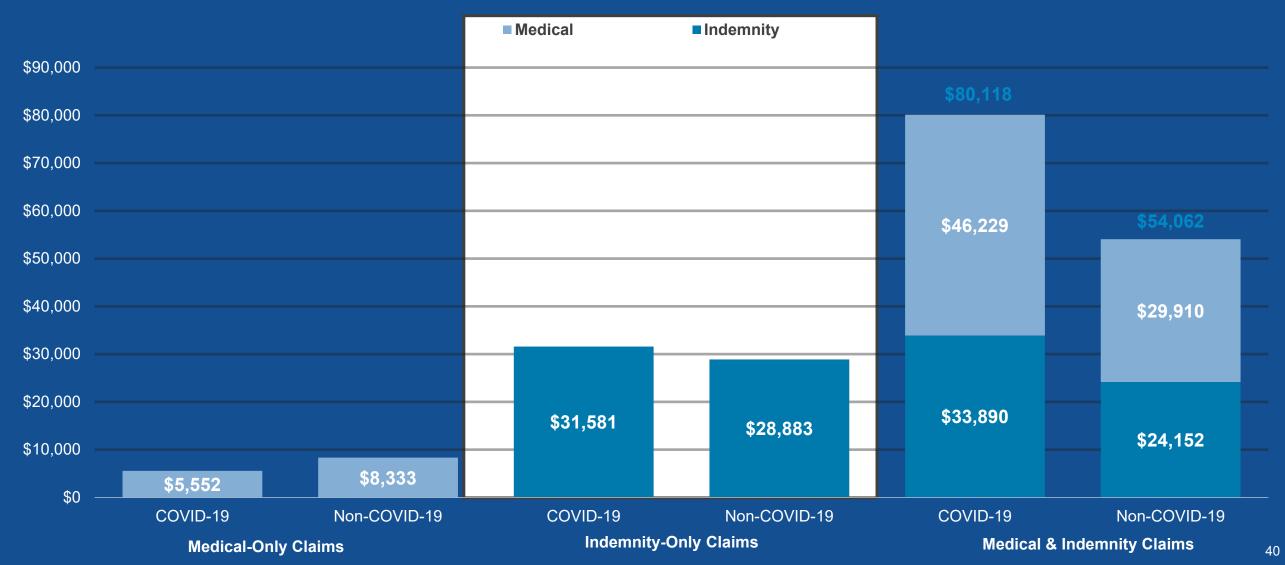


## Closed Claim Severity by Type of Claim Accident Year 2021 at 1st Report Level



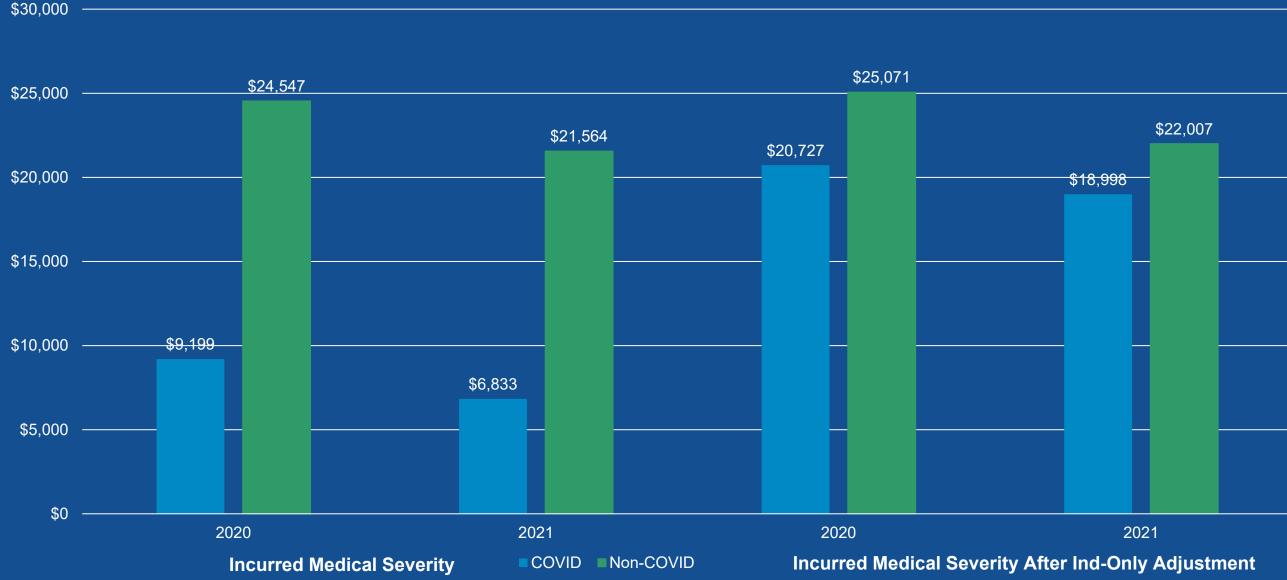


## Open Claim Severity by Type of Claim Accident Year 2021 at 1st Report Level



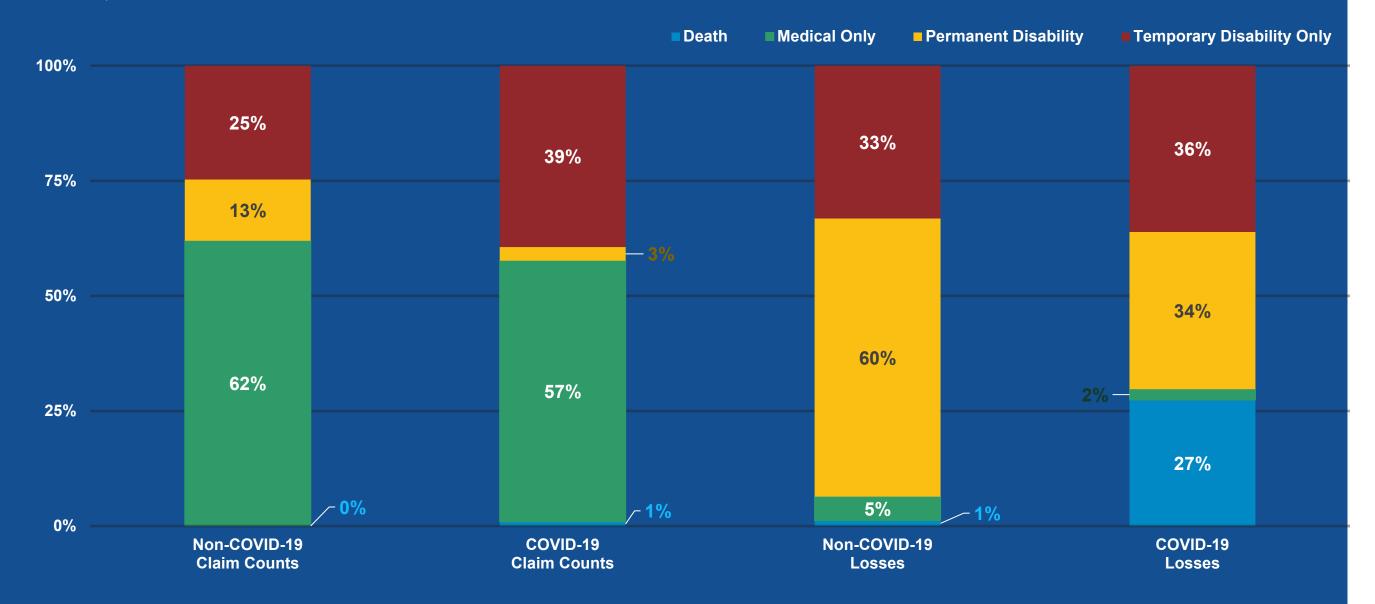


## Comparison of Incurred Medical Severity on COVID-19 and Non-COVID-19 Claims Adjusted for the Share of Indemnity-Only Claims



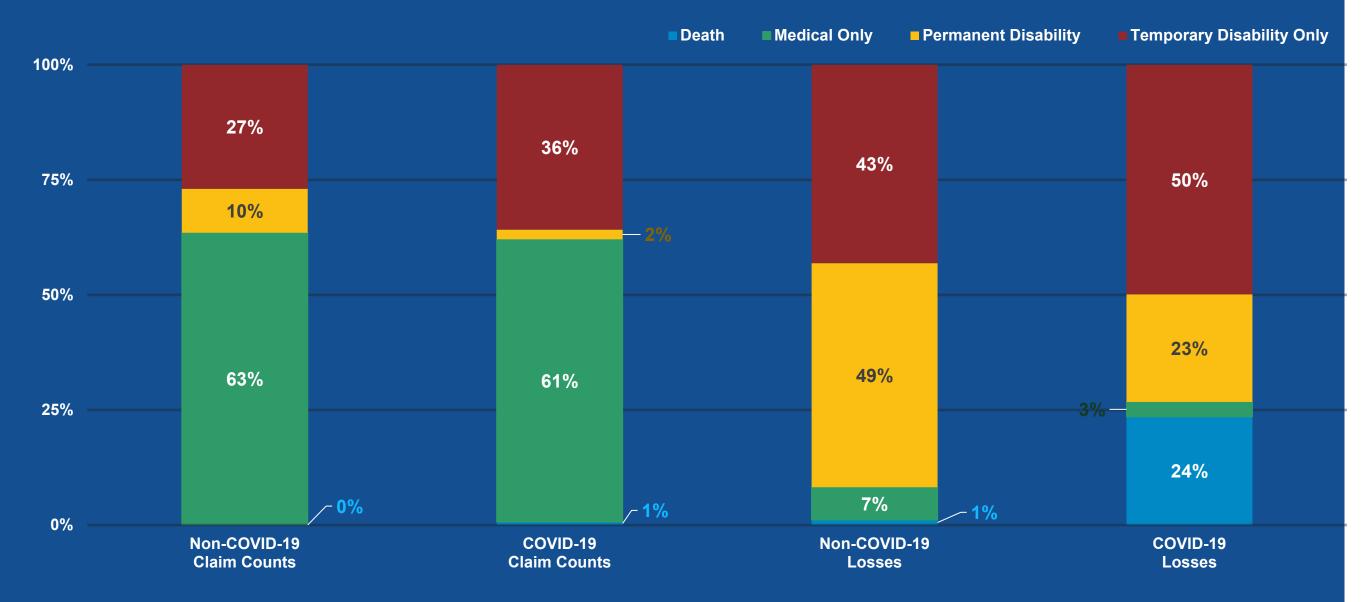


### **Distribution of Claims and Incurred Losses by Claim Type**Accident Year 2020





### **Distribution of Claims and Incurred Losses by Claim Type**Accident Year 2021



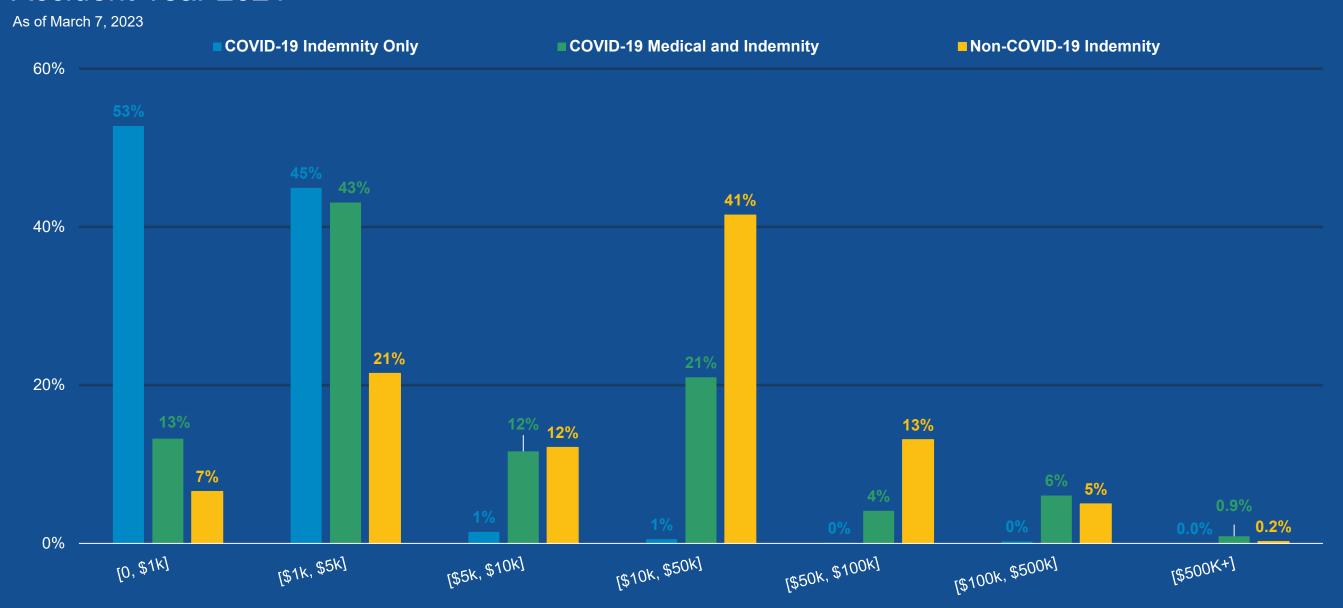


### **Indemnity Claim Distribution by Incurred Loss Size**Accident Year 2020

As of March 7, 2023 **COVID-19 Indemnity Only** Non-COVID-19 Indemnity **■ COVID-19 Medical and Indemnity** 60% 39% 40% 20% 20% 15% 11% 9% 6% 1.2% 0.0% | 0.3% 0% [\$100K, \$500K] [\$10k, \$50k] [\$50k, \$100k] [\$5K, \$10K] [\$1K, \$5K] [0, \$1k] [\$500K+]



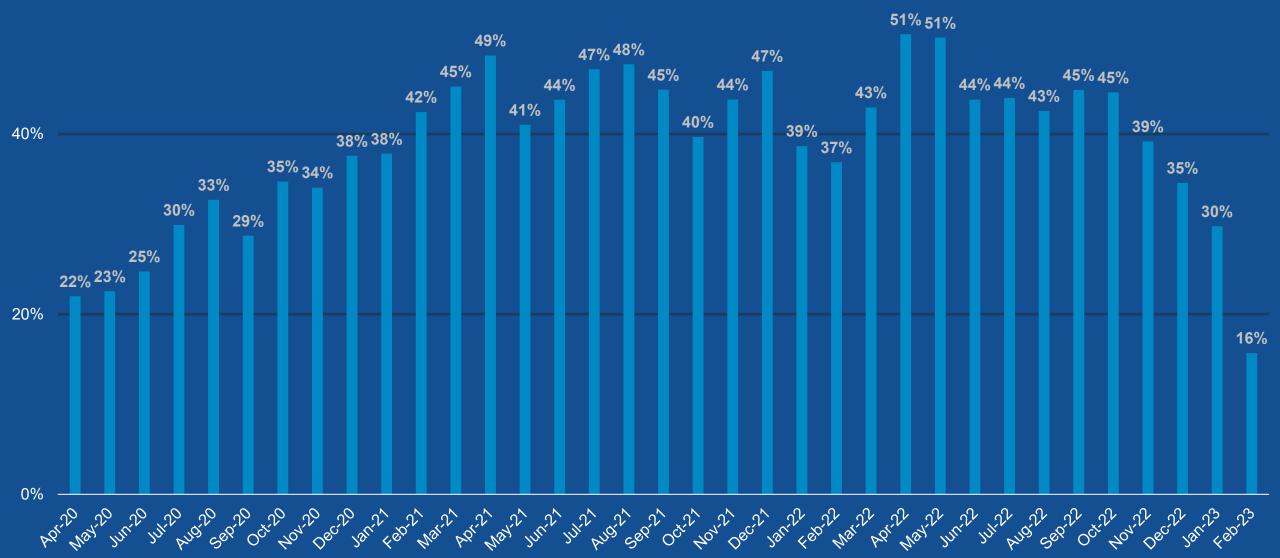
## Indemnity Claim Distribution by Incurred Loss Size Accident Year 2021





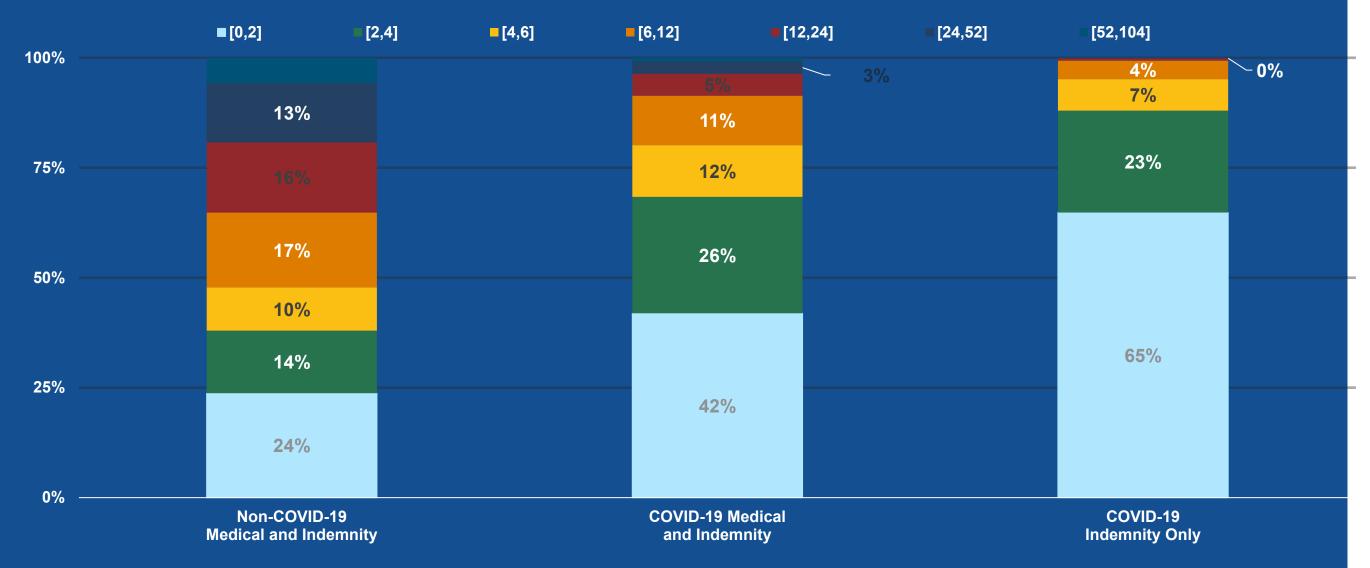
#### **COVID-19 Claim Denial Rates by Accident Month**

As of March 7, 2023 60%



#### **Weeks of Temporary Disability by Claim Type**

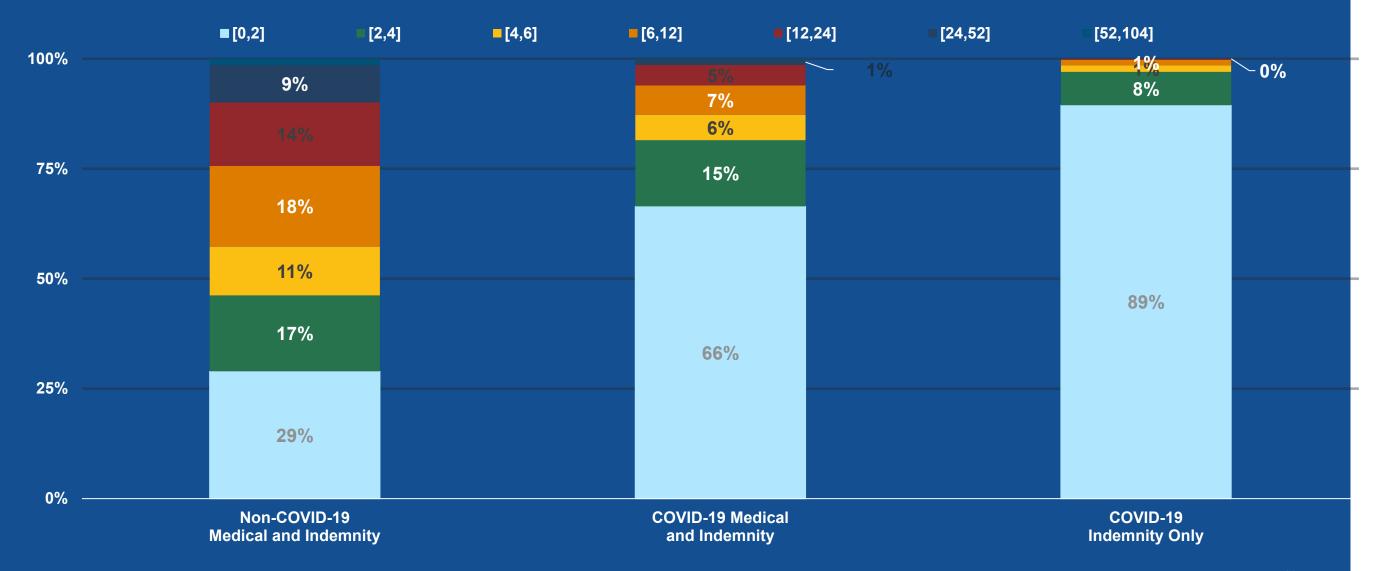
### Accident Year 2020 Closed Claims Only





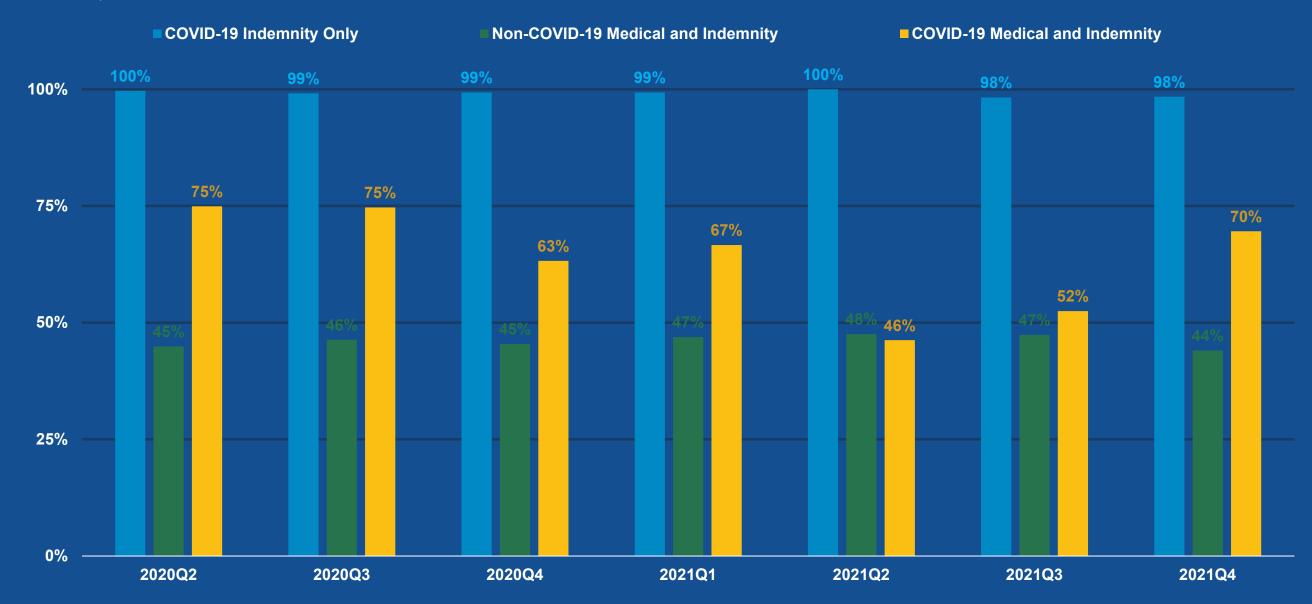
#### Weeks of Temporary Disability by Claim Type

### Accident Year 2021 Closed Claims Only





#### **Indemnity Claims Closing Rates at Report Level 1**



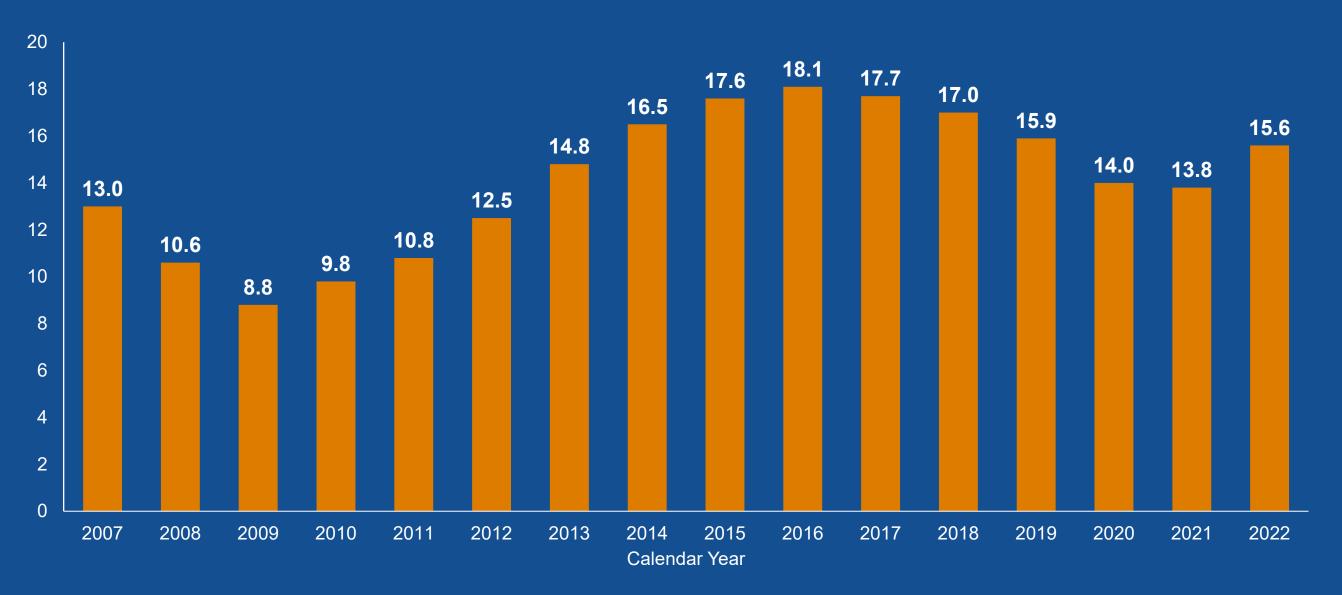


## 03

Pandemic Impact on Premium Measures

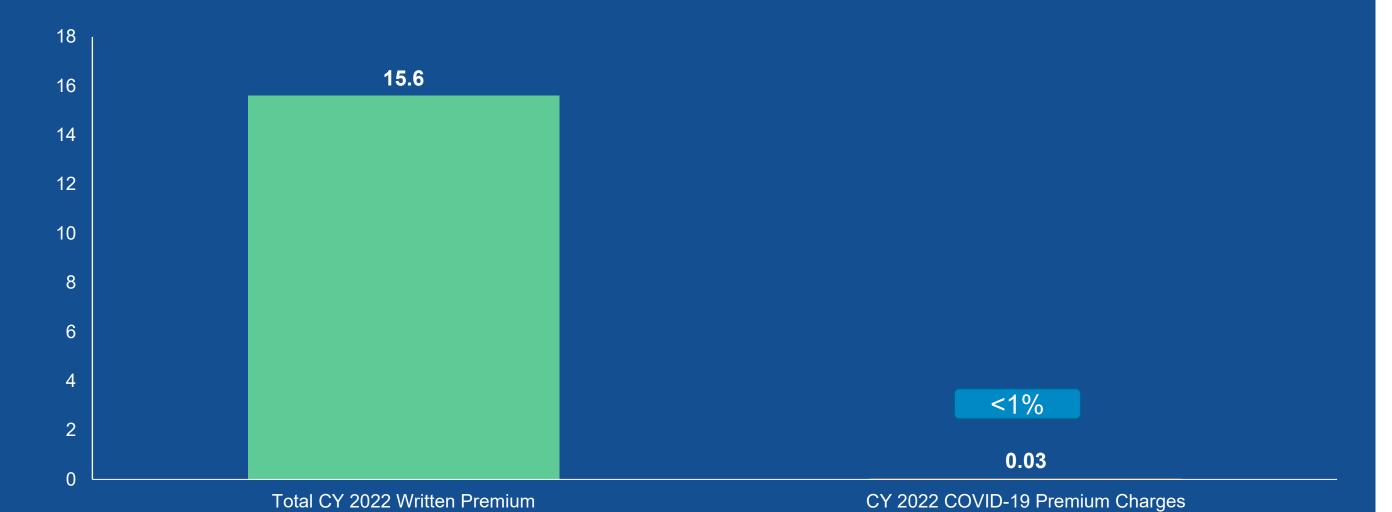


#### **Insurer Written Premium (in \$Billions)**





#### **COVID-19 Premium Charges for Calendar Year 2022 (\$Billions)**





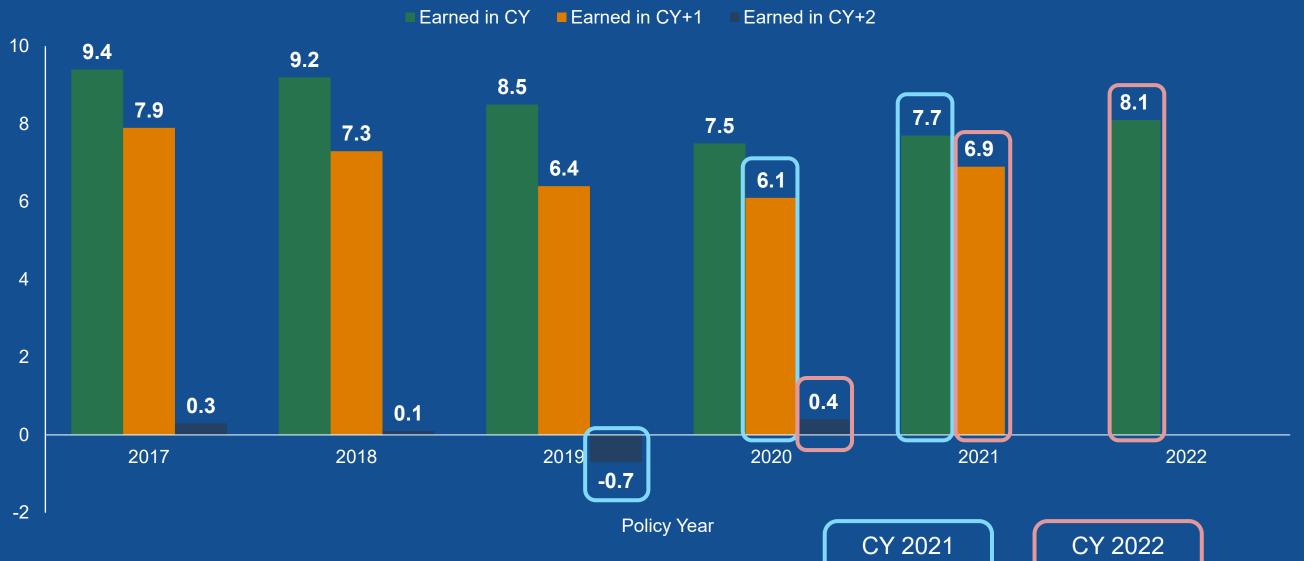
#### **Development of Insurer Written Premium (Exhibit 1)**





#### Insurer Earned Premium Policy Year Comparison (in \$Billions)

As of December 31, 2022

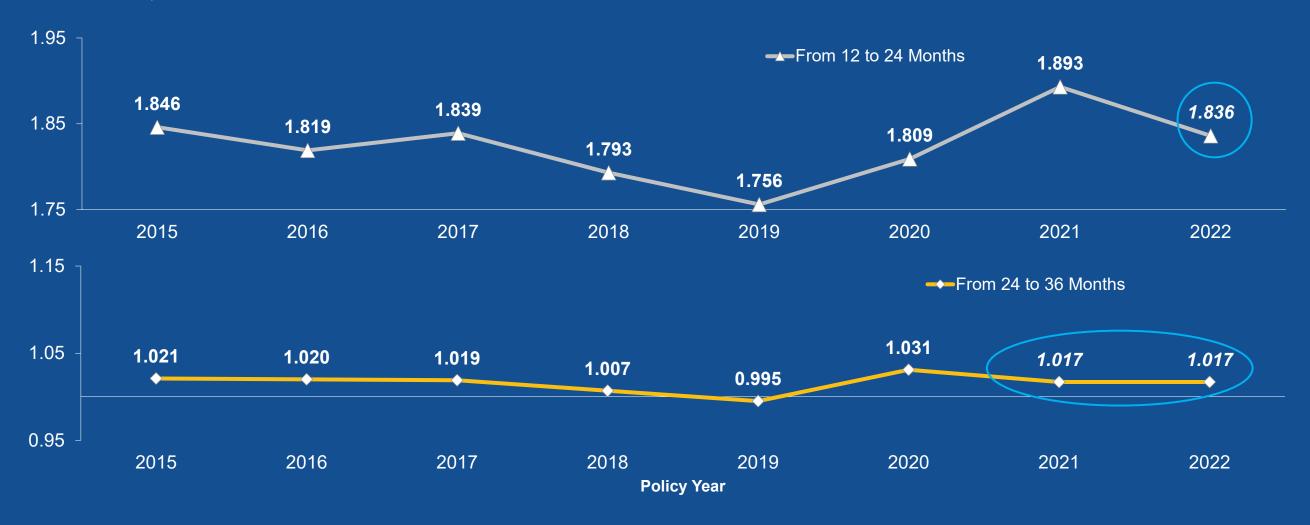




Components

#### Earned Premium Development Factor Projection (Exhibit 3)

As of December 31, 2022



Selection: Average of Latest 4 Pre-pandemic Years (excluding PY 2019 and 2020)



#### **Premium Adjustment Assumptions**

- Develop PY premiums to 36 months using selected factors
- CY 2020 apportionment:
  - Reported 24-to 36-month premium for PY 2019 is -\$70M
  - PY 2019 developed using pre-pandemic factor is \$248M
  - Assumed estimated return premium amount (-\$194M) impacts CY 2020 only since CY 2019 is pre-pandemic
- CY 2021 and 2022 apportioned from PYs based on reported distribution of earned premium between PY into CYs through 24 months (approximately 55%/45%)



#### **Adjustment for Changes in Audit Premiums (Exhibit 3)**

СҮ	Reported Earned Premium Before Audits (1)	Estimated Audit Premium (2)	Adjusted Earned Premium (3) = (1) + (2)	Reported Earned Premium (4)	Factor for Audit Premium Adjustment (5) = (3) / (4)
2020	\$13,915	\$39	\$13,955	\$14,096	0.990
2021	\$13,766	\$317	\$14,084	\$13,628	1.033
2022	\$14,946	\$249	\$15,195	\$15,309	0.993

\$s are in Millions



Indemnity Claim Frequency Model



#### Background

- For over a decade, the WCIRB Indemnity Claim Frequency Model has been used to project indemnity claim frequency for pure premium ratemaking
- In 2021, staff undertook a comprehensive review of the model and presented the results at the December Actuarial Committee meeting
- The Committee accepted the report as well as the following recommendations:
  - Consider incorporating a forecast of the cumulative injury index (CII), which had been used as a key explanatory variable in the model for many years
  - In conjunction with the forecast of the CII, also apply the full indicated constant term, instead of a tempered constant
- Due to the unusual relationship between the changes in cumulative and non-cumulative injury claims in AY 2020 and the long-term positive trend in the CII, the September 1, 2022 Pure Premium Rate Filing projection consistent with prior filings did not include a forecast of the CII and the tempered constant was applied

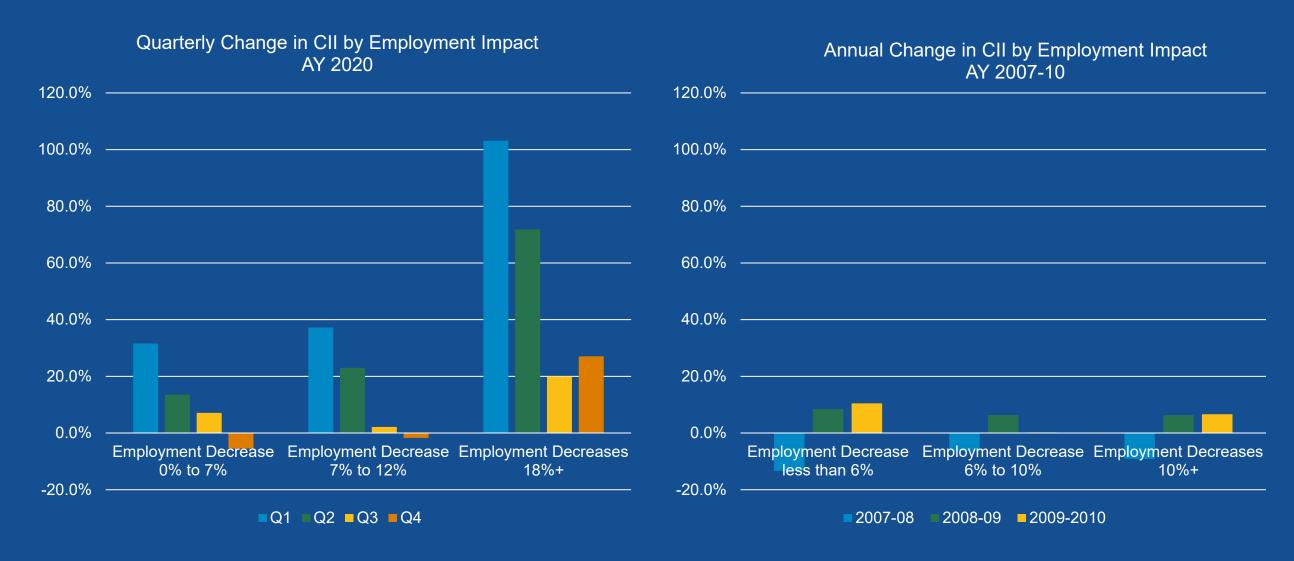


#### **Key Questions for Assumptions**

- Should we apply a time series forecast for the CII? If so, from which accident year should we start the forecast? If not, should we continue to temper the constant, partly to recognize the long-term trend in the CII?
- For AY 2022, should we rely on the model forecast or the 12-month measure of change in claim frequency based on aggregate claim and employment data?
- Should the regression include or exclude AYs 2020 and 2021?

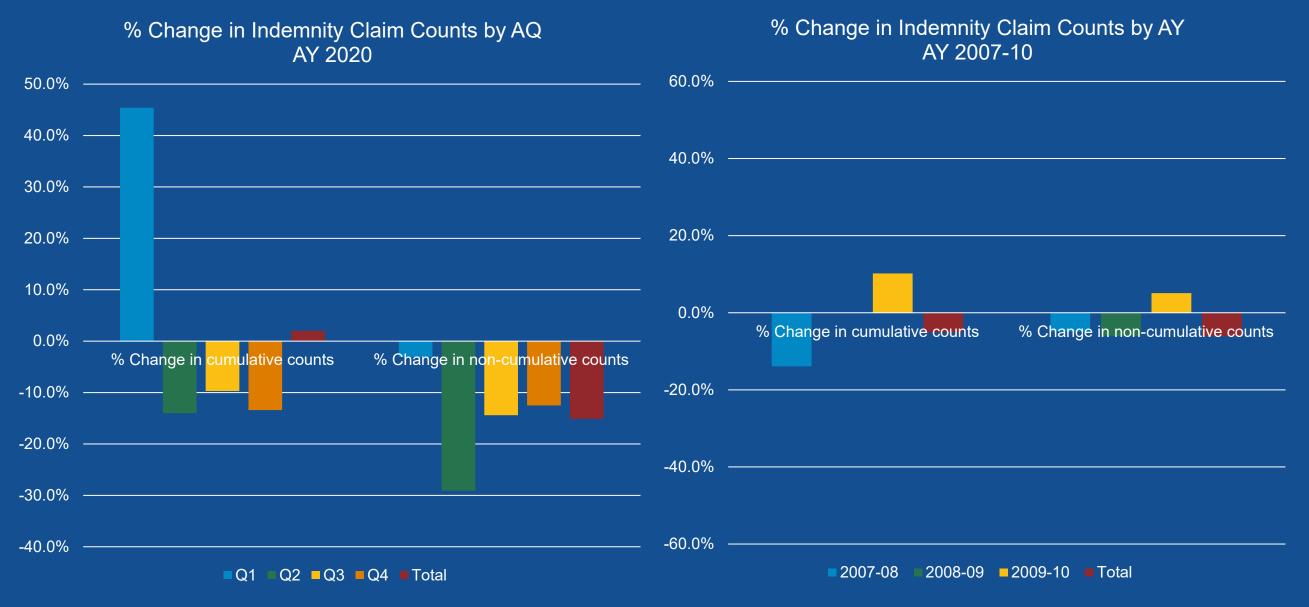


## Changes in the CII in AY 2020 were different than during the Great Recession (Industries Grouped by the Share of Employment Lost)



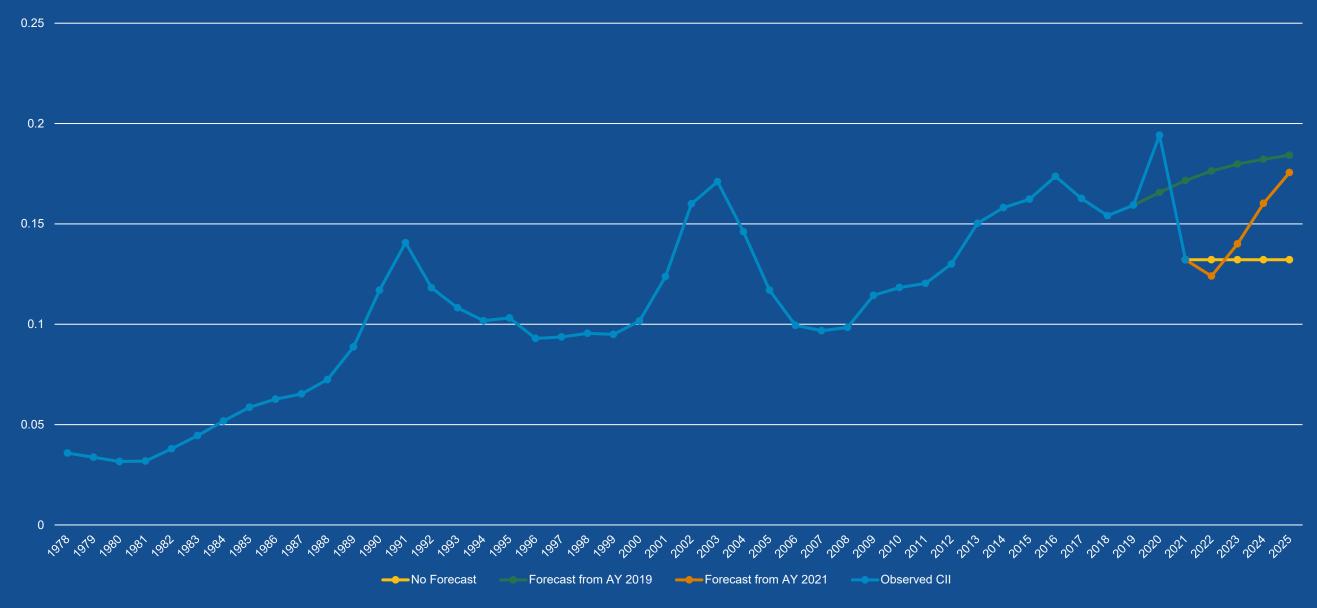


#### What drove the changes in the CII?





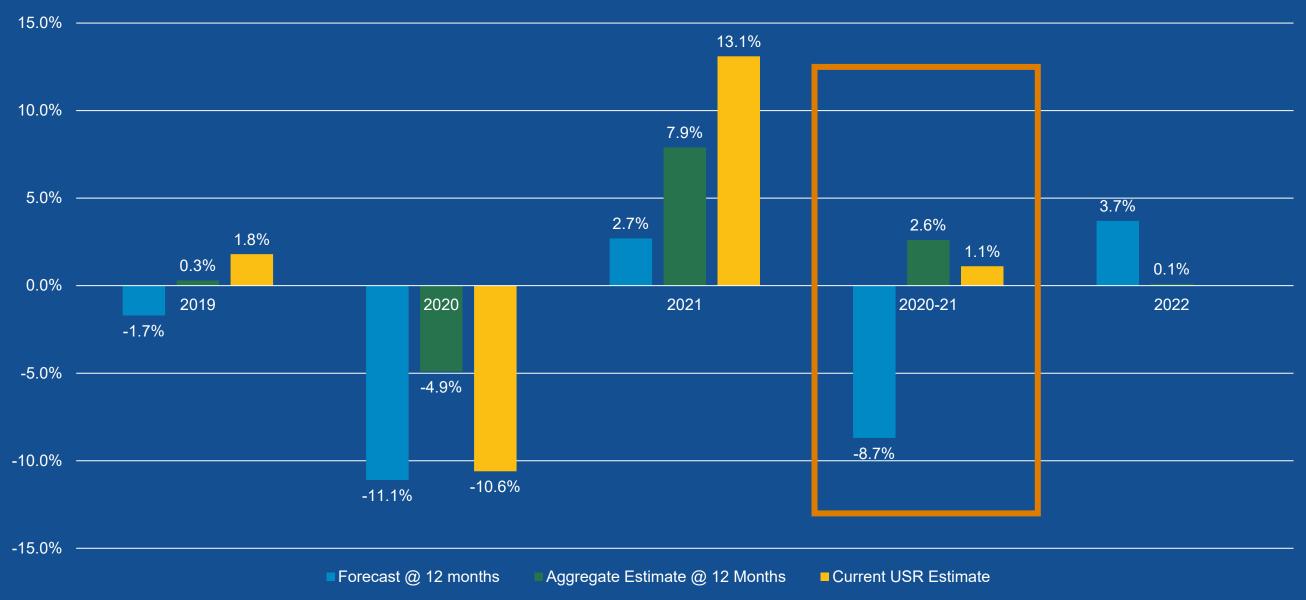
#### Should we forecast the CII?





## Comparison of Frequency Projections based on the Model Forecast and the Aggregate Experience at 12 Months

As of December 31 for each accident year





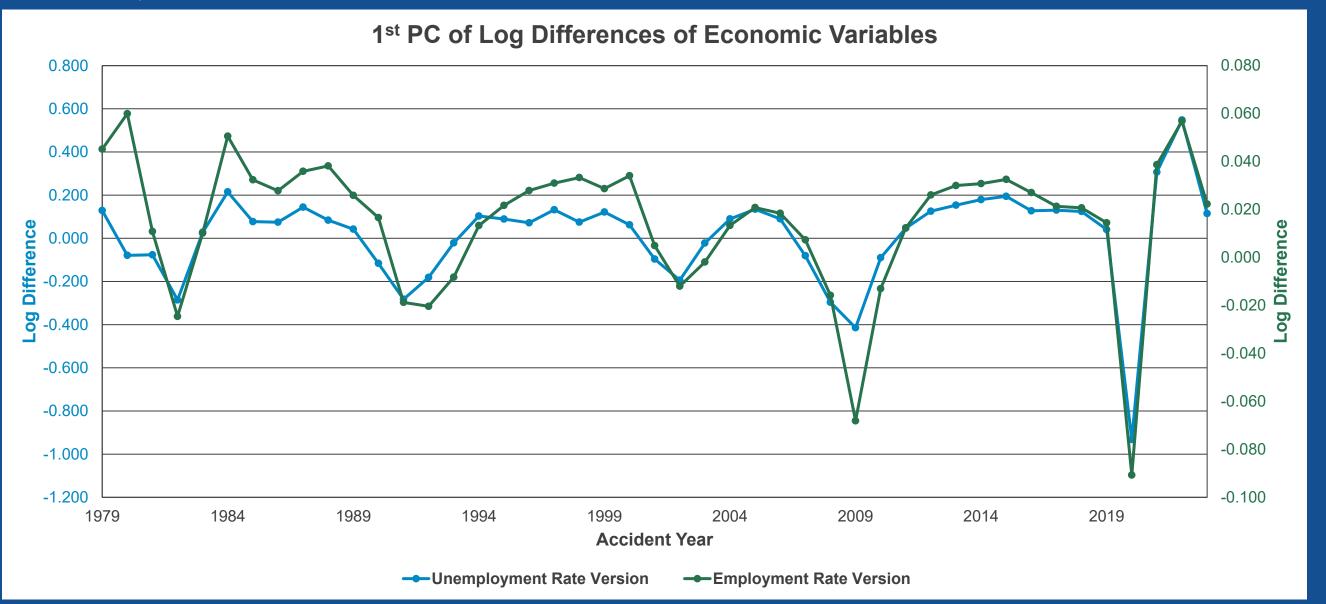
#### Should we include or exclude AY 2020-21 from the regression?

- Economic variables (-.932 for AY 2020 and +.307 for AY 2021) are the two of the most extreme values observed in the entire history
- R<sup>2</sup> decreases from 0.439 to 0.332 when they are included
- Long term relationship between changes in frequency of cumulative and non-cumulative claims did not hold given the unusual dynamics



# Indemnity Claim Frequency Projection Model

#### **Economic Variables Under Consideration**





### Comparison of Projected Change in Frequency Based on CII Forecast and Model Constant Alternatives

As of December 31, 2022 5.6% 3.0% -1.9% 2.0% -1.6% 1.0% 0.7% 0.4% 0.0% 2022 Aggregate level -0.4% -0.8% change through 12 -1.0% -1.2% months: +0.1% -1.6% -2.0% -2022 2023 2024 2025 ■ No CII Forecasts Current CII Forecasts No CII Forecasts AY 2020-21 included



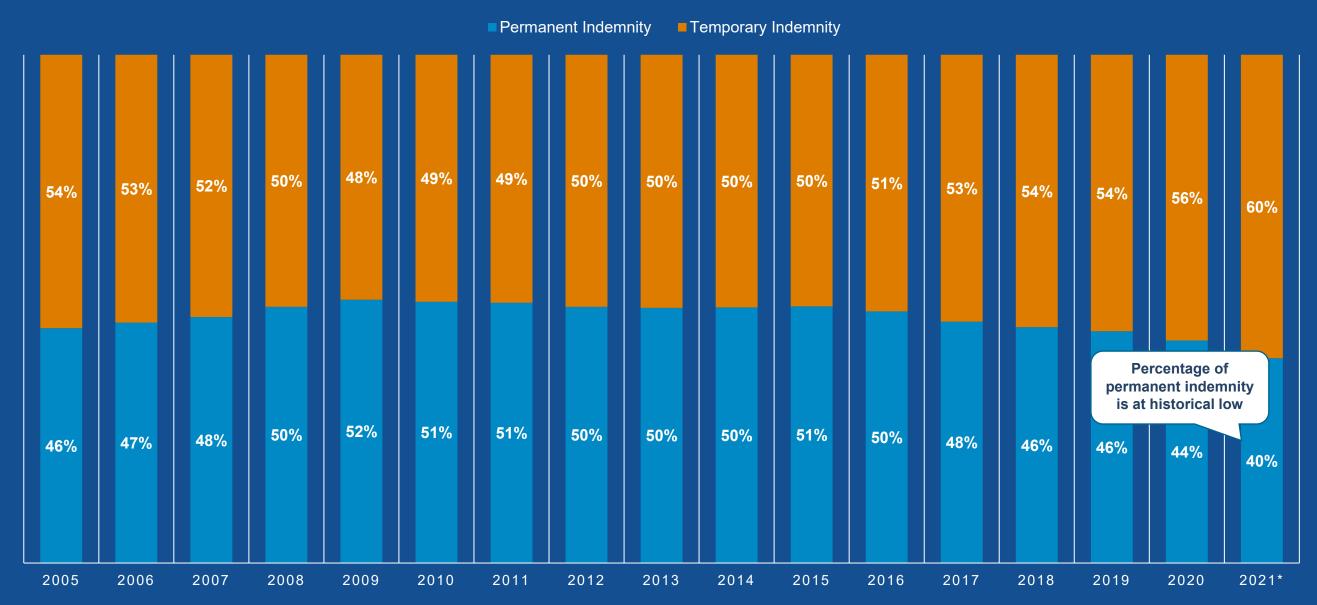
## 05

First Quarter 2023
Review of
Diagnostics



# First Quarter 2023 Review of Diagnostics

### Distribution of Estimated Ultimate Number of Indemnity Claims by Injury Type (Exhibit M4)





<sup>\*</sup> Accident year 2021 experience is partial in that it only reflects experience from policy year 2020. Source: WCIRB unit statistical data, excluding COVID-19 claims

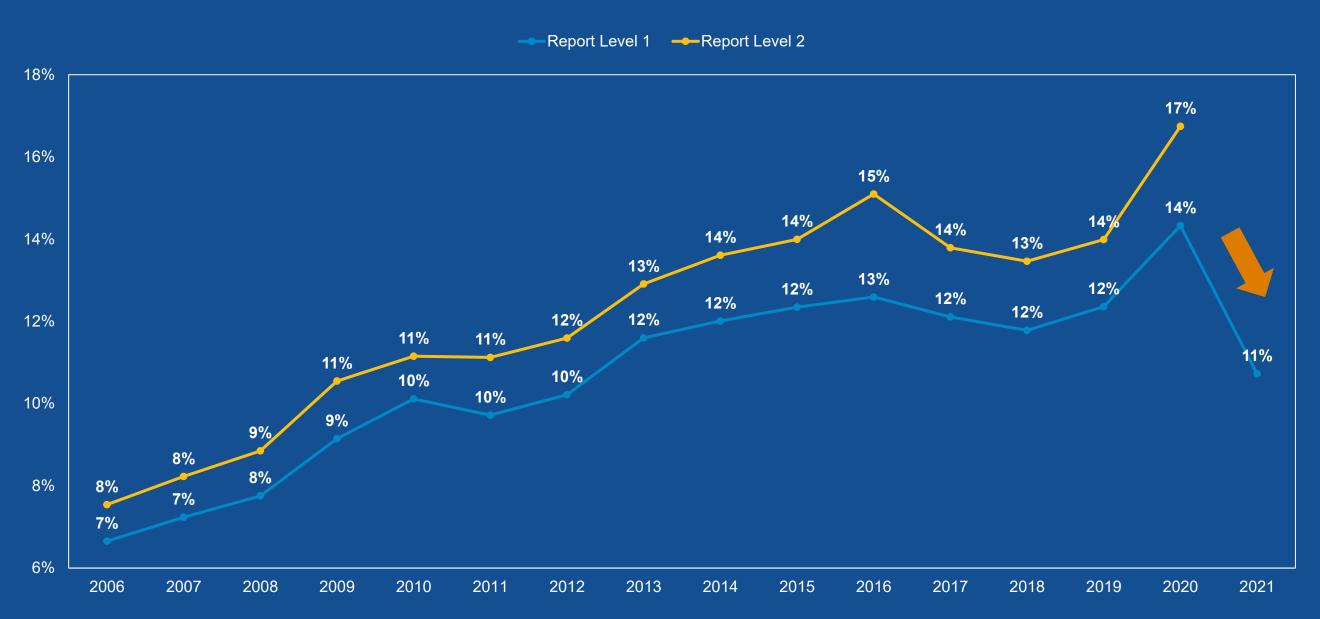
#### Ratio of Incremental Closed Indemnity Claims to Prior Open Indemnity Claims (Exhibit C3.1)





# First Quarter 2023 Review of Diagnostics

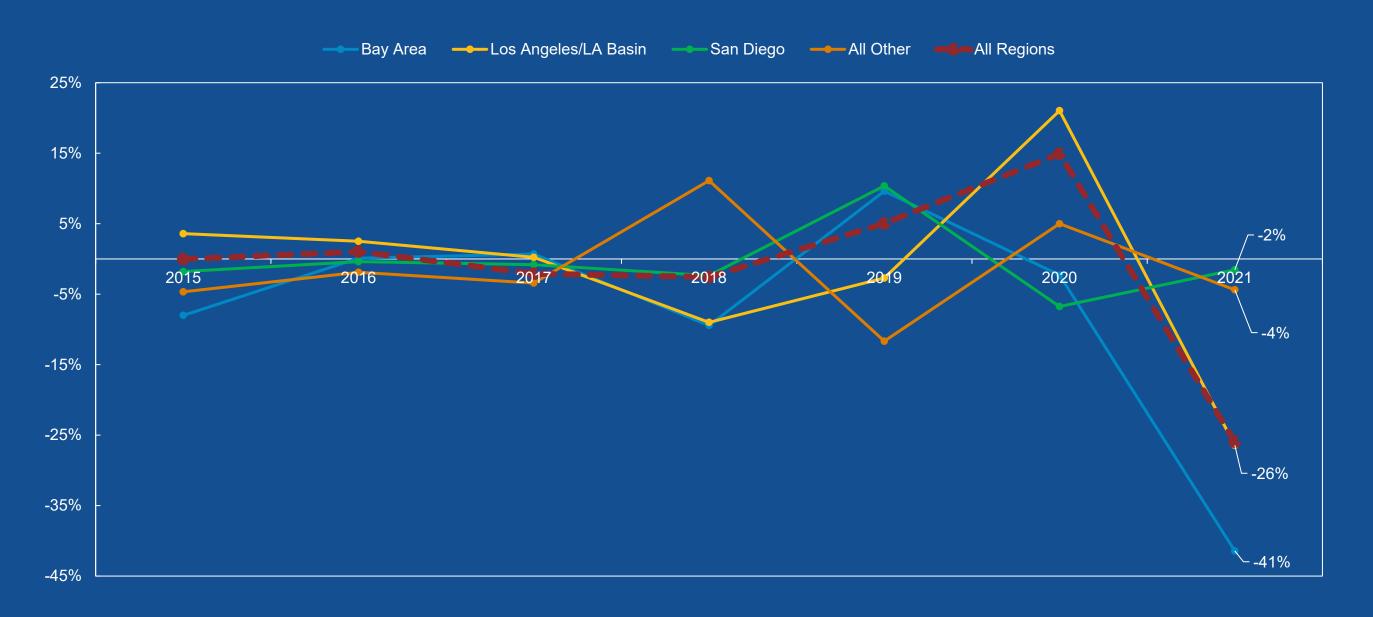
#### **Cumulative Injury Share of Total Indemnity Claim Count (Exhibit C15)**





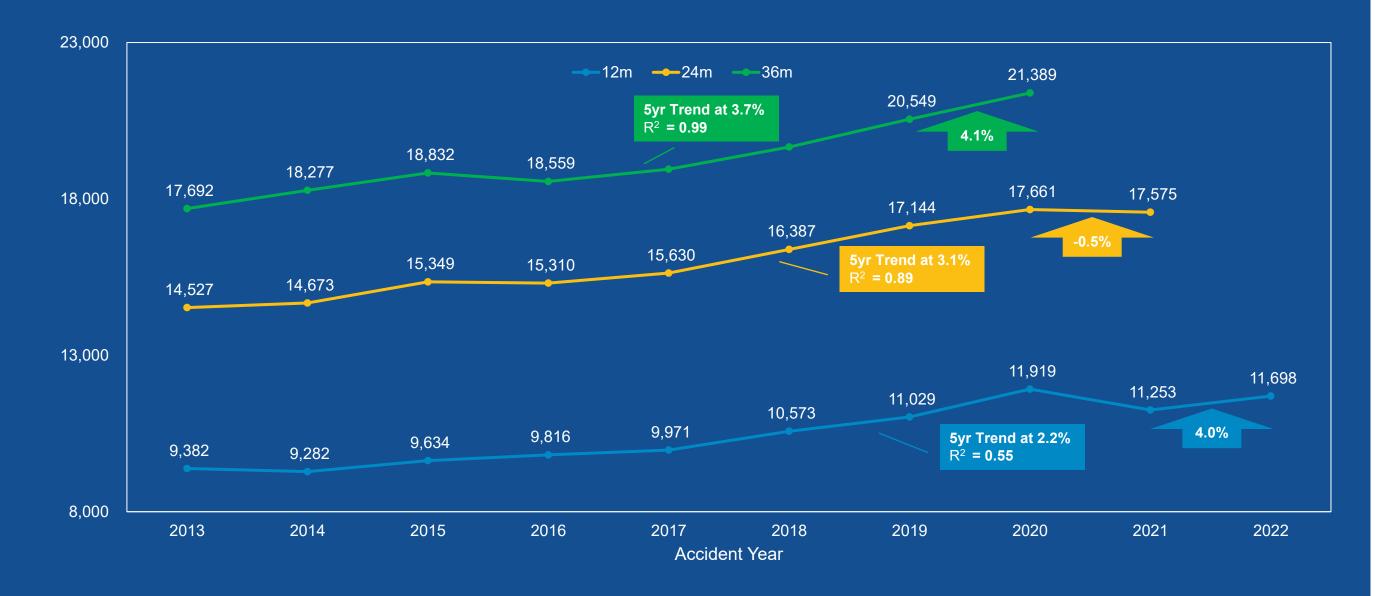
# First Quarter 2023 Review of Diagnostics

#### Annual Change of Cumulative Injury Claims per 100 Indemnity Claims (Exhibit C17)





#### Average Incurred Indemnity Loss per Reported Indemnity Claim (Exhibit S2.1)





#### **Average Incurred Medical Loss per Reported Claim (Exhibit S2.2)**





#### Average Paid Indemnity Loss per Reported Indemnity Claim (Exhibit S4.1)





#### Average Paid Medical Loss per Reported Indemnity Claim (Exhibit S4.2)





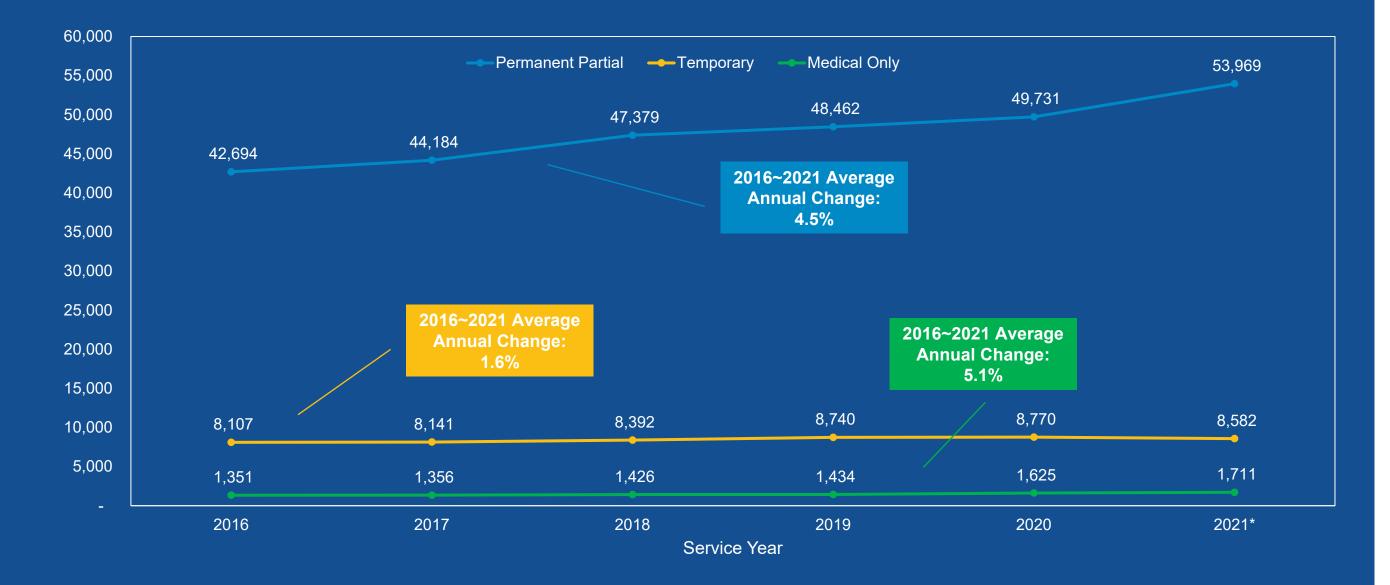
### Severity – Incremental Paid Medical per Open Indemnity Claim During the Development Period (Exhibit S7)







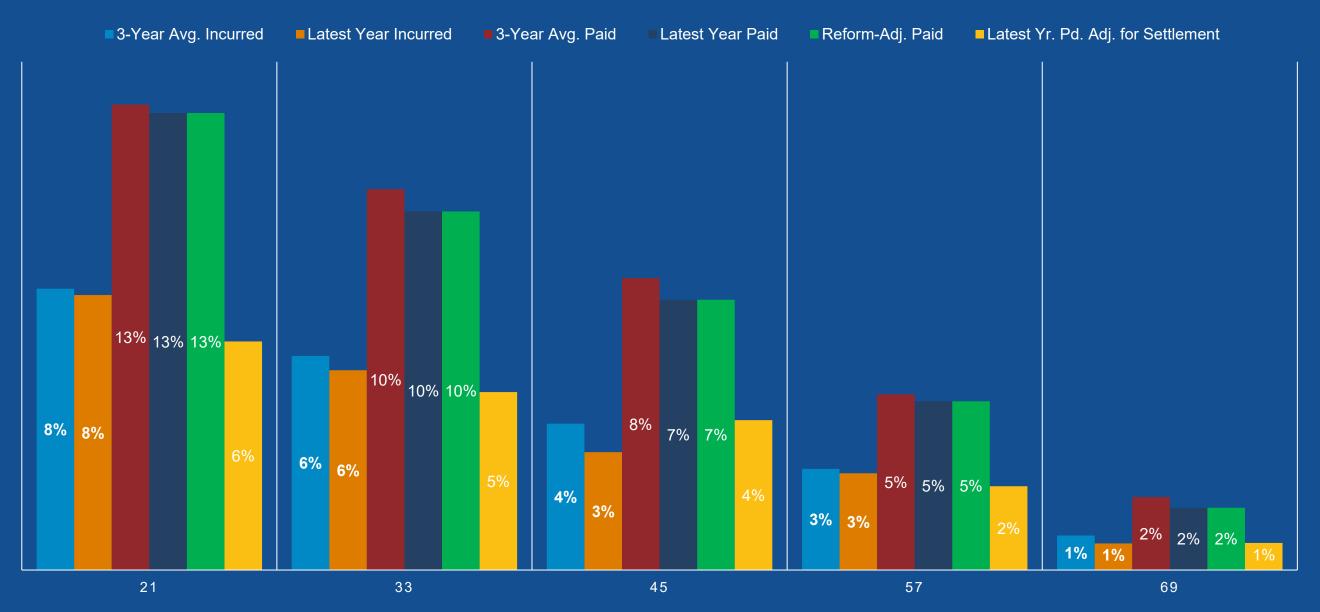
#### **Ultimate On-Level Medical Loss Severity by Type (Exhibit S8)**





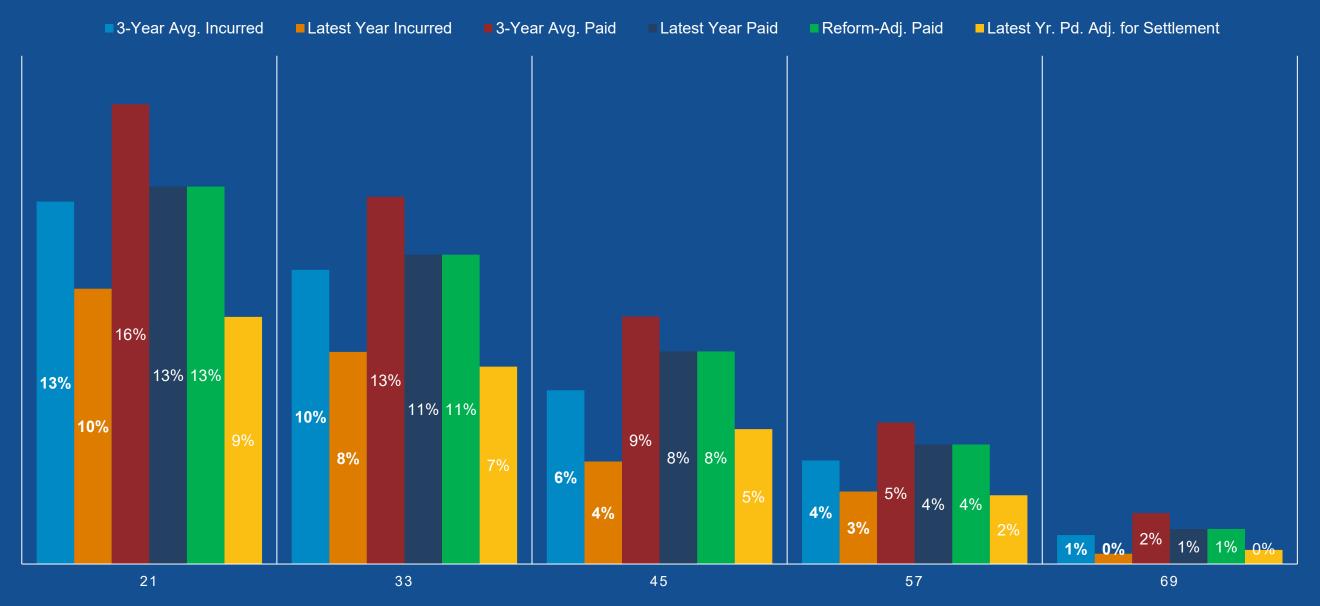
<sup>\*</sup> Accident year 2021 experience is partial in that it only reflects experience from policy year 2020. Source: WCIRB Unit Statistical Data, excluding COVID-19 claims.

## Comparison of Projected Indemnity Loss Ratios as of September 30, 2022 Accident Year 2016 Projected to 81 Months (Exhibit D6.1)





## Comparison of Projected Medical Loss Ratios as of September 30, 2022 Accident Year 2016 Projected to 81 Months (Exhibit D6.1)





06

12/31/2022 Experience Review



### **Summary of 12/31/2022 Experience**

- Almost 100% of market included; COVID-19 claims excluded
- Data is preliminary and continues to be reviewed and updated
- Economic projections based on December 2022 UCLA forecast
- Trending projection based on separate frequency and severity trends applied to 2021 and 2022
- Other methodologies are consistent with 9/1/2022 Filing
- Key insights:
  - Emerging loss development improved in 4Q 2022 compared to modest changes in prior quarters
  - Claim settlement rates stabilizing
  - AY 2022 frequency at flat at 12 months
  - AY 2022 indemnity severity up and medical severity down compared to 2021
- Preliminary projected loss ratio for 9/1/2023 to 9/1/2024 policies is 0.594
  - ~6 point decrease from 9/1/2022 Filing using 12/31/2021 data (0.655)
  - Decrease primarily attributable to trending projections

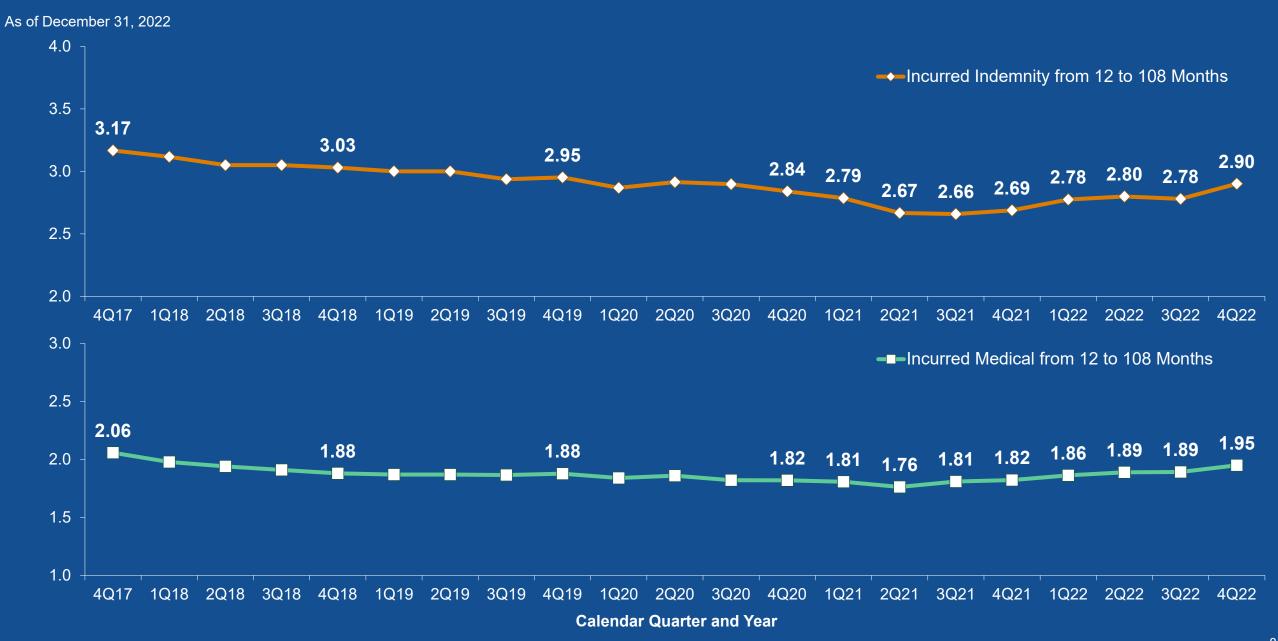


### **Approximate Percentage Point Change in Loss Ratio Projection**

Factor	Change in From 9/1/2022 Filing	Change from 12/6/2022 Agenda
Loss Development Projection	-1.0	-1.0
Updated Wage Level Forecast	0.0	2.0
Updated Frequency Trends	-2.0	-2.0
Replace 2019 with 2022 in Trending	-1.0	-1.0
Trend Wage and Losses to 9/1/2024 Policy Period	-2.0	-2.0
Total to 3/21/2023 Agenda	-6.0	-4.0



### **Cumulative Incurred Development from 12 to 108 Months**





### **Cumulative Paid Development from 12 to 108 Months**





### **Cumulative Incurred Development from 108 to 228 Months**



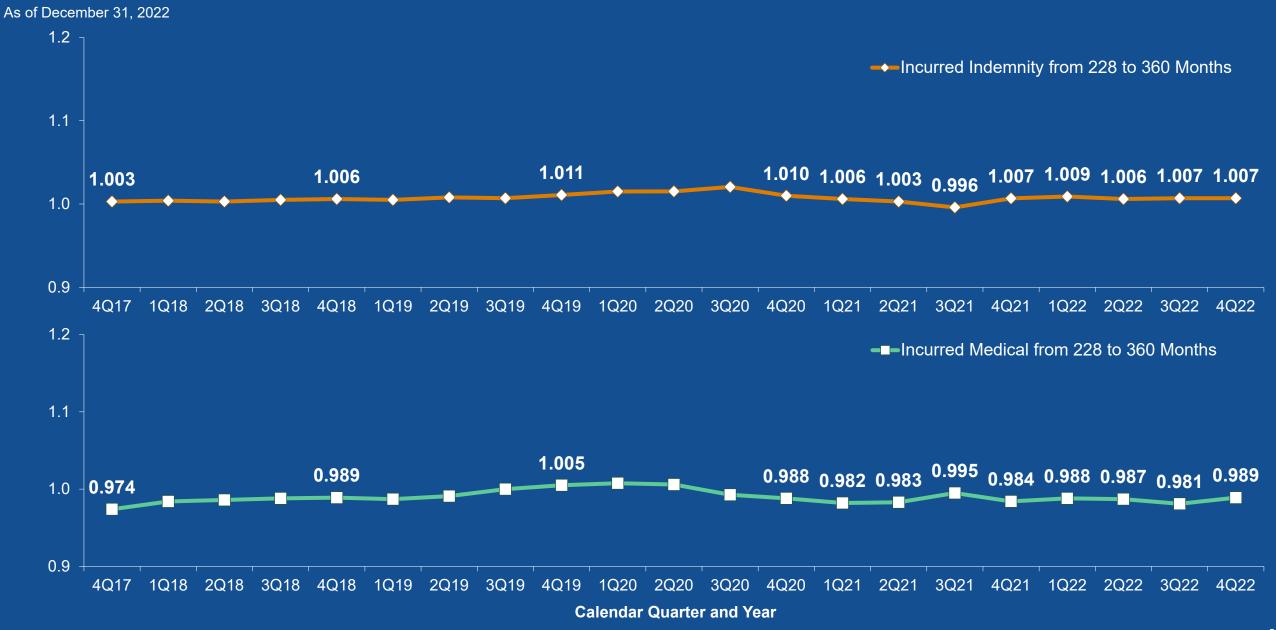


### **Cumulative Paid Development from 108 to 228 Months**



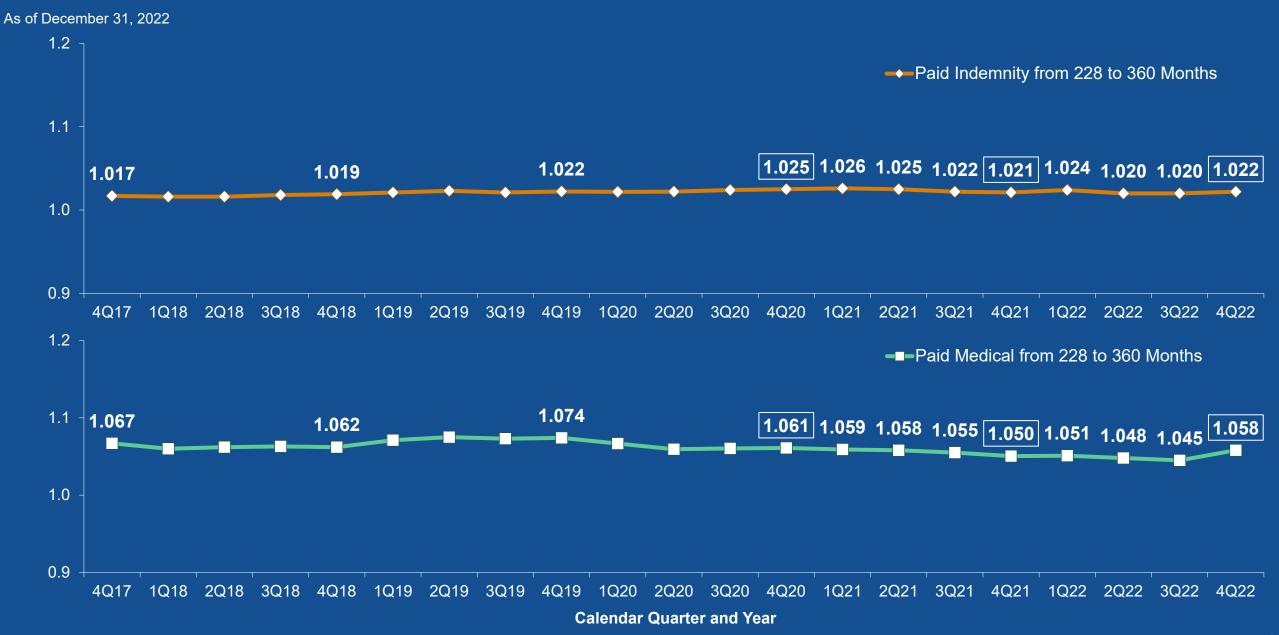


### **Cumulative Incurred Development from 228 to 360 Months**



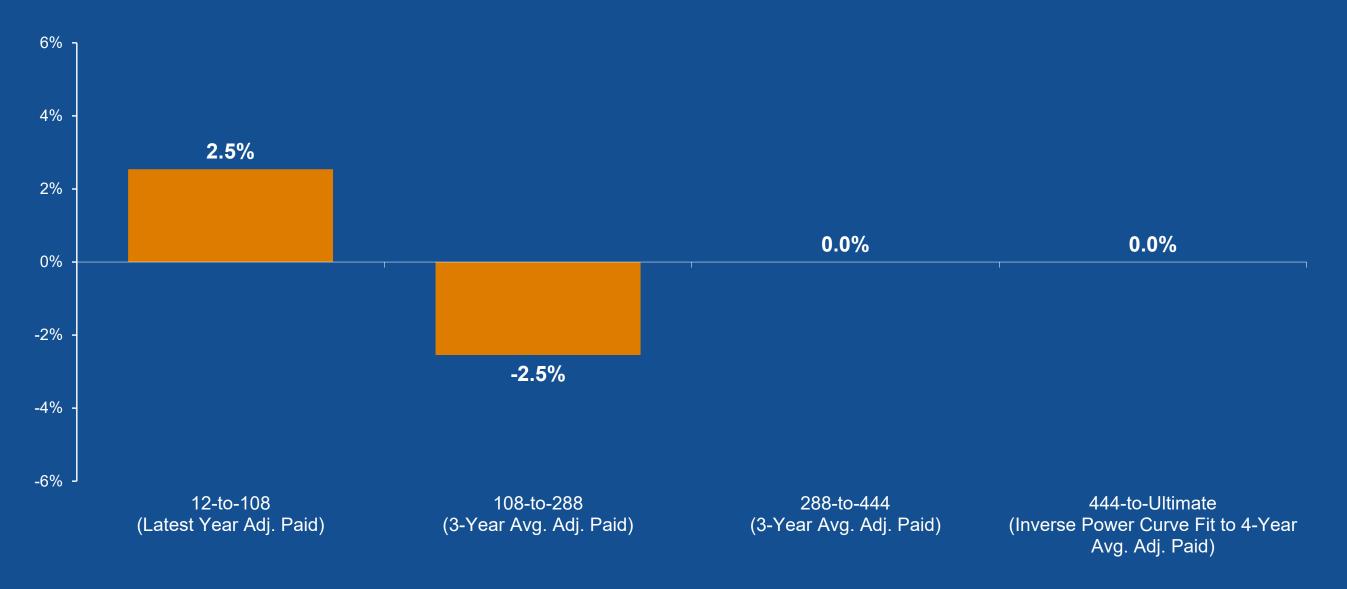


### **Cumulative Paid Development from 228 to 360 Months**





## Change in Projected Medical Development Factor for AY 2021 12/31/2021 to 12/31/2022 Experience



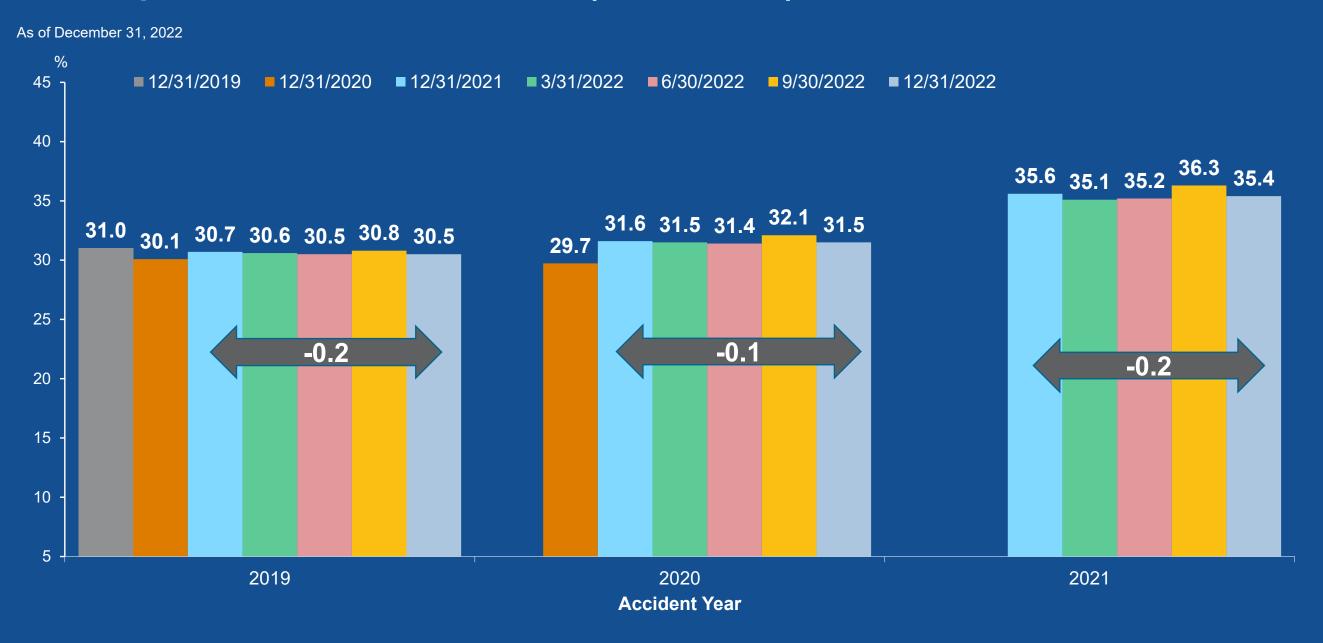


### **Developed Indemnity Loss Ratios (Exhibit 3.1)**



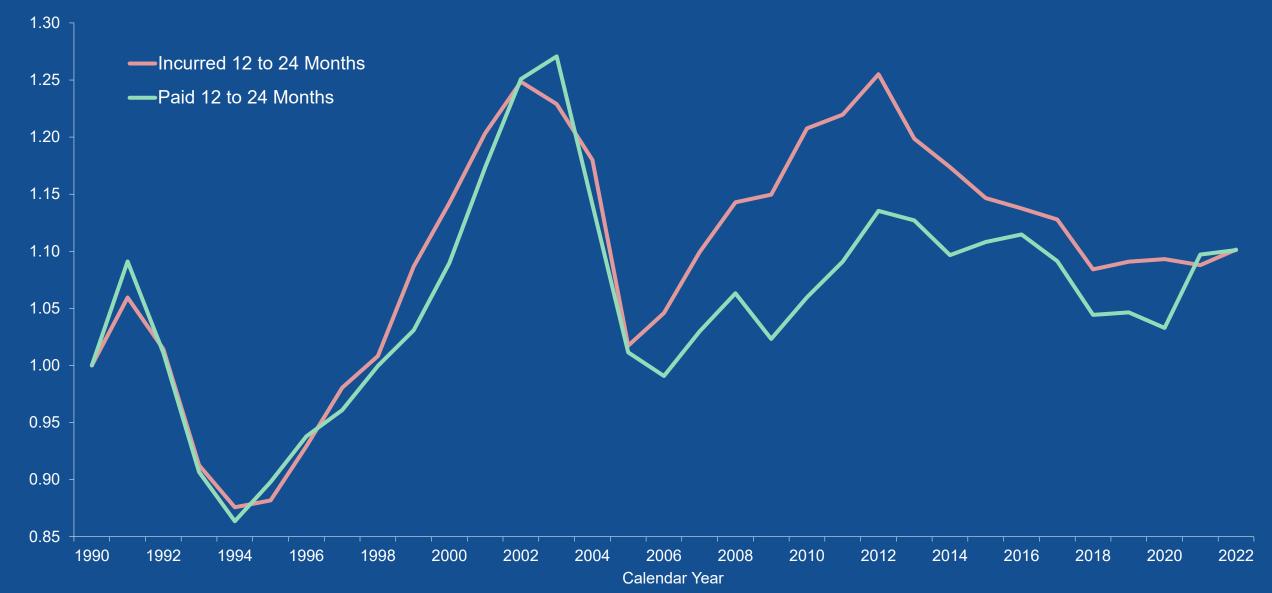


### **Developed Medical Loss Ratios (Exhibit 3.2)**



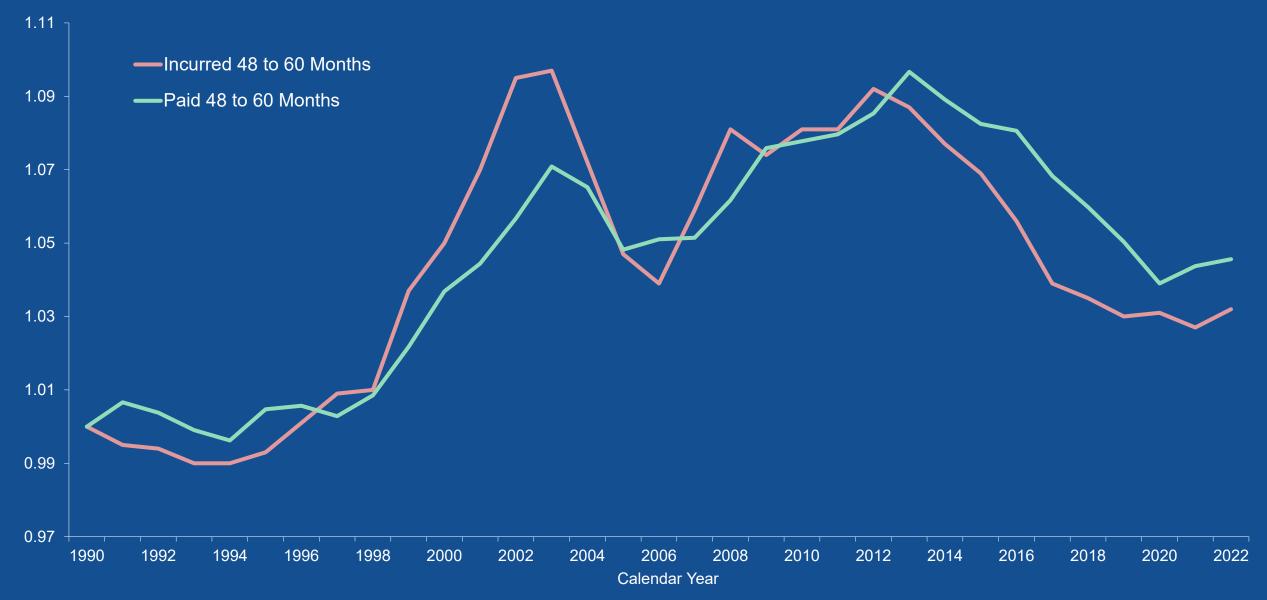


### **Medical Age-to-Age Factors Indexed to 1990**12 to 24 Months



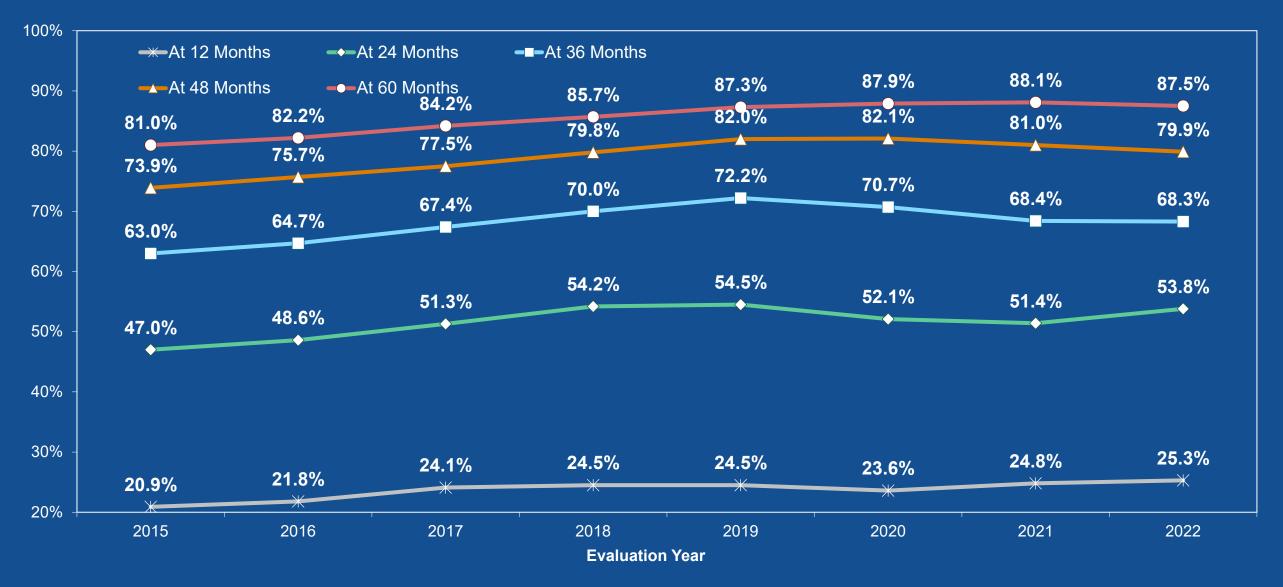


## **Medical Age-to-Age Factors Indexed to 1990**48 to 60 Months





### Estimated Ultimate Indemnity Claim Settlement Ratios (Exhibit 11.2)





### Incremental Closed Indemnity Claims Compared to Prior Open Claims



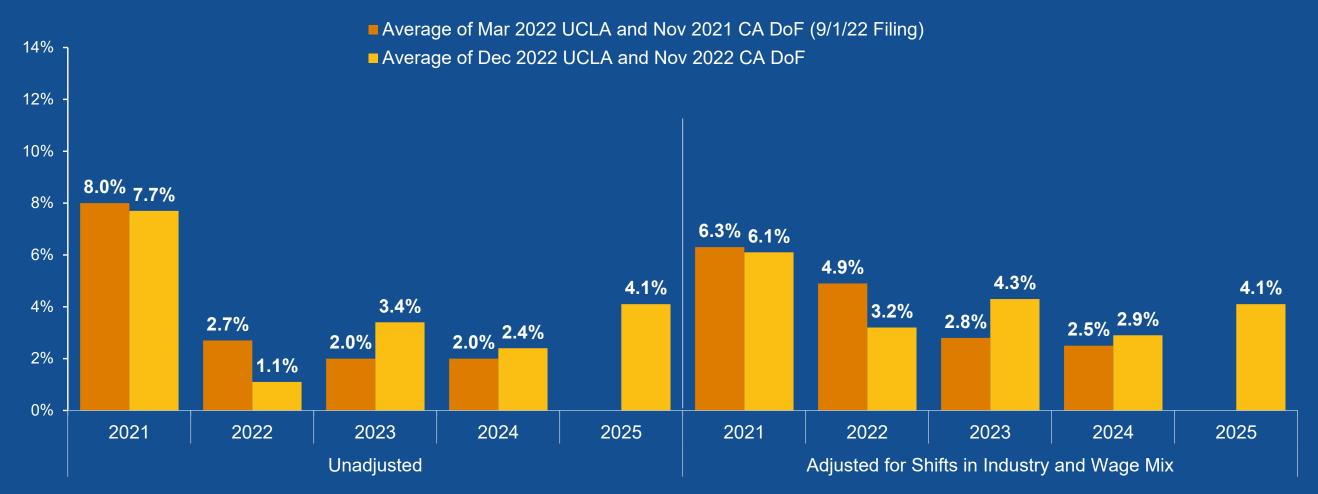
### 9/1/2023 Filing Loss Development Considerations

- Differences in paid and incurred development
  - Updated study to be reviewed at 4/13/23 meeting
- Continued appropriateness of reform and claim settlement adjustments



### **Average Wage Level Change Forecast (Exhibit 5.1)**

As of September 2022



**Average Annual Adjusted Wage Change Projection from 2021:** 

9/1/2022 Filing: 3.7%

**Updated Forecast: 3.5%** 

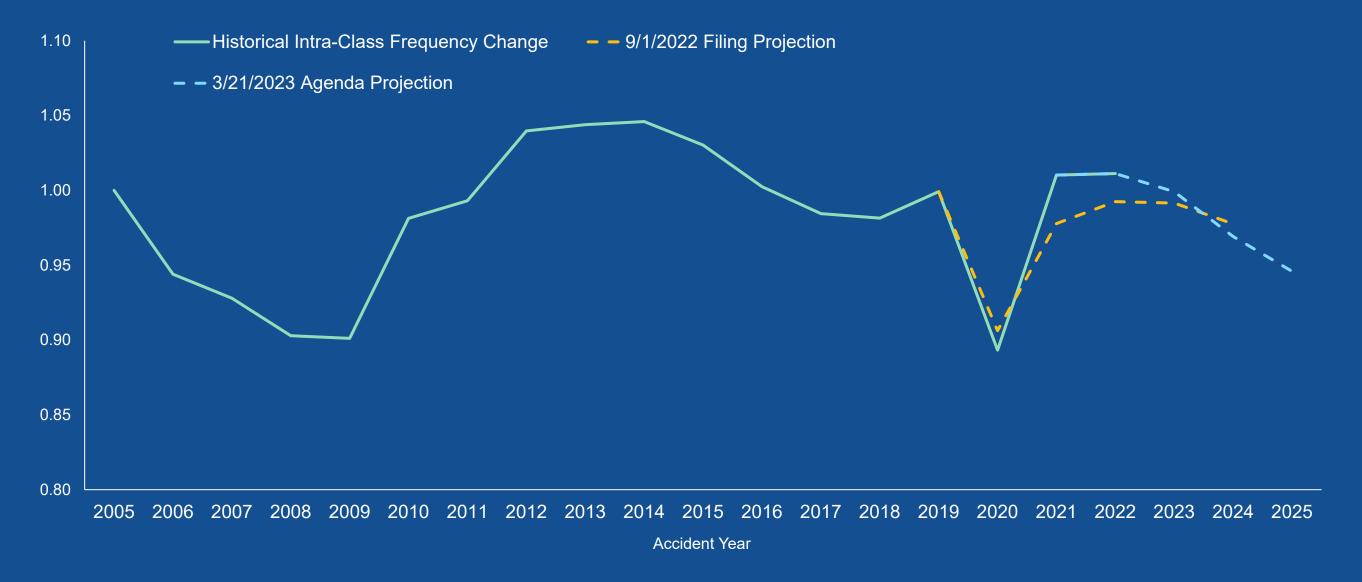


### Estimated Intra-Class Indemnity Claim Frequency Changes (Exhibit 12)

As of December 31, 2022 9/1/2022 Filing ■ 3/21/2023 Agenda 15% 13.1% 10% 7.9% 5% 1.5% 0.1% 0% -0.7% -2.1% -5% -10% -9.3% -10.6% -15% AY 2020: AY 2021: AY 2022: AY 2023 to 9/1/2024 (Annualized): Full Year USR Claim Counts / Indemnity Claim Frequency Model Partial Year USR Claim Counts / Aggregate Claim Counts / Adjusted Exposure Statewide Employment Adjusted Exposure



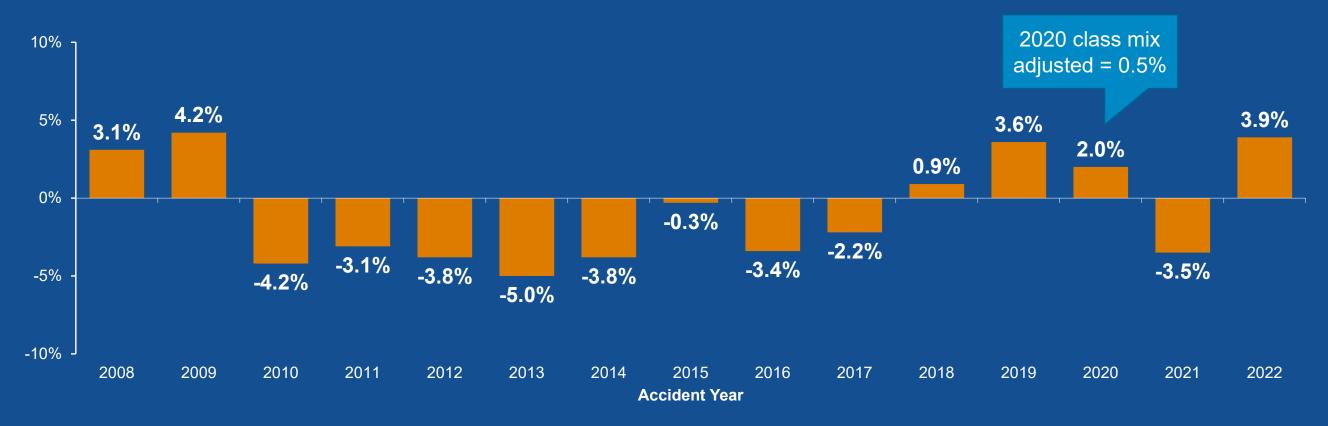
### **Indemnity Claim Frequency Indexed to 2005**





### Projected Changes in On-Level Indemnity Severity (Exhibit 6.2)

As of December 31, 2022



#### **Annual Exponential Trend Based on:**

1990 to 2022: 0.8%

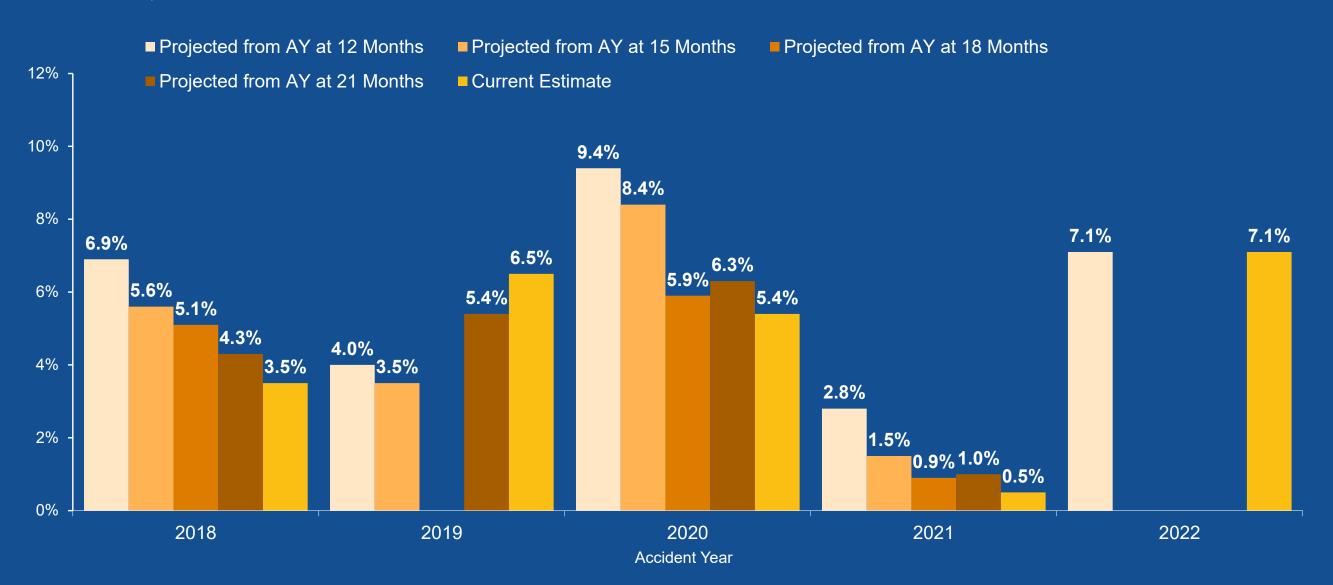
2005 to 2022: -1.2%

2018 to 2022: 1.0%

9/1/2022 Filing Selected: 1.0%

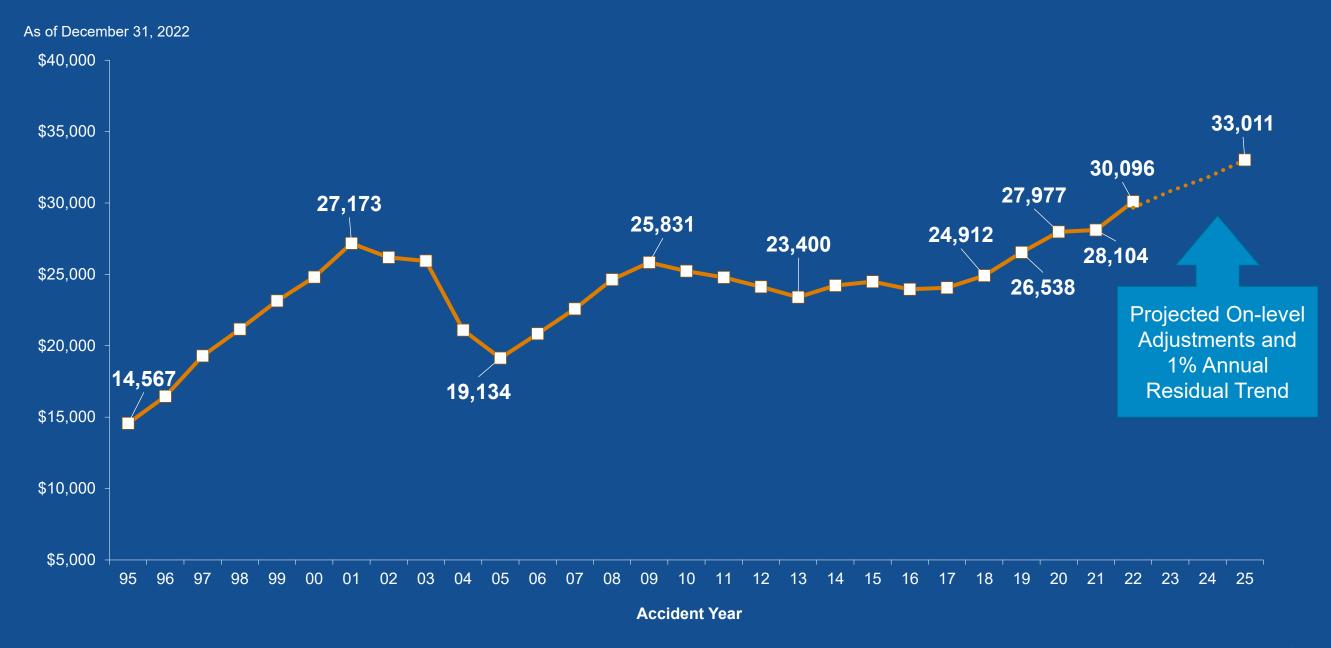


## Indemnity Severity Changes Projected from Early Evaluations Compared to Current



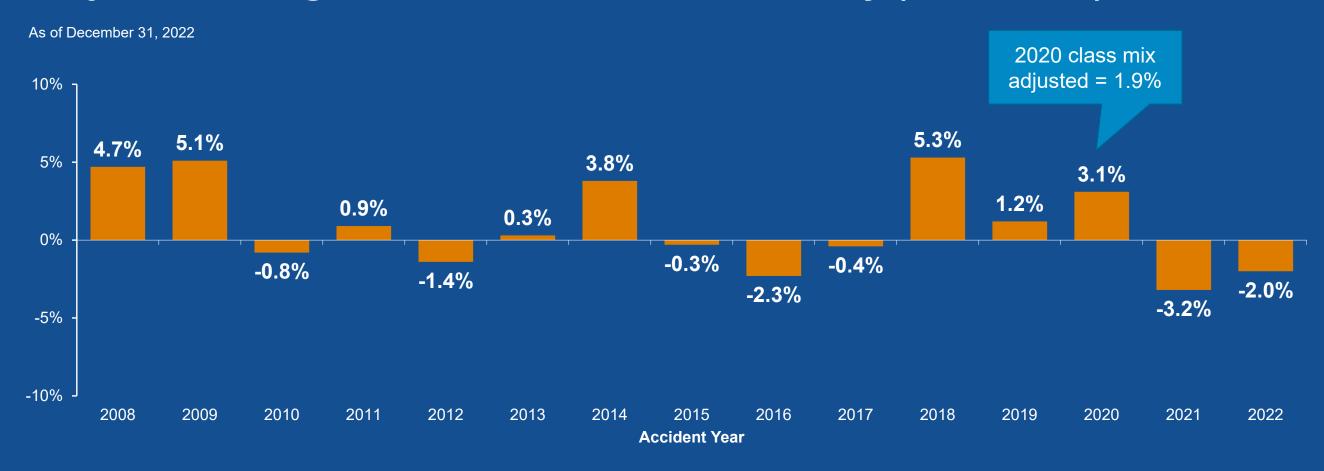


### **Ultimate Indemnity per Indemnity Claim**





### Projected Changes in On-Level Medical Severity (Exhibit 6.4)



#### **Annual Exponential Trend Based on:**

1990 to 2022 (including MCCP): 4.6%

2005 to 2022: 1.3%

2018 to 2022: -0.2%

9/1/2022 Filing Selected: **1.5%** 

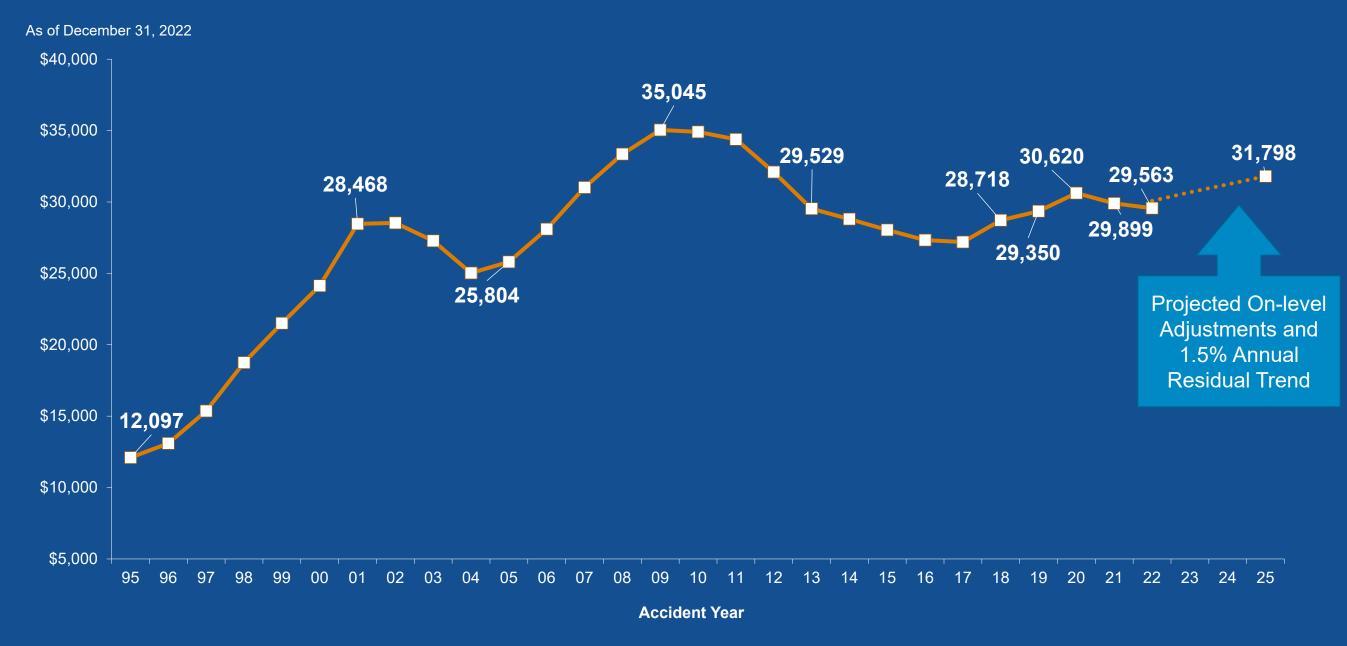


## Medical Severity Changes Projected from Early Evaluations Compared to Current





### **Ultimate Medical per Indemnity Claim**





### **Projected On-Level Indemnity Loss Ratios**

As of December 31, 2022 0.450 Latest Year Claim Settlement Rate-Adjusted Paid Development Method Frequency & 1% Severity Trends Applied to 2021 and 2022 5-year Exponential Loss Ratio Trend Applied to 2021 and 2022 0.400 0.350 0.302 0.291 0.300 0.290 Annual Exponential Trend Based on: 0.250

2018 to 2022: 0.9%

1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024

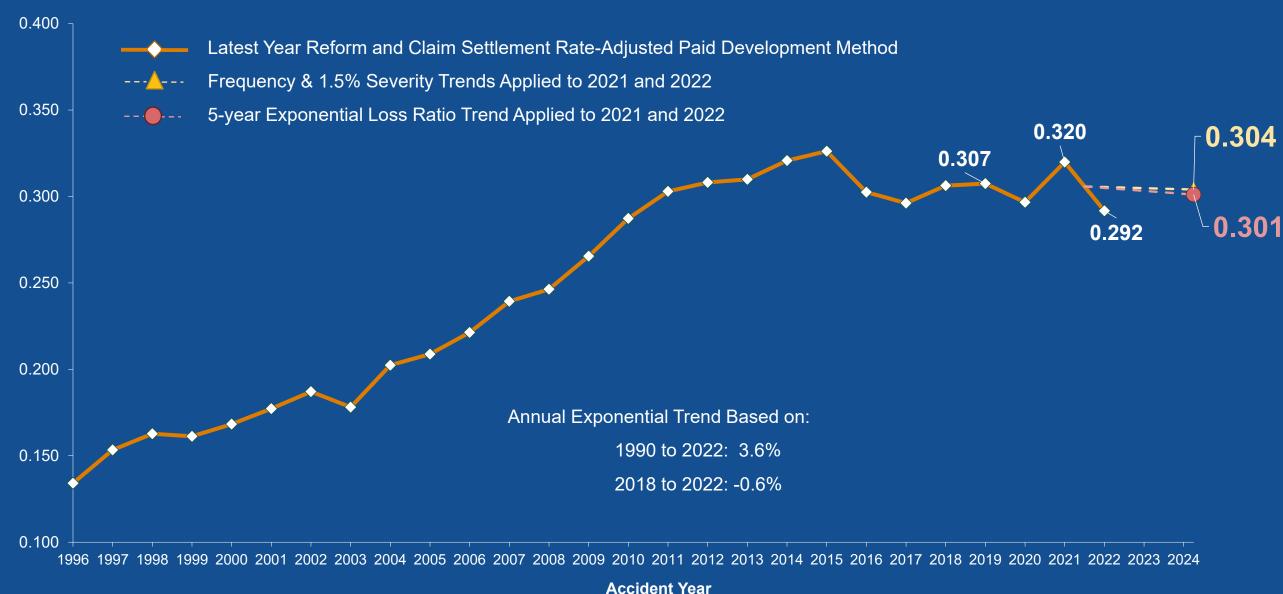


1990 to 2022: -0.4%



0.200

### **Projected On-Level Medical Loss Ratios**





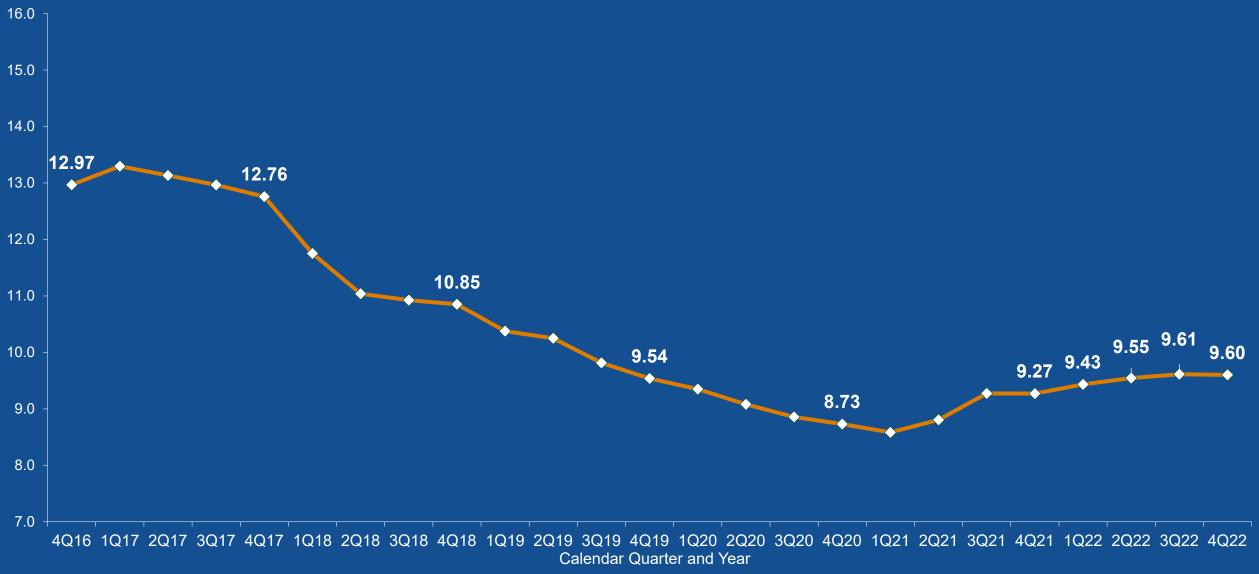
### 9/1/2023 Trending Considerations

- Impact of economy on average wage, class mix, frequency model forecasts
- Appropriate post-pandemic frequency and severity trends



### **Cumulative Paid ALAE Development from 12 to 90 Months**







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